			TABLISH DOCKET se Type)	
Date Ju	aly 29, 2003		Docket No.	030739-TI
1. Division	Name/Staff Name	Competitive Marke	ets & Enforcemen	
2. OPR:	T.Williams			100
3. OCR:				
4. Suggeste	ed Docket Title:	Acknowledgement of nam No.TJ206 from Adelphia Business Solutions Inves	Business Solution	astate Interexchange Registratio Is Investments, LLC to Adelphia TelCove.
A. Prov	ide NAMES OR AC	List (attach separate shee RONYMS ONLY if a regulate ME AND ADDRESS for all o	ed company.	resentatives to companies.)
1.	Parties and th	eir representatives (if any)	:	
2.	Interested per	sons and their representa	tives (if any):	
5. Check on				
J. CHECK ON		ocumentation is attached		
	Documentation will be provided with recommendation.			
		-		
PSC\CCA010-C (Rev 02/02)				DOCUMENT NUMBER - DATE
				06917 JUL 30 8
				FPSC-COMMISSION CLERK



Dan Hoppe, Director Division of Regulatory Oversight Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Customer Complaints with PUC

Dear Mr. Hoppe:

The following is the escalation list for TelCove, in dealing with complaints filed with the Public Utilities Commission, Bureau of Consumer Affairs, by customers. Please note that this list is for internal use by the Commission only and is not to be provided to the customer. As the previous contact individual has left the company, it would be helpful if you would send a list of any open issues you may have, so that I can begin working on the resolutions. The contacts for complaints are as follows:

1st Contact – Shantel Waterman, Legal Assistant, (814) 260-2811 shantel.waterman@telcove.com 2nd Contact – Jennifer Anderson, Mgr. Legal & Regulatory Affairs (814) 260-2802 jennifer.anderson@telcove.com 3rd Contact – Terry Romine, Director, (814) 260-2801 terry.romine@telcove.com

The address and fax number for all of the above referenced is:

TelCove 712 North Main Street Coudersport, PA 16915

Fax: (814) 260-2026

If you have any questions or concerns, please contact me. Thank you, in advance, for your time in this matter.

Sincerely,

Shantel L. Waterman

Legal Assistant

Cc: John Glicksman Terry Romine Jennifer Anderson

> Adelphia Business Solutions, Inc. D.I.P., d/b/a TelCove 712 North Main Street Coudersport, PA 16915

Phone: (814) 260-2000 Fax: (814) 260-2026



Tel ove

Cmp

March 31, 2003

VIA UPS

Dan Hoppe, Director Division of Regulatory Oversight Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

RE: Adelphia Business Solutions Investment, LLC d/b/a TelCove's FL FSC Price List No. 1 and Tariff No. 1

Dear Mr. Hoppe:

On behalf of Adelphia Business Solutions Investment, LLC d/b/a FelCove ("TelCove"), enclosed please find labels with the name Adelphia Business Solutions Investment, LLC d/b/a TelCove to place on the existing tariff and price list for this entity. These labels are being submitted pursuant to Adelphia Business Solutions Investment, LLC's adoption of the assumed name TelCove.

Please date stamp the enclosed extra copy of this filing and return it in the selfaddressed, postage prepaid envelope provided. Should you have any questions concerning this filing, please do not hesitate to contact Karen Hyde at 724-743-9719.

Thank you in advance for your attention in this regard.

Sincerely,

Terry Romine / KMH

Terry Romine, Esq. Director, Legal and Regulatory Affairs

Enclosure(s)

COMPETITIVE SERVICES 01/, SION OF 2003 APR - 8 P. 9: 29

724.743.9858 724.743.9793 fax

www.telcove.com

121 Champion Way · Canonsburg, PA 15317

Division of Corporations







