

FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

DECEMBER 2, 2003

RE: Docket No. 030575-PU - Proposed amendment to Rule 25-22.032, F.A.C., Customer Complaints. (Deferred from November 3, 2003 conference; revised recommendation filed.)

ISSUE 1: Should the Commission adopt changes to the proposed amendment of Rule 25-22.032, Florida Administrative Code, entitled Customer Complaints, to address JAPC's comments?

RECOMMENDATION: Yes. The Commission should adopt proposed Rule 25-22.032 with changes, as set forth in Attachment A of staff's November 20, 2003 memorandum.

APPROVED

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

[Handwritten signatures in the Majority column: Jack M. Dand, [unclear], [unclear], J. James [unclear], Judy Bradley]

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

12221 DEC-28

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ISSUE 2: Should the rule be filed for adoption with the Secretary of State
and the docket closed?

RECOMMENDATION: Yes. A Notice of Change should be published in the
Florida Administrative Weekly. After the notice is published, the rule may
be filed for adoption with the Secretary of State and the docket may then
be closed.

APPROVED