

December 15, 2003

Ms. Blanca Bayo
Director – Division of the Commission & Admin. Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: ComTech21, LLC Notification of Transfer of Customer Base from Cybertal Communications.

Dear Ms. Bayo:

ComTech21, LLC (“ComTech21”) submits this notification to advise the Florida Public Service Commission (the “Department”) of a transaction whereby Cybertal Communications, will transfer its long distance customers to ComTech21¹

Upon review of the Florida statutes and the Department’s rules, it is the understanding of ComTech21 that prior Department approval may not be required for the transfer of customers from Cybertal Communications’s customer base to ComTech21 as described herein.

Description of Parties

1. ComTech21, LLC

ComTech21 is a Delaware Limited Liability Corporation. ComTech21 maintains its principle offices at One Barnes Park South, Wallingford, Connecticut 06492.

ComTech21 is authorized to provide resold interexchange services in 48 U.S. states. ComTech21 is authorized to provide interexchange telecommunications services in the State of Florida² ComTech21 is authorized by the Federal Communications Commission (“FCC”) to

¹ Concurrent with this filing, ComTech21 has petitioned the Federal Communications Commission to grant a limited waiver of its subscriber carrier selection rules (47 C.F.R. §§ 64.1100 through 64.1190) and relevant Orders to the extent necessary to permit ComTech21 to transfer the customers of Cybertal Communications to ComTech21’s customer base without obtaining the customers’ authorization and verification.

² ComTech21’s application for a Certificate of Public Convenience and Necessity was approved on September 12, 2000 in Docket No. 000-1624-C0-T1.

Florida Public Service Commission

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provide telecommunications services.³ ComTech21 is an experienced and duly certified telecommunications carrier and has sufficient managerial and financial qualifications to acquire the customer assets of Cybertel Communications, as described below, and to ensure the uninterrupted provision of telecommunications services. Further information concerning ComTech21's managerial, technical and financial qualifications to provide telecommunications services was filed with ComTech21's Application with the Department.

2. Cybertel Communications Company

Cybertel Communications, a Nevada Corporation with principle offices located at 2820 La Mirada Ste H, Vista CA 92083, is authorized as a switchless reseller in Florida.⁴

Description of the Transaction

Pursuant to an agreement executed between ComTech21 and Cybertel Communications, Cybertel Communications intends to transfer its customers to ComTech21. Cybertel Communications has agreed to divest certain retail assets to ComTech21 pursuant to the agreement. ComTech21 intends to migrate approximately four hundred and eighty-eight (488) Florida customers from Cybertel Communications to ComTech21. ComTech21 will provide interexchange service to these customers under the same or better rates as provided by Cybertel Communications.

Prior to the transfer of these customers to ComTech21, ComTech21 will provide them with notice of the changes in their interexchange service provider. These customers will be notified via letter that states: (a) the quality of service will remain the same and that ComTech21 will continue to provide service to the customers with the same or better service and rates currently provided to them by Cybertel Communications; (b) they have the right to switch to the interexchange carrier of their choice; (c) ComTech21 will reimburse customers for any primary interexchange carrier ("PIC") change charges if imposed by local exchange carriers ("LECs") in connection with this transaction for a period of thirty (30) days; and (d) the customers may contact ComTech21 via a toll-free number with any questions regarding the switch over. ComTech21 will also amend its tariff, if necessary, to include the applicable Cybertel Communications services and rates for those customers. After consummation of the transfer, ComTech21 will send another notification letter welcoming customers and reiterating statements (a) through (d) above. Therefore, the transaction will be completely transparent to customers and will not involve a change in the manner and quality in which Cybertel Communications customers will receive their telecommunications services.

As such, this transaction will neither disrupt the service nor cause inconvenience or confusion to Cybertel Communications customers. Similarly, the proposed transaction will have no effect on the operation of ComTech21, which will continue to provide reseller interexchange telecommunications services to customers pursuant to its existing Florida authorization.

³ ComTech21 holds Section 214 global resale authority pursuant to Section 214 of the Communication Act of 1934, as amended. FCC File No. ITC-214-20000419-00289, Public Notice Report No. TEL-00242 (June 7, 2000) (global or limited global facilities-based and resale service).

