ORIGINAL

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February 17, 2004

Ms. Blanca S. Bayo, Director
Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 030851-TP
        Implementation of requirements arising from Federal Communications
        Commission's triennial UNE Review: Local Circuit Switching for Mass Market
        Customers

Dear Ms. Bayo:

Please find enclosed for filing an original and 15 redacted copies of Verizon Florida
Inc.'s Amended Exhibit III-A: Wholesale Non-Recurring Study for Hot Cuts. This cost
study was originally filed as Exhibit III-A in the Direct Testimony of Verizon's Direct
Panel on December 4, 2003. The amendments are listed on page Exhibit III-B.

Also enclosed are an original and 15 copies of a Request for Confidential Classification
and Motion for Protective Order in connection with the amended Exhibit III-A. Service
has been made as indicated on the Certificate of Service. If there are any questions
regarding this matter, please contact me at 813-483-1256.

Sincerely,

Richard A. Chapkis

Richard A. Chapkis

RAC:tas
Enclosures

AUS ___
CAF ___
CMP ___
COM 5+1 ___
CTR ___
ECR 1 ___
GCL 1 ___
OPC ___
MMS 2 ___
SEC 1 ___
OTH ___
EXT 1 ___

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that copies of the foregoing were sent via electronic mail and U. S. mail on February 17, 2004 to:

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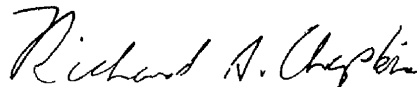
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Richard A. Chapkis

verizon

Service Costs

Florida

Wholesale Non-recurring Study
HotCuts
February, 2004

verizon

Wholesale Non-recurring Study

Florida

Table of Exhibits - HotCuts by Page

verizon

Wholesale Non-recurring Study

Florida

Table of Exhibits - HotCuts by Exhibit

Verizon - Florida
Wholesale Non-recurring Study
Miscellaneous Wholesale Elements
Rate Summary

Description	Ordering Manual	Ordering Semi-Mechanized	Service Connection Initial Unit	Addt'l Unit
HotCuts				
2-Wire WPTS Coordination HotCut Initial ("Basic")	$76.23	$73.18	n/a	n/a
2-Wire WPTS Coordination HotCut Add'l ("Basic")	$54.31	$54.31	n/a	n/a
4-Wire WPTS Coordination HotCut Initial ("Basic")	$108.75	$105.69	n/a	n/a
4-Wire WPTS Coordination HotCut Add'l ("Basic")	$84.91	$84.91	n/a	n/a
Large Job ("Project") HotCut Initial	$64.94	$72.38	n/a	n/a
Large Job ("Project") HotCut Additional	$28.90	$28.90	n/a	n/a
Batch HotCut Initial	$60.33	$57.28	n/a	n/a
Batch HotCut Additional	$24.83	$24.83	n/a	n/a
WPTS Coordination Expedite	$18.19	$18.19	n/a	n/a
IDLC Surcharge	$136.81	$136.81	n/a	n/a

Note: WPTS = Wholesale Provisioning Tracking System

Verizon - Florida
Wholesale Non-recurring Study
Miscellaneous Wholesale Elements
Gross Revenue Loading (GRL) Calculations

Description	Cost	GRL Factor	Gross Revenue Loading (GRL)	Total	Destination
	A=RCOH-1&2	B=VzCOST	C=A*B	D=A+C	
HotCuts					
2-Wire WPTS Coordination HotCut Initial ("Basic")				$76.23	RSUM
2-Wire WPTS Coordination HotCut Add'l ("Basic")				$54.31	RSUM
4-Wire WPTS Coordination HotCut Initial ("Basic")				$108.75	RSUM
4-Wire WPTS Coordination HotCut Add'l ("Basic")				$84.91	RSUM
Large Job ("Project") HotCut Initial				$64.94	RSUM
Large Job ("Project") HotCut Additional				$28.90	RSUM
Batch HotCut Initial				$60.33	RSUM
Batch HotCut Additional				$24.83	RSUM
WPTS Coordination Expedite				$18.19	RSUM
IDLC Surcharge				$136.81	RSUM

Verizon - Florida
Wholesale Non-recurring Study
Miscellaneous Wholesale Elements
Gross Revenue Loading (GRL) Calculations

Description	Cost	GRL Factor	Gross Revenue Loading (GRL)	Total	Destination
	A=RCOH-1&2	B=VzCOST	C=A*B	D=A+C	
HotCuts					
2-Wire WPTS Coordination HotCut Initial ("Basic")				$73.18	RSUM
2-Wire WPTS Coordination HotCut Add'l ("Basic")				$54.31	RSUM
4-Wire WPTS Coordination HotCut Initial ("Basic")				$105.69	RSUM
4-Wire WPTS Coordination HotCut Add'l ("Basic")				$84.91	RSUM
Large Job ("Project") HotCut Initial				$72.38	RSUM
Large Job ("Project") HotCut Additional				$28.90	RSUM
Batch HotCut Initial				$57.28	RSUM
Batch HotCut Additional				$24.83	RSUM
WPTS Coordination Expedite				$18.19	RSUM
IDLC Surcharge				$136.81	RSUM

Verizon - Florida
Wholesale Non-recurring Study
Miscellaneous Wholesale Elements
Common Overhead (COH) Calculations

Description	Cost	COH Factor	Common Overhead	Total	Destination
	A=RDEV	B=FCT	C=A*B	D=A+C	
HotCuts					
2-Wire WPTS Coordination HotCut Initial ("Basic")					RGRL-1
2-Wire WPTS Coordination HotCut Add'l ("Basic")					RGRL-1
4-Wire WPTS Coordination HotCut Initial ("Basic")					RGRL-1
4-Wire WPTS Coordination HotCut Add'l ("Basic")					RGRL-1
Large Job ("Project") HotCut Initial					RGRL-1
Large Job ("Project") HotCut Additional					RGRL-1
Batch HotCut Initial					RGRL-1
Batch HotCut Additional					RGRL-1
WPTS Coordination Expedite					RGRL-1
IDLC Surcharge					RGRL-1

RCOH-1

Verizon - Florida
Wholesale Non-recurring Study
Miscellaneous Wholesale Elements
Common Overhead (COH) Calculations

Description	Cost	COH Factor	Common Overhead	Total	Destination
	A=RDEV	B=FCT	C=A*B	D=A+C	
HotCuts					
2-Wire WPTS Coordination HotCut Initial ("Basic")					RGRL-2
2-Wire WPTS Coordination HotCut Add'l ("Basic")					RGRL-2
4-Wire WPTS Coordination HotCut Initial ("Basic")					RGRL-2
4-Wire WPTS Coordination HotCut Add'l ("Basic")					RGRL-2
Large Job ("Project") HotCut Initial					RGRL-2
Large Job ("Project") HotCut Additional					RGRL-2
Batch HotCut Initial					RGRL-2
Batch HotCut Additional					RGRL-2
WPTS Coordination Expedite					RGRL-2
IDLC Surcharge					RGRL-2

RCOH-2

Verizon - Florida
Wholesale Non-recurring Study
Miscellaneous Wholesale Elements
Rate Development

Description	Ordering		Service Connection - Per Order				Total Manual	Total Semi-Mech	Destination
	100% Manual	Semi-Mechanized	Provisioning	Central Office	Field Installation	Total Service Connection			
	A=ORS	B=ORS	C=PRS-1&2	D=COS	E=FDS	F=C+D+E	G=A+F	H=B+F	
2-Wire WPTS Coordination HotCut Initial ("Basic") Connect									RCOH-1&2
2-Wire WPTS Coordination HotCut Add'l ("Basic") Connect									RCOH-1&2
4-Wire WPTS Coordination HotCut Initial ("Basic") Connect									RCOH-1&2
4-Wire WPTS Coordination HotCut Add'l ("Basic") Connect									RCOH-1&2
Large Job ("Project") HotCut Initial Connect									RCOH-1&2
Large Job ("Project") HotCut Additional Connect									RCOH-1&2
Batch HotCut Initial Connect									RCOH-1&2
Batch HotCut Additional Connect									RCOH-1&2
WPTS Coordination Expedite Connect - Expedite									RCOH-1&2
IDLC Surcharge Connect									RCOH-1&2

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RDEV

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Wholesale Non-recurring Study
Ordering
Cost Summary

