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June 10, 2004

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COMMISSION
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BY HAND DELIVERY

Ms. Blanca Bayó, Director
Commission Clerk and Administrative Services
Room 110, Easley Building
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Re: **Docket No. 040216-GU**

Dear Ms. Bayó:

Enclosed for inclusion in the file are copies of the following documents:

1. Notice to Customers and Notice of Customer Meetings; and
2. Synopsis of the Rate Case.

Also enclosed is a copy of the service list for the Synopsis.

These documents were reviewed and approved by staff prior to distribution.

Please acknowledge receipt of these documents by stamping the extra copy of this letter "filed" and returning the same to me.

CMP _____
 COM _____
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 ECR _____
 GCL _____
 OPC _____
 MMS _____
 RCA _____
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 SEC 1
 OTH _____

Thank you for your assistance with this filing.

Sincerely yours,

Norman H. Horton, Jr.
Norman H. Horton, Jr.

NHH/amb
Enclosures
cc: Ralph Jaeger, Esq.
Ms. Cheryl Martin

RECEIVED & FILED

FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER - RATE
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June 9, 2004

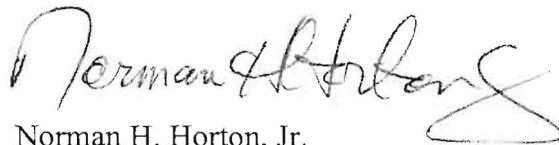
To: Mayors and Chief Executive Officers of Counties
Librarian, County Library

Re: Petition of Florida Public Utilities Company for an Increase in Rates Charged to
Natural Gas Customers

On May 10, 2004, Florida Public Utilities Company filed a Petition for Rate Relief with the Florida Public Service Commission ("FPSC") seeking an increase in its rates and charges for natural gas service. As part of the review process, the FPSC requires that the Company prepare a synopsis of the rate request and distribute it to the main county library within the service area of the utility and to the chief executive officer of each county and municipality in the service area. In compliance with that requirement, enclosed herein is a copy of the Synopsis prepared by Florida Public Utilities Company which we ask that you make available for review if requested.

Questions concerning this petition and process may be referred to the Florida Public Service Commission at 1-800-342-3552.

Sincerely yours,



Norman H. Horton, Jr.

NHH/amb
Enclosures

FLORIDA PUBLIC UTILITIES COMPANY

RATE CASE SYNOPSIS

DOCKET NO. 040216-GU

Florida Public Utilities Company (the "Company") is a natural gas utility providing natural gas service and gas transportation service to over 48,000 customers in Volusia, Seminole, Broward and Palm Beach Counties. The Company is headquartered in West Palm Beach and has offices in DeBary and New Smyrna Beach,

On May 26, 2004 the Company completed filing its request for a rate increase with the Florida Public Service Commission ("Commission") seeking both a permanent and interim increase in rates. Under Florida law, the Commission regulates the rates, charges and service provided by natural gas utilities in the state and will review the request filed by the Company.

The Company is requesting this increase because it continues to experience sharply rising costs and in order to continue to provide efficient, sufficient and adequate facilities and services and earn a fair, reasonable return on its investment, relief is necessary. The Company has experienced increases in pension costs, medical insurance, property and liability insurance, higher costs associated with compliance programs and maintenance. There have been capital additions and to maintain the level of service, there is a need for further additions and replacement of existing facilities. The major issues to be considered by the Commission in this case will include the determination of the proper rate base, net operating income (to include a determination of the legitimate and prudent operating expenses), earned rate of return, fair and reasonable rate of return, the proper rate structure, and the quality of service provided by the Company.

In setting the appropriate rates for a utility, the Commission utilizes a test year to evaluate the request. In this request, Florida Public Utilities Company has presented its case for increased rates on a projected test year for the calendar year 2005, based on an historic test year of 2003. The Company is entitled by law to be given the opportunity to earn a reasonable return on its property used and useful in the public service. The Company's existing rates and charges are inadequate to provide fair and reasonable compensation for the services it provides to the public. The Company achieved an overall rate of return of 4.13% for the year ended December 31, 2004. In the absence of any rate relief, the Company's overall rate of return is projected to drop to .97% for the year ending December 31, 2005. The existing return denies the Company the financial strength and integrity necessary to maintain and improve the Company's quality of service and to extend that service to more customers.

The Company has filed a detailed set of financial and accounting schedules, called Minimum Filing Requirements or MFRs, with the Commission. As shown on those supporting documents, the Company is seeking approval of rates that would generate additional base revenues of \$8,186,989 annually. The requested permanent revenue increase would give the Company the

opportunity to earn a fair and reasonable rate of return on 8.66%, including a return on equity of 11.50%, plus or minus 100 basis points, on a projected 2005 average rate base of \$65,835,210.

The Company has also requested that the Commission approve interim rates that would generate additional base revenues of \$1,490,980 annually, during the pendency of the rate case. The Commission is required to act on this interim rate request within 60 days of the Company's filing. The Commission staff will review the request for interim relief and prepare a recommendation for the Commission to consider at a regular agenda. The Commission is currently scheduled to vote on the request on July 6, 2004. Any interim rate increase authorized by the Commission will be subject to refund, with interest, to the extent ultimately found by the Commission not to be justified.

To produce the requested permanent revenue, the Company has submitted revised tariff schedules which include increases in the different rate schedules. A cost of service study was conducted by the Company and that served as a general guide for setting the levels of each schedule. The Company is also proposing to eliminate the separate schedules of rates and charges for customers acquired from South Florida Natural Gas and include all customers on common schedules.

A comparison of present and proposed rates is attached. Also attached is a copy of the Executive Summary filed as part of the Company's rate application.

Pursuant to Florida law, the Company has chosen to have the request for a permanent rate increase processed under the Commission's Proposed Agency Action procedures. Under this procedure, the staff of the Commission will conduct a detailed review and investigation of the Company's request for permanent rate relief and will perform an audit of the Company's books. They may also request additional data from the Company. In addition, the Commission will conduct customer meetings in West Palm Beach and Deltona to take comments from customers on the Company's quality of service and on other matters pertaining to the Company's rate request. Following completion of this investigation and the customer meetings, the Commission staff will make a recommendation to the Commission on what rate relief, if any, should be granted. The Commission will act on its staff's recommendation at another Agenda Conference in Tallahassee within five months after the Company's petition was filed. The Commission is currently scheduled to consider the permanent rate request on October 19, 2004.

After the Commission votes on the Company's rate request, it will issue an Order on Proposed Agency Action containing its findings and conclusions. Substantially affected persons have 21 days after the written order is issued to decide whether to accept the Commission's decision or to request a formal hearing. If no party protests the order, the Commission's decision becomes final, the new rates go into effect, and the case is closed. If there is a protest, the case will proceed to a formal hearing process, which must be completed within eight months after the date the protest was filed.

