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ALPHA TELECOM, LLC
1221 West Flagler Street
Miami, Florida 33130

November 24, 2003

Ms. Blanca Bayo
Florida Public Service Commission
Division of Commission Clerk and
Administrative Services
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Re: **ALPHA TELECOM, LLC – IXC Registration**

Dear Ms. Bayo:

Enclosed please find an original and five copies of Alpha Telecom, LLC's IXC Registration along with five copies of its proposed tariff.

Kindly acknowledge receipt of this filing by date stamping the extra copy of this letter and returning it in the enclosed self-address stamped envelope provided for your convenience.

If you have any questions regarding this Registration, please do not hesitate to contact me directly at ((786) 247-6685.

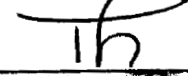
Thank you for your assistance in this regard.

Sincerely,



Miguel E. Rodriguez
Member/Manager

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Original Tariff forwarded to CUP.

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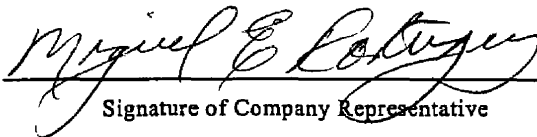
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IXC REGISTRATION FORM

Company Name Alpha Telecom, LLC.
Florida Secretary of State Registration No. L03000035704
Fictitious Name(s) as filed at Fla. Sec. of State N/A

Company Mailing Name Alpha Telecom, LLC.
Mailing Address 1221 West Flagler Street
Miami, Florida 33130
Web Address Not available
E-mail Address Not available
Physical Address 1221 West Flagler Street
Miami, Florida 33130
Company Liaison Miguel E. Rodriguez
Title President
Phone (786) 247-6685
Fax (305) 326-1036
E-mail address Not available
Consumer Liaison Miguel E. Rodriguez
Title President
Address 1221 West Flagler Street Miami, Florida 33130
Phone (786) 247-6685
Fax (305) 326-1036
E-mail address Not available

My company's tariff as required in Section 364.04, Florida Statutes, is enclosed with this form. I understand that my company must notify the Commission of any changes to the above information pursuant to Section 364.02, Florida Statutes. My company will owe Regulatory Assessment Fees for each year or partial year my registration is active pursuant to Section 364.336, Florida Statutes. My company will comply with Section 364.603, Florida Statutes, concerning carrier selection requirements, and Section 364.604, Florida Statutes, concerning billing practices.


Signature of Company Representative

Miguel E. Rodriguez
Printed/Typed Name of Representative

11/24/03
Date

Effective: 07/15/2003

DOCUMENT NUMBER-DATE

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TITLE PAGE

FLORIDA TELECOMMUNICATIONS TARIFF

OF

ALPHA TELECOM, LLC.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Alpha telecom, LLC., with principal offices at 1221 West Flagler Street, Miami, Florida 33130. This tariff applies for intrastate telecommunication services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUE DATE:

EFFECTIVE:

ISSUED BY:

**Miguel E. Rodriguez, Manager
1221 West Flagler Street
Miami, Florida 33130**

CHECK-SHEET

The tariff contains the sheets listed below, each of which is effective as of the date shown on each sheet. Original and revised pages as named below comprise all changes from the original tariff.

<u>SHEET</u>	<u>REVISION</u>		<u>SHEET</u>	<u>REVISION</u>	
1	Original	*	24	Original	*
2	Original	*	25	Original	*
3	Original	*	26	Original	*
4	Original	*	27	Original	*
5	Original	*	28	Original	*
6	Original	*	29	Original	*
7	Original	*	30	Original	*
8	Original	*	31	Original	*
9	Original	*	32	Original	*
10	Original	*	33	Original	*
11	Original	*	34	Original	*
12	Original	*	35	Original	*
13	Original	*	36	Original	*
14	Original	*	37	Original	*
15	Original	*	38	Original	*
16	Original	*	39	Original	*
17	Original	*	40	Original	*
18	Original	*			
19	Original	*			
20	Original	*			
21	Original	*			
22	Original	*			
23	Original	*			

* - Indicates new or revised sheet with this filing

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D- Delete or Discontinue
- I- Change Resulting In An Increase to A Customer's Bill
- M- Moved from Another Tariff Location
- N- New
- R- Change Resulting In A Reduction to A Customer's Bill
- T- Change In Text or Regulation But No Change In Rate or Change

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the above mentioned symbols.