Activity Description	Total Manual Cost	Total Semi-Mech Cost	Destination
	A=ORD-1 .12	B=ORD-1..12	
NMC			
2-Wire WPTS Coordination HotCut Initial ("Basic")			
Connect			RDEV
2-Wire WPTS Coordination HotCut Add'l ("Basic")			
Connect			RDEV
4-Wire WPTS Coordination HotCut Initial ("Basic")			
Connect			RDEV
4-Wire WPTS Coordination HotCut Add'l ("Basic")			
Connect			RDEV
Large Job ("Project") HotCut Initial			
Connect			RDEV
Large Job ("Project") HotCut Additional			
Connect			RDEV
Batch HotCut Initial			
Connect			RDEV
Batch HotCut Additional			
Connect			RDEV
WPTS Coordination Expedite			
Connect - Expedite			RDEV
IDLC Surcharge			
Connect			RDEV

ORS

Verizon - Florida
Wholesale Non-recurring Study
Provisioning
Cost Summary

Ln	Activity Description	Source	Total Cost	Destination
			A=Source	
	2-Wire WPTS Coordination HotCut Initial ("Basic")			
	RCCC			
1	Connect	PRO-1		
	APC			
2	Connect	PRO-2		
	RCMAC			
3	Connect	PRO-2		
4		Ln1+ Ln2 + Ln3		RDEV
	2-Wire WPTS Coordination HotCut Add'l ("Basic")			
	RCCC			
5	Connect	PRO-3		
	APC			
6	Connect	PRO-4		
	RCMAC			
7	Connect	PRO-4		
8		Ln5+ Ln6 + Ln7		RDEV
	4-Wire WPTS Coordination HotCut Initial ("Basic")			
	RCCC			
9	Connect	PRO-5		
	APC			
10	Connect	PRO-6		
	RCMAC			
11	Connect	PRO-6		
12		Ln1+ Ln2 + Ln3		RDEV
	4-Wire WPTS Coordination HotCut Add'l ("Basic")			
	RCCC			
13	Connect	PRO-7		
	APC			
14	Connect	PRO-8		
	RCMAC			
15	Connect	PRO-8		
16		Ln13+ Ln14 + Ln15		RDEV
	Large Job ("Project") HotCut Initial			
	RCCC			
17	Connect	PRO-9		
	APC			
18	Connect	PRO-10		
	RCMAC			
19	Connect	PRO-10		
20		Ln17+ Ln18 + Ln19		RDEV

Verizon - Florida
Wholesale Non-recurring Study
Provisioning
Cost Summary

Ln	Activity Description	Source	Total Cost	Destination
			A=Source	
	Large Job ("Project") HotCut Additional			
	RCCC			
1	Connect	PRO-11		
	APC			
2	Connect	PRO-12		
	RCMAC			
3	Connect	PRO-12		
4		Ln1+ Ln2 + Ln3		RDEV
	Batch HotCut Initial			
	RCCC			
5	Connect	PRO-13		
	APC			
6	Connect	PRO-14		
	RCMAC			
7	Connect	PRO-14		
8		Ln5+ Ln6 + Ln7		RDEV
	Batch HotCut Additional			
	RCCC			
9	Connect	PRO-15		
	APC			
10	Connect	PRO-16		
	RCMAC			
11	Connect	PRO-16		
12		Ln9+ Ln10 + Ln11		RDEV
	WPTS Coordination Expedite			
	RCCC			
13	Connect - Expedite	PRO-17		
14	Connect - Non-Expedite	PRO-17		
15	Connect Time Delta	Ln13 - Ln14		
	APC			
16	Connect - Expedite	PRO-18		
17	Connect - Non-Expedite	PRO-18		
18	Connect Time Delta	Ln16 - Ln17		
	RCMAC			
19	Connect - Expedite	PRO-18		
20	Connect - Non-Expedite	PRO-18		
21	Connect Time Delta	Ln19 - Ln20		
22		Ln15 + Ln18		RDEV
	IDLC Surcharge			
	RCCC			
23	Connect	PRO-19		
	APC			
24	Connect	PRO-20		
	RCMAC			
25	Connect	PRO-20		
26		Ln23+ Ln24+ Ln25		RDEV

Verizon - Florida
Wholesale Non-recurring Study
Provisioning
Cost Summary

Ln	Activity Description	Source	Total Cost	Destination
			A=Source	

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PRS-3
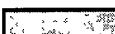
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Wholesale Non-recurring Study
Central Office
Cost Summary

Ln	Activity Description	Source	Total Cost	Destination
			A=Source	
	CO FRAME			
	2-Wire WPTS Coordination HotCut Initial ("Basic")			
	Connect	COF-1		RDEV
	2-Wire WPTS Coordination HotCut Add'l ("Basic")			
	Connect	COF-2		RDEV
	4-Wire WPTS Coordination HotCut Initial ("Basic")			
	Connect	COF-3		RDEV
	4-Wire WPTS Coordination HotCut Add'l ("Basic")			
	Connect	COF-4		RDEV
	Large Job ("Project") HotCut Initial			
	Connect	COF-5		RDEV
	Large Job ("Project") HotCut Additional			
	Connect	COF-6		RDEV
	Batch HotCut Initial			
	Connect	COF-7		RDEV
	Batch HotCut Additional			
	Connect	COF-8		RDEV
	WPTS Coordination Expedite			
1	Connect - Expedite	COF-9		
2	Connect - Non-Expedite	COF-9		
3	Connect Time Delta	Ln1-Ln2		RDEV
	IDLC Surcharge			
	Connect	COF-10		RDEV

COS

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Wholesale Non-recurring Study
Field Installation
Cost Summary

Activity Description	Source	Total Cost	Destination
		A=Source	
FIELD			
2-Wire WPTS Coordination HotCut Initial ("Basic")			
Connect	FLD-1		RDEV
2-Wire WPTS Coordination HotCut Add'l ("Basic")			
Connect	FLD-1		RDEV
4-Wire WPTS Coordination HotCut Initial ("Basic")			
Connect	FLD-1		RDEV
4-Wire WPTS Coordination HotCut Add'l ("Basic")			
Connect	FLD-1		RDEV
Large Job ("Project") HotCut Initial			
Connect	FLD-1		RDEV
Large Job ("Project") HotCut Additional			
Connect	FLD-1		RDEV
Batch HotCut Initial			
Connect	FLD-2		RDEV
Batch HotCut Additional			
Connect	FLD-2		RDEV
IDLC Surcharge			
Connect	FLD-2		RDEV

FDS]

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Wholesale Non-recurring Study
Ordering
Cost Calculations

Ln	Activity Description	Source	Minutes per Order	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	2-Wire WPTS Coordination HotCut Initial ("Basic") - Manual NMC								
1	Pre-Ordering								
2	2-Wire New - Initial Order Processing								
3	Manual Order Processing								
4	Off-line Processing								
5	Total Connect	Sum(Ln1 .Ln5)							ORS
	2-Wire WPTS Coordination HotCut Add'l ("Basic") - Manual NMC								
1	Pre-Ordering								
2	2-Wire New - Additional Order Processing								
3	Manual Order Processing								
4	Off-line Processing								
5	Total Connect	Sum(Ln1..Ln5)							ORS

ORD-1

Verizon - Florida
Wholesale Non-recurring Study
Ordering
Cost Calculations

Ln	Activity Description	Source	Minutes per Order	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	4-Wire WPTS Coordination HotCut Initial ("Basic") - Manual NMC								
1	*Pre-Ordering*								
2	*4-Wire New - Initial Order Processing*								
3	*Manual Order Processing*								
4	*Off-line Processing*								
5	*Total Connect*	Sum(Ln1..Ln5)							ORS
	4-Wire WPTS Coordination HotCut Add'l ("Basic") - Manual NMC								
1	*Pre-Ordering*								
2	*4-Wire New - Additional Order Processing*								
3	*Manual Order Processing*								
4	*Off-line Processing*								
5	*Total Connect*	Sum(Ln1..Ln5)							ORS

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Wholesale Non-recurring Study
Ordering
Cost Calculations

Ln	Activity Description	Source	Minutes per Order	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	Large Job ("Project") HotCut Initial - Manual NMC								
1	*Pre-Ordering*								
2	*Order Entry*								
3	*Project Spreadsheet Update / Input*								
4	*Manual Order Processing*								
5	*Off-line Processing*								
6	*HotCut Order Processing*								
7	*Total Connect*	Sum(Ln1..Ln7)							ORS
	Large Job ("Project") HotCut Additional - Manual NMC								
1	*Pre-Ordering*								
2	*Order Entry*								
3	*Project Spreadsheet Update / Input*								
4	*Manual Order Processing*								
5	*Off-line Processing*								
6	*HotCut Order Processing*								
7	*Total Connect*	Sum(Ln1. Ln7)							ORS

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Verizon - Florida
Wholesale Non-recurring Study
Ordering
Cost Calculations

Ln	Activity Description	Source	Minutes per Order	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	Batch HotCut Initial - Manual								
	NMC								
1	Pre-Ordering								
2	Order Entry								
3	Manual Order Processing								
4	Off-line Processing								
5	HotCut Order Processing								
6	Total Connect	Sum(Ln1..Ln6)							ORS
	Batch HotCut Additional - Manual								
	NMC								
1	Pre-Ordering								
2	Order Entry								
3	Manual Order Processing								
4	Off-line Processing								
5	HotCut Order Processing								
6	Total Connect	Sum(Ln1..Ln6)							ORS

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Verizon - Florida
Wholesale Non-recurring Study
Ordering
Cost Calculations

Ln	Activity Description	Source	Minutes per Order	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	2-Wire WPTS Coordination HotCut Initial ("Basic") - Semi-Mechanized NMC								
1	Pre-Ordering								
2	2-Wire New - Initial Order Processing								
3	Manual Order Processing								
4	Off-line Processing								
5	Total Connect	Sum(Ln1..Ln5)							ORS
	2-Wire WPTS Coordination HotCut Add'l ("Basic") - Semi-Mechanized NMC								
1	Pre-Ordering								
2	2-Wire New - Additional Order Processing								
3	Manual Order Processing								
4	Off-line Processing								
5	Total Connect	Sum(Ln1..Ln6)							ORS

Verizon - Florida
Wholesale Non-recurring Study
Ordering
Cost Calculations

Ln	Activity Description	Source	Minutes per Order	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	4-Wire WPTS Coordination HotCut Initial ("Basic") - Semi-Mechanized NMC								
1	*Pre-Ordering*								
2	*4-Wire New - Initial Order Processing*								
3	*Manual Order Processing*								
4	*Off-line Processing*								
5	*Total Connect*	Sum(Ln1..Ln5)							ORS
	4-Wire WPTS Coordination HotCut Add'l ("Basic") - Semi-Mechanized NMC								
1	*Pre-Ordering*								
2	*4-Wire New - Additional Order Processing*								
3	*Manual Order Processing*								
4	*Off-line Processing*								
5	*Total Connect*	Sum(Ln1..Ln6)							ORS

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Verizon - Florida
Wholesale Non-recurring Study
Ordering
Cost Calculations

Ln	Activity Description	Source	Minutes per Order	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	Large Job ("Project") HotCut Initial - Semi-Mechanized								
	NMC								
1	Pre-Ordering								
2	Order Entry								
3	Project Spreadsheet Update / Input								
4	Manual Order Processing								
5	Off-line Processing								
6	HotCut Order Processing								
7	Total Connect	Sum(Ln1..Ln7)							ORS
	Large Job ("Project") HotCut Additional - Semi-Mechanized								
	NMC								
1	Pre-Ordering								
2	Order Entry								
3	Project Spreadsheet Update / Input								
4	Manual Order Processing								
5	Off-line Processing								
6	HotCut Order Processing								
7	Total Connect	Sum(Ln1..Ln7)							ORS

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Verizon - Florida
Wholesale Non-recurring Study
Ordering
Cost Calculations

Ln	Activity Description	Source	Minutes per Order	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 1	C=Note 1	D=A*B*C D=Source	E=LLR	F=D*E	
	Batch HotCut Initial - Semi-Mechanized								
	NMC								
1	Pre-Ordering								
2	Order Entry								
3	Manual Order Processing								
4	Off-line Processing								
5	HotCut Order Processing								
6	Total Connect	Sum(Ln1..Ln6)							ORS
	Batch HotCut Additional - Semi-Mechanized								
	NMC								
1	Pre-Ordering								
2	Order Entry								
3	Manual Order Processing								
4	Off-line Processing								
5	HotCut Order Processing								
6	Total Connect	Sum(Ln1..Ln6)							ORS

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Verizon - Florida
Wholesale Non-recurring Study
Ordering
Cost Calculations

Ln	Activity Description	Source	Minutes per Order	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	WPTS Coordination Expedite								
	NMC								
	Perform activites associated with expedite.								
1	Connect	Note 2							
2	*Total Connect*	LnD1							ORS
	IDLC Surcharge								
	NMC								
1	Connect								
2	*Total Connect*	LnD1							ORS

Note 1: Data obtained from Verizon Offline Web "Offline Activity Report" for the year 2002.

.n	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	2-Wire WPTS Coordination HotCut Initial ("Basic")								
	RCCC								
	Negotiate Due Date And Fall Out Date With Frame, Inform CLEC, Get CLEC Confirmation (Proj./Batch Only)								
.a	Connect								
!	Analyze HotCut Order								
!a	Connect								
ı	Create and Distribute Project Spreadsheet (Proj./Batch Only)								
ıa	Connect								
	If Order Includes IDLC, Verify Dispatch on DD-1 (Individual Only)								
a	Connect								
ı	Perform Required Pre-Testing								
ıa	Connect								
ı	Coordinated HotCut On Due Date								
ıa	Connect								
'	Complete Order								
'a	Connect								
;	Analyze Throwback								
ıa	Connect								
ı	Document Order Activity								
!a	Connect								
0	Analyze Throwback								
0a	Connect								
1	Coordinate Throwback								
1a	Connect								
2	Complete Throwback								
2a	Connect								
3	Total Connect	um(Ln1a..Ln12a)							PRS-1

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	2-Wire WPTS Coordination HotCut Initial ("Basic")								
	APC								
1	*Assign outside plant and central office facilities for non-flow-through service orders, answer calls for assistance from Field Technicians,*								
1a	Connect		▓	▓	▓	▓			
2	*Total Connect*	Ln1a					▓	▓	PRS-1
	RCMAC								
1	*Obtain direct notification from RCCC for UNE migration to colocation arrangement which requires the release of translation*								
1a	Connect		▓	▓	▓	▓			
2	*Receive notification through PARIS of need to perform a manual translation change on working service.*								
2a	Connect		▓	▓	▓	▓			
3	*Release translation change, (under direction of the RCCC) into MARCH to effect number portability when required with a HotCut.'*								
3a	Connect		▓	▓	▓	▓			
4	*Under direction of the RCCC, re-establish all databases due to premature final disconnect of ported TN(s). (Throwback)*								
4a	Connect		▓	▓	▓	▓			
5	*Obtain notification of trouble conditions on a CLEC end-user's line requiring RCMAC analysis and translation changes. (Throwback)*								
5a	Connect		▓	▓	▓	▓			
6	*Receive notification of trouble on a customer's line via PARIS, TRACKER, or WFA-DI; analyze and repair*								
6a	Connect		▓	▓	▓	▓			
7	*Research and refer to the RCCC those translation packets held in MARCH for which no coordination notification was received*								
7a	Connect		▓	▓	▓	▓			
13	*Total Connect*	Sum(Ln1a. Ln7a)					▓	▓	PRS-1

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	2-Wire WPTS Coordination HotCut Add'l ("Basic")								
	RCCC								
	Negotiate Due Date And Fall Out Date With Frame, Inform CLEC,								
1	*Get CLEC Confirmation (Proj /Batch Only)*								
1a	Connect								
2	*Analyze HotCut Order*								
2a	Connect								
3	*Create and Distribute Project Spreadsheet (Proj./Batch Only)*								
3a	Connect								
4	*If Order Includes IDLC, Verify Dispatch on DD-1 (Individual Only)*								
4a	Connect								
5	*Perform Required Pre-Testing*								
5a	Connect								
6	*Coordinated HotCut On Due Date*								
6a	Connect								
7	*Complete Order*								
7a	Connect								
8	*Resolve Order Problems and Reschedule*								
8a	Connect								
9	*Document Order Activity*								
9a	Connect								
10	*Analyze Throwback*								
10a	Connect								
11	*Coordinate Throwback*								
11a	Connect								
12	*Complete Throwback*								
12a	Connect								
13	*Total Connect*	Sum(Ln1a. Ln12a)							PRS-1

PRO-3

Wholesale Non-recurring Study

Provisioning

Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	2-Wire WPTS Coordination HotCut Add'l ("Basic")								
	APC								
1	*Assign outside plant and central office facilities for non-flow-through service orders, answer calls for assistance from Field Technicians,*								
1a	Connect								
2	*Total Connect*	Ln1a							PRS-1
	RCMAC								
1	*Obtain direct notification from RCCC for UNE migration to colocation arrangement which requires the release of translation*								
1a	Connect								
2	*Receive notification through PARIS of need to perform a manual translation change on working service.*								
2a	Connect								
3	*Release translation change, (under direction of the RCCC) into MARCH to effect number portability when required with a HotCut.'*								
3a	Connect								
4	*Under direction of the RCCC, re-establish all databases due to premature final disconnect of ported TN(s). (Throwback)*								
4a	Connect								
5	*Obtain notification of trouble conditions on a CLEC end-user's line requiring RCMAC analysis and translation changes. (Throwback)*								
5a	Connect								
6	*Receive notification of trouble on a customer's line via PARIS, TRACKER, or WFA-DI; analyze and repair*								
6a	Connect								
7	*Research and refer to the RCCC those translation packets held in MARCH for which no coordination notification was received*								
7a	Connect								
13	*Total Connect*	Sum(Ln1a..Ln7a)							PRS-1

