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June 16, 2003

VIA HAND DELIVERY

Blanca S. Bayo, Director Division of Records and Reporting Betty Easley Conference Center 4075 Esplanade Way Tallahassee, Florida 32399-0870

Re:

Docket No.: 020507-TP

Dear Ms. Bayo:

On behalf of the AT&T Communications of the Southern States, LLC, (AT&T), MCI WorldCom Communications, Inc. and MCIMetro Access Transmission Services, LLP, (MCI), ACCESS Integrated Networks, Inc., (ACCESS) and ITC^DeltaCom Communications, Inc. (ITC^DeltaCom) enclosed for filing and distribution are the original and 15 copies of the following:

> AT&T Communications of the Southern States, LLC, MCI WorldCom Communications, Inc. and MCIMetro Access Transmission Services, LLP, ACCESS Integrated Networks, Inc., and ITC^DeltaCom Communications, Inc.'s Motion to Strike Portions of the Rebuttal Testimony and Exhibits WKM-2 and WKM-3 of W. Keith Milner.

Please acknowledge receipt of the above on the extra copy of each and return the stamped copies to me. Thank you for your assistance.

AUS JAF

SEC

VGK/bae Enclosure

Vicki Gordon Kaufman

EQ & FILED

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Complaint of the Florida Competitive Carriers Association Against BellSouth Telecommunications, Inc. Regarding BellSouth's practice of Refusing to Provide FastAccess Internet Service to Customers who Receive Voice Service from a Competitive Voice Provider, and Request For Expedited Relief.

Docket No. 020507-TP

Filed: June 16, 2003

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, LLC, MCI WORLDCOM COMMUNICATIONS, INC. AND MCIMETRO ACCESS TRANSMISSION SERVICES, LLP, ACCESS INTEGRATED NETWORKS, INC., AND ITC^DELTACOM COMMUNICATIONS, INC.'S, MOTION TO STRIKE PORTIONS OF THE REBUTTAL TESTIMONY AND EXHIBITS WKM-2 AND WKM-3 OF W. KEITH MILNER

AT&T Communications of the Southern States, LLC (AT&T), MCI WorldCom Communications, Inc. and MCIMetro Access Transmission Services, LLP (MCI), ACCESS Integrated Networks, Inc. (AIN), and ITC^DeltaCom Communications, Inc. (ITC^DeltaCom) (collectively, Movants), pursuant to rule 28-106.204, Florida Administrative Code, move to strike portions of the rebuttal testimony of BellSouth Telecommunications, Inc. (BellSouth) witness, W. Keith Milner. Specifically, Movants moves to strike page 8, line 1 – page 11, line 2 and Exhibits WKM-2 and WKM-3 of Mr. Milner's rebuttal testimony. These portions of Mr. Milner's testimony have no evidentiary foundation and are thus inadmissible. In support thereof, Movants state:

Introduction

1. This is a Complaint proceeding in which Movants allege that BellSouth's practice of terminating or refusing to provide its FastAccess service to customers who select a voice provider other than BellSouth is violative of state and federal law, is anticompetitive, and creates a barrier to competition in the local voice market. The issues in this case are ones of customer

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choice — should a customer be *forced* to change DSL providers simply because the customer prefers a different voice carrier?

- 2. In support of its Complaint, the direct testimony of Joseph P. Gillan was filed.¹
- 3. On December 23, 2002, BellSouth filed its rebuttal testimony, including the rebuttal testimony and exhibits of Mr. Milner.

Argument

- 4. Mr. Milner's rebuttal testimony (page 8, line 1 page 11, line 2 and Exhibits WKM-2, 3) are inadmissible under the Florida Rules of Evidence and the Florida Administrative Procedures Act because they lack any evidentiary foundation. As clearly demonstrated by the discovery conducted in this case, Mr. Milner has no personal knowledge of the information BellSouth seeks to put in the record, and has, for the most part, lifted the information proffered by an unrelated party in an unrelated proceeding in a different jurisdiction.
- 5. On page 8, line 1 page 11, line 2 of his testimony, Mr. Milner testifies about a "business case," which he illustrates in Exhibit WKM-3. Cinergy Communications Corporation (Cinergy), a CLEC, developed this "business case" for an arbitration proceeding in Kentucky in March April, 2002.² Mr. Milner says the "business case" shows that "it would not be cost prohibitive for any CLEC to deploy its own DSLAMs in offering DSL service." Mr. Milner did not develop the exhibit or any of the assumptions in the exhibit (with one limited exception)⁴ nor does he even know how such assumptions were developed. Cinergy is not a party to this case nor has the preparer of the "business case" been listed by BellSouth as a witness.

¹ Mr. Gillan's testimony was originally filed on behalf of the Florida Competitive Carriers Association. Pursuant to Order No. PSC-03-0611, it is now sponsored by AT&T, MCI and AIN.

² Milner Rebuttal at 8, 1.10-11; Attachment A, Milner Deposition transcript at 68.

³ Milner Rebuttal at 8, 1.10-11.

⁴ Mr. Milner's one change was to <u>decrease</u> the DSLAM costs Cinergy used so as to improve the bottom line of the "business case."

- 6. Mr. Milner's testimony and exhibits fail to meet the required evidentiary standards. Section 90.604, Florida Statutes, provides that "a witness may not testify to a matter unless evidence is introduced which is sufficient to support a finding that the witness has personal knowledge of the matter." See, Roseman v. Town Square Association, Inc., 810 So.2d 516, 521 (Fla. 4th DCA 2001) ("Section 90.604 . . . prohibits testimony by a witness who does not have personal knowledge of a matter"). Mr. Milner lacks personal knowledge of the facts and assumptions in his testimony related to the "business case" and thus it fails the admissibility standard of section 90.604.
- 7. At his deposition in this case, Mr. Milner admitted that the "business case" was not his work product:
 - Q [by Ms. Kaufman] I understand that you made a change to this document [WKM-3] in regard to the cost of the DSLAM. But other than that, it is a document that Cinergy provided?

A [by Mr. Milner] Yes. All the other assumptions and the costs that are here are those that Cinergy developed for its version of its business case. And you are exactly right, what I did was substitute DSLAM costs and associated costs, such as annual maintenance on the DSLAMs themselves, for those inputs that Mr. Heck had made, and then I recast the rest of the number, the calculations, and developed a different internal rate of return than had Mr. Heck.

Q Okay. So, putting aside for a moment the changes that you made to the DSLAM costs, were these three pages used -- were they an exhibit to Mr. Heck's testimony, were they received in discovery, how were they utilized in this Kentucky case?

A They were attached to his -- I believe to his direct testimony. Let me see if that is correct. They were attached to his testimony either as -- here they are. They were attached to Mr. Heck's revised rebuttal testimony as Exhibit PHR-12.⁶

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⁵ Emphasis added.

⁶ Attachment A, Milner Deposition transcript at 71-72.

Q ...Putting aside the DSLAM costs and your recalculation of the cash operating margin and the numbers that go below that, Mr. Heck provided all of the numbers that are in WKM-3, right?

A That is correct, yes.⁷

8. Further, at his deposition, Mr. Milner stated that he did not provide any input into any of the costs or assumptions in Cinergy's exhibit that is the basis for Exhibit WKM-3:

Q Did you have any input into any of the costs or assumptions that are used in Mr. Heck's exhibit other than the DSLAM costs and maintenance of the DSLAMs?

A No, I took all of his other inputs at face value. . . . 8

In fact, when questioned about the assumptions, Mr. Milner admitted that he did not know how Mr. Heck arrived at any of his assumptions:

Q And I think you said that you don't know how [Mr. Heck] arrived at his assumptions, correct?

