

ORIGINAL

STATE OF FLORIDA

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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

June 24, 2003

RECEIVED - FPSC
03 JUN 27 PM 4: 38
COMMISSION
CLERK

Mr. John L. O'Brien
32814 Crooked Oaks Lane, Lot K-45
Leesburg, FL 34748

Re: Docket No. 030236-WS - Application for Authority to Transfer the Facilities of Pennbrooke Utilities, Inc. and Certificate Nos. 466-W and 400-S in Lake County Florida to Utilities, Inc. of Pennbrooke.

Dear Mr. O'Brien:

We received your letter on June 23, 2003 (copy attached). We are sorry that you continue to have pressure concerns. The Florida Public Service Commission does not have the equipment to test the water pressure. As indicated in my previous letter, the Department of Environmental Protection is the primary agency that has jurisdiction over pressure problems. Ms. Karen Milicic, inspector of the Pennbrooke's water facility for the Florida Department of Environmental Protection (DEP), can be contacted at (407) 894-7555 Ext 2226. If you recall, she suggested that if you believe you are receiving low water pressure to document the time of day and frequency, so that she can investigate the pressure concern. Again, thank you for your correspondence and I hope that this letter addresses your concerns. If you have any questions, please contact me at (850) 413-6999.

Sincerely,

Richard P. Redemann, P.E.

cc: Utilities, Inc. of Pennbrooke (Rasmussen, Flynn)
Rose, Sundstrom & Bentley (Friedman)
Pennbrooke Utilities, Inc. (Erickson)
Florida Department of Environmental Protection (Milicic, Ansag)
Division of Economic Regulation (Daniel, Johnson)
Office of the General Counsel (Crosby)
Division of the Commission Clerk & Administrative Services (Bayó)
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Wednesday
June 18, 2003

Richard P Redemann P03 JUN 23 10:22
Division of Economic Reg. DIVISION OF ECONOMIC REGULATION
2540 Shomard Oaks Blvd
Tallahassee, FL 32399-0810

Re: District # 030236-WS

Dear Mr Redemann:

My letter of May 9, 2003 may not have been detailed enough to convey the scope of our water pressure problem.

Monday, June 2, 2003 was a textbook example of our problem in high demand situations:

0500 - started sprinkler system - visual check confirmed Pop up heads not deployed - shut system down walked to "T" of Grand Vista / Crooked Oaks - observed five (5) homes in various stages of irrigation - returned home - checked both bath showers - neither would provide water to head.

0600 Pop up heads began to actuate - dribble

0700 PU heads providing 3' - 4' coverage

Shower head worked if diverter lever held

0800 All systems working - no watering on street

I also request you consider the following in your evaluation:

1. Small delivery line feeding Enchanted Oaks
2. The results of Pressure / volume manipulation
3. Elevation: K+Q sections are highest in Panbracco
4. Location: K+Q sections are farthest from supply wells

Cordially
John L O'Brien

Mr. John L. O'Brien
32814 Crooked Oaks Ln.
Leesburg, FL 34748