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
						D=A*B*C,			
			A=Note 1	B=Note 1	C=Note 1	D=Source	E=LLR	F=D*E	
	4-Wire WPTS Coordination HotCut Initial ("Basic")								
	RCCC								
	Negotiate Due Date And Fall Out Date With Frame, Inform CLEC,								
1	*Get CLEC Confirmation (Proj./Batch Only)*								
1a	Connect								
2	*Analyze HotCut Order*								
2a	Connect								
3	*Create and Distribute Project Spreadsheet (Proj./Batch Only)*								
3a	Connect								
4	*If Order Includes IDLC, Verify Dispatch on DD-1 (Individual Only)*								
4a	Connect								
5	*Perform Required Pre-Testing*								
5a	Connect								
6	*Coordinated HotCut On Due Date*								
6a	Connect								
7	*Complete Order*								
7a	Connect								
8	*Resolve Order Problems and Reschedule*								
8a	Connect								
9	*Document Order Activity*								
9a	Connect								
10	*Analyze Throwback*								
10a	Connect								
11	*Coordinate Throwback*								
11a	Connect								
12	*Complete Throwback*								
12a	Connect								
13	*Total Connect*	Sum(Ln1a .Ln12a)							PRS-1

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	4-Wire WPTS Coordination HotCut Initial ("Basic")								
	APC								
	Assign outside plant and central office facilities for non-flow-through								
1	*service orders, answer calls for assistance from Field Technicians,*								
1a	Connect								
2	*Total Connect*	Ln1a							PRS-1
	RCMAC								
	Obtain direct notification from RCCC for UNE migration to								
1	*colocation arrangement which requires the release of translation*								
1a	Connect								
	Receive notification through PARIS of need to perform a manual								
2	*translation change on working service.*								
2a	Connect								
	Release translation change, (under direction of the RCCC) into								
3	*MARCH to effect number portability when required with a HotCut.'*								
3a	Connect								
	Under direction of the RCCC, re-establish all databases due to								
4	*premature final disconnect of ported TN(s) (Throwback)*								
4a	Connect								
	Obtain notification of trouble conditions on a CLEC end-user's line								
5	*requiring RCMAC analysis and translation changes. (Throwback)*								
5a	Connect								
	Receive notification of trouble on a customer's line via PARIS,								
6	*TRACKER, or WFA-DI; analyze and repair*								
6a	Connect								
	Research and refer to the RCCC those translation packets held in								
7	*MARCH for which no coordination notification was received.*								
7a	Connect								
13	*Total Connect*	Sum(Ln1a Ln7a)							PRS-1

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Verizon - Florida

Wholesale Non-recurring Study

Provisioning

Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	4-Wire WPTS Coordination HotCut Add'l ("Basic")								
	RCCC								
	Negotiate Due Date And Fall Out Date With Frame, Inform CLEC,								
1	*Get CLEC Confirmation (Proj./Batch Only)*								
1a	Connect								
2	*Analyze HotCut Order*								
2a	Connect								
3	*Create and Distribute Project Spreadsheet (Proj./Batch Only)*								
3a	Connect								
4	*If Order Includes IDLC, Verify Dispatch on DD-1 (Individual Only)*								
4a	Connect								
5	*Perform Required Pre-Testing*								
5a	Connect								
6	*Coordinated HotCut On Due Date*								
6a	Connect								
7	*Complete Order*								
7a	Connect								
8	*Resolve Order Problems and Reschedule*								
8a	Connect								
9	*Document Order Activity*								
9a	Connect								
10	*Analyze Throwback*								
10a	Connect								
11	*Coordinate Throwback*								
11a	Connect								
12	*Complete Throwback*								
12a	Connect								
13	*Total Connect*	Sum(Ln1a..Ln12a)							PRS-1

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	4-Wire WPTS Coordination HotCut Add'l ("Basic")								
	APC								
	Assign outside plant and central office facilities for non-flow-through								
1	*service orders, answer calls for assistance from Field Technicians,*								
1a	Connect								
2	*Total Connect*	Ln1a							PRS-1
	RCMAC								
	Obtain direct notification from RCCC for UNE migration to								
1	*colocation arrangement which requires the release of translation*								
1a	Connect								
	Receive notification through PARIS of need to perform a manual								
2	*translation change on working service.*								
2a	Connect								
	Release translation change, (under direction of the RCCC) into								
3	*MARCH to effect number portability when required with a HotCut.'*								
3a	Connect								
	Under direction of the RCCC, re-establish all databases due to								
4	*premature final disconnect of ported TN(s). (Throwback)*								
4a	Connect								
	Obtain notification of trouble conditions on a CLEC end-user's line								
5	*requiring RCMAC analysis and translation changes. (Throwback)*								
5a	Connect								
	Receive notification of trouble on a customer's line via PARIS,								
6	*TRACKER, or WFA-DI; analyze and repair.*								
6a	Connect								
	Research and refer to the RCCC those translation packets held in								
7	*MARCH for which no coordination notification was received.*								
7a	Connect								
13	*Total Connect*	Sum(Ln1a .Ln7a)							PRS-1

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.n	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	Large Job ("Project") HotCut Initial								
	RCCC								
	Negotiate Due Date And Fall Out Date With Frame, Inform CLEC, Get CLEC Confirmation (Proj./Batch Only)								
a	Connect								
:	*Analyze HotCut Order*								
;a	Connect								
·	*Create and Distribute Project Spreadsheet (Proj./Batch Only)*								
·a	Connect								
·	*If Order Includes IDLC, Verify Dispatch on DD-1 (Individual Only)*								
;a	Connect								
¡	*Perform Required Pre-Testing*								
·a	Connect								
¡	*Coordinated HotCut On Due Date*								
·a	Connect								
'	*Complete Order*								
'a	Connect								
¡	*Resolve Order Problems and Reschedule*								
;a	Connect								
¡	*Document Order Activity*								
¡a	Connect								
0	*Analyze Throwback*								
0a	Connect								
1	*Coordinate Throwback*								
1a	Connect								
2	*Complete Throwback*								
2a	Connect								
3	*Total Connect*	um(Ln1a. Ln12a)							PRS-1

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	

Large Job ("Project") HotCut Initial

APC

Assign outside plant and central office facilities for non-flow-through

1 · *service orders, answer calls for assistance from Field Technicians,*

1a · Connect

2 · *Total Connect* · Ln1a · PRS-1

RCMAC

Obtain direct notification from RCCC for UNE migration to

1 · *colocation arrangement which requires the release of translation*

1a · Connect

Receive notification through PARIS of need to perform a manual

2 · *translation change on working service.*

2a · Connect

Release translation change, (under direction of the RCCC) into

3 · *MARCH to effect number portability when required with a HotCut.'*

3a · Connect

Under direction of the RCCC, re-establish all databases due to

4 · *premature final disconnect of ported TN(s). (Throwback)*

4a · Connect

Obtain notification of trouble conditions on a CLEC end-user's line

5 · *requiring RCMAC analysis and translation changes. (Throwback)*

5a · Connect

Receive notification of trouble on a customer's line via PARIS,

6 · *TRACKER, or WFA-DI; analyze and repair.*

6a · Connect

Research and refer to the RCCC those translation packets held in

7 · *MARCH for which no coordination notification was received.*

7a · Connect

13 · *Total Connect* · Sum(Ln1a .Ln7a) · PRS-1

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	Large Job ("Project") HotCut Additional								
	RCCC								
1	*Negotiate Due Date And Fall Out Date With Frame, Inform CLEC, Get CLEC Confirmation (Proj./Batch Only)*								
1a	Connect								
2	*Analyze HotCut Order*								
2a	Connect								
3	*Create and Distribute Project Spreadsheet (Proj./Batch Only)*								
3a	Connect								
4	*If Order Includes IDLC, Verify Dispatch on DD-1 (Individual Only)*								
4a	Connect								
5	*Perform Required Pre-Testing*								
5a	Connect								
6	*Coordinated HotCut On Due Date*								
6a	Connect								
7	*Complete Order*								
7a	Connect								
8	*Resolve Order Problems and Reschedule*								
8a	Connect								
9	*Document Order Activity*								
9a	Connect								
10	*Analyze Throwback*								
10a	Connect								
11	*Coordinate Throwback*								
11a	Connect								
12	*Complete Throwback*								
12a	Connect								
13	*Total Connect*	Sum(Ln1a. Ln12a)							PRS-2

