

CX 2-06997595/4  
 \$250,700.00  
 MJC

000121A-TR

Florida PSC Tier II for Docket 000121 - TP  
 for May, 2003

AUS  
 CAF  
 CMP  
 COM  
 CTR  
 ECR  
 GCL  
 ORC  
 MMS  
 SEC  
 DTH

L. Hanley  
 PCA

ORIGINAL

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COMMISSION  
 CLERK

Submetric	Remedy Amount	Previous Month's Adjustment	Total Payment
Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) -- 2W Analog Loop Design	\$ 700.00		\$ 700.00
Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) -- 2W Analog Loop w/LNP Design	\$ 10,400.00		\$ 10,400.00
Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) -- 2W Analog Loop w/LNP Non Design	\$ 10,400.00		\$ 10,400.00
Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) -- Line Sharing	\$ 10,400.00		\$ 10,400.00
Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) -- UNE Combo Other	\$ 10,400.00		\$ 10,400.00
Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) -- UNE Digital Loop DS1	\$ 10,400.00		\$ 10,400.00
Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) -- UNE xDSL (ADSL-HDSL-UCL) w/o conditioning	\$ 10,400.00		\$ 10,400.00
Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) -- 2W Analog Loop Non Design	\$ 10,400.00		\$ 10,400.00
Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Non Dispatch < 10) -- 2W Analog Loop w/LNP Non Design	\$ 10,400.00		\$ 10,400.00
Customer Trouble Report Rate -- Resale ISDN	\$ 3,550.00		\$ 3,550.00
Customer Trouble Report Rate -- Resale PBX	\$ 3,550.00		\$ 3,550.00
Customer Trouble Report Rate -- Resale Residence	\$ 3,550.00		\$ 3,550.00
Customer Trouble Report Rate -- UNE Combo Other	\$ 10,400.00		\$ 10,400.00
Customer Trouble Report Rate -- UNE Digital Loop DS1	\$ 10,400.00		\$ 10,400.00
Customer Trouble Report Rate -- UNE ISDN (includes UDC)	\$ 10,400.00		\$ 10,400.00
Firm Order Confirmation Timeliness -- Local Interconnection Trunks	\$ 700.00		\$ 700.00
Firm Order Confirmation Timeliness (Fully Mechanized) -- EELS	\$ 700.00		\$ 700.00
Firm Order Confirmation Timeliness (Fully Mechanized) -- UNE Other Non Design	\$ 700.00		\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- 2W Analog Loop Design	\$ 700.00		\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- 2W Analog Loop w/LNP Design	\$ 700.00		\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- 2W Analog Loop w/LNP Non Design	\$ 700.00		\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- EELS	\$ 700.00		\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- LNP Standalone	\$ 700.00		\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- Resale Business	\$ 700.00		\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- UNE xDSL (ADSL-HDSL-UCL)	\$ 700.00		\$ 700.00
FCC & Reject Completeness (Partially Mechanized) -- EELS	\$ 700.00		\$ 700.00
Maintenance Average Duration Non Dispatch -- 2 w Analog Loop Non-Design	\$ 10,400.00		\$ 10,400.00
Maintenance Average Duration Non Dispatch -- UNE ISDN (includes UDC)	\$ 10,400.00		\$ 10,400.00
Maintenance Average Duration Non Dispatch -- UNE Line Sharing	\$ 10,400.00		\$ 10,400.00
Maintenance Average Duration Non Dispatch -- UNE xDSL (ADSL-HDSL-UCL)	\$ 10,400.00		\$ 10,400.00
Percent Flow-Through Service Requests (Summary) -- Total Business	\$ 1,400.00		\$ 1,400.00
Percent Flow-Through Service Requests (Summary) -- Total LNP	\$ 1,400.00		\$ 1,400.00
Percent Missed Installation Appointments Including Subsequent Appointments (Dispatch < 10) -- Line Sharing	\$ 10,400.00		\$ 10,400.00
Percent Missed Repair Appointments Non Dispatch -- 2 w Analog Loop Non-Design	\$ 10,400.00		\$ 10,400.00
Percent Missed Repair Appointments Non Dispatch -- UNE ISDN (includes UDC)	\$ 10,400.00		\$ 10,400.00
Percent Repeat Troubles within 30 Days Dispatch -- UNE ISDN (includes UDC)	\$ 10,400.00		\$ 10,400.00
Percent Response Received [in X seconds] -- LENS PSIMS/ORB*	\$ 250.00		\$ 250.00
Percent Response Received [in X seconds] -- TAG ATLAS	\$ 250.00		\$ 250.00
Percent Response Received [in X seconds] -- TAG PSIMS/ORB**	\$ 250.00		\$ 250.00
Reject Interval (Fully Mechanized) -- 2W Analog Loop Non Design	\$ 700.00		\$ 700.00
Reject Interval (Partially Mechanized) -- 2W Analog Loop Non Design	\$ 700.00		\$ 700.00
Reject Interval (Partially Mechanized) -- 2W Analog Loop w/LNP Non Design	\$ 700.00		\$ 700.00
Reject Interval (Partially Mechanized) -- Line Sharing	\$ 700.00		\$ 700.00
Acknowledgement Completeness -- EDI Fully Mechanized	\$ 700.00		\$ 700.00
	\$ 239,400.00	\$ 17,300.00	\$ 250,700.00

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FD-302 (REV. 11-20-00)