⁴ Cybertel Communications was granted authority as a switchless reseller on September 1, 2000 in T.Order No. PSC-T-00-0848

Public Interest Considerations

Telecommunications customers and the general public will realize significant benefits from the transfer of Cybertel Communications customers to ComTech21. Consummation of the proposed transaction will serve the public interest by allowing Cybertel Communications customers to continue to receive service, under the same or better rates. The customers will be sufficiently notified of the transaction and their rights before and after the transfer. As a result of the transfer, there is no change in the quality of service provided to customers and the customers are protected because they are being served by an experienced and qualified carrier. Hence, the public interest is served By ComTech21's managerial, technical, and financial ability to assume full provision of service to Cybertel Communication's customer base.

An original and one (1) copy of this letter are enclosed. Please date stamp the enclosed extra copy of this letter and return it in the self-addressed, stamped envelope. If you have any questions or comments regarding this filing, please do not hesitate to contact Sonja Johnson-Byers, Director Regulatory Compliance, at 203-679-7290.

Respectfully Submitted,



Marie Marcarelli
E.V.P.
ComTech21, LLC

ATTACHMENT A
CUSTOMER NOTIFICATION LETTERS

COMTECH21, LLC

NOTICE OF CHANGE IN LONG DISTANCE SERVICE PROVIDER

CURRENT DATE

Dear Long Distance Customer formerly served by Cybertel Communications Inc:

ComTech21 is pleased that, as of January 12th, 2004, you have begun receiving long distance service from us. Through an agreement between ComTech21 and Cybertel Communications Inc., ComTech21 has begun providing long distance services to the customers of Cybertel Communications Inc.

In order to make this transition as comfortable to you as possible, we would like you to be aware of the following important information:

1. ComTech21 will provide you with the same or better high quality telecommunications services as Cybertel Communications did.
2. The long distance services will be provided at the same or better rates than you previously received from Cybertel Communications Inc.
3. In the event that you would prefer to use another company as your long distance carrier, you have the right to switch to a long distance carrier of your choice.
4. ComTech21 will reimburse you for any primary long distance carrier change charges if they were imposed by your local exchange carrier in connection with the switch to ComTech21. (Please note that your primary long distance carrier will be changed even if you have a PIC Freeze associated with your telephone line).
5. ComTech21 is responsible for resolving outstanding complaints against Cybertel Communications. You may contact ComTech21 at its toll-free number, 1-800-370-1213, with any questions regarding your change in service to ComTech21.

ComTech21 extends a special welcome to all former Cybertel Communications Inc. customers. We realize you have a choice of telecommunications carriers, and we appreciate your business. Please call ComTech21 at its toll-free customer service number, 1-800-370-1213, if you have any concerns or questions.

Sincerely,

Customer Service Manager

COMTECH21, LLC

NOTICE OF CHANGE IN LONG DISTANCE SERVICE PROVIDERS

CURRENT DATE

Dear Current Cybertel Communications Customer:

ComTech21 and Cybertel Communications are pleased to announce that as of February 12th, 2004, Cybertel Communications customers will begin receiving long distance service from ComTech21. Through an agreement between ComTech21 and Cybertel Communications, ComTech21 will begin providing long distance services to the customers of Cybertel Communications.

Please note the following important information:

1. ComTech21 will provide you with the same or better high quality telecommunications services as Cybertel Communications Inc.
2. The long distance services will be provided at the same or better rates than you currently receive from Cybertel Communications Inc.
3. In the event that you would prefer to use another company as your long distance carrier, you have the right to switch to a long distance carrier of your choice.
4. ComTech21 will reimburse you for any primary long distance carrier change charges if they are imposed by your local exchange carrier in connection with the switch to ComTech21. (Please note that your primary long distance carrier will be changed even if you have a PIC Freeze associated with your telephone line).
5. ComTech21 will be responsible for resolving any outstanding complaints against Cybertel Communications. You may contact ComTech21 at its toll-free number, 1-800-370-1213, with any questions regarding your change in service to ComTech21.

ComTech21 extends a special welcome to all Cybertel Communications, Inc. customers. We realize you have a choice of telecommunications carriers, and we appreciate your business. Please call ComTech21 at its toll-free customer service number, 1-800-370-1213, if you have any concerns or questions.

Sincerely,

Customer Service Manager