

LISA HARVEY
Records
Brown, Wanda G

ORIGINAL

000121A

From: Hawkins, Sheila
Sent: Thursday, February 12, 2004 2:36 PM
To: Brenda Merritt; David Rich (E-mail); Jerry Hallenstein; Lisa Harvey (E-mail); Maryrose Sirianni (E-mail); Nancy H Sims (E-mail)
Cc: Bernadette Gorman (E-mail); Brooks, Lisa; Cherry, John; Craig Duncan (E-mail); Julie Rhoades (E-mail); Pettway, Stephanie; Sheila Hawkins (E-mail); Tabor, Ann
Subject: Florida PSC Tier II Payment

In compliance with Florida Public Service Commission Docket Number 000121-TP, a Tier II payment for December, 2003 activity was issued February 12, 2004, for \$256,200.00. Attached is a spreadsheet of the remedy amounts by submetric.

If you require any additional information, please contact me.



FL PSC Tier II.xls

DEPOSIT DATE:

0485 1 25 2004

CK #

207087545/6

CK # 256,200.00

2-20-04

RT

Sheila Hawkins

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CISC - SEEMs
(205) 714-0165
Sheila.Hawkins@Bellsouth.com

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DOCUMENT NUMBER-DATE

02743 FEB 25 04

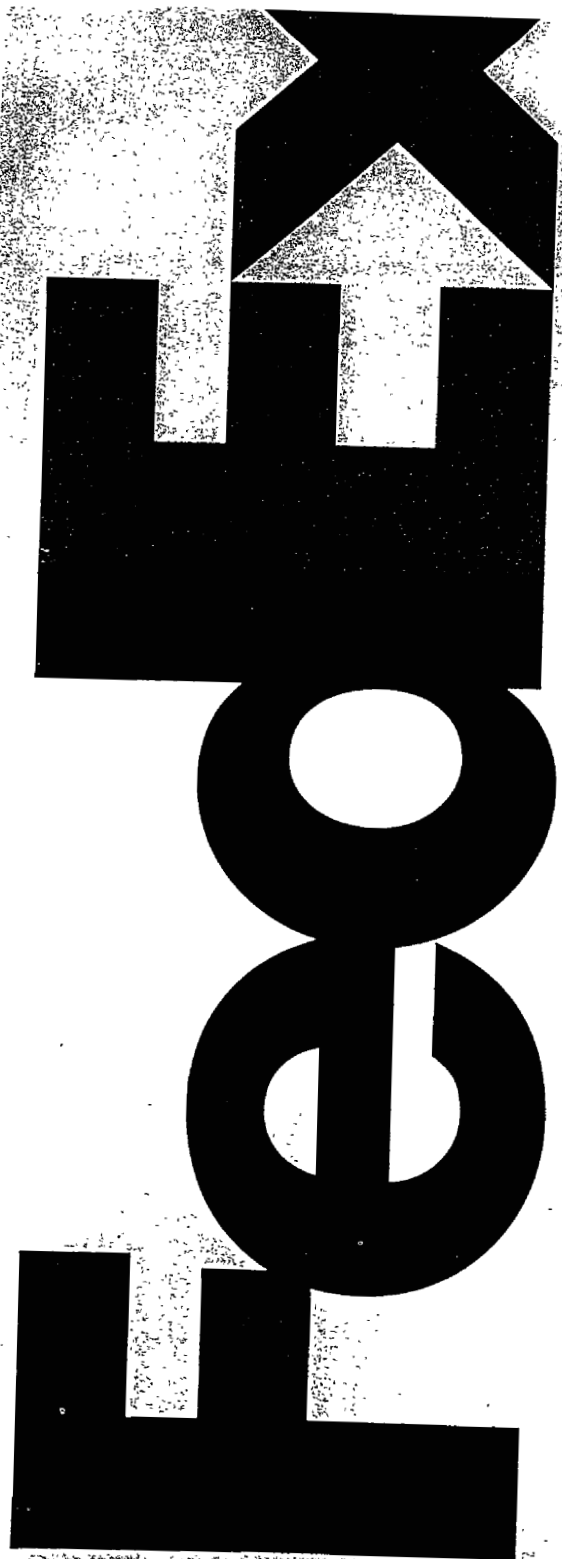
FPSC-COMMISSION CLERK

FL PSC Tier II
for Docket 000121-TP
for December, 2003

Submetric	Remedy Amount	Previous Month's Adjustment
Customer Trouble Report Rate -- Resale Business	\$ 3,550.00	
Customer Trouble Report Rate -- Resale PBX	\$ 3,550.00	
Customer Trouble Report Rate -- Resale Residence	\$ 3,550.00	
Customer Trouble Report Rate -- UNE Combo Other	\$ 10,400.00	
Customer Trouble Report Rate -- UNE Digital Loop DS1	\$ 10,400.00	
Customer Trouble Report Rate -- UNE ISDN (includes UDC)	\$ 10,400.00	
Customer Trouble Report Rate -- UNE Line Sharing	\$ 10,400.00	
Customer Trouble Report Rate -- UNE xDSL (ADSL-HDSL-UCL)	\$ 10,400.00	
Firm Order Confirmation Timeliness (Fully Mechanized) -- 2W Analog Loop w/LNP Non Design	\$ 700.00	
Firm Order Confirmation Timeliness (Fully Mechanized) -- EELs	\$ 700.00	
Firm Order Confirmation Timeliness (Partially Mechanized) -- 2W Analog Loop w/LNP Design	\$ 700.00	
Firm Order Confirmation Timeliness (Partially Mechanized) -- 2W Analog Loop w/LNP Non Design	\$ 700.00	
Firm Order Confirmation Timeliness (Partially Mechanized) -- Line Sharing	\$ 700.00	
Firm Order Confirmation Timeliness (Partially Mechanized) -- LNP Standalone	\$ 700.00	
Firm Order Confirmation Timeliness (Partially Mechanized) -- Resale Business	\$ 700.00	
Firm Order Confirmation Timeliness (Partially Mechanized) -- Resale Residence	\$ 700.00	
Firm Order Confirmation Timeliness (Partially Mechanized) -- UNE Digital Loop DS1	\$ 700.00	
Firm Order Confirmation Timeliness (Partially Mechanized) -- UNE ISDN	\$ 700.00	
Firm Order Confirmation Timeliness (Partially Mechanized) -- UNE Other Non Design	\$ 700.00	
Firm Order Confirmation Timeliness (Partially Mechanized) -- UNE xDSL (ADSL-HDSL-UCL)	\$ 700.00	
FOC & Reject Completeness (Fully Mechanized) -- EELs	\$ 700.00	
FOC & Reject Completeness (Fully Mechanized) -- UNE ISDN	\$ 700.00	
FOC & Reject Completeness (Fully Mechanized) -- UNE xDSL (ADSL-HDSL-UCL)	\$ 700.00	
FOC & Reject Completeness (Non- Mechanized) -- INP Standalone	\$ 700.00	
