



Telephone: (850) 402-0510  
Fax: (850) 402-0522  
www.supratelecom.com

1311 Executive Center Drive, Suite 220  
Tallahassee, FL 32301-5027

ORIGINAL

June 27, 2003

Mrs. Blanca Bayo, Director  
Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

RECEIVED FPSC  
JUN 30 PM 3:23  
COMMISSION CLERK

RE: Docket No. 030349-TP -  
SUPRA's DIRECT TESTIMONY OF DAVID A. NILSON

Dear Mrs. Bayo:

Enclosed is the original and seven (7) redacted copies of Supra Telecommunications and Information Systems, Inc.'s (Supra) Direct Testimony of David A. Nilson and Exhibits; and one confidential copy along with confidential exhibits are filed in a sealed envelope in the above captioned docket. Confidentiality is being claimed to portions of the Testimony and to some Exhibits in their entirety.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return it to me.

Sincerely,

*Jorge Cruz-Bustillo / JWA*  
Jorge Cruz-Bustillo  
Assistant General Counsel

AUS \_\_\_\_\_  
CAF \_\_\_\_\_  
CMP \_\_\_\_\_  
COM 3+ org  
CTR \_\_\_\_\_  
ECR \_\_\_\_\_  
GCL \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
SEC 1  
OTH \_\_\_\_\_

This claim of confidentiality was filed by or on behalf of a "telco" for Confidential Docket 05813-03. The document is in locked storage pending advice on handling. To access the material, your name must be on the CASR. If undocketed, your division director must obtain written EXD/Tech permission before you can access it.

DOCUMENT NUMBER-DATE  
05812 JUN 30 03  
FPSC-COMMISSION CLERK

**CERTIFICATE OF SERVICE**  
**Docket No. 030349-TP**

**I HEREBY CERTIFY** that a true and correct copy of the foregoing was served via Facsimile, Hand Delivery, U.S. Mail and/or Federal Express this 27<sup>TH</sup> day of June 2003 to the following:

Ms. Linda Dodson, Esq.  
Staff Counsel  
Division of Legal Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Ms. Nancy B. White, Esq.  
c/o Nancy H. Sims  
150 South Monroe Street, Suite 400  
Tallahassee, FL. 32301  
(850) 222-1201 (voice)  
(850) 222-8640 (fax)

By: George Cruz-Bustillo / JWA  
JORGE CRUZ-BUSTILLO

**Docket No. 030349-Tp  
Supra Exhibit – DAN1**

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Track Shipments  
Detailed Results

[Printable Version](#) [Quick Help](#)

**Tracking number** 791423657744 **Delivery location** TALLAHASSEE FL  
**Ship date** Jun 26, 2003 **Service type** Priority Overnight

- You can also track:
- [By Alternate](#)
  - [By Email](#)
  - [TCN \(Gov't\)](#)

Date/time	Status	Location	Comments
Jun 27, 2003 7:35 am	Arrived at FedEx Destination Location	TALLAHASSEE FL	
6:45 am	Left FedEx Ramp	TALLAHASSEE FL	
6:09 am	Arrived at FedEx Ramp	TALLAHASSEE FL	
4:01 am	Left FedEx Sort Facility	MEMPHIS TN	
12:36 am	Arrived at Sort Facility	MEMPHIS TN	
Jun 26, 2003 11:13 pm	Arrived at FedEx Ramp	MIAMI FL	
10:54 pm	Left FedEx Ramp	MIAMI FL	
8:39 pm	Left FedEx Origin Location	CORAL GABLES FL	
8:27 pm	Left FedEx Origin Location	CORAL GABLES FL	
8:16 pm	Left FedEx Origin Location	CORAL GABLES FL	
8:09 pm	Left FedEx Origin Location	CORAL GABLES FL	
7:52 pm	Picked up by FedEx	CORAL GABLES FL	

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Email your detailed tracking results (optional)

Enter your email, submit up to three email addresses (separated by commas), add your message (optional), and click **Send email**.

From

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*The Real  
Yellow Pages*

2670 Breckenridge Blvd.  
Duluth, GA 30096

PRESORTED  
FIRST CLASS  
U.S. POSTAGE PAID  
DIRECTORY  
OPERATIONS

*Here's important  
information about  
your new telephone  
service!*

Order Number (BST)  
270232071  
PIN: 8373

\*\*\*\*\*AUTO\*\*3-DIGIT 331 T11 P1  
[REDACTED] NILSON 4097  
[REDACTED] SW [REDACTED] TH ST  
MIAMI FL 331 [REDACTED]



# ***We want you to have our phone book!***

That is, ...if you don't have it already.



Our records indicate that you recently had a change in your telephone service. If you need directories at this time as a result of this change, please contact us at:

## **1-866-847-2464**

This is a toll-free call to our automated order system. When you call, you will be asked for your order number and PIN that is printed on the other side of this card.

**Please note that you will automatically receive the new issue of the directory when it comes out. This number is for ordering a complimentary copy of the current issue of your local directory if you need it now.**

**Docket No. 030349-Tp  
Supra Exhibit – DAN3**

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304 Pine Avenue  
4<sup>th</sup> Floor  
Albany, GA 31701

Docket No. 030349-TP  
Supra Exhibit – DAN4

NP40FLE 0039006-4/18

1247 Harrison St  
Hollywood, FL 33019-1511



Dear Mihaela Ionescu,

We're always disappointed to lose a valued customer like you. So in hopes of bringing you back, we have created something new and really special — a money-saving, make-your-life-simple calling plan.

**Introducing the BellSouth® Unlimited Answers<sup>SM</sup> Plan!<sup>1</sup>**

Come back today and get unlimited long distance and local service and the BellSouth® Complete Choice® plan — all for one low monthly fee of just \$49.99.

It's the perfect calling plan! Now you can call anytime, anywhere in the United States, as often as you want. Just look at all you get:

- Unlimited local and long distance service...24 hours a day, 7 days a week<sup>2</sup>
- The Complete Choice plan, including Caller ID Deluxe<sup>3</sup>...Call Waiting Deluxe... Call Return (\*69)<sup>3</sup>...Three-way Calling<sup>3</sup>...BellSouth® RingMaster Service®...Call Block<sup>4</sup> and more.
- BellSouth® Voice Mail service...so you never miss a call.
- All from one company, on one bill, with one phone number.

**PLUS, we'll waive your local service connection fee — a savings of \$40.00.**

There's never been a better time to come back to BellSouth! In fact, we'll even give you some spending money to use however you please...

**\$75.00 CASH BACK when you sign up for the Complete Choice plan!<sup>5</sup>**

Enjoy the convenience of having all your phone services in one place, with one simple, easy-to-read bill. Regardless of your individual calling needs, BellSouth has a plan and the services to fit your lifestyle and your budget...local service, long distance, dial-up and high-speed DSL Internet services, wireless, 2-way paging and more. All from the company you know and trust.

Call us today toll free at 1 800 467-6509.

Sincerely,



Cherise Cameron  
Director, Consumer Marketing

P.S. Come back to BellSouth today and get \$75.00 CASH BACK!


(see back for more details)



# Here's your \$75 Cash-Back Coupon.

Fill in the spaces below completely

- BellSouth services qualifying for this offer.
- Place the coupon and the copy of your bill in an envelope and mail to the address shown below. Please do not include the coupon with your regular bill payment to BellSouth as it will not be processed. You will receive your cash-back check within 8 to 10 weeks after your coupon arrives at the BellSouth Cash-Back Reward Center.

