

REDACTED

Legal Department

Nancy B. White
General Counsel - Florida
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October 20, 2003

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

undocketed

Re: Slamming Data Report (September)

Dear Mrs. Bayó:

In a Memorandum dated October 24, 1997, the Florida Public Service Commission ("Commission"), requested BellSouth to begin reporting slamming data on a monthly basis to include the number of consumer contacts to the company related to each carrier (name & CIC), whether the slam is interLATA, intraLATA or both and the number of local slamming contacts.

BellSouth considers the above information provided in this response to be proprietary and requests appropriate treatment thereof pursuant to 364.183(1), Florida Statutes and Rule 25-22.006(5), Florida Administrative Code. This information includes customer specific information.

In that regard, I have Appended hereto two redacted copies of the requested documents and a sealed envelope containing one highlighted copy of the documents including the material which is confidential and proprietary.

Sincerely,

Nancy B. White
Nancy B. White (KA)

NBW/vf
Enclosures

cc: Marshall M. Criser III
R. Douglas Lackey
Beth Salak

DOCUMENT NUMBER DATE


10156 OCT 16 8

FPSC-COMMISSION CLERK

CERTIFICATE OF SERVICE
Slamming Data - Monthly Report

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by Hand-delivery this 20th day of October, 2003 to the following:

Beth Salak
Director
Division of Communications
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850



Nancy B. White (CS)

#153340

FLORIDA PSC ALLEGED UNAUTHORIZED PIC REPORT - 2003

| | JULY-03 | | | | | | AUGUST-03 | | | | | | SEPTEMBER-03 | | | | | | 3rd-QTR TOTALS | | | |
|---------------|---------|---|-------------------|---|---|---|-----------|---|-------------------|---|---|---|--------------|---|-------------------|---|---|---|----------------|---|---|---|
| | UPIC | | EPSS ¹ | | | | UPIC | | EPSS ¹ | | | | UPIC | | EPSS ¹ | | | | | | | |
| TOTALS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

* As no investigation is conducted when a carrier has subscribed to Expedited PIC Switchback service, it would not be apparent whether or not the change was valid.

NOTE 1: The EPSS designation only reflects use of the EPSS FID to track unauthorized changes, however, the numbers count the cases in which the end user states that there has been a change without their request.

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| IC = Interconnection Carrier CIC = Carrier Identification Code UPIC = Unauthorized PIC Change EPSS = Expedited PIC Switchback Service |
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