

State of Florida



ORIGINAL

# Public Service Commission

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REC'D FPSC  
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**-M-E-M-O-R-A-N-D-U-M-**

COMMISSION  
CLERK

**DATE:** May 20, 2004

040467-TL

**TO:** Marguerite H. Lockard, Commission Deputy Clerk I, Division of the Commission Clerk & Administrative Services

**FROM:** John J. Duffey, Operations Review Specialist, Division of Competitive Markets & Enforcement

**RE:** DN 012220-04 document release

All documents in DN 01220-04 may be released to BellSouth. The bulk of those are proprietary documents provided by the company to us as we conducted a management audit. According to our bureau's procedures, such documents are normally returned to the company at this point in the process. Other portions of DN 01220-04, those stamped with Bates numbers 1517-1518 and 1539-1618, belong to BRR as work papers. These are primarily interview notes and notes from call center observations. However, they contain information that may be proprietary to BellSouth.

We expect BellSouth to soon file a claim of confidentiality over some or all of these documents.

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OTH *Marguerite*

DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK