

**REQUEST TO ESTABLISH DOCKET**  
(Please Type)

Date	January 27, 2004	Docket No.	040080-TI
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1. Division Name/Staff Name:	Competitive Markets & Enforcement/HAWKINS
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2. OPR:	HAWKINS
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3. OCR:	
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4. Suggested Docket Title:	<i>Ack of Registration TJ475</i> <del>Request for cancellation of IXC Certificate No. 7713</del> by NorthStar Communications, Inc. d/b/a Small Business America, effective 12/1/03.
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5. Suggested Docket Mailing List (attach separate sheet if necessary)

A. Provide NAMES OR ACRONYMS ONLY if a regulated company.

B. Provide COMPLETE NAME AND ADDRESS for all others. (Match representatives to companies.)

1. Parties and their representatives (if any):


2. Interested persons and their representatives (if any):


6. Check one:

Yes Documentation is attached.

Documentation will be provided with recommendation.

DOCUMENT NUMBER-DATE  
01249 JAN 28 3

PSC\CCA010-C (Rev 02/02) FPSC-COMMISSION CLERK

BWH  
1/26/04

NorthStar Communications, Inc. d/b/a

COMPANY NAME: Small Business America CO. CODE: TJ475

COMPANY LIAISON: \_\_\_\_\_

DOCKET NO.: \_\_\_\_\_ CERTIFICATE NO.: #7713 EFFECTIVE: 02/14/01

RAF RETURN NOTICE: \_\_\_\_\_

DELINQUENT NOTICE: \_\_\_\_\_

OTHER RETURNED MAIL: \_\_\_\_\_

CCA'S RETURNED MAIL: \_\_\_\_\_

YEAR(s) RAFs NOT PAID: 2003

YEAR(s) PENALTIES & INTEREST NOT PAID: \_\_\_\_\_

	Amount	Year	Paid
REVENUES/YEAR:	_____	_____	_____

DATE LOTUS CHECKED FOR PAYMENT: \_\_\_\_\_

**OTHER INFORMATION**

12/01/03 - From Company's consultant (Bobbi Ferguson; Visiology, Inc.) -

Letter dated 11/25/03 requesting voluntary cancellation.

12/30/03 - E-mailed company's consultant and advised as soon as 2003 RAF is

paid, a docket would be established to grant the company a

voluntary cancellation, effective 12/01/03. Response due 01/14/03.

- Faxed company's consultant the 2003 RAF return.

1/26/04 - Mailed to consultant - copy of 2003 RAF  
- Informed re: fee handling  
Yo can. by 12/1/03

# Interexchange Company Regulatory Assessment Fee Return

## Florida Public Service Commission

(See Filing Instructions on Back of Form)

**STATUS:**

- Actual Return  
 Estimated Return  
 Amended Return

**PERIOD COVERED:**  
01/01/2003 TO 12/31/2003

TJ475-03-0-R  
 Small Business America  
 % Visiology, Inc.  
 16061 Carmel Bay Drive  
 Northport, AL 35475-4002

JAN 26 2004  
 COMMUNICATIONS SERVICES

**FOR PSC USE ONLY**

Check# \_\_\_\_\_

\$ \_\_\_\_\_ 0603001  
 \_\_\_\_\_ 003001

\$ \_\_\_\_\_ P  
 \_\_\_\_\_ 0603001  
 \_\_\_\_\_ 004011

\$ \_\_\_\_\_ I

Postmark Date \_\_\_\_\_

Initials of Preparer \_\_\_\_\_

Please Complete Below If Official Mailing Address Has Changed

\_\_\_\_\_  
 (Name of Company) (Address) (City/State) (Zip)

LINE NO.	ACCOUNT CLASSIFICATION	FLORIDA	
		GROSS OPERATING REVENUE	INTRASTATE REVENUE
1.	Long Distance Services	\$ 0	\$ _____
2.	Access Services	0	_____
3.	Private Line Services	0	_____
4.	Leased Facilities & Circuits Services	0	_____
5.	Miscellaneous Services	0	_____
6.	<b>TOTAL Telephone Services</b>	\$ 0	\$ _____
7.	LESS: Amounts Paid to Other Telecommunications Companies* (see "2. Fees" on back)	( 0 )	( _____ )
8.	<b>TOTAL REVENUES For Regulatory Assessment Fee Calculation</b>		
9.	Regulatory Assessment Fee Due (Multiply Line 8 by 0.0015)	0	_____
10.	Penalty for Late Payment (see "3. Failure to File by Due Date" on back)	0	_____
11.	Interest for Late Payment (see "3. Failure to File by Due Date" on back)	0	_____
12.	<b>TOTAL AMOUNT DUE</b>		\$ 50

\* These amounts must be intrastate only and must be verifiable.

