

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF STAFF WORKSHOP

TO

PARTIES OF RECORD

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 000121A-TP

INVESTIGATION INTO THE ESTABLISHMENT OF OPERATIONS SUPPORT SYSTEMS
PERMANENT PERFORMANCE MEASURES FOR INCUMBENT LOCAL EXCHANGE
TELECOMMUNICATIONS COMPANIES. (BELLSOUTH TRACK)

ISSUED: June 10, 2004

NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct a staff workshop, in the above-referenced docket, to which all persons are invited, at the following time and place:

10:00 a.m., Thursday, July 1, 2004
Room 234, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida

PURPOSE

The purpose of this workshop is to discuss the prospective scope and methodology for completing an audit of BellSouth's Performance Assessment Plan including the Service Quality Measurement Plan for performance measurement and the Self-Effectuating Enforcement Mechanism Administrative Plan for penalty payments.

Parties are encouraged to address, in any presentations or comments, audit scope and audit methodology separately. All parties intending to present comments regarding the audit scope and methodology or make a presentation must file those comments and presentations with the Commission's Division of the Commission Clerk and Administrative Services, 2540

DOCUMENT NUMBER-DATE

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Shumard Oak Boulevard, Tallahassee, FL 32399-0850, by June 25, 2004, specifically referencing Docket No. 000121A-TP. The presentations should include an outline, the approximate amount of time needed for the presentation, and the presenter's name. Please send electronic copies of comments and presentations to Patricia Christensen at pchriste@psc.state.fl.us and Lisa Harvey at lsharvey@psc.state.fl.us.

Participants unable to attend in person can join the meeting through audio conference by dialing SUNCOM 292-2904 or (850) 922-2904.

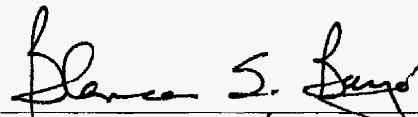
One or more of the Commissioners of the Florida Public Service Commission may attend and participate in the workshop.

JURISDICTION

Jurisdiction is vested in this Commission pursuant to Chapter 364, Florida Statutes. The workshop will be governed by the provisions of that Chapter 120, Florida Statutes, and Chapters 25-4, 25-24, 25-22 and 28-106, Florida Administrative Code.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

By DIRECTION of the Florida Public Service Commission this 10th day of June, 2004.



BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services

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