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Before The
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

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COMMISSION
CLERK

In the Matter of)
)
ALLTEL Communications Inc.)
) File No. W-P-D-_____
Section 63.71 Application to Discontinue)
Certain Competitive Local Exchange)
Access Services)
)

ALLTEL Section 63.71 Application

Pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214, and Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, ALLTEL Communications, Inc. ("ALLTEL" or "Applicant"), hereby applies to discontinue competitive local exchange and exchange access services in Jacksonville, Florida. The affected market subject to the discontinuance of service is listed in Attachment A.

ALLTEL continually evaluates all areas of its business and seeks this discontinuance after careful consideration of the costs that ALLTEL incurs in providing competitive local exchange service in the aforementioned market. ALLTEL will continue to offer the same high standard and quality of Wireless, Paging, Long Distance and Dial-up Internet services to which the local customers are accustomed.

During the transition, ALLTEL will actively assist its customers in finding new local telephone service providers and oversee the smooth transition of their service to the new carrier of their choice. ALLTEL will strive to minimize any service disruptions during this transition.

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FPSC-COMMISSION CLERK

In accordance with the requirements of Section 63.71, ALLTEL provides the following information:

1) Name and address of carrier;

ALLTEL Communications, Inc.
One Allied Dr.,
Little Rock, AR 72202

2) Date of Planned Service Discontinuance;

ALLTEL will no longer provide local telephone service as of July 3, 2004.

3) Points or geographic areas of service affected;

The ALLTEL markets listed in Attachment A.

4) Brief description of type of service affected;

Competitive local exchange and exchange access service associated with local residential and business service.

5) Brief description of the dates and methods of notice to all affected customers;

All affected residential and business customers have been mailed a notification letter prior to the filing of this application.

A sample copy of a customer notification letter sent to affected customers is included as Attachment B to this Application.

6) Whether the carrier is considered dominant or non-dominant with respect to the service to be disconnected, reduced or impaired;

The Applicant is considered non-dominant with respect to the planned service discontinuance.

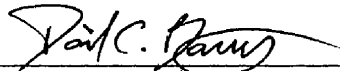
The Applicant, concurrently with this filing, is submitting a copy of this application to the Governor's Office and Public Utility Commission in Florida. In addition, the Applicant has submitted a copy of this application to the Secretary of Defense, Attn: Special Assistant for Telecommunications, Pentagon, Washington, D.C. 20301.

An original and five copies of this application are enclosed for filing. Please date stamp and return the extra copy of the filing enclosed for this purpose. If you have questions or concerns regarding this application, please contact the undersigned counsel.

Respectfully submitted,

ALLTEL Communications, Inc.

By:


David C. Bartlett
Assistant Vice President
Federal Regulatory Affairs
601 Pennsylvania Ave, NW
Suite 720
Washington, D.C. 20004
(202) 783-3974

Its Attorney

March 11, 2004

Attachment A

The following market is proposed for discontinuance:

STATE	MARKET
Florida	Jacksonville

ALLTEL COMMUNICATIONS, INC.
One Allied Dr., B5F12-F
Little Rock, AR 72202



March 5, 2004

Dear ALLTEL Customer:

This letter is to notify you that ALLTEL will no longer provide local telephone service in the Jacksonville, FL market area as of **July 3, 2004**. This change will apply to all business and residential customers who currently subscribe to ALLTEL as their local service provider. A list of all available local service providers can be found in the front section of your local telephone directory.

ALLTEL is prepared to assist you in finding a new local telephone service provider. Once a new provider is chosen, ALLTEL will coordinate the smooth transition of your ALLTEL local service over to their network. Please be assured we will do our best to minimize any service disruptions during this transition.

Once you have contacted the service provider of your choice and made the appropriate arrangements, please contact us at 888-835-4378 so that we can update your records and assist your new provider in the transition of your service.

ALLTEL will continue to offer the same high standard and quality of Wireless, Paging, Long Distance and Dial-up Internet services to which you are accustomed. ALLTEL values your business and appreciates the opportunity to continue serving your other telecommunications needs.

If you are interested in ALLTEL assisting in your search for a new local service provider, or have any questions regarding this transition, please contact us toll-free at 888-835-4378.

Thank you for your patience during this transition.

Sincerely,

Harry E. Bruns
Market Area President

Required FCC Notice:

The Federal Communications Commission will normally authorize this proposed discontinuance of service, unless it is shown that customers would be unable to receive service of a reasonable substitute from another carrier or the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within 15 days of receipt of this notice. Please address them to:

**Federal Communications Commission
Ref: ALLTEL Section 63.71 Application
Washington, DC 20554**

Comments should provide specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Enclosed: Questions and Answers



**QUESTIONS AND ANSWERS
REGARDING
YOUR LOCAL TELEPHONE SERVICE**

- 1. Why has ALLTEL made the decision to no longer offer local phone service in my area?**
ALLTEL consistently evaluates all areas of its business. This was simply a business decision based on the consideration of the costs that ALLTEL incurs in providing local service.
- 2. What about my other ALLTEL services?**
ALLTEL will continue to offer the same high standard and quality of Wireless, Paging, Long Distance and Dial-up Internet services to which the local customers are accustomed.
- 3. What about my deposit?**
If you have a deposit on your account, that amount and the interest accrued will be deducted from your final bill. If there is a credit balance on your account, you will receive a check thirty to sixty days after your conversion to the new local service provider is complete. If you have more than one service – i.e., ALLTEL long distance, any credit balance will be applied to your ALLTEL long distance bill.
- 4. When will I receive my final bill?**
You will receive your final bill thirty to sixty days after your conversion to the new local service provider is complete. However, if you have more than one service –i.e. long distance, it is possible to receive additional bills after your conversion.
- 5. But I don't want to change my local telephone service!**
I can understand your concerns. However, as of July 3, 2004, ALLTEL no longer provides local phone service in your area. ALLTEL is prepared to assist you in finding a new local telephone service provider.
- 6. I am an ALLTEL (wireless, paging, long distance, Dial-up Internet) customer, can I keep my local phone service?**
No. ALLTEL will no longer offer local phone service in your area. However, ALLTEL will continue to offer the same high standard and quality of Wireless, Paging, Long Distance and Dial-up Internet services to which the local customers are accustomed.
- 7. What about the ALLTEL – owned equipment at my location?**
Any equipment belonging to ALLTEL will be removed. ALLTEL will contact you to establish a date and time for removal of the equipment. Customer owned equipment would remain on the premises.



**QUESTIONS AND ANSWERS
REGARDING
YOUR LOCAL TELEPHONE SERVICE**

- 8. Who will take over the maintenance agreement for the equipment that I own?**
ALLTEL will assist you in finding another authorized Nortel distributor to provide ongoing maintenance service for your system. (Local market should know whom the Nortel distributors are within the market).
- 9. I purchased some equipment from ALLTEL. Who will perform warranty or Move, Add, or Change work on my equipment?**
You will need to make arrangements with another authorized Nortel distributor, or we can assist you with finding one.
- 10. Will my directory listing change?**
You will need to have your new service provider verify the directory listing once your service transition is complete to ensure it is listed properly.