

ORIGINAL

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July 12, 2004

Ms. Blanca Bayo, Director
Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

040000-70

Re: Time Warner Telecom, L.P., Response to Year 2004 Local Competition Report Data Request (2004 CLEC Data Request)

Dear Ms. Bayo:

Enclosed please find Time Warner Telecom of Florida, L.P.'s response to the Year 2004 Local Competition Report (2004 Competitive Local Exchange Carrier (CLEC) Data Request). This response includes all appropriate attachments in response to the request. This information is also being furnished on diskette in the electronic formats requested as well.

Pursuant to §364.183 (1), Fla. Statutes and Rule 25-22.006 (5), Florida Administrative Code, Time Warner Telecom requests confidential treatment of the following:

1. Answers to Questions 1, 10, 12, 13, and 14.
2. Tables 1, 1A, 2, and 3 in response to Question 1.
3. Exhibit 2 in response to Question 12.

CMP _____ This information is considered proprietary confidential business information as that term
 COM _____ is defined in §364.183 (3), Fla. Statutes and thus is exempt from §119.07 (1) and §24 (a), Article
 CTR _____ 1 of the State Constitution. This information is a trade secret in relation to competitive interests,
 ECR _____ the disclosure of which would impair the competitive business of Time Warner Telecom.
 GCL 1 (Hr only) Additionally, the information is intended to be private, and has not been otherwise disclosed by
 _____ Time Warner Telecom.

MMS 1 (Hr only)
 RCA _____
 SCR _____
 SEC 1

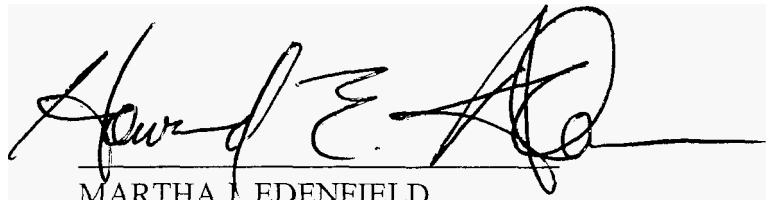
Claim & Exhibit
 DOCUMENT NUMBER 07590
 JUL 12 2004
 FPSC - COMMISSION CLERK

In accordance with Rule 25-22.006 (5), FAC, I have enclosed one copy of Time Warner Telecom's response with the confidential information highlighted in yellow, and two redacted copies.

If you have any questions with regard to the foregoing information, please do not hesitate to contact me.

Respectfully Submitted,

PENNINGTON, MOORE, WILKINSON,
BELL & DUNBAR, P.A.

A handwritten signature in black ink, appearing to read "Howard E. Adams", is written over a horizontal line. The signature is stylized and cursive.

MARTHA J. EDENFIELD
HOWARD E. ADAMS
**COUNSEL FOR TIME WARNER
TELECOM OF FLORIDA, L.P.**

cc: Carolyn Marek
(Without attachments)

HEA/vt

2004 Competitive Local Exchange Carrier (CLEC) Data Request
(Due by July 15, 2004)

Legal Company Name: Time Warner Telecom of Florida, L.P.

D/B/A: _____

FPSC Company Code (e.g.,TX000): TA013

Contact Name & Title: Carolyn Marek, Vice President - Regulatory Affairs

Telephone Number: (615) 376-6404

E-mail Address: carolyn.marek@twtelecom.com

Stock Symbol (if company is publicly traded): TWTC

1. If you are providing local service in Florida please complete the attached Tables 1-3.



2. Please indicate which of the following services your company provides. Select all that apply.

- | | |
|---|---|
| <input checked="" type="checkbox"/> Local telephone service | <input type="checkbox"/> Paging service |
| <input checked="" type="checkbox"/> Private line/special access | <input type="checkbox"/> Prepaid service |
| <input type="checkbox"/> Wholesale loops | <input type="checkbox"/> VoIP |
| <input type="checkbox"/> Wholesale transport | <input type="checkbox"/> Cable television |
| <input checked="" type="checkbox"/> Interexchange service | <input type="checkbox"/> Satellite Television |
| <input type="checkbox"/> Cellular service | <input checked="" type="checkbox"/> Broadband Internet Access |

3. If your company provides **pre-paid** local telephone service, is this is the only service you currently provide in Florida? **Not Applicable**

4. Please complete the table on the following page showing the different bundles that you offer by marking the services you offer along with the price and take rate (the percentage of customers that subscribe to the corresponding package) for residential and business customers. **Not Applicable**

		Local	Long Distance	Broadband	Wireless	Video Service	Price	Take Rate
Residential Packages	Example	X	X			X	\$69.99	35%
	Package 1							
	Package 2							
	Package 3							
	Package 4							
	Package 5							
	Package 6							
	Package 7							
	Package 8							
	Package 9							
	Package 10							
	Package 11							
	Package 12							
	Package 13							
	Package 14							
	Package 15							
Business Packages	Example	X	X	X			\$89.99	25%
	Package 1							
	Package 2							
	Package 3							
	Package 4							
	Package 5							
	Package 6							
	Package 7							
	Package 8							
	Package 9							
	Package 10							
	Package 11							
	Package 12							
	Package 13							
	Package 14							
	Package 15							

- (a.) Please indicate below what vertical services are available in the bundles you offer.

Not Applicable

3-way calling _____
Caller ID w/ name _____
Call Hunt _____
Call Waiting _____
Voice Mail _____
Call Transfer _____
Caller ID Block _____
Repeat Dialing _____
Call Return _____
Call Waiting w/ Caller ID _____
Line Guard _____
Other (Specify) _____

- (b.) How many of the above services are included in a bundle? **Not Applicable**

- (c.) Are these bundles offered in all areas where you provide service? If not, why not and do you intend to offer them in the future? **Not Applicable**

5. Indicate below whether you are offering or providing VoIP service to end-user customers in Florida? For purposes of this question, VoIP service is defined as IP-based voice service provided over a digital connection. VoIP calls under this definition may or may not terminate on the PSTN.

Not offering VoIP service in Florida.
 Offering business VoIP services.
 Offering residential VoIP services.

If you are offering or providing residential or business VoIP service in Florida:

Not Applicable

- (a.) List the locations in Florida where you are offering VoIP service. If you roll out service by MSA, list the MSAs; if rolled out by exchange, list the exchanges, etc.
- (b.) Provide residential price(s) for VoIP service.
- (c.) Provide small business price(s) for VoIP service.
- (d.) List all call features included with the service, e.g., call forwarding, caller ID, voice mail, etc.
- (e.) Check all that apply to your VoIP service:
- Offer wireless VoIP service.
 Offer wireline VoIP service.

- 911 (Location information not provided automatically to PSAP).
- E911 (Location information provided automatically to PSAP).
- CALEA (Communications Assistance for Law Enforcement Act).
- Telephone Relay Service.
- Power Backup (If so, identify time duration below, e.g., 4 hours, 8 hours).
- Time duration of power backup (in hours).
- Directory Assistance.
- Operator Services.
- Equal Access to long distance providers.
- Local Number Portability.
- Local Calling.
- Long Distance Calling.
- International Calling.
- Contribute to Universal Service Fund.
- Require VoIP subscriber to also purchase Broadband service.
- Offered as primary line service.
- Offered as secondary line service only.
- Interconnected with PSTN.
- Peer-to-Peer only (no interconnection with PSTN).
- Use of public Internet.
- Use of private IP network.
- Call uptime 99.999%.
- Use of numbers from the North American Numbering Plan Administrator.

6. If you are not offering or providing VoIP service to end-user customers in Florida, do you anticipate doing so? If yes, identify rollout month/year. **Yes, however, rollout plans have not been finalized.**

7. Broadband Internet Access.

(a.) With this data, we are interested in reporting on an aggregate statewide rather than a per company basis.

- Provide the total number of **residential** lines and wireless channels over which you or an affiliate are providing broadband service in Florida. **Not applicable.**
- Provide the total number of **small business** lines and wireless channels over which you or an affiliate are providing broadband service in Florida. **Not applicable – Time Warner Telecom (“TWTC”) provides broadband Internet access to medium and large business customers as we do not provide service below a DS1 level.**
- Provide the total number of **residential and small business** lines and wireless channels over which you or an affiliate are providing broadband service in Florida. **Not applicable.**

- (b.) What types of broadband connection(s) do you provide?
- xDSL
 - cable modem
 - satellite
 - fixed wireless
 - mobile wireless
 - Wi-Fi
 - Broadband over power line
 - Other (Specify) – **over DS1, DS3, and OCn products**

- (c.) How do you provision broadband services? Check all that apply.
- Over own facilities
 - Over UNE loops
 - Over resold facilities (ILEC)
 - Over resold facilities (non-ILEC)
 - Over loops or channels obtained from unaffiliated entities (non- ILEC)
 - Through line splitting agreements
 - Over special access facilities purchased from the ILEC

(d.) Please fill out the following table providing the downstream and upstream data transfer rates and the monthly price for each tier of broadband service you offer. **Please see Exhibit 1 for TWTC’s most current price list which gives pricing for our DS1, DS3 and OCn products over which broadband Internet access is provisioned.**

Broadband Service	Data Transfer Rate		\$ Price/month
	Downstream	Upstream	
Residential			
Business			

8. Have you experienced any significant barriers in entering Florida’s local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe maybe impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. **TWTC continues to have difficulties with building entry and would like to see statutes and rules to ensure reasonable and non-discriminatory access to commercial buildings including roof rights to foster new wireless technologies.**

9. Please provide any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida. **TWTC does not have any additional comments at this time.**
10. As of December 31, 2003, how much money (in thousands of dollars) have you invested in your network serving Florida customers? [REDACTED]
11. Are you currently operating under Chapter 7 or Chapter 11 protection? **No, TWTC is not operating under Chapter 7 or Chapter 11 protection.**
12. If your company filed a Form 477 with the Federal Communications Commission in March 2004, please enclose a copy of the completed form with your response to this data request. (NOTE: This form only applies to CLECs with a minimum of 10,000 access lines.) [REDACTED]
13. Following the D.C. Circuit's decision, the FCC called for ILECs and CLECs to negotiate.
- (a) Are you currently in negotiations with any ILECs? [REDACTED]
 - (b) If so, with which carriers? [REDACTED]
 - (c) Are the negotiations national or Florida-only? [REDACTED]
 - (d) Have you reached agreement with one or more carriers? [REDACTED]
14. If so, please provide the name(s) of the carrier(s) and when you expect to file your agreement(s) with the Florida Commission. If you do not intend to file your agreement(s), explain why. [REDACTED]

FLORIDA PUBLIC SERVICE COMMISSION

2004 CLEC Data Request TABLE-1

(Data as of May 31, 2004)

Company Name Time Warner Telecom of Florida, L.P

Company Code*: TA013

* Your CLEC Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter

CLEC TABLE-1: ACCESS LINES (VGE Basis)
DO NOT INCLUDE UNE-P, RESOLD LINES, OR PRIVATE LINES IN THIS TABLE

1	2	3	4	5	6	7
Exchange	Res or Bus	Method of Service	Type of Service (analog or digital)	Total VGE Lines	Owned or Leased Switch	If leased, name of company providing switching service
Orlando market	Bus		Digital			n/a
Largo market	Bus		Digital			n/a

V for a count of VGEs by rate center
Note

NOTES/INSTRUCTIONS FOR COMPLETING TABLE-1:

- A. The purpose of this table is to obtain your end-user VGE access lines (other than UNE-P and resale) and to whose switches they are connected.
- B. An access line connects the end-user's customer premises equipment (CPE) to the serving switch and allows the end-user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). --Do NOT include UNE-P or Resold access lines; however you should include UNE-L and EELs obtained from ILECs. Also do not include lines or channels, such as private lines, that are not connected to a switch. -- The access line counts in Table-1 above must be based on all of your different types of access lines such as copper, fiber, hybrid fiber/copper, coaxial cable, hybrid fiber/coaxial cable, fixed-wireless (free-space optics, microwave or satellite, etc.).
- C. Each field must be populated. Do not use quotation marks.
- D. Report VGE Access Lines based on how you bill the customer. If you bill a customer for 1 DS1, the access line count would be 24 even if the customer isn't utilizing all 24 channels. If you bill a customer for 10 channels in a DS1 then the line count would be 10.
- E. Residential and business VGE access line counts may be obtained by querying your billing database, provisioning database, etc. Exchange information is available at NANPA's website at <http://www.nanpa.com>. Click on "Reports", "Central Office Codes Reports", "Central Office Code Assignment Records", scroll down to "CO Code (Prefix) Status-Excel Spreadsheet Files," click on the link for the Eastern region and open file "EstCodes.zip", click on "FL" tab, then save it to a table in a database and run a query to capture all of your residential and business access line NPA-NXXs to identify their respective exchanges (shown in the "Rate Center" column of the NANPA's website).

TABLE COLUMN INSTRUCTIONS:

- Column 1. List exchanges in alphabetical order.
- Column 2. Enter the abbreviation Res for Residential lines or Bus for Business lines. Each service type must be entered in separate rows.
- Column 3. Enter Method of Service as either SP (Self-Provisioned lines), NIL (lines obtained from non-ILECs), UNE-L, EEL (Include only Loop and not transport piece), or Other. Each method must be entered in separate rows.
- Column 4. Enter Type of Service as either Analog or Digital. Each type must be entered in separate rows.
- Column 5. For Analog lines, enter count of all analog loops for each method of service and service type (Res or Bus). Each count must be entered in separate rows. For digital services, enter line count as voice-grade equivalents (VGEs). Count lines based on how they are charged to the customer rather than how they are physically provisioned. EXAMPLE: Report 8 voice-grade equivalent lines if a customer buys 8 channels that happen to be provisioned over a DS1 circuit. If a customer buys a DS1 circuit that is provided as a channelized service, report 24 voice-grade equivalent lines, even if there is some indication that the customer is only using 8 of the derived lines. Report 2 VGEs for each ISDN-BRI and 23 VGEs for each ISDN-PRI. Lines must be entered without duplication, e.g., Enhanced Extended Link (EEL) loops must not be included in UNE-L counts and vice versa. Each line count must be entered in separate rows. The Grand Total must be equal to the total number of residential and business VGE access lines connected to the serving switches used by the CLEC.
- Column 6. Enter either Owned, if access lines are connected to your own switch, or Leased, if you are purchasing switching service from another company.
- Column 7. If you are purchasing switching service from another company, provide name of company.

FLORIDA PUBLIC SERVICE COMMISSION

2004 CLEC Data Request TABLE-2

(Data as of May 31, 2004)

Company Name: Time Warner Telecom of Florida, L.P

Company Code*: TA013

* Your CLEC Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

CLEC TABLE-2: DIGITAL ACCESS LINE COUNTS (not VGEs)
DO NOT INCLUDE UNE-P, RESOLD LINES, OR PRIVATE LINES IN THIS TABLE

1	2	3	4
Exchange	Res or Bus	Line Type	Total Lines
Orlando market	Bus	ISDN-PRI	
	Bus	DS1	
	Bus	DS3	
	Bus	OC1	
	Bus	OC3	
	Bus	OC12	
	Bus	OC48	
	Bus	GigE	
Tampa market	Bus	ISDN-PRI	
	Bus	DS1	
	Bus	DS3	
	Bus	OC1	
	Bus	OC3	
	Bus	OC12	
	Bus	OC48	
	Bus	GigF	

Note - See Table-1A for a count of access lines by rate center.

NOTES/INSTRUCTIONS FOR COMPLETING TABLE-2:

A. The purpose of this table is to obtain a breakdown of digital access lines (reported in Table-1) by line type and actual line counts, not VGEs. **Do not include lines or channels, such as private lines, that are not connected to a switch.**

B. Each field must be populated. All entries must be made without quotation marks.

TABLE COLUMN INSTRUCTIONS:

Column 1. List exchanges in alphabetical order.

Column 2. Enter the abbreviation Res for Residential lines or Bus for Business lines. **Each service type must be entered in separate rows.**

Column 3. Enter Line Type as ISDN-BRI, ISDN-PRI, DS1, DS3, OC1, OC3, OCn (Identify value of n), VOB (if you are providing voice over broadband service), etc. **Each type be entered in separate rows.**

Column 4. Enter actual line count total, not VGEs, in the Total Lines column without duplication. EXAMPLE: Enter 1 for 1 DS1, 2 for 2 DS3s, etc. **Each actual line count total must be entered in separate rows.**

FLORIDA PUBLIC SERVICE COMMISSION

2004 CLEC Data Request TABLE-3

(Data as of May 31, 2004)

Company Name: Time Warner Telecom of Florida, L.P.

Company Code*: TA013

* Your CLEC Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

CLEC TABLE-3: CLEC SWITCH DEPLOYMENT DATA

1	2	3
Exchange where Switch is Located	Packet or Circuit	# of Switches in Exchange
MTLDLFLAPDSO	Circuit	1
TAMQFLPMDSO	Circuit	1
Grand Total		2

A. The basis for this table is to obtain information about the switches you have deployed that are serving end-user customers in Florida. Please provide the requested information even if serving switch is located outside of Florida.

TABLE COLUMN INSTRUCTIONS:

Column 1. List exchanges in alphabetical order.

Column 2. Enter Circuit or Packet to describe the type of switches located in the Exchange.

Column 3. Enter the number of Circuit or Packet switches located in the exchange. The Grand Total of switches must be equal to the total number of switches, which you own and have deployed, that are being used to provide local exchange telecommunications service in Florida.

1. Filing status
 2. Company

3.

4.

5. Use the following drop-down box to select your company, parent or controlling entity name. Select "not shown" if it is not in the list. See instructions Section IV-B-1 for information on preparing file names.

If you selected "not shown" above, then provide the following:

Name of company, parent or controlling entity.

6. State.

7. Contact person (person who prepared the data contained below).

8. Contact person telephone number and e-mail address.
 phone

e-mail

9. Indicate whether this is an original or revised filing.

10. Indicate whether you request non-disclosure of some or all of the information in this file because you believe that this information is privileged and confidential and public disclosure of such information would likely cause substantial harm to the competitive position of the filer.

11. Indicate if this is a complete file or a redacted version of a complete file.

Please review instructions before completing form

Reminders:

Ensure files are virus free by using up-to-date virus detection software. Filers are encouraged to submit files via e-mail (address: FCC477@fcc.gov).

- 2) If you are filing original or revised data for an earlier semi-annual reporting period, do not use this particular form (which is only for data as of December 31, 2003). See reminder 4.
- 3) You may not insert or delete columns or rows, move cells, or edit text or numbers outside the cells provided for data entries. Files that cannot be opened in EXCEL97, files whose structure has been altered, and files with improper names will have to be refiled.
- 4) If you have questions about the form, contact the Wireline Competition Bureau, Industry Analysis and Technology Division at (202) 418-0940; via e-mail at 477INFO@fcc.gov; or via TTY at (202) 418-0484.
- 5) You must submit a Certification Statement signed by an officer of your company. A single statement may cover all files submitted. See Instructions sections IV & V.
- 6) If you request non-disclosure of some data, you must file a public version of the form with such information redacted. See Instructions sections IV.B and IV.C for information on preparing a redacted file.
- 7) Name your files as specified in Instructions section IV.B.1. To assist you, complete this Cover Page to generate an "example" name, below. Replace the character "#" in this example name with a sequence number as specified in the instructions. This numb

Example >>>

Time Warner Telecom of Florida, LP non-ILEC operations for Florida December 31, 2003

Complete Part I if you and all affiliates (including commonly controlled entities) provide 250 or more broadband lines or wireless channels in the state over your own facilities or over lines you provisioned as broadband. See instructions for definitions of "own facilities", "broadband", "end user", and "residential and small business".

If you provide data in Part I, you must provide in Part V a list containing the 5-digit Zip Codes of the end-user locations in which you provide the broadband services reported herein. See instructions.

Data as of December 31, 2003

A. Lines and wireless channels of broadband service that you provided over your own facilities, or over UNE loops or other lines and wireless channels that you obtained from other service providers and equipped as broadband, categorized by technology at the end-user location.

(a)	Percentages of lines and wireless channels reported in (a)				
	(b) % of (a) used by residential & small business customers	(c) % of (a) provided over your own facilities	(d) % of (a) provided (i.e. billed directly) to end users	(e) % of (a) providing customers greater than 200 kbps in both directions	(f) % of (a) providing customers greater than 2 mbps in both directions
1 - 1. Asymmetric xDSL.	XXXXXX	XXXXXX	XXXXXX	XXXXXX	XXXXXX
1 - 2. Other traditional wireline including symmetric xDSL.	XXXXXX	XXXXXX	XXXXXX	100%	XXXXXX
1 - 3. Coaxial carrier systems including hybrid fiber-coaxial systems.	XXXXXX	XXXXXX	XXXXXX	XXXXXX	XXXXXX
1 - 4. Optical carrier (fiber to the end user).	XXXXXX	XXXXXX	XXXXXX	XXXXXX	XXXXXX
1 - 5. Satellite.	XXXXXX	XXXXXX	XXXXXX	XXXXXX	XXXXXX
1 - 6. Terrestrial wireless fixed.	XXXXXX	XXXXXX	XXXXXX	XXXXXX	XXXXXX
1 - 7. Terrestrial wireless mobile.	XXXXXX	XXXXXX	XXXXXX	XXXXXX	XXXXXX
1 - 8. All other technologies, such as distribution over electric power lines.	XXXXXX	XXXXXX	XXXXXX	XXXXXX	XXXXXX

Note: In Part I, report actual counts. Do not report voice-grade equivalent measures.