A No....9

9. Information was also sought about the "business case" and Mr. Milner's testimony in its interrogatories directed to BellSouth:

FCCA Interrogatory No. 21. Identify all assumptions used in the "business case" described in Mr. Milner's rebuttal testimony. For each assumption described, provide the name and position of the person responsible for developing the assumption

RESPONSE: The only assumption Mr. Milner developed in rebuttal testimony relative to Cinergy's "business case" was the use of different DSLAM costs than Cinergy had assumed.

RESPONSE PROVIDED BY: W. Keith Milner.

10. Even as to the one piece of information Mr. Milner did contribute to the "business case" — DSLAM costs — Mr. Milner did not make any effort to contact Cinergy or Mr. Heck,

⁷ Id. at 75, emphasis added.

⁸ Id. at 75.

⁹ Id. at 79-80.

the creator of the exhibit, regarding the changes made to the exhibit. In fact, Mr. Milner and BellSouth — at deposition and in response to interrogatories — conceded that Cinergy would not agree with Mr. Milner's changes to the exhibit:

> Q Did you discuss with Mr. Heck whether he was comfortable with the changes you made to his exhibit?

A I filed -- no, I did not discuss with Mr. Heck beforehand what testimony I was going to file in this case. He had filed, you know, his version of his business case, I made adjustments to it. Frankly, I doubt he agrees with my adjustments, so we disagree on that point. 10

FCCA Interrogatory No. 24: Is the "ALEC in Kentucky" in agreement with the changes in its assumptions made by Mr. Milner?

RESPONSE: See the deposition of W. Keith Milner. Since each of the proceedings identified in Item No. 23 were contested cases, it is BellSouth's belief that the "ALEC in Kentucky" did not agree with Mr. Milner's changes to Cinergy's business case.

- 11. Mr. Milner's deposition and BellSouth's discovery responses reproduced above demonstrate that Mr. Milner did not create Exhibit WKM-3, that he has no knowledge about the assumptions (other than DSLAM costs) and information in the exhibit and his testimony, and that he does not even have the approval of Cinergy to use the information. Mr. Milner's testimony and Exhibit WKM-3 are inadmissible because they lack any evidentiary foundation.
- The discussion above refers to the required evidentiary standards for lay witness 12. testimony. Those are the standards applicable to Mr. Milner's testimony and exhibits because BellSouth has not proffered Mr. Milner as an expert witness. 11 However, even if Mr. Milner were to be found to be an expert witness, Mr. Milner lacks knowledge of the data and

¹⁰ Id. at 77-78.

¹¹Movants would object to Mr. Milner's qualification as an expert in the areas related to the "business case."

assumptions in Exhibit WKM-3 and the related testimony that is required for admissibility even under the expert witness standard.

13. This standard is set out in section 90.705, Florida Statutes. Section 90.705(2) provides:

If the party establishes prima facie evidence that the expert does not have a sufficient basis for the opinion, the opinions and inferences of the expert are inadmissible unless the party offering the testimony establishes the underlying facts or data.¹²

14. The court explained this standard in *Husky Industries, Inc. v. Black*, 434 So.2d 988, 992-93 (Fla. 4th DCA 1983):

It has always been the rule that an expert opinion is inadmissible where it is apparent that the opinion is based on insufficient data. See Martin v. Story, 97 So.2d 343 (Fla. 2d DCA 1957) (opinion of public safety department expert that towed car was a dangerous instrumentality inadmissible where basis for opinion was admittedly incomplete statistics, and expert had no knowledge of the vehicle under discussion). See also Southern Utilities Co. v. Murdock, 99 Fla. 1086, 128 So. 430 (1930); Farley v. State, 324 So.2d 662 (Fla. 4th DCA 1975). 13

