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(LICENSED IN TEXAS ONLY)

June 28, 2003

**BY FEDERAL EXPRESS**

Ms. Blanca Bayo  
Commission Clerk and Administrative Services Director  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399

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Re: Docket No. 020071-WS; Application of Utilities, Inc. of Florida for a rate increase  
Our File No.: 30057.40

Dear Ms. Bayo:

Enclosed please find for filing in the above-referenced docket an original and fifteen (15) copies of the Rebuttal Testimony of the following witnesses:

1. Rebuttal Testimony of Steven M. Lubertozzi 05764-03
2. Rebuttal Testimony of Patrick C. Flynn 05765-03
3. Rebuttal Testimony of David L. Orr 05766-03
4. Rebuttal Testimony of Frank Seidman 05767-03
5. Rebuttal Testimony of Hugh A. Gower 05768-03
6. Rebuttal Testimony of Pauline M. Ahern 05769-03

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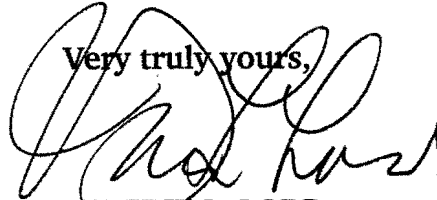
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Ms. Blanca Bayo  
June 27, 2003  
Page 2

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Please contact me if you have any questions.

Very truly yours,



VALERIE L. LORD  
Of Counsel

VLL/dlv  
Enclosures

cc: Stephen Burgess, Esquire (w/enclosure)(by Federal Express)  
Rosanne Gervasi, Esquire (w/enclosure) (by Federal Express)  
Mr. Steven M. Lubertozi (w/enclosure) (by Federal Express)  
Mr. Patrick Flynn (w/enclosure) (by hand delivery)  
Mr. David L. Orr (w/enclosure) (by hand delivery)  
Mr. Hugh A. Gower (w/enclosure) (by U.S. Mail)  
Mr. Frank Seidman (w/enclosure) (by Federal Express)  
Ms. Pauline M. Aherne (w/enclosure) (by U.S. Mail)

utilities, inc.\2002 rate case\psc clerk (bayo) 083 (Rebuttal testimony) ltr.wpd

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO: 020071-WS

UTILITIES, INC. OF FLORIDA

REBUTTAL TESTIMONY OF

PATRICK C. FLYNN

REGARDING THE APPLICATION FOR

INCREASE IN WATER AND WASTEWATER

RATES AND CHARGES

IN

MARION, ORANGE, PASCO, PINELLAS AND SEMINOLE COUNTIES

DOCUMENT NUMBER DATE

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1 REBUTTAL TESTIMONY OF PATRICK C. FLYNN

2 **Q. Please state your name and business address.**

3 A. My name is Patrick C. Flynn and my business address is 200  
4 Weathersfield Avenue, Altamonte Springs, Florida.

5 **Q. By whom are you employed and in what capacity?**

6 A. I am employed by Utilities, Inc., the company which owns 100% of the  
7 stock of Utilities, Inc. of Florida (UIF). Presently, I serve as Regional  
8 Director of Operations and am responsible for the administration and  
9 operation of all water and sewer systems in Florida owned by subsidiaries  
10 of Utilities, Inc.

11 **Q. Please summarize your background and experience in the industry  
12 of providing water and sewer service to the public.**

13 A. I am a graduate of the University of Virginia with a B. A. degree in  
14 Environmental Science. I first became involved in the industry with my  
15 employment with the Washington Suburban Sanitary Commission in  
16 1979. In 1982, I was hired by an investor-owned water and wastewater  
17 utility on Hilton Head Island, South Carolina, serving as the Vice  
18 President and General Manager from 1984 to 1995.

19 In 1995, I was hired by Utilities, Inc. to serve as Project Manager in the  
20 Louisiana regional office. Since 1999, I have been a Regional Operations  
21 Manager in Florida where I was initially responsible for the day to day  
22 utility operations of some of the Utilities, Inc. affiliates in central Florida.

1            Since 2000, I have supervised the operations and capital projects of all  
2            Utilities, Inc. affiliates located in north, west, and south Florida.  
3            Effective June 2003 I became the Regional Director in Florida with  
4            responsibility over all of the affiliates located in Florida.

5            I hold Class A certificates in both water and wastewater in South Carolina  
6            and Louisiana. In addition, I hold a Class B water certificate in Florida.

7            I have attended numerous seminars, workshops, conferences, classes and  
8            schools covering a wide spectrum of water and wastewater related topics.

9            **Q.    What is the purpose of your testimony in this proceeding?**

10          A.    To adopt the Direct Testimony filed with the Commission in this case by  
11          Donald W. Rasmussen.

12          **Q.    Are you adopting the testimony filed by Donald W. Rasmussen in its  
13          entirety?**

14          A.    No. I am adopting only that portion of the testimony that pertains to the  
15          water and wastewater systems located within Pasco and Pinellas counties.

16          **Q.    Does this conclude your direct testimony?**

17          A.    Yes it does.