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Tariff Format

- A. Sheet Numbering- Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers- Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 12 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with Commission is not always the Tariff page in effect.
- C. Paragraph Numbering Sequence- There are various levels of alphanumeric coding. Each level of coding is subservient to its next higher level.
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
- D. Check Sheets- When a tariff filing is made with the Commission, an undated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new ages are added, the check sheet is changed to reflect the revision. All revision made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Abbreviations

The following abbreviations are used herein only for the purposes indicated below:

C.O.	-	Central Office
FCC	-	Federal Communications Commission
FPSC	-	Florida Public Service Commission
IXC	-	Interexchange Carrier
LATA	-	Local Access and Transport Area
LEC	-	Local Exchange Carrier
MTS	-	Message Telecommunications Service
PBX	-	Private Branch Exchange

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.2 Definitions

Authorized User – A person, firm or corporation or other entity who is authorized by the Subscriber to be connected to the service of the Subscriber under the terms and regulations of this tariff.

Carrier or Company – Used throughout this tariff to refer to Alpha Telecom, LLC., unless otherwise clearly indicated by the context.

Company – Used throughout this tariff to refer to Alpha Telecom, LLC., unless otherwise clearly indicated by the context.

Customer – Any person, firm, partnership, corporation, or other entity which uses telecommunications services under the provisions and regulations of this tariff and is responsible for payment of charges. The Customer is also a Subscriber when the Customer orders services on behalf of him/herself.

Dedicated Access – Where access between the Customer and the interexchange carrier is provided on dedicated circuits.

End User – Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this tariff. The end User is responsible for payment unless the charge for the services utilized are accepted and paid by another Customer.

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.2 Definitions (Cont'd.)

Serving Wire Center – A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

ALPHA – Used throughout this tariff to refer to Alpha Telecom, LLC.

Switched Access – Where origination or terminating access between the Customer and the interexchange is provided on local exchange company Feature Group circuits. The cost of switched Feature Group access is billed to the interexchange carrier.

V & H Coordinates – Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

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Miami, Florida 33130

SECTION 2.0 – RULES AND REGULATIONS

2.1 Undertaking of the Company

ALPHA's services and facilities are furnished for communications originating within the United States under terms of this tariff. The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week.

ALPHA arranges for installation, operation and maintenance of the communications services provided in this tariff for Customers in accordance with the terms and conditions set forth under this tariff.

2.2 Applicability of Tariff

This tariff is applicable to telecommunications services provided by ALPHA within the state of Florida.

ISSUE DATE:

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**Miguel E. Rodriguez, Manager
1221 West Flagler Street
Miami, Florida 33130**

SECTION 2.0 – RULES AND REGULATIONS, (Cont'd.)

2.3 Payment and Credit Regulations

- 2.3.1 The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an authorized User of the Customer by ALPHA. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported to the Company or its billing agent within two months after receipt of bill. Adjustments to Customers bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- 2.3.2 Customer bills for telephone service are due upon receipt, unless otherwise specified by this tariff or by contract. Late payment fees apply pursuant to section 4 of this tariff.
- 2.3.3 In the event that the Company incurs fees or expenses, including attorney's fees, collection or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.
- 2.3.4 The Company reserves the right to assess a return check charge of \$15.00 whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to Supra by a bank for insufficient funds.
- 2.3.5 The Customer shall be responsible for all calls placed by or through Customer's equipment by any person, including all charges placed against Travel Card numbers. Customers are responsible for the security and usage of all Travel Card numbers. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code. Customers may be required to accept a Travel Card number change if the Customer claims that unauthorized calls were made using his/her assigned number.

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**Miguel E. Rodriguez, Manager
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SECTION 2.0 – RULES AND REGULATIONS, (Cont'd.)

2.3 Payment of Credit Regulations (Cont'd)

2.3.6 Deposits

The Company does not require a deposit from the Customer.