FOC & Reject Completeness (Partially Mechanized) -- EELs	\$ 700.00	
FOC & Reject Completeness (Partially Mechanized) -- UNE ISDN	\$ 700.00	
FOC & Reject Completeness (Partially Mechanized) -- UNE xDSL (ADSL-HDSL-UCL)	\$ 700.00	
LNP ADTI and Disconnect Timeliness Interval Distribution - Non-Trigger	\$ 5,950.00	
Maintenance Average Duration Non Dispatch -- UNE ISDN (includes UDC)	\$ 10,400.00	
Maintenance Average Duration Non Dispatch -- UNE Line Sharing	\$ 10,400.00	
Maintenance Average Duration Non Dispatch -- UNE xDSL (ADSL-HDSL-UCL)	\$ 10,400.00	
Order Completion Interval Distribution (Dispatch < 10) -- 2W Analog Loop Design	\$ 10,400.00	
Order Completion Interval Distribution (Dispatch < 10) -- 2W Analog Loop w/LNP Design	\$ 10,400.00	
Order Completion Interval Distribution (Dispatch < 10) -- 2W Analog Loop w/LNP Non Design	\$ 10,400.00	

FL PSC Tier II
for Docket 000121-TP
for December, 2003

Order Completion Interval Distribution (Dispatch < 10) -- UNE Combo Other	\$	10,400.00	
Order Completion Interval Distribution (Non Dispatch < 10) -- 2W Analog Loop Design	\$	10,400.00	
Order Completion Interval Distribution (Non Dispatch < 10) -- 2W Analog Loop Non Design	\$	10,400.00	
Order Completion Interval Distribution (Non Dispatch < 10) -- 2W Analog Loop w/LNP Design	\$	10,400.00	
Order Completion Interval Distribution (Non Dispatch < 10) -- 2W Analog Loop w/LNP Non Design	\$	1,400.00	
Percent Flow-Through Service Requests (Summary) -- Total Business	\$	10,400.00	
Percent Missed Installation Appointments (Dispatch < 10) -- 2W Analog Loop Design	\$	10,400.00	
Percent Missed Installation Appointments (Dispatch < 10) -- UNE Digital Loop DS1	\$	10,400.00	
Percent Missed Repair Appointments Dispatch -- 2 w Analog Loop Non-Design	\$	10,400.00	
Percent Missed Repair Appointments Non Dispatch -- 2 w Analog Loop Non-Design	\$	10,400.00	
Percent of Software Errors Corrected in X (10, 30, 45) Business Days	\$	1,000.00	
Percent Provisioning Troubles w/in 30 Days of Service Order Completion (Non Dispatch < 10) -- 2W Analog Loop Non Design	\$	10,400.00	
Percent Response Received [in X seconds] -- LENS ATLAS	\$	250.00	
Percent Response Received [in X seconds] -- LENS CRIS-CRESCSRL	\$	250.00	
Percent Response Received [in X seconds] -- TAG ATLAS	\$	250.00	
Percent Response Received [in X seconds] -- TAG CRIS-TAG-CSR	\$	250.00	
Percent Response Received [in X seconds] -- TAG PSIMS/ORB**	\$	250.00	
Reject Interval -- Local Interconnection Trunks	\$	700.00	
Reject Interval (Partially Mechanized) -- 2W Analog Loop Design	\$	700.00	
Reject Interval (Partially Mechanized) -- 2W Analog Loop Non Design	\$	700.00	
Reject Interval (Partially Mechanized) -- 2W Analog Loop w/LNP Non Design	\$	700.00	
Reject Interval (Partially Mechanized) -- Line Sharing	\$	700.00	
Response Interval -- DLR	\$	250.00	
Response Interval -- LMOSupd	\$	250.00	
	\$	255,950.00	\$ 250.00



Express

ATLANTA, GA 30309

TO: FLORIDA PUBLIC SERVICE COMMISSION (205)
FISCAL SERVICE SECTION
2540 SHUMARD OAK BLVD

TALLAHASSEE, FL 32399

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