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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION  
DIRECT TESTIMONY OF GLORIA L. LOPEZ  
ON BEHALF OF  
CITY GAS COMPANY OF FLORIDA  
DOCKET NO. 030004-GU  
September 26, 2003

**Q. Please state your name, business address, by whom you are employed, and in what capacity.**

A. My name is Gloria L. Lopez and my business address is 955 East 25th Street, Hialeah, Florida 33013-3498. I am employed by NUI Utilities, Inc. as Director of Regulatory & Business Affairs.

**Q. Are you familiar with the energy conservation programs of City Gas Company of Florida ("City Gas")?**

A. Yes, I am.

**Q. Are you familiar with the costs that have been incurred and are projected to be incurred by City Gas in implementing its energy conservation programs?**

1 A. Yes, I am.

2

3 **Q. What is the purpose of your testimony in this docket?**

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5 A. To submit the conservation cost recovery true-up for the final true-up  
6 period January 1, 2002 through December 31, 2002, and for the actual  
7 and estimated period of January 1, 2003, through December 31, 2003. I  
8 will also present the total level of costs City Gas seeks to recover through  
9 its conservation factors during the period January 1, 2004 through  
10 December 31, 2004, as well as the conservation factors which, when  
11 applied to our customer's bills during the period January 1, 2004 through  
12 December 31, 2004, will permit recovery of total ECCR costs.

13

14 **Q. What is the Company's estimated true-up for the period January 1,  
15 2003 through December 31, 2003?**

16

17 A. An over-recovery of \$700,170. This amount is calculated on page 4 of  
18 Schedule C-3 and takes into account the final audited true-up for the  
19 year ended December 31, 2002, which was an over-recovery of  
20 \$284,671, including interest.

21

1 **Q. What is the total cost City Gas seeks to recover during the period**  
2 **January 1, 2004 through December 31, 2004?**

3  
4 A. \$2,826,881. This represents the projected costs of \$3,527,051 to be  
5 incurred during 2004, less the estimated true-up of \$700,170 for calendar  
6 year 2003.

7  
8 **Q. What conservation factors does City Gas need to permit recovery of**  
9 **these costs?**

10  
11 A. Residential (RS, ED & GL) \$0.07669  
12 Commercial (CS, ED & SCTS) \$0.02222  
13 Commercial Large Volume (LCS & CTS) \$0.01469  
14 Industrial (IP & ITS) \$0.01340

15  
16 **Q. Has City Gas prepared schedules to support its requested**  
17 **Conservation Cost Recovery Factor?**

18  
19 A. Yes. I have prepared and filed together with this testimony Schedules C-  
20 1 through C-3 and C-5 as prescribed by Commission Staff. These  
21 schedules are included in my Exhibit \_\_\_\_ (GL-2).

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1 **Q. Does this conclude your testimony?**

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3 **A. Yes, it does.**

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ENERGY CONSERVATION ADJUSTMENT - SUMMARY OF COST RECOVERY CLAUSE CALCULATION

PROJECTED PERIOD: JANUARY 2004 THROUGH DECEMBER 2004  
ACTUAL/ESTIMATED PERIOD: JANUARY 2003 THROUGH DECEMBER 2003  
FINAL TRUE-UP PERIOD: JANUARY 2002 THROUGH DECEMBER 2002  
COLLECTION PERIOD FOR PRIOR TRUE-UP: JANUARY 2004 THROUGH DECEMBER 2004

1. TOTAL INCREMENTAL COSTS (SCHEDULE C-2, PAGE 1)	\$ 3,527,051
2. TRUE-UP (SCHEDULE C-3, PAGE 4, LINE 12)	\$ (700,170)
3. TOTAL (LINE 1 AND 2)	\$ 2,826,881