2.3.7 Advance Payments

For Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

2.3.8 Taxes

All state and local taxes, including but not limited to gross receipts taxes, sales taxes, and municipal utilities taxes, or associated surcharges, are listed as separate line items and are not included in the rates listed in this tariff.

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SECTION 2.0 RULES AND REGULATIONS – (Cont'd.)

2.4 Refunds or Credits for Service Outage or Deficiencies

2.4.1 Credit Allowance for Interruptions of Service

Credit allowances for interruptions of service are limited to the minimum initial period call charges for re-establishing the interrupted call.

2.4.2 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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SECTION 2.0 RULES AND REGULATIONS – (Cont'd.)

2.4 Refunds or Credits for Service Outage or Deficiencies (Cont'd.)

2.4.3 Liability

- (A) The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.

- (B) The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction or any such service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

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Miami, Florida 33130**

SECTION 2.0 RULES AND REGULATIONS – (Cont'd.)

2.4 Refunds or Credits for Service Outage or Deficiencies (Cont'd.)

- (C) The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer or other users of its service against any claim or loss, expense, or damage, (I) for defamation, invasion or privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or consent revealed to, transmitted, processed, handled, or used by Company under this tariff, or (ii) for connecting combining, or adapting Company's facilities with Customer's apparatus or systems, or (iii) for any act or omission of the Customer, or (iv) for any personal injury or death of any person, or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.

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**Miguel E. Rodriguez, Manager
1221 West Flagler Street
Miami, Florida 33130**

SECTION 2.0 RULES AND REGULATIONS – (Cont'd.)

2.4 Refunds or Credits for Service Outage or Deficiencies (Cont'd.)

2.4.3 Liability (Cont'd)

- (D) The Company will provide credit on charges disputed by Customer in writing that are verified as incorrect by Company. If objection in writing is not received by Company within a reasonable period of time after bill is rendered (as determined by current law and regulatory policy), the account shall be deemed correct and binding upon the Customer.

2.5 Minimum Service Period

The minimum service period is one month (30 days).

2.6 Cancellation by Customer

No charge applies when the applicant cancels an application for service prior to the start of installation or special construction.

When an applicant cancels an application for service after the start of installation or special construction, the applicant shall pay a cancellation fee, which is the lesser of 1) the costs incurred by the Carrier, or 2) the charge for the minimum period of the service ordered, plus applicable installation charges.

Customers of ALPHA may cancel service by providing thirty (30) days written notice to ALPHA. Customers are responsible for all charges, including fixed fees, which accrue up to the cancellation date.

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**Miguel E. Rodriguez, Manager
1221 West Flagler Street
Miami, Florida 33130**

SECTION 2.0 – RULES AND REGULATIONS, (Cont'd.)**2.7 Refusal or Discontinuance by Company****2.7.1 Refusal or Discontinuance by Company**

Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Customer travel cards when the Company deems it necessary to take such action to prevent unlawful use of its service. ALPHA will restore services as soon as is can be provided without undue risk, and will upon request by the Customer, assign new travel card codes to replace ones that have been deactivated.

2.7.2 ALPHA may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days notice to comply with any rule or remedy and deficiency:

- (A) For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- (B) For use of telephone service for any purpose other than that described in the application.
- (C) For neglect or refusal to provide reasonable access to ALPHA's agents for the purpose of inspection and maintenance of equipment owned by ALPHA or its agents.
- (D) For non-compliance with or violation of Commission regulation or rules and regulations on file with the Commission, provided five (5) working days' written notice is given before termination.

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SECTION 2.0 RULES AND REGULATIONS (Cont'd)

2.7 Refusal or Discontinuance by Company (Cont'd.)

2.7.2 (Cont'd.)

- (E) For non-payment of bills, provided that suspension or termination of service shall not be made without five (5) working days written notice to the Customer, except in extreme cases. Such notice will be provided in a mailing separate from the Customer's regular monthly bill for service.
- (F) Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect ALPHA equipment or service to others.
- (G) Without notice in the event of tampering with the equipment or services owned by ALPHA or its agents.
- (H) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, ALPHA may, before restoring use of service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (I) Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.
- (J) For periods of inactivity over sixty (60) days.

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**Miguel E. Rodriguez, Manager
1221 West Flagler Street
Miami, Florida 33130**

SECTION 2.0 RULES AND REGULATIONS (Cont'd.)

