

210 N. Park Ave.

March 1, 2004

Via Overnight Delivery

Winter Park, FL

32789

Blanca Bayo, Director

Division of the Commission Clerk & Administrative Services

IXC Registration Form for Centrix Telecom, LLC

Florida Public Service Commission

P.O. Drawer 200

2540 Shumard Oak Boulevard

Winter Park, FL

Tallahassee, Florida 32399-0870

32790-0200

040187-77

Tel: 407-740-8575

Fax: 407-740-0613

Dear Ms. Bayo:

RE:

tmi@tminc.com

Enclosed for filing are the original and six (6) copies of the above-referenced registration and proposed tariff filed on behalf of Centrix Telecom, LLC.

Please acknowledge receipt of this filing by returning, filed stamped, the extra copy of this letter in the self-addressed stamped envelope.

I may be reached at (407) 740-8575 or via email at mbyrnes@tminc.com with any questions, comments or correspondence regarding this application. Thank you for your assistance.

Sincerely,

Monique Byrnes

Consultant to Centrix Telecom, LLC

Enclosures

cc:

A. Narkunski, Centrix

file:

Centrix - FL

tms:

fld0400

Orig Tariff to ENP.

DOCUMENT NUMBER DATE 03053 MAR-2 &

FPSC-COMMISSION CLERK

IXC REGISTRATION FORM

Centrix Telecom, LLC Company Name: Florida Secretary of State Registration L01000004095 Fictitious Name(s) as filed at Fla. Sec. Not Applicable of State: Centrix Telecom, LLC **Company Mailing** Name: 1215 W Newport Center Drive **Mailing Address:** Deerfield Beach, Florida 33442 www.CentrixTelecom.com Web Address: **Physical Address:** 1215 W Newport Center Drive Deerfield Beach, Florida 33442 **Company Liaison:** Mohammed Markatia **CEO** Title: Phone: 954-418-8620 954-418-8991 Fax: Mohammed@tsiga.com E-mail address: Abe Narkunski Consumer Liaison: Sales Title: Centrix Telecom, LLC **Company Name:** 1215 W Newport Center Drive Address: Deerfield Beach, Florida 33442 954-914-6100 Phone: 954-418-8991 Fax: abe@tsiga.com E-mail address:

My company=s tariff as required in Section 364.04, Florida Statutes, is enclosed with this form. I understand that my company must notify the Commission of any changes to the above information pursuant to Section 364.02, Florida Statutes. My company will owe Regulatory Assessment Fees for each year or partial year my registration is active pursuant to Section 364.336, Florida Statutes. My company will comply with Section 364.603, Florida Statutes, concerning carrier selection requirements, and Section 364.604, Florida Statutes, concerning billing practices.

Signature of Company Representative

Mohammed Markatia

Date

Centrix Telecom, LLC

Attachment I

Proposed Tariff

TITLE PAGE

FLORIDA TELECOMMUNICATIONS TARIFF

OF

CENTRIX TELECOM, LLC

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of resold telecommunication services provided by Centrix Telecom, LLC with principal offices located at 1500 W. Cypress Creek Road, Suite 407, Ft. Lauderdale, Florida 33309. This tariff applies to services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: March 2, 2004 EFFECTIVE: March 2, 2004

ISSUED BY:

Yunus Ismail, Executive Vice President

Operations & Technology

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CHECK SHEET

This tariff contains Sheets, as listed below, each of which is effective as of the date shown on each sheet. Original and revised sheets as named below comprise all changes from the original tariff.

SHEET	REVISION	SHEET	REVISION
1	Original	21	First
2	First	22	Original
3	Original	23	Original
4	Original	24	Original
5	Original	25	Original
6	Original	26	Original
7	Original	27	Original
8	Original	28	First
9	Original		
10	Original		
11	Original		
12	Original		
13	Original		
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		

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^{*} Indicates new or revised sheet with this filing.

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- **D** Delete or discontinue
- I Change resulting in an increase to a Customer's bill
- M Moved from another tariff location
- N New
- R Change resulting in a reduction to a Customer's bill
- T Change in text or regulation but no change in rate or charge

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the above mentioned symbols.

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TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff sheet in effect. Consult the check sheet for sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

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2.

2.1.

2.1.1.

2.1.1.A.

2.1.1.A.1.

2.1.1.A.1.(a).

2.1.1.A.1.(a).I.

