Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing vices Completes Docket No. 021062-TL Date Docketed: 10/21/2002 Title: Petition for determination as to whether sufficient justification exists to implement Emergency Service Company: BellSouth Telecommunications, Inc. Continuity Plan tariff and, if so, for emergency waiver of Rule 25-4.118, F.A.C., by BellSouth Telecommunications, Inc. Official Filing Date: Last Day to Suspend: Expiration: AUS CAF CCA (CMP) ECR EXT GCL MMS PIF Referred to: ("()" indicates OPR) Section 2 - OPR Completes and returns to CCA in 10 workdays. <u>Time Schedule</u> WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. Program/Module A4(b);B7(b) IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments Current CASR revision level <u>Due Dates</u> OPR Staff 0 Previous Current Staff Counsel OCRs () 10. 11. 12.) 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. _ 24. 25. 26. 27. 28. 30. 31. Recommended assignments for hearing 32. and/or deciding this case: 33. Full Commission ____ Hearing Examiner ___ Commission Panel 34. 35. Staff 36. Date filed with CCA: 37. 38. Initials: OPR 39 Staff Counsel 40. Section 3 - Chairman Completes Assignments are as follows: - Hearing Officer(s) DOCUMENT NO - Prehearing Officer Commissioners Hrg. Staff Commissioners ADM Exam. JB DS ΒZ PLBDJB DS ΒZ PLBD 13739-03 Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Approved: Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

PSC/CCA015-C (Rev. 01/02)

* COMPLETED EVENTS

Date: _

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing Section Completes

Docket No. <u>021062-TL</u>

Date Docketed: 10/21/2002 Title:

Company: BellSouth Telecommunications, Inc.

Petition for determination as to whether sufficient justification exists to implement Emergency Service Continuity Plan tariff and, if so, for emergency waiver of Rule 25-4.118, F.A.C., by BellSouth Telecommunications, Inc.

Official Filing Last Day to Sus	Date: pend:		_		Ехр	iration	: <u> </u>										
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<u>OPR Staff</u>	N Pruit	tt, S	Simmo	ons			Curren	t CASR revision	n level						_		Dates
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Date filed with							36. <u> </u>										
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PSC/CCA015-C (Rev. 01/02)

* COMPLETED EVENTS

10/23/02 2:24 PM

Sandy Moses

From: Sent: To:

JoAnn Chase Wednesday, October 23, 2002 2:18 PM Sandy Moses Jackie Edwards; Beth Keating docket 021062

Cc: Subject:

I noticed that CMS shows this docket as a full commission panel. The correct panel is PL, BZ and BR, with PL as prehearing officer. Please correc this.

thanks

Case Scheduling/Rescheduling Advice

Last Revised 10/21/2002 at 13:36 Printed on 11/05/2002 at 14:51

Page 1 of 1

Γo:	X Commissioner Deason	X Deputy Executive Director/EXA	Economic Regulation Director
	X Commissioner Baez	X Deputy Executive Director/EXA X General Counsel Director	External Affairs Director
	X Commissioner Palecki	Auditing & Safety Director	X Court Reporter
		X Comm. Clerk & ADM Services	X Staff Contact - Beth Keating
	X Executive Director	X Competitive Markets/Enforcement	
	X Public Information Officer	X Consumer Affairs Director	

From: Office of Chairman Lila Jaber

Docket Number: 021062-TL

Docket Title: Petition for determination as to whether sufficient justification exists to implement Emergency Service Continuity Plan tariff and,

if so, for emergency waiver of Rule 25-4.118, F.A.C., by BellSouth Telecommunications, Inc.

1. Schedule Information

Event	Former Date	New Date	Location	Time
CSRA Reassignment		10/21/2002	Tallahassee	6:00 AM - 7:00 AM
		77		

2. Hearing/Prehearing Assignment Information

Former	Assignments
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	Cor	nmis	ssior	iers		Hearing Exam.	Staff
ALL	ЛВ	DS	BZ	PL	BD		
		1					

Current Assignments

	Cor	Hearing Exam.	Staff				
ALL	ЛВ	DS	BZ	PL	BD		

Prehearing Officer

Hearing Officers

	Commissioners										
JВ	DS	BZ	PL	BD	ADM						

Commissioners								
JB	DS	BZ	PL	BD	ADM			
		X						

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:	

PSC/JBE 8 (01/2002) CCS Form Number: 021062-TL-00001-002

Case Scheduling/Rescheduling Advice

Last Revised 10/21/2002 at 13:29 Printed on 11/05/2002 at 14:51

Page 1 of 1

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From: Office of	f Chairman Lila Ja	aber			
Docket Number	: 021062-TL				
Docket Title: 1. Schedule Info	if so, for emergency		_	ication exists to implement Emergency y BellSouth Telecommunications, Inc	· ·
	ent	Former Date	New Date	Location	Time
CSRA Reassign	nment		10/21/2002	Tallahassee	6:00 AM - 7:00 AM
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2. Hearing/Preh	earing Assignme				
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Prehearing Officer	Commission	oners		Commissioners	
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Reaso	on for Revision: A. N	Iew Assignment	1. Unavailabilit	y 2. Good Cause 3. Recused 4. D	pisqualified 5. See Remarks

