

FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER SERVICE HEARING

TO

ALOHA UTILITIES, INC.

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 020896-WS

RE: PETITION BY CUSTOMERS OF ALOHA UTILITIES, INC. FOR DELETION OF
PORTION OF TERRITORY IN SEVEN SPRINGS AREA IN PASCO COUNTY.

ISSUED: March 15, 2004

NOTICE is hereby given that the Florida Public Service Commission will hold customer service hearings in the above docket. The hearings will begin as scheduled and will continue until all persons desiring to offer testimony have been heard. If no interested persons are present, the hearing may be adjourned. All persons desiring to present testimony are urged to appear at the beginning of the hearing.

9:30 a.m., Thursday, April 8, 2004
West Pasco Government Center
County Commission Board Room (Suite 160)
7530 Little Road
New Port Richey, Florida

4:00 p.m., Thursday, April 8, 2004
West Pasco Government Center
County Commission Board Room (Suite 160)
7530 Little Road
New Port Richey, Florida

PURPOSE AND PROCEDURE

The purpose of these service hearings is to permit customers in Aloha Utilities, Inc.'s (Aloha or utility) Seven Springs service area to offer testimony concerning the audit report prepared by Dr. Audrey Levine and sponsored by the Office of Public Counsel. Because customer concerns regarding Aloha's water quality in the Seven Springs system have already

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been identified and discussed on a number of occasions, customers are encouraged to provide testimony that will help the Commission to identify solutions. The audit report suggests three potential solutions to improve the quality of Aloha's water. The Commission will consider these, as well as other options that may lead to a resolution of the matter. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in the customer service hearings.


Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

JURISDICTION

Jurisdiction over this utility is vested in the Commission by Chapter 367, Florida Statutes. The provisions of Chapter 25-30, Florida Administrative Code, are also applicable.

By DIRECTION of the Florida Public Service Commission, this 15th day of March, 2004.

BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services



Kay Flynn, Chief
Buearau of Records

(S E A L)

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