RIGINAL

ANDREW D. SHORE Senior Regulatory Counsel

BellSouth Telecommunications, Inc. 150 South Monroe Street . Room 400 Tallahassee, Florida 32301 (404) 335-0765

October 15, 2003

Mrs. Blanca S. Bayó Director Division of the Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Docket No. 030339-TP (Allegiance Arbitration) Re:

Dear Ms. Bayó:

Enclosed are an original and fifteen copies of BellSouth Telecommunications, Inc.'s Rebuttal Testimony of Kathy K. Blake, which we ask that you file in the captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

Andrew D. Shore

cc: All Parties of Record Marshall M. Criser III AUS R. Douglas Lackey Nancy B. White COMS+1011/GINW

GCL OPC MMS

SEC

DOCUMENT NUMBER-DATE 10090 OCT 158 FPSC-COMMISSION

CERTIFICATE OF SERVICE DOCKET NO. 030339-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via Hand Delivery (*), Electronic Mail, Facsimile (**) and U.S. Mail this 15th day of October 2003 to the following:

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Andrew D. Shore

| 1 | | BELLSOUTH TELECOMMUNICATIONS, INC. |
|----|-------|---|
| 2 | | REBUTTAL TESTIMONY OF KATHY K. BLAKE |
| 3 | | BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION |
| 4 | | DOCKET NO. 030339-TP |
| 5 | | OCTOBER 15, 2003 |
| 6 | | |
| 7 | Q. | PLEASE STATE YOUR NAME, YOUR POSITION WITH BELLSOUTH |
| 8 | | TELECOMMUNICATIONS, INC. ("BELLSOUTH") AND YOUR |
| 9 | | BUSINESS ADDRESS. |
| 10 | | |
| 11 | A. | My name is Kathy K. Blake. I am employed by BellSouth as Director - Policy |
| 12 | | Implementation. My business address is 675 West Peachtree Street, Atlanta, |
| 13 | | Georgia 30375. |
| 14 | | |
| 15 | Q. | HAVE YOU PREVIOUSLY FILED TESTIMONY IN THIS PROCEEDING? |
| 16 | | |
| 17 | Λ. | Yes, I filed direct testimony on September 10, 2003. |
| 18 | | |
| 19 | Q. | WHAT IS THE PURPOSE OF YOUR REBUTTAL TESTIMONY? |
| 20 | | |
| 21 | Α. | My testimony rebuts portions of the direct testimony of Allegiance Telecom of |
| 22 | | Florida, Inc. ("Allegiance") witness Larry Strickling. |
| 23 | | |
| 24 | Issue | 2: Rates and Charges for Conversion of Customers from Special Access to |
| 25 | Exte | nded Enhanced Loops (EELs) |

| 1 | Following a request by Allegiance to convert a special access arrangement to a |
|----|--|
| 2 | combined loop and transport network element (EEL), when should BellSouth |
| 3 | cease billing the special access rate and begin to bill the lower UNE rate for the |
| 4 | EEL? |
| 5 | · _ |
| 6 | Q. IN HIS TESTIMONY, MR. STRICKLING CLAIMS THAT THE |
| 7 | PROPOSED INTERCONNECTION AGREEMENT BETWEEN |
| 8 | ALLEGIANCE AND BELLSOUTH DOES NOT HAVE A PROVISION FOR |
| 9 | A COMMITMENT DATE FOR THE COMPLETION OF EEL |
| 10 | CONVERSIONS (PAGE 4, LNS 10-13). IS THIS TRUE? |
| 11 | |
| 12 | A. No. Attachment 6 to that Agreement, entitled "Pre-Ordering, Ordering and |
| 13 | Provisioning, Maintenance and Repair," provides that BellSouth will provide |
| 14 | the same quality of pre-ordering, ordering, provisioning and maintenance and |
| 15 | repair service that BellSouth provides to itself. Attachment 6 also refers to the |
| 16 | guidelines posted on BellSouth's website at |
| 17 | www.interconnection.bellsouth.com that are incorporated into the Agreement |
| 18 | by reference. One of the guides, BellSouth's Products and Services Interval |
| 19 | Guide, provides the targeted timeline for when BellSouth will complete the |
| 20 | conversion. As I discussed in my direct testimony, it is BellSouth's policy to |
| 21 | cease billing special access rates and begin billing UNE rates once BellSouth |
| 22 | performs the work necessary to effectuate the conversion to UNEs. |
| 23 | Allegiance's position that UNE billing should commence on the date |
| 24 | Allegiance requests the conversion is unreasonable and completely disregards |
| 25 | the process RellSouth has in place to perform the requested conversion |