PSC/JBE 8 (01/2002) CCS Form Number: 021062-TL-00001-001

Remarks:

Case Scheduling/Rescheduling Advice

Last Revised 10/22/2002 at 10:25 Printed on 11/05/2002 at 14:51

Page 1 of 1

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From: Office of Docket Number	f Chairman Lila Ja	iber			
Docket Number Docket Title: L. Schedule Info	Petition for determ		_	eation exists to implement Emergence BellSouth Telecommunications, In-	
Ev	ent	Former Date	New Date	Location	Time
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Prehearing Officer	Commission JB DS BZ PL	oners BD ADM		Commissioners JB DS BZ PL BD AI	ОМ
Reaso		lew Assignment	1. Unavailability	2. Good Cause 3. Recused 4. l	Disqualified 5. See Remarks

PSC/JBE 8 (01/2002)

Change in PHO.

CCS Form Number: 021062-TL-00001-003

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing S ices Completes Date Docketed: 10/21/2002 Title: Petition for determination as to whether sufficient Docket No. 021062-TL justification exists to implement Emergency Service Continuity Plan tariff and, if so, for emergency waiver of Company: BellSouth Telecommunications, Inc. Rule 25-4.118, F.A.C., by BellSouth Telecommunications, Inc. Official Filing Date: Last Day to Suspend: Expiration: AUS CAF CCA (CMP) ECR EXT GCL MMS PIF Referred to: ("()" indicates OPR) Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule MARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT Program/Module A4(b);B7(b) FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments Current CASR revision level Due Dates OPR Staff N Pruitt. S Simmons Previous Current Staff Recommendation - Motion for Reconsideration NONE 11/07/2002 2. 11/19/2002 12/09/2002 Agenda NONE Standard Order NONE Revised CASR Due NÔNE 12/18/2002 Staff Counsel W Knight, Keating 8 (9 10. 11 12. 13. 14 15 16 17 18. 19 20 21. 22 23 24 25 26 27 28 29 30 Recommended assignments for hearing 31. and/or deciding this case: 32 33 34 Commission Panel Full Commission Hearing Examiner — Staff 36 37 Date filed with CCA: 10/29/2002 38 Initials: OPR 39 Staff Counsel Section 3 - Chairman Completes Assignments are as follows: - Hearing Officer(s) - Prehearing Officer Hrg. Commissioners Staff Exam ALL JB DS PL BD

Χ χ Χ Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

		ADM				
	JB					
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Approved:

Date: 10/30/2002



Case Assignment and Scheduling Record

Date Docketed: 10/21/2002 Title: Petition for determination as to whether sufficient Docket No. 021062-TL justification exists to implement Emergency Service Company: BellSouth Telecommunications, Inc. Continuity Plan tariff and, if so, for emergency waiver of Rule 25-4.118, F.A.C., by BellSouth Telecommunications, Inc. Official Filing Date: Last Day to Suspend: Expiration: AUS CAF CCA (CMP) ECR EXT GCL MMS PIF Referred to: ("()" indicates OPR) Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Program/Module A4(b);B7(b) Staff Assignments Current CASR revision level Due Dates OPR Staff N Pruitt. S Simmons Previous Current Revised CASR Due SAME 12/18/2002 2 4. 6. Staff Counsel W Knight, B Keating <u>OCRs</u> () 8 9 10 11 12 13 14 15 16 18 19 20 22 23 24 25 26 27 28 29 30. 31 Recommended assignments for hearing and/or deciding this case: 32 33 34 Full Commission Commission Panel 35 Hearing Examiner ___ Staff 36 Date filed with CCA: 11/08/2002 37 38 Initials · OPR 39 Staff Counsel 40 Section 3 - Chairman Completes Assignments are as follows: - Hearing Officer(s) - Prehearing Officer Commissioners Hrg. Staff Commissioners **ADM** Exam. DS BD PL ALL JB ΒZ PL JB DS ΒZ BD χ

PSC/CCA015-C (Rev. 01/02)

the identical panel decides the case

assigned the full Commission decides the case.

