



March 25, 2004
Via Overnight Delivery

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Blanca Bayo, Director
Division of the Commission Clerk &
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Gerald L. Gunter Building, Room 270
Tallahassee, Florida 32399-0850

040268-TT

RE: Andiamo Telecom IXC Registration Form

Dear Ms. Bayo:

Enclosed for filing are the original and six (6) copies of the IXC Registration Form filed on behalf of Andiamo Telecom, LLC. Andiamo is proposing to provide resold long distance service along with live and automated long distance operator assistance services to customers at aggregator locations in the State of Florida. Also included with this filing is the Company's tariff which is dated with an effective date of March 26, 2004.

Please acknowledge receipt of this filing by returning one copy of this transmittal letter date stamped in the self addressed stamped envelope enclosed for that purpose. Any questions you may have regarding this filing may be directed to my attention at (407) 740-8575 or via e-mail at sdawson@tminc.com.

Sincerely,

Shari Dawson
Consultant to Andiamo Telecom, LLC

SD/im

cc: Anna Torraca, Andiamo
File: Andiamo - FL IXC
TMS: FLO0400

Original Tariff forwarded to CUP.

DOCUMENT NUMBER 03967 MAR 26 8
FPSC-COMMISSION CLERK

IXC REGISTRATION FORM

Company Name Andiamo Telecom, L.L.C.
Florida Secretary of State Registration No. M04000000261
Fictitious Name(s) as filed at Fla. Sec. of State Not Applicable

Company Mailing Name Andiamo Telecom, L.L.C.
Mailing Address 10575 N. 114th Street, Suite 103
Scottsdale, Arizona 85259
Web Address www.andiamotel.com
E-mail Address andiamoLLC@yahoo.com
Physical Address 10575 N. 114th Street, Suite 103
Scottsdale, Arizona 85259
Company Liaison Anna Torraca
Title Regulatory
Phone (602) 344-0115
Fax (480) 451-6547
E-mail address regulatory@andiamotelecom.com
Consumer Liaison to PSC
Title Joseph M. Rao
Address Manager
Phone (602) 344-0115
Fax (480) 451-6547
E-mail address regulatory@andiamotelecom.com

My company's tariff as required in Section 364.04, Florida Statutes, is enclosed with this form. I understand that my company must notify the Commission of any changes to the above information pursuant to Section 364.02, Florida Statutes. My company will owe Regulatory Assessment Fees for each year or partial year my registration is active pursuant to Section 364.336, Florida Statutes. My company will comply with Section 364.603, Florida Statutes, concerning carrier selection requirements, and Section 364.604, Florida Statutes, concerning billing practices.


Signature of Company Representative

Joseph M. Rao, Manager
Printed/Typed Name of Representative

2/19/2004
Date

Effective: 07/15/2003



FLORIDA DEPARTMENT OF STATE
Glenda E. Hood
Secretary of State

January 20, 2004

JACKIE SORMAN
PREMIER CORPORATE SERVICES, INC.
590 PARK STREET, SUITE 6
ST. PAUL, MN 55103

Qualification documents for ANDIAMO TELECOM, L.L.C. were filed on January 13, 2004, and assigned document number M0400000261. Please refer to this number whenever corresponding with this office.

Your limited liability company is now qualified and authorized to transact business in Florida as of the file date. In accordance with section 608.406(2), F.S., the name of this limited liability company is filed with the Department of State for public notice only and is granted without regard to any other name recorded with the Division of Corporations.

A limited liability company annual report/uniform business report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the limited liability company address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (850) 245-6051, the Registration and Qualification Section.