<u>RATE SCHEDULE</u>	<u>BILLS</u>	<u>THERM SALES</u>	<u>CUSTOMER CHARGE</u>	<u>NON-GAS ENERGY CHARGE</u>	<u>TOTAL CUST. &amp; ENERGY CHG REVENUES</u>	<u>ECCR REVENUES</u>	<u>ECCR AS % OF TOTAL REVENUES</u>	<u>DOLLARS PER THERM</u>	<u>TAX FACTOR</u>	<u>CONSERVATION FACTOR</u>
RESIDENTIAL (RS, ED & GL)	96,348	19,719,820	\$ 8,648,981	\$ 9,728,709	\$ 18,377,690	\$ 1,504,653	8.1874%	\$ 0.07630	1.00503	\$ 0.07669
COMMERCIAL (CS, ED & SCTS)	5,559	46,677,393	\$ 1,457,793	\$ 11,145,158	\$ 12,602,951	\$ 1,031,853	8.1874%	\$ 0.02211	1.00503	\$ 0.02222
COMMERCIAL LARGE VOLUME (LCS & CTS)	51	8,808,425	\$ 32,640	\$ 1,540,118	\$ 1,572,758	\$ 128,767	8.1873%	\$ 0.01462	1.00503	\$ 0.01469
INDUSTRIAL (IP & ITS)	<u>28</u>	<u>12,117,235</u>	<u>\$ 60,900</u>	<u>\$ 1,912,945</u>	<u>\$ 1,973,845</u>	<u>\$ 161,608</u>	8.1875%	\$ 0.01334	1.00503	\$ 0.01340
TOTAL	<u>101,986</u>	<u>87,322,873</u>	<u>\$ 10,200,314</u>	<u>\$ 24,326,930</u>	<u>\$ 34,527,244</u>	<u>\$ 2,826,881</u>				

PROJECTED CONSERVATION PROGRAM COSTS BY PROGRAM BY MONTH  
FOR THE PERIOD JANUARY 2004 THROUGH DECEMBER 2004

PROGRAM NAME	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	TOTAL
1. RESIDENTIAL BUILDER	\$ 187,729	\$ 186,130	\$ 188,527	\$ 187,729	\$ 186,929	\$ 187,729	\$ 187,729	\$ 187,729	\$ 187,729	\$ 187,914	\$ 185,596	\$ 187,914	\$ 2,249,384
2. MULTI-FAMILY RESIDENTIAL BLDR	4,351	4,231	4,410	4,351	4,291	4,351	4,351	4,351	4,351	4,357	4,185	4,357	\$ 51,937
3. APPLIANCE REPLACEMENT	33,671	32,109	34,450	33,671	32,889	33,671	33,671	33,671	33,671	33,971	31,692	33,973	\$ 401,110
4. DEALER PROGRAM	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
5. GAS APPLIANCES IN SCHOOLS	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
6. RES PROPANE CONVERSION	355	322	371	355	339	355	355	355	355	357	310	354	\$ 4,183
7. RES WATER HEATER RETENTION	12,859	12,376	13,099	12,859	12,617	12,859	12,859	12,859	12,859	12,944	12,240	12,943	\$ 153,373
8. RES CUT AND CAP ALTERNATIVE	2,483	2,307	2,571	2,483	2,395	2,483	2,483	2,483	2,483	2,493	2,239	2,490	\$ 29,393
9. COMM/IND CONVERSION	27,886	25,601	29,727	27,886	26,742	28,586	27,886	27,886	28,586	28,150	24,838	28,849	\$ 332,623
10. COMM/IND ALTERNATIVE TECH. COMMON COSTS	5,029 20,044	4,939 19,840	6,274 20,147	5,029 20,044	4,984 19,942	6,229 20,044	5,029 20,044	5,029 20,044	6,229 20,044	5,046 20,056	4,915 19,762	6,245 20,060	\$ 64,977 \$ 240,071
TOTAL ALL PROGRAMS	\$ 294,407	\$ 287,855	\$ 299,576	\$ 294,407	\$ 291,128	\$ 296,307	\$ 294,407	\$ 294,407	\$ 296,307	\$ 295,288	\$ 285,777	\$ 297,185	\$ 3,527,051
LESS: AMOUNT IN RATE BASE	-	-	-	-	-	-	-	-	-	-	-	-	-
RECOVERABLE CONSERVATION EXPENSES	\$ 294,407	\$ 287,855	\$ 299,576	\$ 294,407	\$ 291,128	\$ 296,307	\$ 294,407	\$ 294,407	\$ 296,307	\$ 295,288	\$ 285,777	\$ 297,185	\$ 3,527,051

