

ORIGINAL

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February 2, 2004

Mrs. Blanca S. Bayó
Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Re: Docket No. 030851-TP

Dear Ms. Bayó:

Enclosed are an original and fifteen copies of Exhibit JAR-4 to the Rebuttal Testimony of John A. Ruscilli. This exhibit was inadvertently omitted from the testimony filed on January 7, 2004.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,



Nancy B. White (WA)

Enclosure

cc: All Parties of Record
Marshall M. Criser III
R. Douglas Lackey
Meredith Mays

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CAF _____ 525092
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CERTIFICATE OF SERVICE
Docket No. 030851-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via Electronic Mail, Hand Delivery* and FedEx this 2nd day of February 2004 to the following:

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Nancy B. White (LA)

(+)signed Protective Agreement
(*) via Hand Delivery
() via Electronic Mail**



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Notice To Customers

Special Notices on Bill

- All notices will be included on and incorporated in all December billing cycles

Text for Important Notices Section Of The Bill

NOTE- Please review our "Special Notices" section on the back page of your bill for recent notifications and updates regarding Supra TelecomSM services, pricing, and features.

Special Notices Announcements (4)

- (1) Notice regarding recent Change Orders
- (2) Notice regarding Privacy Feature
- (3) Notice regarding Internet Call Waiting
- (4) Notice regarding 561-772 Area Code Changes

(1) Notice Regarding Recent Change Orders

Dear Supra TelecomSM Customers- As we have recently resolved our network connection issues with BellSouth®, we have begun to process our order backlog. If you placed a change of service order request between 9-9-02 and 11-30-02, we will be processing your request over the next 10-15 business days. Should you wish to cancel or change your original service request, please contact us at 866-31-SUPRA.

(2) Notice Regarding Privacy Feature

Attention current subscribers of a Total SolutionSM Calling Plan, effective 1-1-03, Supra TelecomSM will eliminate Privacy Feature from all Total SolutionSM Calling Plans. Privacy Feature will instead be available as a separate calling feature for a fee of \$5.95 per month. As a majority of our Total SolutionSM Calling Plan customers requested this feature upon acquiring service with Supra TelecomSM, beginning 1-1-03, we will automatically add this calling feature fee as a new line item on all Total SolutionSM subscriber bills. For those subscribers that wish to cancel Privacy Feature and the associated new monthly fee, please contact our Customer Care Department no later than 12-31-02 at 866-31-SUPRA.

(3) Notice Regarding Internet Call Waiting

Attention current subscribers of Internet Call Waiting, effective 1-1-03, Supra TelecomSM will begin assessing a fee of \$5.95 per month for the continued use of this feature. This charge is separate from and will be applied automatically as a new line item on your bill regardless of the type of calling plan. For those subscribers that wish to cancel this feature and the associated new monthly fee, please contact our Customer Service Department no later than 12-31-02 at 1-866-31-SUPRA.

(4) Notice Regarding 561-772 Area Code Changes

Effective immediately, some areas of Martin, St. Lucie, and Indian River Counties will now have a new 772 area code. Please review the listing of former 561 area code prefixes. This area code change does not affect any of your existing calling features or packages which you subscribe to from Supra TelecomSM.

New 772 Area Code Prefixes For Martin, St. Lucie, and Indian River Counties:

201 257 320 365 426 484 562 631 781 933
 214 260 321 370 428 485 563 633 783 934
 215 263 323 377 429 486 564 643 785 940
 216 264 325 380 446 489 567 646 794 971
 219 268 328 382 453 492 569 657 823 974
 220 270 332 388 460 497 571 661 834 978
 221 283 334 398 461 501 576 663 871 979
 223 284 335 402 462 519 579 664 872
 225 285 336 403 463 521 581 673 873
 227 286 337 405 464 522 589 675 878
 228 287 340 408 465 528 590 679 879
 229 288 341 409 466 529 594 692 905
 231 291 342 410 467 530 595 696 907
 232 293 343 412 468 532 597 708 913
 234 294 344 413 469 538 600 713 917
 235 295 345 418 473 539 617 763 918
 240 299 356 419 475 545 618 766 919
 246 316 359 421 480 546 619 770 925
 250 318 360 425 481 559 621 778 932