

STATE OF FLORIDA

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DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

May 13, 2004

Regions Bank  
Attention: Ms. Denisse Nieves  
Customer Service  
2444 E. Silver Springs Blvd.  
Ocala, FL 34470

REDACTED

Re: Escrow Account No. Residential Water Systems, Inc.

Dear Ms. Nieves:

As Director of the Division of the Commission Clerk and Administrative Services, and the Commission's designated agent and signatory on Commission-required escrow accounts, I hereby authorize the release of all the funds from Residential Water Systems, Inc.'s escrow account to the utility, pursuant to Commission Order No. PSC-04-0356-PAA-WU issued April 5, 2004, as finalized by Order No. PSC-04-0437-CO-WU, issued April 29, 2004.

Please do not hesitate to contact me should you have any questions concerning this matter.

Sincerely,

*Blanca S. Bayó*  
Blanca S. Bayó

BSB/jb

cc: Ralph Jaeger, Office of the General Counsel  
Sam Merta, Division of Economic Regulation  
Wayne Schiefelbein, Esquire  
Charles deMenzes

DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

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# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M- CLERK

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**DATE:** May 11, 2004

**TO:** Kay B. Flynn, Chief of Records and Hearing Services, Division of the Commission Clerk & Administrative Services

**FROM:** Ralph R. Jaeger, Senior Attorney, General Counsel  
Troy Rendell, Public Utilities Supervisor, Division of Economic Regulation

**RE:** Release of Escrow Account of Residential Water Systems, Inc. - Docket No. 030423-WU

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Pursuant to Order No. PSC-04-0356-PAA-WU, issued April 5, 2004, in Docket No. 030423-WU, Residential Water Systems, Inc. (RWS or utility), was required to refund its 2002 and 2003 price indices. When the refunds were completed, its escrow account could be released. Staff has reviewed RWS's May 6, 2004 Refund Report and believes the utility has complied with the order. Therefore, its escrow account may be released.

**Residential Water Systems, Inc.  
P.O. Box 5220  
Ocala, FL 34478-5220  
352-622-4949**

**May 6, 2004**

Mr. Troy Rendell  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

Dear Mr. Rendell,

Per FS 25-30.360(7) the following is a summation of the refunds as prescribed by Order No. PSC-04-0356-PAA-WU.


1. Total Refund subject to credits or checks to Customers	\$8,761.55
2. Amounts credited to active customer accounts	\$8,070.43
3. Amounts sent by check to closed accounts	\$ 573.88
4. Amounts less than \$1.00 charged to CIAC	4.48
5. Amounts to CIAC with no forwarding address	50.85
6. Amounts credited to closed accounts owing balances	61.91

Amount charged to CIAC as prescribed in lieu of refund \$23,087.46

All the above was refunded as of April 29, 2004 and is reflected in the May 1, 2004 statement along with the customer notice as required.

We therefore respectfully request release of our Escrow account currently held by Regions Bank.

Sincerely,

  
Charles deMenzes  
President