After October 26, 2004, if the Commission has not taken action or if a protest is filed by a party other than the Company, the Company has the right to place its requested permanent rates in effect, subject to refund, until the case is concluded.

Customer meetings have been scheduled in West Palm Beach and Deltona as follows:

July 7, 2004, 6:00 p.m. Florida Department of Environmental Protection Southeast District Office 400 North Congress Avenue, Suite 200 West Palm Beach, Florida 33401	July 8, 2004, 6:00 p.m. City of Deltona City Commission Chambers City Hall 2345 Providence Blvd. Deltona, Florida 32725
--	--

Customers are urged to be present at the beginning of the meeting, since customer meetings may be adjourned once all customers present have been allowed to speak. One or more Commissioners may be present at the customer meetings.

The following is the current rate case schedule established by the Commission that contains all the critical events and dates. This schedule is subject to change by the Commission.

Staff Recommendation on Interim Rates	June 24, 2004
Agenda Conference on Interim Rates	July 6, 2004
Customer meeting, West Palm Beach	July 7, 2004
Customer meeting, Deltona	July 8, 2004
Standard Order on Interim Rates	July 26, 2004
Audit Report Due	August 16, 2004
Staff Recommendation on Final Rates	October 7, 2004
Agenda Conference on Final Rates	October 19, 2004
Proposed Agency Action Order on Final Rates	November 8, 2004

More detailed information on the Company's proposed rate increase is contained in the complete minimum filing requirements, located at the following Company offices:

401 South Dixie Highway West Palm Beach, Florida 33401-5886 (561) 832-0872	450 South Highway 17-92 DeBary, Florida 32713 (386) 668-2600
701 Eleanor Avenue New Smyrna Beach, Florida 32168 (386) 428-5721	

Inspection of the filing at any of these offices may be conducted during normal business hours (8:00 a.m. – 5:00 p.m., Monday – Friday).

Any customer comments regarding the Company's service or the proposed rate increase should refer to Docket No. 040216-GU, which is the docket number for this case and be addressed to:

Director, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

For your information, we are also providing the address and telephone number of the Florida Public Service Commission's Division of Regulatory Compliance and Consumer Assistance:

Division of Regulatory Compliance and Consumer Assistance
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

1-800-342-3552 (Toll Free Number)

Company personnel may be contacted to answer questions concerning the rate request at the address shown on your gas service bill, or by calling one of the company offices listed above.

**APPENDIX A
FLORIDA PUBLIC UTILITIES COMPANY
COMPARISON OF PRESENT AND PROPOSED RATES**

Residential Service: Standard

	<u>Present</u>	<u>Proposed</u>
Customer Charge	\$8.00 per customer per month	\$8.00
Energy Charge	.33512 \$ per therm	.52644 \$ per therm

Residential Service: New Smyrna Beach

	<u>Present</u>	<u>Proposed</u>
Customer Charge	\$7.00 per customer per month	\$8.00
Energy Charge	.56654 \$ per therm	.52644 \$ per therm

General Service

	<u>Present</u>	<u>Proposed</u>
Customer Charge	\$15.00 per customer per month	\$15.00
Energy Charge	.21513 \$ per therm	.36543 \$ per therm

General Service: New Smyrna Beach

	<u>Present</u>	<u>Proposed</u>
Customer Charge	\$12.00 per customer per month	\$15.00
Energy Charge	.23514 \$ per therm	.36543 \$ per therm

General Service Transportation Service

	<u>Present</u>	<u>Proposed</u>
Customer Charge	\$15.00 per customer per month	\$15.00
Energy Charge	.21513 \$ per therm	.36543 \$ per therm
Non monitored Transportation Charge	-----	\$4.50 per customer per month

General Service Transportation Service: New Smyrna Beach

	<u>Present</u>	<u>Proposed</u>
Customer Charge	\$12.00 per customer per month	\$15.00
Energy Charge	.23514 \$ per therm	.36543 \$ per therm
Non monitored Transportation Charge	-----	\$4.50 per customer per month

Large Volume Service

	<u>Present</u>	<u>Proposed</u>
Customer	\$45.00	\$45.00
Energy	.15474	.27639

Large Volume Service: New Smyrna Beach

	<u>Present</u>	<u>Proposed</u>
Customer	\$12.00	\$45.00
Energy	.23514	.27639

Large Volume Transportation Service < 50,000 therms

	<u>Present</u>	<u>Proposed</u>
Customer	\$45.00	\$45.00
Energy	.15474	.27639
Non monitored Transportation Charge	-----	\$4.50 per month

Large Volume Transportation Service: New Smyrna Beach < 50,000 therms

	<u>Present</u>	<u>Proposed</u>
Customer	\$12.00	\$45.00
Energy	.23514	.27639
Non monitored Transportation Charge	-----	\$4.50 per month

Large Volume Transportation Service: >50,000 therms

	<u>Present</u>	<u>Proposed</u>
Customer	\$45.00	\$45.00
Energy	.15474	.27639
Non monitored Transportation Charge	\$136.50 per customer per month	-----
Incremental Charges*	-----	\$50.50

*Monthly Incremental Charges include:

- A. RTU Maintenance & Change Out Charge = \$30.00
- B. Monitoring & Reporting Charge = \$16.00
- C. Non-Monitored Transportation = \$4.50

Large Volume Transportation Service: New Smyrna Beach >50,000 therms

	<u>Present</u>	<u>Proposed</u>
Customer	\$12.00	\$45.00
Energy	.23514	.27639
Non monitored Transportation Charge	\$136.50 per customer per month	-----
Incremental Charges*	-----	\$50.50

*Monthly Incremental Charges include:

- A. RTU Maintenance & Change Out Charge = \$30.00
- B. Monitoring & Reporting Charge = \$16.00
- C. Non-Monitored Transportation = \$4.50

Interruptible Service

	<u>Present</u>	<u>Proposed</u>
Customer	\$240.00	\$240.00
Energy	.06612	.11652
RTU Maintenance & Change Out Charge	-----	\$30.00

Interruptible Transportation Service

	<u>Present</u>	<u>Proposed</u>
Customer	\$240.00	\$240.00
Energy	.06612	.11652
Non monitored Transportation Charge	\$54.00 per customer per month	-----
Incremental Charges	-----	\$50.50

*Monthly Incremental Charges include:

- A. RTU Maintenance & Change Out Charge = \$30.00
- B. Monitoring & Reporting Charge = \$16.00
- C. Non-Monitored Transportation = \$4.50