Time Warner Telecom of Florida, LP non-ILEC operations for Florida December 31, 2003

Complete Part II if you and all affiliates (including commonly controlled entities) provide 10,000 or more voice-grade equivalent lines or wireless voice-grade equivalent channels used for local exchange or exchange access service in the state. See instructions for definitions of "voice telephone service", "voice-grade equivalent lines", "residential and small business", "owned facilities", "COLO switching centers", and "end users".

If you provide data in Part II, you must provide in Part V a list containing the 5-digit Zip Codes of the end-user locations in which you provide the wireline or fixed wireless voice grade services reported herein. See instructions.

Data as of December 31, 2003

	(a) Total voice-grade equivalent lines and voice-grade equivalent wireless channels in service	Percentages of lines and wireless channels reported in (a)			
		(b) % of (a) used for residential & small business service	(c) % of (a) provided over your own facilities	(d) % of (a) provided over UNE loops	(e) % of (a) in ILEC COLO switching centers
A. Voice telephone service provided to end users.					
II - 1. Total lines and channels you provided to end users.	XXXXXX	XXXXXX	XXXXXX	XXXXXX	XXXXXX
B. Voice telephone service provided to other communications carriers, categorized by:					
II - 2. Lines and channels that you provided under a Total Service Resale arrangement. See instructions.	XXXXXX	XXXXXX	XXXXXX		XXXXXX
II - 3. Lines and channels you provided under other resale arrangements, such as resold Centrex.	XXXXXX	XXXXXX	XXXXXX	XXXXXX	XXXXXX
C. UNE loops, special access lines, and those private lines that connect to carriers, categorized by:	(a) Total lines and wireless channels				
II - 4. Lines and channels that you provided under a UNE loop arrangement, where you do not provide switching for the line.	XXXXXX	XXXXXX			XXXXXX
II - 5. Lines and channels that you provided under a UNE loop arrangement, where you also provided switching for the line.	XXXXXX	XXXXXX			XXXXXX
II - 6. Special access lines not provided as broadband and private lines that connect an end-user premises to a telecommunications common carrier and is not provided as broadband.	XXXXXX	XXXXXX	XXXXXX	XXXXXX	XXXXXX
D. Total wireline voice-grade equivalent lines & fixed wireless voice-grade equivalent channels in service.		Percentage of channels reported in (a), carried over the following types of facilities categorized by the technology used in the part of the line or wireless channel at the end-user location			
		(f) Cable coaxial	(g) Wireless	(h) All other including traditional wireline	

Time Warner Telecom of Florida, LP non-ILEC operations for Florida December 31, 2003

Complete Part III if you and all affiliates (including commonly controlled entities) serve 10,000 or more mobile voice telephony subscribers in the state over your own facilities. See instructions for definitions of "mobile voice telephony subscribers" and "own facilities".

Data as of December 31, 2003

A. Mobile voice telephony subscribers in service and served over your own facilities.

(a) Network telephone service subscribers	(b) Percentage of (a) provided (i.e. billed directly) to end users
III - 1. Cellular, PCS & other mobile telephony.	

Time Warner Telecom of Florida, LP non-ILEC operations for Florida December 31, 2003

Filers completing Part I or Part II must supply a list of 5-digit Zip Codes in which the filer has at least one customer.
Do not provide customer counts by Zip Code.

Data as of December 31, 2003

V - 1. 5-digit Zip Codes in the state in which you provide service to end-user locations:

Broadband service	Wireline & fixed wireless exchange telephone
-------------------	--

1	XXXXXX	XXXXXX
2		
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Part 2 of 3

FLORIDA PRICE LIST
OF
TIME WARNER TELECOM OF FLORIDA, L.P.

This Price List contains the descriptions, regulations, service standards and rates applicable to the furnishing of telecommunications business services provided by Time Warner Telecom with principal offices at P.O. Box 210706, Nashville, Tennessee 37221. This Price List applies to services provided within the Orlando, Tampa and Daytona Beach LATAs. This Price List is on file with the Florida Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

(T)

Date Issued: November 20, 2001 Date Effective: November 21, 2001
Issued By: **Carolyn Marek, Vice President - Regulatory Affairs**
233 Bramerton Court
Franklin, Tennessee 37069
(615) 376-6404 *FLL0106*

CHECK SHEET

<u>SHEET</u>	<u>REVISION</u>		<u>SHEET</u>	<u>REVISION</u>
1	Fourth		31	Original
2	Fiftieth	*	32	Second
3	Twenty-Fifth		33	Third
3.1	Fourteenth		34	Original
3.2	Tenth	*	35	Third
4	Second		36	Second
5	Second		36.1	First
6	Sixth		37	First
7	Original		38	Original
8	Second		39	Original
9	Original		39.1	Second
10	First		39.2	First
11	Original		40	Original
12	Original		41	Original
13	Third		42	Original
14	Original		43	Original
15	First		44	Fifth
16	Original		44.0.1	First
17	Original		44.1	Third
18	Second		44.2	Original
18.1	Original		44.3	Second
19	First		44.4	Second
19.1	Original		44.4.1	Original
20	Original		44.5	Original
21	Original		44.6	Original
22	First		44.7	Second
23	Original		44.8	Original
24	Original		44.9	Original
25	Original		44.10	Original
26	Original		44.11	Original
27	First		44.12	Original
28	Second		44.13	Original
28.1	Original		44.14	Original
29	First		44.15	Original
30	First		44.16	Original

**Indicates pages included in this filing.*

Date Issued:	June 15, 2004	Effective:	June 16, 2004
Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404		

CHECK SHEET, continued

SHEET	REVISION	SHEET	REVISION
44.17	Original		
44.18	Original		
45	Second	65.1	Third
46	Third	66	Third
47	Fourth	67	Fourth
48	Original	67.1	Original
49	Second	68	Third
50	First	68.1	Second
50.1	Original	69	First
50.2	Original	70	Second
50.3	First	71	First
50.4	First	72	First
51	First	73	First
52	Original	74	Second
53	Original	74.1	Original
54	Original	75	Fourth
55	Original	76	Fifth
56	Fourth	76.1	Third
56.1	Original	76.2	First
57	First	77	Third
58	Original	77.1	Second
59	Original	78	Fourth
60	Second	79	Third
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61.1	Original	81	Second
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61.3	Second	82.0.1	Original
62	Fifth	82.1	First
62.0.1	First	82.2	Second
62.1	Fourth	82.3	First
62.1.0.1	First	82.4	Original
62.1.1	Original	82.5	Original
62.1.2	First	82.6	Original
62.2	First	82.7	Original
63	Original	82.8	Original
64	Fourth	82.9	Original
64.1	Original	82.10	Original
65	Fifth	82.11	Original
65.0.1	First		

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CHECK SHEET, continued

SHEET	REVISION	SHEET	REVISION
83	Original	90.9	Third
84	Sixth	90.10	Third
84.1	Original	90.11	Original
85	Fifth	91	Third
85.0.1	Second	92	Seventh
85.1	Fourth	92.1	First
85.2	First	92.2	Second
86	Sixth	92.3	Original
86.1	First	92.4	Original
86.0.1	Original	92.4.1	First
86.2	First	92.5	Original
87	Fifth	92.6	Original
88	Sixth	92.7	Original
88.0.0.1	Original	92.8	Second
88.0.0.2	Original	92.8.1	First
88.0.1	First	92.9	Third
88.1	First	92.10	Third
88.1.1	Original	92.11	First
88.2	First	92.12	Original
88.3	Original	92.13	Original
88.3.1	Original	92.14	Original
89	Seventh	92.15	First
89.1	Original	92.16	First
90	Seventh	92.17	First
90.0.1	Original	92.18	Original
90.0.2	Original	92.19	Original
90.1	Fifth	92.20	Original
90.1.1	Original	92.21	Original
90.2	First	92.21.1	Original
90.3	Second	92.21.2	Original
90.4	Original	92.21.3	Original
90.5	Original	92.21.4	Original
90.6	Original	92.21.5	Original
90.7	Original		
90.8	Second		
98.8.1	Original		

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CHECK SHEET, *continued*

SHEET	REVISION	SHEET	REVISION
92.21.6	Original	92.21.30	Original
92.21.7	Original	92.21.30.1	Original
92.21.8	Original	92.21.31	Original
92.21.9	First	92.21.32	Original
92.21.10	Original	92.21.33	Original
92.21.11	Original	92.21.33.1	Original
92.21.12	Original	93	Original
92.21.13	First	94	Original
92.21.13.1	Original	95	Original
92.21.14	First	96	First
92.21.14.1	Original	97	First
92.21.15	First	98	Original
92.21.16	First	99	First
92.21.16.1	Original	100	Original
92.21.17	First	101	Original
92.21.17.1	Original	102	Original
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92.21.18.1	Original	104	Original
92.21.19	First	105	Original
92.21.19.1	Original	106	Original
92.21.20	Original	107	Original
92.21.21	Original	108	Original
92.21.22	Original	109	Original
92.21.23	Original	110	Original
92.21.23.1	Original	111	Original
92.21.24	Original	112	Original
92.21.25	Original	113	Original
92.21.26	Original	114	Second
92.21.27	Original	115	Second
92.21.28	Original	116	First
92.21.29	Original	117	Original
		118	Original

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES

SECTION 7 - PROMOTIONAL OFFERINGS

(N)

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PRICE LIST FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Price List. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. that the FPSC follows in their Price List approval process, the most current sheet number on file with the Commission is not always the Price List page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a Price List filing is made with the FPSC, an updated check sheet accompanies the Price List filing. The check sheet lists the sheets contained in the Price List, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some pages). The Price List user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

EXPLANATION OF SYMBOLS

- (D) Indicates Discontinued Rate or Regulation
- (I) Indicates Increased Rate
- (M) Indicates Move in Location of Text
- (N) Indicates New Rate or Regulation
- (R) Indicates Reduced Rate
- (T) Indicates Change of Text Only

Section 1 - APPLICATION OF PRICE LIST

1.1 Application of Price List

This Price List sets forth the regulations and rates applicable to services provided by Time Warner Telecom of Florida, L.P., as follows:

The furnishing of intrastate communications services by virtue of one-way and/or two-way information transmission between points within the State of Florida

1.1.1 Service Territory

Time Warner Telecom of Florida, L.P., will provide service in the areas located in and around the Orlando, Tampa and Daytona Beach LATAs, which are also served by BellSouth, General Telephone and Sprint/United Telephone of Florida, including extended calling areas. (T)

1.1.2 Availability

Service is available where facilities permit.

Section 1 - APPLICATION OF PRICE LIST

1.2 Definition of Terms

ANALOG

A transmission method employing a continuous (rather than a pulsed or digital) electrical signal that varies in amplitude or frequency in response to changes of sound, light, position, etc., impressed on a transducer in the sending device.

ASYNCHRONOUS

Transmission in which each information character is individually synchronized usually by the use of start-stop elements. The gap between each character is not of a fixed length.

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's Customer to utilize service provided by the Company to the Customer. The Customer is responsible for all charges incurred by an Authorized User

ATTENDANT

An operator of a PBX console or telephone switchboard

AUTOMATIC NUMBER IDENTIFICATION ("ANI")

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

BIT

The smallest unit of information in the binary system of notation.

BUILDING

A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

CALL INITIATION

The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

Section 1 - APPLICATION OF PRICE LIST

1.2 Definition of Terms *continued*

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

CENTRAL OFFICE

An operating office of the Company where connections are made between telephone exchange lines.

CENTRAL OFFICE LINE

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable of two-way communications between subscriber -provided terminal equipment or Telephone Company stations, even when not connected to exchange and message toll communications service.

COMPANY

Time Warner Telecom of Florida, L.P., unless otherwise clearly indicated from the context.

(T)

Section 1 - APPLICATION OF PRICE LIST

1.2 Definition of Terms *continued*

COMMISSION

The Florida Public Service Commission

CUSTOMER

The person, firm, corporation, or other entity which orders service pursuant to this Price List and utilizes service provided under Price List by the Company. A Customer is responsible for the payment of charges and for compliance with all terms of the Company's Price List.

CUSTOMER PREMISES EQUIPMENT (CPE)

Equipment provided by the Customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEMARCATIION POINT

The physical dividing point between the Company's network and the Customer.

DIAL PULSE ("DP")

The pulse type employed by a rotary dial station set.

DIRECT INWARD DIAL ("DID")

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

DIRECT OUTWARD DIAL ("DOD")

A service attribute that allows individual station users to access and dial outside numbers directly.

Section 1 - APPLICATION OF PRICE LIST

1.2 Definition of Terms *continued*

DIGITAL

A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

DUAL TONE MULTI-FREQUENCY ("DTMF")

The pulse type employed by tone dial station sets. (Touch tone)

ERROR

A discrepancy or unintentional deviation by the Company from what is correct or true. An "error", can also be an omission in records.

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

GROUND START

Describes the signalling method between the PBX/key system interface and the Company's switch. It is the signal requesting service.

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Section 1 - APPLICATION OF PRICE LIST

1.2 Definition of Terms *continued*

HANDICAPPED PERSON

A person who is legally blind, visually handicapped or physically handicapped, as defined under the Federal Register.

IBL

Integrated Business Line Service.

ICB

Individual Case Basis.

INTEGRATED BUSINESS LINE SERVICE

Service provided to qualified Customers that allows grouping of rate components to meet the Customer's specific needs.

(T)

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

KILOBIT

One thousand bits.

Section 1 - APPLICATION OF PRICE LIST

1.2 Definition of Terms *continued*

LATA

(M)

Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For call to numbers outside this area ("interLATA") service is provided by long distance companies.

LOCAL CALL

A call which, if placed by a Customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL SERVICE

Telephone exchange service within a local calling area.

LOOP START

(M)

Describes the signalling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

**Material now found on this Page was previously located on Sheet 18.*

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Section 1 - APPLICATION OF PRICE LIST

1.2 Definition of Terms *continued*

LOOPS

Segments of a line which extend from the serving central office to the originating and to the terminating point.

MEGABIT

One million bits.

MESSAGE RATE SERVICE

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

MULTILINE HUNT

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

OFF-NET SERVICE

Service provided by the Company that is carried in part on the Company's network.

(N)

|

(N)

ON-NET SERVICE

Service provided by the Company that is carried entirely on the Company's network.

(N)

(N)

Certain material previously found on this page is now located on Page 19.1

(M)

|

(M)

Section 1 - APPLICATION OF PRICE LIST

1.2 Definition of Terms *continued*

PBX

A private branch exchange.

PORT

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the Customer. A port connects a link to the public switched network.

PREMISES

The space occupied by a Customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

(M)

(M)

Material now found on this page was previously located on Page 19.

Section 1 - APPLICATION OF PRICE LIST

1.2 Definition of Terms *continued*

PRIVATE BRANCH EXCHANGE SERVICE

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

PUBLIC ACCESS LINE SERVICE

Service providing facilities for a Customer owned coin operated telephone ("COCOT").

RATE CENTER

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

REFERRAL PERIOD

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

RESALE OF SERVICE

The subscription to communications service and facilities by one entity and the reoffering of communications service to others (with or without 'adding value') for profit.

SAME PREMISES

All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

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Section 1 - APPLICATION OF PRICE LIST

1.2 Definition of Terms *continued*

SERVING CENTRAL OFFICE

The central office from which local service is furnished.

STATION

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

SUSPENSION

Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

SYNCHRONOUS

Transmission in which there is a constant time interval between bits, characters or events.

T-1 SYSTEM

A type of digital carrier system transmitting voice or data at 1.544 Mbps. A T-1 carrier can handle up to 24 multiplexed 64 Kbps digital voice/data channels. A T-1 carrier system can use metallic cable, microwave radio or optical fiber as transmission media.

TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

TELEPHONE GRADE LINES

Lines furnished for voice transmission or for certain signaling purposes.

Section 1 - APPLICATION OF PRICE LIST

1.2 Definition of Terms *continued*

TERMINATION OF SERVICE

Discontinuance of both incoming and outgoing service.

TIE LINE

A dedicated line connecting two switchboards or dial systems.

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

-tone DIAL SIGNALING ("TD")

An electronic signal emitted by the circuitry of Touch-Tone-type push-button dials to represent a dialed digit.

TWO WAY

A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

USER

A Customer, joint user, or any other person authorized by a Customer to use service provided under this Price List.

VERSIPAK

Service provided to qualified Customers that allows the grouping of rate components to meet the Customer's needs.

(N)
|
(N)

Section 2 - GENERAL RULES AND REGULATIONS

2.1 UNDERTAKING AND QUALITY OF SERVICE STANDARDS

The Company offers local telecommunications services described herein and related enhanced services in a manner that equals or exceeds accepted industry performance standards for network quality, planning, maintenance, and testing unless the Customer and the Company mutually agree otherwise. Performance standards specified in individual contractual exhibits shall govern the services provided.

2.2 PROTECTION OF PROPRIETARY INFORMATION

The Company and the Customer shall protect the proprietary information of one another under the following terms:

Proprietary information includes, but is not limited to, specifications, drawings, sketches, models, samples, data, computer programs and other software or documentation of the Company or the Customer that is furnished or available or otherwise disclosed to the other party in the course of providing services of the Company to the Customer.

2.2.1 Proprietary information shall be returned to the disclosing party upon request. Unless proprietary information was previously known to the receiving party free of any obligation to keep it confidential or has been or is subsequently made public by an act not attributable to the receiving party, or is explicitly agreed to in writing not be regarded as confidential, it: (a) shall be held in confidence by the receiving party and its employees, contractors and agents; (b) shall be disclosed only to those employees, contractors, agents, or affiliates who have a need for it in connection with this the provision of the Company's service to the Customer and shall be used only for such purposes; and (c) may be used for other purposes only upon such terms and conditions as may be agreed upon in writing by the Customer and Time Warner. If information marked proprietary and given to the receiving party was previously known to the receiving party and if the receiving party had no obligation to keep such information confidential, the receiving party shall immediately notify the disclosing party of such prior knowledge. Neither the Company nor the Customer shall disclose, disseminate or release any proprietary information to any one who is not an employee, contractor, agent or affiliate having a need for it in connection with the provision of service by the Company to the Customer. The receiving party shall require any person not its employee or affiliate to whom it discloses proprietary information to sign an agreement to protect that proprietary information to the same extent the receiving party is obliged to protect that information under this section prior to disclosing any proprietary information.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.2 PROTECTION OF PROPRIETARY INFORMATION *continued*

- 2.2.2 Neither the Customer nor the Company shall be held liable for any errors or omissions in any proprietary information or for any loss or damage arising out of the other party's use of any such proprietary information.
- 2.2.3 The Company and the Customer shall give notice to the other party of any demands to disclose or provide proprietary information under lawful process prior to disclosing or furnishing such proprietary information and shall cooperate in seeking reasonable protective arrangements requested by the other party. Either party may disclose or provide information of the other party requested by a government agency having jurisdiction over the party; provided that the party makes all reasonable efforts to obtain protective arrangements satisfactory to the party owning the proprietary information; and provided that the party owning the proprietary information may not unreasonably withhold approval of protective arrangements.
- 2.2.4 Unless otherwise authorized by the disclosing party, no rights whatsoever are granted, by license or otherwise, with respect to proprietary information except as needed for the purposes implementation of services contemplated in this Price List.
- 2.2.5 In the event that the Customer or the Company disseminates or releases any proprietary information received from the other party in violation of this section, the other party may refuse to provide any further proprietary information and may demand prompt return of all proprietary information previously provided. Such refusal to provide any further proprietary information shall not constitute violation of this Price List.
- 2.2.6 Interconnection standards that either the Customer or the Company has a legal obligation to provide shall not be considered proprietary.
- 2.2.7 Obligations concerning protection of proprietary information as described in this section exceed the term of service under this Price List for one (1) year.

Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.3 RESTORATION OF SERVICE

Restoration of service resulting from service outages due to equipment failures, human error, fire, natural disaster, acts of God, or similar occurrences shall be provided as follows: Restoration priority shall be afforded to those network elements and services affecting national security or emergency preparedness capabilities and those affecting public safety, health and welfare as those elements and services are identified by the appropriate government agencies. All other service shall be restored as expeditiously as practical.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.4 USE OF FACILITIES AND SERVICE

2.4.1 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its Customers for communications.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the Customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Price List until the indebtedness is satisfied.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.4 USE OF FACILITIES AND SERVICE *continued*

2.4.2 Limitations on Liability *continued*

(B) Customer-Provided Equipment

The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by Customer-provided equipment or premises wire. The Company shall have no obligation to install, maintain, repair or operate Customer-provided equipment. In the event that the Company, in responding to a Customer-initiated service call, determines that the cause of such service call is a failure, malfunction or inadequacy of Customer-provided equipment, the Customer must compensate the Company for such service call at the prevailing rate.

