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BELLSOUTH TELECOMMUNICATIONS, INC.
DIRECT TESTIMONY OF CYNTHIA A. CLARK
BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 030829-TP
APRIL 16, 2004

Q. PLEASE STATE YOUR NAME, BUSINESS ADDRESS, AND POSITION WITH BELLSOUTH TELECOMMUNICATIONS, INC. (HEREINAFTER REFERRED TO AS "BELLSOUTH" OR "THE COMPANY").

A. My name is Cynthia A. Clark. I am employed by BellSouth as a Senior Staff Manager in BellSouth's Accounts Receivable Management Organization. My business address is 2300 Northlake Centre, Tucker, Georgia 30084.

Q. PLEASE DESCRIBE YOUR CURRENT RESPONSIBILITIES.

A. I currently have responsibility for supervising the dispute escalation staff. The group handles accounts receivable management, including collections and billing disputes, for all of the Company's interconnection business.

Q. PLEASE SUMMARIZE YOUR EDUCATIONAL BACKGROUND AND CAREER EXPERIENCE.

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A. I received a Bachelor of Arts degree in Accounting from Auburn University in Auburn, Alabama in 1978. I began employment at BellSouth in June 1998, and have held various positions in BellSouth's Billing and Collections for wholesale services.

Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?

A. The purpose of my testimony is to quantify BellSouth's view of Florida Digital Network's (FDN's) disputes related to UNE Rate Zone Changes and Disconnect charges.

At this time BellSouth has recorded FDN's disputes regarding Disconnect Orders as shown below:

Q Accounts	\$11,478.75
N Accounts	\$31,709.40
Total	\$43,188.15

At this time BellSouth has recorded FDN's disputes regarding UNE Zone changes as shown below:

Q Accounts	\$24,954.74
N Accounts	\$52, 538.38
Total	\$77,493.12

These amounts do not include any applicable late payment charges.

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Q. HOW DOES THIS AMOUNT COMPARE TO THE AMOUNT REFERENCED IN THE COMPLAINT?

BellSouth's records of the amount in dispute are less than the amount in FDN's complaint and less than the amounts in FDN's interrogatory responses. BellSouth and FDN have been working cooperatively to reconcile these differences. That effort is still underway. BellSouth reserves the right to rectify the total amount in dispute to address any supplemental discovery responses that FDN has indicated it will file as well as to reflect the outcome of the parties reconciliation efforts.

Q. DOES THIS CONCLUDE YOUR TESTIMONY?

A. Yes.