Gas Lighting - GS

	<u>Present</u>	<u>Proposed</u>
Customer	\$15.00	0
Energy	.21513	.16107

Gas Lighting - LV

	<u>Present</u>	<u>Proposed</u>
Customer	\$45.00	0
Energy	.15474	.16107

Florida Public Utilities Company

Rate Case Synopsis

		Present West Palm Beach Division Sanford & DeLand Districts	Present West Palm Beach Division Sanford & DeLand Districts	Present New Smyrna Beach District		Proposed RS, GS, GSTS, LVS, LVTS, IS & ITS		
		LVS & LVTS Customers	All Other Customers	Residential	Commercial	RS	GS & GSTS	LVS, LVTS, IS & ITS
Establishment of Service		\$57.00	\$25.00	\$20.00	\$30.00			
	Regularly Scheduled					\$42.00	\$60.00	\$90.00
	Same Day or Outside Normal Business Hours					\$56.00	\$79.00	\$119.00
Reconnection after Disconnection		\$48.00	\$21.00	\$20.00	\$30.00			
Change of Account (Read Meter Only)		\$12.00	\$12.00	\$10.00	\$10.00			
	Regularly Scheduled					\$19.00	\$19.00	\$19.00
	Same Day or Outside Normal Business Hours					\$24.00	\$24.00	\$24.00
Reconnection After Disconnection for Non-Pay		\$58.00	\$31.00	\$20.00	\$30.00			
	Regularly Scheduled					\$60.00	\$78.00	\$108.00
	Same Day or Outside Normal Business Hours					\$74.00	\$97.00	\$137.00
Bill Collection in Lieu of Disconnection for Non-Pay		\$9.00	\$9.00	\$10.00	\$10.00	\$16.00	\$16.00	\$16.00

	Present West Palm Beach Division Sanford & DeLand Districts	Present West Palm Beach Division Sanford & DeLand Districts	Present New Smyrna Beach District		Proposed RS, GS, GSTS, LVS, LVTS, IS & ITS		
	LVS & LVTS Customers	All Other Customers	Residential	Commercial	RS	GS & GSTS	LVS, LVTS, IS & ITS
Failed Trip Charge - applies when customer fails to keep scheduled appointment with the Company's employee, agent, or representative							
Regularly Scheduled					\$19.00	\$19.00	\$19.00
Same Day or Outside Normal Business Hours					\$24.00	\$24.00	\$24.00
Bills Paid Electronically - applies when a customer chooses to make payment by Credit Card, Debit Card, or Electronic Check					\$3.50 for each transaction		
<p>Worthless Check Charge</p> <p>The service charge for each worthless check shall be determined in accordance with Section 68.065, Florida Statutes. Such service charge shall be added to the customer's bill for gas service for each check dishonored by the bank upon which it is drawn. Termination of service shall not be made for failure to pay the returned check charge.</p>							
<p>Late Payment Charge</p> <p>A bill shall be considered past due upon the expiration of twenty (20) days from the date of mailing or other delivery thereof by Company. The balance of all past due charges for services rendered are subject to a Late Payment Charge of 1.5% or \$5.00, whichever is greater, except the accounts of federal, state, and local governmental entities, agencies, and instrumentalities. A late Payment Charge shall be applied to the accounts of federal, state, and local government entities and instrumentalities at a rate no greater than allowed, and in a manner permitted by applicable law.</p>							

FLORIDA PUBLIC UTILITIES COMPANY
NATURAL GAS DIVISION

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 040216-GU

MINIMUM FILING REQUIREMENTS
SCHEDULE A – EXECUTIVE SUMMARY
SCHEDULES

MAY 2004

FLORIDA PUBLIC UTILITIES COMPANY
CONSOLIDATED NATURAL GAS DIVISION
DOCKET NO.: 040216-GU
MINIMUM FILING REQUIREMENTS

INDEX: A SCHEDULES

EXECUTIVE SUMMARY

SCHEDULE NO.		PAGE
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A-2	ANALYSIS OF PERMANENT RATE INCREASE REQUESTED	2
A-3	ANALYSIS OF JURISDICTIONAL RATE BASE	3
A-4	ANALYSIS OF JURISDICTIONAL N. O. I.	4
A-5	OVERALL RATE OF RETURN COMPARISON	5
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FLORIDA PUBLIC SERVICE COMMISSION
 COMPANY: FLORIDA PUBLIC UTILITIES COMPANY
 CONSOLIDATED NATURAL GAS DIVISION
 DOCKET NO.: 040216-GU

EXPLANATION: PROVIDE A SCHEDULE SHOWING
 THE MAGNITUDE OF CHANGE - PRESENT VS. PRIOR RATE CASE

TYPE OF DATA SHOWN:
 HISTORIC YEAR LAST CASE 1993
 TEST YEAR LAST CASE 1995
 TEST YEAR CURRENT CASE 2005
 WITNESS: MARTIN

LINE NO.	ITEM	LAST RATE CASE: DOCKET NO. 940620-GU ORDER NO. PSC-95-0518-FOF-GU				CURRENT RATE CASE REQUESTED				(10)**	(11)**
		REQUESTED		AUTHORIZED		REQUESTED		(9)			
		(1)*	(2)*	(3)*	(4)*	(5)*	(6)*		(7)*		
Historical	Attrition	Total	Projected Test Year 12/31/95	Historical	Attrition	Total	Projected Test Year 12/31/95	Projected Test Year 12/31/05	Dollar or Percent Difference	Percentage Change	
1	Docket Number				940620-GU			940620-GU	040216-GU		
2	Historical Data or Test Year										
3	Projected Test Year				12/31/95						
4	Rate Increase - Permanent				2,079,120			1,282,001	8,186,989	6,904,988	538.61%
5	Rate Increase - Interim				496,326			386,927	1,490,980	1,104,053	285.34%
6	Jurisdictional Rate Base Before Rate Relief				26,437,934			27,241,536	65,835,210	38,593,674	141.67%
7	Jurisdictional Net Operating Income Before Rate Relief				988,052			1,504,527	641,221	(863,306)	-57.38%
8	Rate of Return Before Rate Relief				3.74%			5.52%	0.97%		
9	System Capitalization				26,437,934			27,241,536	65,835,210	38,593,674	141.67%
10	Overall Rate of Return				8.61%			8.44%	8.66%	0.22%	2.61%
11	Cost of Long-Term Debt				9.93%			9.93%	8.04%	-1.89%	-19.03%
12	Cost of Preferred Stock				4.75%			4.75%	4.75%	0.00%	0.00%
13	Cost of Short-Term Debt				5.10%			6.93%	5.98%	-0.95%	-13.71%
14	Cost of Customer Deposits				6.50%			6.50%	6.28%	-0.22%	-3.38%
15	Cost of Common Equity				12.30%			11.40%	11.50%	0.10%	0.88%
16	Number of Customers - Average				34,574			34,574	49,208		
17	Date New Permanent Rates Effective							5/6/1995			

(A) As determined by the "File and Suspend" provisions of Section 366.06 (4), Florida Statutes.

* If Company's Last Rate Case Included a Historic and Attrition Year, Complete Columns (1) - (3) and Columns (5) - (7) under the heading "Last Rate Case". If the Company's Last Rate Case was based on a Projected Test Year, Complete Columns (4) AND (8) under the heading "Last Rate Case".

** If the Company's Last Rate Case Included a Historic and Attrition Year, this calculation will be the difference between Column (9) and Column (7). If the Company's Last Rate Case was based on a Projected Test Year, this calculation will be the difference between Column (9) and Column (8).