- 15. Thus, the statute and case law prohibit the acceptance of Mr. Milner's opinions and inferences, even if testifying as an expert witness, if he does not have a sufficient basis for his opinions and if the underlying facts and data cannot be established. As the discussion above demonstrates, Mr. Milner has no basis for his testimony or for Exhibit WKM-3. And, he cannot establish the facts and data supporting his testimony and Exhibit WKM-3.
- 16. Mr. Milner's testimony and Exhibit WKM-3 are not based on sufficient data. In fact, the testimony and exhibit are based entirely on data of which Mr. Milner has no knowledge. Mr. Milner did not create the "business case" and has no knowledge of most of the information and assumptions contained in Exhibit WKM-3. As to information that Mr. Milner actually provided —DSLAM costs Mr. Milner never checked with Cinergy regarding the propriety of

¹² Emphasis added.

¹³ Emphasis added.

his changes to the "business case." Thus, even were Mr. Milner qualified to render an expert opinion as to the "business case," his testimony and Exhibit WKM-3 are based on insufficient data and must be excluded.

17. Finally, Mr. Milner's testimony is inadmissible pursuant to section 120.569(2)(g), which provides that: "irrelevant, immaterial, or unduly repetitious evidence shall be excluded ..." Because Mr. Milner can provide no basis for his testimony or exhibits, they are immaterial and irrelevant. Thus, they can serve no useful purpose in the record and must be excluded pursuant to section 120.59(2)(g).

Conclusion

18. Mr. Milner's testimony and Exhibits WKM-2, 3 have no evidentiary foundation and therefore are inadmissible in this matter.

WHEREFORE, AT&T, MCI, AIN and ITC^DeltaCom move for an order striking page 8, line 1 – page 11, line 2 and Exhibits WKM-2, 3 of the rebuttal testimony of W. Keith Milner.

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ATTACHMENT A

Pages 68-80 of the Deposition of W. Keith Milner

- 1 earlier. I can give it to you again if you would like.
- 2 Q Would you, please?
- 3 A Yes. The Kentucky case is 2001-432.
- 4 Q Okay. Did this case go to hearing?
- 5 A It did, yes.
- 6 Q And when was that?
- 7 A Oh, let's see if I've got my -- I don't have my
- 8 .pocket calendar with me. The testimony was filed in the
- 9 March/April time frame, and I generally recall it was in the
- 10 May time frame that it went to hearing, but in 2002.
- 11 Q So you think March/April '02 for the testimony and it
- 12 went to hearing May '02 or thereabouts?
- 13 A Thereabouts. I'm sure of the testimony filing date
- 14 because I'm looking at a copy of the testimony. It was
- 15 filed -- well, the legal department in -- our legal department
- 16 in Kentucky received the over side's testimony on March the 8th
- 17 to be precise.
- 18 Q And when was your testimony filed?
- 19 A We filed the same day, if I recall. Let me see if
- 20 I've got my testimony. I do not have my testimony in that
- 21 case, but I'm pretty sure we both filed on the same date.
- Q Do you have documents from that case in front of you
- 23 that you are referring to?
- 24 A Yes.
- Q Can you tell me what you are looking at, please?

- A Well, what I have is two sets of testimony. They are
- 2 both Cinergy Communication Company's witness, Mr. Pat Heck,
- 3 H-E-C-K, and what I have is his direct testimony, and I believe
- 4 I also have his -- he has got what he called his revised
- 5 rebuttal testimony. I have that, as well. And that --
- 6 Q I'm sorry, go ahead.
- 7 A I was going to say that was filed on May the 15th, so
- 8 the hearing would have been sometime after that date.
- 9 Q Okay. Do you have before you any testimony that Bell
- 10 filed in that case?
- 11 A Well, there were a number of witnesses. In front of
- 12 me I do not have my testimony. But I can tell you that the
- 13 business case as I adjusted them in Kentucky are the same as I
- 14 presented here in the FCCA case.
- 15 Q I understand, Mr. Milner. What Bell witnesses
- 16 testified in that case?
- 17 A Let me see if I can do this from memory. Well. I
- 18 did. I believe that Mr. Tommy Williams was there to talk
- 19 generally about line sharing, line splitting. I don't recall
- 20 if Mr. Jerry Latham was there, who is one of BellSouth's
- 21 product managers. And either Mr. Ruscilli or Ms. Cox, I just
- 22 can't recall. But none of them addressed this business case,
- 23 per se.
- Q What issues did you address in that case, Mr. Milner?
- 25 A Generally, the issue of whether BellSouth should be