<b>BELLSOUTH</b>			
Account Number 488 15 1234 555 5555			
BellSouth Local and Local Toll Charges		Monthly Local Service Only   through May 31 From Service	Local
1. BellSouth Personalized Plan		2. Service Order No. Service Order	Amount of Bill
The \$1.00 per line charge is applied to the local telephone service. For a complete list of local telephone service rates, visit us at www.bellsouth.com or call 1-800-343-7333		1	\$0.00

## BellSouth Valued Customer Cash-Back Coupon

Please print legibly

\_\_\_\_\_  
Your name as it appears on your residential BellSouth bill

\_\_\_\_\_  
Your complete address as it appears on your BellSouth bill

\_\_\_\_\_  
City, State, and Zip Code

( ) \_\_\_\_\_  
Area Code/Telephone number

( ) \_\_\_\_\_  
Telephone number at billing address (if different)

Mail this completed form to: BellSouth Cash-Back Reward Center, P.O. Box 540606,  
Waltham, MA 02454

### IMPORTANT INFORMATION

This coupon must be completed and postmarked by July 1, 2003.

NOTICE: A check will not be issued for coupons submitted without the required bill page attached. Only orders for BellSouth local phone service placed between February 15 and May 15, 2003, qualify for the promotion. Cancelled orders are not eligible for any cash-back offer. You must be a BellSouth residential customer in order to receive the cash-back offer. Offer subject to applicable regulatory approvals, if any. Offer may be modified or withdrawn at any time without notice. Please allow 8 - 10 weeks for your check to arrive. Other restrictions may apply.

**Service Order List with TN of '9549272804'**  
**Sorted by Current DD**

Position	PON	SO	APP DATE	TN	Status (SR)	Days In Status	Current DD	List Name
1	STICHR202818	CRD3PV62	10/1/01	9549272804342	CA	634	10/1/01	IONESCU, MIHAELA
2	STICHR202818	CR6PJHT3	10/16/01	9549272804342	CA	619	10/16/01	IONESCU, MIHAELA

1-2 of 2 service orders matching your criteria
 [Download results to Excel](#)

Document Title

Service Order CRD3PV62

Printable Format

Last Pass Received: 10/1/01 6:00:38 PM

Days in Current Status: 634

CA 002 CD3PV6 954920 AM - - Y N  
954 927-2804F342 - - HLWD10-01-01 1722 10-01  
CRD3PV62 LFR YAXQBZO 10-01-01 W

Document Title

Number of times in this status: 002

CANC CO RSNS  
ZRTI S, QS, 800 773-4967, DP, 205321  
PCL MCH F 05-26-98  
CENT ROX

---LIST

LN  
LA 1247 HARRISON ST  
SA 1247 HARRISON ST, HLWD, FL  
DZIP 33019

---DIR

DDA 1247 HARRISON/ STHOLLYWOOD FL 33019  
IDEL A1, B1

---BILL

PO MIAMI FL 33133  
TAX 0000  
TAR 019,801  
IBI WSO  
RESH R7012  
MAN R7012  
IPON STICHR202818

---S&E

R1 1FR/TN 954 927-2804/PIC 0288/LPIC 5124/PCA FR, 05-15-98  
/NMC /ZLCP R/LPCA BO, 09-15-98/SED 09-05-01/ZSER 5F10000006  
R1 CREX4/TN 954 927-2804/CBK B/SED 09-05-01/ZSER 6610000007  
/RMKR (B) 07-06-97  
R1 LNPCX/TN 954 927-2804/SED 09-05-01/ZSER 6D10000008  
R1 9LM/TN 954 927-2804/SED 09-05-01/ZSER 7B1000000A  
I1 CREX6/TN 954 927-2804/RMKR (A) 10-01-01  
I1 SOMEK