FLORIDA PUBLIC SERVICE COMMISSION

EXPLANATION: PROVIDE A SCHEDULE SHOWING AN ANALYSIS OF PERMANENT RATE INCREASE REQUESTED.

TYPE OF DATA SHOWN:
 HISTORIC YEAR LAST CASE 1993
 TEST YEAR LAST CASE 1995
 TEST YEAR CURRENT CASE 2005
 WITNESS: MARTIN

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY
 CONSOLIDATED NATURAL GAS DIVISION
 DOCKET NO.: 040216-GU

Line No.	Description	INCREASE IN GROSS REVENUE DOLLARS	INCREMENTAL AMOUNT OVER PREVIOUS ITEM	PERCENT OF TOTAL INCREASE
1	REVENUE AMOUNT REQUESTED TO RESTORE ADJUSTED NET OPERATING INCOME TO PREVIOUSLY ALLOWED OVERALL RATE OF RETURN OF 8.44% ON PREVIOUSLY AUTHORIZED 1995 RATE BASE			
	1995 AUTHORIZED RATE BASE	27,241,536		
	PREVIOUSLY ALLOWED RATE OF RETURN	8.44%		
	N.O.I. REQUIREMENTS @ PREVIOUSLY ALLOWED RATE OF RETURN	2,299,186		
	2005 PROJECTED N.O.I.	641,221		
	N.O.I. DEFICIENCY	1,657,965		
	EXPANSION FACTOR	1.6179		
	REVENUE DEFICIENCY	2,682,422	2,682,422	32.8%
2	REVENUE AMOUNT REQUESTED TO ALLOW UTILITY TO EARN 2005 REQUESTED RATE OF RETURN ON PREVIOUSLY AUTHORIZED 1995 RATE BASE			
	1995 AUTHORIZED RATE BASE	27,241,536		
	REQUESTED RATE OF RETURN	8.66%		
	N.O.I. REQUIREMENTS @ REQUESTED RATE OF RETURN	2,359,178		
	2005 PROJECTED N.O.I.	641,221		
	N.O.I. DEFICIENCY	1,717,958		
	EXPANSION FACTOR	1.6179		
	REVENUE DEFICIENCY	2,779,484	97,062	1.2%
3	EFFECT OF PROJECTED TEST YEAR: REVENUE AMOUNT REQUESTED TO ALLOW UTILITY TO EARN A REQUESTED RATE OF RETURN OF 8.66% ON 2005 RATE BASE			
	2005 ADJUSTED RATE BASE	65,835,210		
	REQUESTED RATE OF RETURN	8.66%		
	N.O.I. REQUIREMENTS @ REQUESTED RATE OF RETURN	5,701,477		
	LESS: ADJUSTED 2005 N.O.I.	641,221		
	N.O.I. DEFICIENCY	5,060,256		
	EXPANSION FACTOR	1.6179		
	INCREASE IN REVENUE TO ALLOWED REQUESTED RATE OF RETURN OF 8.66%	8,186,989	5,407,505	66.0%
4	PROJECTED 2005 TEST YEAR BASE REVENUE AT CURRENT RATES	17,717,851		100%
5	TOTAL PERMANENT RATE INCREASE OVER CURRENT BASE RATES	46.21%		

FLORIDA PUBLIC SERVICE COMMISSION

EXPLANATION: PROVIDE A SCHEDULE SHOWING AN ANALYSIS OF JURISDICTIONAL RATE BASE.

TYPE OF DATA SHOWN:
 HISTORIC YEAR LAST CASE 1993
 TEST YEAR LAST CASE 1995
 TEST YEAR CURRENT CASE 2005
 WITNESS: MESITE

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY
 CONSOLIDATED NATURAL GAS DIVISION
 DOCKET NO.: 040216-GU

Line No.	Item	Rate Base Determined by Commission in Last Rate Case				Rate Base Requested by Company in Current Rate Case		(7)**
		(1)* Historic 12/31/93	(2)* Attrition 12/31/94	(3)* Projected Test Year 12/31/95	(4)* Projected Test Year 12/31/95	(5) Projected Test Year 12/31/05	(6)** Dollar Difference	
	<u>Utility Plant</u>	<u>Requested</u>	<u>Requested</u>	<u>Requested</u>	<u>Ordered</u>			
1	Plant In Service (Common Plant)	35,615,914	37,740,981	39,649,435	39,864,953	89,939,143	50,074,190	126%
2	Construction Work In Progress	695,435	827,599	1,231,594	894,399	3,429,181	2,534,782	283%
3	Utility Plant Acquisition Adjustment	303,400	303,400	-	298,194	194,004	(104,190)	-35%
		269,372	-	303,400	303,400	3,603,400	3,300,000	1088%
4	Gross Utility Plant	36,884,121	38,871,980	41,184,429	41,360,946	97,165,728	55,804,782	135%
	<u>Deductions</u>							
5	Accumulated Depreciation (Common Plant)	11,688,715	12,748,170	14,059,571	13,517,000	28,935,572	15,418,572	114%
6	Accumulated Amortization	281,901	313,698	391,168	379,706	1,039,014	659,308	174%
7	Limited Term Utility Plant							
8	Acquisition Adjustment	319,741	318,785	317,829	317,829	358,128	40,299	13%
9	Customer Advances for Construction	240,935	272,209	267,798	267,798	997,805	730,007	273%
10	Total Deductions	12,531,292	13,652,862	15,036,366	14,482,333	31,330,519	16,848,186	116%
11	Net Utility Plant	24,352,829	25,219,118	26,148,063	26,878,613	65,835,210	38,956,597	145%
12	Allowance for Working Capital	-	186,805	289,871	362,923	-	(362,923)	-100%
13	Rate Base	24,352,829	25,405,923	26,437,934	27,241,536	65,835,210	38,593,674	142%

* If the Company's Last Rate Case included a Historic and Attrition Year, Complete Columns (1) - (3).
 If the Company's Last Rate Case was based on a Projected Test Year, Complete Column (4).

** If the Company's Last Rate Case included a Historic and Attrition Year, this calculation will be the difference between Column (5) and Column (3). If the Company's Last Rate Case was based on a Projected Test Year, this calculation will be the difference between Column (5) and Column (4).