PROJECTED CONSERVATION PROGRAM COSTS BY COST CATEGORY  
FOR THE PERIOD JANUARY 2004 THROUGH DECEMBER 2004

PROGRAM NAME	CAPITAL INVESTMENT	PAYROLL & BENEFITS	MATERIALS & SUPPLIES	ADVERTISING	INCENTIVES	OUTSIDE SERVICES	VEHICLE	OTHER	TOTAL
1. RESIDENTIAL BUILDER	\$ -	\$ 207,611	\$ -	\$ 9,600	\$ 2,024,400	\$ -	\$ 7,772	\$ -	\$ 2,249,383
2. MULTI-FAMILY RESIDENTIAL BLDR	-	15,457	-	-	36,000	-	480	-	51,937
3. APPLIANCE REPLACEMENT	-	203,084	-	72,000	120,000	-	6,027	-	401,111
4. DEALER PROGRAM	-	-	-	-	-	-	-	-	-
5. GAS APPLIANCES IN SCHOOLS	-	-	-	-	-	-	-	-	-
6. RES PROPANE CONVERSION	-	4,183	-	-	-	-	-	-	4,183
7. RES WATER HEATER RETENTION	-	62,775	-	-	88,800	-	1,798	-	153,373
8. RES CUT AND CAP ALTERNATIVE	-	22,841	-	-	6,000	-	552	-	29,393
9. COMM/IND CONVERSION	-	296,756	-	2,800	24,000	-	9,067	-	332,623
10. COMM/IND ALTERNATIVE TECH. COMMON COSTS	-	11,712	-	4,800	48,000	-	465	-	64,977
	-	26,471	-	180,000	-	33,600	-	-	240,071
TOTAL ALL PROGRAMS	-	850,890	-	269,200	2,347,200	33,600	26,161	-	3,527,051
LESS: AMOUNT IN RATE BASE	-	-	-	-	-	-	-	-	-
RECOVERABLE CONSERVATION EXPENDITURES	\$ -	\$ 850,890	\$ -	\$ 269,200	\$ 2,347,200	\$ 33,600	\$ 26,161	\$ -	\$ 3,527,051

CONSERVATION PROGRAM COSTS BY COST CATEGORY  
FOR THE PERIOD JANUARY 2003 THROUGH DECEMBER 2003  
EIGHT MONTHS ACTUAL AND FOUR MONTHS ESTIMATED

	CAPITAL INVESTMENT	PAYROLL & BENEFITS	MATERIALS & SUPPLIES	ADVERTISING	INCENTIVES	OUTSIDE SERVICES	VEHICLE	OTHER	TOTAL
1. RESIDENTIAL BUILDER									
A. ACTUAL (8 months)	\$ -	\$ 118,458	\$ -	\$ 13,566	\$ 811,262	\$ -	\$ 6,028	\$ -	\$ 949,314
B. ESTIMATED (4 months)	-	59,229	-	2,900	406,600	-	3,600	-	472,329
C. TOTAL	-	177,687	-	16,466	1,217,862	-	9,628	-	1,421,643
2. MULTI-FAMILY RESIDENTIAL BLDR									
A. ACTUAL (8 months)	-	8,041	-	-	-	-	874	-	8,915
B. ESTIMATED (4 months)	-	9,728	-	-	-	-	446	-	10,174
C. TOTAL	-	17,769	-	-	-	-	1,320	-	19,089
3. APPLIANCE REPLACEMENT									
A. ACTUAL (8 months)	-	74,829	-	43,311	74,699	-	1,629	-	194,468
B. ESTIMATED (4 months)	-	55,602	-	24,000	45,500	-	2,047	-	127,149
C. TOTAL	-	130,431	-	67,311	120,199	-	3,676	-	321,617
4. DEALER PROGRAM									
A. ACTUAL (8 months)	-	-	-	-	-	-	-	-	-
B. ESTIMATED (4 months)	-	-	-	-	-	-	-	-	-
C. TOTAL	-	-	-	-	-	-	-	-	-
5. GAS APPLIANCES IN SCHOOLS									
A. ACTUAL (8 months)	-	-	-	-	-	-	-	-	-
B. ESTIMATED (4 months)	-	-	-	-	-	-	-	-	-
C. TOTAL	-	-	-	-	-	-	-	-	-
6. RES PROPANE CONVERSION									
A. ACTUAL (8 months)	-	-	-	-	1,475	-	-	-	1,475
B. ESTIMATED (4 months)	-	1,192	-	-	-	-	-	-	1,192
C. TOTAL	-	1,192	-	-	1,475	-	-	-	2,667
SUB-TOTAL	\$ -	\$ 327,079	\$ -	\$ 83,777	\$ 1,339,536	\$ -	\$ 14,624	\$ -	\$ 1,765,016