| 1 | | |
|----|----|---|
| 2 | Q. | IS MR. STRICKLING'S REFERENCE TO THE FCC'S FINDINGS IN THE |
| 3 | | TRIENNIAL REVIEW ORDER ("TRO") RELATING TO THIS ISSUE |
| 4 | | COMPLETE? |
| 5 | | |
| 6 | A. | No. Mr. Strickling's reference to paragraph 588 of the TRO, while an accurate |
| 7 | | cite to the appropriate paragraph of the Order dealing with this issue, omitted |
| 8 | | several key sentences. Except for the inclusion of one footnote citing to filed |
| 9 | | comments, below is a full and complete reference to the paragraph cited by Mr |
| 10 | | Strickling with the additional text added and underlined: |
| 11 | | |
| 12 | | We conclude that conversions should be performed in an expeditious |
| 13 | | manner in order to minimize the risk of incorrect payments. We expec |
| 14 | | carriers to establish any necessary timeframes to perform conversions |
| 15 | | in their interconnection agreements or other contracts. We decline to |
| 16 | | adopt ALTS' suggestion to require the completion of all necessary |
| 17 | | billing changes within ten days of a request to perform a conversion |
| 18 | | because such time frames are better established through negotiations |
| 19 | | between incumbent LECs and requesting carriers. We recognize, |
| 20 | | however, that converting between wholesale services and UNEs (or |
| 21 | | UNE combinations) is largely a billing function. We therefore expect |
| 22 | | carriers to establish appropriate mechanisms to remit the correct |

FCC Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket Nos. 01-338, 96-98, and 98-147, Order No. FCC 03-36, Rel. August 21, 2003 ("Triennial Review Order" or "TRO").

| 1 | | payment after the conversion request, such as providing that any |
|------|-------|--|
| 2 | | pricing changes start the next billing cycle following the conversion |
| 3 | | <u>request.</u> ² |
| 4 | | |
| 5 | | As evidenced by this complete passage, the FCC recognized that ILECs need |
| 6 | | time to process conversions and that the carriers' interconnection agreements |
| 7 | | should provide for an appropriate conversion time period. |
| 8 | | |
| 9 | Issue | 7: Payment Due Date |
| 10 | W | hen should payment for service be due? |
| 11 | | |
| 12 | Q. | IN HIS TESTIMONY, MR. STRICKLING SUGGESTS THAT HAVING A |
| 13 | | PRE-DETERMINED DUE DATE FOR BILLS IS UNUSUAL. DO YOU |
| 14 . | | AGREE WITH HIM? |
| 15 | | |
| 16 | A. | No. Mr. Strickling's testimony on page 5, lines 4-7, appears to consider pre- |
| 17 | | determined due dates that "bear[] no relationship to the date that the bill is |
| 18 | | actually received" as unusual. However, as I testified in my direct testimony, |
| 19 | | BellSouth's procedures for establishing the payment due date is based on |
| 20 | | common industry and business practices. As a matter of fact, even |
| 21 | | Allegiance's bills to BellSouth have a pre-determined due date each month that |
| 22 | | has "no relationship to the date that the bill is received by" BellSouth. |
| 23 | | |
| | | |

TRO ¶588. (Emphasis added.) (Footnote omitted)

