

State of Florida



Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

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COMMISSION
CLERK

DATE: May 21, 2004

TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director

FROM: Beth Keating, Attorney Supervisor, General Counsel *BK*
Beth W. Salak, Director, Division of Competitive Markets & Enforcement *BWS*

RE: Docket No. 031105-TX - Compliance investigation of Talk Unlimited Now, Inc. for apparent violation of Rules 25-22.032(5)(a), F.A.C., Customer Complaints, and 25-24.835, F.A.C., Rules Incorporated.

On March 17, 2004, the Commission issued Proposed Agency Action (PAA) Order No. PSC-04-0297-PAA-TX in Docket No. 031105-TX, made final and effective by Consummating Order No. PSC-04-0390-CO-TX, issued on April 13, 2004, imposing penalties in the amount of \$50,500 for failure to comply with Commission rules, to be paid within 14 days of the issuance of the Consummating Order. The company has neither protested the Commission's Order nor paid the penalty. Therefore certificate number 8126 should be canceled effective April 27, 2004, and this docket should be closed administratively.

*OK to close
5/26/04 hwr*

cc: J. Rojas
M. Watts

DOCUMENT NUMBER-DATE
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FPSC-COMMISSION CLERK