Where panels are assigned the senior Commissioner is Panel Chairman:

Where one Commissioner, a Hearing Examiner or a Staff Member is

* COMPLETED EVENTS

Approved:

Date: Pending

N

CCA Official Filing:		
10/21/02**********3:42	PM********Matilda	Sanders**********

Matilda Sanders

LaSandra Givens From:

Monday, October 21, 2002 3:38 PM Sent:

CCA - Orders / Notices To: Order / Notice Submitted Subject:

10/21/02 3:37:00 PM Date and Time:

Docket Number:

021062-TL 021062NOTICE.WPD Filename / Path: Order Type: Signed / Hand Deliver

ORDER REQUIRING NOTICE TO CUSTOMERS

SIGNED BY A COMMISSIONER/HARD COPY HAND DELIVERED



021062-TL

CCA Official Filing: 10/23/02********4:12 PM*******Kay Flynn*********

Kay Flynn

From:

Carol Purvis

Sent:

Wednesday, October 23, 2002 3:50 PM

To:

Kay Flynn

Subject:

FW: Ex Parte Communication

Blanca asked that I forward a copy of this to you.

----Original Message-----From: Carol Purvis

Sent: Wednesday, October 23, 2002 3:36 PM

To: JoAnn Chase; Ignacio Ortiz; Katrina Tew; Cayce Hinton; Kimberly

Griffin

Cc: Kathleen Stewart; Kay Posey; Nicki Garcia; Blanca Bayo

Subject: Ex Parte Communication

Commissioner Palecki has reported a telephone communication from Ms. Michelle Lorenzo with the Office of Representative Marco Rubio, regarding Docket No. 021062-TL - Petition for determination as to whether sufficient justification exists to implement Emergency Service Continuity Plan tariff and, if so, for emergency waiver of Rule 25-4.118, F.A.C., by BellSouth Telecommunications, Inc. We are preparing to distribute this memorandum to the parties to the matter. Would you please let me know if your Commissioner has also had a telephone communication with Ms. Michelle Lorenzo.

STATE OF FLORIDA

COMMISSIONERS: LILA A. JABER, CHAIRMAN J. TERRY DEASON BRAULIO L. BAEZ MICHAEL A. PALECKI RUDOLPH "RUDY" BRADLEY



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850)413-6770 (CLERK)
(850)413-6330 (ADMIN)

Hublic Service Commission

October 24, 2002

Nancy B. White, Attorney BellSouth Telecommunications, Inc. 150 South Monroe Street, Suite 400 Tallahassee, Florida 32301

Re: Docket No. 021062-TP

Dear Ms. Sims:

This will acknowledge receipt of a petition for determination as to whether sufficient justification exists to implement Emergency Service Continuity Plan tariff and, if so, for emergency waiver of Rule 25-4.118, F.A.C., by BellSouth Telecommunications, Inc., which was filed in this office on October 21, 2002, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Division of the Commission Clerk and Administrative Services Florida Public Service Commission

STATE OF FLORIDA

COMMISSIONERS: LILA A. JABER, CHAIRMAN J. TERRY DEASON BRAULIO L. BAEZ MICHAEL A. PALECKI RUDOLPH "RUDY" BRADLEY



DIVISION OF CONSUMER AFFAIRS BEVERLEE DEMELLO DIRECTOR (850) 413-6100 TOLL FREE 1-800-342-3552

COCT 30 PH 3: 08

Hublic Service Commission

October 29, 2002

Mr. K. Brenner 5760 Northeast 15th Avenue Ft. Lauderdale, FL 33334

Re: Docket No. 021062-TL BellSouth Telecommunications, Inc. FPSC Inquiry No. 499366O

Dear Mr. Brenner:

Thank you for contacting the Florida Public Service Commission (PSC) about BellSouth Telecommunications, Inc. The issue you described in your correspondence is currently under review by PSC staff in Docket No. 021062-TL

You may follow the progress of Docket No. 021062-TL by visiting our web site at http://www.psc.state.fl.us/docket/documents/02/11419-02.html. Your comments will be added to the correspondence side of the docket and will be available to all interested parties.

Sincerely,

Katherine E. Smith Regulatory Consultant

c: Commission Clerk & Administration

Consumer Information

Name: K BRENNER

Business Name:

Svc Address: 5760 NORTHEAST 15 AVENUE

County : Broward

Phone: (954)-229-1004

City/Zip: FT. LAUDERDALE / 33334-

Account Number:

Caller's Name: K BRENNER

Mailing Address: 5760 NORTHEAST 15 AVENUE

City/Zip: FT. LAUDERDALE ,FL 33334-

Can Be Reached:

E-Tracking Number: 0005380

Florida Public Service
Commission - Consumer Request
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
850-413-6100

Utility Information

Company Code: TX088

Company: SUPRA TELECOMMUNICATIONS AND

Attn. Ann Shelfer4993660

Response Needed From Company? N

Date Due: 10/29/2002

Fax: 402-0522

Interim Report Received: / /

Reply Received: / /

Reply Received Timely/Late: T

Informal Conf.: N

PSC Information

Assigned To: KATE SMITH

Entered By: KES

Date: 10/29/2002

Time: 15:02

Via: E-MAIL

Prelim Type: OTHER

PO:

Disputed Amt:

0.00

Supmntl Rpt Req'd: / /

Certified Letter Sent: / /

Certified Letter Rec'd: / /

Closed by: KES

Date: 10/29/2002

Closeout Type: IS-37

Apparent Rule Violation: N

TRACKING NUMBER - 0005380 October 23, 2002

SERVICE ADDRESS

Account Number:

Business Account Name:

Name: Brenner K

Address: 5760 ne 15th ave

City: ft lauderdale

Zip: 33334

Service Phone: 954-229-1004

CUSTOMER INFORMATION

Name: KEN BRENNER

Address: 5760 NE 15TH AVE

Request No. 4993660

Name BRENNER , K MR.

Business Name

City: FT LAUDERDALE

State: FL Zip: 33334

Primary Phone: 954-229-1004

Contact By: US Mail

COMPLAINT INFORMATION

Utility Name: TX031 BellSouth Telecommunications, Inc.

Did customer previously contact the utility?: Did customer previously contact the PSC?:

PROBLEM INFORMATION

Problem Type: Other Complaints

Complaint Detail: Unfair Business Practices. Trying to regain a monopolistic hold over local telephone service after being ordered by the Telecommunications Act of 1996 that required them to provide local exchange carriers access to its facilities and services.

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 5.5; Windows 98)

http://www.floridapsc.com/consumers/complaint/review.cfm

www.floridapsc.com

Customer requested a letter via US mail. Sent docket letter as follows. KSmith

October 29, 2002

Mr. K. Brenner

5760 Northeast 15th Avenue

Ft. Lauderdale, FL 33334

Re: Docket No. 021062-TL

BellSouth Telecommunications, Inc.

FPSC Inquiry No. 4993660

Dear Mr. Brenner:

Thank you for contacting the Florida Public Service Commission (PSC) about BellSouth Telecommunications, Inc. The issue you described in your correspondence is currently under review by PSC staff in Docket No. 021062-TL

Request No. 49	993660	Name	BRENNER , K MR.	Business Name	

You may follow the progress of Docket No. 021062-TL by visiting our web site at http://www.psc.state.fl.us/docket/documents/02/11419-02.html. Your comments will be added to the correspondence side of the docket and will be available to all interested parties.

Sincerely,
Katherine E. Smith
Regulatory Consultant

c: Commission Clerk & Administration

Request No. 4993660 Name BRENNER , K MR. Business Name

PAGE NO:

Kate Smith

From: contact@psc.state.fl.us

Sent: Wednesday, October 23, 2002 3:27 PM

To: CAF Internet Mail

Subject: Other Complaints - 5380

TRACKING NUMBER - 0005380 October 23, 2002

SERVICE ADDRESS

Account Number:

Business Account Name:

Name: Brenner K

Address: 5760 ne 15th ave

City: ft lauderdale

Zip: 33334

Service Phone: 954-229-1004

CUSTOMER INFORMATION

Name: KEN BRENNER

Address: 5760 NE 15TH AVE City: FT LAUDERDALE

State: FL Zip: 33334

Primary Phone: 954-229-1004

Contact By: US Mail

COMPLAINT INFORMATION

Utility Name: TX031 BellSouth Telecommunications, Inc.

Did customer previously contact the utility?: Did customer previously contact the PSC?:

PROBLEM INFORMATION

Problem Type: Other Complaints

Complaint Detail: Unfair Business Practices. Trying to regain a monopolistic hold over local telephone service after being ordered by the Telecommunications Act of 1996 that required them to provide local exchange carriers access to its facilities and services.

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 5.5; Windows 98)

http://www.floridapsc.com/consumers/complaint/review.cfm

www.floridapsc.com

STATE OF FLORIDA

COMMISSIONERS: LILA A. JABER, CHAIRMAN J. TERRY DEASON BRAULIO L. BAEZ MICHAEL A. PALECKI RUDOLPH "RUDY" BRADLEY



JIVISION OF CONSUMER AFFAIRS
BEVERLEE DEMELLO
DIRECTOR
(850) 413-6100
TOLL FREE 1-800-342-3552

Hublic Service Commission

November 1,2002

Mr. Melvin Wolf 1891 West Oakland Park Blvd. Suite 1 Ft. Lauderdale, FL 33311-1573

Re: Docket No. 021062-TL BellSouth Telecommunications, Inc. FPSC Inquiry No. 499756C

Dear Mr. Wolf:

Thank you for contacting the Florida Public Service Commission (PSC) about BellSouth Telecommunications, Inc. The issue you described in your correspondence is currently under review by PSC staff in Docket No. 021062-TL

You may follow the progress of Docket No. 021062-TL by visiting our web site at http://www.psc.state.fl.us/docket/documents/02/11419-02.html. Your comments will be added to the correspondence side of the docket and will be available to all interested parties.

