ORIGINAL

NOTICE OF MEETING

FLORIDA PUBLIC SERVICE COMMISSION

The staff of the FLORIDA PUBLIC SERVICE COMMISSION will hold a telephone conference in Docket No. 030575-PU to which all interested persons are invited to participate.

DATE AND TIME: January 14, 2004, 9:30 a.m.

PLACE: Call (850)410-0960 or SUNCOM 210-0960

GENERAL SUBJECT MATTER TO BE CONSIDERED: To discuss the implementation of amended Rule 25-22.032, F.A.C., Customer Complaints.

Any questions regarding this teleconference should be directed to Richard Tudor at (850)413-6516.

Any person requiring some accommodation to participate at this meeting because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at: 1-800-955-8771.