CONSERVATION PROGRAM COSTS BY COST CATEGORY  
FOR THE PERIOD JANUARY 2003 THROUGH DECEMBER 2003  
EIGHT MONTHS ACTUAL AND FOUR MONTHS ESTIMATED

	CAPITAL INVESTMENT	PAYROLL & BENEFITS	MATERIALS & SUPPLIES	ADVERTISING	INCENTIVES	OUTSIDE SERVICES	VEHICLE	OTHER	TOTAL
SUB-TOTAL - PREVIOUS PAGE	\$ -	\$ 327,079	\$ -	\$ 83,777	\$ 1,339,536	\$ -	\$ 14,624	\$ -	\$ 1,765,016
<b>7 RES WATER HEATER RETENTION</b>									
A. ACTUAL (8 months)	-	11,442	-	-	39,781	-	327	-	51,550
B. ESTIMATED (4 months)	-	16,675	-	-	26,700	-	450	-	43,825
C. TOTAL	-	28,117	-	-	66,481	-	777	-	95,375
<b>8 RES CUT AND CAP ALTERNATIVE</b>									
A. ACTUAL (8 months)	-	11,835	-	-	5,560	-	222	-	17,617
B. ESTIMATED (4 months)	-	6,789	-	-	1,900	-	262	-	8,951
C. TOTAL	-	18,624	-	-	7,460	-	484	-	26,568
<b>9. COMM/IND CONVERSION</b>									
A. ACTUAL (8 months)	-	185,294	-	-	8,026	-	5,760	-	199,080
B. ESTIMATED (4 months)	-	96,852	-	1,200	8,000	-	2,355	-	108,407
C. TOTAL	-	282,146	-	1,200	16,026	-	8,115	-	307,467
<b>10 COMM/IND ALTERNATIVE TECH.</b>									
A. ACTUAL (8 months)	-	3,304	-	10,341	-	-	327	-	13,972
B. ESTIMATED (4 months)	-	5,411	-	1,200	16,500	-	2,056	-	25,167
C. TOTAL	-	8,715	-	11,541	16,500	-	2,383	-	39,139
<b>COMMON COSTS</b>									
A. ACTUAL (8 months)	-	20,353	-	104,921	-	28,618	-	-	153,892
B. ESTIMATED (4 months)	-	8,171	130	60,000	-	11,200	-	-	79,501
C. TOTAL	-	28,524	130	164,921	-	39,818	-	-	233,393
<b>TOTAL</b>	\$ -	\$ 693,205	\$ 130	\$ 261,439	\$ 1,446,003	\$ 39,818	\$ 26,383	\$ -	\$ 2,466,978

CONSERVATION PROGRAM COSTS - EXPENSES BY MONTH  
FOR THE PERIOD JANUARY 2003 THROUGH DECEMBER 2003  
EIGHT MONTHS ACTUAL AND FOUR MONTHS ESTIMATED