| 1 | Q. | MR. STRICKLING CLAIMS THAT "WITHIN THE LAST 3 MONTHS |
|----|----|---|
| 2 | | ALLEGIANCE HAS RECEIVED BILLS FROM BELLSOUTH WITH AS |
| 3 | | LITTLE AS 5 DAYS FOR REVIEW BEFORE THE DUE DATE." IS THIS |
| 4 | | CONSISTENT WITH BELLSOUTH'S INFORMATION? |
| 5 | | |
| 6 | Α. | No. BellSouth maintains accurate records of when bills are sent to CLECs, |
| 7 | | whether electronically or by paper. Attached as Exhibit KKB-1 is a |
| 8 | | spreadsheet reflecting Allegiance's billing history for each billing date since |
| 9 | | January 1, 2003. This Exhibit demonstrates that BellSouth has been very |
| 10 | | timely when sending bills to Allegiance. |
| 11 | | |
| 12 | Q. | HOW DO YOU RESPOND TO MR. STRICKLING'S STATEMENT |
| 13 | | ABOUT NOT RECEIVING BILLS UNTIL 5 DAYS BEFORE THE DUE |
| 14 | | DATE? |
| 15 | | |
| 16 | A. | The facts belie Mr. Strickling's claim. Exhibit KKB-1 makes clear that, |
| 17 | | according to BellSouth's records, BellSouth has been sending Allegiance its |
| 18 | | bills on a timely basis either electronically or by placing paper bills in the U.S. |
| 19 | | Mail. As for paper bills that are sent through the U.S. Mail, BellSouth cannot |
| 20 | | be responsible for any delays caused by the U.S. Post Office or Allegiance's |
| 21 | | internal mail processing after the bill is delivered to Allegiance. The date on |
| 22 | | the Exhibit is the date the paper or CDROM bills were placed in the U.S. Mail |
| 23 | | and postmarked. |
| 24 | | |
| 25 | | |

| 1 | Q | MR. STRICKLING, ON PAGE 6, LINES 9-20, MAKES REFERENCE TO |
|----|-------|--|
| 2 | | ANOTHER CLEC'S ARBITRATION PROCEEDING AND |
| 3 | | ALLEGIANCE'S WILLINGNESS TO ADOPT LANGUAGE PROPOSED |
| 4 | | DURING NEGOTIATIONS OF THE OTHER CLEC'S |
| 5 | | INTERCONNECTION AGREEMENT. IS THIS APPROPRIATE? |
| 6 | | |
| 7 | A. | Absolutely not. The proposed agreement that Allegiance is referring to is the |
| 8 | | Interconnection Agreement between BellSouth and ITC DeltaCom |
| 9 | | ("DeltaCom"), which is the subject of an ongoing arbitration proceeding before |
| 10 | | this Commission in Docket No. 030137-TP. The Commission has not issued |
| 11 | | an Order in that proceeding. Neither has the DeltaCom/BellSouth proposed |
| 12 | | agreement been agreed to by the parties, nor has the agreement been finalized |
| 13 | | and approved by the Commission. Allegiance should not be allowed to adopt |
| 14 | | any language from a proposed agreement. |
| 15 | | |
| 16 | Issue | 8: <u>Deposits</u> |
| 17 | When | is it appropriate to demand a security deposit, in what amount, and under |
| 18 | what | conditions should the security deposit be released? |
| 19 | | |
| 20 | Q. | ON PAGE 7, LINES 3-12, MR. STRICKLING EXPRESSES CONCERN |
| 21 | | WITH BELLSOUTH'S DEPOSIT POLICY AND THE EFFECT THAT THE |
| 22 | | SECURITY DEPOSIT REQUIREMENT HAS ON ALLEGIANCE'S |
| 23 | | CAPITAL. PLEASE COMMENT. |
| 24 | | |

| 1 | A. | BellSouth's policy of requiring a deposit of no more than two months of a |
|----|----|---|
| 2 | | CLECs estimated billings is consistent with industry standards. Most |
| 3 | | telecommunications companies, including Allegiance, require deposits from |
| 4 | | their customers to reduce potential losses if a customer ceases to pay its bills. |
| 5 | | BellSouth is no different. Two months is necessary because of the period of |
| 6 | | time that is required before BellSouth can disconnect a customer for non- |
| 7 | | payment (approximately seventy-four (74) days). Having a deposit that covers |
| 8 | | two months of billing still leaves BellSouth at risk of covering 14 days of |
| 9 | | billing. In today's telecom world, requiring a deposit is necessary and |
| 0 | | demonstrates sound business rationale. |
| 11 | | |
| 12 | Q. | DOES ALLEGIANCE HAVE DEPOSIT LANGUAGE IN ITS FLORIDA |
| 13 | | TARIFF? |
| 14 | | |
| 15 | Λ. | Yes. Allegiance's Florida local services and access services tariffs indicate |
| 16 | | that Allegiance is able to require a deposit from its customers. |
| 17 | | |
| 8 | Q. | IS ALLEGIANCE'S DEPOSIT LANGUAGE SIMILAR TO BELLSOUTH'S |
| 19 | | DEPOSIT LANGUAGE? |
| 20 | | |
| 21 | A. | Yes. A review of the deposit language contained in Allegiance's Florida tariffs |
| 22 | | shows that Allegiance, in order "to safeguard its interests," may require the |
| 23 | | Customer to make a deposit to be held as a guarantee for payment of charges. |
| 24 | | While Allegiance objects to BellSouth's ability to obtain and retain a deposit if |
| 25 | | the customer has a twelve month prompt payment history, Allegiance's own |

