

**REQUEST TO ESTABLISH DOCKET**  
(Please Type)

<b>Date</b>	March 11, 2004	<b>Docket No.</b>	040215 - TC
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<b>1. Division Name/Staff Name:</b>	CMP
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<b>2. OPR:</b>	Curry
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<b>3. OCR:</b>	Vandiver
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<b>4. Suggested Docket Title:</b>	Compliance Investigation of U.S. Paytel Optima, L.L.C., for Apparent Violation of Rule 25-4.019, F.A.C., Records and Reports in General.
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**5. Suggested Docket Mailing List (attach separate sheet if necessary)**

**A. Provide NAMES OR ACRONYMS ONLY if a regulated company.**

**B. Provide COMPLETE NAME AND ADDRESS for all others. (Match representatives to companies.)**

**1. Parties and their representatives (if any):**

U.S. Paytel Optima L.L.C. ( TG304)	

**2. Interested persons and their representatives (if any):**


**6. Check one:**

           Documentation is attached.

           Documentation will be provided with recommendation.

# RAF REVIEW REQUEST

September 4, 2003  
Date of Request

TPA AUS control # 03-246-2-2

TO : Division of Auditing and Safety  
FROM : Division of Auditing and Safety Denise Vandiver 413-6487  
Division Name Phone Number  
RE : REQUEST FOR REVIEW OF: U.S. Paytel Optima, L.L.C. (TG304)

DOCKET NO.: Undocketed

PURPOSE: Verify 2002 revenues and regulatory assessment fees reported to the Commission

LIST OBJECTIVES & OTHER INFORMATION ON BACK.

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## ADMINISTRATIVE DETAILS:

COMPANY CONTACT: \_\_\_\_\_  
Name Title Phone Number

MAIL ADDRESS: \_\_\_\_\_  
Street Address  
\_\_\_\_\_  
City State Zip Code

LOCATION OF RECORDS: \_\_\_\_\_  
City State

DUE DATE: 12/31/03

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COORDINATING DETAILS: \_\_\_\_\_  
(Name and Phone Number of other Division staff and any other administrative instructions)

REFERENCES: \_\_\_\_\_

BACKGROUND INFORMATION: \_\_\_\_\_

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4  
(120)

**Pay Telephone Service Provider Regulatory Assessment Fee Return**

**STATUS:**

- Actual Return
- Estimated Return
- Amended Return

**PERIOD COVERED:**  
01/01/2002 TO 12/31/2002

**Florida Public Service Commission**  
(See Filing Instructions on Back of Form)

TG304-02-0-R  
U.S. Paytel Optima, L.L.C.  
8247 Hascall  
Omaha, NE 68134-3233  
DATE: **FEB 07 2003**

**FOR PSC USE ONLY**  
Check# 1521  
\$ 168.94 0603002  
003001  
\$ \_\_\_\_\_ P 0603002  
004011  
Postmark Date 1/31/03  
Initials of Preparer MC

Please Complete Below If Official Mailing Address Has Changed

\_\_\_\_\_  
(Name of Company) (Address) (City/State) (Zip)

LINE NO.	ACCOUNT CLASSIFICATION	AMOUNT
1.	Gross Operating Revenue (Florida)	\$ 214,091.99
2.	Gross Intrastate Revenue	201,246.47
3.	LESS: Amounts Paid to Other Telecommunications Companies* (see "2. Fees" on back)	(88,618.91)
4.	<b>TOTAL REVENUES for Regulatory Assessment Fee Calculation (Line 2 less Line 3)</b>	\$ 112,627.56
5.	Regulatory Assessment Fee Due -- (Multiply Line 4 by 0.0015)	168.94
6.	Penalty for Late Payment (see "3. Failure to File by Due Date" on back)	_____
7.	Interest for Late Payment (see "3. Failure to File by Due Date" on back)	_____
8.	<b>TOTAL AMOUNT DUE</b>	\$ _____