**AS PROVIDED IN SECTION 364.336, FLORIDA STATUTES, THE MINIMUM ANNUAL FEE IS \$50**

**CURRENT COMPANY STATUS**

- Facilities-Based Carrier       Reseller  
 Alternate-Operator Service       Rebiller  
 Call Aggregator  
 Other: Cancellation Pending

**BILLING INFORMATION**

Complete below if billing agent if other than yourself.

\_\_\_\_\_  
 (Name) (Address: City/State/Zip) (Telephone)

What is the total amount of customer deposits collected?  
 Amount: \$ \_\_\_\_\_ for 19 \_\_\_\_\_

What is the total amount of bond held (if applicable)?  
 Amount: \$ \_\_\_\_\_ Expires: \_\_\_\_\_

**COMPANY INFORMATION**

Do you lease telecommunications facilities? ( ) YES ( ) NO  
 \* YES, who do you lease these facilities from? Name: \_\_\_\_\_

Address: \_\_\_\_\_

I, the undersigned owner/officer of the above-named company, have read the foregoing and declare that to the best of my knowledge and belief the above information is a true and correct statement. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his/her duty shall be guilty of a misdemeanor of the second degree.

Bobbi Ferguson (Signature of Company Official)      Consultant (Title)      1/22/04 (Date)  
BOBBI FERGUSON (Preparer of Form - Please Print Name)  
 Telephone Number 205-330-1903 Fax Number 205-230-1700  
 F.E.I. No. \_\_\_\_\_

VISIOLOGY, INC.  
16061 Carmel Bay Drive  
Northport, AL 35475

7623

1/22/04 DATE

61-1/620

PAY TO THE ORDER OF

Florida Public Service Commission \$ 50.00

CHARLAND 2009

*Forty & 00/100*

DOLLARS



Security Features Details on Back

AMSOUTH BANK

THE RELATIONSHIP PEOPLE®

FOR

*NStar*

*Roberta M Feysen*

MF

TRANSMISSION VERIFICATION REPORT

TIME : 12/30/2003 15:13  
NAME : PSC  
FAX : 4137077  
TEL : 4137077

DATE, TIME	12/30 15:12
FAX NO./NAME	612053301705
DURATION	00:01:30
PAGE(S)	03
RESULT	OK
MODE	STANDARD ECM

*faxed*  
1) cover sheet  
2) 2003 RAF return  
(2 pgs.)

December 30, 2003

**STATE OF FLORIDA**



**PUBLIC SERVICE COMMISSION**

**2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FL 32399-0850**

**TO:**

Bobbi Ferguson

Phone: 205-330-1703  
Fax: 205-330-1705

**FROM:**

Paula Isler

Phone: (850) 413-6502  
Fax: (850) 413-6503

E-mail: [Pisler@psc.state.fl.us](mailto:Pisler@psc.state.fl.us)

**RE:**

NorthStar Communications, Inc. d/b/a  
Small Business America (TJ475)

Dear Ms. Ferguson:

Attached is the 2003 Regulatory Assessment Fee return form for NorthStar. Let me know if you have any questions.

## Interexchange Company Regulatory Assessment Fee Return

### Florida Public Service Commission

(See Filing Instructions on Back of Form)

**STATUS:**

- Actual Return  
 Estimated Return  
 Amended Return

TJ475-03-0-R  
 Small Business America  
 % Visiology, Inc.  
 16061 Carmel Bay Drive  
 Northport, AL 35475-4002  
 CC: P. Isler