Sincerely,

Katherine E. Smith Regulatory Consultant

Kote Ameth

c. Commission Clerk & Administration

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us



Florida Cable Telecommunications Association

Steve Wilkerson President

VIA FACSIMILE

November 4, 2002

Ms. Blanca S. Bayo, Director Division of the Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

RE: FPSC Docket No. 021062

Dear Ms. Bayo:

I am writing to request that the Florida Cable Telecommunications Association, Inc. ("FCTA") be placed on the mailing list of persons interested in monitoring the above-referenced docket. Please send all mailings to the following:

Michael A. Gross
Vice President, Regulatory Affairs & Regulatory Counsel
Florida Cable Telecommunications Association, Inc.
246 E. 6th Avenue, Suite 100
Tallahassee, FL 32303
850/681-1990 Tel.
850/681-9676 Fax
E-Mail Address: mgross@fcta.com.

Thank you for your assistance in this matter. Please contact me with any questions.

Sincerely,

Michael A. Gross

Vice President, Regulatory Affairs

Michael a. Grass

& Regulatory Counsel

MAG:mi

Jane 11/04/02

STATE OF FLORIDA

COMMISSIONERS: LILA A. JABER, CHAIRMAN J. TERRY DEASON BRAULIO L. BAEZ MICHAEL A. PALECKI RUDOLPH "RUDY" BRADLEY



DIVISION OF CONSUMER AFFAIRS BEVERLEE DEMELLO DIRECTOR (850) 413-6100 TOLL FREE 1-800-342-3552

Hublic Service Commission

November 5, 2002

Mr. Paul J. Porzio 220 Southeast First Street Dania Beach, FL 33004

Re: Docket No. 021062-TL BellSouth Telecommunications, Inc. FPSC Inquiry No. 500237O

Dear Mr. Porzio:

Thank you for contacting the Florida Public Service Commission (PSC) about BellSouth Telecommunications, Inc. The issue you described in your correspondence is currently under review by PSC staff in Docket No. 021062-TL

You may follow the progress of Docket No. 021062-TL by visiting our web site at http://www.psc.state.fl.us/docket/documents/02/11419-02.html. Your comments will be added to the correspondence side of the docket and will be available to all interested parties.

If you have additional questions, please contact us or visit our web site at www.floridapsc.com.

Sincerely,

Katherine E. Smith Regulatory Consultant

Kate Amith

c: Commission Clerk & Administration

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

Consumer Information

Name: PAUL J PORZIO

Business Name:

Svc Address:

220 SE FIRST STREET

County: Broward Phone: (954) -923-7887

City/Zip: DANIA BEACH / 33004-

Account Number:

Caller's Name: PAUL J PORZIO

Mailing Address:

220 SE FIRST STREET

City/Zip: DANIA BEACH ,FL 33004-

Can Be Reached: (954)-925-0286

E-Tracking Number:

Florida Public Service
Commission - Consumer Request
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
850-413-6100

Utility Information

Company Code: TX088

Company: SUPRA TELECOMMUNICATIONS AND

Attn. Ann Shelfer5002370

Response Needed From Company? N

Date Due: 11/04/2002

Fax: 402-0522

Interim Report Received: / /

Reply Received: / /

Reply Received Timely/Late: T

Informal Conf.: N

PSC Information

Assigned To: KATE SMITH

Entered By: KES

Date: 11/04/2002

Time: 09:38

Via: MAIL

Prelim Type: OTHER

PO

Disputed Amt: 0.00

Supmntl Rpt Req'd: / /

Certified Letter Sent: / /

Certified Letter Rec'd: / /

Closed by: KES

Date: 11/04/2002

Closeout Type: IS-37

Apparent Rule Violation: N

Customer is protesting the proposed BellSouth Emergency Contingency action.

Sent docket letter.

PAUL J. PORZIO

220 SOUTHEAST FIRST STREET, DANIA BEACH, FLORIDA 33004 PHONE 954-923-7887 WORK 954-925-0286 FAX 954-925-0283

VIA FAX

DATE: October 30, 2002

TO: Florida Public Service Commission

FAX: 800-511-0809

PAGES (2) including cover sheet. (Please call if you don't receive all pages)

Subject: Supra Telecom vs. Bell South

OCT 3 0 2002

PAUL J. PORZIO 220 SE FIRST STREET DANIA BEACH, FLORIDA 33004

Home Phone 954-923-7887 Work 954-925-0286 Fax 954-925-0283 Cell 954-295-0286 EMAIL: PPORZIO@MSN.COM

October 30, 2002

Governor Jeb Bush Tallahassee, Florida

OCT 3 0 2002

Subject: Supra Telecom vs. Bell South

Dear Governor Bush,

Please have someone from the state investigate Bell South and their predatory practices. Having been a customer of Bell South's for many years I am aware of their deceptive billing practices. It has been a pleasure dealing with Supra Telecom. My phone bill has been reduced by more than fifty percent (50%) since switching from Bell South.