AS PROVIDED IN SECTION 364.336 FLORIDA STATUTES, THE MINIMUM ANNUAL FEE IS \$50  
THIS FORM MUST BE COMPLETED AND RETURNED REGARDLESS OF THE AMOUNT OF REVENUES REPORTED

9. Number of pay telephones in operation at close of period covered by this Return 214

\* These amounts must be intrastate only and must be verifiable

I, the undersigned owner/officer of the above-named company, have read the foregoing and declare that to the best of my knowledge and belief the above information is a true and correct statement. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree

Edward Otto (Signature of Company Official)      EXE MGR (Title)      1-30-03 (Date)  
ED OTTO (Preparer of Form - Please Print Name)      Telephone Number 402-312-6655 Fax Number 402-397-6336  
F.E.I. No 65-0812984

State of Florida



**Public Service Commission**  
**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** September 5, 2003  
**TO:** Tampa District Supervisor (Rohrbacher)  
**FROM:** Division of Auditing and Safety (Vandiver) *W*  
**RE:** **Company Name:** U. S. Paytel Optima, L.L.C.; **Company Code:** TG304;  
**Purpose:** Review of Regulatory Assessment Fees reported in 2002;  
**Review Control No.:** 03-246-2-2; **Undocketed;**

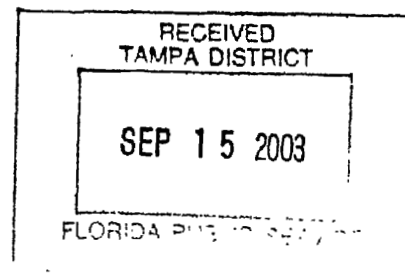
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Attached is a new audit service request. The analyst's requested due date is December 31, 2003. In order to meet the due date, the audit work papers should be delivered to my office two days before the stated due date.

DNV/jcp  
Attachments

cc: Office of Public Council

*Local Contact*



*4-1*

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



DIVISION OF AUDITING & SAFETY  
DANIEL M. HOPPE, DIRECTOR  
(850) 413-6480

## Public Service Commission

September 5, 2003

Mr. Ed Otto, Executive Manager, (TG304)  
U. S. Paytel Optima, L.L.C.  
8247 Hascall  
Omaha, NE 68124-3233

**RE: Company Name: U. S. Paytel Optima, L.L.C.; Company Code: TG304;**  
**Purpose: Review of Regulatory Assessment fees reported in 2002;**  
**Review Control No.: 03-246-2-2 ; Undocketed**

Dear Mr. Otto:

The Florida Public Service Commission will conduct a review to verify the revenues and Regulatory Assessment Fees (RAF) reported in your 2002 RAF filing. Your company was chosen as part of our random sample of all companies paying RAF for 2002. Mr. Joe Rohrbacher, the Tampa district office supervisor, will coordinate this review. Mr. Rohrbacher can be reached at (813) 356-1444. These reviews will be scheduled after the current workload. Therefore, an assigned staff member will contact you to make mutually agreeable arrangements to complete the review.

This review is designed to reconcile the numbers reported in the RAF filing to the utility's records. This will be a limited scope review and will only result in a staff memorandum describing the company's accuracy in reporting revenues and regulatory assessment fees. This memorandum will be issued before December 31, 2003. If the company was not accurate in paying regulatory assessment fees, a copy of the memorandum will be sent to the company. Questions regarding the review or assigned staff should be directed to the district supervisor or myself. My phone number is (850) 413-6487.

Sincerely,

A handwritten signature in cursive script that reads "Denise N. Vandiver".

Denise N. Vandiver, Chief  
Bureau of Auditing

DNV/jcp

cc: Division of Auditing and Safety (Tampa District Supervisor, File Folder)

ITEM #

**OBJECTIVES OR QUESTIONS**  
(Add supplemental background for auditor)

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This is a compliance review that will test revenues and the regulatory assessment fee. Minimal hours should be spent on this review. If the projected or actual hours exceed 40 hours, please inform the Bureau Chief. A formal report as described in the Audit Manual is not required for this review. A memo from the auditor to the Bureau Chief reporting on the utility's compliance with Commission rules is sufficient. If the utility is not in compliance with Commission rules, the Bureau Chief will decide on the appropriate follow-up action or any future work.