(C) Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

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Certain material previously found on this page is now located on Page 28.1

Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.4 USE OF FACILITIES AND SERVICE *continued*

2.4.2 Limitations on Liability *continued*

(D) Liability of the Company

The liability of the Company, or any other common carrier that furnishes any portion of the Company's services, for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, or its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing regulated or nonregulated service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the Customers of the service or facilities) will not exceed an amount equal to the charges applicable under this Tariff (calculated on a proportionate basis) for the period during which such error, mistake, omission, interruption or delay occurs.

The Company is not liable under any circumstances for any act, omission, error, mistake, interruption or delay of any connecting carrier or its agents, servants or employees; nor will the Company have any such liability for providers of connections, equipment, facilities, or services other than the Company or its agents, servants, or employees.

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Material now found on this page was previously located on Page 28.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.4 USE OF FACILITIES AND SERVICE *continued*

2.4.2 Limitations on Liability *continued*

(D) Liability of the Company *continued*

The Company will not be liable under any circumstances for any act, omission, error, mistake, interruption or delay of any person or entity owning telecommunications facilities used by the Customer in conjunction with the Company's service; or for the culpable conduct of the Customer, its agents, servants, employees, invitees, or guests, or failures of equipment, facilities or connections provided by the Customer.

The Company is not liable for interruptions, errors, delays, or defects in transmission when caused by strike or other labor problems, power fluctuations, surges or failures, acts of God, war, fire, flood, adverse weather conditions, riots, government authorities, cable cut, ordinances, laws, rules, regulations or restrictions, condemnation or exercise of rights of eminent domain, or other causes beyond the Company's control.

The Company will not be liable at any time or under any circumstance for indirect, incidental, reliance, special or consequential damages (including, but not limited to, harm to business, lost revenues, lost savings or loss of profits) suffered by the Customer as a result of the Company's activities in connection with services rendered to the Customer under this tariff.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*2.4 USE OF FACILITIES AND SERVICE *continued*2.4.5 Directory Errors *continued*

- 2) Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly Price List rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- 3) Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of 2/30th of the basic monthly rate for PBX trunks.)
- 4) Credit limitation: The total amount of the credit provided for the preceding paragraphs 1, 2, and 3 shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.
- 5) Definitions: As used in Paragraphs 1, 2, 3, and 4 above, the terms "error," "mistake" or "omission shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.
- 6) Notice: Such allowances or credits as specified in Paragraphs 1, 2, and 3 above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.5 MINIMUM PERIOD OF SERVICE

The minimum period of service is one month except as otherwise provided in this Price List or a service agreement. The Customer must pay the regular Price List rate for the service they subscribe to for the minimum period of service. If a Customer disconnects service before the end of the minimum service period, that Customer is responsible for paying termination liability charges as set forth in Section 2.10 below. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the Customer has met the minimum period of service obligation.

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If service is switched over to a new Customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new Customer if the new Customer agrees in writing to accept them. For facilities not taken over by the new Customer, the original Customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.6 PAYMENT FOR SERVICE RENDERED

2.6.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The Customer is responsible for all local and toll calls originating from the Customer's premises and for all calls charged to the Customer's line where any person answering the Customer's line agrees to accept such charges. The Customer is responsible for usage charges, damages and loss resulting from the unauthorized or fraudulent use by the Customer, its agents, employees or third parties, of the services provided hereunder if such charges, damages or loss results from the failure, malfunction, inadequacy or failure to properly secure Customer-provided equipment. The Company will not port or transfer Customer's telephone number(s) to any other Carrier unless and until the Customer satisfies all outstanding invoices due and payable to the Company.

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2.6.2 Deposits

Subject to special provisions as may be set forth this Price List, any applicant or Customer whose financial responsibility is not established to the satisfaction of the Company or whose payments are consistently untimely may be required to deposit a sum up to an amount equal to the total of the estimated local service and toll charges for up to two months for the facilities and service. If the minimum period of service for the requested facilities and service is more than one month, as specified in this Price List, the Customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the Customer.

The fact that a deposit has been made shall in no way relieve the applicant or Customer from complying with the Price List regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to Customer deposits.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.6 PAYMENT FOR SERVICE RENDERED *continued*

2.6.2 Deposits *continued*

(A) Interest on Deposits

Simple interest at the rate specified by the Commission shall be credited or paid to the Customer while the Company holds the deposit.

(B) Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.

(C) Return of Deposit

Deposits will be returned to a business Customer upon cancellation of service or after one year, whichever event occurs first, unless the Customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the Customer.

When a deposit is to be returned, the Customer may request that the full amount of the deposit be issued by check. If the Customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the Customer by check.

Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.6 PAYMENT FOR SERVICE RENDERED *continued*

2.6.3 Payment of Charges

Billing for services begins on the date ("Service Date") the Company notifies the Customer that service has been installed and tested by the Company and is available for the Customer's use. Charges for facilities and service, including applicable federal, state and local taxes and surcharges are due monthly in advance except for usage charges. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. If objection is not received by the Company within 120 days after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the Customer.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the Customer if objection is not received by the Company within two months after the bill is rendered.

Upon termination of service, all amounts due from the Customer to the Company, including, but not limited to, charges for services rendered and termination liability as provided in this price list, shall become immediately due and payable by the Customer.

The Company reserves the right to deny a request for additional services or restoration of services unless and until the Customer's account is in current status.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.6 PAYMENT FOR SERVICE RENDERED *continued*

2.6.4 Return Check Charge

When a check which has been presented to the Company by a Customer in payment for charges is returned by the bank, the Customer shall be responsible for the payment of a Returned Check Charge of \$20.00. This charge will be in addition to any charges assessed by any bank. If a Customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

2.6.5 Late Payment Charges

(A) Customer bills for telephone service are due on the due date specified on the bill. A Customer is in default unless payment is made on or before the due date specified on the bill, which shall be not less than 25 days from the date of the bill. If payment is not received by the Customer's next billing date, a late payment charge of 1.5% will be applied to all amounts previously billed under this Price List, excluding one month's local service charge, but including arrears and unpaid late payment charges.

(B) Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.

(C) Late payment charges do not apply to final accounts.

2.6.6 Fractional Charges

When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

Certain material previously found on this sheet is now located on Sheet 36.1

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.6 PAYMENT FOR SERVICE RENDERED *continued*

2.6.7 Taxes, Fees and Surcharges

The Company reserves the right to bill any and all applicable taxes, surcharges and fees, including, but not limited to: Federal Excise Tax; State Sales Tax; State Sales Tax; Municipal Taxes; Gross Receipts Taxes; and any taxes, surcharges, fees, charges or other payments, contractual or otherwise, for the use of public streets or right-of-way, whether designated as franchise fees or otherwise. As permitted by law, the Company will recover from its Customers any such charges assessed directly against the Company. Such taxes or fees will be itemized separately on the Customer's invoice or billing detail.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.7 ACCESS TO CUSTOMER'S PREMISES

The Customer shall be responsible for making arrangements or obtaining permission safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any joint user or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities. The Company is not responsible for any interruption of service resulting from an inability to gain access to its equipment or cabling at the Customer's premises. The Company may remove or replace its equipment at any time.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.8 SUSPENSION OR TERMINATION OF SERVICE

2.8.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the Customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

- (A) Termination shall not be made until at least 20 days after written notification has been mailed to the billing address of the Customer.
- (B) Suspension will not be made until at least 8 days after written notification has been mailed to the Customer and 20 days before the termination notice.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.8 SUSPENSION OR TERMINATION OF SERVICE *continued*

2.8.2 Termination For Cause Other Than Nonpayment

(A) General

The Company, after notice in writing to the Customer and after having given the Customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the Customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the Customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgement of the Company, any use of the facilities or service by the Customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the Customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the Customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a Customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the Customer satisfies the indebtedness within 20 days after written notification.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.8 SUSPENSION OR TERMINATION OF SERVICE *continued*

2.8.2 Termination For Cause Other Than Nonpayment *continued*

(B) Cancellation of Service Contracts

Both the Customer and the Company have the right to cancel the service contract at any time up until commencement of service provided that, if Customer exercises this right, the Customer must (1) reimburse the Company for any out-of-pocket costs incurred by the Company in constructing facilities or otherwise preparing to provide service to that Customer, (2) indemnify the Company against any damages, losses, claims or penalties resulting from the Company's cancellation of any third-party contract that the Company entered into in order to provide service to that Customer (e.g. Type II services), and (3) pay any and all termination fees, as set out in Section 2.5, above and Subsection (C) below.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.8 SUSPENSION OR TERMINATION OF SERVICE *continued*

2.8.2 Termination For Cause Other Than Nonpayment *continued*

(B) Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of Price List charges;
2. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
3. The use of profane or obscene language;
4. The use of the service in such a manner such that it interferes with the service of other Customers or prevents them from making or receiving calls;
5. The use of a mechanical dialing device or recorded announcement equipment to seize a Customer's line, thereby interfering with the Customer's use of the service;
6. Permitting fraudulent use.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.8 SUSPENSION OR TERMINATION OF SERVICE *continued*

2.8.2 Termination For Cause Other Than Nonpayment *continued*

(C) Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the Customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.
2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same Customer at the same location:
 - a. No charge shall apply for the period during which service had been terminated, and
 - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.8 SUSPENSION OR TERMINATION OF SERVICE *continued*

2.8.2 Termination For Cause Other Than Nonpayment *continued*

(D) Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the Customer may require termination of a Customer's service until such time as new arrangements can be made. No charges will be assessed the Customer while service is terminated, and no connection charges will apply when the service is restored.

2.8.3 Emergency Termination of Service

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

2.9.1 Application of Rates

- (A) Business rates as described in this Price List apply to service furnished:
1. In office buildings, stores, factories and all other places of a business nature;
 2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the Customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
 3. At any location when the listing or public advertising indicates a business or a profession;
 4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
 5. At any location where the Customer resells or shares exchange service;
- (B) The use of business facilities and service is restricted to the Customer, Customers, agents and representatives of the Customer.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS *continued*

2.9.2 Telephone Number Changes

When a business Customer requests a telephone number change, the referral period for the disconnected number is 180 days.

The Company reserves all rights to the telephone numbers assigned to any Customer. The Customer may order a Customized Number where facilities permit, as specified in Section 5 of this Price List.

When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

2.9.3 Telecommunications Relay Service Discounts and Surcharge

Telecommunications Relay Services are intrastate toll services related to both the hearing and visually impaired Customers and the interconnection to Customer provided equipment.

A. Discounts

Discounts are applicable to intrastate toll usage charges incurred in establishing communications with another party. For intrastate toll calls received from the relay service, each local exchange and interexchange telecommunications company billing relay calls shall discount relay service calls by fifty (50%) percent off the otherwise rate for a voice non-relay call. The exception is where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted sixty percent (60%) off the otherwise applicable rate for a voice non-relay call. The discounts only apply to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

Certain material previously found on this page is now located on Page 44.0.1.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS *continued*

2.9.2 Telephone Number Changes

B. Surcharge

To fund the telecommunications access system established under Part II of Chapter 427, E.S., a monthly surcharge is levied on all local exchange Customers, excluding Federal and State agencies. The surcharge is \$0.08 per telecommunications access line. The surcharge shall not be imposed upon more than 25 basic access lines per account rendered. This surcharge is not subject to any sales, use, franchise, income, municipal utility, gross receipts, or any other tax, fee, or assessment. This surcharge will not be considered as revenue of the local exchange telecommunications companies for any purpose. An amount of 1% of the surcharge may be retained by the Company to cover billing and collection related expenses.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.10 SERVICES PURCHASED UNDER TERM CONTRACTS

2.10.1 General

The Company offers Term Agreements wherein the Customer agrees to retain specified Company services for a mutually agreed upon length of time.

2.10.2 Expiration of Contract

Upon expiration of a term contract, the service term will renew automatically at the same terms and conditions for successive one-year terms unless either party notifies the other 30 days prior to the expiration of the then current term that it wishes to terminate the service.

2.10.3 Early Termination Liability

Discontinuance charges apply to early termination of Term Agreements. In the event that the Customer terminates a Term Agreement prior to the end of the term, the Customer's liability is 100% of the monthly recurring charges for the remaining term of the agreement. The Company reserves the right to impose termination charges at a higher rate as stated in a service contract if the Company incurs unusually high capital costs to provide the services to the Customer location. The Company also reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to terminate service.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

ASSIGNMENT (N)

The Customer may not assign any agreement between the Customer and the Company nor any of the Customer's rights and obligations in connection with services provided by the Company under this tariff, without the prior written consent of the Company, which consent may not be unreasonably withheld. (N)

NOTICES (N)

Any notice and similar communications associated with any agreement between the Customer and the Company, or associated with any services provided to the Customer by the Company under this tariff, shall be in writing, and shall be either (i) delivered in person, or (ii) sent to the other party by certified mail with return receipt requested or by facsimile, electronically confirmed and followed up immediately by regular mail. Notices shall be delivered or sent to the parties' respective addresses set forth in the applicable agreement or to such other address as either party may hereafter establish by notice given in the manner prescribed in this paragraph. A notice shall be considered given when delivered. (N)

Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.14 TROUBLE REPORTING

If the Customer encounters a problem with any service after the actual completion date, the Customer must obtain a trouble ticket by calling 1-800-829-0420 for transport services, or 1-888-245-0608. For switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this tariff. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

2.15 SPECIAL CUSTOMER ARRANGEMENTS

The Company may offer the following special arrangements to meet a Customer's specific needs. Upon notice to the Customer, the Company may change rates offered pursuant to special arrangement or individual case basis pricing if the provision of service at such rate(s) becomes economically infeasible.

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2.15.1 Negotiated Rates and Competitive Discounts

Customized service packages at Negotiated Rates or Competitive Discounts may be furnished on a case-by-case basis in response to request by Customers of the Company for proposals or for competitive bids. Service offered under this Tariff provision will be provided to Customers pursuant to contract.

Competitive Discounts are available to Customer purchasing services with a contract period of 24 months or greater. Competitive Discounts shall not exceed 20%.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this Tariff. Specialized rates or charges will be made available to similarly-situated Customers on a nondiscriminatory basis. The Company will consider the following factors when establishing special pricing arrangements: (1) the LATA in which the Customer is located; (2) the horizontal and vertical distance from the central office to the Customer's premises; (3) the availability and location of the network facilities; (4) the type of service; (5) the price of the service; (6) the number of lines (circuits) being used; and (7) the length of the contract terms.

Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.15 SPECIAL CUSTOMER ARRANGEMENTS *continued*

2.15.2 Individual Case Basis (ICB) Arrangements (N)

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or a prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. (N)

2.15.3 Special Customer Arrangements (N)

In cases where a Customer requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities and/or other (N)

Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.16 LEVELS OF SERVICE QUALITY OBJECTIVES

The Company will endeavor at all times to provide its Customers with high quality, reliable telecommunications services. However, the Company's ability to meet the stated service quality objectives is ultimately subject to the availability of any ILEC network and outside plant facilities and equipment which it utilizes, and the timeliness of the ILEC's response to Company-initiated requests for service installation and repair.

2.16.1 Limitations

Service quality objectives for installation, maintenance and repair as described herein apply only to single-line residence and business services.

Emergency conditions under which service quality objectives described in this section may not be met include but are not limited to Acts of God, fires, floods, earthquakes, hurricanes, tornados, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; or compliance with any law, order, regulation or other action of any governing authority or agency which impairs or interferes with the Company's normal business operations.

Service quality objectives apply to services and equipment provided by the Company only. The Company may be unable to meet these objectives due to the unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties under the direction of the Customer.

The Company's liability, where applicable, in the event that it is unable to meet the objectives described herein will be subject to the limitations of liability and credits and allowances for interruptions of service as provided in this Price List.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.16 LEVELS OF SERVICE QUALITY OBJECTIVES (cont'd.)

2.16.2 Installations

Where ILEC central office and outside plant facilities are readily available, the Company's objective for fulfillment of single-line residence and business Customer requests for primary service following receipt of application for same when all tariff requirements relating thereto have been complied with, except those instances where a later installation date is required by the Customer or where special equipment or services are involved, is five working days.

2.16.3 Maintenance and Repairs

The Company shall make reasonable attempts to restore service on the same day that an interruption is reported by the Customer where the trouble is the result of equipment or facilities provided by the Company. In those instances, the Company's objective for repair or restoration of service for single-line residence and business Customers following receipt of a Customer trouble report and obtaining sufficient information from the Customer to identify and diagnose the problem is as follows:

- (A) Restoration of 95% of interrupted service lines within 24 hours of receipt of the trouble report.
- (B) Clearing of 95% of service affecting troubles within 72 hours of receipt of trouble report.

(N)

(N)

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.18 EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING TELECOMMUNICATIONS SERVICE PRIORITY

(N)

2.18.1 General

A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

(N)

Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.18 EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING (N)
TELECOMMUNICATIONS SERVICE PRIORITY, *continued* |

2.18.1 General, *continued* |

B. The TSP program has two components, restoration and provisioning. |

1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs. |
2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services. |

(N)

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Section 2 - GENERAL RULES AND REGULATIONS *continued*2.18 EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING (N)
TELECOMMUNICATIONS SERVICE PRIORITY, *continued*

2.18.2 TSP Request Process

A. Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

National Security Leadership

National Security Posture and U.S. Population Attack Warning

Public Health, Safety, and Maintenance of Law and Order

Public Welfare and Maintenance of National Economic Posture

2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (<http://tsp.ncs.gov/>), for information on identifying a sponsor for TSP requests.
5. Submit the SF 315 to the OPT.
6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.18 EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING (N)
TELECOMMUNICATIONS SERVICE PRIORITY, *continued* |

2.18.2 TSP Request Process, *continued* |

B. Provisioning |

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.18.2.A. above for restoration priority assignment except for the following differences. The user should: |

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.18.2.A.1 above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user. |

Verify that the Company cannot meet the service due date without a TSP assignment. |

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor. (N) |

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 Section 2 - GENERAL RULES AND REGULATIONS *continued*

 2.18 EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING (N)
 TELECOMMUNICATIONS SERVICE PRIORITY, *continued*

2.18.3 Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

- A. Identify telecommunications services requiring priority.
- B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
- C. Accept TSP services by the service due dates.
- D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- E. Pay the Company any authorized costs associated with priority services.
- F. Report to the Company any failed or unusable services with priority levels.
- G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation. (N)

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.18 EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING TELECOMMUNICATIONS SERVICE PRIORITY, *continued* (N)

2.18.4 Responsibilities of the Company

The Company will perform the following:

- A. Provide TSP service only after receipt of a TSP authorization code.
- B. Revoke TSP services at the direction of the end-user or OPT.
- C. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- D. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- E. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- F. Confirm completion of TSP service order activity to the OPT.
- G. Participate in reconciliation of TSP information at the request of the OPT
- H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.
- I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.
- J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- K. Disclose content of the NS/EP TSP database only as may be required by law.
- L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT. (N)

Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.18 EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING
TELECOMMUNICATIONS SERVICE PRIORITY. *continued*

(N)

2.18.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.19 TELECOMMUNICATIONS RELAY SURCHARGE (N)

2.19.1 Description

Florida Relay Service facilitates connection between Deaf, Hard-of-Hearing, Deaf/Blind, Speech-impaired and other TTY users and telephone end users. To access the service, the user can dial 711 or any of the following specific service numbers:

1-800-955-8771	Text Telephone / Voice Carry over
1-800-955-8770	Voice
1-800-955-1339	ASCII
1-877-955-8773	Spanish
1-877-955-8707	French Creole
1-800-676-3777	General Service

Florida Relay Service is funded by a Telecommunications Relay Surcharge imposed on all telecommunications users.

2.19.2 Rates and Charges

TRS Per Access Line (Up to 25 Lines maximum)	\$0.12
---	--------

(N)

 Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.21 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

2.21.1 Customer must use Company- owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.

2.21.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize PS/ALI (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.

2.21.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.

2.21.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.

2.21.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.

(N)

(N)

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Section 2 - GENERAL RULES AND REGULATIONS *continued*

2.21 Additional Rules Relating to Resale of Service *continued*

2.21.6 The Company will bill only Customer for both Customer's and its end users use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.

2.21.7 The Company does not offer GR303 protocol in connection with the Services.

contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.

2.21.9 Customer agrees that all Services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the Services as an end user.

(N)

(N)

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Section 3 - APPLICATION OF RATES

3.1 CONNECTION CHARGE

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service or product; (b) the transfer of an existing service to a different location; (c) the restoration of service after suspension or termination for nonpayment. (T)
Connection Charges are listed with each service or product to which they apply.

3.1.2 Exceptions to the Charge

- A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the Customer's exchange.
- B. The Company may from time to time waive or reduce the charge as part of a promotion.

Section 3 - APPLICATION OF RATES *continued*

3.2 RESTORATION OF SERVICE

3.2.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time the restoration of the suspended service and facilities is arranged. The Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities. The restoration charge does not apply when, after disconnection of service, service is later reinstalled. (T) (T)

3.2.2 Rates

A restoration charge equal to the applicable nonrecurring charge(s) set forth in this tariff shall be applied.

Section 3 - APPLICATION OF RATES *continued*

3.3 MOVES AND CHANGES (T)

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge per line for the underlying service will apply as if the work had been done by the Company.

