

State of Florida



Public Service Commission

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COMMISSION
CLERK

DATE: July 1, 2004

TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director
Hong Wang, Management Review Specialist, Commission Clerk & Administrative Services

FROM: Beth Keating, Attorney Supervisor, General Counsel *BK*

RE: Docket No. 031025-TP- Customer complaint of Dale Shore against BellSouth Telecommunications, Inc. for alleged improper billing.

This Docket was opened by staff on October 30, 2003, in order to formally address a consumer complaint. Prior to any official action in the Docket, the consumer complaint was resolved to the customer's satisfaction. Therefore, it appears that this Docket was opened prematurely and may now be closed administratively in accordance with Section 2.07 of the Commission's APM.

OK to close 7/01/04 BK

BK/js

DOCUMENT NUMBER-DATE

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