1. Trace the revenues and regulatory assessment fees reported on the RAF form to the utility's general ledger.
2. Judgementally test the utility's revenues to determine that all revenue types required by statute and rule are reported on the RAF form.
3. Trace the "amounts paid to other telecommunications companies" to company books or worksheets.

STATE OF FLORIDA



PUBLIC SERVICE COMMISSION

4950 W. Kennedy Blvd., Suite 310  
TAMPA, FLORIDA 33609

FACSIMILE TRANSMITTAL COVER SHEET

PRIORITY TO TRANSMIT:

DATE: 12/2/03 TIME SUBMITTED:     :         .m.     . NOT TO EXCEED 2 HOURS  
    . NOT TO EXCEED 30 MIN.

TO: Ed Otto

OFFICE/BUSINESS: U.S. Paytel Optima

FACSIMILE ~~SPEED~~ NO.:      (IF AVAILABLE) OR FAX NO.: 402 397-6336

TELEPHONE NO.: 402 312-6655

FROM: Jacqueline S. Stephens

OFFICE/DIVISION: Auditing Services

FACSIMILE NO.: (813) 356-1429

TELEPHONE NO.: (813) 356-~~1444~~  
1431

COMMENTS: This fax is in reference to the telephone call I made to your office yesterday. Please contact me when you receive this if any questions arise. Thank you

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 2

IF PROBLEMS ARE EXPERIENCED WITH THIS TRANSMISSION, PLEASE CALL:  
DOTTIE BOONE AT: SUNCOM 512-1360 OR (813) 356-1444

**FLORIDA PUBLIC SERVICE COMMISSION  
AUDIT DOCUMENT/RECORD REQUEST  
NOTICE OF INTENT**

**TO:** Ed Otto  
**UTILITY:** U.S. Paytel Optima  
**FROM:** Jocelyn Y. Stephens  
(AUDIT MANAGER)

(AUDITOR PREPARING REQUEST)  
DATE OF REQUEST: 12/02/03

**REQUEST NUMBER:** RAF 1

**AUDIT PURPOSE:** Regulatory Assessment Fee Return Audit (2001)

**REQUEST THE FOLLOWING ITEM(S) BE PROVIDED BY:** 12/05/03

REFERENCE RULE 25-22.006, F.A.C., THIS REQUEST IS MADE:

INCIDENT TO AN INQUIRY  
 OUTSIDE OF AN INQUIRY

**ITEM DESCRIPTION:**

Please provide the following:

- 1) A schedule of the revenues (monthly) that are collected from your pay telephones, for the year 2002. Please include account numbers, if applicable.
- 2) Your formula for converting gross operating revenues to intrastate revenues. Include one example where this computation has been made. If intrastate revenues are actual, please state.

If you have workpapers that convert total revenues to intrastate revenues, on a periodic basis, please provide those schedules.

- 3) A schedule (monthly) of Amounts Paid to Other Telecommunication Companies. Include vendors paid and the amount paid to the vendor (on a monthly basis).

**TO:** AUDIT MANAGER JOCELYN Y. STEPHENS

**DATE:** \_\_\_\_\_

**THE REQUESTED RECORD OR DOCUMENTATION:**

- (1)  HAS BEEN PROVIDED TODAY
- (2)  CANNOT BE PROVIDED BY THE REQUESTED DATE BUT WILL BE MADE AVAILABLE BY \_\_\_\_\_
- (3)  AND IN MY OPINION, ITEM(S) \_\_\_\_\_ IS(ARE) PROPRIETARY AND CONFIDENTIAL BUSINESS INFORMATION AS DEFINED IN 364.183, 366.093, OR 367.156, F.S. TO MAINTAIN CONTINUED CONFIDENTIAL HANDLING OF THIS MATERIAL, THE UTILITY OR OTHER PERSON MUST, WITHIN 21 DAYS AFTER THE AUDIT EXIT CONFERENCE, FILE A REQUEST FOR CONFIDENTIAL CLASSIFICATION WITH THE DIVISION OF RECORDS AND REPORTING. REFER TO RULE 25-22.006, F.A.C.
- (4)  THE ITEM WILL NOT BE PROVIDED. (SEE ATTACHED MEMORANDUM)

