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Public Service Commission

November 18, 2002

Marshall M. Criser III, Vice President Regulatory & External Affairs
BellSouth Telecommunications, Inc.
150 South Monroe Street, Suite 400
Tallahassee, Florida 32301

Re: Docket No. 021159-TP

Dear Mr. Criser:

This will acknowledge receipt of a request for approval of amendment to interconnection, unbundling, resale, and collocation agreement between BellSouth Telecommunications, Inc. and Business Telecom, Inc. d/b/a BTI, which was filed in this office on November 15, 2002, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

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