DESCRIPTION	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	TOTAL
1. RESIDENTIAL BUILDER	\$ 111,202	\$ 110,495	\$ 108,894	\$ 91,795	\$ 146,909	\$ 118,079	\$ 131,594	\$ 130,346	\$ 148,369	\$ 108,759	\$ 106,441	\$ 108,760	1,421,643
2. MULTI-FAMILY RESIDENTIAL BLDR	1,210	1,622	1,272	1,574	1,158	746	589	744	6,273	1,358	1,185	1,358	19,089
3. APPLIANCE REPLACEMENT	41,770	25,983	15,995	16,457	24,941	23,626	25,591	20,105	46,279	27,717	25,437	27,718	321,619
4. DEALER PROGRAM	-	-	-	-	-	-	-	-	-	-	-	-	-
5. GAS APPLIANCES IN SCHOOLS	-	-	-	-	-	-	-	-	-	-	-	-	-
6. RES PROPANE CONVERSION	-	125	-	-	550	-	300	500	168	357	310	357	2,667
7. RES WATER HEATER RETENTION	3,536	3,360	3,001	3,930	9,206	9,715	11,441	7,361	5,697	12,944	12,240	12,944	95,375
8. RES CUT AND CAP ALTERNATIVE	1,606	1,841	2,729	597	2,272	3,444	1,997	3,131	1,726	2,493	2,239	2,493	26,568
9. COMM/IND CONVERSION	28,198	20,680	24,462	27,183	24,430	25,179	26,331	22,617	26,569	28,150	24,838	28,850	307,487
10. COMM/IND ALTERNATIVE TECH.	1,380	9,767	395	429	547	452	597	405	8,960	5,046	4,915	6,246	39,139
COMMON COSTS	12,126	12,054	24,443	29,954	24,944	5,322	21,938	23,111	19,628	20,056	19,761	20,056	233,393
TOTAL ALL PROGRAMS	201,028	185,927	181,191	171,919	234,957	186,563	220,378	208,320	263,669	206,880	197,366	208,782	2,466,980
LESS: AMOUNT IN RATE BASE	-	-	-	-	-	-	-	-	-	-	-	-	-
NET RECOVERABLE	\$ 201,028	\$ 185,927	\$ 181,191	\$ 171,919	\$ 234,957	\$ 186,563	\$ 220,378	\$ 208,320	\$ 263,669	\$ 206,880	\$ 197,366	\$ 208,782	\$ 2,466,980

ENERGY CONSERVATION COST RECOVERY ADJUSTMENT  
FOR THE PERIOD JANUARY 2003 THROUGH DECEMBER 2003  
EIGHT MONTHS ACTUAL AND FOUR MONTHS ESTIMATED

CONSERVATION REVENUES	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	TOTAL
1. RCS AUDIT FEE	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
2. OTHER PROG REVS.	-	-	-	-	-	-	-	-	-	-	-	-	-
3. CONSERV. ADJ REVS.	(339,822)	(343,953)	(257,236)	(217,277)	(201,889)	(203,912)	(190,585)	(189,152)	(214,611)	(221,611)	(224,200)	(271,349)	(2,875,597)
4. TOTAL REVENUES	(339,822)	(343,953)	(257,236)	(217,277)	(201,889)	(203,912)	(190,585)	(189,152)	(214,611)	(221,611)	(224,200)	(271,349)	(2,875,597)
5. PRIOR PERIOD TRUE- UP NOT APPLICABLE TO THIS PERIOD	(23,723)	(23,723)	(23,723)	(23,723)	(23,723)	(23,723)	(23,723)	(23,723)	(23,723)	(23,723)	(23,723)	(23,718)	(284,671)
6. CONSERV. REVS APPLICABLE TO THE PERIOD	(363,545)	(367,676)	(280,959)	(241,000)	(225,612)	(227,635)	(214,308)	(212,875)	(238,334)	(245,334)	(247,923)	(295,067)	(3,160,268)
7. CONSERV. EXPS.	201,028	185,927	181,191	171,919	234,957	186,563	220,378	208,320	263,669	206,880	197,366	208,782	2,466,980
8. TRUE-UP THIS PERIOD	(162,517)	(181,749)	(99,768)	(69,081)	9,345	(41,072)	6,070	(4,555)	25,335	(38,454)	(50,557)	(86,285)	(693,288)
9. INTEREST PROV. THIS PERIOD	(379)	(528)	(627)	(675)	(689)	(627)	(574)	(574)	(544)	(530)	(548)	(588)	(6,882)
10. TRUE-UP AND INTEREST PROV. BEG. OF MONTH	(284,671)	(423,844)	(582,398)	(659,069)	(705,102)	(672,723)	(690,699)	(661,480)	(642,886)	(594,372)	(609,633)	(637,015)	
11. PRIOR TRUE-UP COLLECTED OR (REFUNDED)	23,723	23,723	23,723	23,723	23,723	23,723	23,723	23,723	23,723	23,723	23,723	23,718	284,671
12. TOTAL NET TRUE-UP	\$ (423,844)	\$ (582,398)	\$ (659,069)	\$ (705,102)	\$ (672,723)	\$ (690,699)	\$ (661,480)	\$ (642,886)	\$ (594,372)	\$ (609,633)	\$ (637,015)	\$ (700,170)	\$ (700,170)