The Customer will be assessed a nonrecurring charge for any move, add or change of a Company service. Move and Change are defined as follows: (T)

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

(D)
(D)

Change: Any revision, redesign or other provisioning change to existing services.

(T)

3.3.1 Orlando

Move – Charges are listed with each service to which they apply.

(T)

Change – A minimum switch configuration charge of \$50.00 shall apply to each change of service.

(T)(I)
(T)

3.3.2 Tampa

Move – Charges are listed with each service to which they apply.

(T)

Change – A minimum switch configuration charge of \$50.00 shall apply to each change of service.

(T)(I)
(T)

3.3.3 Daytona Beach

(N)

Move – Charges are listed with each service to which they apply.

|

Change – A minimum switch configuration charge of \$50.00 shall apply to each change of service.

(N)

Section 3 - APPLICATION OF RATES *continued*

3.4 CHARGES ASSOCIATED WITH PREMISES VISIT

3.4.1 Terms and Conditions

The Customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at Customer request, the charge to be billed is the amount quoted to the Customer for the work requested.

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Residence and Business charges may differ. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

2 to 6 pair inside wire
Faceplates
RJ11C, RJ14C, RJ11W and RJ14W type station jacks
Staples, screws, nail, tape, connectors, etc.

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Section 3 - APPLICATION OF RATES *continued*

3.5 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Within the first thirty (30) days of new service, a Customer may change his or her interLATA and/or intraLATA long distance carrier at no charge. After this thirty day period, the Customer will incur a charge each time there is a change in either the interLATA or intraLATA long distance carrier associated with the Customer's line after the initial installation of service. If the Customer changes the interLATA and the intraLATA carrier on the same order, only one charge will be assessed.

All Florida Locations

InterLATA Carrier Change, per line	\$5.00
IntraLATA Carrier Change, per line	\$5.00

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Section 3 - APPLICATION OF RATES *continued*

3.6 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of nor non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff provided that the Customer has opened a trouble ticket by reporting the interruption to the Company's network operations center.

3.6.1 Credit for Interruptions

- (N)
- A. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
 - B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
 - C. A credit allowance will be given, upon request of the Customer to the business office, for interruptions of 30 minutes or more. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the service or facility in question. Credit allowances will be calculated as follows:
 - 1. if interruption continues for less than 24 hours:
 - 1/1440th of the monthly rate per 30 minute outage up to and including a 24 hour period.
 - 2. if interruption continues for more than 24 hours:
 - 1/144th of the monthly rate per a 3 hour outage.
- (N)

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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Section 3 - APPLICATION OF RATES *continued*

3.6 ALLOWANCES FOR INTERRUPTIONS IN SERVICE *continued*

3.6.1 Credit for Interruptions *continued*

D. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company that were rendered useless or substantially impaired.

E. "Interruption" Defined

For the purpose of applying this provision the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the Customer or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the Company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to an electric power failure where, by the provisions of this Tariff, the Customer is responsible for providing electric power. Allowance for interruptions of message or measured rate service will not affect the Customer's local call allowance during a given billing period.

(N)

(N)

Section 3 - APPLICATION OF RATES *continued*

3.6 ALLOWANCES FOR INTERRUPTIONS IN SERVICE *continued*

3.6.2 Limitations on Credit Allowances

F. No credit allowance will be made for:

- (a) interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the company, including but not limited to the Customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- (b) interruptions due to the failure or malfunction of non-Company equipment, including service connected to Customer provided electric power; in such an event, the Company may charge the Customer its then current service call rates.
- (c) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (d) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements.
- (e) interruptions of service due to circumstances or causes beyond the control of the Company.

G. Chronic Trouble Service

(N)

If two or more trouble tickets have been opened for a particular Service in a 30-day period, and the cause of outage is determined to be in the Company's network or system equipment, such service will be deemed a Chronic Trouble Service. If a third trouble ticket is opened on a Chronic Trouble Service within 30 days of the second trouble ticket, the Customer may disconnect the affected service without incurring termination liability.

(N)

Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES

4.1 GENERAL

4.1.1 Description

IntraLATA toll service is furnished for telephone communication between telephones in different local calling areas within the Company's service area in accordance with the regulations and schedules of charges specified in this Price List. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Price List. (T)

IntraLATA toll calling includes the following types of calls: direct dialed, calling card, collect, 3rd number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

4.1.2 Classes of Calls

Service is offered as two classes: station to station calling and person to person calling.

- a. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.
- b. Person to Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES *continued*

4.2 TIMING OF CALLS

- 4.2.1 Unless otherwise indicated, all calls are timed in one minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.
- 4.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 4.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 4.2.4 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 4.2.5 Calls originating in one time period as defined in Section 4.3 and terminating in another will be billed the rates in effect at the beginning of each minute.

Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES *continued*

4.3 TIME PERIODS DEFINED

Unless otherwise indicated in this Price List, the following time periods apply.

4.3.1 Peak: 8:00 a.m. to, but not including, 5:00 p.m. - Monday through Friday

4.3.2 Off-Peak: 5:00 p.m. to, but not including, 8:00 a.m. - Sunday through Friday
All day Saturday and Sunday
All Holidays

4.3.3 Holidays include Christmas, New Year's Day, Thanksgiving, Independence Day, and Labor Day.

4.3.4 All times refer to local time.

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Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES *continued*

4.4 REGULATIONS AND COMPUTATION OF MILEAGE

Calls for which rates are mileage sensitive are rated on the airline distance between the originating rate center and the terminating rate center.

4.4.1 Originating Rate Center

A Customer's primary local exchange number includes an NXX code that is associated with a specific rate center. The originating point of all calls charged to that Customer's account shall be the location of the Customer's rate center.

4.4.2 Terminating Rate Center

The terminating point for all calls shall be the location of the local rate center associated with the called number.

4.4.3 Calculation of Mileage

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between any two rate centers is determined as follows:

Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES *continued*4.4 REGULATIONS AND COMPUTATION OF MILEAGE *continued*4.4.3 Calculation of Mileage *continued*

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each rate center and contained in NECA FCC Tariff No. 4 or successor tariffs. To determine the airline distance between any two locations, proceed as follows:

- a. Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- b. Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
- c. Square each difference obtained in step b., above.
- d. Add the square of the "V" difference and the "H" difference obtained in step c., above.
- e. Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- f. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

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Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES *continued*

4.5 CALL CHARGES

Rates are based on the duration of the call as measured according to Section 4.2 above, time of day rate period of the call as described in Section 4.3 and the airline mileage between points of the call as described in Section 4.4. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3rd number billing), or to an authorized calling card.

4.5.1 Usage Charges

The following charges apply to each completed call. Fractional cents resulting from any call are rounded up to the next full cent.

(A) Orlando

Mileage	Peak		Off-Peak	
	First 30 Seconds	Each Additional 6 Second Increment	First 30 Seconds	Each Additional 6 Second Increment
ALL	\$0.0945	\$0.0189	\$0.0567	\$0.0113

(B) Tampa

Mileage	Peak		Off-Peak	
	First 6 (T) Seconds	Each Additional 6 Second Increment	First 6 (T) Seconds	Each Additional 6 Second Increment
ALL	\$0.0070(R)	\$0.0070(R)	\$0.0070(R)	\$0.0700(R)

(T)

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Time Warner Telecom of Florida, L.P.

Florida Price List
First Revised Sheet 57
Cancels Original Sheet 57

Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES *continued*

**All material previously found on this sheet has moved to Sheet 66*

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Section 5 - SUPPLEMENTAL SERVICES

5.1 BUSINESS FEATURES

5.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

5.1.2 Description of Features

a. Three Way Calling

The Three Way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

b. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Busy automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Section 5 - SUPPLEMENTAL SERVICES *continued*5.1 BUSINESS FEATURES *continued*5.1.2 Description of Features *continued*b. Call Forwarding *continued*

Call Forwarding - Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

c. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

d. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring. The user may subscribe to a maximum of two additional telephone numbers.

e. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

f. Call Transfer

Call Transfer allows a Customer to receive an incoming call, then transfer the calling party to any other number.

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Section 5 - SUPPLEMENTAL SERVICES *continued*

5.1 BUSINESS FEATURES *continued*

5.1.2 Description of Features *continued*

g. Caller ID with Number Delivery

The Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

(T)

h. Combined Caller ID

The Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. The displayed name is the name associated with the calling party's number. The Caller ID records the name, number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

(T)

i. Continuous Redial

The continuous redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

j. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of a maximum of fifteen (15) telephone numbers. Incoming calls placed to the Customers from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

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Section 5 - SUPPLEMENTAL SERVICES *continued*

5.1 BUSINESS FEATURES *continued*

5.1.2 Description of Features *continued*

- k. Selective Call Rejection (T)

Selective Call Rejection enables a Customer to reject call attempts from up to fifteen (15) numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call. (T)

- l. Last Call Return

Last Call Return stores the most recent incoming call allowing the Customer to dial back any missed or unanswered telephone calls. If the number dialed is busy, the Last Call Return feature continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free, the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring. (T)

- m. Priority Call

Priority Call allows a Customer to assign a maximum of 15 telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from numbers on the list.

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.1 BUSINESS FEATURES *continued*

5.1.2 Description of Features *continued*

- | | | |
|----|--|---------------------|
| n. | Calling Number Delivery | (M) |
| | This feature allows the delivery of the calling number on the customer's station equipment. The Customer is responsible for acquisition of CPE required to use this feature. |

(M) |
| o. | Calling Name Delivery | (N) |
| | This feature allows the delivery of the calling name on the customer's station equipment. The Customer is responsible for acquisition of CPE required to use this feature. |

(N) |
| p. | Calling Number Delivery | (M) |
| | This feature allows the Customer to send the calling number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 5.6. |
(M)

(M) |
| q. | Calling Name Transmission |

(M) |
| | This feature allows the Customer to send the calling name to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 5.6. |
(M)

(M) |
| r. | E911 CPN Management |
(M) |
| | This feature allows a Customer to send its Station ANI to the E911 dispatcher or PSAP during an emergency call. | |

Material now found on this sheet was previously located on Sheet 92.8 and 92.8.1

Section 5 - SUPPLEMENTAL SERVICES *continued*5.1 BUSINESS FEATURES *continued*5.1.2 Description of Features *continued*

- | | | |
|----|---|----------------|
| s. | CARE CPN Management | (M)
 |
| | Using this feature, the company will transmit the Customer's station ANI to the Customer's long distance provider. Requests to transmit individual telephone number or CPN information will be handled on an individual case basis. | (M) |
| t. | Additional Trunk Groups | (M) |
| | Where facilities and operating condition permit, a PRI Trunk Group allows Customers who subscribe to multiple service types within a single PRI Serving Arrangement to create subgroups, thereby dedicating a certain number of channels to particular service type. | (M)
(M)
 |
| u. | Call by Call | |
| | Customers may dedicate an entire PRI Serving Arrangement or a PRI Trunk group to a single service type, or Customers may select PRI's Call by Call Service capability where B channels are dynamically allocated for multiple associated service types on a per call basis. | (M)
(M) |
| v | Two B-Channel Transfer | |
| | This feature, applicable to Two-Way PRI Service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released. | (M) |

Material now found on this page was previously located on Pages 92.9 and 92.10.

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.1 BUSINESS FEATURES *continued*

5.1.2 Description of Features *continued*

w. Emergency Reroute Service

See Section 6.14 for details.

x. Disaster Routing

See Section 6.15 for details.

y. Call Transfer on Trunks

This feature, applicable to two-way service, allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks are released.

z. Customer Originated Trace

This feature allows the tracing of nuisance calls to a specific telephone number. Entering the specified dial code activates the tracing. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for each call.

aa. Caller ID Blocking

(N)

This feature allows the caller to block display of its name and/or number on the called party's Caller ID equipment.

|
(N)

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Section 5 - SUPPLEMENTAL SERVICES *continued*

5.1 BUSINESS FEATURES *continued*

5.1.3 Rates and Charges

(A) Orlando

(T)

<u>Service</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charge</u>
Three-Way Calling	\$ 1.80	\$ 5.00
Call Forwarding	\$ 1.80	\$ 5.00
Call Waiting	\$ 1.80	\$ 5.00
Distinctive Ringing - 1st Number	\$ 1.80	\$ 5.00
Distinctive Ringing - 2nd Number	\$ 1.80	\$ 5.00
30 Number Speed Calling	\$ 1.80	\$ 5.00
8 Number Speed Calling	\$ 1.80	\$ 5.00
Call Transfer	\$ 1.80	\$ 5.00
Caller ID with Number Delivery	\$ 1.80	\$ 5.00
Combined Caller ID	\$ 1.80	\$ 5.00
Caller ID Blocking	\$ 0.00	\$ 0.00
Continuous Redial	\$ 1.80	\$5.00
Selective Call Forwarding	\$ 1.80	\$ 5.00
Selective Call Rejection	\$ 1.80	\$ 5.00
Priority Call	\$ 1.80	\$ 5.00
Last Call Return	\$ 1.80	\$5.00

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Section 5 - SUPPLEMENTAL SERVICES *continued*5.1 BUSINESS FEATURES *continued*5.1.3 Rates and Charges *continued*(A) Orlando *continued*

<u>Service</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charge</u>	
Calling Number Delivery	\$0.00	\$0.00	
Calling Name Delivery	\$0.00	\$0.00	
Calling Number Transmission	\$0.00	\$0.00	
Calling Name Transmission	\$0.00	\$0.00	
E911 CPN Management	ICB	ICB	
CARE CPN Management	ICB	ICB	
Additional Trunk Groups			
Up to 3	\$0.00	\$0.00	
More than 3	ICB	ICB	
Call by Call	\$0.00	\$0.00	
Two B Channel Transfer	\$0.00	\$0.00	
Call Transfer on Trunks	ICB	ICB	
Customer Originated Trace			(N)
(Per Successful Activation)	N/A	\$3.15	(N)

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Section 5 - SUPPLEMENTAL SERVICES *continued*5.1 BUSINESS FEATURES *continued*5.1.3 Rates and Charges *continued*(B) Tampa *continued*

<u>Service</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charge</u>	
Calling Number Delivery	\$0.00	\$0.00	
Calling Name Delivery	\$0.00	\$0.00	
Calling Number Transmission	\$0.00	\$0.00	
Calling Name Transmission	\$0.00	\$0.00	
E911 CPN Management	ICB	ICB	
CARE CPN Management	ICB	ICB	
Additional Trunk Groups			
Up to 3	\$0.00	\$0.00	
More than 3	ICB	ICB	
Call by Call	\$0.00	\$0.00	
Two B Channel Transfer	\$0.00	\$0.00	
Call Transfer on Trunks	ICB	ICB	
Customer Originated Trace			(N)
(Per Successful Activation)	N/A	\$3.15	(N)

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Section 5 - SUPPLEMENTAL SERVICES *continued*

5.1 BUSINESS FEATURES *continued*

5.1.3 Rates and Charges *continued*

(C) <u>Daytona Beach</u>			(N)
	<u>Recurring</u>	<u>Nonrecurring</u>	
<u>Service</u>	<u>Charges</u>	<u>Charges</u>	
Three-Way Calling	\$1.80	\$5.00	
Call Forwarding	\$1.80	\$5.00	
Call Waiting	\$1.80	\$5.00	
Distinctive Ringing - 1st Number	\$1.80	\$5.00	
30 Number Speed Calling	\$1.80	\$5.00	
8 Number Speed Calling	\$1.80	\$5.00	
Call Transfer	\$1.80	\$5.00	
Caller ID with Number Delivery	\$1.80	\$5.00	
Combined Caller ID	\$1.80	\$5.00	
Caller ID Blocking	\$0.00	\$0.00	
Continuous Redial	\$1.80	\$5.00	
Selective Call Forwarding	\$1.80	\$5.00	
Selective Call Rejection	\$1.80	\$5.00	
Priority Call	\$1.80	\$5.00	
Last Call Return	\$1.80	\$5.00	
			(N)

Section 5 - SUPPLEMENTAL SERVICES *continued*5.1 BUSINESS FEATURES *continued*5.1.3 Rates and Charges *continued*(C) Daytona Beach *continued*

<u>Service</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charge</u>	
Calling Number Delivery	\$0.00	\$0.00	
Calling Name Delivery	\$0.00	\$0.00	
Calling Number Transmission	\$0.00	\$0.00	
Calling Name Transmission	\$0.00	\$0.00	
E911 CPN Management	ICB	ICB	
CARE CPN Management	ICB	ICB	
Additional Trunk Groups			
Up to 3	\$0.00	\$0.00	
More than 3	ICB	ICB	
Call by Call	\$0.00	\$0.00	
Two B Channel Transfer	\$0.00	\$0.00	
Call Transfer on Trunks	ICB	ICB	
Customer Originated Trace			(N)
(Per Successful Activation)	N/A	\$3.15	(N)

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Section 5 - SUPPLEMENTAL SERVICES *continued*

5.1 BUSINESS FEATURES *continued*

5.1.3 Rates and Charges *continued*

(B) Connection Charges

Connection charges apply when a Customer requests connection to one or more (T) custom calling features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

(C) Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective Customers within 90 days of the establishment of the new feature.

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.2 SERVICE AND PROMOTIONAL TRIALS

5.2.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a service not previously subscribed to by the Customer.

5.2.2 Regulations

- (A) Appropriate notification of the Trial will be made to all eligible Customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- (B) During a Service Trial, the service(s) is provided automatically to all eligible Customers, except those Customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- (C) During a Promotional Trial, the service is provided to all eligible Customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service.
- (D) Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per Customer, per premises.
- (E) The Company retains the right to limit the size and scope of a Promotional Trial.

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.3 BUSY VERIFICATION AND INTERRUPT SERVICE

5.3.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

5.3.2 Rate Application

- A. A Verification Charge will apply when:
 - 1 The operator verifies that the line is busy with a call in progress, or
 - 2 The operator verifies that the line is available for incoming calls.
- B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.3.3 Rates and Charges

A. Orlando

Verification Charge, each request	\$1.65
Interrupt Charge, each request	\$1.25

B. Tampa

Verification Charge, each request	\$1.00
Interrupt Charge, each request	\$1.50

(M)
(M)

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Section 5 - SUPPLEMENTAL SERVICES *continued*

5.3 BUSY VERIFICATION AND INTERRUPT SERVICE *continued*

5.3.3 Rates and Charges *continued*

C. Daytona Beach

Verification Charge, each request	\$1.65
Interrupt Charge, each request	\$1.25

(N)
|
|
|
|
(N)

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.4 DIRECTORY ASSISTANCE SERVICE

5.4.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number within the local calling area by dialing Directory Assistance Service or, outside the local calling area by dialing National Directory Assistance. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired. National Directory Assistance and Directory Assistance Call Completion are not available in all areas.

5.4.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A. Calls from coin telephones, including COCOTS.
- B. Requests for telephone numbers of non-published service.
- C. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- D. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Up to a maximum of 50 requests per month.
- E. 1. Additional Regulation – Orlando (T)
The first call each month, per service location, for requests to the directory assistance operator will not be charged. (T)
- 2. Additional Regulation – Tampa
The first three (3) calls each month, per service location, for requests to the directory assistance operator will not be charged.

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Section 5 - SUPPLEMENTAL SERVICES *continued*

5.4 DIRECTORY ASSISTANCE SERVICE

5.4.3 Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number, and are in addition to the charge for Directory Assistance.

If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance operator, the Company's standard intraLATA toll per minute charges will apply.

(N)
|
(N)

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Section 5 - SUPPLEMENTAL SERVICES *continued*

5.4 DIRECTORY ASSISTANCE SERVICE

5.4.4 Rates and Charges *continued*

A. Orlando

Directory Assistance, Per Query	\$0.45	(I)
National Directory Assistance, Per Query	\$1.25	(N)
Directory Assistance Call Completion charge per call completed	\$0.30	

B. Tampa

Per query	\$0.40	
Directory Assistance Call Completion charge per call completed	\$0.30	

C. Daytona Beach

Per query	\$0.25	
-----------	--------	--

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.5 OPERATOR SERVICE

Local and long distance calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local and long distance calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call:

5.5.1 Operator Assistance, per call:

(A) Orlando

Customer Dialed Calling Card	\$0.80	(I)
Operator Dialed Calling Card	\$1.75	
Person to Person	\$3.25	(I)
Third Number Billed	\$1.75	(I)
Collect	\$1.75	(I)
All other Operator Assistance	\$1.75	(I)

(B) Tampa

Customer Dialed Calling Card	\$0.75
Operator Dialed Calling Card	\$1.50
Person to Person	\$3.00
Third Number Billed	\$1.50
Collect	\$1.50
All other Operator Assistance	\$1.50

(C) Daytona Beach

Customer Dialed Calling Card	\$0.80
Operator Dialed Calling Card	\$1.75
Person to Person	\$3.25
Third Number Billed	\$1.75
Collect	\$1.75
All other Operator Assistance	\$1.75

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 Section 5 - SUPPLEMENTAL SERVICES *continued*

5.6 BLOCKING SERVICE

5.6.1 General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business Customers:

- (A) **Call Blocking: 900, 971, 974, 976 & 700 NPA Blocking** - allows the Customer to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed.
- (B) **Toll Restriction: Toll Restriction (1+ and 0+ Blocking)** - provides the Customer with a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (emergency) and 1+ 800 (Toll Free) calls..