- 1 required to unbundle its DSLAMs, and then as sort of a part of
- 2 that, whether a CLEC was impaired in its ability to provide its
- 3 own DSL services if it had to acquire its own DSLAMs rather
- 4 than use BellSouth's on an unbundled basis.
- 5 Q And Cinergy had Mr. Heck. Did they have any other
- 6 witnesses?
- 7 A I recall that they did, I don't recall their names,
- 8 unfortunately.
- 9 O Do you know how many other witnesses they had?
- 10 A I recall that they had at least one other, because
- 11 they had sort of their policy witness as either Mr. Ruscilli or
- 12 Ms. Cox would have been for BellSouth. And it seems to me that
- 13 they had one other person who was -- I can't recall if his job
- 14 was as their chief financial officer or what role he played
- 15 within their company. So they had, I seem to recall at least
- 16 three witnesses.
- 17 Q And what was Mr. Heck's role in the case?
- 18 A Well, his role, I guess, and I hate to characterize,
- 19 you know, what his role was, but basically his position was
- 20 that his company was impaired in its ability to provide DSL
- 21 services using their own DSLAMs because it was financially
- 22 prohibitive for them to do so. In other words, that the cost
- 23 of their providing their own DSLAMs and associated equipment
- 24 would not allow them a reasonable rate of return on the
- 25 investment for having done so.

- 1 Q What was his position with Cinergy?
- 2 A He is chief technology officer.
- 3 Q Now, the exhibit that we have been discussing, or
- 4 that we are going to discuss, WKM-3, I want to talk to you
- 5 about that.
- 6 A Okay.
- 7 Q This document -- or there are actually three pages to
- 8 it, was it an exhibit to someone's testimony, or where did it
- 9 come from?
- 10 A Let me see if I understand. Do you mean Exhibit
- 11 WKM-3?
- 12 Q Right. Let me preface my question and tell you what
- 13 I understand about this document and you correct me.
- 14 A Okay.
- 15 Q I understand that you made a change to this document
- 16 in regard to the cost of the DSLAM. But other than that, it is
- 17 a document that Cinergy provided?
- 18 A Yes. All the other assumptions and the costs that
- 19 are here are those that Cinergy developed for its version of
- 20 its business case. And you are exactly right, what I did was
- 21 substitute DSLAM costs and associated costs, such as annual
- 22 maintenance on the DSLAMs themselves, for those inputs that Mr.
- 23 Heck had made, and then I recast the rest of the number, the
- 24 calculations, and developed a different internal rate of return
- 25 than had Mr. Heck.

1 Q Okay. So, putting aside for a moment the changes

- 2 that you made to the DSLAM costs, were these three pages
- 3 used -- were they an exhibit to Mr. Heck's testimony, were they
- 4 received in discovery, how were they utilized in this Kentucky
- 5 case?
- 6 A They were attached to his -- I believe to his direct
- 7 testimony. Let me see if that is correct. They were attached
- 8 to his testimony either as -- here they are. They were
- 9 attached to Mr. Heck's revised rebuttal testimony as Exhibit
- 10 PHR-12.
- 11 Q And you are looking now at Mr. Heck's revised
- 12 rebuttal that has this document attached to it?
- 13 A Yes, ma'am.
- 14 Q I'm going to make a request that you provide that as
- 15 a late-filed exhibit, Mr. Milner.
- MS. MAYS: I believe that to the extent it is called
- 17 for in pending discovery, if it is, I don't have the discovery
- 18 questions in front of me, that we would do so. But I believe
- 19 discovery has ended as to FCCA's ability to ask new questions
- 20 at this point in the proceeding.
- 21 MS. CHRISTENSEN: Actually discovery terminates a
- 22 week before the hearing, so --
- MS. KAUFMAN: The 23rd.
- MS. CHRISTENSEN: -- which would be 23rd.
- 25 MS. MAYS: Okay. Well, the only other thing we would