CALCULATION OF TRUE-UP AND INTEREST PROVISION  
FOR THE PERIOD JANUARY 2003 THROUGH DECEMBER 2003  
EIGHT MONTHS ACTUAL AND FOUR MONTHS ESTIMATED

INTEREST PROVISION	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	TOTAL
1. BEGINNING TRUE-UP	\$ (284,671)	\$ (423,844)	\$ (582,398)	\$ (659,069)	\$ (705,102)	\$ (672,723)	\$ (690,699)	\$ (661,480)	\$ (642,886)	\$ (594,372)	\$ (609,633)	\$ (637,015)	
2. ENDING TRUE-UP BEFORE INTEREST	(423,465)	(581,870)	(658,443)	(704,427)	(672,034)	(690,072)	(660,906)	(642,312)	(593,828)	(609,103)	(636,467)	(699,582)	
3. TOTAL BEGINNING & ENDING TRUE-UP	(708,136)	(1,005,714)	(1,240,841)	(1,363,497)	(1,377,137)	(1,362,795)	(1,351,605)	(1,303,793)	(1,236,714)	(1,203,475)	(1,246,099)	(1,336,597)	
4. AVERAGE TRUE-UP (LINE 3 TIMES 50%)	\$ (354,068)	\$ (502,857)	\$ (620,420)	\$ (681,748)	\$ (688,568)	\$ (681,397)	\$ (675,802)	\$ (651,896)	\$ (618,357)	\$ (601,738)	\$ (623,050)	\$ (668,298)	
5. INTEREST RATE FIRST DAY OF REPORTING MONTH	1.290%	1.270%	1.250%	1.180%	1.190%	1.210%	1.000%	1.050%	1.060%	1.060%	1.060%	1.060%	
6. INTER. RATE - FIRST DAY SUBSEQUENT MONTH	1.270%	1.250%	1.180%	1.190%	1.210%	1.000%	1.050%	1.060%	1.060%	1.060%	1.060%	1.060%	
7. TOTAL (SUM LINES 5 & 6)	2.560%	2.520%	2.430%	2.370%	2.400%	2.210%	2.050%	2.110%	2.120%	2.120%	2.120%	2.120%	
8. AVG. INTEREST RATE (LINE 7 TIMES 50%)	1.280%	1.260%	1.215%	1.185%	1.200%	1.105%	1.025%	1.055%	1.060%	1.060%	1.060%	1.060%	
9. MONTHLY AVG INTEREST RATE	0.107%	0.105%	0.101%	0.099%	0.100%	0.092%	0.085%	0.088%	0.088%	0.088%	0.088%	0.088%	
10. INTEREST PROVISION	\$ (379)	\$ (528)	\$ (627)	\$ (675)	\$ (689)	\$ (627)	\$ (574)	\$ (574)	\$ (544)	\$ (530)	\$ (548)	\$ (588)	\$ (6,882)

**CITY GAS COMPANY OF FLORIDA**

**Schedule C-5  
PROGRAM PROGRESS REPORT**

**NAME:** RESIDENTIAL BUILDER - PROGRAM 1

**DESCRIPTION:** The Residential Builder Program is designed to increase the overall energy efficiency in the residential new construction market by promoting energy-efficient natural gas appliances in residences that would qualify for the RS rates. The program offers builders and developers incentives in the form of cash allowances to assist in defraying the additional costs associated with the installation of natural gas supply lines, house piping, venting and natural gas appliances.