Michelle Hodges
Document Specialist
Division of Corporations

Letter Number: 304A00003524

TITLE PAGE
FLORIDA TELECOMMUNICATIONS TARIFF
OF
Andiamo Telecom, L.L.C.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of resold telecommunication services provided by Andiamo Telecom, L.L.C. ("Andiamo") with principal offices located at 10575 N. 114th Street, Suite 103, Scottsdale, Arizona 85259. This tariff applies to services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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ISSUED BY:

Joseph M. Rao, Manager
10575 N. 114th Street, Suite 103
Scottsdale, Arizona 85259

2/20/04

CHECK SHEET

This tariff contains sheets, as listed below, each of which is effective as of the date shown on each sheet. Original and revised sheets as named below comprise all changes from the original tariff.

| SHEET | REVISION | | SHEET | REVISION | |
|--------------|-----------------|---|--------------|-----------------|---|
| 1 | Original | * | 23 | Original | * |
| 2 | Original | * | 24 | Original | * |
| 3 | Original | * | 25 | Original | * |
| 4 | Original | * | 26 | Original | * |
| 5 | Original | * | 27 | Original | * |
| 6 | Original | * | 28 | Original | * |
| 7 | Original | * | 29 | Original | * |
| 8 | Original | * | 30 | Original | * |
| 9 | Original | * | 31 | Original | * |
| 10 | Original | * | 32 | Original | * |
| 11 | Original | * | 33 | Original | * |
| 12 | Original | * | 34 | Original | * |
| 13 | Original | * | 35 | Original | * |
| 14 | Original | * | 36 | Original | * |
| 15 | Original | * | | | |
| 16 | Original | * | | | |
| 17 | Original | * | | | |
| 18 | Original | * | | | |
| 19 | Original | * | | | |
| 20 | Original | * | | | |
| 21 | Original | * | | | |
| 22 | Original | * | | | |

** Indicates new or revised sheet with this filing.*

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Scottsdale, Arizona 85259

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

D - Delete or discontinue

I - Change resulting in an increase to a Customer's bill

M - Moved from and to another tariff location

N - New

R - Change resulting in a reduction to a Customer's bill

T - Change in text or regulation but no change in rate or charge

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the above mentioned symbols.

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TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff sheet in effect. Consult the check sheet for sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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PL 8049

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Abbreviations

The following abbreviations are used herein only for the purposes indicated below:

| | |
|---------|-----------------------------------|
| Andiamo | Andiamo Telecom, L.L.C. |
| FCC | Federal Communications Commission |
| FPSC | Florida Public Service Commission |
| IXC | Interexchange Carrier |
| LEC | Local Exchange Carrier |

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.2 Definitions

Access Line - An arrangement which Andiamo the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

Account - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

Commission - The Florida Public Service Commission.

Company or Carrier - Andiamo Telecom, L.L.C. unless otherwise clearly indicated by the context.

Customer - Any person, firm, partnership, corporation, or other entity which uses telecommunications services under the provisions and regulations of this tariff and is responsible for payment of charges.

Equal Access - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes.

Initial and Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a Andiamo between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

LATA - Local Access and Transport Area.

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS *continued*

1.2 Definitions *continued*

LEC - Local Exchange Company

NECA - National Exchange Carriers Association.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Switched Access Origination/Termination - Where originating or terminating access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits. The cost of switched Feature Group access is billed to the interexchange carrier.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Andiamo

Andiamo's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff. Andiamo installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff.

2.2 Applicability of Tariff

This tariff is applicable to telecommunications services provided by Andiamo within the state of Florida.

2.3 Limitations of Service

2.3.1 Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.

2.3.2 Andiamo reserves the right to discontinue furnishing service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of law.

2.3.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.3.4 Andiamo reserves the right to discontinue the offering of service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

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SECTION 2 - RULES AND REGULATIONS *continued***2.4 Liability**

- 2.4.1** The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.
- 2.4.2** The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's or Subscriber's apparatus or systems, or (iii) for any act or omission of the Customer or Subscriber, or (iv) for any personal injury or death of any person, or for any loss of or damage to Subscriber's or Customer's premises or any other property, whether owned by Customer, Subscriber or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.

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SECTION 2 - RULES AND REGULATIONS *continued*

2.5 Payment and Credit Regulations

2.5.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company or its authorized agent any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Florida PSC. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

2.5.2 Deposits

The Company does not collect deposits from its Customers.