Verizon - Florida

Wholesale Non-recurring Study

Provisioning

Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	Large Job ("Project") HotCut Additional								
	APC								
	Assign outside plant and central office facilities for non-flow-through								
1	*service orders, answer calls for assistance from Field Technicians,*								
1a	Connect								
2	*Total Connect*	Ln1a							PRS-2
	RCMAC								
	Obtain direct notification from RCCC for UNE migration to								
1	*colocation arrangement which requires the release of translation*								
1a	Connect								
	Receive notification through PARIS of need to perform a manual								
2	*translation change on working service.*								
2a	Connect								
	Release translation change, (under direction of the RCCC) into								
3	*MARCH to effect number portability when required with a HotCut.'*								
3a	Connect								
	Under direction of the RCCC, re-establish all databases due to								
4	*premature final disconnect of ported TN(s). (Throwback)*								
4a	Connect								
	Obtain notification of trouble conditions on a CLEC end-user's line								
5	*requiring RCMAC analysis and translation changes. (Throwback)*								
5a	Connect								
	Receive notification of trouble on a customer's line via PARIS,								
6	*TRACKER, or WFA-DI, analyze and repair.*								
6a	Connect								
	Research and refer to the RCCC those translation packets held in								
7	*MARCH for which no coordination notification was received*								
7a	Connect								
13	*Total Connect*	Sum(Ln1a .Ln7a)							PRS-2

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Provisioning

Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	Batch HotCut Initial								
	RCCC								
	Negotiate Due Date And Fall Out Date With Frame, Inform CLEC,								
1	*Get CLEC Confirmation (Proj./Batch Only)*								
1a	Connect								
2	*Analyze HotCut Order*								
2a	Connect								
3	*Create and Distribute Project Spreadsheet (Proj /Batch Only)*								
3a	Connect								
4	*If Order Includes IDLC, Verify Dispatch on DD-1 (Individual Only)*								
4a	Connect								
5	*Perform Required Pre-Testing*								
5a	Connect								
6	*Coordinated HotCut On Due Date*								
6a	Connect								
7	*Complete Order*								
7a	Connect								
8	*Resolve Order Problems and Reschedule*								
8a	Connect								
9	*Document Order Activity*								
9a	Connect								
10	*Analyze Throwback*								
10a	Connect								
11	*Coordinate Throwback*								
11a	Connect								
12	*Complete Throwback*								
12a	Connect								
13	*Total Connect*	Sum(Ln1a Ln12a)							PRS-2

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	Batch HotCut Initial								
	APC								
	Assign outside plant and central office facilities for non-flow-through								
1	*service orders, answer calls for assistance from Field Technicians,*								
1a	Connect								
2	*Total Connect*	Ln1a							PRS-2
	RCMAC								
	Obtain direct notification from RCCC for UNE migration to								
1	*colocation arrangement which requires the release of translation*								
1a	Connect								
	Receive notification through PARIS of need to perform a manual								
2	*translation change on working service.*								
2a	Connect								
	Release translation change, (under direction of the RCCC) into								
3	*MARCH to effect number portability when required with a HotCut.*[1]								
3a	Connect								
	Under direction of the RCCC, re-establish all databases due to								
4	*premature final disconnect of ported TN(s). (Throwback)*								
4a	Connect								
	Obtain notification of trouble conditions on a CLEC end-user's line								
5	*requiring RCMAC analysis and translation changes. (Throwback)*								
5a	Connect								
	Receive notification of trouble on a customer's line via PARIS,								
6	*TRACKER, or WFA-DI; analyze and repair.*								
6a	Connect								
	Research and refer to the RCCC those translation packets held in								
7	*MARCH for which no coordination notification was received*								
7a	Connect								
13	*Total Connect*	Sum(Ln1a Ln7a)							PRS-2

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Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	Batch HotCut Additional								
	RCCC								
	Negotiate Due Date And Fall Out Date With Frame, Inform CLEC,								
1	*Get CLEC Confirmation (Proj./Batch Only)*								
1a	Connect								
2	*Analyze HotCut Order*								
2a	Connect								
3	*Create and Distribute Project Spreadsheet (Proj./Batch Only)*								
3a	Connect								
4	*If Order Includes IDLC, Verify Dispatch on DD-1 (Individual Only)*								
4a	Connect								
5	*Perform Required Pre-Testing*								
5a	Connect								
6	*Coordinated HotCut On Due Date*								
6a	Connect								
7	*Complete Order*								
7a	Connect								
8	*Resolve Order Problems and Reschedule*								
8a	Connect								
9	*Document Order Activity*								
9a	Connect								
10	*Analyze Throwback*								
10a	Connect								
11	*Coordinate Throwback*								
11a	Connect								
12	*Complete Throwback*								
12a	Connect								
13	*Total Connect*	Sum(Ln1a Ln12a)							PRS-2

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	Batch HotCut Additional								
	APC								
1	*Assign outside plant and central office facilities for non-flow-through service orders, answer calls for assistance from Field Technicians,*								
1a	Connect		▨	▨	▨	▨			
2	*Total Connect*	Ln1a					▨	▨	PRS-2
	RCMAC								
1	*Obtain direct notification from RCCC for UNE migration to colocation arrangement which requires the release of translation*								
1a	Connect		▨	▨	▨	▨			
2	*Receive notification through PARIS of need to perform a manual translation change on working service.*								
2a	Connect		▨	▨	▨	▨			
3	*Release translation change, (under direction of the RCCC) into MARCH to effect number portability when required with a HotCut.'*								
3a	Connect		▨	▨	▨	▨			
4	*Under direction of the RCCC, re-establish all databases due to premature final disconnect of ported TN(s). (Throwback)*								
4a	Connect		▨	▨	▨	▨			
5	*Obtain notification of trouble conditions on a CLEC end-user's line requiring RCMAC analysis and translation changes. (Throwback)*								
5a	Connect		▨	▨	▨	▨			
6	*Receive notification of trouble on a customer's line via PARIS, TRACKER, or WFA-DI; analyze and repair.*								
6a	Connect		▨	▨	▨	▨			
7	*Research and refer to the RCCC those translation packets held in MARCH for which no coordination notification was received*								
7a	Connect		▨	▨	▨	▨			
13	*Total Connect*	Sum(Ln1a..Ln7a)					▨	▨	PRS-2

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Provisioning
Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	WPTS Coordination Expedite								
	RCCC								
	Negotiate Due Date And Fall Out Date With Frame, Inform CLEC,								
1	*Get CLEC Confirmation (Proj./Batch Only)*								
1a	Connect - Expedite								
1b	Connect - Non-Expedite								
2	*Analyze HotCut Order*								
2a	Connect - Expedite								
2b	Connect - Non-Expedite								
3	*Create and Distribute Project Spreadsheet (Proj./Batch Only)*								
3a	Connect - Expedite								
3b	Connect - Non-Expedite								
4	*If Order Includes IDLC, Verify Dispatch on DD-1 (Individual Only)*								
4a	Connect - Expedite								
4b	Connect - Non-Expedite								
5	*Perform Required Pre-Testing*								
5a	Connect - Expedite								
5b	Connect - Non-Expedite								
6	*Coordinated HotCut On Due Date*								
6a	Connect - Expedite								
6b	Connect - Non-Expedite								
7	*Complete Order*								
7a	Connect - Expedite								
7b	Connect - Non-Expedite								
8	*Resolve Order Problems and Reschedule*								
8a	Connect - Expedite								
8b	Connect - Non-Expedite								
9	*Document Order Activity*								
9a	Connect - Expedite								
9b	Connect - Non-Expedite								
10	*Analyze Throwback*								
10a	Connect - Expedite								
10b	Connect - Non-Expedite								
11	*Coordinate Throwback*								
11a	Connect - Expedite								
11b	Connect - Non-Expedite								
12	*Complete Throwback*								
12a	Connect - Expedite								
12b	Connect - Non-Expedite								
13	*Total Connect - Expedite*	Sum(Ln1a. Ln12a)							PRS-2
14	*Total Connect - Non-Expedite*	Sum(Ln1b Ln12b)							PRS-2

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	

WPTS Coordination Expedite

APC

Assign outside plant and central office facilities for non-flow-through

1	*service orders, answer calls for assistance from Field Technicians,*								
1a	Connect - Expedite								
1b	Connect - Non-Expedite								
2	*Total Connect - Expedite*	Ln1a							PRS-2
3	*Total Connect - Non-Expedite*	Ln1b							PRS-2