**PROGRAM ALLOWANCES:**

Furnace .....	\$350
Water Heater .....	350
Range .....	100
Dryer .....	100
Triathlon .....	1200

**REPORTING PERIOD:** January 2003 through August 2003

**APPLIANCES INSTALLED:**

The Company connected 3,194 gas appliances during the period

**CITY GAS COMPANY OF FLORIDA**

**Schedule C-5  
PROGRAM PROGRESS REPORT**

**NAME:** MULTI-FAMILY RESIDENTIAL BUILDER - PROGRAM 2

**DESCRIPTION:** The Multi-Family Residential Builder Program is designed to increase overall energy efficiency in the multi-family new construction market by promoting energy-efficient natural gas in multi-unit residences qualifying for the Company's CS rates.

**PROGRAM ALLOWANCES:**

Per dwelling unit ..... \$300

**REPORTING PERIOD:** January 2003 through August 2003

**PROGRAM SUMMARY:**

Program costs for the period were \$8,915.

**CITY GAS COMPANY OF FLORIDA**

**Schedule C-5  
PROGRAM PROGRESS REPORT**

**NAME:** RESIDENTIAL APPLIANCE REPLACEMENT PROGRAM 3

**DESCRIPTION:** The Residential Appliance Replacement Program is designed to promote the replacement of inefficient non-natural gas residential appliances with energy efficient natural gas appliances. The Program offers incentives in the form of cash allowances to residential consumers to assist in defraying the additional costs associated with the installation of efficient natural gas appliances

**PROGRAM ALLOWANCES:**

Furnace .....	\$625
Water Heater .....	525
Range .....	100
Dryer .....	100
Triathlon .....	1200

**REPORTING PERIOD:** January 2003 through August 2003

**APPLIANCES INSTALLED:**

The Company connected 220 gas appliances during the period

**CITY GAS COMPANY OF FLORIDA**

**Schedule C-5  
PROGRAM PROGRESS REPORT**

**NAME:** GAS APPLIANCES IN SCHOOLS - PROGRAM 5

**DESCRIPTION:** The Gas Appliances in Schools Program is designed to promote natural gas appliances where cost-efficient, in Home Economic Departments in schools located in our Company's service area. The program provides teaching assistance on energy conservation and on the use, care, and safety of natural gas appliances through a Company-employed home economist.

**REPORTING PERIOD:** January 2003 through August 2003

**PROGRAM SUMMARY:**

Program costs for the period were \$0.



CITY GAS COMPANY OF FLORIDA

Schedule C-5  
PROGRAM PROGRESS REPORT

**NAME:** DEALER - PROGRAM 4

**DESCRIPTION:** The Dealer Program is designed to encourage the replacement of non-gas appliances with energy efficient natural gas appliances through appliance dealers and contractors. The program offers incentives to the dealers and contractors.

**PROGRAM ALLOWANCES:**

Furnace .....  
Water Heater .....  
Range .....  
Dryer .....

**REPORTING PERIOD:** January 2003 through August 2003

**APPLIANCES INSTALLED:**

This program was discontinued in February 1998 with Order #PSC-98-0154-GOF-GU granting the new programs.

**CITY GAS COMPANY OF FLORIDA**

**Schedule C-5  
PROGRAM PROGRESS REPORT**

**NAME:** RESIDENTIAL PROPANE CONVERSION - PROGRAM 6

**DESCRIPTION:** The Residential Propane Conversion Program is designed to promote the conversion of existing residential propane appliances to utilize efficient natural gas. The program offers incentives in the form of cash allowances to residential consumers to assist in defraying the additional costs associated with the conversion of their existing propane appliances to utilize natural gas.