2.8 Limitations of Service

- 2.8.1 Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.8.2 ALPHA reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of law.
- 2.8.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.8.4 ALPHA reserves the right to discontinue the offering of service or deny an application for service if changes in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

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1221 West Flagler Street
Miami, Florida 33130

SECTION 2.0 RULES AND REGULATIONS (Cont'd.)

2.9 Use of Service

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling ALPHA's Florida intrastate service must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission.

2.10 Employee Concessions

[Reserved for Future Use]

2.11 Terminal Equipment

Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. Customer is responsible for all costs as his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

2.12 Applicable Law

This tariff shall be subject to and construed in accordance with Florida law and jurisdiction shall be in Miami-Dade County.

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1221 West Flagler Street
Miami, Florida 33130

SECTION 2.0 RULES AND REGULATIONS (Cont'd.)

2.13 Cost of Collection and Repair

Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.14 Restoration of Service

Restoration of service shall be accomplished in accordance with Florida PSC rules and regulations.

2.15 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

These promotions will be approved by the FPSC with specific starting and ending dates with promotions running under no circumstances longer than 90 days in any twelve-month period.

ISSUE DATE:

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**ISSUED BY: Miguel E. Rodriguez, Manager
1221 West Flagler Street
Miami, Florida 33130**

SECTION 2.0 RULES AND REGULATIONS (Cont'd.)

2.16 Credit Requirements

The Company reserves the right to deny or cancel service to entities, which do not meet the Company's credit requirements or for whom credit information is not available.

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ISSUED BY: Miguel E. Rodriguez, Manager
1221 West Flagler Street
Miami, Florida 33130

SECTION 3.0 – DESCRIPTION OF SERVICE

3.1 Quality and Grade of service Offered

Minimum Call Completion Rate – Customers can expect a call completion rate of not less than 95% during peak use periods for Feature Group D 1+ dialing. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

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Miami, Florida 33130**

SECTION 3.0 – DESCRIPTION OF SERVICE (Cont'd.)**3.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in Bellcore's V&H Tape and NECA FCC Tariff No.4.

- Step 1 – Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.
- Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the difference between the "H" coordinate.
- Step 3 - Square the difference obtained in Step 2.
- Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:
$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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Miguel E. Rodriguez, Manager
1221 West Flagler Street
Miami, Florida 33130

SECTION 3.0 – DESCRIPTION OF SERVICE (Cont'd.)**3.2 Calculation of Distance (Cont'd.)**

EXAMPLE: Distance between Miami and New York City –

	V	H
Miami:	8,351	529
New York:	<u>4,997</u>	<u>1,406</u>
Difference:	3,354	-877
Square and Add:	11,249,316 + 769,129 = 12,018,445	
Divide by 10:	12,018,445 / 10 = 1,201,844.5	
Round up:	1,201,845	
Take square root:	$\sqrt{1,201,845}$	= 1,096.3
Round up:	1,097 miles	

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1221 West Flagler Street
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SECTION 3.0 – DESCRIPTION OF SERVICE (Cont'd.)

3.3 Timing of Calls

3.3.1 Long distance usage charges are based on usage of ALPHA's service. Chargeable time begins when a connection (i.e. two-way communications) is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.

3.3.2 Minimum call duration and usage measurement and rounding for billing purposes is specified on per-product basis in the rate section of this tariff.

3.3.3 No charges apply to incomplete calls.

ISSUE DATE:

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ISSUED BY: Miguel E. Rodriguez, Manager
1221 West Flagler Street
Miami, Florida 33130

SECTION 3.0 – DESCRIPTION OF SERVICE (Cont'd.)**3.4 Rate Periods**

Unless otherwise indicated elsewhere in this tariff, all usage-based rates are subject to the following time-of-day, day-of-week, and holiday rate periods.