FLORIDA PUBLIC SERVICE COMMISSION
 COMPANY: FLORIDA PUBLIC UTILITIES COMPANY
 CONSOLIDATED NATURAL GAS DIVISION
 DOCKET NO.: 040216-GU

EXPLANATION: PROVIDE A SCHEDULE SHOWING AN ANALYSIS
 OF JURISDICTIONAL NET OPERATING INCOME

TYPE OF DATA SHOWN:
 HISTORIC YEAR LAST CASE 1993
 TEST YEAR LAST CASE 1995
 TEST YEAR CURRENT CASE 2005
 WITNESS: KHOJASTEH

LINE NO.	ITEM	NET OPERATING INCOME AS DETERMINED BY COMMISSION IN LAST RATE CASE				CURRENT CASE	(6)**	(7)**
		(1)*	(2)*	(3)*	(4)*	(5)		
		Historic 12/31/93	Attrition 12/31/94	Projected Test Year 12/31/95	Projected Test Year 12/31/95	Projected Test Year 12/31/05		
		REQUESTED	REQUESTED	REQUESTED	ORDERED		DOLLAR DIFFERENCE	PERCENT DIFFERENCE
1	OPERATING REVENUES (A)	10,706,057	10,715,561	11,317,802	11,426,240	22,568,224	11,141,984	97.5%
	OPERATING REVENUE DEDUCTIONS:							
2	OPERATING & MAINTENANCE EXPENSE	6,371,347	6,764,928	7,615,790	7,150,125	14,795,629	7,645,504	106.9%
3	DEPRECIATION EXPENSE	1,312,135	1,390,041	1,612,518	1,429,620	2,827,875	1,398,255	97.8%
4	AMORTIZATION EXPENSE	239,604	239,868	240,000	240,000	932,654	692,654	288.6%
5	TAXES OTHER THAN INCOME	853,092	921,919	983,231	953,851	4,464,719	3,510,868	368.1%
6	INCOME TAXES (FEDERAL & STATE)	46,598	(123,128)	(215,684)	186,807	(1,053,542)	(1,240,349)	-664.0%
7	DEFERRED TAXES (FEDERAL & STATE)	244,734	243,992	132,585				
8	INVESTMENT TAX CREDITS	(38,640)	(38,706)	(38,690)	(38,690)	(40,331)	(1,641)	4.2%
9	TOTAL OPERATING REVENUE DEDUCTIBLE	9,028,870	9,398,914	10,329,750	9,921,713	21,927,003	12,005,290	121.0%
10	NET OPERATING INCOME (B)	1,677,187	1,316,647	988,052	1,504,527	641,221	(863,306)	-57.4%

(A) EXCLUDES FUEL REVENUE
 (B) BEFORE RATE RELIEF

* IF THE COMPANY'S LAST RATE CASE INCLUDED A HISTORIC AND ATTRITION YEAR, COMPLETE COLUMNS (1) - (3). IF THE COMPANY'S LAST RATE CASE WAS BASED ON A PROJECTED TEST YEAR, COMPLETE COLUMN (4).

** IF THE COMPANY'S LAST RATE CASE INCLUDED A HISTORIC AND ATTRITION YEAR, THIS CALCULATION WILL BE THE DIFFERENCE BETWEEN COLUMN (5) AND COLUMN (3). IF THE COMPANY'S LAST RATE CASE WAS BASED ON A PROJECTED TEST YEAR, THIS CALCULATION WILL BE THE DIFFERENCE BETWEEN COLUMN (5) AND COLUMN (4).

FLORIDA PUBLIC SERVICE COMMISSION

EXPLANATION: PROVIDE A SCHEDULE SHOWING
OVERALL RATE OF RETURN COMPARISON

TYPE OF DATA SHOWN:

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY
CONSOLIDATED NATURAL GAS DIVISION
DOCKET NO.: 040216-GU

TEST YEAR LAST CASE 1995
TEST YEAR CURRENT CASE 2005
WITNESS: BACHMAN

LINE NO.	ITEM	DOLLARS	RATIO	EMBEDDED COST	WEIGHTED COST	
LAST RATE CASE (AUTHORIZED)*						
1	Long Term Debt	9,484,864	34.8%	9.93%	3.46%	
2	Short-Term Debt	1,848,692	6.8%	6.93%	0.47%	
3	Preferred Stock	247,593	0.9%	4.75%	0.04%	
4	Common Equity	9,036,357	33.2%	11.40%	3.78%	
5	Customer Deposits	1,712,702	6.3%	6.50%	0.41%	
6	Deferred Taxes	4,147,876	15.2%	0.00%	0.00%	
7	ITC at Zero Cost	22,170	0.1%	0.00%	0.00%	
8	ITC at Overall Cost	741,282	2.7%	10.24%	0.28%	
9						
10						
11	TOTAL CAPITALIZATION	27,241,536	100.00%		8.44%	
12		=====	=====	=====	=====	
13						
14	CURRENT RATE CASE (REQUESTED)					
15						
16						
17	Long Term Debt	25,692,326	39.0%	8.04%	3.14%	
18	Short-Term Debt	406,282	0.6%	5.98%	0.04%	
19	Preferred Stock	306,184	0.5%	4.75%	0.02%	
20	Common Equity	28,806,171	43.8%	11.50%	5.03%	
21	Customer Deposits	4,094,408	6.2%	6.28%	0.39%	
22	Deferred Taxes	6,253,275	9.5%	0.00%	0.00%	
23	ITC at Zero Cost	-	0.0%	0.00%	0.00%	
24	ITC at Overall Cost	276,563	0.4%	9.81%	0.04%	
25						
26						
27	TOTAL CAPITALIZATION	65,835,210	100.00%		8.66%	
		=====	=====	=====	=====	

* IF THE COMPANY'S LAST RATE CASE INCLUDED A HISTORIC AND ATTRITION YEAR, REPORT THE CAPITAL STRUCTURE FOR THE ATTRITION YEAR. IF THE COMPANY'S LAST RATE CASE WAS BASED ON A PROJECTED TEST YEAR, REPORT THE CAPITAL STRUCTURE FOR THE PROJECTED TEST YEAR.

FLORIDA PUBLIC SERVICE COMMISSION
 COMPANY: FLORIDA PUBLIC UTILITIES COMPANY
 CONSOLIDATED NATURAL GAS DIVISION
 DOCKET NO.: 040216-GU

EXPLANATION: PROVIDE A SUMMARY OF FINANCIAL INDICATORS AS SPECIFIED BELOW FOR THE HISTORIC DATA BASE YEAR OF THE LAST RATE CASE, HISTORIC DATA BASE YEAR FOR THIS CASE, AND THE YEAR IMMEDIATELY FOLLOWING THE PRESENT HISTORIC DATA BASE YEAR.