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SECTION 2 - RULES AND REGULATIONS *continued*

2.5 Payment and Credit Regulations *continued*

2.5.3 Advance Payments

For Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

2.5.4 Taxes

Company reserves the right to bill any and all applicable taxes in addition to normal long distance usage charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes, and Gross Receipts Tax. Unless otherwise specified in this tariff, such taxes will be itemized separately on Customer invoices.

2.5.5 Returned Checks

Customers will be charged \$20.00 on all checks issued to the Company which are returned due to insufficient funds. At the discretion of the Company, the insufficient funds check charge may be waived under appropriate circumstances (e.g. a bank error).

2.5.6 Late Payment Charge

A late fee of 1.5% per month will be charged on any past due balance.

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SECTION 2 - RULES AND REGULATIONS *continued***2.6 Refunds or Credits for Service Outages or Deficiencies****2.6.1 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control or is not in wiring or equipment, if any, furnished by the Customer and connected to Carrier's terminal.

Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.

2.6.2 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.7 Cancellation by Customer

Customers may cancel service verbally or in writing at any time. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Charges may be avoided by dialing another carrier's access code. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

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SECTION 2 - RULES AND REGULATIONS *continued*

2.8 Refusal or Discontinuance by Company

Andiamo may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice to comply with any rule or remedy any deficiency:

- 2.8.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.8.2 For use of telephone service for any purpose other than that described in the application.
- 2.8.3 For neglect or refusal to provide reasonable access to Andiamo or its agents for the purpose of inspection and maintenance of equipment owned by Andiamo or its agents.
- 2.8.4 For noncompliance with or violation of Commission regulation or Andiamo's rules and regulations on file with the Commission, provided five (5) working days' written notice is given before termination.
- 2.8.5 For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in extreme cases. Such notice will be provided in a mailing separate from the Customer's regular monthly bill for service.
- 2.8.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect Andiamo's equipment or service to others.

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SECTION 2 - RULES AND REGULATIONS *continued*

2.8 Refusal or Discontinuance by Company *continued*

2.8.7 Without notice in the event of tampering with the equipment or services owned by Andiamo or its agents.

2.8.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Andiamo may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.8.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

2.9 Use of Service

Service may be used for any lawful purpose for which it is technically suited. Customers reselling Andiamo's Florida intrastate service must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission.

2.10 Applicable Law

This tariff shall be subject to and construed in accordance with Florida law.

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[Signature]

SECTION 2 - RULES AND REGULATIONS *continued***2.11 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

These promotions will be approved by the FPSC with specific starting and ending dates with promotions running under no circumstances longer than 90 days in any twelve month period.

2.12 Other Rules

The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Identification Numbers when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

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SECTION 2 - RULES AND REGULATIONS *continued*

2.13 Individual Case Basis (ICB) Arrangements

2.13.1 General Description

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer. The facilities utilized to provide these services are of a type normally used by the Telephone Company in furnishing its other services and shall be comparable with other Telephone Company services, and its engineering and maintenance practices. The requested service or arrangement is subject to the availability of the necessary Telephone Company personnel and capital resources.

2.13.2 Rate Regulations

Rates quoted in response to requests may be different than those specified for such services in this tariff. The customer has one-hundred and eighty (180) days after receiving the ICB rates to order the service requested at the quoted rates. The ICB rates will be made a part of this tariff.

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12/20/02

SECTION 3 - DESCRIPTION OF SERVICE

3.1 General

- 3.1.1 The Company provides telecommunications services between locations within the State of Florida as specified herein. The Company's service charges may be based upon call duration, time of day rate period, mileage, and/or call type.
- 3.1.2 Presubscribed service is offered from locations served with equal access end offices.
- 3.1.3 The Company's service is available twenty-four hours per day, seven days a week.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES *continued*
3.2 Calculation of Distance

Usage charges for any mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telcordia, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:

$$\sqrt{\frac{(v_1 - v_2)^2 + (h_1 - h_2)^2}{10}}$$

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES *continued*

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2 Chargeable time for all calls ends when one of the parties disconnects from the call. If the called party hangs up but the calling party does not, chargeable time ends when the network connection is released by automatic timing equipment (or, in some instances, when the calling party initiates another call without hanging up).
- 3.3.3 Minimum call duration for billing purposes is thirty (30) seconds unless otherwise specified in the individual rate schedules of this tariff. Any partial thirty second increment is rounded up to a full increment.
- 3.3.4 Calls are measured and billed in six (6) second increments unless otherwise specified in the individual rate schedules of this tariff. Any partial six second increment is rounded up to a full increment.
- 3.3.5 Andiamo will not knowingly bill for incomplete calls.