1 say is to the extent this is a public document, FCCA can

- 2 certainly download it from the Kentucky -- or access it from
- 3 the Kentucky Commission itself.
- 4 MS. KAUFMAN: I would ask that it be provided as a
- 5 late-filed exhibit. Am I hearing that Bell is not willing to
- 6 do that?
- 7 MS. MAYS: What you are hearing is to the extent this
- 8 is a publicly available document we believe you can get the
- 9 document yourself.
- 10 MS. CHRISTENSEN: So, in other words, no, you are not
- 11 going to provide it?
- MS. MAYS: I will check to see if the document is
- 13 publicly available. If it is publicly available, I will tell
- 14 you how you can get the document yourself.
- MS. KAUFMAN: Just so that the record is clear, Ms.
- 16 Mays, I am requesting that it be provided. And, you know, I'm
- 17 not sure that whether or not it is a public document is
- 18 relevant or not. Mr. Milner has got it in front of him, as I
- 19 understand it, and he is looking at it right now. We request
- 20 that it be provided. And I will just ask for a number so that
- 21 the record is clear, and, you know, if you intend to object or
- 22 whatever the record will reflect that. So Late-filed Exhibit
- 23 Number 2 will be the direct -- and I think, Mr. Milner, you
- 24 said revised rebuttal testimony of Mr. Heck?
- THE WITNESS: Yes.

- 1 MS. CHRISTENSEN: Do you want the whole revised
- 2 rebuttal or just this exhibit?
- 3 MS. KAUFMAN: I want the whole revised rebuttal and
- 4 the direct testimony of Mr. Heck.
- 5 MS. CHRISTENSEN: Okay.
- 6 (Late-filed Exhibit 2 marked for identification.)
- 7 BY MS. KAUFMAN:
- 8 Q Now, back on the same WKM-3, Mr. Heck prepared this
- 9 exhibit?
- 10 A No, I prepared this exhibit. I used Mr. Heck's
- 11 inputs for all lines except for DSLAM costs and maintenance of
- 12 those DSLAMs, and then I recast the numbers that were related
- 13 to those costs and other costs.
- 14 Q I'm sorry, I misspoke. Let's put aside the DSLAM
- 15 costs. Other than that, is it correct that Mr. Heck was
- 16 responsible for all the other inputs on this exhibit other than
- 17 the DSLAM cost and I think you said the recasting of the --
- 18 what was the second part, I'm sorry?
- 19 A Well, there are two costs that I substituted for
- 20 those that he had used. You know, the first cost are the
- 21 DSLAMs themselves and the annual maintenance costs of those
- 22 DSLAMs, which the vendors I contacted supplied to me.
- 23 Q I understand.
- 24 A All of the other costs inputs he supplied, that is, I
- 25 didn't change them. Then I recalculated all the numbers below