TYPE OF DATA SHOWN:
 TY OR BASE YR LAST CASE: 12/31/93
 HIS. BASE YR DATA CURRENT: 12/31/2003
 BASE YR + 1 CURRENT CASE: 12/31/2004
 PROJECTED TY CURRENT CASE: 12/31/2005
 WITNESS: BACHMAN

LINE NO.	INDICATORS	(1) DATA FROM HISTORIC BASE YR OR TY RELATED TO COMPANY'S PRIOR CASE	(2) DATA FROM HISTORIC BASE YEAR RELATED TO COMPANY'S CURRENT CASE	(3) YEAR AFTER CURRENT HISTORIC BASE YEAR WITHOUT ANY RATE INCREASE *	(4) PROJECTED TEST YEAR WITHOUT ANY RATE INCREASE	(5) PROJECTED TEST YEAR INCLUDING REQUESTED RATE INCREASE
		12/31/1993	12/31/2003	12/31/2004	12/31/2005	12/31/2005
	INTEREST COVERAGE RATIOS:					
1	INCLUDING AFUDC IN INCOME BEFORE INTEREST CHARGES	1.97	1.82	1.80		
2	EXCLUDING AFUDC FROM INCOME BEFORE INTEREST CHARGES	1.97	1.82	1.80		
	OTHER FINANCIAL RATIOS:				NOT AVAILABLE ON CONSOLIDATED BASIS	
3	AFUDC AS A PERCENT OF INCOME AVAILABLE FOR COMMON	0.63%	N/A	N/A	UNTIL DECEMBER 2004 WHEN 2005 BUDGET	
4	PERCENT OF CONSTRUCTION FUNDS GENERATED INTERNALLY	16%	49%	N/A	WILL BE COMPLETED	
	PREFERRED DIVIDEND COVERAGE:					
5	INCLUDING AFUDC	60.38	86.97 **	83.90		
6	EXCLUDING AFUDC	59.83	86.96 **	83.90		
	RATIO OF EARNINGS TO FIXED CHARGES:					
7	INCLUDING AFUDC	1.97	1.82 **	1.80		
8	EXCLUDING AFUDC	1.97	1.82 **	1.80		
	EARNINGS PER SHARE:					
9	INCLUDING AFUDC	\$ 0.46 ***	\$ 0.64 **	\$ 0.53		
10	EXCLUDING AFUDC	\$ 0.46 ***	\$ 0.64 **	\$ 0.53		
11	DIVIDENDS PER SHARE	\$ 0.42 ***	\$ 0.59	\$ 0.60		

* Includes estimated 5 months of interim rate relief.

** Excludes Discontinued Operations

*** Re-stated for Stock Splits July 1998 2:1 and July 2002 4:3

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that true and correct copy of the Synopsis of the Rate Case has been served upon the following parties by U.S. Mail this 9th day of June, 2004.

Chief Executive Officer
City of Atlantis
260 Orange Tree Drive
Atlantis, Florida 33462

Chief Executive Officer
City of Greenacres
3989 Tenth Avenue North
Greenacres, FL 33463

Chief Executive Officer
City of Boca Raton
201 West Palmetto Park Road
Boca Raton, FL 33432

Chief Executive Officer
City of Gulfstream
100 Sea Road
Gulfstream, FL 33483

Chief Executive Officer
City of Boynton Beach
P.O. Box 310
Boynton Beach, FL 33425-0310

Chief Executive Officer
Town of Haverhill
4585 Charlotte Street
Haverhill, FL 33409

Chief Executive Officer
Town of Briny Breezes
5000 Ocean Blvd.
Boynton Beach, FL 33435

Chief Executive Officer
Town of Highland Beach
3614 S. Ocean Blvd.
Highland Beach, FL 33487

Chief Executive Officer
Town of Cloud Lake
1 Lange Road
Cloud Lake, FL 33406

Chief Executive Officer
Town of Hypoluxo
7580 S. Federal Highway
Hypoluxo, Florida 33462-6034

Chief Executive Officer
City of Delray Beach
100 NW 1st Avenue
Delray Beach, FL 33444

Chief Executive Officer
Town of Juno Beach
340 Ocean Drive
Juno Beach, FL 33408

Chief Executive Officer
Town of Glen Ridge
1501 Glen Road
West Palm Beach, FL 33406

Chief Executive Officer
Town of Manalapan
600 S. Ocean Blvd.
Manalapan, FL 33462

Chief Executive Officer
Village of Golf
21 Country Road
Golf, Florida 33426

Chief Executive Officer
Town of Mangonia Park
1755 e. Tiffany Drive
Mangonia Park, FL 33407

Chairman
Palm Beach County Board of County
Commissioners
301 N. Olive Avenue
West Palm Beach, FL 33401

Chief Executive Officer
Town of Lake Clarke Shores
1701 Barbados Road
Lake Clarke Shores, FL 33406

Chief Executive Officer
Town of Lake Park
535 Park Avenue
Lake Park, FL 33403

Chief Executive Officer
City of Lake Worth
7 North Dixie Highway
Lake Worth, FL 33460

Chief Executive Officer
Town of Lantana
500 Greynolds Circle
Lantana, FL 33462

Chief Executive Officer
Village of North Palm Beach
501 U.S. Highway #1
North Palm Beach, FL 33408

Chief Executive Officer
Town of Ocean Ridge
6450 N. Ocean Blvd.
Ocean Ridge, FL 33435

Chief Executive Officer
Town of Palm Beach
360 S. County Road
Palm Beach, FL 33480

Chief Executive Officer
City of Palm Beach Gardens
10500 North Military Trail
Palm Beach Gardens, FL 33410

Chief Executive Officer
Town of Palm Beach Shores
Town Hall
247 Edwards Lane
Palm Beach Shores, FL 33404-5792

Chief Executive Officer
The Village of Palm Springs
226 Cypress Lane
Palm Springs, FL 33461-1699

Chief Executive Officer
City of Riviera Beach
600 West Blue Heron Blvd.
Riviera Beach, FL 33404

Chief Executive Officer
Village of Royal Palm Beach
1050 Royal Palm Beach Boulevard
Royal Palm Beach, FL 33411

Chief Executive Officer
Town of South Palm Beach
3577 South Ocean Blvd
South Palm Beach, FL 33480

Chief Executive Officer
Village of Wellington
Wellington Municipal Complex
14000 Greenbriar Boulevard
Wellington, FL 33414

Chairman
Volusia County Board of County
Commissioners
123 W. Indiana Avenue
DeLand, FL 32720

Chief Executive Officer
City of DeBary
127 South Highway 17-92
DeBary, FL 32713

Chief Executive Officer
City of DeLand
120 S. Florida Avenue
DeLand, FL 32721

Chief Executive Officer
City of Deltona
2345 Providence Boulevard
Deltona, FL 32725

Chief Executive Officer
City of Edgewater
104 N. Riverside Drive
Edgewater, Florida 32132

Chief Executive Officer
City of New Smyrna Beach
210 Sams Avenue
New Smyrna Beach, FL 32168-9985

Chief Executive Officer
Town of Orange City
205 E. Graves Avenue
Orange City, FL 32763

Chairman
Broward County Board of County
Commissioners
115 S. Andrews Avenue
Fort Lauderdale, FL 33301

Chief Executive Officer
City of Deerfield Beach
150 N.E. 2nd Avenue
Deerfield Beach, FL 33441

Chairman
Seminole County Board of County
Commissioners
1101 East First Street
Sanford, FL 32771

Chief Executive Officer
City of Lake Mary
P.O. Box 9585445
Lake Mary, FL 32795-8445

Chief Executive Officer
City of Longwood
175 West Warren Avenue
Longwood, FL 32750-4107

Chief Executive Officer
City of Sanford
P.O. Box 1788
Sanford, FL 32772-1788

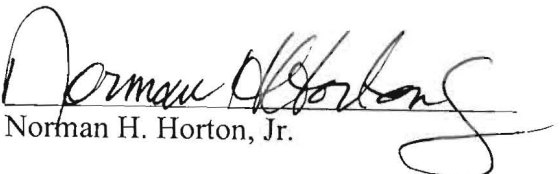
Chief Executive Officer
City of Winter Springs
1126 State Road 434
Winter Springs, FL 32708

Palm Beach County Library
3650 Summit Boulevard
West Palm Beach, FL 33406

Broward County Library
100 S. Andrews Avenue
Fort Lauderdale, FL 33301

Seminole County Library
215 N. Oxford Road
Casselberry, Florida 32707

Volusia County Library
1290 Indian Lake Rd.
Daytona Beach, FL 32124


Norman H. Horton, Jr.