- 3.4.1** Day Rate Period – Applies to that portion of a call occurring from 8:00 AM to, but not including, 5:00 PM Monday through Friday.
- 3.4.2** Evening Rate Period – Applies to that portion of a call occurring from 5:00 PM to, not including, 11:00 PM Sunday through Friday.
- 3.4.3** Night/Weekend Rate Period – Applies to that portion of a call occurring from 11:00 PM to, but not including 8:00 AM all days, 8:00 AM to, but not including, 11:00 PM Saturday; 8:00 AM to, but not including, 5:00 PM Sunday.
- 3.4.4** When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

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SECTION 3.0 – DESCRIPTION OF SERVICE (Cont'd.)**3.5 Service Offerings**

ALPHA offers a variety of telecommunications service to its Customers. Intrastate service is offered in conjunction with interstate service.

3.5.1 1 + Long Distance Service

This service provides customers with direct dial “1+” long distance calling. Calls originate via switched or dedicated access facilities using normal business or residential lines. Calls are billed in six (6) second increments with a minimum call duration of eighteen (18) seconds.

3.5.2 Toll Free Inbound Service

Toll Free Inbound Service is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to Customer local exchange lines or to dedicated access facilities. With Toll Free Inbound service, the Customer is billed for the call rather than the call originator. Calls are billed in six (6) second increments with an initial period, for billing purposes, of eighteen (18) seconds.

3.5.3 Travel Card Service

Travel Card permits customer to use ALPHA’s service when away from their primary place of business or residence. The Customer must dial a toll-free access code and personal identification number to place a call. Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds.

In addition to the per minute rates, a per call rate applies.

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SECTION 3.0 – DESCRIPTION OF SERVICE (Cont'd.)**3.5 Service Offerings, (Cont'd.)****3.5.4 Prepaid Travel Card Service**

Prepaid Travel Service is offered as a usage sensitive with a per call charge travel card account service. Establishment of an account balance entitles the consumer to access the Carrier's network for a preset amount of usage. Usage will be debited from the available account balance in full-minute increments on a real-time basis. Customers will be interrupted with an announcement when the account balance is about to be exhausted.

Debit cards containing account numbers and dialing instructions are available in various denominations. The debit card is non-refundable and will expire on the date specified on the card or package in which the card is enclosed. Any unused balances may be applied toward any replenishment amount. Unlike a deposit or advance payment, the debit card account balance is not held against future payment as all service is available for immediate consumption.

A calling card will expire on the date indicated on the card, or if no date is specified, 12 months from the date of first usage, or the date of last recharge, whichever is later. The Company will not refund unused balances.

A credit allowance for the Company's prepaid calling card service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. To received proper credit, the Customer must notify the Company at the designated toll-free customer service number printed on the card and furnish the called number, the trouble experienced, and approximate time that the call was placed.

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SECTION 3.0 – DESCRIPTION OF SERVICE (Cont'd.)**3.5 Service Offerings, (Cont'd.)****3.5.5 Prepaid Travel Card Service – Sponsor Program**

A sponsor Program is offered to organizations or commercial entities for distribution of debit cards to their members or patrons. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Carrier and the Sponsor. The Sponsor is responsible for name, service mark or other image on the card. The Carrier reserves the right to approve or reject any image and to specify the Customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card. At the option of the Sponsor, these cards may not be renewed.

3.5.6 Prepaid Travel Card Service – Account Renewal

For Customer accounts provide with a renewal option, Customers may renew or increase the available usage balance within an account by making additional payments to the Company or the Company's authorized agents.

3.5.7 Directory Assistance

Directory Assistance is available to Customers of ALPHA. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

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SECTION 4.0 - RATES**4.1 General**

Rates may vary by product type, time of day, day of week, call mileage, access method, terminating area, or call duration. Calls are billed individually and on a monthly basis. Usage is billed in arrears.

4.2 Exemptions and Special Rates**4.2.1 Discounts for Hearing Impaired Customers**

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. Discounts do not apply to surcharges or per call add-on charges by a method that would normally incur the surcharge.

- (a) The credit to be given on a subsequent bill for such calls placed TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period.
- (b) The credit to be given a subsequent bill for such calls placed by TDDs with the assistance of the relay center will be equal to 50% of the rate for the applicable rate period. If either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60% of the applicable rate.

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SECTION 4.0 – RATES (Cont'd.)

4.2 Exemptions and Special Rates

4.2.2 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. The Company will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

4.2.3 Directory Assistance for Handicapped Persons

Pursuant to FPSC rules and regulations, the Company will not charge for directory assistance calls placed by handicapped customers.

