

VOTE SHEET

SEPTEMBER 16, 2003

RE: Docket No. 030828-WS - Complaint Nos. 512346W and 533120W contesting high water and wastewater bills for December 2002 and April 2003, respectively, filed by Mr. Harold Shriver against Terra Mar Village Utilities, Inc., in Volusia County.

ISSUE 1: What is the proper disposition of Complaints Nos. 512346W and 533120W, filed by Mr. Harold Shriver against Terra Mar Village Utilities, Inc.?

RECOMMENDATION: The Commission should deny both complaints filed by Mr. Shriver. The meter appears to have started at zero and has been shown to be accurate, and the rates charged appear to be correct. Moreover, there was evidence that Mr. Shriver was having problems with his piping, his commode, and his washing machine which might account for excessive usage.

DEFERRED

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

08760 SEP 16 8

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ISSUE 2: Should the docket be closed?

RECOMMENDATION: If no person whose substantial interests are affected by the proposed agency action files a protest within 21 days of the issuance of the order, a consummating order should be issued, and the docket closed.