**PROGRAM ALLOWANCES:**

Furnace .....	\$200
Water Heater .....	100
Dryer .....	25
Dryer .....	50

**REPORTING PERIOD: January 2003 through August 2003**

**PROGRAM SUMMARY:**

The Company connected 10 gas appliances during the period.

**CITY GAS COMPANY OF FLORIDA**

**Schedule C-5  
PROGRAM PROGRESS REPORT**

**NAME:** RESIDENTIAL WATER HEATER RETENTION - PROGRAM 7

**DESCRIPTION:** The Residential Water Heater Retention Program is designed to promote the retention of energy efficient natural gas water heaters in existing residential structures. The program offers incentives in the form of cash allowances to residential consumers to assist in defraying the additional costs associated with the purchase and installation of energy efficient natural gas appliances.

**PROGRAM ALLOWANCES:**

Water Heater ..... \$50

**REPORTING PERIOD:** January 2003 through August 2003

**PROGRAM SUMMARY:**

The Company retained 780 water heaters during the period.

**CITY GAS COMPANY OF FLORIDA**

**Schedule C-5  
PROGRAM PROGRESS REPORT**

**NAME:** RESIDENTIAL CUT AND CAP - PROGRAM 8

**DESCRIPTION:** The Residential Cut and Cap Program is designed to encourage the re-activation of existing residential service lines that are scheduled to be cut off and capped. The program offers incentives in the form of cash allowances to residential consumers to assist in defraying the additional costs associated with the purchase and/or lease and the installation of energy efficient natural gas appliances.

**PROGRAM ALLOWANCES:**

Service re-activation..... \$200

**REPORTING PERIOD:** January 2003 through August 2003

**PROGRAM SUMMARY:**

The retained 27 accounts during the period.

CITY GAS COMPANY OF FLORIDA  
Schedule C-5  
PROGRAM PROGRESS REPORT

**NAME:** COMMERCIAL/INDUSTRIAL CONVERSION - PROGRAM 9

**DESCRIPTION:** The Commercial/Industrial Conversion Program is designed to promote the conversion of commercial and industrial inefficient non-gas equipment to energy efficient natural gas. The program offers incentives in the form of cash allowances to existing commercial and industrial businesses located in existing structures, to assist in defraying the incremental first costs associated with the installation of natural gas supply lines, internal piping, venting and equipment.

**PROGRAM ALLOWANCES:**

Per 100,000 BTU input rating..... \$75

**REPORTING PERIOD:** January 2003 through August 2003

**PROGRAM SUMMARY:**

The Company converted 19 accounts during the period, with a combined BTU input rating of 11,898,666 BTUs.

**CITY GAS COMPANY OF FLORIDA**

**Schedule C-5  
PROGRAM PROGRESS REPORT**

**NAME:** COMMERCIAL/INDUSTRIAL ALTERNATIVE TECHNOLOGY INCENTIVE - PROGRAM 10

**DESCRIPTION:** The Commercial/Industrial Alternative Technology Incentive Program (ATI) is designed to encourage commercial and industrial business owners to install alternate technologies that utilize natural gas that are not covered by one of the other City Gas Energy Conservation Programs, but which cost-effectively reduce the total utility expense of the business. The program offers incentives based on the cost-effectiveness under a life-cycle analysis utilizing a computerized energy consumption simulation model.

**PROGRAM ALLOWANCES:**

Payback period of three years subject to a maximum incentive of three times the projected incremental annualized margin.

**REPORTING PERIOD:** January 2003 through August 2003

**PROGRAM SUMMARY:**

Program costs for the period were \$13,972.

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that a true and correct copy of the foregoing has been furnished by U.S. Mail or hand delivery (\*) to the following parties of record this 26th day of September, 2003:

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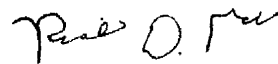
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