- 1 that to show, for example, cash gross margins, cash
- 2 contribution margins, cash operating margins, and internal rate
- 3 of returns.
- 4 Q Okay.
- 5 A So all the math I reran using my new costs in
- 6 addition to the costs that he had input.
- 7 Q Okay, I understand. Putting aside the DSLAM costs
- 8 and your recalculation of the cash operating margin and the
- 9 numbers that go below that, Mr. Heck provided all of the
- 10 numbers that are in WKM-3, right?
- 11 A That is correct, yes.
- 12 Q Did you have any input into any of the costs or
- 13 assumptions that are used in Mr. Heck's exhibit other than the
- 14 DSLAM costs and maintenance of the DSLAMs?
- 15 A No, I took all of his other inputs at face value. I
- 16 don't necessarily agree with them. For example, he had assumed
- 17 a split between business and residential customers that would
- 18 take DSL service from Cinergy. I disagreed with that
- 19 breakdown, but I used it nonetheless.
- 20 Q What is the status of this case now, has there been a
- 21 final order rendered?
- 22 A If there has been, I have not seen it.
- 23 Q So let me just -- I just want to be clear. For
- 24 example, there are some assumptions, and I am squinting here
- 25 because my copy of this is very difficult to read. So if I am

- 1 hesitating, that is what it is. And everyone in the room is
- 2 looking at me putting my nose to this document. There are some
- 3 assumptions made, for example, about how many customers are
- 4 going to be served in year one, and in year two, and in year
- 5 three, et cetera, correct?
- 6 A Yes. And those are Mr. Heck's assumptions.
- 7 Q Okay. And similarly there are revenue assumptions
- 8 here, correct?
- 9 A And those are his assumptions, yes.
- 10 Q And there are start-up costs, correct?
- A And except for the DSLAM costs, those are his
- 12 assumptions.
- 13 Q Okay. Do you know, for example, why he calculated
- 14 that he would serve 250 customers in year two?
- 15 A I heard his explanation that that was the goal of
- 16 their business was to serve that many customers with DSL
- 17 service from a given either central office or remote terminal.
- 18 Q Okay. And similarly, I guess, just to pick another
- 19 line item that I am squinting at here, there are some numbers
- 20 given on -- it's about 75 percent of the way down under sales
- 21 costs?
- 22 A Yes, I see them.
- 23 Q And the very first one is a one-time commission.
- 24 A Correct.
- 25 Q Again, that was a number that you had no input into,

- 1 correct?
- 2 A That is correct. That is what Cinergy said it was
- 3 willing to pay its salespeople for DSL sales, so I took that at
- 4 face value.
- 5 Q Now, you said that you made some changes to the DSLAM
- 6 costs that Mr. Heck had in his exhibit because you thought his
- 7 costs -- I think you used the word -- I want to look back and
- 8 not quote you incorrectly. I thought that you said they were
- 9 inflated. Yes. At Page 8, Line 18, you said they were
- 10 significantly inflated, correct?
- 11 A Yes, I said that.
- 12 Q So you changed those costs, correct?
- 13 A I substituted those with costs that I received from
- 14 three different vendors, and those were their list prices which
- are generally higher than the price that BellSouth would
- 16 actually pay because we often get volume discounts from the
- 17 vendors that we use. So I asked them and received list prices
- 18 for their equipment to serve 250 customers as Mr. Heck had
- 19 assumed in his version of this business case.
- 20 Q Did you discuss with Mr. Heck whether he was
- 21 comfortable with the changes you made to his exhibit?
- 22 A I filed -- no, I did not discuss with Mr. Heck
- 23 beforehand what testimony I was going to file in this case. He
- 24 had filed, you know, his version of his business case, I made
- 25 adjustments to it. Frankly, I doubt he agrees with my