| 1 | | tariff states, "[a] deposit may be required if the Customer's financial condition |
|----|----|---|
| 2 | | is not acceptable to the Company or is not a matter of general knowledge." |
| 3 | | (Allegiance Telecom of Florida, Inc., Florida Price List No. 3, Original page |
| 4 | | 38, Section 2.5.2(A) (Emphasis added). Allegiance's right to a deposit is not |
| 5 | | dependent upon the customer's payment history. |
| 6 | | |
| 7 | | In addition to Allegiance having the ability to obtain a deposit, the amount of |
| 8 | | the deposit that Allegiance may request can be as much as "two and one-half |
| 9 | | twelsths of the estimated charge for the service for the ensuing twelve months." |
| 10 | | (Id.) |
| 11 | | |
| 12 | Q. | ON PAGE 9, LINES 22-25, MR. STRICKLING TESTIFIES THAT PROMPT |
| 13 | | PAYMENT BY A CARRIER OVER A TWELVE MONTH PERIOD |
| 14 | | SHOULD BE THE "BEST INDICIA AVAILABLE FOR DETERMING THE |
| 15 | | PROPENSITY OF A COMPANY TO PAY ITS BILL" WHAT IS YOUR |
| 16 | | RESPONSE? |
| 17 | | |
| 18 | ١. | Over the last 2 years BellSouth has had a number of very large customers that |
| 19 | | were paying current up until the day they filed bankruptcy, including |
| 20 | | Allegiance. Payment history is an indication of how a customer performed in |
| 21 | | the past but not how it will perform in the future. A compilation of data |
| 22 | | including how the debtor pays other suppliers, management history, company |
| 23 | | history, financial information, and bond rating (indicates the company's ability |
| 24 | | to obtain financing) all help paint a picture of how a company will perform in |
| 25 | | the future. In the event a CLEC fails to pay (after maintaining a good payment |

| 1 | | history or otherwise), BellSouth is faced with a lengthy process prior to |
|----------|----|---|
| 2 | | disconnection of the service. In addition to the period of time for which the |
| 3 | | CLEC did not pay, BellSouth may be required to provide an additional month |
| 4 | | (or more) of service while notices are being given and the disconnection |
| 5 | | process is taking place, resulting in at least two months of outstanding debt, |
| 6 | | even if the CLEC has paid timely prior to that point. |
| 7 | | |
| 8 | Q. | ON PAGES 7 AND 9, MR. STRICKLING QUOTES FROM THE FCC'S |
| 9 | | DECEMBER 2002 POLICY STATEMENT ON SECURITY DEPOSITS |
| 0 | | EXPESSING CONCERN THAT "CREDIT WORTHINESS" IS NOT AN |
| 1 | | OBJECTIVE STANDARD FOR REQUIRING A DEPOSIT. PLEASE |
| 12 | | COMMENT. |
| 13 | | |
| 4 | A. | Mr. Strickling cites the FCC's Policy Statement ³ issued in response to |
| 15 | | Verizon's specific revisions to its interstate access tariffs seeking to broaden it |
| 16 | | discretion to require security deposits and advance payments, and to shorter |
| 17 | | the notice period required before it may take action against customers who are |
| 18 | | not paying their interstate access bills on time. As Mr. Strickling quoted from |
| 9 | | ¶21, the FCC did express concerns about the objectiveness of a "credi |
| 20 | | worthiness" standard. However, at the Conclusion of the Statement, the FCC |
| 21 | | stated (¶30), |
| 22 | | |
| 23 24 | | We do not helieve that broadly crafted measures applicable to all customers, such as additional deposits, are necessary |

³ In the Matter of Verizon Petition for Emergency Declaratory and Other Relief, WC Docket No. 02-202, Policy Statement, Rel. December 23, 2002 ("Policy Statement").