**FOR PSC USE ONLY**

Check# \_\_\_\_\_

\$ \_\_\_\_\_ 0603001  
003001

\$ \_\_\_\_\_ P 0603001  
004011

\$ \_\_\_\_\_ I

Postmark Date \_\_\_\_\_

Initials of Preparer \_\_\_\_\_

**PERIOD COVERED:**  
01/01/2003 TO 12/31/2003

Please Complete Below If Official Mailing Address Has Changed

(Name of Company)	(Address)	(City/State)	(Zip)
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LINE NO.	ACCOUNT CLASSIFICATION	FLORIDA GROSS OPERATING REVENUE	INTRASTATE REVENUE
1.	Long Distance Services	\$ _____	\$ _____
2.	Access Services	_____	_____
3.	Private Line Services	_____	_____
4.	Leased Facilities & Circuits Services	_____	_____
5.	Miscellaneous Services	_____	_____
6.	<b>TOTAL Telephone Services</b>	\$ _____	\$ _____
7.	LESS: Amounts Paid to Other Telecommunications Companies* (see "2. Fees" on back)	( _____ )	( _____ )
8.	<b>TOTAL REVENUES</b> For Regulatory Assessment Fee Calculation	_____	_____
9.	Regulatory Assessment Fee Due (Multiply Line 8 by 0.0015)	_____	_____
10.	Penalty for Late Payment (see "3. Failure to File by Due Date" on back)	_____	_____
11.	Interest for Late Payment (see "3. Failure to File by Due Date" on back)	_____	_____
12.	<b>TOTAL AMOUNT DUE</b>	_____	\$ _____

\* These amounts must be intrastate only and must be verifiable.

**AS PROVIDED IN SECTION 364.336, FLORIDA STATUTES, THE MINIMUM ANNUAL FEE IS \$50**

#### CURRENT COMPANY STATUS

- Facilities-Based Carrier       Reseller       Call Aggregator  
 Alternate-Operator Service       Rebiller       Other \_\_\_\_\_

#### BILLING INFORMATION

Complete below if billing agent if other than yourself.

(Name)	(Address: City/State/Zip)	(Telephone)
What is the total amount of customer deposits collected? Amount: \$ _____ for 19 _____	What is the total amount of bond held (if applicable)? Amount: \$ _____ Expires: _____	

#### COMPANY INFORMATION

Do you lease telecommunications' facilities?     YES     NO

If YES, who do you lease these facilities from? Name: \_\_\_\_\_

Address: \_\_\_\_\_

I, the undersigned owner/officer of the above-named company, have read the foregoing and declare that to the best of my knowledge and belief the above information is a true and correct statement. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his/her duty shall be guilty of a misdemeanor of the second degree.

(Signature of Company Official)	(Title)	(Date)
(Preparer of Form - Please Print Name)		Telephone Number ( ) _____ Fax Number ( ) _____

## Paula Isler

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**From:** Paula Isler  
**Sent:** Tuesday, December 30, 2003 2:04 PM  
**To:** 'Bobbi Ferguson'  
**Subject:** RE: NorthStar Communications, Inc. d/b/a Small Business America (TJ47 5)

Yes. I will fax to 205-330-1705. Thanks for your help. And I hope you had a lovely holiday and have a happy new year.

-----Original Message-----

**From:** Bobbi Ferguson [mailto:bobbi@visiology.com]  
**Sent:** Tuesday, December 30, 2003 1:51 PM  
**To:** Paula Isler  
**Subject:** Re: NorthStar Communications, Inc. d/b/a Small Business America (TJ47 5)

Paula

Please fax me a copy of the assessment form and I will overnight the payment to you. Is the minimum amount payable still \$50.00?

Bobbi

----- Original Message -----

**From:** "Paula Isler" <PIsler@PSC.STATE.FL.US>  
**To:** <bobbi@visiology.com>  
**Sent:** Tuesday, December 30, 2003 11:24 AM  
**Subject:** NorthStar Communications, Inc. d/b/a Small Business America (TJ47 5)

> Dear Ms. Ferguson:

>

> The Commission received your request for cancellation of NorthStar's IXC  
> certificate in Florida. Before staff can recommend a voluntary  
> cancellation, the company must be in good standing. The 2003 Regulatory  
> Assessment Fee returns were mailed December 12th and are due by January  
> 30,

> 2004. If you need a copy of the 2003 Regulatory Assessment Fee return  
form,

> let me know and I can fax it to you (or the company). As soon as payment  
> and the return form are received, a docket will be opened to grant the  
> company a voluntary cancellation with an effective date of December 1,  
2003.

> Please respond by January 14th. Let me know if you have any questions.