IMPORTANT
NOTICE TO CUSTOMERS
AND
NOTICE OF CUSTOMER MEETINGS

TO THE CUSTOMERS OF
FLORIDA PUBLIC UTILITIES COMPANY
AND
ALL OTHER INTERESTED PARTIES

RE: Docket No. 040216-GU – Application for a Rate Increase by Florida Public Utilities

On May 10, 2004, Florida Public Utilities Company (“Company”) filed a Petition with the Florida Public Service Commission seeking approval to increase rates and charges for natural gas service to produce an additional \$8,186,989 in revenues. The Company also requested an interim increase of \$1,490,980 to be approved and implemented pending final action on the permanent increase.

The Company believes that this increase is needed in order to enable the Company to continue to provide sufficient, adequate and efficient service and to afford the Company an opportunity to earn a fair rate of return.

The Company has experienced increases in operating expenses, due in part to increased insurance costs, pension costs, property and liability costs, compliance costs, inflation, and other pressures which have caused expenses to increase. In addition, to continue to provide reasonable, sufficient service, the Company will need to attract additional capital for new facilities and replacement programs. In order to produce the additional revenues the Company is proposing to restructure its rates and charges. Included in the restructuring is elimination of the separate schedules of rates and charges for customers acquired from South Florida Natural Gas and inclusion of all customers on common schedules. Detailed information on the Company’s request is contained in the minimum filing requirements and prefiled testimony, which can be viewed during normal business hours (8:00 a.m. to 5:00 p.m., Monday – Friday) at the following Company offices.

401 South Dixie Highway
West Palm Beach, Florida 33401-5886
(561) 832-0872

450 South Highway 17-92
DeBary, Florida 32713
(386) 668-2600

701 Eleanor Avenue
New Smyrna Beach, Florida 32168
(386)428-5721

Additionally, a synopsis of the rate case will be available at these offices and at the main branch of the local public library.

CUSTOMER MEETINGS

Notice is also given that customer meetings have been scheduled in July 2004 to allow customers to express their views regarding the quality of service they receive from the Company and other matters pertaining to the requested rate increase. One or more Commissioners may be present at the customer meetings. The dates, times and locations of the customer meetings are as follows:

July 7, 2004, 6:00 p.m.
Florida Department of Environmental Protection
Southeast District Office
400 North Congress Avenue, Suite 200
West Palm Beach, Florida 33401

July 8, 2004, 6:00 p.m.
City of Deltona
City Commission Chambers, City Hall
2345 Providence Blvd.
Deltona, Florida 32725

All customers who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. The meeting will begin as scheduled and will continue until all of the customers have been heard.

Any person requiring some accommodation at the customer meetings because of physical impairment should call the Commission's Division of the Commission Clerk and Administrative Services at 850-413-6770 at least 48 hours prior to the meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

PURPOSE

The purpose of the meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and to ask questions and comment on the utility's proposed rates included in this notice as well as other issues. Staff members will answer questions to the extent possible. A representative from the utility has also been invited to respond to questions.

At the beginning of the meeting, procedures will be established for the order of comments. The Public Service Commission will have sign-up sheets, and customers will be called in the order that they sign-up to speak. Public Service Commission staff will be available to coordinate customers' comments and to assist members of the public.

Any person who wishes to comment or provide information to staff may do so at the meetings, orally or in writing. Written comments may also be sent to the Commission at the address given at the end of this notice. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Public Service Commission's toll-free facsimile line at 1-800-511-0809.

PROCEDURES AFTER CUSTOMER MEETINGS

After the meetings, Public Service Commission staff will prepare a recommendation which is tentatively scheduled to be submitted to the Public Service Commission on October 7, 2004. The Public Service Commission will then vote on staff's recommendation at its October 19, 2004 agenda conference. The Commission will thereafter issue a proposed agency action order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days to protest the Commission's proposed agency action order.

PRESENT AND PROPOSED RATES

The utility's present and proposed rates are set out on the attached Appendix A. These rates are preliminary and subject to change based on information gathered at the customer meeting, further staff review, and the final decision by the Commissioners.

SCHEDULE OF THE CASE

The Commission is currently scheduled to consider the Company's request for interim rate relief on July 6, 2004 and its request for permanent rate relief on October 19, 2004, in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, Florida, beginning at 9:30 a.m.

The following is the current rate case schedule established by the Commission that contains all the critical events and dates. This schedule is subject to change by the Commission.

Staff Recommendation on Interim Rates	June 24, 2004
Agenda Conference on Interim Rates	July 6, 2004
Customer meeting, West Palm Beach	July 7, 2004
Customer meeting, Deltona	July 8, 2004
Standard Order on Interim Rates	July 26, 2004
Audit Report Due	August 16, 2004
Staff Recommendation on Final Rates	October 7, 2004
Agenda Conference on Final Rates	October 19, 2004
Proposed Agency Action Order on Final Rates	November 8, 2004

Any customer comments regarding the Company's service or the proposed rate increase should be addressed to:

Director, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Such comments should refer to Docket No. 040216-GU, which is the docket number that has been assigned to this proceeding.

If you wish to contact the Commission regarding complaints about service, you may call (toll free) or write the Florida Public Service Commission's Division Regulatory Compliance and consumer Assistant:

Division of Regulatory Compliance and Consumer Assistance
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
1-800-342-3552 (Toll Free Number)

Company personnel may be contacted to answer questions concerning the rate request at the address shown on your gas service bill, or by calling the phone numbers listed above for the various locations.

This notice was prepared by the utility with the assistance of the Commission staff for distribution by the utility to its customers.