1 to strike the balance between the interests of incumbent 2 LECs and their customers. ... We believe that narrower 3 protections such as accelerated and advanced billing 4 would be more likely to satisfy statutory standards. 5 6 Although the FCC did not agree to the "broadly crafted" tariff changes 7 requested by Verizon and other ILECs, it recognized, however, that narrower 8 protections, including shortened intervals for discontinuance of service may be 9 appropriate. The problem with that approach is that CLECs typically want 10 more time, not less time to pay their bills. Even though the FCC may approve 11 such a provision in an FCC tariff, that approach would not help protect the 12 ILECs. 13 ON PAGE 8 OF HIS TESTIMONY, MR. STRICKLING STATES THAT 14 (). 15 BELLSOUTH CURRENTLY BILLS IN ADVANCE FOR SERVICES 16 PERFORMED, AND THAT FACT SHOULD DECREASE THE AMOUNT 17 OF THE SECURITY DEPOSIT. DO YOU AGREE? 18 19 No. Mr. Strickling appears to confuse the term "advanced payment" with Λ. 20 "services billed in advance" or "advanced billing." Even though some of 21 BellSouth's charges are billed in advance, the CLEC does not actually pay the 22 charges until the product or service has been used. This is not an advanced 23 payment. Mr. Strickling states that "any security deposit should be at the 24 minimum level necessary to provide adequate assurance of payment." (Page 7, 25 lines 9-10.) Regardless of whether charges are billed in advance or billed in 26 arrears (i.e., usage-based billing), BellSouth's current policy of obtaining a

deposit equal to two-months billing, coupled with the notification and disconnection process, does not necessarily cover BellSouth for its risk of CLEC non-payment. For services billed in advance, approximately 74 days would elapse from the time BellSouth has rendered the service (bill due date) to the date BellSouth could disconnect service, leaving BellSouth at risk for 14 days (74 – 60 days) worth of billing. For services billed in arrears, BellSouth would be exposed an additional 30 days worth of billing (for a total of approximately 104 days) from the time BellSouth has rendered the service to the date BellSouth could discontinue service; therefore, BellSouth is at risk for approximately 44 days (104 – 60 days).

Q. HOW DO YOU RESPOND TO ALLEGIANCE'S CONCERNS WITH WHAT IT CLAIMS IS BELLSOUTH'S "SUBJECTIVE" CREDIT ANALYSIS PROPOSAL (STRICKLING, P. 9)?

As an initial matter, and as I discussed in greater detail in my direct testimony, the credit scoring tools that BellSouth uses to assess a customer's credit worthiness are commercially acceptable and applied in a commercially reasonable manner. In response to Allegiance's concerns regarding BellSouth's credit analysis process, BellSouth will provide, upon request, details of its credit analysis in writing. BellSouth is also willing to meet with the CLEC to discuss the specifics of the analysis. Should the CLEC still have unresolved concerns, it has the option to dispute the deposit request and have a third party review the results of BellSouth's credit analysis.

| 1 | | |
|----|------|---|
| 2 | Issu | e 9: <u>Back Billing</u> |
| 3 | 1 | How far may BellSouth back bill for all services? |
| 4 | | |
| 5 | Q. | IS THE FACT THAT ALLEGIANCE HAS NEGOTIATED WITH OTHER |
| 6 | | ILECS FOR A SHORTER BACK-BILLING PERIOD RELEVANT IN THIS |
| 7 | | PROCEEDING? |
| 8 | | |
| 9 | Λ. | No. Allegiance may have shorter back-billing time periods with other ILECs |
| 10 | | because the states in which those ILECs operate may have statutes or rules that |
| 11 | | limit back-billing periods. In Louisiana, for example, BellSouth is only |
| 12 | | permitted to back-bill for a six-month period pursuant to Louisiana Public |
| 13 | | Service Commission rules. Each state's limitation on back-billing is different, |
| 14 | | and therefore, a CLEC operating in many different states is going to be subject |
| 15 | | to many different back-billing requirements. The Florida Public Service |
| 16 | | Commission has determined that a company can back-bill for services for a 12- |
| 17 | | month period. BellSouth's back-billing policy complies with this |
| 18 | | Commission's rules. |
| 19 | | |
| 20 | Q. | ON PAGE 10, MR. STRICKLING MENTIONS THAT BELLSOUTH'S |
| 21 | | LANGUAGE REGARDING TWO BACK-BILLING EXCEPTIONS IS |
| 22 | | VAGUE. DO YOU AGREE? |
| 23 | | |
| 24 | A. | No. The proposed agreement language relevant to this issue states, "These |
| 25 | | exceptions include: (1) Charges connected with jointly provided services |