2.1.1.A.1.(a).I.(i).
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D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Abbreviations

The following abbreviations are used herein only for the purposes indicated below:

Centrix - Centrix Telecom, LLC

FCC - Federal Communications Commission
FPSC - Florida Public Service Commission

IXC - Interexchange Carrier
LEC - Local Exchange Carrier

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

1.2 Definitions

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Available Usage Balance - The amount of usage remaining on a Prepaid Account at any particular point in time. Each Prepaid Account has an Initial Account Balance which is stated either in U.S. dollars or Call Units, depending upon the type of service. The Available Balance is depleted as services provided by the Company are utilized by the Customer.

Commission - The Florida Public Service Commission.

Company or Carrier - Centrix Telecom, LLC unless otherwise clearly indicated by the context.

Customer - Any person, firm, partnership, corporation, or other entity which uses telecommunications services under the provisions and regulations of this tariff and is responsible for payment of charges.

Initial Usage Balance - The amount of usage on a Prepaid Account upon issuance and before any depleting call activity.

LEC - Local Exchange Company.

Marks - A collective term to mean such items as trademarks, service marks, trade names and logos; copyrighted words, artwork, designs, pictures or images; or any other device or merchandise to which legal rights or ownership are held or reserved by an entity.

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

1.2 Definitions, (Cont'd.)

Personal Identification Number (PIN) - A numeric or alpha-numeric sequence which uniquely identifies a travel card or Prepaid card account. See Authorization Code.

Prepaid Account - An account which consists of a pre-paid usage balance depleted on a real-time basis during each Prepaid Service call.

Prepaid Card - A card issued by the Company which provides the Customer with a Personal Identification Number (PIN) and instructions for accessing the Carrier's network.

Prepaid Service Call - A service accessed via a "1-800" or other access code dialing sequence whereby the Customer or Authorized User dials all of the digits necessary to route a call. Network usage for each call is deducted from the available usage balance on a Company issued Prepaid Account.

Renewal - A method of replenishing a Prepaid Account's Available Usage Balance with additional minutes of usage as authorized and paid for by the Customer.

Sponsor - A corporation or other legal entity that exclusively permits the use of it Marks to the company for use with telephone cards or other merchandise, and contracts with the company for the marketing of the services described herein.

Subscriber - The person or legal entity which enters into arrangements for the Company's telecommunications services on behalf of him/her self or on behalf of a transient third party. A Subscriber may also be an End User when he/she utilizes the telecommunications services of Centrix Telecom, LLC

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

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SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

Centrix services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff. Centrix installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff.

2.2 Applicability of Tariff

This tariff is applicable to telecommunications services provided by Centrix within the State of Florida.

2.3 Limitations of Service

- 2.3.1 Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.3.2 Centrix reserves the right to discontinue furnishing service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of law.
- 2.3.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.4 Centrix reserves the right to discontinue the offering of service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

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2.4 Liability

- 2.4.1 The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.
- 2.4.2 The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control, unless ordered by the Commission.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's or Subscriber's apparatus or systems, or (iii) for any act or omission of the Customer or Subscriber, or (iv) for any personal injury or death of any person, or for any loss of or damage to Subscriber's or Customer's premises or any other property, whether owned by Customer, Subscriber or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.

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2.4 Liability, (Cont'd.)

2.4.4 The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Prepaid Cards or Personal Identification Numbers issued for use with the Company's services. Nor will the Company be liable for any claim, loss or refund on any unused balance remaining on a Prepaid Card provided to a Customer before or after the expiration date assigned to each Prepaid Account.

2.5 Payment and Credit Regulations

2.5.1 Payment Arrangements

For Subscriber Services, all charges due by the Customer are payable to any agency duly authorized to receive such payments. This includes payment for calls or services originated at the Customer's number(s); placed using a Prepaid Card as a form of payment regardless of the purchaser of the card or the originating location of the call; incurred at the specific request of the Customer.

Payments for service provided in association with Company-issued Prepaid Accounts must be received by the Company or its authorized agent prior to the activation of the Customer's Prepaid Account. The Customer shall be responsible for all calls placed via the Prepaid Account as the result of the Customer's intentional or negligent disclosure of their Personal Identification Number (PIN).

Renewal of Customer Account Balances made by charges to commercial credit cards are subject to the terms and conditions of the issuing commercial credit card company and those of Centrix credit card processing agent. Renewals of Customer Account Balances made by cashier's checks are subject to the terms and conditions of the issuing financial institution.

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2.5 Payment and Credit Regulations, (Cont'd.)

2.5.2 Deposits

The Company does not collect deposits from its Customers. The prepayment for services which are immediately available to the Customer does not constitute a deposit.