The following options are available with Toll Restriction. One, all, or any combination may be selected:

- 1) "0+" restricts access to 0+ calls though the operator (IntraLATA, InterLATA and International).
- 2) "1+" restricts access to 0+ calls through the operator (IntraLATA, InterLATA and International).
- 3) "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.
- 4) "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.
- 5) "01" restricts access to operator assisted international calls only.
- 6) "011" restricts access to international direct dialed calls only.
- 7) "411" restricts calls to 411 directory assistance.
- 8) "555" restricts calls to NXX-555-1212 directory assistance.

- (C) **Billing Restriction Blocking**: Provides the Customer with a method of denying all third party number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base. (T)

One or both of the following blocking options are available:

- 1) Third Number Billed
- 2) Collect Call

Section 5 - SUPPLEMENTAL SERVICES *continued*

- 5.6 BLOCKING SERVICE *continued* (M)
- 5.6.2 Regulations
- (A) The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls. |
- (B) Blocking Service is available where equipment and facilities permit. (M)

Material now found on this page was previously located on Page 67

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.6 BLOCKING SERVICE, *continued*

5.6.3 Rates and Charges

- (A) Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by the Company to provide the service on an ICB Basis.
- (B) Connection charges apply as specified in Section 3 of this Price List.
- (C) Recurring and Nonrecurring Charges

1 Orlando

TYPE OF BLOCKING	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charge</u>
Call Blocking - (up to 200 lines)	\$ 0.00	\$ 0.00 (R)
Toll Restriction: - (up to 200 lines)	\$ 2.95	\$ 0.00
Billing Restriction - (up to 200 lines)	\$ 0.00 (R)	\$ 8.90 (I)

(T)

 (T)

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Section 4 - SUPPLEMENTAL SERVICES *continued*

5.6 BLOCKING SERVICE *continued*

5.6.3 Rates and Charges *continued*

(C) (Recurring and Nonrecurring Charges), *continued*

2. Tampa

TYPE OF BLOCKING	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charge</u>
Call Blocking - (up to 200 lines)	\$0.00	\$0.00
Toll Restriction: - (up to 200 lines)	\$4.50	\$8.90
Billing Restriction - (up to 200 lines)	\$0.00	\$8.90

3. _____

TYPE OF BLOCKING	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charge</u>
Call Blocking - (up to 200 lines)	\$0.00	\$0.00
Toll Restriction: - (up to 200 lines)	\$2.95	\$0.00
Billing Restriction - (up to 200 lines)	\$0.00	\$8.90

(N)

(N)

Section 4 - SUPPLEMENTAL SERVICES *continued*

5.7 [RESERVED FOR FUTURE USE]

(D)

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(D)

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.7 [RESERVED FOR FUTURE USE]

(D)

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(D)

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.8 LISTINGS

5.8.1 General

The following rules apply to standard listings in light face type in the white pages (T) (alphabetical section) of the telephone directory and to the Directory Assistance records.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used in listings. A listing may be rejected if it is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

5.8.2 Composition of Listings

(A) Name

1. Business Service

The following names may be included in business service listings:

1. The name of Customer or joint user.
2. The name of each business enterprise which the Customer or joint user conducts.
3. The name by which the business of a Customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
4. The name of any person associated with the Customer or joint user in the same business.
5. The name of any person, firm or organization which Customer or joint user is authorized to represent, or the name of an authorized representative of the Customer or joint user.
6. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing is not for advertising purposes.
7. The name of a publication issued periodically by the Customer or joint user.

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.8 LISTINGS *continued*

5.8.2 Composition of Listings *continued*

(A) Name *continued*

1. Business Service *continued*

8. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
9. The name of a member of Customer's domestic establishment when business service is furnished in the Customer's residence.
10. The name of a corporation which is the parent or a subsidiary of the Customer.
11. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
12. The name of the Customer to a sharing arrangement.

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.8 LISTINGS *continued*

5.8.2 Composition of Listings *continued*

(B) Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in one than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this Price List. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropract, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that subscriber or another Customer in the same or different directory.

(T)

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church. Where residence service is furnished in a church study, the listing may include the designation "study."

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.8 LISTINGS *continued*

5.8.2 Composition of Listings *continued*

(C) Address

Each residence or non-profit listing may, but does not have to, include the street address where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

(T)

(D) Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.8 LISTINGS *continued*

5.8.3 Types of Listings

- (A) Main Listing: (T)
(T)
 - 1. Main Standard Listing - A Main Standard Listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records. The designation in the listing will be provided according to the rules in paragraph 5.8.2.B above. (T)
(N)
 - 2. Additional Main Listing - Customers may arrange for an Additional Main Listing. An additional Main Listing is a Main Standard Listing providing for a non-hunting extra-line or for the first line of each multi-line hunt. (N)
(T)
- (B) Premium Listings: (T)
 - 1. Additional Listings (T)
(T)

Customers may arrange for additional listings, similar to the Main Standard Listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating *Asame as@* or *Asee@* and a reference to the name contained in the main listing at the Extra Listing Line Rate. Listings will not be accepted for the purpose of securing preferential publicity or position. (T)
 - 2. Secondary Listings

Any listing may be duplicated in a different directory or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form. (N)
 - 3. Extra Listing Lines (N)
(N)

Lines of information, if approved, may be arranged for at the rate shown the schedule to appear in addition to a main listing for the purpose of facilitating the use of the service.

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.8 LISTINGS *continued*

5.8.3 Types of Listings

(B) Premium Listings: *continued*

4. Alternate Call Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or of a service furnished to a different Customer.

5. Alternate User Listings

An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

6. Cross Reference Listings

A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer the directory user to another directory listing.

7 Suite Listing

A Suite Listing allows the Customer to add its office or suite number to a Main or Additional Main directory listing. A Suite Listing may not be purchased as a standalone listing.

(N)
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(N)

5.8.4 [Reserved for Future Use]

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.8 LISTINGS *continued*

5.8.5 [Reserved for Future Use]

5.8.6 Rates and Charges

There is a monthly recurring and a one time nonrecurring charge for premium listings. This charge takes effect as soon as the listing is shown in the Directory Assistance Records. The monthly rate for each individual listing is as follows:

(A) Orlando

<u>TYPE OF LISTING</u>	Business	
	<u>Recurring</u>	<u>Nonrecurring</u>
Main Standard Listing	\$0.00	\$0.00
Additional Main Listing	\$0.00	\$0.00
Additional Listing	\$1.00	\$5.00
Secondary Listings	\$1.00	\$5.00
Extra Listing Lines	\$1.00	\$5.00
Alternate Call Listings	\$1.00	\$5.00
Alternate User Listing	\$1.00	\$5.00
Cross Reference Listings	\$1.00	\$5.00
Suite Listing	\$1.00	\$0.00

(N)

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.8 LISTINGS *continued*

5.8.4 Rates for Additional Listings for Business

(B) Tampa

<u>TYPE OF LISTING</u>	Business	
	<u>Recurring</u>	<u>Nonrecurring</u>
Main Standard Listing	\$0.00	\$ 0.00
Additional Main Listing	\$0.00	\$ 0.00
Additional Listing	\$1.00	\$10.50
Secondary Listings	\$1.13	\$10.50
Extra Listing Lines	\$1.13	\$10.50
Alternate Call Listings	\$1.13	\$10.50
Alternate User Listing	\$1.13	\$10.50
Cross Reference Listings	\$1.13	\$10.50
Suite Listing	\$1.45	\$ 0.00

(N)

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Section 5 - SUPPLEMENTAL SERVICES *continued*5.8 LISTINGS *continued*

5.8.4 Rates for Additional Listings for Business

(C) Daytona Beach

<u>TYPE OF LISTING</u>	Business	
	<u>Recurring</u>	<u>Nonrecurring</u>
Main Standard Listing	\$0.00	\$0.00
Additional Main Listing	\$0.00	\$0.00
Additional Listing	\$1.00	\$5.00
Secondary Listings	\$1.00	\$5.00
Extra Listing Lines	\$1.00	\$5.00
Alternate Call Listings	\$1.00	\$5.00
Alternate User Listing	\$1.00	\$5.00
Cross Reference Listings	\$1.00	\$5.00
Suite Listing	\$1.45	\$0.00

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Section 5 - SUPPLEMENTAL SERVICES *continued*

5.9 NON-PUBLISHED SERVICE

5.9.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Directory Assistance Records. (T)

5.9.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials or gives the number to the operator. No exceptions will be made, even if the caller says it is an emergency.

When the Customer requests an unlisted number, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some one. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service. (T)

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and holds the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person. (T)

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.9 NON-PUBLISHED SERVICE *continued*

5.9.3 Rates and Charges

There is a monthly charge for each non-published service. This charge does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period. (T)

Non-published service charges:

(A) Orlando

Monthly Recurring Charge	\$ 2.10
Nonrecurring Charge	\$ 5.00

(B) Tampa

Monthly Recurring Charge	\$ 1.80
Nonrecurring Charge	\$10.50

(C) Daytona Beach

Monthly Recurring Charge	\$ 2.10
Nonrecurring Charge	\$ 5.00

(N)
 |
 |
 (N)

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.11 INTERCEPT CALL COMPLETION (ICC) SERVICE

5.11.1 General

Where technically feasible, Intercept Call Completion (ICC) allows the caller to be automatically connected to a subscriber's new telephone number after receiving the intercept message. This service is available to Customers that move within the Company's serving area.

5.11.2 Regulations

- (A) These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable Price Lists.
- (B) ICC is available where facilities are available and conditions permit.
- (C) The minimum service period for ICC is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.
- (D) With ICC, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the ICC subscriber incurs all applicable intraLATA toll charges between the intercepted number and the new number.
- (E) Except with regard to the provision of ICC, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.
- (F) Charges will be credited for calls completed to a wrong number, incomplete connections, or calls with unsatisfactory transmission.

5.11.3 Rates and Charges

- (A) Orlando Business Monthly Recurring Charge \$11.00
- (B) Tampa Business Monthly Recurring Charge \$11.00
- (C) Daytona Beach Business Monthly Recurring Charge \$ 0.00

(N)

Section 5 - SUPPLEMENTAL SERVICES *continued*

5.12 INFORMATION SERVICE PROVIDER NXX ACCESS

The Company provides access to Information Service Provider (ISP) NXXs provisioned by the Incumbent Local Exchange Carrier. The Company will bill the End User for ISP calls at rates designated by the ISP. See Section 5.6.3 for optional blocking service which will prohibit the completion and billing of unwanted ISP calls to a Customer service line.

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Section 5 - SUPPLEMENTAL SERVICES *continued*

5.13 RECORDED ANNOUNCEMENT SERVICE

Recorded Announcement Service consists of facilities whereby telephone users may, by calling a particular central office designation and number, obtain recorded messages. Recorded Announcement Service, including the content of the recorded messages, is furnished at the provider's option. Messages may be withdrawn at any time.

Charges Applicable to Calling Parties:

(A) Orlando

Each completed Local Recorded Announcement Call \$0.12

(B) Tampa

Each completed Local Recorded Announcement Call \$0.12

(C) Daytona Beach

Each completed Local Recorded Announcement Call \$0.12

(N)
 |
 (N)

Section 5 - SUPPLEMENTAL SERVICES, (Cont'd.)

5.14 REMOTE CALL FORWARDING

5.14.1 General

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

5.14.2 Conditions

- (A) The telephone number to which calls are forwarded is user-defined.
- (B) Changes to this number are made via a service order.
- (C) Customers can request additional paths for Remote Call Forwarding service.
- (D) A flat-rate monthly recurring charge applies for each main Remote Call Forwarding (T) Directory Number and for each additional path ordered.

5.19.3 Rates and Charges

(A) Orlando

Monthly Recurring Charge, per line	\$12.00
Additional, per line	\$12.00
Nonrecurring Charge, per line	\$31.00

(B) Tampa

Monthly Recurring Charge, per line	\$14.40
Additional, per line	\$14.40
Nonrecurring Charge, per line	\$13.00

Section 5 - SUPPLEMENTAL SERVICES, *continued*

5.14 REMOTE CALL FORWARDING *continued*

5.19.3 Rates and Charges *continued*

(C) Daytona Beach

(N)
|
(N)

This service is not available in this market.

Section 5 - SUPPLEMENTAL SERVICES, (Cont=d.)

5.15 HUNTING

5.15.1 Description

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular, and Uniform Call Distribution (UCD).

- A. Regular: Hunting starts with the dialed DN and ends with last member of the hunt group.
- B. Circular: Hunting starts with the dialed DN and ends with the terminal prior to the called DN.
- C. Uniform Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal DN is dialed, circular hunting is used.

5.15.2 Rates and Charges

A. Orlando

Monthly Recurring Charges, Per Line:	\$ 9.57
Nonrecurring Connection Charge, Per Line:	\$ 5.00

B. Tampa

Monthly Recurring Charges, Per Line:	\$9.92
Nonrecurring Connection Charge, Per Line:	\$0.00

C. Daytona Beach

Monthly Recurring Charges, Per Line:	\$9.57
Nonrecurring Connection Charge, Per Line:	\$5.00

(N)
 |
 |
 (N)

Section 5 - SUPPLEMENTAL SERVICES, (Cont=d.)

5.16 EMERGENCY REROUTE SERVICE

5.16.1 Description of Service

Emergency Reroute Service provides for the rerouting of incoming calls to an alternate number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for Line, Trunk and ISDN PRI services.

The Company is entitled to rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for Emergency Reroute Service for the period during which the service was affected.

5.16.2 Rates and Charges

	<u>Per Reroute Occurrence</u>	
Nonrecurring Charge:	\$250.00	(R)

Section 5 - SUPPLEMENTAL SERVICES. (Cont=d.)

5.17 DISASTER ROUTING SERVICE

5.17.1 Description of Service

Disaster Routing Service reroutes incoming calls to a predetermined alternate telephone number. Disaster Routing is available for Trunk and/or ISDN PRI service.

Disaster Routing service reroutes incoming calls to a different location when the primary location experiences an out-of-service condition such as a result a power outage or a wire cut that isolates the primary location from the Central Office.

(T)

The Customer may establish one call path or multiple call paths, with a maximum of 99 call paths per telephone number. The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Disaster Routing, including but not limited to the installation, provision, performance or non-performance of Disaster Routing, shall not exceed an amount equal to the proportionate charge for Disaster Routing for the period during which the service was affected.

Section 5 - SUPPLEMENTAL SERVICES. (Cont=d.)

5.17 DISASTER ROUTING SERVICE, (cont'd.)

(N)

5.17.2 Rates and Charges, per number rerouted

	Per Trunk Group Rerouted	
	Nonrecurring	Monthly Recurring
1 Call Path, 12 month Term	\$ 250.00	\$50.00
1 Call Path, 24 Month Term	\$ 200.00	\$45.00
1 Call Path, 36 Month Term	\$ 150.00	\$40.00
Multiple Call Paths, 12 Month Term	\$ 250.00	\$65.00
Multiple Call Paths, 24 Month Term	\$ 200.00	\$55.00
Multiple Call Paths, 36 Month Term	\$ 150.00	\$50.00

(N)

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Section 5 - SUPPLEMENTAL SERVICES, (Cont=d.)

5.18 GOVERNMENT EMERGENCY TELECOMMUNICATIONS SERVICE (GETS)

(N)

5.18.1 Description of Service

The Government Emergency Telecommunication Service (GETS) provides authorized federal government end users with a National Security and Emergency Preparedness (NS/EP) switched voice and data communications service utilizing the public switched network through a special code(s) in the Company's end offices. Access is accomplished through the use of the 710 non-geographical Numbering Plan Area (NPA). GETS is activated at the request of the federal government or its authorized agent. GETS facilities may not be used for non-national security or non-emergency government telecommunications, non-GETS services or by unauthorized end users. A one hundred percent (100%) PIU factor will apply to GETS access minutes and nonrecurring charges.

5.18.2 GETS Service Area

GETS is available in all areas where facilities permit. The 710 non-geographical NPA will be opened in all areas in which GETS is available.

5.18.3 GETS Features

A. Alternate Carrier Routing (ACR)

Company does not provide GETS ACR functionality.

B. Calling Party Number (CPN)

Company does not provide GETS CPN functionality.

C. High Probability of Completion (HPC)

1. GETS High Probability of Completion (HPC) provides GETS users with enhanced routing priority in the public switched network. HPS significantly improves the completion of GETS NS/EP calls under severe network congestion and damage conditions, including, but not limited to natural disasters and national emergencies.

(N)

Section 5 - SUPPLEMENTAL SERVICES, (Cont=d.)

5.18 Government Emergency Telecommunications Service (GETS) *continued*

(N)

5.18.3 GETS Features, continued

C. High Probability of Completion (HPC), continued

- 2. The HPC feature sets the call priority value and provides the capability to queue the GETS NS/EP access call against a busy Switched Access trunk group in a route list until a member of that trunk group become idle. As soon as a trunk group member becomes idle, it is offered to the queued GETS NS/EP access call before any other calls are processed.

Calls processed through the HPC feature will be exempt from the following restrictive network management controls:

- a. Cancel To (CANT). CANT prevents a specified percentage of calls from accessing a trunk group and normally leads to final treatment.
- b. Cancel From (CANF) when set at less than 100%. CANF prevents a specified percentage of calls from overflowing a trunk group.
- c. (SKIP) when set at less than 100%. SKIP prevents a specified percentage of calls from accessing a trunk group and instead allows the call to advance to the next treatment.
- d. Call Gap. Call Gap limits the rate of calls accepted for a specified code or to a particular number during a period of time.
- e. Automatic Code Gap (ACG). ACG limits messaging between AIN SSPs and the AIN SCP. Although this control is an AIN control, the exemption is triggered by the HPC identify of a call.

(N)

Section 5 - SUPPLEMENTAL SERVICES, (Cont=d.)

5.18 Government Emergency Telecommunications Service (GETS) *continued*

(N)

5.18.3 GETS Features, continued

C. High Probability of Completion (HPC), continued

3. The HPC feature works with Switched Access trunk groups equipped with SS7 Out of Band Signaling or with Equal Access Multifrequency Address Signaling. The HPC feature is available in specified wire centers only as negotiated between the Company and the federal government or its authorized user.
4. Company will support the switch vendor's GETS HPC Feature Set requirements, HPC Activated Features requirements and HPC Network Capabilities Requirements.
5. Company will provide GETS-specific Operational Measurements (thirty-minute office-level measurements designed for consistency with LEC operational systems and engineering practices) and Network Management Measurements (discretes and five-minute measurements, both office- and trunk-level, for use with LEC network management centers).

5.18.4 Maintenance and Testing

- A. Company shall maintain TQ on all trunk groups specified by the GETS agreement between the Company and the federal government.
- B. Company will support GETS Standard Service Testing requirements.
- C. Company will support GETS Remote Service Verification Process (RSVP) testing requirements.

(N)

Section 5 - SUPPLEMENTAL SERVICES, (Cont=d.)

5.18 Government Emergency Telecommunications Service (GETS) *continued*

(N)

5.18.5 Cancellation of Service

Prior to deployment of the GETS service, the federal government may terminate performance of work, in whole or in part, if termination is in the federal governments' best interest. The Company, upon receiving a Notice of Termination, will:

immediately stop work as specified in the notice;

execute no further subcontracts or orders for materials, services or facilities except to complete the continued portion of the contract;

terminate all subcontracts to the extent related to work terminated;

settle all outstanding liabilities and termination settlement proposals;

transfer title and deliver to the federal government all work in progress, plans, information and other information which would normally be furnished to the federal government if the GETS service had been implemented;

complete performance of work not terminated;

protect property related to GETS service in which the federal government has an interest; and

submit a final termination settlement proposal no later than one year from the effective date of termination, unless extended in writing by the federal government within the one year period.

(N)

Section 5 - SUPPLEMENTAL SERVICES, (Cont=d.)

5.18 Government Emergency Telecommunications Service (GETS) *continued*

(N)

5.18.6 Rates and Charges

A. HPC Rates and Charges

Company offers all HPC features as a bundled set with the exception of RSVP and OA&M Data Collection and Delivery. These exceptions are separately priced and offered to the GETS IC as options.

HPC Service Preparation Charge \$650.00

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

HPC Non-Recurring Per Switch Charge \$182.00

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set HPC, provision Trunk Queuing on trunk groups).

HPC Monthly Recurring Per Switch Charge \$ 30.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

HPC Service Change Charge \$150.00

A one-time per switch charge for any request for HPC service configuration changes, including changes to the numbers provisioned to set HPC and Trunk Queuing parameters. This charge is independent of the number of activities included in an individual switch change request.

(N)

Section 5 - SUPPLEMENTAL SERVICES, (Cont=d.)

5.18 Government Emergency Telecommunications Service (GETS) *continued*

(N)

5.18.6 Rates and Charges, continued

B. OA&M Delivery Options Rates and Charges

OA&M Service Preparation Charge **\$455.00**

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

OA&M Monthly Recurring Per Switch Charge **\$ 91.00**

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

OA&M Service Change Charge **\$150.00**

A one-time per switch charge for any request for OA&M service configuration changes, including changes to the numbers provisioned to set OA&M parameters. This charge is independent of the number of activities included in an individual switch change request.