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SECTION 4.0 – RATES (Cont'd.)

4.3 Late Charge

A late fee of 1.5% will be applied to any past due balances.

4.4 Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Florida law and FPSC regulations.

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SECTION 4.0 – RATES, (Cont'd.)

4.5 1+ Long Distance Service

4.5.1 Switched Access Service Rates

Calls are billed in six (6) second increments with a minimum call duration of eighteen (18) seconds.

(A) InterLATA per minute Rates:

MILEAGE BAND	DAY		EVENING		NIGHT/WKND	
	Init. 18 Sec	Add'l 6 Sec.	Init. 6 Sec	Add'l 18 Sec.	1 st 18 Sec.	Add'l 6 Sec..
0 – 10	0.0600	0.0200	0.0450	0.0150	0.0360	0.0120
11 – 22	0.0660	0.0220	0.0510	0.0170	0.0390	0.0130
23 – 55	0.0750	0.0250	0.0570	0.0190	0.0420	0.0140
56 – 124	0.0810	0.0270	0.0570	0.0190	0.0450	0.0150
125 – 292	0.0840	0.0280	0.0570	0.0190	0.0450	0.0150
293 – 430	0.0840	0.0280	0.0600	0.0200	0.0480	0.0160
431 – 624	0.0840	0.0280	0.0630	0.0210	0.0480	0.0160

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SECTION 4.0 – RATES, (Cont'd.)**4.5 1+ Long Distance Service (Cont'd.)****4.5.2 Dedicated Access Service Rates**

Calls are billed in six (6) second increments with a minimum call duration of thirty (30) seconds.

In addition to the per minute rates a monthly coordination fee of \$50.00 per DS-1 is applicable.

(A) InterLATA Per Minute Rates:

MILEAGE BAND	DAY		EVENING		NIGHT/WKND	
	1st Minute	Add'l Minute	1st Minute	Add'l Minute	1 st Minute	Add'l Minute
0 – 10	0.0540	0.0180	0.0405	0.0135	0.0324	0.0108
11 – 22	0.0594	0.0198	0.0459	0.0153	0.0351	0.0117
23 – 55	0.0675	0.0225	0.0513	0.0171	0.0378	0.0126
56 – 124	0.0729	0.0243	0.0513	0.0171	0.0405	0.0135
125 – 292	0.0756	0.0252	0.0513	0.0171	0.0432	0.0144
293 – 430	0.0756	0.0252	0.0540	0.0180	0.0432	0.0144
431 – 624	0.0756	0.0252	0.0567	0.0189	0.0432	0.0144

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SECTION 4.0 – RATES, (Cont'd.)**4.6 Toll Free Inbound Service****4.6.1 Switched Toll Free Inbound Service**

	Initial 18 Sec. <u>Period</u>	Add'l. 6 sec. <u>Period</u>
Day	\$0.0764	\$0.0255
Evening	0.0741	0.0247
Night/Weekend	0.0741	0.0247

4.6.2 Dedicated Toll Free inbound Service

	Initial 18 Sec. <u>Period</u>	Add'l. 6 sec. <u>Period</u>
Day	\$0.0458	\$0.0153
Evening	0.0386	0.0129
Night/Weekend	0.0281	0.0094

4.7 Travel Card Service

Calls are billed in full minute increments after an initial call duration of one (1) minute.

In addition to the per minute rates specified in Section 4.5.1, a per call charge applies.

PER CALL CHARGE: - \$0.80

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SECTION 4.0 – RATES, (Cont'd.)

4.8 Prepaid Travel Card Service

Calls are billed in full minute increments after a minimum initial period of one (1) minute.

PER MINUTE CHARGE: - \$0.40

4.9 Prepaid Travel Card Service – Account Renewal

Customer accounts are renewed at rates as specified in Section 4.5.4 of this tariff.

4.10 Directory Assistance

PER MINUTE CHARGE - \$0.85

4.11 Service Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the non-recurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available to all similarly situated Customers in the target market area.

4.12 Demonstration of Service

From time to time the Company may demonstrate service for potential customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type and duration of service provided will be at the Company's discretion.

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