Service Order CRD3PV62

Last Pass Received: 10/1/01 6:00:38 PM

Days in Current Status: 634

CA 002	CD3PV6	954920	AM	-	-	Y	N
954	927-2804F	342	-	-	HLWD	10 - 01-01 1722	10-01
CRD3PV62	1FR	YAKQBZ0	10-	01-	01	W	

Number of times in this status: 002

CANC CO RSNS 8 7  
 ZRTT S, QS, 800 773-4967, DP, 205321 28 27  
 PCL MCH F 05-26-98 15 14  
 CENT ROX 4 3

---LIST

LN 17 16  
 LA 1247 HARRISON ST 17 16  
 SA 1247 HARRISON ST, HLWD, FL 27 26  
 DZIP 33019 6 5

---DIR

DDA 1247 HARRISON/ STHOLLYWOOD FL 33019 51 50  
 IDEL A1, B1 7 6

---BILL

PO MIAMI FL 33133 15 14  
 TAX 0000 5 4  
 TAR 019,801 8 7  
 IBI WSO 4 3  
 RESH R7012 6 5  
 MAN R7012 6 5  
 IPON STICHR202818 13 12

---S&E

R1 1FR/TN 954 927-2804/PIC 0288/LPIC 5124/PCA FR, 05-15-98  
 /NMC /ZLCP R/LPCA BO, 09-15-98/SED 09-05-01/ZSER 5F10000006  
 115 122  
 R1 CREX4/TN 954 927-2804/CBK B/SED 09-05-01/ZSER 6610000007  
 /RMKR (B) 07-06-97 75 78  
 R1 LNPCX/TN 954 927-2804/SED 09-05-01/ZSER 6D10000008 51 50  
 R1 9LM/TN 954 927-2804/SED 09-05-01/ZSER 7B1000000A 49 48  
 I1 CREX6/TN 954 927-2804/RMKR (A) 10-01-01 40 39  
 I1 SOMEK 6 5

Service Order Detail

Service Order CR6PJHT3

Last Pass Received: 10/16/01 6:04:26 PM

Days in Current Status: 619

CA 002 C6PJHT 954920 AM - - Y N  
954 927-2804F 342 - - HLWD 10-16-01 1345 10-16  
CR6PJHT3 1FR YAKQBZ0 10- 16- 01 W

Number of times in this status: 002

CANC CO RSNS 8 7  
ZRTI S, QS, 800 773-4967, DP, 205321 28 27  
PCL MCH F 05-26-98 15 14  
CENT ROX 4 3

---LIST

LN 17 16  
LA 1247 HARRISON ST 17 16  
SA 1247 HARRISON ST, HLWD, FL 27 26  
DZIP 33019 6 5

---DIR

DDA J1247 HARRISON/ STHOLLYWOOD FL 33019 51 50  
IDEL A1, B1 7 6

---BILL

FO MIAMI FL 33133 15 14  
TAX 0000 5 4  
TAR 019,801 8 7  
IBI WSO 4 3  
RESH R7012 6 5  
MAN R7012 6 5  
IPON STICHR202818 13 12

---S&E

R1 1FR/TN 954 927-2804/PIC 0288/LPIC 5124/PCA FR, 05-15-98  
/NMC /ZLCP R/LPCA BO, 09-15-98/SED 09-05-01/ZSER 5F10000006  
115 122  
R1 CREX4/TN 954 927-2804/CBK B/SED 09-05-01/ZSER 6610000007  
/RMKR (B) 07-06-97 75 78  
R1 LNPCK/TN 954 927-2804/SED 09-05-01/ZSER 6D10000008 51 50  
R1 9LM/TN 954 927-2804/SED 09-05-01/ZSER 7B1000000A 49 48  
I1 CREX6/TN 954 927-2804/RMKR (A) 10-16-01 40 39  
I1 SOME6 6 5

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Supra Exhibit – DAN5**

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**Docket No. 030349-Tp  
Supra Exhibit – DAN14**

**CONFIDENTIAL**  
**(Contained within DAN17)**



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**Supra Exhibit – DAN15**

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**Supra Exhibit – DAN19**

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**Docket No. 030349-Tp**  
**Supra Exhibit – DAN20**

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