Bell South seems to have a lot of friends in high places in the state of Florida and I think it's about time that the consumer has a friend. This could be a great political gesture if that friend is the Republican Governor.

Please help a registered Republican voter.

God Bless you and your family,

Paul J. Porzio

CC: Federal Communications Commission

Public Service Commission President George W. Bush

STATE OF FLORIDA

COMMISSIONERS: LILA A. JABER, CHAIRMAN J. TERRY DEASON BRAULIO L. BAEZ MICHAEL A. PALECKI RUDOLPH "RUDY" BRADLEY



DIVISION OF CONSUMER AFFAIRS BEVERLEE DEMELLO DIRECTOR (850) 413-6100 TOLL FREE 1-800-342-3552

CENED PH 4: 03

Hublic Service Commission

November 5, 2002

Mr. Ely Dykes 913 Northwest 2nd Court Hallandale, FL 33009

Re: Docket No. 021062-TL BellSouth Telecommunications, Inc. FPSC Inquiry No. 500242O

Dear Mr. Dykes:

Thank you for contacting the Florida Public Service Commission (PSC) about BellSouth Telecommunications, Inc. The issue you described in your correspondence is currently under review by PSC staff in Docket No. 021062-TL

You may follow the progress of Docket No. 021062-TL by visiting our web site at http://www.psc.state.fl.us/docket/documents/02/11419-02.html. Your comments will be added to the correspondence side of the docket and will be available to all interested parties.

If you have additional questions, please contact us or visit our web site at www.floridapsc.com.

Sincerely,
Late Amilk

Katherine E. Smith Regulatory Consultant

c: Commission Clerk & Administration

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0862

An Affirmative Action/Equal Opportunity Employer

Consumer Information

Name: ELY DYKES

Business Name:

Svc Address:

913 NW 2 COURT

County: Broward Phone:

City/Zip: Hallandale / 33009-

Account Number:

Caller's Name: ELY DYKES

Mailing Address:

913 NW 2 COURT

City/Zip: HALLANDALE , FL 33009-

Can Be Reached:

E-Tracking Number:

Florida Public Service
Commission - Consumer Request
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
850-413-6100

Utility Information

Company Code: TX088

Company: SUPRA TELECOMMUNICATIONS AND

Attn. Ann Shelfer5002420

Response Needed From Company? N

Date Due: 11/04/2002

Fax: 402-0522

Interim Report Received: / /

Reply Received: / /

Reply Received Timely/Late: T

Informal Conf.: N

PSC Information

Assigned To: KATE SMITH

Entered By: KES

Date: 11/04/2002

Time: 09:49

Via:MAIL

Prelim Type: OTHER

PO: JEB BUSH

Disputed Amt: 0.00

Supmntl Rpt Req'd: / /

Certified Letter Sent: / /

Certified Letter Rec'd: / /

Closed by: KES

Date: 11/04/2002

Closeout Type: IS-37

Apparent Rule Violation: N

Customer is protesting the proposed Emergency Contingency Plan of BST.

Sent docket letter

fax fax fax fax fax fax

fax

fax

001 30 000

from: Ely Dykes

for: | Florida Public Service Commission

fax

fax

954-925-0286 ~ fax: 954-925-0283

fax

(3) pages, if you do not receive all pages, please call at once....thank you

fax

fax: 1-800-511=0809

re: Bell South vs. Sapra Telecom

Ely Dykes 913 Northeast 2 Court Hallandale, Florida 33009

301 36 12

October 29, 2002

Governor Jeb Bush Tallahassee, Florida

Re: Bell South vs Supra Telecom and the Public

Dear Governor Bush:

It is a sad state of affairs when the American Public can be held "hostage" by a huge company, who has the means and "pull" to skirt all the laws and always come out on top, all the while looking like the victim. As a long time consumer, because there was no where else to go, I can certainly feel for Supra Telecom and the treatment they and others are receiving from Bell South.

What I am talking about is Bell South and Supra Telecom and their current problems.

It is my understanding that in our country, (USA) there are not supposed to be monopolies and in the United States of America free enterprise is encouraged.... new companies, etc.

Remember the A & P?.... I guess that Bell South and their Lobbyists, or perhaps their "donations" can get around this... They can over charge, cause technical problems, and isn't it strange that most of the time they have Florida's "watchdog" agencies blessings and they continue to "live" in their ivory towers and remain untouchable and always seem to be the winner.

One can only come to the conclusion that Bell South must have very good friends in very high places.