RCMAC

Obtain direct notification from RCCC for UNE migration to

1	*colocation arrangement which requires the release of translation*								
1a	Connect - Expedite								
1b	Connect - Non-Expedite								
	Receive notification through PARIS of need to perform a manual								
2	*translation change on working service.*								
2a	Connect - Expedite								
2b	Connect - Non-Expedite								
	Release translation change, (under direction of the RCCC) into								
3	*MARCH to effect number portability when required with a HotCut.'*								
3a	Connect - Expedite								
3b	Connect - Non-Expedite								
	Under direction of the RCCC, re-establish all databases due to								
4	*premature final disconnect of ported TN(s). (Throwback)*								
4a	Connect - Expedite								
4b	Connect - Non-Expedite								
	Obtain notification of trouble conditions on a CLEC end-user's line								
5	*requiring RCMAC analysis and translation changes. (Throwback)*								
5a	Connect - Expedite								
5b	Connect - Non-Expedite								
	Receive notification of trouble on a customer's line via PARIS,								
6	*TRACKER, or WFA-DI, analyze and repair.*								
6a	Connect - Expedite								
6b	Connect - Non-Expedite								
	Research and refer to the RCCC those translation packets held in								
7	*MARCH for which no coordination notification was received*								
7a	Connect - Expedite								
7b	Connect - Non-Expedite								
13	*Total Connect - Expedite*	Sum(Ln1a. Ln7a)							PRS-2
14	*Total Connect - Non-Expedite*	Sum(Ln1b. Ln7b)							PRS-2

PRO-18

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	IDLC Surcharge								
	RCCC								
	Negotiate Due Date And Fall Out Date With Frame, Inform CLEC,								
1	*Get CLEC Confirmation (Proj./Batch Only)*								
1a	Connect								
2	*Analyze HotCut Order*								
2a	Connect								
3	*Create and Distribute Project Spreadsheet (Proj./Batch Only)*								
3a	Connect								
4	*If Order Includes IDLC, Verify Dispatch on DD-1 (Individual Only)*								
4a	Connect								
5	*Perform Required Pre-Testing*								
5a	Connect								
6	*Coordinated HotCut On Due Date*								
6a	Connect								
7	*Complete Order*								
7a	Connect								
8	*Resolve Order Problems and Reschedule*								
8a	Connect								
9	*Document Order Activity*								
9a	Connect								
10	*Analyze Throwback*								
10a	Connect								
11	*Coordinate Throwback*								
11a	Connect								
12	*Complete Throwback*								
12a	Connect								
13	*Total Connect*	Sum(Ln1a..Ln12a)							PRS-2

PRO-19

Verizon - Florida

Wholesale Non-recurring Study

Provisioning

Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A*B*C, D=Source	E=LLR	F=D*E	
	IDLC Surcharge								
	APC								
1	*Assign outside plant and central office facilities for non-flow-through service orders, answer calls for assistance from Field Technicians,*								
1a	Connect		▓	▓	▓	▓	▓		
2	*Total Connect*	Ln1a				▓	▓	▓	PRS-2
	RCMAC								
1	*Obtain direct notification from RCCC for UNE migration to colocation arrangement which requires the release of translation*								
1a	Connect		▓	▓	▓	▓			
2	*Receive notification through PARIS of need to perform a manual translation change on working service.*								
2a	Connect		▓	▓	▓	▓			
3	*Release translation change, (under direction of the RCCC) into MARCH to effect number portability when required with a HotCut.'*								
3a	Connect		▓	▓	▓	▓			
4	*Under direction of the RCCC, re-establish all databases due to premature final disconnect of ported TN(s). (Throwback)*								
4a	Connect		▓	▓	▓	▓			
5	*Obtain notification of trouble conditions on a CLEC end-user's line requiring RCMAC analysis and translation changes. (Throwback)*								
5a	Connect		▓	▓	▓	▓			
6	*Receive notification of trouble on a customer's line via PARIS, TRACKER, or WFA-DI; analyze and repair.*								
6a	Connect		▓	▓	▓	▓			
7	*Research and refer to the RCCC those translation packets held in MARCH for which no coordination notification was received.*								
7a	Connect		▓	▓	▓	▓			
13	*Total Connect*	Sum(Ln1a..Ln7a)				▓	▓		PRS-2

Note 1: Results obtained from time and motion study conducted in Verizon-East states.
Note 2: Results for APC and RCMAC obtained from NY litigated study.

Verizon - Florida
Wholesale Non-recurring Study
Central Office
Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 2	C=Note 2	D=A*B*C, D=Source	E=LLR	F=D*E	
	2-Wire WPTS Coordination HotCut Initial ("Basic")								
	CO FRAME								
1	Analyze HotCut Order								
1a	Connect								
2	Travel to Remote Central Office								
2a	Connect								
3	Prewire Line(s)								
3a	Connect								
4	Perform HotCut on Due Date								
4a	Connect								
5	Complete Order								
5a	Connect								
6	Pull Disconnected Wire On DD+1								
6a	Connect								
7	Perform Throwback								
7a	Connect								
8	Total Connect	Sum(Ln1a .Ln7a)							COS

COF-1

Verizon - Florida
Wholesale Non-recurring Study
Central Office
Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 2	C=Note 2	D=A*B*C, D=Source	E=LLR	F=D*E	
	2-Wire WPTS Coordination HotCut Add'l ("Basic")								
	CO FRAME								
1	*Analyze HotCut Order*								
1a	Connect								
2	*Travel to Remote Central Office*								
2a	Connect								
3	*Prewire Line(s)*								
3a	Connect								
4	*Perform HotCut on Due Date*								
4a	Connect								
5	*Complete Order*								
5a	Connect								
6	*Pull Disconnected Wire On DD+1*								
6a	Connect								
7	*Perform Throwback*								
7a	Connect								
8	*Total Connect*	Sum(Ln1a..Ln7a)							COS

Verizon - Florida
Wholesale Non-recurring Study
Central Office
Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 2	C=Note 2	D=A*B*C, D=Source	E=LLR	F=D*E	
	4-Wire WPTS Coordination HotCut Initial ("Basic")								
	CO FRAME								
1	*Analyze HotCut Order*								
1a	Connect								
2	*Travel to Remote Central Office*								
2a	Connect								
3	*Prewire Line(s)*								
3a	Connect								
4	*Perform HotCut on Due Date*								
4a	Connect								
5	*Complete Order*								
5a	Connect								
6	*Pull Disconnected Wire On DD+1*								
6a	Connect								
7	*Perform Throwback*								
7a	Connect								
8	*Total Connect*	Sum(Ln1a..Ln7a)							COS

COF-3

Verizon - Florida
Wholesale Non-recurring Study
Central Office
Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 2	C=Note 2	D=A*B*C, D=Source	E=LLR	F=D*E	
	4-Wire WPTS Coordination HotCut Add'l ("Basic")								
	CO FRAME								
1	*Analyze HotCut Order*								
1a	Connect								
2	*Travel to Remote Central Office*								
2a	Connect								
3	*Prewire Line(s)*								
3a	Connect								
4	*Perform HotCut on Due Date*								
4a	Connect								
5	*Complete Order*								
5a	Connect								
6	*Pull Disconnected Wire On DD+1*								
6a	Connect								
7	*Perform Throwback*								
7a	Connect								
8	*Total Connect*	Sum(Ln1a..Ln7a)							COS

Verizon - Florida
Wholesale Non-recurring Study
Central Office
Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 2	C=Note 2	D=A*B*C, D=Source	E=LLR	F=D*E	
	Large Job ("Project") HotCut Initial								
	CO FRAME								
1	*Analyze HotCut Order*								
1a	Connect								
2	*Travel to Remote Central Office*								
2a	Connect								
3	*Prewire Line(s)*								
3a	Connect								
4	*Perform HotCut on Due Date*								
4a	Connect								
5	*Complete Order*								
5a	Connect								
6	*Pull Disconnected Wire On DD+1*								
6a	Connect								
7	*Perform Throwback*								
7a	Connect								
8	*Total Connect*	Sum(Ln1a..Ln7a)							COS

COF-5

Verizon - Florida
Wholesale Non-recurring Study
Central Office
Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 2	C=Note 2	D=A*B*C, D=Source	E=LLR	F=D*E	
	Large Job ("Project") HotCut Additional								
	CO FRAME								
1	*Analyze HotCut Order*								
1a	Connect								
2	*Travel to Remote Central Office*								
2a	Connect								
3	*Prewire Line(s)*								
3a	Connect								
4	*Perform HotCut on Due Date*								
4a	Connect								
5	*Complete Order*								
5a	Connect								
6	*Pull Disconnected Wire On DD+1*								
6a	Connect								
7	*Perform Throwback*								
7a	Connect								
8	*Total Connect*	Sum(Ln1a..Ln7a)							COS

