Legal Department

Nancy B. White General Counsel - Florida BellSouth Telecommunications, Inc. 150 West Flagler Street Suite 1910 Miami, FL 33130 (305) 347-5558

April 20, 2004

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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APR 20 PM 4: 34

Re: Slamming Data Report (March)

Dear Mrs. Bayó:

In a Memorandum dated October 24, 1997, the Florida Public Service Commission ("Commission"), requested BellSouth to begin reporting slamming data on a monthly basis to include the number of consumer contacts to the company related to each carrier (name & CIC), whether the slam is interLATA, intraLATA or both and the number of local slamming contacts.

BellSouth considers the above information provided in this response to be proprietary and requests appropriate treatment thereof pursuant to 364.183(1), Florida Statutes and Rule 25-22.006(5), Florida Administrative Code. This information includes customer specific information.

In that regard, I have Appended hereto two redacted copies of the requested documents and a sealed envelope containing one highlighted copy of the documents including the material which is confidential and proprietary.

Sincerely,

Mancy B. White Nancy B. White

CAF NBW/vf COM Enclosures

CC:

ECR

OPC

MMS

Marshall M. Criser III
R. Douglas Lackey

Beth Salak

RECEIVED & FILED

FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

FPSC-COMMISSION CLERK

## CERTIFICATE OF SERVICE Slamming Data - Monthly Report

I HEREBY CERTIFY that a true and correct copy of the foregoing was

served by Hand-delivery this 20th day of April, 2004 to the following:

Beth Salak
Director
Division of Communications
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Mancy B. White Nancy B. White R#

#153340