How can this be????

If Supra Telecom and other phone companies can charge a decent realistic price and they can still make a profit, how come Bell South is allowed to "overcharge the public" by their exorbitant costs. Ofcourse before the public became aware of the other companies and their fair and realistic charges, we were in the dark and I can only imagine that Bell South was very happy "having us in the dark", but now we have become enlightened and are no longer ignorant to such matters and we have other places to go... it appears that

Bell South would like to turn back the ock and it appears that officials, high and low care nothing about this or are not willing to do anything for the public or go out on a limb, so to speak and make a stand about what is correct, it appears that Bell South is their first concern and priority.

Bell South has gotten awar his From the articles in recent newspapers about Bell South overchai

o long, I guess that they feel entitled. ery other local telephone company complains reir services.

Frankly, if I have to use "2" 1g" I wouldn't go back to Bell South. Someone furthermore, if our elected officials continue to allow this has to stop these practices. and do nothing about it and say not a word... perhaps it's time, with the up coming election that the public shows it anger dismay and make a change.

Perhaps this letter will enlighter you also. Actions speak louder than words and in this case and unfortunately so many of er cases, there have been actions on behalf of Bell South and other mega companies and the consumer continues to "carry the load."

A yery disgruntled consumer,

cc: Federal Communications Commission

Public Service Commission

Senator Bob Graham

President George W. Bush

Senator Bill Nelson

State Representative Timothy M. Ryan

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY



DIVISION OF CONSUMER AFFAIRS BEVERLEE DEMELLO DIRECTOR (850) 413-6100 TOLL FREE 1-800-342-3552

MECEN D-FPSC

Hublic Service Commission

November 5, 2002

Mr. & Mrs. Phil Glassman 126 South Federal Highway, Suite 201 Dania Beach, FL 33004

Re: Docket No. 021062-TL

BellSouth Telecommunications, Inc.

FPSC Inquiry No. 500228O

Dear Mr. & Mrs. Glassman:

Thank you for contacting the Florida Public Service Commission (PSC) about BellSouth Telecommunications, Inc. The issue you described in your correspondence is currently under review by PSC staff in Docket No. 021062-TL

You may follow the progress of Docket No. 021062-TL by visiting our web site at http://www.psc.state.fl.us/docket/documents/02/11419-02.html. Your comments will be added to the correspondence side of the docket and will be available to all interested parties.

You mentioned in your letter that you had no alternatives to BellSouth in your service area. In most BellSouth telephone directories, there is a section called, "BellSouth Customer Guides Pages," usually around Page 5. In this section, you should find a heading, "Establishing Local Service." There is a subheading called, "Local Service Providers." These local phone service providers may have different pricing plans so you will need to ask each one you call about the rates and plans available. You should also ask about any connection fees that may apply if you sign up for that company's service.

If you have additional questions, please contact us or visit our web site at www.floridapsc.com.

Sincerely,

Katherine E. Smith Regulatory Consultant

Kate Smith

c: Commission Clerk & Administration

Consumer Information

Name: PHIL & PHYLLIS GLASSMAN

Business Name:

Svc Address: 126 SOUTH FEDERAL HIGHWAY

SUITE201

Phone: (954)-925-0286 County: Broward

City/Zip: DANIA BEACH / 33004-

Account Number:

Caller's Name: PHIL & PHYLLIS GLASSMAN

Mailing Address: 126 SOUTH FEDERAL HIGHWAY

SUITE201

City/Zip: DANIA BEACH ,FL 33004-

Can Be Reached:

E-Tracking Number:

Florida Public Service **Commission - Consumer Request** 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6100

Utility Information

Company Code: TX088

Company: SUPRA TELECOMMUNICATIONS AND

Attn. Ann Shelfer5002290

Response Needed From Company? N

Date Due: 11/04/2002

Fax: 402-0522

Interim Report Received: / /

Reply Received:

Reply Received Timely/Late: T

Informal Conf.: N

PSC Information

Assigned To: KATE SMITH

Entered By: KES

Date: 11/04/2002

Time: 09:25

Via: FAX

Prelim Type: OTHER

Disputed Amt: 0.00

Supmntl Rpt Req'd:

Certified Letter Sent: / /

Certified Letter Rec'd: / /

Closed by: KES

Date: 11/04/2002

Closeout Type: IS-37

Apparent Rule Violation: N

Customer is protesting BellSouth's disconnection of Supra Telecom.