Verizon - Florida
Wholesale Non-recurring Study
Central Office
Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 2	C=Note 2	D=A*B*C, D=Source	E=LLR	F=D*E	
	Batch HotCut Initial								
	CO FRAME								
1	*Analyze HotCut Order*								
1a	Connect								
2	*Travel to Remote Central Office*								
2a	Connect								
3	*Prewire Line(s)*								
3a	Connect								
4	*Perform HotCut on Due Date*								
4a	Connect								
5	*Complete Order*								
5a	Connect								
6	*Pull Disconnected Wire On DD+1*								
6a	Connect								
7	*Perform Throwback*								
7a	Connect								
8	*Total Connect*	Sum(Ln1a..Ln7a)							COS

Verizon - Florida
Wholesale Non-recurring Study
Central Office
Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 2	C=Note 2	D=A*B*C, D=Source	E=LLR	F=D*E	
	Batch HotCut Additional								
	CO FRAME								
1	*Analyze HotCut Order*								
1a	*Connect*								
2	*Travel to Remote Central Office*								
2a	*Connect*								
3	*Prewire Line(s)*								
3a	*Connect*								
4	*Perform HotCut on Due Date*								
4a	*Connect*								
5	*Complete Order*								
5a	*Connect*								
6	*Pull Disconnected Wire On DD+1*								
6a	*Connect*								
7	*Perform Throwback*								
7a	*Connect*								
8	*Total Connect*	Sum(Ln1a..Ln7a)							COS

Verizon - Florida
Wholesale Non-recurring Study
Central Office
Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 2	C=Note 2	D=A*B*C, D=Source	E=LLR	F=D*E	
	WPTS Coordination Expedite								
	CO FRAME								
1	*Analyze HotCut Order*								
1a	Connect - Expedite								
1b	Connect - Non-Expedite								
2	*Travel to Remote Central Office*								
2a	Connect - Expedite								
2b	Connect - Non-Expedite								
3	*Prewire Line(s)*								
3a	Connect - Expedite								
3b	Connect - Non-Expedite								
4	*Perform HotCut on Due Date*								
4a	Connect - Expedite								
4b	Connect - Non-Expedite								
5	*Complete Order*								
5a	Connect - Expedite								
5b	Connect - Non-Expedite								
6	*Pull Disconnected Wire On DD+1*								
6a	Connect - Expedite								
6b	Connect - Non-Expedite								
7	*Perform Throwback*								
7a	Connect - Expedite								
7b	Connect - Non-Expedite								
8	*Total Connect - Expedite*	Sum(Ln1a Ln7a)							COS
9	*Total Connect - Non-Expedite*	Sum(Ln1b .Ln7b)							COS

Verizon - Florida
Wholesale Non-recurring Study
Central Office
Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Total Cost	Destination
			A=Note 1, Source	B=Note 2	C=Note 2	D=A*B*C, D=Source	E=LLR	F=D*E	
	IDLC Surcharge								
	CO FRAME								
1	*Analyze HotCut Order*								
1a	Connect								
2	*Travel to Remote Central Office*								
2a	Connect								
3	*Prewire Line(s)*								
3a	Connect								
4	*Perform HotCut on Due Date*								
4a	Connect								
5	*Complete Order*								
5a	Connect								
6	*Pull Disconnected Wire On DD+1*								
6a	Connect								
7	*Perform Throwback*								
7a	Connect								
8	*Wiring of new line (2-Wire New Initial Surrogate)*								
8a	Connect	Note 2							
9	*Reduction in time for actual hot cut (From FLM)*								
9a	Connect	Note 2							
10	*Total Connect*	Sum(Ln1a. Ln9a)							COS

Note 1. Work times derived from time and motion study conducted in California and Washington.
Note 2. Results obtained from study conducted in Verizon-East states.

Verizon - Florida
Wholesale Non-recurring Study
Field Installation
Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Dispatch	Total Cost	Destination
			A=Note 1	B=Note 2	C=Note 1	D=A*B*C, D=Source	E=LLR	F=Note 3	G=(D*E)+F	
	FIELD									
	2-Wire WPTS Coordination HotCut Initial ("Basic")									
	Perform HotCut-related work in the field.									
	Connect									FDS
	2-Wire WPTS Coordination HotCut Add'l ("Basic")									
	Perform HotCut-related work in the field.									
	Connect									FDS
	4-Wire WPTS Coordination HotCut Initial ("Basic")									
	Perform HotCut-related work in the field.									
	Connect									FDS
	4-Wire WPTS Coordination HotCut Add'l ("Basic")									
	Perform HotCut-related work in the field.									
	Connect									FDS
	Large Job ("Project") HotCut Initial									
	Perform HotCut-related work in the field.									
	Connect									FDS
	Large Job ("Project") HotCut Additional									
	Perform HotCut-related work in the field.									
	Connect									FDS

FLD-1

Verizon - Florida
Wholesale Non-recurring Study
Field Installation
Cost Calculations

Ln	Activity Description	Source	Minutes per Line	Probability of Occurrence	Forward Looking Adjustment	Forward Looking Time	LLR per Minute	Dispatch	Total Cost	Destination
			A=Note 1	B=Note 2	C=Note 1	D=A*B*C, D=Source	E=LLR	F=Note 3	G=(D*E)+F	
	FIELD									
	Batch HotCut Initial									
	Perform HotCut-related work in the field.									
	Connect									FDS
	Batch HotCut Additional									
	Perform HotCut-related work in the field.									
	Connect									FDS
	IDLC Surcharge									
1	*Transfer Pair(s) at SAI when Spare Exists*									
1a	Connect	Note 2								
2	*Transfer Pair(s) at SAI when Spare Does Not Exist.*									
2a	Connect	Note 2								
3	Additional Dispatch Cost									
4	*Total Connect*	Ln1a+Ln2a								
5	Total IDLC Surcharge	Ln3+Ln4								FDS

Note 1 The work times were derived from Subloop Drive Time study.
Note 2. Results obtained from study conducted in Verizon-East states.
Note 3· Dispatch applies only to the Initial line of an order Costs derived using methodology from previous NRC study

Confidential Information
Filing Date 12-04-03
Amended 2-17-04

Verizon - Florida
Wholesale Non-recurring Study
Miscellaneous Wholesale Elements
Fully Assigned Labor Rates

Labor Trend Factor = 1.04

ST	Functional Organization	Job Title	2002 Labor Rate (Hourly)	2002 Labor Rate per Minute	2003 Trended Labor Rate per Minute	2004 Trended Labor Rate per Minute	2005 Trended Labor Rate per Minute	Destination
			A	B=A/60	C=B*LTF	D=C*LTF	E=D*LTF	
IN	NMC	Representative - NMC						
ID	NMC	Representative - NMC						
	NMC	Representative - NMC						ORD-1..10
FL	RCCC	OMT Complex Assigner						PRO-1..20
FL	APC	Facility Provisioning Specialist						PRO-1..20
FL	RCMAC	Switch Provisioning Specialist						PRO-1..20
FL	Central Office	211 SWITCHING SVC						COF-1..10
FL	Field Installation	201-I&R/MAINT SPLICER						
FL	Field Installation	221-PBX INSTAL & MAINT						
FL	Field Installation							FLD-1&2

Note: Data provided by Verizon Financial Management.

LLR-1

Verizon - Florida
Wholesale Non-recurring Study
Miscellaneous Wholesale Elements
Input Factors

Ln	Factor	Source	Value	Destination
			A=Source	
1	Common Overhead	Note 1		RCOH
2	Gross Revenue Loading	Note 1		RGRL
3	Labor Trend Factor	Note 2	1.04	LLR

Note 1: Data obtained from VzCost Model.
Note 2: Data provided by Verizon Financial Management.