2.5.3 Advance Payments

The Company does not collect advance payments from its Customers. The prepayment of services immediately available does not constitute an Advance Payment.

2.5.4 Taxes

Federal, state and local taxes, including but not limited to federal excise tax, state gross receipts taxes, sales taxes, and municipal utilities taxes are listed as separate line items on the bill. For pre-paid services, taxes and fees shall be included in the rates and charges stated in the Company's rate schedule for this service.

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2.5 Payment and Credit Regulations, (Cont'd.)

2.5.5 Returned Checks

The Company reserves the right to assess a return check charge of up to \$25.00 whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.

2.5.6 Late Payment Charge

A late fee of 1.5% per month will be charged on any past due balance.

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2.6 Refunds or Credits for Service Outages or Deficiencies

2.6.1 Interruption of Service

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4.2 herein. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control or is not in wiring or equipment, if any, furnished by the Customer and connected to Carrier's terminal.

Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.

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2.7 Refusal or Discontinuance by Company

Centrix. may refuse or discontinue service for non-compliance with and/or violation of any Federal, State or municipal law, ordinance or regulation pertaining to telephone service.

- 2.7.1 Service may also be discontinued or refused without notice for the following conditions:
 - In the event of Customer use of equipment in such a manner as to adversely affect the company's equipment or the Company's service to others.
 - .2 In the event of hazardous conditions or tampering with the equipment furnished and owned by the Company.
 - .3 In the event of unauthorized or fraudulent use of service. If service is disconnected for fraudulent use, the Company may require the Customer to make, at his expense, all changes necessary to eliminate illegal use and pay any amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- **2.7.2** Service may be discontinued after five (5) working days written notice for the following conditions:
 - .1 For non-compliance with or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission.
 - .2 For nonpayment of bills for telephone service.

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2.7 Refusal or Discontinuance by Company, (Cont'd.)

- 2.7.3 Service may be discontinued after notice and a reasonable time to comply with any rules or remedy any deficiency for the following conditions:
 - .1 For non-compliance with or violation of any state or municipal law, ordinance or regulation pertaining to telephone service.
 - .2 For the use of telephone service for any other property or purpose than described in this tariff.
 - .3 For failure or refusal to provide the Company with a deposit.
 - .4 For neglect or refusal to provide reasonable access to the Company for inspection and maintenance of equipment owned by the Company.

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2.8 Use of Service

Service may be used for any lawful purpose for which it is technically suited. Customers reselling Centrix Florida intrastate service must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission.

2.9 Applicable Law

This tariff shall be subject to and construed in accordance with Florida law.

2.10 Other Rules

The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Identification Numbers when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

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SECTION 3.0 - DESCRIPTION OF SERVICE

3.1 General

Centrix provides Debit Card Services for communications originating and terminating within the State of Florida under terms of this tariff.

3.2 Quality and Grade of Service Offered

Minimum Call Completion Rate - Customers can expect a call completion rate of not less than 90% during peak use periods. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

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3.3 Timing of Calls

- 3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2 Chargeable time for all calls ends when either one of the parties disconnects from the call.
- **3.3.3** Minimum call duration and additional billing increments are specified in Section 4.
- 3.3.4 There is no billing applied for incomplete calls.

3.4 Calculation of Distance

The company does not offer distance sensitive rates.

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3.5 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access The Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

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3.6 Centrix Prepaid Card Service

Centrix Prepaid Card Service is a prepaid card service available to the general public and offered in conjunction with interstate service. Centrix Prepaid Card Service is a non-refundable service subject to the terms and conditions contained herein. Centrix Prepaid Card Service is available in rechargeable and non-rechargeable formats and for various dollar denominations.

3.6.1 General Terms and Conditions

- .1 Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location via a toll free access number. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Service is available 24 hours a day, 7 days per week. The number of available cards is subject to technical limitations. Cards will be offered to customers on a first come, first served basis.
- .2 Calls to 500, 700, 800/888, 900 and 976 numbers and calls requiring operator assistance and the quotation of time and charges cannot be completed using the Centrix Prepaid Card. Air to ground and high seas service may not be completed. Calls may not be completed using rotary telephone service.
- All calls must be charged against a Prepaid Card that has sufficient available balance. A Customer's call will be interrupted with an announcement one minute before the balance is about to be depleted. Calls in progress will be terminated by the Company if the balance on the Centrix Prepaid Card is insufficient to continue the call.
- .4 All company Prepaid Cards expire one (1) year from first use or when the Prepaid Account Balance is fully depleted. A maintenance fee is deducted after the first call and every two weeks thereafter, unless otherwise noted in this tariff.

