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BELL SOUTH

**BellSouth Telecommunications, Inc.  
Regulatory & External Affairs**

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**Marshall M. Criser III**  
Vice President  
Regulatory & External Affairs

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May 19, 2004

Mrs. Blanca S. Bayo  
Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399

RECEIVED - FPSC  
MAY 19 PM 4:35  
COMMISSION  
CLERK

Re: Approval of Amendment to the Resale Agreement between BellSouth Telecommunications, Inc. ("BellSouth") and ReTel Communications, Inc.

Dear Mrs. Bayo:

Please find enclosed for filing and approval, the original and two copies of BellSouth Telecommunications, Inc.'s Amendment to Resale Agreement with ReTel Communications, Inc.

If you have any questions, please do not hesitate to call Robyn Holland at (850) 222-9380.

Very truly yours,

*Marshall M. Criser, III* /RH  
Regulatory Vice President

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**AMENDMENT  
TO THE  
AGREEMENT BETWEEN  
ReTel Communications, Inc.  
AND  
BELLSOUTH TELECOMMUNICATIONS, INC.  
DATED October 12, 2001**

Pursuant to this Amendment, (the "Amendment"), ReTel Communications, Inc., ("ReTel Communications, Inc."), and BellSouth Telecommunications, Inc. ("BellSouth"), hereinafter referred to collectively as the "Parties," hereby agree to amend that certain Resale Agreement between the Parties dated October 12, 2001 ("Agreement") to be effective on the date of the last signature executing the Amendment.

WHEREAS, BellSouth and ReTel Communications, Inc. entered into the Agreement on October 12, 2001, and;

NOW THEREFORE, in consideration of the mutual provisions contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties hereby covenant and agree as follows:

1. The Parties agree to delete the terms and conditions of the Line Information Data Base (LIDB) Resale Storage Agreement in Exhibit B of Attachment 1.
2. The Parties agree to add the terms and conditions of the LIDB Resale Storage Agreement, as set forth in Exhibit 1 of this Amendment, to Exhibit B of Attachment 1.
3. All of the other provisions of the Agreement, dated October 12, 2001, shall remain in full force and effect.
4. Either or both of the Parties is authorized to submit this Amendment to the respective state regulatory authorities for approval subject to Section 252(e) of the Federal Telecommunications Act of 1996.

IN WITNESS WHEREOF, the Parties hereto have caused this Amendment to be executed by their respective duly authorized representatives on the date indicated below.

ReTel Communications, Inc.

BellSouth Telecommunications, Inc.

By: 

By: 

Name: Sven Martin Thompson

Name: Elizabeth R. A. Shiroishi

Title: President

Title: Director – Interconnection Services

Date: 3-26-03

Date: 4/9/03

**LINE INFORMATION DATA BASE (LIDB)**

**RESALE STORAGE AGREEMENT**

**I. Definitions (from Addendum)**

- A. Billing number - a number used by BellSouth for the purpose of identifying an account liable for charges. This number may be a line or a special billing number.
- B. Line number - a ten-digit number assigned by BellSouth that identifies a telephone line associated with a resold local exchange service.
- C. Special billing number - a ten-digit number that identifies a billing account established by BellSouth in connection with a resold local exchange service.
- D. Calling Card number - a billing number plus PIN number assigned by BellSouth.
- E. PIN number - a four-digit security code assigned by BellSouth that is added to a billing number to compose a fourteen-digit calling card number.
- F. Toll billing exception indicator - associated with a billing number to indicate that it is considered invalid for billing of collect calls or third number calls or both, by ReTel Communications, Inc..
- G. Billed Number Screening - refers to the query service used to determine whether a toll billing exception indicator is present for a particular billing number.
- H. Calling Card Validation - refers to the query service used to determine whether a particular calling card number exists as stated or otherwise provided by a caller.
- I. Billing number information - information about billing number or Calling Card number as assigned by BellSouth and toll billing exception indicator provided to BellSouth by ReTel Communications, Inc..
- J. Get-Data - refers to the query service used to determine, at a minimum, the Account Owner and/or Regional Accounting Office for a line number. This query service may be modified to provide additional information in the future.
- K. Originating Line Number Screening ("OLNS") - refers to the query service used to determine the billing, screening and call handling indicators, station type and Account Owner provided to BellSouth by ReTel Communications, Inc. for originating line numbers.
- L. Account Owner - name of the local exchange telecommunications company that is providing dialtone on a subscriber line.