(N)

Section 5 - SUPPLEMENTAL SERVICES. (Cont=d.)

5.18 Government Emergency Telecommunications Service (GETS) *continued*

(N)

5.18.6 Rates and Charges, continued

C. RSVP Options Rates and Charges

RSVP Monthly Recurring Per Switch Charge **\$35.00**

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

RSVP Non-Recurring Per Switch Charge **\$60.00**

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set RSVP).

RSVP Service Change Charge **\$20.00**

A one-time per switch charge for any request for RSVP service configuration changes, including changes to the numbers provisioned to set RSVP parameters. This charge is independent of the number of activities included in an individual switch change request.

(N)

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Section 6 - BUSINESS NETWORK SWITCHED SERVICES

6.1 GENERAL

Business Network Switched Service provide a business Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of intraLATA and interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).
- (e) access to Telecommunications Relay Services (TRS) for communication between a station equipped with a Telecommunications Device for the Deaf (TDD) and a station not equipped with a TDD.

Business Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Price List.

Calls to points within the local exchange area are charged on the basis of the length of completed calls originating from the Customer's service in addition to a base monthly charge.

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Section 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES

The following Business Access Service Options are offered:

- Flat Business Access Line Service
- Message Rate Business Access Line Service
- PBX Trunks
- Primary Rate ISDN (PRI) Service
- Business Expansion Service
- Expanded Exchange Service

Flat Business Access Line Service and Analog and Digital PBX trunks are offered with flat rate local service or message rate local service.

All Business Network Switched Service may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

Network services sold to qualified IBL or VersiPaK Customers may be eligible for certain discounts as specified in the following paragraphs.

To the extent facilities are available, services offered under this tariff are provided by the company on an On-Net basis. Unless otherwise noted, pricing for services offered under this Price List reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

(T)
(T)

Section 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

A. Federal Subscriber Line Charge

Line, trunk and PRI services offered pursuant to this tariff are subject to the Federal Subscriber Line Charge as described in the Company's FCC Access Tariff Number 1. The Federal Subscriber Line Charge is a monthly recurring charge. There are no exemptions associated with the product charge. Federal Subscriber Line Charge rates are posted on the Company's website at www.twtelecom.com. Rates are subject to change. Further information regarding the Federal Subscriber Line Charge is available on the Federal Communication's website at www.fcc.gov.

(N)

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(N)

Section 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.1 Business Access Line Service

(A) General

Business Access Line Service provides a Customer with one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available on a flat rate basis or message rate basis. Business Access Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. Standard Business Lines sold to qualified IBL and VersiPaK Customers may be eligible for discounted rates as indicated.

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Each Basic Business Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)

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Certain material previously found on this page is now located on Page 85.0.1

(M)
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Section 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.1 Business Access Line Service *continued*

(B) Flat Rate Business Access Line Service

1. Orlando

(T)

		12 Month	(N)	24 Month	(N)	36 Month	(N)	60 Month	(N)
	<u>Monthly</u>	<u>Term</u>		<u>Term</u>		<u>Term</u>		<u>Term</u>	
Monthly Recurring Charge	\$24.03	\$22.83		\$20.43		\$19.22		ICB	
Nonrecurring Charge	\$47.60	\$47.60		\$47.60		\$47.60		ICB	
Move Charge	\$63.00 (N)	\$63.00		\$63.00		\$63.00		ICB	
Change Charge	\$11.00	\$11.00		\$11.00		\$11.00		ICB	
Restore Charge	\$34.20 (N)	\$34.20	(N)	\$34.20	(N)	\$34.20	(N)	ICB	(N)

Per Line Sold to Qualified IBL / VersiPak Customers

		12 Month	(N)	24 Month		36 Month		60 Month	(N)
		<u>Term</u>				<u>Term</u>		<u>Term</u>	
Monthly Recurring Charge		\$37.00		\$33.50	(I)	\$30.00	(I)	\$27.00	
Nonrecurring Charge		\$ 0.00		\$ 0.00	(R)	\$ 0.00	(R)	\$ 0.00	
Move Charge		\$ 0.00		\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	
Change Charge		\$50.00		\$50.00	(N)	\$50.00	(N)	\$50.00	
Restore Charge		\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)

(T)

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Section 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.1 Business Access Line Service *continued*

(B) Flat Rate Business Access Line Service *continued*

2. Tampa

(T)

		12	(N)	24	(N)	36	(N)	60	(N)
		Month		Month		Month		Month	
	<u>Monthly</u>	<u>Term</u>		<u>Term</u>		<u>Term</u>		<u>Term</u>	
Monthly Recurring Charge	\$28.35	\$28.35		\$28.35		\$28.35		ICB	
Nonrecurring Charge	\$58.65	\$58.65		\$58.65		\$58.65		ICB	
Move Charge	\$58.65 (N)	\$58.65		\$58.65		\$58.65		ICB	
Change Charge	\$10.50	\$10.50		\$10.50		\$10.50		ICB	
Restore Charge	\$13.50 (N)	\$13.50	(N)	\$13.50	(N)	\$13.50	(N)	ICB	(N)

Per Line Sold to Qualified IBL / VersiPak Customers

		12	(N)	24		36		60	(N)
		Month		Month		Month		Month	
		<u>Term</u>							
Monthly Recurring Charge		\$37.00		\$33.50	(I)	\$30.00	(I)	\$27.00	
Nonrecurring Charge		\$ 0.00		\$ 0.00	(R)	\$ 0.00	(R)	\$ 0.00	
Move Charge		\$ 0.00		\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	
Change Charge		\$51.50		\$51.50	(N)	\$51.50	(N)	\$51.50	
Restore Charge		\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)

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Section 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.1 Business Access Line Service *continued*

(B) Flat Rate Business Access Line Service *continued*

3. Daytona Beach

(T)

		12	(N)	24	(N)	36	(N)	60	(N)
		Month		Month		Month		Month	
	<u>Monthly</u>	<u>Term</u>		<u>Term</u>				<u>Term</u>	
Monthly Recurring Charge	\$24.03	\$22.83		\$20.43		\$19.22		ICB	
Nonrecurring Charge	\$47.60	\$47.60		\$47.60		\$47.60		ICB	
Move Charge	\$63.00 (N)	\$63.00		\$63.00		\$63.00		ICB	
Change Charge	\$11.00	\$11.00		\$11.00		\$11.00		ICB	
Restore Charge	\$34.20 (N)	\$34.20	(N)	\$34.20	(N)	\$34.20	(N)	ICB	(N)

Per Line Sold to Qualified IBL / VersiPak Customers

		12	(N)	24		36		60	(N)
		Month		Month		Month		Month	
		<u>Term</u>		<u>Term</u>				<u>Term</u>	
Monthly Recurring Charge		\$37.00		\$33.50	(I)	\$30.00	(I)	\$27.00	
Nonrecurring Charge		\$ 0.00		\$ 0.00	(R)	\$ 0.00	(R)	\$ 0.00	
Move Charge		\$ 0.00		\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	
Change Charge		\$50.00		\$50.00	(N)	\$50.00	(N)	\$50.00	
Restore Charge		\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)

(T)

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Section 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.1 Business Access Line Service *continued*

(C) Message Rate Business Access Line Service *continued*

		2. <u>Tampa</u>								(M)(T)	
		12	(N)	24	(N)	36	(N)	60	(N)		
		Month		Month		Month		Month			
	<u>Monthly</u>	<u>Term</u>		<u>Term</u>		<u>Term</u>		<u>Term</u>			
Monthly Recurring Charge	\$16.50	\$16.50		\$16.50		\$16.50		\$16.50			
Nonrecurring Charge	\$58.65	\$58.65		\$58.65		\$58.65		\$58.65			
Move Charge	\$ 0.00 (N)	\$ 0.00		\$ 0.00		\$ 0.00		\$ 0.00			
Change Charge	\$ 0.00	\$ 0.00		\$ 0.00		\$ 0.00		\$ 0.00			
Restore Charge	\$ 0.00 (N)	\$ 0.00 (N)		\$ 0.00 (N)		\$ 0.00 (N)		\$ 0.00 (N)			
		Per Message Rate					\$0.09				
		Per Line Sold to Qualified IBL / VersiPak Customers									
		12	(N)	24		36		60	(N)		
		Month		Month		Month		Month			
		<u>Term</u>						<u>Term</u>			
Monthly Recurring Charge		\$24.50		\$22.50 (I)		\$20.00 (I)		\$20.00			
Nonrecurring Charge		\$ 0.00		\$ 0.00 (R)		\$ 0.00 (R)		\$ 0.00			
Move Charge		\$ 0.00		\$ 0.00 (N)		\$ 0.00 (N)		\$ 0.00			
Change Charge		\$40.00		\$40.00 (N)		\$40.00 (N)		\$40.00			
Restore Charge		\$ 0.00 (N)		\$ 0.00 (N)		\$ 0.00 (N)		\$ 0.00 (N)			
											(M)(T)

Material now found on this sheet was previously located on Sheet 86.

Section 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.1 Business Access Line Service *continued*

(D) [Reserved for Future Use]

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Material previously found on this sheet is now located on Sheet 92.21.2.

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Section 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.2 Analog PBX Trunk Service

(A) Description

Analog PBX Trunk Service provides a Customer with a single voice-grade communications channel which can be used to place or receive one call at a time. Analog PBX Trunk Service provides a connection from a Customer-provided PBX to the public switched telecommunications network.

Each Analog PBX Trunk can be configured as an Inward, Outward or Two-Way Trunk. The Customer may purchase individual telephone numbers for use with Inward and Two-Way Trunks for additional charges as set forth in Section 6.2.4. (T)

Analog PBX Trunk Service may be configured into a hunt group with other Company-provided Analog PBX Trunks. Analog PBX Trunks sold to qualified IBL and VersiPak Customers may be eligible for discounts as indicated. (T)

The Company will consider requests for large quantities, i.e. 100 or more trunks, on an individual case basis only.

(A) Flat Rate Analog PBX Trunks

Flat Rate Analog PBX Trunks (Outward or Two-Way) provide the Customer with unlimited outward dialing within a designated local calling area at no additional charge.

(B) Message Rate Analog PBX Trunks

Message Rate Analog PBX Trunks (Outward or Two-Way) provide the Customer with message rated outward dialing within the designated local calling area. Each local call is charged at the rate specified in Section 6.2.2.(B).

(C) Measured Rate Analog PBX Trunks

Measured Rate Analog PBX Trunks (Outward or 2-way) provide the Customer with measured rated outward dialing within the designated local calling area. Each local call is charged at the rate specified in Section 6.2.2.

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.2 Analog PBX Trunk Service *continued*

(B) Recurring and Nonrecurring Charges

1. Orlando

a. Analog Access Trunk - Flat

		12 (N)	24 (N)	36 (N)	60 (N)	
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	\$48.00	\$46.20	\$41.30	\$38.90	ICB	
Nonrecurring Charge	\$50.00	\$50.00	\$50.00	\$50.00	ICB	
Move Charge	\$50.00 (N)	\$50.00	\$50.00	\$50.00	ICB	
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	ICB	
Restore Charge	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	ICB (N)	

Per Trunk Sold to Qualified IBL VersiPak Customers

	12 (N)	24 (N)	36 (N)	60 (N)	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	\$37.00	\$33.50 (I)	\$30.00 (I)	\$27.00	
Nonrecurring Charge	\$ 0.00	\$ 0.00 (R)	\$ 0.00 (R)	\$ 0.00	
Move Charge	\$ 0.00	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00	
Change Charge	\$50.00	\$50.00 (N)	\$50.00 (N)	\$50.00	
Restore Charge	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.2 Analog PBX Trunk Service *continued*

(B) Recurring and Nonrecurring Charges *continued*

1. Orlando *continued*

b. Analog Access Trunk - Message

(M)(T)

		12 (N)	24 (N)	36 (N)	60 (N)
		Month	Month	Month	Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$11.55	\$11.55	\$11.55	\$11.55	\$11.55
Nonrecurring Charge	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Move Charge	\$50.00 (N)	\$50.00	\$50.00	\$50.00	\$50.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)

Message Usage Charge \$0.10 Per Message

c. Analog Access Trunk - Measured

		12 (N)	24 (N)	36 (N)	60 (N)
		Month	Month	Month	Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$11.55	\$11.55	\$11.55	\$11.55	\$11.55
Nonrecurring Charge	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Move Charge	\$50.00 (N)	\$50.00	\$50.00	\$50.00	\$50.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)

Measured Usage Charge \$0.035 Per Minute

(M)(T)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.2 Analog PBX Trunk Service *continued*

(B) Recurring and Nonrecurring Charges *continued*

1. Orlando *continued*

d. Analog Facility (Available only to Qualified IBL / VersiPak Customers) (N)

	12	24	36 Month	60 Month	
	<u>Month Term</u>	<u>Month Term</u>		<u>Term</u>	
Monthly Recurring Charge	\$0.00	\$0.00	\$0.00	\$0.00	
Nonrecurring Charge	\$0.00	\$0.00	\$0.00	\$0.00	
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00	
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00	
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00	

(N)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.2 Analog PBX Trunk Service *continued*

(B) Recurring and Nonrecurring Charges *continued*

2. Tampa *continued*

b. Analog Access Trunk - Message

		12	(N)	24	(N)	36	(N)	60	(N)	(T)
		Month		Month		Month		Month		
	<u>Monthly</u>	<u>Term</u>		<u>Term</u>		<u>Term</u>		<u>Term</u>		
Monthly Recurring Charge	\$28.00	\$25.20		\$23.80		\$22.40		ICB		
Nonrecurring Charge	\$51.50	\$51.50		\$51.50		\$51.50		ICB		
Move Charge	\$51.50 (N)	\$51.50		\$51.50		\$51.50		ICB		
Change Charge	\$51.50	\$51.50		\$51.50		\$51.50		ICB		
Restore Charge	\$51.50 (N)	\$51.50	(N)	\$51.50	(N)	\$51.50	(N)	ICB	(N)	

Message Usage Charge \$0.09 Per Message

Per Trunk Sold to Qualified IBL / VersiPak Customers

		12	(N)	24		36		60	(N)	(T)
		Month		Month		Month		Month		
		<u>Term</u>						<u>Term</u>		
Monthly Recurring Charge		\$24.50		\$22.50	(I)	\$20.00	(I)	\$20.00		
Nonrecurring Charge		\$ 0.00		\$ 0.00	(R)	\$ 0.00	(R)	\$ 0.00		
Move Charge		\$ 0.00		\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00		
Change Charge		\$51.50		\$51.50	(N)	\$51.50	(N)	\$51.50		
Restore Charge		\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)	

Message Usage Charge \$0.09 Per Message

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.2 Analog PBX Trunk Service *continued*

(B) Recurring and Nonrecurring Charges *continued*

2. Tampa *continued*

d. Analog Facility (Available only to Qualified IBL / VersiPak Customers) (N)

	12	24	36 Month	60 Month	
	<u>Month Term</u>	<u>Month Term</u>			
Monthly Recurring Charge	\$0.00	\$0.00	\$0.00	\$0.00	
Nonrecurring Charge	\$0.00	\$0.00	\$0.00	\$0.00	
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00	
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00	
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00	

(N)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.2 Analog PBX Trunk Service *continued*

(B) **Recurring and Nonrecurring Charges** *continued*

3. Daytona Beach

a. Analog Access Trunk - Flat

		12 (N)	24 (N)	36 (N)	60 (N)	
	<u>Monthly</u>	<u>Month</u>	<u>Month</u>	<u>Month</u>	<u>Month</u>	
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	\$48.00	\$46.20	\$41.30	\$38.60	ICB	
Nonrecurring Charge	\$50.00	\$50.00	\$50.00	\$50.00	ICB	
Move Charge	\$50.00 (N)	\$50.00	\$50.00	\$50.00	ICB	
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	ICB	
Restore Charge	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	ICB (N)	

Per Trunk Sold to Qualified IBL / VersiPak Customers

		12 (N)	24	36	60 (N)	
	<u>Month</u>	<u>Month</u>	<u>Month</u>	<u>Month</u>	<u>Month</u>	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	\$37.00	\$33.50 (I)	\$30.00 (I)	\$27.00		
Nonrecurring Charge	\$ 0.00	\$ 0.00 (R)	\$ 0.00 (R)	\$ 0.00		
Move Charge	\$ 0.00	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00		
Change Charge	\$50.00	\$50.00 (N)	\$50.00 (N)	\$50.00		
Restore Charge	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	

Certain material previously found on this sheet is now located on Sheet 88.3.

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Date Effective March 29, 2003

FLL0304

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.2 Analog PBX Trunk Service *continued*

(B) Recurring and Nonrecurring Charges *continued*

3 Daytona Beach *continued*

b. Analog Access Trunk - Message

(M)(T)

		12	(N)	24	(N)	36	(N)	60	(N)
		Month		Month		Month		Month	
	<u>Monthly</u>	<u>Term</u>		<u>Term</u>		<u>Term</u>		<u>Term</u>	
Monthly Recurring Charge	\$11.55	\$11.55		\$11.55		\$11.55		\$11.55	
Nonrecurring Charge	\$50.00	\$50.00		\$50.00		\$50.00		\$50.00	
Move Charge	\$50.00 (N)	\$50.00		\$50.00		\$50.00		\$50.00	
Change Charge	\$ 0.00	\$ 0.00		\$ 0.00		\$ 0.00		\$ 0.00	
Restore Charge	\$ 0.00 (N)	\$ 0.00 (N)		\$ 0.00 (N)		\$ 0.00 (N)		\$ 0.00 (N)	

Message Usage Charge \$0.10 Per Message

c. Analog Access Trunk - Measured

		12	(N)	24	(N)	36	(N)	60	(N)
		Month		Month		Month		Month	
	<u>Monthly</u>	<u>Term</u>		<u>Term</u>		<u>Term</u>		<u>Term</u>	
Monthly Recurring Charge	\$11.55	\$11.55		\$11.55		\$11.55		\$11.55	
Nonrecurring Charge	\$50.00	\$50.00		\$50.00		\$50.00		\$50.00	
Move Charge	\$50.00	\$50.00		\$50.00		\$50.00		\$50.00	
Change Charge	\$ 0.00	\$ 0.00		\$ 0.00		\$ 0.00		\$ 0.00	
Restore Charge	\$ 0.00	\$ 0.00 (N)		\$ 0.00 (N)		\$ 0.00 (N)		\$ 0.00 (N)	

Measured Usage Charge \$0.035 Per Minute

Material now found on this sheet was previously located on Sheet 88.2.

(M)(T)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.2 Analog PBX Trunk Service *continued*

(B) Recurring and Nonrecurring Charges *continued*

3. Daytona Beach *continued*

d. Analog Facility (Available only to Qualified IBL / VersiPak Customers) (N)
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		12	24	36 Month	60 Month
		<u>Month Term</u>	<u>Month Term</u>		
Monthly	Recurring	\$0.00	\$0.00	\$0.00	\$0.00
	Charge				
	Nonrecurring Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

(N)

Date Issued:	February 2, 2004	Date Effective	February 3, 2004
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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.3 PBX Digital Trunk Service

Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital fiber optic transmission circuit operating at 1.544 Mbps. Digital PBX Trunks are provided for connection of Customer-provided PBX equipment or trunk capable key systems to the Company switch. Customers must have the ability to terminate a DS1 signal.

Each Digital PBX Trunk can be configured as an Inward, Outward or Two-Way Trunk. The Customer may purchase individual telephone numbers for use with Inward and Two-Way Trunks for additional charges as set forth in Section 6.2.4.

Customers may purchase supplemental services as described in Section 5. Supplemental Services are available as equipment and facilities permit.

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Digital PBX Trunk Service may be configured into a hunt group with other Company-provided Digital PBX Trunks.

The Company will consider requests for large quantities, i.e. 100 or more trunks, on an individual case basis only.

Digital PBX Trunks sold to qualified IBL or VersiPak Customers may be eligible for discounted rates as indicated.

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Certain material previously found on this sheet is now located on Sheet 89.1.

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.3 PBX Digital Trunk Service *continued*

(A) Flat Rate Digital PBX Trunks

Flat Rate Digital PBX Trunks (Outward or Two-Way) allow the Customer to place unlimited outward dialed calls within the designated local calling area and no additional charge

(B) Message Rate Digital PBX Trunks

Message Rate Digital PBX Trunks (Outward or Two-Way) provide the Customer with message rated outward dialing within the designated local calling area. Each local call is charged at the rate specified in Section 6.2.3.

(C) Measured Rate Digital PBX Trunks

Measured Rate Digital PBX Trunks (Outward or 2-way) provide the Customer with measured rated outward dialing within the designated local calling area. Each local call is charged at the rate specified in Section 6.2.3.

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Material now found on this sheet was previously located on Sheet 89.

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(615) 376-6404

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.3 PBX Digital Trunk Service *continued*

(C) Recurring and Nonrecurring Charges

The following monthly recurring and nonrecurring charges apply to inward, outward or two-way trunks, but not to message rate trunks.

