

ORIGINAL

MEMORANDUM

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March 24, 2004

COMMISSION
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TO: DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE SERVICES

FROM: OFFICE OF THE GENERAL COUNSEL (GERVASI) *PS*

RE: DOCKET NO. 020896-WS - PETITION BY CUSTOMERS OF ALOHA UTILITIES, INC. FOR DELETION OF PORTION OF TERRITORY IN SEVEN SPRINGS AREA IN PASCO COUNTY.

Please file the attached letter, from V. Abraham Kurien, M.D., dated March 16, 2004, in the docket file for the above-referenced docket.

RG/dm

Attachment

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FPSC-COMMISSION CLERK

V. Abraham Kurien, M.D.
1822 Orchardgrove Avenue,
NEW PORT RICHEY, FL 34655

MAR 19 2004

Atty. Roseanne Gervasi,
Senior Attorney,
Public Service Commission
2540 Shumark Oak Blvd
TALLAHASSEE, FL 32399-0850

March 16, 2004

Dear Atty. Gervasi,

RE: CUSTOMER DISCUSSIONS
WITH ALOHA UTILITIES

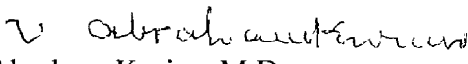
When the customers were instructed by the Chairman of the FPSC that they should conduct discussions with Aloha Utilities about matters of common concern and the options available to improve water quality on the basis of Dr Levine's audit, the customers appointed a committee, "Better Water Now!" As a member of that committee I sent an e-mail to Mr Watford, President of Aloha, on February 24, 2004 indicating the customers' willingness to enter into discussions. A copy of that e-mail was forwarded to Mr. Melson and Atty. Steve Burgess of the OPC.

I have not received a reply so far. When Mr. Watford sent me an e-mail suggesting a meeting between himself, Dr Levine and myself, on Feb. 18, 2004 I replied immediately indicating that I was waiting for some clarification from the PSC and that as soon as it was available I would contact him again, which I did on February 24.

The absence of a reply when the possible expenditure of millions of dollars for processing methods is the subject for discussion indicates to us that the initial offer may not have been intended for serious consideration.

I want to let the PSC know that this type of lack of consideration of the customers by Aloha Utilities is one major reason why deletion of territory is the only way customers can improve their total situation in regard to the provider of their drinking water as well as its quality.

Yours sincerely,


V. Abraham Kurien, M.D.

E-c Mr. Charles Hise, Chairman, Better Water Now!
Atty. Steve Burgess, OPC.
Atty Richard D.Melson, PSC.