whereby meet point billing guidelines require either Party to rely on records provided by a third Party, and (2) Charges incorrectly billed due to error in or omission of customer provided data such as PLU or PIU factors or other ordering data." (Attachment 7, Section 1.11.) Apparently Allegiance is concerned that the exceptions to BellSouth being able to back bill charges "include" the two circumstances listed, implying that there may be other, unspecified exceptions. To clarify this matter, BellSouth offered to change the wording from "These exceptions include" to "These exceptions are", thereby specifying that the only exceptions to the back-billing rule are the two instances listed. Allegiance continues to dispute BellSouth's proposal to clarify this language.

Q.

ON PAGE 10 OF HIS TESTIMONY, MR. STRICKLING APPEARS
CONCERNED ABOUT WHY BELLSOUTH INCLUDED TWO
EXCEPTIONS IN ITS LANGUAGE RELATING TO BACK-BILLING.
PLEASE EXPLAIN WHY THE TWO EXCEPTIONS SHOULD BE
INCLUDED IN THE INTERCONNECTION AGREEMENT.

A.

As I explained in my direct testimony, the purpose of the two exceptions is for instances when "BellSouth is dependent upon information provided by a third party or is dependent upon information provided by Allegiance." Even if the third party or Allegiance does not provide the information to BellSouth either during the 12th month of the backbilling rule period or provides the information after the 12-month backbilling period has expired, BellSouth is still required to make payment to the other party. BellSouth believes that in these limited

| i | | circumstances it should be able to seek payment from Allegiance. Allegiance |
|----|----------------|--|
| 2 | | will have already received the services (and will likely have received payment |
| 3 | | from its end users) but will not have been billed for the services through no |
| 4 | | fault of BellSouth. BellSouth should not be penalized due to errors made by |
| 5 | | Allegiance or third parties for their lack of timely billing. |
| 6 | | |
| 7 | Q. | DOES THIS CONCLUDE YOUR TESTIMONY? |
| 8 | | |
| 9 | A. | Yes. |
| 10 | | |
| 11 | | |
| 12 | | |
| 13 | <i>4</i> 50703 | 7 |

BellSouth Dates of Bill Delivery for Paper and Electronic Bills Sent to Allegiance Telecom for CABS/Special Access Bills

BellSouth Telecommunications, Inc. FPSC Docket No. 030339-TP October 15, 2003 Exhibit KKB-1 Page 1 of 2

| | January | | February | | March | |
|-----------|--------------|------------|----------|-------------------|------------------|------------|
| Bill Date | Paper | Electronic | Paper | Electronic | Paper | Electronic |
| | | | | | | |
| 1 | 7-Jan | 7-Jan | 5-Feb | 5-Feb | 6-Mar | 6-Mar |
| 4 | 8-Jan | 8-Jan | 7-Feb | 7-Feb | 9-Mar | 7-Mar |
| 13 | 16-Jan | 16-Jan | 18-Feb | 18-Feb | 18-Mar | 18-Mar |
| 16 | 21-Jan | 21-Jan | 20-Feb | 20-Feb | 20-Mar | 20-Mar |
| 22 | 27-Jan | 27-Jan | 26-Feb | 26-Feb | 27-Mar | 27-Mar |
| 25 | 30-Jan | 30-Jan | 28-Feb | 28-Feb | 31-Mar | 28-Mar |
| 28 | 3-Feb | 3-Feb | 4-Mar | 4-Mar | 1-Apr | 1-Apr |
| | | | | | _ | |
| | A | pril | | lay | J | une |
| Bill Date | Paper | Electronic | Paper | Electronic | Paper | Electronic |
| | | | | | | |
| 1 | 4-Apr | 4-Apr | 6-May | 6-May | 4-Jun | 4-Jun |
| 4 | 9-Apr | 9-Apr | 8-May | 8-May | 6-Jun | 6-Jun |
| 13 | 17-Apr | 17-Apr | 16-May | 16-May | 18-Jun | 18-Jun |
| 16 | 21-Apr | 21-Apr | 21-May | 21-May | 19-Jun | 19-Jun |
| 22 | 25-Apr | 25-Apr | 28-May | 28-May | 26-Jun | 26-Jun |
| 25 | 30-Apr | 30-Apr | 29-May | 29-May | 30-Jun | 30-Jun |
| 28 | 2-May | 2-May | 2-Jun | 2-Jun | 1-Jul | 1-Jul |
| | | | | | | |
| | <u>J</u> | uly | August | | <u>September</u> | |
| Bill Date | <u>Paper</u> | Electronic | Paper | <u>Electronic</u> | <u>Paper</u> | Electronic |
| | | | | | | |
| 1 | 7-Jul | 7-Jul | 6-Aug | 5-Aug | 5-Sep | 5-Sep |
| 4 | 9-Jul | 9-Jul | 7-Aug | 7-Aug | 9-Sep | 9-Sep |
| 13 | 17-Jul | 17-Jul | 18-Aug | 18-Aug | 17-Sep | 17-Sep |
| 16 | 21-Jul | 21-Jul | 20-Aug | 20-Aug | 19-Sep | 19-Sep |
| 22 | 25-Jul | 25-Jul | 26-Aug | 26-Aug | 25-Sep | 25-Sep |
| 25 | 30-Jul | 30-Jul | 28-Aug | 28-Aug | 29-Sep | 29-Sep |
| 28 | 1-Aug | 1-Aug | 2-Sep | 2-Sep | 1-Oct | 1-Oct |

