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February 20, 2004

ORIGINAL

F. Marshall Deterding, Esquire
Rose, Sundstrom & Bentley, LLP
2548 Blairstone Pines Dr.
Tallahassee, Florida 32301

STAFF DATA REQUEST
VIA FACSIMILE
AND U.S. MAIL

RE: Docket No. 020896-WS - Petition by customers of Aloha Utilities, Inc. for deletion of portion of territory in Seven Springs area in Pasco County.

Dear Mr. Deterding:

By this letter, the Commission staff requests that Aloha Utilities, Inc. (Aloha or utility) provide responses to the following data requests.

The following questions address the need to improve the water quality to the customers of Seven Springs. Please provide responses in that context. Comments and costs related to future growth should be distinguished from those related to the existing customer base.

1. Describe the advantages and disadvantages of using packed tower aeration, alternative oxidants, and membrane technologies, as described in Dr. Levine's report, to address customer concerns about water discoloration and odor.
2. Provide a description of the steps and timeframes involved in implementing both pilot project tests and the final construction of each of the treatment alternative options described in Dr. Levine's report.
3. Provide the capital investment and annual operating expenses associated with the both the pilot projects and the completed construction for each treatment option.
4. Provide the estimated rate impact (without rate restructuring) of each of the treatment options.
5. Which of the methods recommended by Dr. Levine does Aloha believe would be the preferred method to improve the quality of water? Explain Aloha's reasons for choosing that option, addressing the associated costs, results expected, and why Aloha believes this option will most effectively and efficiently correct the black water problem.

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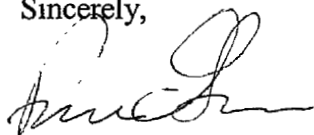
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John Wharton, Esquire
February 20, 2004
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6. Will this preferred method of treatment eliminate the occurrences of black water? Please explain your answer.

Please file the original and five copies of the requested information by March 15, 2004, with Ms. Blanca Bayó, Director, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. Please feel free to call me at (850) 413-6224 if you have any questions.

Sincerely,



Rosanne Gervasi
Senior Attorney

RG/dm

cc: Division of the Commission Clerk and Administrative Services
Stephen C. Burgess, Esquire
V. Abraham Kurien, M.D.
Mr. Edward O. Wood

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