3.4 Time-Of-Day Rate Periods

None of Andiamo's offerings are presently time-of-day sensitive.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES *continued***3.5 Switched Outbound Service**

Switched Outbound Service permits outward calling utilizing FGD switched access. Calls are billed in six (6) second increments following a minimum billing period of thirty (30) seconds. Applicable rates are determined by the monthly billing commitment selected by the Customer. Intrastate service is offered in conjunction with Interstate and International service. The minimum billing thresholds are based upon total monthly usage billing in all jurisdictions.

3.6 Switched Inbound Toll-Free (8XX) Service

Switched Inbound Toll-Free Service is an 8XX number service available for Customer use twenty-four (24) hours a day, seven (7) days a week. Service is terminated over standard Customer-provided switched access lines. Calls are billed in six (6) second increments following a minimum billing period of thirty (30) seconds. Applicable rates are determined by the monthly billing commitment selected by the Customer. Intrastate service is offered in conjunction with Interstate and International service. The minimum billing thresholds are based upon total monthly usage billing in all jurisdictions. (See Section 4.2 regarding the Public Telephone Surcharge.)

3.6.1 Reservation of Toll-Free Numbers

The Company will make every effort to reserve toll-free vanity numbers on behalf of Customers, but makes no guarantee or warranty that the requested toll-free number(s) will be available or assigned to the Customer requesting the number.

3.6.2 Toll-Free Number Portability

If a Customer accumulates undisputed delinquent charges, the Company reserves the right not to honor that Customer's request for a change in service, including a request for Resp. Org. change, until such charges are paid in full. The Customer does not retain rights in toll-free numbers which are shared with other Customers of the Company. Shared toll-free numbers are not portable.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES *continued*

3.7 Travel Card Service

Travel Card Service is available in conjunction with other Andiamo services, or as a stand-alone offering. The service is typically used for originating telephone calls while away from home or office. Service is accessed by dialing the Company-designated toll-free access number, a valid authorization code, and the destination number. Calls are billed in sixty (60) second increments following a minimum billing period of sixty (60) seconds. Intrastate service is offered in conjunction with Interstate and International service. (See Section 3.10 regarding the Public Telephone Surcharge.)

Enhanced calling features are available with Travel Card Service. These services may involve additional charges.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES *continued***3.8 Pre-Paid Calling Card**

Andiamo's Pre-Paid Card plans allow customers to pay a fixed dollar amount in advance for long distance calling. Customers must dial an access code from a touch tone phone to use the service. Cards are rated in dollars per minute. Fractional call minutes are rounded up to the nearest full minute. As calls are placed, charges for the call are deducted on a real-time basis until the full amount of the card is exhausted. Calls are limited to direct dial calls. Air to ground services, as well as calls to 500, 700, or 900 numbers are blocked. (See Section 4.2 regarding the Public Telephone Surcharge.)

Cards are available in replenishable and non-replenishable varieties. Replenishable cards expire 180 days from last use. Non-replenishable cards expire one (1) year from the date of purchase, or 180 days from last use. The fee for replenishment is \$1.00 per occasion per account.

The Andiamo Pre-Paid Calling Card plans are available for use twenty-four hours a day, seven days a week. Long distance taxes are included in the purchase price of the card.

A Pre-Paid Calling Card account is established upon receipt of payment by the Company. The Company reserves the right to determine acceptable types of payment.

Enhanced calling features, such as Voice Mail, Fax Store and Forward, Fax Broadcast, Conference Calling and Voice Recognition may be available with Andiamo's Pre-Paid calling card services. These services may involve additional charges.