\_\_\_\_\_  
SIGNATURE AND TITLE OF RESPONDENT)

Distribution: Original: Utility (for completion and return to Auditor)  
Copy: Audit File and FPSC Analyst



ACTIVITY REPORT

TIME : 12/05/2003 08:00  
 NAME : TAMPA PSC  
 FAX : 8133561429  
 TEL : 8133561444  
 SER.# : BROBJ213166

NO.	DATE	TIME	FAX NO./NAME	DURATION	PAGE(S)	RESULT	COMMENT
#142	12/01	08:12	818509214624	01:49	04	OK	TX ECM
	12/01	10:28	4101734	05:22	16	OK	RX ECM
	12/01	11:47		01:13	03	OK	RX ECM
	12/01	12:34	7273475373	27	01	OK	RX ECM
	12/01	14:12	8139483025	27	01	OK	RX ECM
	12/02	02:11		42	01	OK	RX ECM
#144	12/02	08:54	92866422	23	01	OK	TX ECM
#143	12/02	09:09	92866422	00	00	BUSY	TX ECM
#145	12/02	09:51	814023976336	41	02	OK	TX ECM
#146	12/02	11:11	97277916614	44	02	OK	TX ECM
#147	12/02	11:13	97277916614	44	02	OK	TX ECM
	12/02	12:12	4136050	01:13	04	OK	RX ECM
	12/02	12:20	4136050	01:14	04	OK	RX ECM
	12/03	06:09		39	01	OK	RX ECM
	12/03	09:34		25	01	OK	RX ECM
	12/03	11:27	818633752092	01:11	03	OK	TX ECM
#148	12/03	11:44	818633752092	03:12	09	OK	TX ECM
#149	12/03	15:05	18476210700	27	01	OK	TX ECM
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	12/04	06:28		41	01	OK	RX ECM
	12/04	10:46	18476210700	01:17	04	OK	RX ECM
	12/04	17:42		01	00	OK	RX ECM
	12/04	17:44	813 636 0479	02:55	06	OK	RX ECM

BUSY: BUSY/NO RESPONSE  
 NG : POOR LINE CONDITION / OUT OF MEMORY  
 CV : COVERPAGE  
 POL : POLLING  
 RET : RETRIEVAL  
 PC : PC-FAX

1) Date WIP 10 failed  
 2) Date copy of WIP 10 failed

STATE OF FLORIDA



PUBLIC SERVICE COMMISSION

4950 W. Kennedy Blvd., Suite 310  
TAMPA, FLORIDA 33609

FACSIMILE TRANSMITTAL COVER SHEET

PRIORITY TO TRANSMIT:

DATE: 12/17/03 TIME SUBMITTED: \_\_\_:\_\_\_ .m.  NOT TO EXCEED 2 HOURS  
 NOT TO EXCEED 30 MIN.

TO: Ed Oeto

OFFICE/BUSINESS: US Postal Optima

FACSIMILE SPEED NO.: \_\_\_ (IF AVAILABLE) OR FAX NO.: 402, 397-6336

TELEPHONE NO.: 402, 312-6655

FROM: Jocelyn Stephens

OFFICE/DIVISION: \_\_\_\_\_

FACSIMILE NO.: (813) 356-1429

TELEPHONE NO.: (813) 356-~~1431~~  
1431

COMMENTS:

Please call when you receive  
this fax. Thank you

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 2

IF PROBLEMS ARE EXPERIENCED WITH THIS TRANSMISSION, PLEASE CALL:  
DOTTIE BOONE AT: SUNCOM 512-1360 OR (813) 356-1444

STATE OF FLORIDA

COMMISSIONERS:

LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



TAMPA DISTRICT OFFICE  
4950 W. KENNEDY BOULEVARD  
SUITE 310  
TAMPA, FL 33609  
(813) 356-1444  
Fax: (813) 356-1429

## Public Service Commission

December 17, 2003

Mr. Ed Otto, Executive Manager  
U.S. Paytel Optima, L.L.C.  
8247 Hascall  
Omaha, NE 68124-3233

Dear Mr. Otto:

The Florida Public Service Commission is conducting a review to verify the revenues and regulatory assessment fees (RAF) reported in your 2002 RAF filing of U.S. Paytel Optima, L.L.C. Your company was chosen as part of the random sample of all companies owing RAF for 2002. This review is designed to reconcile the numbers reported in the RAF filing to the utility's records and perform tests to verify that the utility's records are accurate.

You were initially informed of this review by a letter from Denise Vandiver, dated September 5, 2003. Also Ms. Jocelyn Stephens left a voice message on December 1 and faxed a copy of a Document Request Form to you on December 2. On December 4, you indicated that you would provide the name of a local contact and also requested another copy of the faxed form. The due date of the requested information was December 5, 2003.

Commission Rule 25-4.0201(1) Florida Administrative Code, states that "reasonable access 'to records' means that Company responses to audit request for access to records shall be fully provided within the time frame established by the auditor."

As of today, I have not received any of the documentation requested in the Document Record Request. Please provide the requested information by December 19, 2002. Your failure to do so will result in our issuing a report stating that you are not in compliance with the above Commission Rule.

If you have any questions, please contact either Jocelyn Stephens (913) 356-1431, or myself at (813) 356-1449.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rohrbacher".

Joseph Rohrbacher  
Tampa District Supervisor

TAMPA DISTRICT OFFICE • 4950 W. KENNEDY BOULEVARD, SUITE 310 • TAMPA, FL 33609

An Affirmative Action/Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

ACTIVITY REPORT

TIME : 12/19/2003 08:00  
 NAME : TAMPA PSC  
 FAX : 8133561429  
 TEL : 8133561444  
 SER. # : BROB3J213166

NO.	DATE	TIME	FAX NO./NAME	DURATION	PAGE(S)	RESULT	COMMENT
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#157	12/12	14:04	VANDIVER D	31	02	OK	TX ECM
#158	12/15	09:11	818504136695	01:13	02	OK	TX ECM
#159	12/15	14:57	818509214624	02:02	05	OK	TX ECM
	12/16	09:03	4101734	03:51	10	OK	RX ECM
	12/16	10:13	7275259941	01:02	01	NG	RX ECM
	12/16	10:34	7275259941	01:36	02	OK	RX ECM
	12/16	16:21	8139324623	32	01	OK	RX ECM
#160	12/17	09:42	814023976336	40	02	OK	TX ECM
	12/18	09:44		01:01	03	OK	RX ECM
#161	12/18	11:19	92723752	01:11	03	OK	TX ECM

BUSY: BUSY/NO RESPONSE  
 NG : POOR LINE CONDITION / OUT OF MEMORY  
 CV : COVERPAGE  
 POL : POLLING  
 RET : RETRIEVAL  
 PC : PC-FAX

1) Date letter & non-responsiveness  
 noted

NOTE: Mailed some day  
 by USPS

TRANSMISSION VERIFICATION REPORT

TIME : 12/17/2003 09:43  
NAME : TAMPA PSC  
FAX : 8133561429  
TEL : 8133561444  
SER.# : BROB3J213166

DATE, TIME 12/17 09:42  
FAX NO./NAME 814023976336  
DURATION 00:00:40  
PAGE(S) 02  
RESULT OK  
MODE STANDARD  
ECM

STATE OF FLORIDA



PUBLIC SERVICE COMMISSION  
4950 W. Kennedy Blvd., Suite 310  
TAMPA, FLORIDA 33609

FACSIMILE TRANSMITTAL COVER SHEET

PRIORITY TO TRANSMIT:

DATE: 12/17/03 TIME SUBMITTED: \_\_\_:\_\_\_:\_\_\_m.  NOT TO EXCEED 2 HOURS  
 NOT TO EXCEED 30 MIN.