FCT-1

Verizon - Florida
Wholesale Non-recurring Study
Miscellaneous Wholesale Elements
Database

TIMES BY ACTIVITY BY ORGANIZATION

Org	Type	UNE	Activity	Act Num	Time Init	Time Addl	Notes
CO	Proj & BATCH	2 WIRE	ANALYZE HOTCUT ORDER	1			
CO	Proj & BATCH	2 WIRE	TRAVEL TO REMOTE CENTRAL OFFICE	2			
CO	Proj. & BATCH	2 WIRE	PREWIRE LINES	3			
CO	Proj. & BATCH	2 WIRE	PERFORM HOTCUT ON DUE DATE	4			
CO	Proj. & BATCH	2 WIRE	COMPLETE ORDER	5			
CO	Proj. & BATCH	2 WIRE	PULL DISCONNECTED WIRE ON DD+1	6			
CO	Proj & BATCH	2 WIRE	PERFORM THROWBACK	7			
CO	INDIVIDUAL (2W &4)	2 WIRE	ANALYZE HOTCUT ORDER	1			
CO	INDIVIDUAL (2W &4)	2 WIRE	TRAVEL TO REMOTE CENTRAL OFFICE	2			Results obtained from Subloop Drive Time Study.
CO	INDIVIDUAL (2W &4)	2 WIRE	PREWIRE LINE	3			
CO	INDIVIDUAL (2W &4)	2 WIRE	PERFORM HOTCUT ON DUE DATE	4			
CO	INDIVIDUAL (2W &4)	2 WIRE	COMPLETE ORDER	5			
CO	INDIVIDUAL (2W &4)	2 WIRE	PULL DISCONNECTED WIRE ON DD+1	6			
CO	INDIVIDUAL (2W &4)	2 WIRE	PERFORM THROWBACK	7			
NMC	Proj. & BATCH	2 WIRE	NEGOTIATE DUE DATE AND FALL OUT DATE WITH FRAME, INFORM CLEC, GET CLEC CONFIRMATION	1			
NMC	Proj. & BATCH	2 WIRE	QUERY CLEC ABOUT NON FLOW THROUGH ORDER	2			
NMC	Proj & BATCH	2 WIRE	VERIFY ORDER FROM CLEC SPREADSHEET	3			
NMC	Proj. & BATCH	2 WIRE	CREATE ORDER MANUALLY, IF NECESSARY	4			
NMC	Proj. & BATCH	2 WIRE	REFER ASSIGNMENT PROBLEM TO CLEC, APC, OR NMC	5			
NMC	Proj. & BATCH	2 WIRE	CANCEL OR MODIFY DUE DATE ON ORDER, IF NECESSARY	6			
NMC	Proj & BATCH	2 WIRE	PERFORM THROWBACK	7			
NMC	INDIVIDUAL (2W &4)	2 WIRE	QUERY CLEC ABOUT NON FLOW THROUGH ORDER	2			
NMC	INDIVIDUAL (2W &4)	2 WIRE	CREATE ORDER MANUALLY, IF NECESSARY	4			
NMC	INDIVIDUAL (2W &4)	2 WIRE	REFER ASSIGNMENT PROBLEM TO CLEC, APC, OR NMC	5			
NMC	INDIVIDUAL (2W &4)	2 WIRE	CANCEL OR MODIFY DUE DATE ON ORDER, IF NECESSARY	6			
NMC	INDIVIDUAL (2W &4)	2 WIRE	PERFORM THROWBACK	7			
RCCC	Proj. & BATCH	2 WIRE	NEGOTIATE DUE DATE AND FALL OUT DATE WITH FRAME, INFORM CLEC, GET CLEC CONFIRMATION	1			
RCCC	Proj & BATCH	2 WIRE	ANALYZE HOTCUT ORDER	2			
RCCC	Proj & BATCH	2 WIRE	CREATE AND DISTRIBUTE PROJECT SPREADSHEET	3			
RCCC	Proj & BATCH	2 WIRE	PERFORM REQUIRED PRE-TESTING	5			
RCCC	Proj. & BATCH	2 WIRE	COORDINATE HOTCUT ON DUE DATE	6			
RCCC	Proj & BATCH	2 WIRE	COMPLETE ORDER	7			
RCCC	Proj & BATCH	2 WIRE	RESOLVE ORDER PROBLEMS AND RESCHEDULE	8			
RCCC	Proj & BATCH	2 WIRE	DOCUMENT ORDER ACTIVITY	9			
RCCC	Proj & BATCH	2 WIRE	ANALYZE THROWBACK	10			
RCCC	Proj & BATCH	2 WIRE	COORDINATE THROWBACK	11			
RCCC	Proj & BATCH	2 WIRE	COMPLETE THROWBACK	12			
RCCC	INDIVIDUAL (2W &4)	2 WIRE	ANALYZE HOTCUT ORDER	2			
RCCC	INDIVIDUAL (2W &4)	2 WIRE	IF ORDER INCLUDES IDLC, VERIFY DISPATCH ON DD+1	4			
RCCC	INDIVIDUAL (2W &4)	2 WIRE	PERFORM REQUIRED PRE-TESTING	5			
RCCC	INDIVIDUAL (2W &4)	2 WIRE	COORDINATE HOTCUT ON DUE DATE	6			
RCCC	INDIVIDUAL (2W &4)	2 WIRE	COMPLETE ORDER	7			
RCCC	INDIVIDUAL (2W &4)	2 WIRE	RESOLVE ORDER PROBLEMS AND RESCHEDULE	8			
RCCC	INDIVIDUAL (2W &4)	2 WIRE	DOCUMENT ORDER ACTIVITY	9			
RCCC	INDIVIDUAL (2W &4)	2 WIRE	ANALYZE THROWBACK	10			
RCCC	INDIVIDUAL (2W &4)	2 WIRE	COORDINATE THROWBACK	11			
RCCC	INDIVIDUAL (2W &4)	2 WIRE	COMPLETE THROWBACK	12			

DBS-1

The following amendments were made to the Verizon Florida Hot Cut Panel Direct Testimony filed on December 4, 2003:

- DBS Tab, Lines 9 & 16, 'Travel to Remote' changed from 7.94 to 7.31;
- DBS Tab, Line 10, 'Prewire Lines' changed from 5.01 to 9.02, which represents an 80% probability that 2 techs worked on the order;
- DBS Tab, Line 36, 'Create and Distribute Project Spreadsheet' changed from .32 to N/A;
- FCT Tab, 'Common Overhead' changed from .101574285 to .097074545
- LLR Tab, 'Directly Assigned' changed to 'Fully Assigned';
- LLR Tab, 2002 'RCCC' rate changed from $37.07 to $44.90;
- LLR Tab, 2002 'APC' rate changed from $37.07 to $32.85;
- LLR Tab, Row 15 was inadvertently hidden in previous filing – it is now 'unhidden';
- LLR Tab, 2002 'RCMAC' rate changed from $37.07 to $44.90;
- LLR Tab, 2002 '211 Switching' rate changed from $41.72 to $51.25;
- LLR Tab, 2002 '202 I & R/Maint. Spicer' rate changed from $41.72 to $47.41;
- LLR Tab, 2002 '221 PBX Instal & Maint.' Rate changed from $41.72 to $58.08;
- LLR Tab, Average rate for 'Field Installation' changed from $41.72 to $52.75;
- COF-1..10 Tab, 'Travel to Remote Central Office' Probability of Occurrence changed from 100% to 8.88%;
- PRO-1..20 Tab, 'APC' rate was pulling from cell LLR14 (RCCC rate) – it is now pulling from cell LLR15;
- ORD-1..9 Tab, 'Project Spreadsheet Update/Input' changed from 13.20 to 0;
- FDS Tab, FDS in 'Source' column changed to 'FLD-1 & FLD-2';
- PRS-1&2 Tab, 'RCCC, APC, & RCMAC' costs have been totaled and this figure carries forward to RDEV Tab;
- In keeping with the convention from previous filings, single-page tabs no longer have a number in their footer name (e.g., RDEV-1 changed to RDEV).

The following amendments were made to the Verizon Florida Hot Cut Panel Direct Testimony filed on December 4, 2003:

- DBS Tab, Lines 9 & 16, 'Travel to Remote' changed from 7.94 to 7.31;
- DBS Tab, Line 10, 'Prewire Lines' changed from 5.01 to 9.02, which represents an 80% probability that 2 techs worked on the order;
- DBS Tab, Line 36, 'Create and Distribute Project Spreadsheet' changed from .32 to N/A;
- FCT Tab, 'Common Overhead' changed from .101574285 to .097074545
- LLR Tab, 'Directly Assigned' changed to 'Fully Assigned';
- LLR Tab, 2002 'RCCC' rate changed from $37.07 to $44.90;
- LLR Tab, 2002 'APC' rate changed from $37.07 to $32.85;
- LLR Tab, 2002 'RCMAC' rate changed from $37.07 to $44.90;
- LLR Tab, 2002 '211 Switching' rate changed from $41.72 to $51.25;
- LLR Tab, 2002 '202 I & R/Maint. Spicer' rate changed from $41.72 to $47.41;
- LLR Tab, 2002 '221 PBX Instal & Maint.' Rate changed from $41.72 to $58.08;
- LLR Tab, Average rate for 'Field Installation' changed from $41.72 to $52.75;
- COF-1..10 Tab, 'Travel to Remote Central Office' Probability of Occurrence changed from 100% to 8.88%;
- ORD-1..9 Tab, 'Project Spreadsheet Update/Input' changed from 13.20 to 0;
- FDS Tab, FDS in 'Source' column changed to 'FLD-1 & FLD-2'.