>

> Paula Isler  
> Florida Public Service Commission  
> 2540 Shumard Oak Blvd.  
> Tallahassee, FL 32399-0850  
> (850) 413-6502-Phone  
> (850) 413-6503-Fax  
> PIsler@psc.state.fl.us

>

>



## Paula Isler

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**From:** Paula Isler  
**Sent:** Tuesday, December 30, 2003 12:25 PM  
**To:** 'bobbi@visiology.com'  
**Subject:** NorthStar Communications, Inc. d/b/a Small Business America (TJ475)

Dear Ms. Ferguson:

The Commission received your request for cancellation of NorthStar's IXC certificate in Florida. Before staff can recommend a voluntary cancellation, the company must be in good standing. The 2003 Regulatory Assessment Fee returns were mailed December 12th and are due by January 30, 2004. If you need a copy of the 2003 Regulatory Assessment Fee return form, let me know and I can fax it to you (or the company). As soon as payment and the return form are received, a docket will be opened to grant the company a voluntary cancellation with an effective date of December 1, 2003. Please respond by January 14th. Let me know if you have any questions.

Paula Isler  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
(850) 413-6502-Phone  
(850) 413-6503-Fax  
PIsler@psc.state.fl.us

## Paula Isler

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**From:** Ruth Nettles  
**Sent:** Monday, December 01, 2003 3:53 PM  
**To:** Paula Isler  
**Subject:** RE: NorthStar Communications, Inc.

No, no mention of payment. I will keep the filing in undocketed. Thanks you. I'm composing another e-mail for you.

-----Original Message-----

**From:** Paula Isler  
**Sent:** Monday, December 01, 2003 3:49 PM  
**To:** Ruth Nettles; Jackie Gilchrist  
**Subject:** RE: NorthStar Communications, Inc.

If company did not state when the 2003 RAF would be paid or go ahead and pay it, do not open a docket. I will contact them.

-----Original Message-----

**From:** Ruth Nettles  
**Sent:** Monday, December 01, 2003 3:14 PM  
**To:** Jackie Gilchrist  
**Cc:** Paula Isler  
**Subject:** NorthStar Communications, Inc.

We have received request to cancel, without prejudice, IXC certificate; company has no customers in Florida. Let me know if I can open a docket for this request, for now I will place this filing in 030000. Thanks.

# Visiology, Inc.

Todd H. Lowe (205) 330-1701  
Barbara L. Lowe (205) 330-1702  
Bobbi Ferguson (205) 330-1703  
FAX: (205) 330-1705  
WEB: [www.visiology.com](http://www.visiology.com)  
E-Mail: [toddlowe@visiology.com](mailto:toddlowe@visiology.com)  
[toddlowe@worinet.att.net](mailto:toddlowe@worinet.att.net)  
[bobbi@visiology.com](mailto:bobbi@visiology.com)

VIA FEDERAL EXPRESS

November 25, 2003

Blanca S. Bayo  
Commission Clerk, Administrative Services Director  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399

030080 - PV

Re: Request to Cancel Interexchange Carrier Certificate & Tariff  
NorthStar Communications, Inc. (T-00-1637)

Dear Ms. Bayo:

NorthStar Communications, Inc. ("NorthStar") respectfully requests that the Commission allow NorthStar to cancel, without prejudice, its certificate to provide resold interexchange telecommunications services granted by Commission Order No. PSC-01-0382-CO-TI on February 14, 2001 in Docket No. 001582-TI.

After a strategic business review, NorthStar has determined not to proceed in the telecommunications market. NorthStar has no customers in Florida and will not engage in intrastate telecommunications in Florida. Therefore, NorthStar respectfully requests that the Commission allow it to cancel, without prejudice, its current certificate.

So that our records will be complete, I would appreciate it if you would please date-stamp the extra copy of this cover letter and mail it to me in the envelope provided. Inquiries regarding this filing should be directed to me (205) 330-1703 or via email to [bobbi@visiology.com](mailto:bobbi@visiology.com). Thank you for your assistance in this matter.

Yours truly,



Bobbi Ferguson  
Consultant to  
NorthStar Communications, Inc.

cc: Scott A. White  
NorthStar Communications, Inc.

16061 Carmel Bay Drive • Northport, Alabama 35475

DOCUMENT NUMBER-DA  
12132 DEC-18  
FPSC-COMMISSION CLERK