BellSouth Dates of Bill Delivery for Paper, Electronic, and CDROM Bills Sent to Allegiance Telecom for UNE and Resale Bills

BellSouth Telecommunications, Inc. FPSC Docket No. 030339-TP October 15, 2003 Exhibit KKB-1 Page 2 of 2

| <u> </u> | | January | | | February | | | March | | |
|------------|-------------|------------------|------------|--------|------------------|------------|--------|-----------|------------|--------|
| Bill Date | Site | Paper | Electronic | CDROM | Paper | Electronic | CDROM | Paper | Electronic | CDROM |
| 25 | 205 | . 20 10- | . ! | 00 1 | 07 5-6 | | ò i.e. | 00"14 | ! | 07.11 |
| 25 | 305 561 | 28-Jan 28-Jan | : ; | 29-Jan | 27-Feb | . | 3-Mar | 28-Mar | | 27-Mar |
| 25 | | 28-Jan | | 29-Jan | 27-Feb 27-Feb | | 28-Feb | _ 28-Mar | 1 | 31-Mar |
| 25 | 904 | 1 | | 29-Jan | | | 3-Mar | 31-Mar | i | 28-Mar |
| 26 | 305 | 29-Jan | | 30-Jan | 3-Mar | | 3-Mar | 31-Mar | | 31-Mar |
| 26 | 561 | 29-Jan | . 1 | 30-Jan | 3-Mar | | 3-Mar | 31-Mar | ! ; | 31-Mar |
| 26 | 904 | 29-Jan | | 30-Jan | 3-Mar | 1 | 3-Mar | 31-Mar | | 31-Mar |
| 26 | 305 | 29-Jan | N/A | 3. | 28-Feb | 28-Feb | | 31-Mar | 29-Mar | |
| 26 | 561 | 30-Jan | N/A | | 3-Mar | 1-Mar | | 31-Mar | 30-Mar | |
| 26 | 904 | 30-Jan | N/A | | 3-Mar | 28-Feb | | 31-Mar | 29-Mar | |
| | | | J | | | | | Ì | | |
| | | April | | | May | | | June | | |
| Bill Date | Site | Paper | Electronic | CDROM | Paper | Electronic | CDROM | Paper | Electronic | CDROM |
| 05 | 205 | 20 4 | | | | | 00.14 | 07 1 | | 20 1 |
| 25 | 305 | 29-Apr | | 28-Apr | 29-May | 1 . | 28-May | 27-Jun | 1 1 | 30-Jun |
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| 26 | 561 | 30-Apr | ļ | 30-Apr | 30-May | | 29-May | 1-Jul | | 1-Jul |
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| 26 | 305 | 30-Apr | 30-Apr | | 30-May | 29-May | | 30-Jun | 29-Jun | |
| 26 | 561 | 30-Apr | 30-Apr | | 30-May | 30-May | , | 30-Jun | 29-Jun | |
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