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3.6 Centrix Prepaid Card Service, (Cont'd.)

3.6.2 Discontinuance of Service

Centrix Prepaid Card Service may also be discontinued or refused without notice for the following conditions:

- .1 For non-payment of any amount past due to the Company by the Customer, including non-payment of a Customer Card Account Renewal of a fully-depleted balance.
- .2 When the Available Account Balance of a non-renewable account is Depleted to a level insufficient to place a one-minute call to the location of least cost.
- .3 When the established expiration date of the Customer Account is reached.

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3.6 Centrix Prepaid Card Service, (Cont'd.)

3.6.3 Toll Free Access Prepaid Card Service

Calls are originated by dialing the toll free access number printed on the card, followed by a Personal Identification Number. Prepaid card accounts maintain a balance which is depleted on a real-time basis as calls are placed. Customers are notified of their remaining account balance at the beginning of each call.

3.6.4 Local Access Prepaid Service

Calls are originated by dialing the local access number printed on the card, followed by a Personal Identification Number. Prepaid card accounts maintain a balance which is depleted on a real-time basis as calls are placed. Customers are notified of their remaining account balance at the beginning of each call.

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3.7 Sponsor Prepaid Card Service

Sponsor Prepaid Card Service is a prepaid card service offered to organizations or commercial entities for distribution to their members or patrons. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Carrier's Prepaid card free of charge or at reduced rates to end users for promotional purposes. Cards may contain a face value in dollars, units or minutes. At the option of the Sponsor, these cards may be renewable. The Company reserves the right to approve or reject any image and to specify the Customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

The card operates under the same terms and conditions as Centrix Prepaid Card Service.

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SECTION 4.0 - RATES

4.1 General

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering, class of call, time of day, day of week and/or call duration.

4.1.1 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

These promotions will be approved by the FPSC and made part of the tariff with specific starting and ending dates with promotions running under no circumstances longer than 90 days in any twelve month period.

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SECTION 4.0 - RATES, (CONT'D.)

4.2 Exemptions and Special Rates

4.2.1 Discounts for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications devise for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. Discounts do not apply to surcharges or per call add-on charges for operator services when the call is placed by a method that would normally incur the surcharge.

- A. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period.
- B. The credit to be given on a subsequent bill for such calls placed by TDDs with the assistance of the relay center will be equal to 50% of the rate for the applicable rate period. If either party is both hearing and visually impaired, the call shall be discounted at 60% of the applicable rate.

4.2.2 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. Centrix will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

ISSUED: March 2, 2004 EFFECTIVE: March 2, 2004

ISSUED BY:

Yunus Ismail, Executive Vice President Operations & Technology

1500 W. Cypress Creek Road, Suite 407

SECTION 4.0 - RATES, (CONT'D.)

4.2 Exemptions and Special Rates, (Cont'd.)

4.2.3 Directory Assistance Charges for Handicapped Persons

Centrix does not offer Directory Assistance service and the Company does not offer any presubscribed services. However, should the Company offer such service in the future, presubscribed residential Customers or authorized users of Customers' services who are certified as handicapped would be exempt from applicable Directory Assistance charges for the first 50 directory assistance calls per month.

4.2.4 Operator Assistance for Handicapped Persons

Operator station surcharges will be waived for operator assistance to a caller who identifies him or herself as being handicapped and unable to dial the call because of the handicap.

ISSUED: March 2, 2004 EFFECTIVE: March 2, 2004

ISSUED BY:

Yunus Ismail, Executive Vice President

Operations & Technology

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SECTION 4.0 - RATES, (CONT'D.)

4.3 Public Telephone Surcharge

Maximum Rate per call

\$1.00

4.4 Centrix Prepaid Card Service

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute.

Card No. 1

Maximum Rate per minute:

\$0.10

Maximum Maintenance Fee:

\$1.25/week

Card No. 2

Maximum Rate per minute:

\$0.05

Maximum Connect Charge per call:

\$0.59

Maximum Maintenance Fee:

\$1.00/week

Card No. 3

Maximum Rate per minute:

\$0.30

Maximum Connect Charge per call:

\$0.39

Maximum Maintenance Fee:

\$0.75/week

Card No. 4

Maximum Rate per minute:

\$0.02

Maximum Connect Charge per call:

\$0.69

Maximum Maintenance Fee:

\$0.10/day

Card No. 5

Maximum Rate per minute:

\$0.03

Maximum Connect Charge per call:

\$0.00

Maximum Maintenance Fee:

\$0.15/day

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