Sent docket letter.

fax fax fax fax fax fax

fax fax

from: Phil and Phyllis Glassman

for: Florida Public Service Commission

OCT 3 0 2002

fax fax

954-925-0286 ~ fax: 954-925-0283

fax

(3) pages, if you do not receive all pages, please call at once....thank you

fax

fax: 1-800-511-0809

re:

Bell South vs. Supra Telecom

OR HAL

PHIL GLASSMAN

Suite 201

126 South Federal Highway Dania Beach, Florida 33004

954-925-0286

fax: 954-925-0283

October 29, 2002

OCT 3 0 2002

Governor Jeb Bush Tallahassee, Florida

Re: Bell South vs Supra Telecom and the Public

Dear Governor Bush:

Both my wife and I are Registered Florida Voters and we exercise our right to vote at each and every election. We are concerned citizens and very upset about what is happening with regards to Bell South and Supra Telecom.

It is a sad state of affairs when the American Public can be held "hostage" by a huge company, who has the means and "pull" to skirt all the laws and always come out on top, all the while looking like the victim. As a long time consumer, because there was no where else to go, I can certainly feel for Supra Telecom and the treatment they and others are receiving from Bell South.

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Bell South and other like them has gotten away with this for so long, I guess that they feel entitled. From the articles in recent newspapers, every other local telephone company complains about Bell South overcharging them for their services.

Frankly, we will never return to Bell South....perhaps it's time, with the up coming election that the public shows it's anger and dismay and make some changes.

Actions speak louder than words and in this case and unfortunately so many other cases, nothing gets accomplished, all we get is talk, talk and more talk.

Now it is time for the public to "talk", and if need be at the polls.

Please have someone look into this injustice and let us hear your voice for the right thing.

Hoping you will hear us and do something about this mess... what a credit to your character and political image if this would happen...

Phil and Phyths Classman

cc: Federal Communications Commission

Public Service Commission

Senator Bob Graham

President George W. Bush

Senator Bill Nelson

State Representative Timothy M. Ryan

MEMORANDUM

NOVEMBER 21, 2002

TO:

DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE

SERVICES

FROM: OFFICE OF THE GENERAL COUNSEL (KNIGHT) WILL

RE:

DOCKET NO. 021062-TL - PETITION FOR DETERMINATION AS TO WHETHER SUFFICIENT JUSTIFICATION EXISTS TO IMPLEMENT EMERGENCY SERVICE CONTINUITY PLAN TARIFF AND, IF SO, FOR EMERGENCY WAIVER OF RULE 25-4.118, F.A.C., BY BELLSOUTH

TELECOMMUNICATIONS, INC.

Attached is an ORDER AUTHORIZING QUALIFIED REPRESENTATIVE STATUS to be issued in the above-referenced docket. (Number of pages in order - 2)

DATE ORDER SENT ELECTRONICALLY TO CCA 112502

WK/ALC/jb I:021062a.alc

MEMORANDUM

NOVEMBER 22, 2002

TO:

DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE

SERVICES

FROM:

OFFICE OF THE GENERAL COUNSEL (KNIGHT)

RE:

DOCKET NO. 021062-TL - PETITION FOR DETERMINATION AS TO WHETHER SUFFICIENT JUSTIFICATION EXISTS TO IMPLEMENT EMERGENCY SERVICE CONTINUITY PLAN TARIFF AND, IF SO, FOR EMERGENCY WAIVER OF RULE 25-4.118, F.A.C., BY BELLSOUTH

TELECOMMUNICATIONS, INC.

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DATE ORDER SENT ELECTRONICALLY TO CCA 11-25-02

WK/ALC/jb I:021062B.ALC

Matilda Sanders

02-1663-FOF

From:

Jackie Schindler

Sent:

Monday, November 25, 2002 3:54 PM

To: Subject:

CCA - Orders / Notices Order / Notice Submitted

Date and Time:

11/25/02 3:53:00 PM

Docket Number: Filename / Path:

021062-tl 021062a.alc

Order Type:

Signed / Hand Deliver

An Order Authorizing Qualified Representative Status has been moved to GC Orders for issuance.

3/0

Matilda Sanders

02-1662-FOF

RECENED TYSC 02 NOV 26 MM 10: 41

From:

Janice Banka

Sent:

Tuesday, November 26, 2002 8:40 AM

To: Subject:

CCA - Orders / Notices Order / Notice Submitted

Date and Time:

11/26/02 8:39:00 AM

Docket Number: Filename / Path:

021062-TP 021062b.alc

Order Type:

Signed / Hand Deliver

Order Authorizing Qualified Representative Status.

Number of pages in order - 2.

Thanks "J"

3/0

CCA Official Filing: 1/8/03************10:40 AM************Matilda Sanders***************************

Matilda Sanders

From:

Jackie Schindler

Sent:

Wednesday, January 08, 2003 10:28 AM

To: Subject: CCA - Orders / Notices Order / Notice Submitted

Date and Time:

1/8/03 10:27:00 AM

Docket Number: Filename / Path:

021062-TL 021062ord.wpd

An Order Acknowledging Withdrawal of Petition has been moved to GC Orders for issuance.

js

