## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION DOCKET NO. 030004-GU DETERMINATION OF CONSERVATION COSTS RECOVERY FACTOR

## Direct Testimony of ROBERT L. SMITH On Behalf of FLORIDA PUBLIC UTILITIES COMPANY CONSOLIDATED NATURAL GAS DIVISION

1	Q. Please state your name and business address.
2	A. Robert L. Smith: my business address is P.O.
3	Box 3395, West Palm Beach, Florida 33402-3395.
4	Q. By whom are you employed and in what capacity?
5	A. I am employed by Florida Public Utilities
6	Company as Director, Marketing and Sales.
7	Q. What is the purpose of your testimony at this
8	time?
9	A. To advise the Commission as to the Conservation
10	Cost Recover Clause Calculation for the period
11	January 2004 through December 2004 and to
12	clarify the use of "Good Cents" branding to
13	support Florida Public Utilities conservation
14	programs.
15	Q. What are the total projected costs for the
16	period January 2004 through December 2004 in the
17	Consolidated Natural Gas Division?
18	A. The total projected Conservation Program Costs

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1		are \$2,178,300. Please see Schedule C-2, page
2		2, for the programmatic and functional breakdown
3		of these total costs.
4	Q.	What is the true-up for the period January, 2003
5		through December, 2003?
6	Α.	As reflected in the respective "C" schedules,
7		the True-up amount for the Consolidated Natural
8		Gas Division is (\$139,864).
9	Q.	What are the resulting net total projected
10		conservation costs to be recovered during this
11		period?
12	A.	The total costs to be recovered are \$2,038,436.
13	Q.	What is the Conservation Adjustment Factor
14		necessary to recover these projected net total
15		costs?
16	A.	The Conservation Adjustment Factors per therm
17		for the Consolidated Natural Gas Division are:
18		
19		Residential \$.08923
20		General Service & GS Transportation \$.03274
21		Large Volume Service & LV Transportation <50,000 \$.02184
22		Large Volume Transportation Service >50,000 \$.02184
23		
24	Q.	Are there any exhibits that you wish to sponsor
25		in this proceeding?
26	A.	Yes. I wish to sponsor as Exhibits Schedules
27		C1, C-2, C-3, and C-5 (Composite Prehearing

	Identification Number RLS-2), which have been
	filed with this testimony.
Q.	How does Florida Public Utilities plan to
	promote the Commission approved conservation
	programs to customers?
Α.	These programs will be promoted through the
	implementation of the company's "Good Cents"
	branding.
Q.	What is the "Good Cents" branding?
Α.	"Good Cents" is a nationally recognized licensed
	energy conservation and fuel neutral program
	utilized by numerous electric and natural gas
	utilities. Florida Public Utilities has
	expanded its branding license arrangement to
	include the Commission approved natural gas
	conservation programs.
Q.	How does Florida Public Utilities utilize this
	branding?
Α.	The Company uses the "Good Cents" branding to
	create an awareness of its energy conservation
	and fuel neutral programs among consumers,
	businesses, builders and developers via
	broadcast and print media, promotional items and
	other collateral materials. Through this
	branding, end users and specifiers can readily
	A. Q. A.

1 identify where to obtain energy expertise to 2 assist them with their energy decisions. 3 Q. Does Florida Public Utilities Company expect to 4 make any modifications to the manner in which it 5 promotes the approved energy conservation 6 programs during the period January 1, 2004 7 through December 31, 2004? 8 A. Yes. Florida Public Utilities Company plans to 9 continue participation in the statewide 10 GetGasFl.com advertising campaign. The campaign 11 promotes the energy conservation benefits of gas 12 through the use of multiple media outlets. The 13 campaign directs consumers to common web site. 14 The web site contains additional benefits on the 15 utilization of gas, the availability of gas by 16 region, and contact information, as well as 17 specifics about the energy conservation programs 18 offered. 19 Q. Does the campaign meet the guidelines for 20 recovery under Rule 25-17.015, Energy 21 Conservation Cost Recovery? 22 A. Yes, the campaign meets the guidelines 23 established by Rule 25-17.015, Energy 24 Conservation Cost Recovery. 25 Q. Has Florida Public Utilities Company included

26 the estimated cost of the campaign in the

1		projected costs associated with the conservation
2		programs?
3	Α.	Yes, the estimated cost of the campaign is
4		included in the projections. The projected
5		amount to be spent on the campaign during
6		calendar year 2004 is \$102,820.
7	Q.	Does this conclude your testimony?
8	A.	Yes.
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