1. Orlando

a. Digital Facility

(Charge applies to 18 or less trunks)

		12	(N)	24	(N)	36	(N)	60	(N)
		Month		Month		Month		Month	
	<u>Monthly</u>	<u>Term</u>		<u>Term</u>		<u>Term</u>		<u>Term</u>	
Monthly Recurring Charge	\$245.10	\$245.10		\$245.10		\$245.10		\$245.10	
Nonrecurring Charge	\$315.00	\$315.00		\$315.00		\$315.00		\$315.00	
Move Charge	\$315.00 (N)	\$315.00		\$315.00		\$315.00		\$315.00	
Change Charge	\$ 0.00	\$ 0.00		\$ 0.00		\$ 0.00		\$ 0.00	
Restore Charge	\$ 0.00 (N)	\$ 0.00 (N)		\$ 0.00 (N)		\$ 0.00 (N)		\$ 0.00 (N)	

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Certain material previously found on this sheet is now located on Sheet 90.0.1 and Sheet 90.0.2.

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 233 Bramerton Court
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Date Effective March 29, 2003

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.3 PBX Digital Trunk Service *continued*

(C) Recurring and Nonrecurring Charges *continued*

1. Orlando *continued*

b. Digital Access Trunk - Flat

		12	(N)	24	(N)	36	(N)	60	(N)
	<u>Monthly</u>	Month		Month		Month		Month	
		<u>Term</u>		<u>Term</u>		<u>Term</u>		<u>Term</u>	
Monthly Recurring Charge	\$38.90	\$37.50		\$33.85		\$32.00		\$29.85	
Nonrecurring Charge	\$50.00	\$50.00		\$50.00		\$50.00		\$50.00	
Move Charge	\$50.00	(N) \$50.00		\$50.00		\$50.00		\$ 0.00	
Change Charge	\$ 0.00	\$ 0.00		\$ 0.00		\$ 0.00		\$ 0.00	
Restore Charge	\$ 0.00	(N) \$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)

Per Trunk Sold to Qualified IBL / VersiPak Customers

		12	(N)	24	(N)	36	(N)	60	(N)
	<u>Monthly</u>	Month		Month		Month		Month	
		<u>Term</u>		<u>Term</u>		<u>Term</u>		<u>Term</u>	
Monthly Recurring Charge	\$37.00	\$37.00		\$33.50		\$30.00		\$27.00	
Nonrecurring Charge	\$ 0.00	\$ 0.00		\$ 0.00		\$ 0.00		\$ 0.00	
Move Charge	\$ 0.00	\$ 0.00		\$ 0.00		\$ 0.00		\$ 0.00	
Change Charge	\$50.00	\$50.00		\$50.00		\$50.00		\$50.00	
Restore Charge	\$ 0.00	(N) \$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.3 PBX Digital Trunk Service *continued*

(C) **Recurring and Nonrecurring Charges** *continued*

1. Orlando *continued*

c. Digital Access Trunk - Message

		12 (N)	24 (N)	36 (N)	60 (N)	
	<u>Monthly</u>	Month	Month	Month	Month	
		<u>Term</u>	<u>Term</u>		<u>Term</u>	
Monthly Recurring Charge	\$17.95	\$17.95	\$17.95	\$17.95	ICB	
Nonrecurring Charge	\$50.00	\$50.00	\$50.00	\$50.00	ICB	
Move Charge	\$50.00 (N)	\$50.00	\$50.00	\$50.00	ICB	
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	ICB	
Restore Charge	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	ICB (N)	

Message Usage Charge \$0.10 Per Message

d. Digital Access Trunk - Measured

		12 (N)	24 ()	36 ()	60 (N)	
	<u>Monthly</u>	Month	Month	Month	Month	
Monthly Recurring Charge	\$17.95	\$17.95	\$17.95	\$17.95	ICB	
Nonrecurring Charge	\$50.00	\$50.00	\$50.00	\$50.00	ICB	
Move Charge	\$50.00	\$50.00	\$50.00	\$50.00	ICB	
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	ICB	

(M)(T)

(M)(T)

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Date Effective March 29, 2003

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.3 PBX Digital Trunk Service *continued*

(C) Recurring and Nonrecurring Charges *continued*

2. Tampa

a. Digital Facility
 (Charge applies to 18 or less trunks)

		12	(N)	24	(N)	36	(N)	60	(N)	(M)(T)
		Month		Month		Month		Month		
	<u>Monthly</u>			<u>Term</u>		<u>Term</u>				
Monthly Recurring Charge	\$310.50	\$ 0.00		\$ 0.00		\$ 0.00		ICB		
Nonrecurring Charge	\$522.00	\$ 0.00		\$ 0.00		\$ 0.00		ICB		
Move Charge	\$522.00	\$ 0.00		\$ 0.00		\$ 0.00		ICB		
Change Charge	\$522.00	\$50.00		\$50.00		\$50.00		ICB		
Restore Charge	\$522.00	\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)	ICB	(N)	(M)(T)

Certain material previously found on this sheet is now located on Sheet 90.1.1.

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.3 PBX Digital Trunk Service *continued*

(C) **Recurring and Nonrecurring Charges** *continued*

2. Tampa *continued*

b. Digital Access Trunk - Flat

		12 (N)	24 (N)	36 (N)	60 (N)	
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	\$46.85	\$32.29	\$29.16	\$27.08	ICB	
Nonrecurring Charge	\$51.50	\$27.08	\$20.83	\$18.75	ICB	
Move Charge	\$51.50 (N)	\$27.08	\$20.83	\$18.75	ICB	
Change Charge	\$51.50	\$50.00	\$50.00	\$50.00	ICB	
Restore Charge	\$51.50 (N)	\$27.08 (N)	\$20.83 (N)	\$18.75 (N)	ICB (N)	

Per Trunk Sold to Qualified IBL / VersiPak Customers

		12 (N)	24 (N)	36 (N)	60 (N)	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00		
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00		
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00		
Change Charge	\$51.50	\$51.50	\$51.50	\$51.50		
Restore Charge	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)		

(M)(T)

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Material now found on this sheet was previously located on Sheet 90.1.

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.3 PBX Digital Trunk Service *continued*

(C) Recurring and Nonrecurring Charges *continued*

(T)

2. Tampa

c. Digital Access Trunk - Message

		12 (N)	24 (N)	36 (N)	60 (N)
	<u>Monthly</u>	Month	Month	Month	Month
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$28.00	\$25.20	\$23.80	\$22.90	ICB
Nonrecurring Charge	\$51.50	\$51.50	\$51.50	\$51.50	ICB
Move Charge	\$51.50 (N)	\$51.50	\$51.50	\$51.50	ICB
Change Charge	\$51.50	\$51.50	\$51.50	\$51.50	ICB
Restore Charge	\$51.50 (N)	\$51.50 (N)	\$51.50 (N)	\$51.50 (N)	ICB (N)

Message Usage Charge \$0.09 Per Message

Per Trunk Sold to Qualified IBL / VersiPak Customers

	12 (N)	24 (N)	36 (N)	60 (N)
	Month	Month	Month	Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	\$24.50	\$22.50	\$22.50	\$20.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$51.50	\$51.50	\$51.50	\$51.50
Restore Charge	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)

Measured Usage Charge \$0.09 Per Minute

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.3 PBX Digital Trunk Service *continued*

(C) Recurring and Nonrecurring Charges *continued*

3. Daytona Beach

a. Digital Facility

(Charge applies to 18 or less trunks)

		12	(N)	24	(N)	36	(N)	60	(N)	
		Month		Month		Month		Month		
	<u>Monthly</u>	<u>Term</u>		<u>Term</u>				<u>Term</u>		
Monthly Recurring Charge	\$245.10	\$245.10		\$245.10		\$245.10		\$245.10		
Nonrecurring Charge	\$315.00	\$315.00		\$315.00		\$315.00		\$315.00		
Move Charge	\$315.00	(N) \$315.00		\$315.00		\$315.00		\$315.00		
Change Charge	\$ 0.00	\$ 0.00		\$ 0.00		\$ 0.00		\$ 0.00		
Restore Charge	\$ 0.00	(N) \$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)	(T)
										(M)
										(M)

Certain material previously found on this sheet is now located on Sheets 90.4 and 90.5.

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.3 PBX Digital Trunk Service *continued*

(C) Recurring and Nonrecurring Charges *continued*

3. Daytona Beach *continued*

b. Digital Access Trunk - Flat

		12 (N)	24 (N)	36 (N)	60 (N)	
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	\$38.90	\$37.50	\$33.85	\$32.00	\$29.85	
Nonrecurring Charge	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00	
Move Charge	\$50.00 (N)	\$50.00	\$50.00	\$50.00	\$ 0.00	
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Restore Charge	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	

Per Trunk Sold to Qualified IBL / VersiPak Customers

	12 (N)	24 (N)	36 (N)	60 (N)	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00	
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Change Charge	\$50.00	\$50.00	\$50.00	\$50.00	
Restore Charge	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	\$ 0.00 (N)	

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Material now found on this sheet was previously located on Sheet 90.3.

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 233 Bramerton Court
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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.3 PBX Digital Trunk Service *continued*

(C) Recurring and Nonrecurring Charges *continued*

3. Daytona Beach *continued*

c. Digital Access Trunk - Message

		12	(N)	24	(N)	36	(N)	60	(N)
		Month		Month		Month		Month	
	<u>Monthly</u>	<u>Term</u>		<u>Term</u>		<u>Term</u>		<u>Term</u>	
Monthly Recurring Charge	\$17.95	\$17.95		\$17.95		\$17.95		ICB	
Nonrecurring Charge	\$50.00	\$50.00		\$50.00		\$50.00		ICB	
Move Charge	\$50.00	\$50.00		\$50.00		\$50.00		ICB	
Change Charge	\$ 0.00	\$ 0.00		\$ 0.00		\$ 0.00		ICB	
Restore Charge	\$ 0.00	\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)	ICB	(N)

Message Usage Charge \$0.10 Per Message

d. Digital Access Trunk - Measured

		12	(N)	24	(N)	36	(N)	60	(N)
		Month		Month		Month		Month	
	<u>Monthly</u>	<u>Term</u>		<u>Term</u>		<u>Term</u>		<u>Term</u>	
Monthly Recurring Charge	\$17.95	\$17.95		\$17.95		\$17.95		ICB	
Nonrecurring Charge	\$50.00	\$50.00		\$50.00		\$50.00		ICB	
Move Charge	\$50.00	\$50.00		\$50.00		\$50.00		ICB	
Change Charge	\$ 0.00	\$ 0.00		\$ 0.00		\$ 0.00		ICB	
Restore Charge	\$ 0.00	\$ 0.00	(N)	\$ 0.00	(N)	\$ 0.00	(N)	ICB	(N)

Measured Usage Charge \$0.035 Per Minute

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FLL0304

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.4 Individual Telephone Numbers

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(A) Description

Inward and Two-Way Trunks may be equipped with multiple individual telephone numbers. This allows a PBX user to have incoming calls reach a specific end user or department by bypassing the assistance of an attendant. This feature may require PBX software not provided by the Company.

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(D)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.4 Individual Telephone Numbers *continued*

(B) Recurring and Nonrecurring Charges Per Number

1.	<u>Orlando</u>	Recurring <u>Charges</u> \$0.25 (R)	Nonrecurring <u>Charges</u> \$0.35
2.	<u>Tampa</u>	Recurring <u>Charges</u> \$0.35	Nonrecurring <u>Charges</u> \$0.35
3.	<u>Daytona</u>	Recurring <u>Charges</u> \$0.50	Nonrecurring <u>Charges</u> \$0.35

Requests for large quantities of numbers (more than 100) will be handled on an individual case basis.

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Date Effective March 25, 2004

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service

A. Description of Service

1. Primary Rate ISDN (PRI) Service Groups allows the Customer to connect suitably equipped ISDN Customer premises equipment (CPE) to the Company=s switching equipment using a Primary Rate Interface over a digital transport facility.

Each connection of 24-channel digital transport facility to the switch provides one PRI Group as set forth below. B (bearer) Channels may have a service type of Inward only, Outward only, or Two-way directionality. Individual Telephone Numbers Service may be associated with the service types of inward only or two-way directionality. (T)

One or more PRI Groups can be combined to create a PRI Serving Arrangement. With each PRI Serving Arrangement, the Customer may subscribe to all Optional PRI Service Features listed below, if available.

2. Data Primary Rate ISDN (PRI) Service Groups allows Customers to connect suitably equipped ISDN Customer premise equipment (CPE) to the Company=s switching equipment using a Primary Rate Interface, over a digital transport facility for *inbound only* traffic. This is non-voice service.

Each connection of a 24-channel digital transport facility to the switch provides one PRI interface or group as set forth below. B channels may have a service type of Inward only directionality. Individual Telephone Numbers Service may be associated with data applications. One or more Data Primary Rate ISDN (PRI) Groups can be combined to create a Data PRI serving arrangement. (T)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

A. Description of Service *continued*

- 3. Inbound Modem Pool Service (IMPS) Primary Rate ISDN (PRI) Groups allow qualified Internet Service Providers (ISPs) to connect suitably equipped ISDN Customer Premise Equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility for *inbound traffic only*. The Company will provide high capacity PRI service to qualified ISPs on an individual case basis. (T)

Each connection of a 24-channel digital transport facility to the Company's switch provides one Primary Rate Interface or group as set forth below. B channels may have a service type of inward only directionality. Individual Telephone Numbers Service may be associated with IMPS applications. One or more IMPS PRI groups can be combined to create an IMPS PRI serving arrangement. (T)

B. Availability

PRI Service is available only from suitably equipped central offices and is dependent upon facility availability as determined by the Company.

C. Minimum Protection Criteria

Minimum protection criteria are not specified for PRI Service because protection is inherent in the normal provisioning of service. However, the Company reserves the right to specify such criteria at a later date if appropriate.

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

D. Use of Service

(N)

use of the service to allow the Company to furnish and maintain the requested service and to ensure that the use of the service complies with all tariff regulations.

the service will be allocated. Service requests that involve the establishment, rearrangement, release, or discontinuance of service will be

- 3. The service furnished under this schedule shall not be used for any purpose or in any manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking.

(N)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

E. Limitations *continued*

- 6. The Company may discontinue or limit service or impose requirements as required to meet changing regulatory requirements or when such requirements have material, adverse affect on the economic feasibility of providing service, as determined by the Company in its reasonable judgment. The Company reserves the right in its discretion, upon 15 days notice to the Customer, to discontinue or limit the provision of any Primary Rate Interface (PRI) service, or increase the price of any PRI service, in the event that regulatory conditions affecting the Company's provision of PRI service change during the service term. In such event, the Customer may discontinue the affected PRI service without penalty upon 15 days notice to the Company. (N)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

F. Connections

(N)

1. All PRI connections shall be made through equipment furnished by the Customer. The responsibility of the Company shall be limited to the furnishing of service up to and including the network demarcation point on the Customer=s premises. The connection of Customer-provided equipment shall be on a Company-provided standard interface or its equivalent.

2. that when connected to the Company=s PRI Service, such equipment or facilities are operating properly and, further, that the cause of any service difficulty reported by the Customer to the Company results from the

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

G. PRI Group Descriptions

(N)

1.

conditions, the Company will specify how many PRI Groups can be supported by a single primary D (delta/signaling) channel.

2.

Where facilities and operating conditions permit, up to 20 PRI Groups may be combined into a single PRI Serving Arrangement and may be controlled by a single D channel.

3.

Where facilities and operating conditions permit, the Company may provide alternate facility routing through separate D channels of a PRI Service.

(N)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

H. Types of PRI Group Services

(N)

1. Group 1

Provides twenty-three (23) 64 Kbps B (bearer) Channels and one (1) primary 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The primary D channel is an out of band signaling channel used to control and route all of the B channel traffic of a single PRI serving Arrangement. The first group of every PRI Serving Arrangement must be a Group 1.

B. Group 2

one (1) backup 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The backup D channel will control and route all of the B channel traffic of a single PRI Serving Arrangement should the primary D channel go out of service. This group is only available in conjunction with a Group 1, and only one Group 2 may be included with each PRI Serving Arrangement. The Group 2 may be any PRI Group between the second and the twentieth PRI Group in a PRI Serving

The Company neither expressly nor implicitly recommends nor requires that a Customer subscribe to a Group 2, regardless of the number of PRI Groups in a single PRI Serving Arrangement.

(N)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

I. Types of PRI Group Services *continued*

3. Group 3

Provides an additional twenty-four (24) 64 Kbps B (bearer) channels. This group is only available in conjunction with a Group 1. Multiple Group 3s may be associated with a Group 1 and included in a PRI Serving Arrangement.

J. PRI Service Features

Customers may purchase Supplemental Services as described in Section 5. Supplemental Services are available as equipment and facilities permit.

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Certain material previously found on this sheet is now located on Sheet 61.1.

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

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Material previously found on this sheet is now located on Sheet 61.1

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

K. Rates and Charges

1. [Reserved for Future Use]

(D)

2. [Reserved for Future Use]

(D)

(D)

3. [Reserved for Future Use]

(D)

(D)

(D)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*6.2 SERVICE DESCRIPTIONS AND RATES *continued*6.2.5 Primary Rate ISDN (PRI) Service *continued*K. Rates and Charges *continued*4. Orlando

a. Standard Flat Service

		12	24	36	60	(T)(R)
<u>Nonrecurring Charges</u>	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
Nonrecurring Charges - Initial	\$1,000.00	\$1,000.00	\$550.00	\$360.00	\$360.00	
Nonrecurring Charges - Each Add'l	\$1,000.00	\$1,000.00	\$550.00	\$360.00	\$360.00	(T)(R)
Move Charge	\$1,000.00	\$1,000.00	\$550.00	\$360.00	\$360.00	(N)
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00	
Restore Charge	\$1,000.00	\$1,000.00	\$550.00	\$360.00	\$360.00	(N)
	Month to	12	24	36	60	
<u>Recurring Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
ISDN PRI Group 1	\$1,300.00	\$1,200.00	\$900.00(R)	\$800.00(R)	\$700.00(R)	
ISDN PRI Group 2	\$1,350.00	\$1,250.00	\$900.00(R)	\$800.00(R)	\$700.00(R)	
ISDN PRI Group 3	\$1,300.00	\$1,200.00	\$900.00(R)	\$800.00(R)	\$700.00(R)	

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

K. Rates and Charges *continued*

4. Orlando *continued*

b. ISDN PRI Data Service *continued*

		12	24	36	60	(T)(R)
<u>Nonrecurring Charges</u>	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
Nonrecurring Charges - Initial	\$1,000.00	\$1,000.00	\$550.00	\$360.00	\$360.00	
Nonrecurring Charges - Each Add'l	\$1,000.00	\$1,000.00	\$550.00	\$360.00	\$360.00	(T)(R)
Move Charge	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	(N)
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	
Restore Charge	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	(N)
	Month to	12	24	36	60	
<u>Recurring Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
ISDN PRI Data Group 1	\$780.00	\$780.00	\$700.00	\$600.00	\$600.00	
ISDN PRI Data Group 2	\$830.00	\$830.00	\$750.00	\$650.00	\$650.00	
ISDN PRI Data Group 3	\$780.00	\$780.00	\$700.00	\$600.00	\$600.00	

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

K. Rates and Charges *continued*

4. Orlando *continued*

c. ISDN PRI IMPS Service

		12	24	36	60	(T)(R)
<u>Nonrecurring Charges</u>	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
Nonrecurring Charges - Initial	\$1,000.00	\$1,000.00	\$550.00	\$360.00	\$360.00	
Nonrecurring Charges - Each Add'l	\$1,000.00	\$1,000.00	\$550.00	\$360.00	\$360.00	(T)(R)
Move Charge	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	(N)
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	
Restore Charge	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	(N)
	Month to	12	24	36	60	
<u>Recurring Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
ISDN PRI IMPS Group 1	\$780.00	\$780.00	\$700.00	\$600.00	\$600.00	
ISDN PRI IMPS Group 2	\$830.00	\$830.00	\$750.00	\$750.00	\$650.00	
ISDN PRI IMPS Group 3	\$780.00	\$780.00	\$700.00	\$700.00	\$600.00	

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

K. Rates and Charges *continued*

5. Tampa

a. Standard Flat Service

Nonrecurring <u>Charges - Initial</u>	Month to <u>Month</u>	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
ISDN PRI Group 1	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
ISDN PRI Group 2	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
ISDN PRI Group 3	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
Nonrecurring <u>Charges-Each Add'l</u>	Month to <u>Month</u>	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
ISDN PRI Group 1	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
ISDN PRI Group 2	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
ISDN PRI Group 3	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
Move Charge	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
Change Charge	\$ 100.00	\$100.00	\$100.00	\$100.00	ICB
Restore Charge	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
<u>Recurring Charge</u>	Month to <u>Month</u>	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
ISDN PRI Group 1	\$1,300.00	\$775.00	\$700.00	\$650.00	ICB
ISDN PRI Group 2	\$1,350.00	\$775.00	\$700.00	\$650.00	ICB
ISDN PRI Group 3	\$1,300.00	\$775.00	\$700.00	\$650.00	ICB