Three card types are available: Standard, Sponsor, and Collectible.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES *continued***3.8 Pre-Paid Calling Card *continued*****3.8.1 Standard Cards**

Standard cards are sold directly by Andiamo for Customer use.

3.8.2 Sponsor Cards

The Pre-Paid Calling Card Sponsor Program is offered to organizations or commercial entities for distribution to their members, patrons or customers. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Carrier's debit card accounts at reduced rates or free of charge to end users. At the option of the Sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES *continued***3.8 Pre-Paid Calling Card *continued*****3.8.3 Collectible Cards**

The Company may provide Pre-Paid Calling Card service where the card itself has a value (for example, the picture or logo of a licensed property on the face of the card or because of the materials used in the manufacture of the card) that is distinct from the value of the telecommunications service. The available usage balance will be depleted in accordance with the rates listed below. The retail price will include both the telecommunications value and the card value. Collectible cards may be offered directly by Andiamo, or in connection with its Sponsor Program.

The Pre-Paid Collectible Card Sponsor Program is offered to organizations or commercial entities for distribution to their members, patrons or customers. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Carrier's debit card accounts at reduced rates or free of charge to end users. At the option of the Sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES *continued*

3.9 Directory Assistance

A Directory Assistance charge applies per intrastate directory assistance call. The customer may make two (2) requests for a telephone number per call. The Directory Assistance charge applies regardless of whether the operator is able to supply the requested number.

3.10 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate, and international calls that originate from any domestic pay telephone used to access Andiamo services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with Andiamo service, applies for the use of the instrument used to access Andiamo service and is unrelated to the Andiamo service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the “#” symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES *continued***3.11 Non-Subscriber Service Charge**

A Service charge is applicable to Operator Station, Person-to-Person or Real Time rated calls billed to all lines which are presubscribed to an interexchange carrier other than Andiamo, or not presubscribed to any interexchange carrier. This charge is in addition to the initial period and additional period charges applicable to calls from points throughout the United States.

The Non-subscriber Service Charge does not apply to calling card calls, intraLATA calls, conference calls, calls to Directory Assistance, toll free or 900 telephone numbers, Ship-to-Shore service or Telecommunications Relay Service, calls originated from cellular phones; Customers with disabilities and calls billed to all lines which have discontinued presubscription to Andiamo but for whom an active billing record still exists in Andiamo's billing system.

3.12 Intrastate Operator Services

Andiamo's Operator Services are provided for use by presubscribed customers as well as transient customers at host or subscriber locations. Services arranged for the use of the transient public are subject to restrictions imposed by the Florida Public Service Commission and the Federal Communications Commission.

All Andiamo services are available 24 hours a day, seven days a week.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES *continued*

3.13 Dial Around Service

Customers may access the Company's network to place a collect call or other call type requiring operator assistance by dialing either a designated access code (*88) or a toll free number. Calls are billed in one (1) minute increments with an initial period for billing purposes of one (1) minute. Calls are not mileage nor time-of-day sensitive.

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SECTION 4 - RATES

4.1 General

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering and/or call duration.

Andiamo services are not time-of-day sensitive. The company does not provide for holiday discounts.

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SECTION 4 - RATES *continued***4.2 Exemptions and Special Rates****4.2.1 Discounts for Hearing Impaired Customers**

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. Discounts do not apply to surcharges or per call add-on charges for operator services when the call is placed by a method that would normally incur the surcharge.

- A. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period.
- B. The credit to be given on a subsequent bill for calls placed with the assistance of the relay center will be equal to 50% of the rate for the applicable rate period. If either party is both hearing and visually impaired, the call shall be discounted at 60% of the applicable rate.

4.2.2 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. Andiamo will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

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SECTION 4.0 - RATES *continued***4.2 Exemptions and Special Rates, (Cont'd)****4.2.3 Operator Assistance for Handicapped Persons**

Operator station surcharges will be waived for operator assistance to a caller who identifies him or herself as being handicapped and unable to dial the call because of the handicap.