## **II.     §     General**

- A. This Agreement sets forth the terms and conditions pursuant to which BellSouth agrees to store in its LIDB certain information at the request of ReTel Communications, Inc. and pursuant to which BellSouth, its LIDB customers and ReTel Communications, Inc. shall have access to such information. In addition, this Agreement sets forth the terms and conditions for ReTel Communications, Inc.'s provision of billing number information to BellSouth for inclusion in BellSouth's LIDB. ReTel Communications, Inc. understands that BellSouth provides access to information in its LIDB to various telecommunications service providers pursuant to applicable tariffs and agrees that information stored at the request of ReTel Communications, Inc., pursuant to this Agreement, shall be available to those telecommunications service providers. The terms and conditions contained herein shall hereby be made a part of this Resale Agreement upon notice to ReTel Communications, Inc.'s account team and/or Local Contract Manager to activate this LIDB Storage Agreement. The General Terms and Conditions of the Resale Agreement shall govern this LIDB Storage Agreement. The terms and conditions contained in the attached Addendum are hereby made a part of this LIDB Storage Agreement as if fully incorporated herein.
- B. BellSouth will provide responses to on-line, call-by-call queries to billing number information for the following purposes:
1. Billed Number Screening  

BellSouth is authorized to use the billing number information to determine whether ReTel Communications, Inc. has identified the billing number as one that should not be billed for collect or third number calls.
  2. Calling Card Validation  

BellSouth is authorized to validate a 14-digit Calling Card number where the first 10 digits are a line number or special billing number assigned by BellSouth, and where the last four digits (PIN) are a security code assigned by BellSouth.
  3. OLNS  

BellSouth is authorized to provide originating line screening information for billing services restrictions, station type, call handling indicators, presubscribed interLATA and local carrier and account owner on the lines of ReTel Communications, Inc. from which a call originates.

4. GetData

BellSouth is authorized to provide, at a minimum, the account owner and/or Regional Accounting Office information on the lines of ReTel Communications, Inc. indicating the local service provider and where billing records are to be sent for settlement purposes. This query service may be modified to provide additional information in the future.

5. Fraud Control

BellSouth will provide seven days per week, 24-hours per day, fraud monitoring on Calling Cards, bill-to-third and collect calls made to numbers in BellSouth's LIDB, provided that such information is included in the LIDB query. BellSouth will establish fraud alert thresholds and will notify ReTel Communications, Inc. of fraud alerts so that ReTel Communications, Inc. may take action it deems appropriate.

**III. Responsibilities of the Parties**

A. BellSouth will administer all data stored in the LIDB, including the data provided by ReTel Communications, Inc. pursuant to this Agreement, in the same manner as BellSouth's data for BellSouth's End User customers. BellSouth shall not be responsible to ReTel Communications, Inc. for any lost revenue which may result from BellSouth's administration of the LIDB pursuant to its established practices and procedures as they exist and as they may be changed by BellSouth in its sole discretion from time to time.

B. Billing and Collection Customers

BellSouth currently has in effect numerous billing and collection agreements with various interexchange carriers and billing clearing houses and as such these billing and collection customers ("B&C Customers") query BellSouth's LIDB to determine whether to accept various billing options from End Users. Until such time as BellSouth implements in its LIDB and its supporting systems the means to differentiate ReTel Communications, Inc.'s data from BellSouth's data, the following shall apply:

(1) BellSouth will identify ReTel Communications, Inc. end user originated long distance charges and will return those charges to the interexchange carrier as not covered by the existing B&C agreement. ReTel Communications, Inc. is responsible for entering into the appropriate agreement with interexchange carriers for handling of long distance charges by their end users.

- (2) BellSouth shall have no obligation to become involved in any disputes between ReTel Communications, Inc. and B&C Customers. BellSouth will not issue adjustments for charges billed on behalf of any B&C Customer to ReTel Communications, Inc.. It shall be the responsibility of ReTel Communications, Inc. and the B&C Customers to negotiate and arrange for any appropriate adjustments.

**IV. Fees for Service and Taxes**

- A. ReTel Communications, Inc. will not be charged a fee for storage services provided by BellSouth to ReTel Communications, Inc., as described in this LIDB Resale Storage Agreement.
- B. Sales, use and all other taxes (excluding taxes on BellSouth's income) determined by BellSouth or any taxing authority to be due to any federal, state or local taxing jurisdiction with respect to the provision of the service set forth herein will be paid by ReTel Communications, Inc. in accordance with the tax provisions set forth in the General Terms and Conditions of this Agreement.