

Oleh Krayevski
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July 09, 2003

ORIGINAL

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FLORIDA PUBLIC SERVICE COMMISSION
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

JUL 14 2003

Re.: regulation of water and wastewater companies in Florida.

FPSC Inquiry #5290980

Attn.: Angela L. Calhoun, Regulatory Specialist III, Division of Consumer Affairs.

RECEIVED-FPSC
JUL 23 AM 10:14
COMMISSION
CLERK

Dear Angela L. Calhoun

My letter to FPSC dated April 26, 2003, went unanswered by you. An addendum thereto written about the end of May or sometime in June, which I forgot to date, too went unanswered. Do I detect, what may appear to be a slight coloring of dictatorial stance FPSC displays while in the service of American Citizen?or is it the disdain FPSC may have for those they serve?

Attached sketch shows the way I see 6000 gallons of waste liquid. Produced by a household of two seniors, one septuagenarian and one octogenarian. 6000 gallons of liquid may be contained in a basin 3 ft deep and 15 ft. wide X 18 ft. long and appears monumentally unlikely. In comparison: in the maximum security prison in the State of Massachusetts an inmate is allowed to shower for 15 minutes three times a week. My wife and I too shower three times a week. Our showers are not of 15 minutes of uninterrupted flow of water. They are known as the "navy showers" and produce much smaller amount of the waste water.

I have shown, by applying the technical approach to the question of the disposal of waste water, that a categorized approach must be introduced to the schedule of charging for the disposal of the waste water by the different households. If I have made conceptual mistakes, or the mistakes in my calculations, tell me. I have the right to know, for I am willing to pay for the services used. No more and no less for the services I receive.

You are on the record of not communicating with the citizenry and because of that I am forced by you to say this: your failure to respond satisfactorily to this communication will result in my seeking the answers to the above question beyond your offices.

Sincerely

Oleh Krayevski

AUS _____
CAF _____
CMP _____
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CTR _____
ECR _____
GCL Lorena Holley
OPC _____
MMS _____
SEC I
OTH _____

DOCUMENT NUMBER DATE

U6579 JUL 23 8

FPSC-COMMISSION CLERK

Oleh Krayevski
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April 26, 2003

FLORIDA PUBLIC SERVICE COMMISSION
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ORIGINAL

Re.: regulation of water and wastewater companies in Florida.
FPSC Inquiry #5290980
Attn.: Angela L. Calhoun, Regulatory Specialist III, Division of Consumer Affairs.

Dear Angela L. Calhoun

My letter to you of April 18, 2003, was composed by me poorly. I am re-composing it and am resubmitting it to you, as the FLORIDA PUBLIC SERVICE COMMISSION was given to me by Florida Water Services as the appropriate Authority, to whom to address my concern.

The present billing of my water usage and the waste water handling system usage is erroneous and unfair. Its application is arbitrary and unscientific. The correct and fair manner of "billing for the service rendered/received" should be as follows: it is a matter of simple statistics, to determine the categories of the households using domestic water, i.e. how many people in the household, what are the ages of the family members and other pertinent variables, with a special category "seniors", couple or single (widow or widower) Having determined that, a median, slightly favoring the billing method as to preclude losses to the servicing company by an underestimate, one can relate the usage of the domestic water to the usage of the waste water disposal (sewer) system, for there is a tight and inseparable relationship between the two! Domestic water use, within the confines of the house, (cooking, washing, bathing/showering, laundering at all) is exactly the same as the amount, in gallons, of the waste water, ergo the usage of the sewer system. The charge for the use of the waste water disposal facility is fixed for each household category by the above mentioned statistical method. The amount of the water delivered to a household thru a water meter has no relationship to the amount of the waste water going into the waste water disposal facility from within the house, where it is used.

Granted, the composition of the families and therefore their usage of the domestic water, tied with the usage of the water disposal facility changes with the passage of time. Adjustments need be done periodically, to assure the accuracy of the billing methods.

That does not present an unsurmountable obstacle as the personnel in your Commission as well as those in Florida Water Services are educated professionals trained in the administration of water management. The need to revise the antiquated method of billing, which makes the citizens pay for the services not used is long past due! Please institute appropriate changes without delay. Give serious thought to the recompense to the citizenry for the past overcharges.

