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				REQUEST			) AGENDA ELIVER	CONFEREN	NCE					
	Date of Requ	uest:	Verbal - 9/10/03 (F on 9/11/03	ax	Agenda Confe	erence:	September 1	6, 2003	ltem No.	7	,			
	Docket No.:	0308	228-WS Brief Title: Comple				aints Nos. 512346W and 533120W of Harold Shriver							
	Requested b			Staff		×	Other M	r. Harold Shriv	er – Customer					
	•		by of the writ	ten documental	ion filed (if o	ther)				ame)	- 22 62			
		-	•	ecutive Suite (II			Approve Re	quest	Deny R	C O Barrest	SEP	С Ш		
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	X	Defer Ite	m to Agenda	Scheduled	Da	te'	_ To be deter	rmined		a sin	AH	<u> </u>		
			-	or Take Up at			<u> 10 0c deje</u>			-Z	9: 2	Š		
		Withdray		i or rune op u							N	$\bigcirc$		
	Late Filed Recommendation (must be filed no later than 3:00 p.m. on the date approved for late filing) A copy of the from page of the recommendation must be provided to CCA by 12 noon on the regular filing date for use as a place-holder during agenda preparation.													
		Add Iten	n to Publishe	d Agenda [ see	Section 120.5	525(2), F.	S.] - Issue an	ADDENDUM	and give Lega	al NOTIC	Ė			
		Add Em	Add Emergency Item to Published Agenda [see Section 120.525 (3), F.S.] - Issue an ADDENDUM and Give Fair NOTICE											
	Cone	cise exp	lanation, ju	ustification o	r comments	s (attach a	additional she	et if necessary)	:					
	The complainant has asked that this item be deferred and not taken up any earlier than December 1, 2003.													
	Customer says he will not be in Florida until December and wishes to address the Commission in person.													
	However, staff believes that a deferral of this length would not be appropriate. Therefore, staff recommends that the item be deferred, but not for the length of time requested. Staff further notes that the he utility has													
	been sold to the City of Edgewater and the application for transfer is pending. General Counsel is OPR and													
	CAF	F is OCI	ζ.											
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	Signatur	re (OPR	Staff): 🕇	atex	huit	Initials	(OPR Divi	ision Director	or Designee)	: Juri	h.J.	Dettello		
			/ _	ENT-D	Accest.		CPR			MA	H			
	Signatur	re (Lega	Staff):	Kapphx-	John Juget Initials			sion Director	or Designee): 10000					
	EXECUTIVE DIRECTOR:													
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Executive Suite will send the original to the Division of Commission Clerk and Administrative Services and return a copy to the requesting staff after the Chairman's Office takes action on this request. Requesting staff should distribute copies to the Division Directors (OPR & OCR) and Attorney assigned to the docket.

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Woodsbord Bank								
MEMBER FDIC								
Fax Transmission Form								
From: Harold Shriver								
Attention: <u>Ralph R. Jaeger</u>								
Company: St. of Florida								
Fax No: 850-413-6250								
Total Pages (Including Cover Sheet):								
Original: ( ) Will follow in mail ( ) Will not follow								
COMMENTS: 301-845-8497								

This transmittal is intended only for the use of the Individual or entity to which it is addressed, and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this transmittal is not the intended recipient, or employee of agent responsible delivering the transmittal to the intended recipient, you are hereby notified that any dissemination, distribution, or coping of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone, and return the original message to us at the below Woodsboro address via the U.S. Postal Service. Thank You.

FAX NO. (301) 898-3175

P.O. Box 36 Woodsboro, MD 21798 30I-898-4000 www.woodsborobank.com ,2

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Public Service Commission, State of Florida Attn: Ralph Yeager, Senior Attorney

September 09,2003

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To Whom It May Concern:

Whereas the received date of September 8,2003 of notification of hearing date of September 16, 2003 and the intended announced date of this Docket item, Docket No. 030828 disallows reasonable travelling arrangements, the undersigned makes a demand request as follows:

A continuation date suggested as December 1<sup>st</sup> or soon thereafter, allowing the affected customer, Harold Shriver (complainant), the opportunity to attend, appear and participate in this complaint at a more reasonable date. Thank you.

Harold Shriver Phone: (301) 845-8497 COMMISSIONERS: LILA A. JABER, CHAIRMAN J. TERRY DEASON BRAULIO L. BAEZ MICHAEL A. PALECKI RUDOLPH "RUDY" BRADLEY

## STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL HAROLD A. MCLEAN GENERAL COUNSEL (850) 413-6199

## Public Service Commission

September 5, 2003

Terra Mar Village Utilities, Inc. 4383 South U. S. 1 Edgewater, FL 32141-7346

Re: DOCKET NO. 030828-WS - Complaint Nos. 512346W and 533120W Contesting High Water and Wasterwater Bills for December 2002 and April 2003, Respectively, Filed by Mr. Harold Shriver Against Terra Mar Village Utilities, Inc., in Volusia County.

To Whom It May Concern:

Enclosed is a copy of the Staff Recommendation filed in this matter on September 4, 2003. The Commission is expected to consider this Recommendation at its September 16, 2003 Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

Ralph R. Jaeger Senior Attorney

RRJ:jb Enclosure

cc: Division of Consumer Affairs (Smith)

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