- 1 adjustments, so we disagree on that point.
- 2 Q Fair enough. Let me ask you if you know, does this
- 3 scenario, this WKM-3, does it assume that services are being
- 4 provided from a central office or from a remote terminal?
- 5 A I presume that he means from a central office because
- 6 of the fact that he has got loop costs and other things in here
- 7 that would be different from a remote terminal. Most of the
- 8 costs would be the same regardless, though. But basically he
- 9 was using a central office based collocation approach.
- 10 Q Okay. You said that you presume that, but you don't
- 11 know for sure, is that correct?
- 12 A Well, I don't know how he arrived at those costs, no.
- 13 For the purposes of the business case it really didn't matter.
- 14 Again, I took his inputs at face value and recast the numbers
- 15 and rates of return with different lower DSLAM costs.
- 16 Q And then I think you said that -- I thought you said
- 17 that you reran his exhibits, is that correct?
- A Well, yes. Look down, for example, maybe two-thirds
- 19 of the way down. Do you see a line that says cash gross
- 20 margin, dollar sign?
- 21 Q Yes.
- 22 A Okay. I recalculated that number. Mathematically
- 23 you derive that answer by taking total direct costs -- do you
- 24 see that one line above?
- 25 Q Yes.

- 1 A Minus -- let's see here. I can't read my own note
- 2 here. Less total cash inflows, which is about -- towards the
- 3 top. So basically what this is is you take what you receive in
- 4 terms of revenue and you subtract out your total direct costs
- 5 and that is how you get cash gross margin. Because DSLAM cost
- 6 is one of the direct costs, I had to recalculate that line.
- 7 And similarly for cash operating margin, which is gross margin
- 8 minus total sales cost and so on and so forth. So I used the
- 9 same calculation method that he had, but used different cost
- 10 inputs.
- 11 Q And is this some kind of an Excel spreadsheet program
- 12 or what kind of a program was used to calculate these
- 13 scenarios?
- 14 A I don't know what Mr. Heck used. I would presume he
- 15 did it in Excel, that's what I did. But our math is exactly
- 16 the same.
- 17 Q But you don't know what kind of an economic model was
- 18 used to make these calculations?
- 19 A Well, yes, I do, because everything about this
- 20 business case is on this one piece of paper. Apart from
- 21 however he arrived at his assumption as to what, you know, what
- 22 he was going to charge his customers per line. But in terms of
- 23 how this is calculated, it's all right here on this one page.
- 24 Q And I think you said that you don't know how he
- 25 arrived at his assumptions, correct?

A No. And frankly it's irrelevant to the point I was

- 2 trying to make. I mean, taking his inputs at face value, using
- 3 more realistic DSLAM costs resulted in pretty healthy internal
- 4 rates of return. That is the point I was trying to make.
- 5 Q Is Cinergy a party to this case to your knowledge?
- 6 A To the --
- 7 Q To the case we are here talking about today?
- 8 A I don't know. I don't believe so.
- 9 Q Okay. Let me just ask you a couple of more questions
- 10 about this. And I'm just looking at WKM-3, Page 1 of 3.
- 11 A Okay.
- 12 Q And in this scenario, looking at the bottom, the part
- 13 that is in the box?
- 14 A Yes.
- 15 Q Tell me if I am understanding this correctly. The
- 16 entry a couple of lines up from the bottom, net cash flow to
- 17 date?
- 18 A Right.
- 19 Q And I think we said that -- or you said that the
- 20 customer, the number of customers served in those things are
- 21 the assumptions of Cinergy. This would show that -- and I
- 22 think this is about \$121,000 being lost in year one?
- 23 A In year one, yes.
- Q And in year two, about 73. I can't tell what it is,
- 25 around \$73,000?

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing AT&T Communications of the Southern States, LLC, MCI WorldCom Communications, Inc. and MCIMetro Access Transmission Services, LLP, ACCESS Integrated Networks, Inc., and ITC^DeltaCom Communications, Inc.'s Motion to Strike Portions of the Rebuttal Testimony and Exhibits WKM-2 and WKM-3 of W. Keith Milner has been furnished by (*) hand delivery, (**) electronic mail, or by U.S. Mail this 16th day of June, 2003, to the following:

(*) (**) Patricia Christensen Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399

(*) (**) Nancy White (**) Meredith Mays c/o Nancy Sims BellSouth Telecommunications, Inc. 150 South Monroe Street, Suite 400 Tallahassee, Florida 32301-1556

Vicki Gordon Kaufman