TO: Ed Oeto

OFFICE/BUSINESS: US Postal Optima

FACSIMILE SPEED NO.: \_\_\_ (IF AVAILABLE) OR FAX NO.: 402, 397-6336

TELEPHONE NO.: 402, 312-6655

FROM: Jacolem Stephen

OFFICE/DIVISION: \_\_\_\_\_

FACSIMILE NO.: (813) 356-1429

TELEPHONE NO.:

(813) 356-~~1429~~  
1431

COMMENTS: \_\_\_\_\_

MEMORANDUM

December 29, 2003

TO: Denise Vandiver, Chief - Bureau of Auditing  
Division of Auditing and Safety, Tallahassee

VIA: Joseph Rohrbacher, <sup>JUR</sup> Regulatory Analyst Supervisor  
Division of Auditing and Safety, Tampa

From: Jocelyn Y. Stephens, Regulatory Analyst IV <sup>JYS</sup>  
Division of Auditing and Safety, Tampa

RE: Review of RAF Return - U. S. Paytel Optima, L.L.C.  
TG304-02-0-R

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On December 1, 2003, I made a telephone call to Mr. Ed Otto for the purpose of establishing contact in order to perform a review of the Regulatory Assessment Fee for U.S. Paytel Optima, L.L.C. (Paytel). I left a message on his answering machine.

Prior to a return telephone call from Mr. Otto, I faxed a Document Record Request to the company asking for documentation to support the revenues and Amounts Paid to Others as reported on the RAF form for 2002. On December 3, Mr. Otto contacted me saying he had received my telephone message and the faxed document request. He asked what data I would need to conduct the review. After my explanation, Mr. Otto said that he had a local contact and would have that person contact me to provide all requested information. He also asked that I send another copy of the document record request. I complied directly after ending the telephone call. Original due date of the requested information was December 5, 2003.

Subsequent to the due date, I made two telephone calls to Mr. Otto in an attempt to either obtain the requested information or get the number and name of the local contact. Messages were left on his answering machine. Because of continued silence from Mr. Otto, Mr. Joseph Rohrbacher (Tampa District Office Supervisor) prepared and sent a letter to Mr. Otto on December 17, informing him of the Commission Rule 25-4.0201(1) - access to company records. That letter stated final response date must be no later than December 19, 2002.

As of today, Mr. Otto has made no effort to contact either Joseph Rohrbacher or myself.

In light of the nonresponsiveness of Mr. Otto, Paytel is in violation of Commission Rule 25-4.0201(1).

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON

STATE OF FLORIDA



DIVISION OF AUDITING & SAFETY  
DANIEL M. HOPPE, DIRECTOR  
(850) 413-6480

## Public Service Commission

February 3, 2004

Mr. Ed Otto  
U.S. Paytel Optima, L.L.C.  
8247 Hascall  
Omaha, NE 68124-3233

*Certified # 7002 0860 0001 1757 5782*

**Re: Undocketed – U.S. Paytel Optima, L.L.C (TG304); RAF Compliance Audit;  
03-246-2-2**

Dear Mr. Otto:

We are auditing your revenues and Regulatory Assessment Fees for 2002 in accordance with Commission audit procedures. As part of this process, the Commission staff reconciles the revenues used to calculate your Regulatory Assessment Fee with the reported revenues. Ms. Jocelyn Stephens, the staff auditor, attempted to acquire information necessary to support your filing for your regulatory assessment fee filing for the year 2002. You have refused to submit any data to the staff auditor. You have also refused to respond to a letter from Ms. Stephen's supervisor, Mr. Joseph Rohrbacher.

