

Service Management Systems, Inc.

Please place attached letter from Tom McMullen, dated August 1, 2003, in the docket file.

RRJ/jb

Division of Economic Regulation (Willis, Sargent, Davis, Fitch) cc:

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AQUARINA RESIDENTS' ASSOCIATION, INC. 208 OSPREY VILLAS COURT MELBOURNE BEACH, FL 32951 (321) 768-9730; FAX (321) 952-0572

August 1, 2003

Via Facsimile

Mr. Ralph R. Jaeger Senior Attorney State of Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

RE: Docket No. 021228-WS – Application for Staff-Assisted Rate Case in Brevard County by Service Management Systems, Inc.

Dear Mr. Jaeger:

Confirming our conversation of July 31, 2003. After a cursory review of the July 24, 2003 Memorandum regarding the above case, we find that the document is basically very thorough and contains true information to the best of our knowledge. Our main concern is still with irrigation/fire-flow, and it would be greatly appreciated if your office would contact the Fire Marshall, Chief Taggart at (321) 633-2000 and confirm whether or not there is still a building moratorium, due to the violations of not meeting all the standards of the NFPA. (See Agenda Issue 1 and page 8 of the July 24, 2003 Memorandum.)

Thank you for past courtesies and considerations.

Very truly yours,

You me muller Tom McMullen

President

TMcM/sm