Sincerely

Oleh Krayevski

cc.: Florida Water Services

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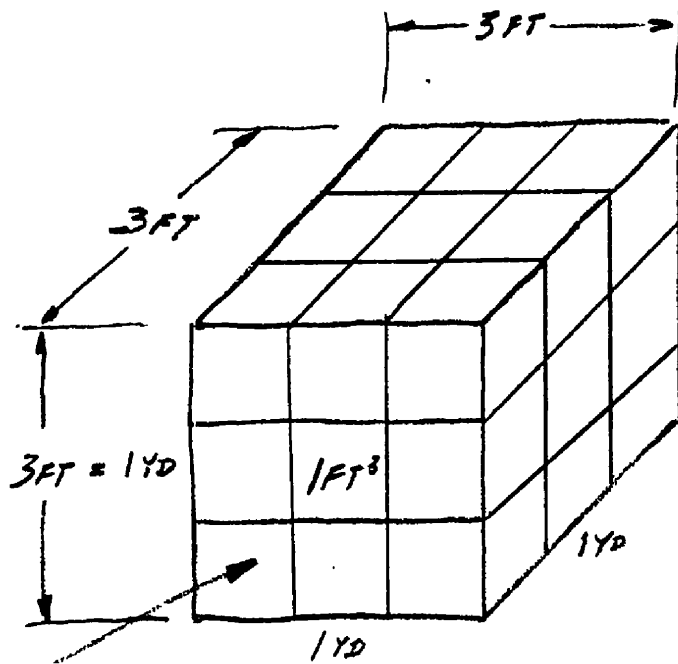
Sincerely

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cc. Florida Water Services.

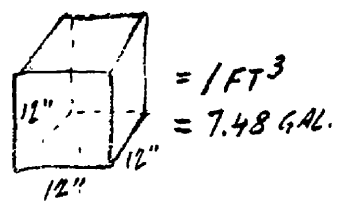
THIS FREEDOM TO THE LETTER OF
APRIL 26, 2003 WAS SENT ~~AT~~ ABOUT
END OF MAY OR THE BEGINNING OF
JUNE 2003. *AK*



$$= 1 \text{ YD}^3 = 27 \text{ FT}^3$$

$$(3 \text{ FT}^3 \times 3 \text{ FT}^3 \times 3 \text{ FT}^3)$$

$$27 \text{ FT}^3 \times 7.48 \text{ GAL} = 201.96 \text{ GAL}$$



$$= 1 \text{ FT}^3$$

$$= 7.48 \text{ GAL.}$$

6000 GAL = 29.709 YD³ EQUALS A BASIN NEARLY
 15 FT WIDE x 36 IN DEEP x 18 FT LONG

0.101

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April 26, 2003

MAY 1 - 2003

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APR 16 2003

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Sincerely

A handwritten signature in black ink, appearing to read 'Oleh Krayevski', written in a cursive style.

Oleh Krayevski

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cc. Florida Water Services.

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APR 21 2003

ORIGINAL

Dear Ladies and Gentlemen.

On June 15, 2003 we will be the residents of Hernando County in Florida for two years. Because we are senior citizens it took us this long time to realize that we have been charged for the use of the sewer facility excessively. To wit: The water meter shows the amount of water going into our house. Not all of the water going thru the meter is used in the house and while in the house use going thru the sewer facility. Toilet flush water and shower use water, go thru into the sewer facility, but car wash with the shut off valve, as legally allowed, lawn irrigation, as well as occasional watering of the flower gardens, as legally allowed, do not go into the sewer system and should not be charged to the consumer as the use of the sewer system. The domestic use of a household of two older citizens is easily calculated on the basis of two criteria: the water wasters and the water savers. The water savers are those like us: I do not run the water while shaving. I am retired and shave every other day. I take the "navy" showers. I use the water intelligently, with the thought of saving it for posterity. Otherwise I use water with the thought that it may not be available for my grand and great grandchildren. The Commission being as smart as it is, can take the median between the two and come up with the average of the savers and the wasters.: the domestic use, wasted or not, for sewer charge. The lawn irrigation , - no sewer charge. For example: 40 spray heads spraying for 15 minutes, as mine do, no sewer charge. Domestic use, sewer charge, for in the house the water does indeed go thru the sewer system.

It is simple to calculate the discharge of water by the 40 sprayer heads for 15 minutes once a week as it is allowed today and as it is in my case and take it off the total reading of the meter. Other than that the ruling is arbitrary, without the simple calculating input and smacks of dictatorship.

It took me almost two years to get adjusted to the workings of the county, for I am an old citizen and my mental acuity is slow. Slow or not sooner or later I catch on. A refund from Florida Water Service is due my.

Sincerely



Oleh Krayevski