ORIGINAL

The Florida Public Service Commission announces an informal customer meeting in the following docket, to which all interested persons are invited.

Docket No. 030444-WS – Application for rate increase in Bay County by Bayside Utility Services, Inc.

DATE AND TIME: April 15, 2004., 6:00 p.m. (Central)

PLACE: Panama City Beach Senior Center

423 Lyndell Lane

Panama City Beach, Florida 32407

The meeting will begin as scheduled and will continue until all witnesses have been heard. If no witnesses are present, the meetings may be adjourned. All persons desiring to comment on the utility's requested increase are urged to appear at the beginning of the meeting.

PURPOSE: To permit members of the public to comment regarding the request for rate increase by Bayside Utility Services, Inc. At the meeting, customers may be heard on any and all issues in the case relating to this request. Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at 850-413-6770 at least 48 hours prior to the meeting. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD). One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting.

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