4.2.4 Directory Assistance for Handicapped Persons

Pursuant to FPSC rules and regulations, the Company will not charge for the first 50 phone calls made to directory assistance by handicapped Customers.

4.3 Switched Outbound Service**4.3.1 Usage Rate Options:**

| <u>Rate per Minute</u> | <u>Monthly Billing Requirement</u> |
|----------------------------|--|
| \$0.0490 | \$100.00 |
| \$0.0590 | \$ 50.00 |
| \$0.0690 | \$ 40.00 |
| \$0.0790 | \$ 30.00 |
| \$0.0890 | \$ 20.00 |
| \$0.0990 | \$ 10.00 |
| \$0.1090 | \$ 5.00 |
| \$0.1190 | \$ 0.00 |
| \$0.1290 | \$ 0.00 |

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SECTION 4.0 - RATES *continued*

4.4 Switched Inbound Toll-Free (8XX) Service

4.4.1 Usage Rate Options

| <u>Rate per Minute</u> | <u>Monthly Billing Requirement</u> |
|----------------------------|--|
| \$0.0590 | \$100.00 |
| \$0.0690 | \$ 50.00 |
| \$0.0790 | \$ 40.00 |
| \$0.0890 | \$ 30.00 |
| \$0.0990 | \$ 20.00 |
| \$0.1090 | \$ 10.00 |
| \$0.1190 | \$ 5.00 |
| \$0.1290 | \$ 0.00 |

4.5 Travel Card Service

Rate Per Minute: \$ 0.1900

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SECTION 4.0 - RATES *continued*

4.6 Pre-Paid Calling Card

4.6.1 Standard Cards

Standard cards are sold directly by Andiamo for Customer use.

| <u>Pre-Paid Card Plan</u> | <u>Maximum Rate Per Minute</u> | <u>Rate Per Call (applies in addition to per minute rates)</u> |
|---------------------------|--------------------------------|--|
| Andiamo Pre-Paid Card | \$0.3125 | \$0.0000 |
| Flag Card | \$0.1500 | \$1.0000 |
| Banana Card | \$0.2249 | \$0.1788 |

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SECTION 4.0 - RATES *continued*

4.6 Pre-Paid Calling Card

4.6.2 Sponsor Cards

| Card Denomination | Maximum <u>Rate Per Minute</u> |
|-------------------|-----------------------------------|
| All | \$0.50 |

4.6.3 Collectible Cards

| Card Denomination | Maximum <u>Rate Per Minute</u> |
|-------------------|-----------------------------------|
| All | \$0.63 |

4.7 Directory Assistance

Rate Per Call to Directory Assistance: \$1.00

4.8 Public Telephone Surcharge

Rate per Call: \$0.30

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SECTION 4.0 - RATES *continued*

4.9 Non-Subscriber Service Charge

| | |
|--|--------|
| Dial Station Non-Subscriber Service Charge | \$2.50 |
| Operator Non-Subscriber Service Charge | \$0.00 |

4.10 Intrastate Operator Services

Rates are billed in one minute increments with a one minute minimum. No time of date or holiday discounts apply.

| Mileage | <u>Initial Minute</u> | <u>Additional Minute</u> |
|---------|-----------------------|--------------------------|
| All | \$0.30 | \$0.30 |

Operator Service Charges:

| | |
|------------------|--------|
| Person-to-Person | \$3.25 |
| All other | \$1.75 |

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SECTION 4.0 - RATES *continued*

4.11 Dial Around Service

Rates are billed in one minute increments with a one minute minimum. Calls are not mileage or time-of-day sensitive.

| | <u>Live Operator</u> | <u>Automated Operator</u> |
|-------------------------------|----------------------|---------------------------|
| Rate per minute | \$0.89 | \$0.89 |
| Rate per call | \$7.95 | \$7.95 |
| Property Imposed Fee per call | \$3.00 | \$3.00 |
| Non-Subscriber Surcharge | \$3.50 | \$3.50 |
| Non-billable surcharge | \$3.00 | \$0.00 |

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