**APPENDIX A
FLORIDA PUBLIC UTILITIES COMPANY
COMPARISON OF PRESENT AND PROPOSED RATES**

Residential Service: Standard

	<u>Present</u>	<u>Proposed</u>
Customer Charge	\$8.00 per customer per month	\$8.00
Energy Charge	.33512 \$ per therm	.52644 \$ per therm

Residential Service: New Smyrna Beach

	<u>Present</u>	<u>Proposed</u>
Customer Charge	\$7.00 per customer per month	\$8.00
Energy Charge	.56654 \$ per therm	.52644 \$ per therm

General Service

	<u>Present</u>	<u>Proposed</u>
Customer Charge	\$15.00 per customer per month	\$15.00
Energy Charge	.21513 \$ per therm	.36543 \$ per therm

General Service: New Smyrna Beach

	<u>Present</u>	<u>Proposed</u>
Customer Charge	\$12.00 per customer per month	\$15.00
Energy Charge	.23514 \$ per therm	.36543 \$ per therm

General Service Transportation Service

	<u>Present</u>	<u>Proposed</u>
Customer Charge	\$15.00 per customer per month	\$15.00
Energy Charge	.21513 \$ per therm	.36543 \$ per therm
Non monitored Transportation Charge	-----	\$4.50 per customer per month

General Service Transportation Service: New Smyrna Beach

	<u>Present</u>	<u>Proposed</u>
Customer Charge	\$12.00 per customer per month	\$15.00
Energy Charge	.23514 \$ per therm	.36543 \$ per therm
Non monitored Transportation Charge	-----	\$4.50 per customer per month

Large Volume Service

	<u>Present</u>	<u>Proposed</u>
Customer	\$45.00	\$45.00
Energy	.15474	.27639

Large Volume Service: New Smyrna Beach

	<u>Present</u>	<u>Proposed</u>
Customer	\$12.00	\$45.00
Energy	.23514	.27639

Large Volume Transportation Service < 50,000 therms

	<u>Present</u>	<u>Proposed</u>
Customer	\$45.00	\$45.00
Energy	.15474	.27639
Non monitored Transportation Charge	-----	\$4.50 per month

Large Volume Transportation Service: New Smyrna Beach < 50,000 therms

	<u>Present</u>	<u>Proposed</u>
Customer	\$12.00	\$45.00
Energy	.23514	.27639
Non monitored Transportation Charge	-----	\$4.50 per month

Large Volume Transportation Service: >50,000 therms

	<u>Present</u>	<u>Proposed</u>
Customer	\$45.00	\$45.00
Energy	.15474	.27639
Non monitored Transportation Charge	\$136.50 per customer per month	-----
Incremental Charges*	-----	\$50.50

*Monthly Incremental Charges include:

- A. RTU Maintenance & Change Out Charge = \$30.00
- B. Monitoring & Reporting Charge = \$16.00
- C. Non-Monitored Transportation = \$4.50

Large Volume Transportation Service: New Smyrna Beach >50,000 therms

	<u>Present</u>	<u>Proposed</u>
Customer	\$12.00	\$45.00
Energy	.23514	.27639
Non monitored Transportation Charge	\$136.50 per customer per month	-----
Incremental Charges*	-----	\$50.50

*Monthly Incremental Charges include:

- A. RTU Maintenance & Change Out Charge = \$30.00
- B. Monitoring & Reporting Charge = \$16.00
- C. Non-Monitored Transportation = \$4.50

Interruptible Service

	<u>Present</u>	<u>Proposed</u>
Customer	\$240.00	\$240.00
Energy	.06612	.11652
RTU Maintenance & Change Out Charge	-----	\$30.00

Interruptible Transportation Service

	<u>Present</u>	<u>Proposed</u>
Customer	\$240.00	\$240.00
Energy	.06612	.11652
Non monitored Transportation Charge	\$54.00 per customer per month	-----
Incremental Charges	-----	\$50.50

*Monthly Incremental Charges include:

- A. RTU Maintenance & Change Out Charge = \$30.00
- B. Monitoring & Reporting Charge = \$16.00
- C. Non-Monitored Transportation = \$4.50

Gas Lighting - GS

	<u>Present</u>	<u>Proposed</u>
Customer	\$15.00	0
Energy	.21513	.16107

Gas Lighting - LV

	<u>Present</u>	<u>Proposed</u>
Customer	\$45.00	0
Energy	.15474	.16107

		Present West Palm Beach Division Sanford & DeLand Districts	Present West Palm Beach Division Sanford & DeLand Districts	Present New Smyrna Beach District		Proposed RS, GS, GSTS, LVS, LVTS, IS & ITS		
		LVS & LVTS Customers	All Other Customers	Residential	Commercial	RS	GS & GSTS	LVS, LVTS, IS & ITS
Establishment of Service		\$57.00	\$25.00	\$20.00	\$30.00			
	Regularly Scheduled					\$42.00	\$60.00	\$90.00
	Same Day or Outside Normal Business Hours					\$56.00	\$79.00	\$119.00
Reconnection after Disconnection		\$48.00	\$21.00	\$20.00	\$30.00			
Change of Account (Read Meter Only)		\$12.00	\$12.00	\$10.00	\$10.00			
	Regularly Scheduled					\$19.00	\$19.00	\$19.00
	Same Day or Outside Normal Business Hours					\$24.00	\$24.00	\$24.00
Reconnection After Disconnection for Non-Pay		\$58.00	\$31.00	\$20.00	\$30.00			
	Regularly Scheduled					\$60.00	\$78.00	\$108.00
	Same Day or Outside Normal Business Hours					\$74.00	\$97.00	\$137.00
Bill Collection in Lieu of Disconnection for Non-Pay		\$9.00	\$9.00	\$10.00	\$10.00	\$16.00	\$16.00	\$16.00

	Present West Palm Beach Division Sanford & DeLand Districts	Present West Palm Beach Division Sanford & DeLand Districts	Present New Smyrna Beach District		Proposed RS, GS, GSTS, LVS, LVTS, IS & ITS		
	LVS & LVTS Customers	All Other Customers	Residential	Commercial	RS	GS & GSTS	LVS, LVTS, IS & ITS
Failed Trip Charge - applies when customer fails to keep scheduled appointment with the Company's employee, agent, or representative							
Regularly Scheduled					\$19.00	\$19.00	\$19.00
Same Day or Outside Normal Business Hours					\$24.00	\$24.00	\$24.00
Bills Paid Electronically - applies when a customer chooses to make payment by Credit Card, Debit Card, or Electronic Check					\$3.50 for each transaction		
<p>Worthless Check Charge</p> <p>The service charge for each worthless check shall be determined in accordance with Section 68.065, Florida Statutes. Such service charge shall be added to the customer's bill for gas service for each check dishonored by the bank upon which it is drawn. Termination of service shall not be made for failure to pay the returned check charge.</p>							
<p>Late Payment Charge</p> <p>A bill shall be considered past due upon the expiration of twenty (20) days from the date of mailing or other delivery thereof by Company. The balance of all past due charges for services rendered are subject to a Late Payment Charge of 1.5% or \$5.00, whichever is greater, except the accounts of federal, state, and local governmental entities, agencies, and instrumentalities. A late Payment Charge shall be applied to the accounts of federal, state, and local government entities and instrumentalities at a rate no greater than allowed, and in a manner permitted by applicable law.</p>							