This RAF compliance audit is one of several random audits we perform each year. These audits are meant to be relatively simple reconciliations of the RAF return to the company's books and records. Attachment A is a copy of Commission Rule 25-4.019, F.A.C. which states that "the utility shall also furnish the Commission with any information concerning the utility's facilities or operations which the Commission may reasonably request and require." The staff auditor has simply asked for documentation to support the numbers reflected on your RAF return. Attachment B is a copy of Commission Rule 25-4.043, F.A.C. which also states "replies to inquiries propounded by the Commission's staff concerning service or other complaints received by the Commission shall be furnished in writing within fifteen (15) days from the date of the Commission inquiry."

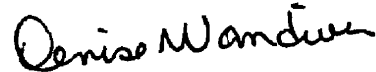
I have reviewed Ms. Stephen's attempts to contact you as well as her supervisor's attempt to contact you. I have listed on Attachment C the minimum items that must be submitted to document the numbers filed on your RAF return. These may not be all-inclusive but if you submit these, that would be a substantial start in completing this audit. If you do not provide the listed information to the auditor by the close of business on February 13, 2004, or provide good reason why you should have an additional delay, we shall be forced to initiate show cause proceedings. These proceedings will be to determine if the company should be fined for failure to comply with Commission rules by not responding to audit requests. Fines for failure to follow Commission rules may be calculated at \$25,000

Mr. Ed Otto  
February 3, 2004  
Page 2 of 2

per day that the company refuses to respond. Failure to respond may also result in the cancellation of your certificate to operate.

If you have any specific reasons why it should take longer to provide these items, please call Ms. Stephens, Mr. Rohrbacher, or myself. You may reach me at (850) 413-6487.

Sincerely,



Denise N. Vandiver  
Bureau Chief of Auditing

Enclosures (3)

cc: Tampa District Office (Joseph Rohrbacher, Jocelyn Stephens)



## ATTACHMENT A

### **25-4.019 Records and Reports in General.**

(1) Each utility shall furnish to the Commission at such times and in such form as the Commission may require the results of any required tests and summaries of any required records. The utility shall also furnish the Commission with any information concerning the utility's facilities or operations which the Commission may reasonably request and require. All such data, unless otherwise specified, shall be consistent with and reconcilable with the utility's annual report to the Commission.

(2) Where a telephone company is operated with another enterprise, records must be separated in such manner that the results of the telephone operation may be determined at any time.

(3) Upon notification to the utility, members may, at reasonable times, make personal visits to the company offices or other places of business within or without the State and may inspect any accounts, books, records, and papers of the company which may be necessary in the discharge of Commission duties. Commission staff members will present Commission identification cards as the written authority to inspect records. During such visits the company shall provide the staff member(s) with adequate and comfortable working and filing space, consistent with the prevailing conditions and climate, and comparable with the accommodations provided the company's outside auditors.

**Specific Authority: 350.127(2), F.S.**

**Law Implemented: 364.18, 364.183, 364.386, F.S.**

**History: Revised 12/1/68, Amended 5/4/81, formerly 25-4.19.**

## **ATTACHMENT B**

**25-4.043 Response to Commission Staff Inquiries.** The necessary replies to inquiries propounded by the Commission's staff concerning service or other complaints received by the Commission shall be furnished in writing within fifteen (15) days from the date of the Commission inquiry.

**Specific Authority: 350.127(2), F.S.**

**Law Implemented: 364.183, F.S.**

**History: New 12/1/68, formerly 25-4.43.**

## **ATTACHMENT C**

**U.S. Paytel Optima, L.L.C.  
RAF Compliance Audit 03-246-2-2  
Minimum Documentation Required**

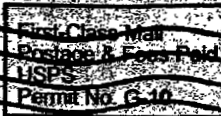
### **REVENUES**

- 1. 2002 General ledger indicating total telecommunications revenues of \$214,091.99.**
- 2. Work sheets indicating allocation between interstate and intrastate.**
- 3. Description of basis for allocation between interstate and intrastate expense.**

### **EXPENSES**

- 1. Invoices from other telecommunication companies indicating amounts paid for the use of the intrastate telecommunications network. The RAF return indicates \$88,618.91.**
- 2. Work sheets indicating total invoices and allocation between interstate and intrastate.**
- 3. Description of basis for allocation between interstate and intrastate expense.**

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