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

K. Rates and Charges *continued*

5. Tampa *continued*

b. ISDN PRI Data Service

Nonrecurring <u>Charges - Initial</u>	Month to <u>Month</u>	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
ISDN PRI Data Group 1	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
ISDN PRI Data Group 2	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
ISDN PRI Data Group 3	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
Nonrecurring <u>Charges-Each Add'l</u>	Month to <u>Month</u>	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
ISDN PRI Data Group 1	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
ISDN PRI Data Group 2	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
ISDN PRI Data Group 3	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
Move Charge	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
Change Charge	\$ 100.00	\$100.00	\$100.00	\$100.00	ICB
Restore Charge	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
<u>Recurring Charge</u>	Month to <u>Month</u>	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
ISDN PRI Data Group 1	\$780.00	\$775.00	\$700.00	\$650.00	ICB
ISDN PRI Data Group 2	\$830.00	\$775.00	\$700.00	\$650.00	ICB
ISDN PRI Data Group 3	\$780.00	\$775.00	\$700.00	\$650.00	ICB

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

K. Rates and Charges *continued*

5. Tampa *continued*

c. ISDN PRI IMPS Service

Nonrecurring <u>Charges - Initial</u>	Month to <u>Month</u>	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
ISDN PRI IMPS Group 1	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
ISDN PRI IMPS Group 2	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
ISDN PRI IMPS Group 3	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
Nonrecurring <u>Charges-Each Add'l</u>	Month to <u>Month</u>	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
ISDN PRI IMPS Group 1	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
ISDN PRI IMPS Group 2	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
ISDN PRI IMPS Group 3	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
Move Charge	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
Change Charge	\$ 100.00	\$100.00	\$100.00	\$100.00	ICB
Restore Charge	\$2,000.00	\$650.00	\$500.00	\$450.00	ICB
<u>Recurring Charge</u>	Month to <u>Month</u>	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
ISDN PRI IMPS Group 1	\$780.00	\$775.00	\$700.00	\$650.00	ICB
ISDN PRI IMPS Group 2	\$830.00	\$775.00	\$700.00	\$650.00	ICB
ISDN PRI IMPS Group 3	\$780.00	\$775.00	\$700.00	\$650.00	ICB

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*6.2 SERVICE DESCRIPTIONS AND RATES *continued*6.2.5 Primary Rate ISDN (PRI) Service *continued*K. Rates and Charges *continued*6. Daytona Beach

a. Standard Flat Service

		12	24	36	60	(T)
<u>Nonrecurring Charges</u>	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
Nonrecurring Charges - Initial	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	
Nonrecurring Charges - Each Add'l	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	(T)
Move Charge	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	(N)
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	
Restore Charge	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	(N)
	Month to	12	24	36	60	
<u>Recurring Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
ISDN PRI Group 1	\$1,300.00	\$1,200.00	\$1,100.00	\$1,000.00	\$1,000.00	
ISDN PRI Group 2	\$1,350.00	\$1,250.00	\$1,150.00	\$1,050.00	\$1,050.00	
ISDN PRI Group 3	\$1,300.00	\$1,200.00	\$1,100.00	\$1,000.00	\$1,000.00	

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

K. Rates and Charges *continued*

5. Daytona Beach *continued*

b. ISDN PRI Data Service

		12	24	36	60	(T)
<u>Nonrecurring Charges</u>	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
Nonrecurring Charges - Initial	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	
Nonrecurring Charges - Each Add'l	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	(T)
Move Charge	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	(N)
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	
Restore Charge	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	(N)
	Month to	12	24	36	60	
<u>Recurring Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
ISDN PRI Data Group 1	\$780.00	\$775.00	\$700.00	\$650.00	\$650.00	
ISDN PRI Data Group 2	\$830.00	\$775.00	\$700.00	\$650.00	\$650.00	
ISDN PRI Data Group 3	\$780.00	\$775.00	\$700.00	\$650.00	\$650.00	

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

K. Rates and Charges *continued*

6. Daytona Beach *continued*

c. ISDN PRI IMPS Service

		12	24	36	60	(T)
<u>Nonrecurring Charges</u>	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
Nonrecurring Charges - Initial	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	
Nonrecurring Charges - Each Add'l	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	(T)
Move Charge	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	(N)
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	
Restore Charge	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00	(N)
	Month to	12	24	36	60	
<u>Recurring Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
ISDN PRI IMPS Group 1	\$780.00	\$775.00	\$700.00	\$650.00	\$650.00	
ISDN PRI IMPS Group 2	\$830.00	\$775.00	\$700.00	\$650.00	\$650.00	
ISDN PRI IMPS Group 3	\$780.00	\$775.00	\$700.00	\$650.00	\$650.00	

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.5 Primary Rate ISDN (PRI) Service *continued*

K. Rates and Charges *continued*

(M)

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Material previously found on this sheet is now located on Sheets XX.

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.6 Expanded Exchange Service

(N)

Expanded Exchange Service (EES) allows Customers to have local two-way switched services from a rate center different from where they are physically located. Historically referred to as "foreign exchange service,," EES is provided via dedicated facilities for the "foreign" rate center from the Customer's premises to the Company switching facility.

EES may be provided only from rate centers where the Company offers switched services.

EES is provisioned by trunk group (where available).

EES is charged in addition to the facility charge.

(N)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.6 Expanded Exchange Service *continued* (M)

A. Orlando

Monthly Recurring Charge

Per Line	\$ 20.85
Per Trunk	\$ 20.85
Per Channel	\$ 20.85
Per ISDN PRI	\$500.00

B. Tampa

Monthly Recurring Charge

Per Line	\$ 20.85
Per Trunk	\$ 20.85
Per Channel	\$ 20.85
Per ISDN PRI	\$500.00

C. Daytona Beach

Monthly Recurring Charge

Per Line	\$ 20.85
Per Trunk	\$ 20.85
Per Channel	\$ 20.85
Per ISDN PRI	\$500.00

(D)
(D)

(M)

Material now found on this sheet was previously located on Sheet 86.2.

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.7 Business Expansion Service

(N)

Business Expansion Service (BES) allows Customers to receive inbound calls from rate center(s) different from the Customer's physical location. This service is available at the trunk group level and is designed to be used on new or existing local switched facilities.

BES can only be provided from rate centers (1) where the Company offers switched services and (2) where the Company determines there are sufficient facilities and equipment to allow the Customer's traffic to be terminated to the BES NXX.

BES is an inbound-only service.

The Company does not guarantee the completion of calls to the BES telephone number from exchanges other than the exchange with which the telephone number is associated, even though End Users in the other exchanges may have local calling plans that include calls to End Users physically located in the exchange with which the BES telephone number is associated.

BES Charges are in addition to any applicable facilities charges.

Monthly Recurring Charge per BES rate Center	\$350.00
Nonrecurring Charge per BES rate Center	\$0.00

(N)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.8 VersiPak IPRI Service (N)

A. Service Description

VersiPak IPRI is an integrated, packet-based access solution designed to deliver PRI and Internet services over a single DS-1 (1.536 Mbps) transport facility. Customers may purchase up to 22 PRI trunks (one D and 21 B) with any remaining bandwidth sold as Internet bandwidth CIR. The Internet PIR would be equal to the total of the PRI channels and the Internet CIR. The PRI trunk will consist of a single D channel and the remaining trunks will be provisioned as B channels. This is accomplished through Voice Activity Detection (VAD) and Silence Suppression, which allow bandwidth that is normally stranded during the silent portions of voice calls to be reallocated for Internet transmissions.

VersiPak IPRI requires a minimum of 6 PRI trunks for voice (one D channel and five B channels) and 128K (two DS-0 equivalent channels) for Internet access. Internet access is offered in increments of 128K.

(N)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.8 VersiPak IPRI Service *continued*

B. Rates and Charges

1. Orlando

a. IPRI Facility

	<u>Monthly</u>	12 Month	24 Month	36 Month	60 Month
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

b. Standard B Channel

	<u>Monthly</u>	12 Month	24 Month	36 Month	60 Month
Monthly Recurring Charge	ICB	\$45.00	\$40.00	\$30.00	\$27.00
Nonrecurring Charge	ICB	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	ICB	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	ICB	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	ICB	\$30.00	\$30.00	\$30.00	\$30.00

(N)

(N)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.8 VersiPak IPRI Service *continued*

(N)

B. Rates and Charges

2. Tampa

a. IPRI Facility

	<u>Monthly</u>	12 Month	24 Month	36 Month	60 Month
			<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.8 VersiPak IPRI Service *continued*

(N)

B. Rates and Charges *continued*

2. Tampa *continued*

b. Standard B Channel

i. Flat Service

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u>
Monthly Recurring Charge	ICB	\$45.00	\$40.00	\$30.00	\$27.00
Nonrecurring Charge	ICB	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	ICB	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	ICB	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	ICB	\$30.00	\$30.00	\$30.00	\$30.00

ii. Message Service

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u>
Monthly Recurring Charge	ICB	\$40.00	\$30.00	\$20.00	\$20.00
Nonrecurring Charge	ICB	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	ICB	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	ICB	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	ICB	\$30.00	\$30.00	\$30.00	\$30.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.9 IBL / VersiPak Packages

A. Service Description

IBL and VersiPak packages bundle voice and Internet services to create a value-packed solution for small to medium sized business Customers. Package voice channels may be lines or analog or digital trunks. Customers may mix voice and Internet channels in any manner they choose, as long as they total channels ordered fits within each package channel guidelines and meets the Company's IBL and VersiPak minimum service requirements.

(T)

On-Net Customers must purchase a minimum of eight (8) total channels - six (6) voice and 128K Internet.

Off-Net Customers must purchase a total of 12 channels - six (6) voice and 128K Internet - plus four (4) additional channels that may be either voice or data as selected by the Customer.

(D)

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(D)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.9 IBL / VersiPak Packages *continued*

B. Rates and Charges

1. Orlando

<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Monthly Recurring Charge</u>
Peak	24 Months	21 - 24	\$875.00
	36 Months	21 - 24	\$875.00
Ascent	24 Months	16 - 20	\$775.00
	36 Months	16 - 20	\$775.00
Base	24 Months	8 - 15	\$580.00
	36 Months	8 - 15	\$580.00

(N)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.9 IBL / VersiPak Packages *continued*

(N)

B. Rates and Charges *continued*

2. Tampa

a. Flat Service

			Monthly Recurring
<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Charge</u>
Peak	24 Months	21 - 24	\$875.00
	36 Months	21 - 24	\$875.00
Ascent	24 Months	16 - 20	\$775.00
	36 Months	16 - 20	\$775.00
Base	24 Months	8 - 15	\$580.00
	36 Months	8 - 15	\$580.00

b. Message Service

			Monthly Recurring
<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Charge</u>
Peak	24 Months	21 - 24	\$820.00
	36 Months	21 - 24	\$820.00
Ascent	24 Months	16 - 20	\$720.00
	36 Months	16 - 20	\$720.00
Base	24 Months	8 - 15	\$520.00
	36 Months	8 - 15	\$520.00

Message Usage Charge \$0.09 per Message

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.9 IBL / VersiPak Packages *continued*

B. Rates and Charges *continued*

3. Daytona Beach

This service is not available in Daytona Beach.

(N)

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(N)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.10 Business Terminals

A. Description

A Business Terminal is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, Business Lines can have separate and unique features per line whereas Business Terminals may or may not take on characteristics of the group.

B. Rates and Charges

1. Orlando

a. Flat Service

(1) With Telephone Number

(a) Non-IBL/VersiPak Customers (T)

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$24.03	\$22.83	\$20.43	\$19.22	ICB
Nonrecurring Charge – Initial	\$47.60	\$47.60	\$47.60	\$47.60	ICB
Nonrecurring Charge - Each Add'l	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Move Charge	\$63.00	\$63.00	\$63.00	\$63.00	ICB
Change Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Restore Charge	\$34.20	\$34.20	\$34.20	\$34.20	ICB

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.10 Business Terminals *continued*

B. Rates and Charges *continued*

1. Orlando *continued*

a. Flat Service *continued*

(1) With Telephone Number *continued*

(b) Qualified IBL/VersiPak Customers

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$50.00	\$50.00	\$50.00	\$50.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

(N)

(N)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.10 Business Terminals *continued*

B. Rates and Charges *continued*

1. Orlando *continued*

a. Flat Service *continued*

(2) Without Telephone Number

(a) Non-IBL/VersiPak Customers (T)

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$24.03	\$22.83	\$20.43	\$19.22	ICB
Nonrecurring Charge – Initial	\$47.60	\$47.60	\$47.60	\$47.60	ICB
Nonrecurring Charge - Each Add'l	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Move Charge	\$63.00	\$63.00	\$63.00	\$63.00	ICB
Change Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Restore Charge	\$34.20	\$34.20	\$34.20	\$34.20	ICB

(b) Qualified IBL/VersiPak Customers (N)

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$50.00	\$50.00	\$50.00	\$50.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

* *Certain material previously located on this sheet is now found on Sheet 92.21.14.1*

(M)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.10 Business Terminals *continued*

B. Rates and Charges *continued*

1. Orlando *continued*

b. Message Service (Message Usage Charges Apply) (M)

(1) With Telephone Number

(a) Non-IBL/VersiPak Customers (T)

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB	
Nonrecurring Charge – Initial	\$47.60	\$47.60	\$47.60	\$47.60	ICB	
Nonrecurring Charge - Each Add'l	\$11.00	\$11.00	\$11.00	\$11.00	ICB	
Move Charge	\$63.00	\$63.00	\$63.00	\$63.00	ICB	
Change Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB	
Restore Charge	\$34.20	\$34.20	\$34.20	\$34.20	ICB	(M)

(b) Qualified IBL/VersiPak Customers (N)

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00	
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Change Charge	\$50.00	\$50.00	\$50.00	\$50.00	
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	(N)

* Certain material found on this sheet was previously located on Sheet 92.21.14

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.10 Business Terminals *continued*

B. Rates and Charges *continued*

1. Orlando *continued*

b. Message Service (Message Usage Charges Apply) *continued*

(2) Without Telephone Number

(a) Non-IBL/VersiPak Customers (T)

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Nonrecurring Charge – Initial	\$47.60	\$47.60	\$47.60	\$47.60	ICB
Nonrecurring Charge - Each Add'l	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Move Charge	\$63.00	\$63.00	\$63.00	\$63.00	ICB
Change Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Restore Charge	\$34.20	\$34.20	\$34.20	\$34.20	ICB

(b) Qualified IBL/VersiPak Customers (N)

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00	
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Change Charge	\$51.50	\$51.50	\$51.50	\$51.50	
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	(N)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.10 Business Terminals *continued*

B. Rates and Charges *continued*

2. Tampa

a. Flat Service

(1) With Telephone Number

(a) Non-IBL/VersiPak Customers (T)

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$28.35	\$28.35	\$28.35	\$28.35	ICB
Nonrecurring Charge – Initial	\$58.65	\$58.65	\$58.65	\$58.65	ICB
Nonrecurring Charge - Each Add'l	\$10.50	\$10.50	\$10.50	\$10.50	ICB
Move Charge	\$58.65	\$58.65	\$58.65	\$58.65	ICB
Change Charge	\$10.50	\$10.50	\$10.50	\$10.50	ICB
Restore Charge	\$13.50	\$13.50	\$13.50	\$13.50	ICB

(b) Qualified IBL/VersiPak Customers (N)

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$51.50	\$51.50	\$51.50	\$51.50
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

* *Certain material previously located on this sheet is now found on Sheet 92.21.16.1*

(M)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.10 Business Terminals *continued*

B. Rates and Charges *continued*

2. Tampa

a. Flat Service

(2) Without Telephone Number

(a) Non-IBL/VersiPak Customers

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	
Monthly Recurring Charge	\$28.35	\$28.35	\$28.35	\$28.35	
Nonrecurring Charge – Initial	\$58.65	\$58.65	\$58.65	\$58.65	ICB
Nonrecurring Charge - Each Add'l	\$10.50	\$10.50	\$10.50	\$10.50	ICB
Move Charge	\$58.65	\$58.65	\$58.65	\$58.65	ICB
Change Charge	\$10.50	\$10.50	\$10.50	\$10.50	ICB
Restore Charge	\$13.50	\$13.50	\$13.50	\$13.50	

(b) Qualified IBL/VersiPak Customers

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$51.50	\$51.50	\$51.50	\$51.50
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

* *Certain material found on this sheet was previously located on Sheet 92.21.16*

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.10 Business Terminals *continued*

B. Rates and Charges *continued*

2. Tampa *continued*

b. Message Service (Message Usage Charges Apply)

(1) With Telephone Number

(a) Non-IBL/VersiPak Customers (T)

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$16.50	\$16.50	\$16.50	\$16.50	ICB
Nonrecurring Charge – Initial	\$58.65	\$58.65	\$58.65	\$58.65	ICB
Nonrecurring Charge - Each Add'l	\$0.00	\$0.00	\$0.00	\$0.00	ICB
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00	ICB
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00	ICB
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00	ICB

(b) Qualified IBL/VersiPak Customers (N)

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$40.00	\$40.00	\$40.00	\$40.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

* *Certain material previously located on this sheet is now found on Sheet 92.21.17.1*

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.10 Business Terminals *continued*

B. Rates and Charges *continued*

2. Tampa *continued*

b. Message Service (Message Usage Charges Apply) *continued*

(2) Without Telephone Number *continued*

(a) Non-IBL/VersiPak Customers

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$16.50	\$16.50	\$16.50	\$16.50	ICB	(M)
Nonrecurring Charge – Initial	\$58.65	\$58.65	\$58.65	\$58.65	ICB	(T)
Nonrecurring Charge - Each Add'l	\$0.00	\$0.00	\$0.00	\$0.00	ICB	
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00	ICB	
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00	ICB	
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00	ICB	(M)

(b) Qualified IBL/VersiPak Customers

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00	(N)
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Change Charge	\$40.00	\$40.00	\$40.00	\$40.00	
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	(N)

* *Certain material found on this sheet was previously located on Sheet 92.21.17*

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.10 Business Terminals *continued*

B. Rates and Charges *continued*

3. Daytona Beach

a. Flat Service

(1) With Telephone Number

(a) Non-IBL/VersiPak Customers (T)

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$24.03	\$22.83	\$20.43	\$19.22	ICB
Nonrecurring Charge – Initial	\$47.60	\$47.60	\$47.60	\$47.60	ICB
Nonrecurring Charge - Each Add'l	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Move Charge	\$63.00	\$63.00	\$63.00	\$63.00	ICB
Change Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Restore Charge	\$34.20	\$34.20	\$34.20	\$34.20	ICB

(b) Qualified IBL/VersiPak Customers (N)

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00	
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Change Charge	\$40.00	\$40.00	\$40.00	\$40.00	
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	(N)

* *Certain material previously located on this sheet is now found on Sheet 92.21.18.1*

(M)

 (M)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.10 Business Terminals *continued*

B. Rates and Charges *continued*

3. Daytona Beach *continued*

(2) Without Telephone Number *continued*

(a) Non-IBL/VersiPak Customers

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$24.03	\$22.83	\$20.43	\$19.22	ICB
Nonrecurring Charge – Initial	\$47.60	\$47.60	\$47.60	\$47.60	ICB
Nonrecurring Charge - Each Add'l	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Move Charge	\$63.00	\$63.00	\$63.00	\$63.00	ICB
Change Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Restore Charge	\$34.20	\$34.20	\$34.20	\$34.20	ICB

(b) Qualified IBL/VersiPak Customers

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$40.00	\$40.00	\$40.00	\$40.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

* *Certain material found on this sheet was previously located on Sheet 92.21.18*

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.10 Business Terminals *continued*

B. Rates and Charges *continued*

3. Daytona Beach *continued*

b. Message Service (Message Usage Charges Apply)

(1) With Telephone Number

(a) Non-IBL/VersiPak Customers (T)

	<u>Monthly</u>	<u>12</u> <u>Months</u>	<u>24</u> <u>Months</u>	<u>36</u> <u>Months</u>	<u>60</u> <u>Months</u>
Monthly Recurring Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Nonrecurring Charge – Initial	\$47.60	\$47.60	\$47.60	\$47.60	ICB
Nonrecurring Charge - Each Add'l	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Move Charge	\$63.00	\$63.00	\$63.00	\$63.00	ICB
Change Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Restore Charge	\$34.20	\$34.20	\$34.20	\$34.20	ICB

(b) Qualified IBL/VersiPak Customers (N)

	<u>12</u> <u>Months</u>	<u>24</u> <u>Months</u>	<u>36</u> <u>Months</u>	<u>60</u> <u>Months</u>
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$40.00	\$40.00	\$40.00	\$40.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

* Certain material previously located on this sheet is now found on Sheet 92.21.19.1

(N)
 (M)
 (M)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*6.2 SERVICE DESCRIPTIONS AND RATES *continued*6.2.10 Business Terminals *continued*B. Rates and Charges *continued*3. Daytona Beach *continued*b. Message Service (Message Usage Charges Apply) *continued*(2) Without Telephone Number *continued* (M)

(a) Non-IBL/VersiPak Customers (T)

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB	
Nonrecurring Charge – Initial	\$47.60	\$47.60	\$47.60	\$47.60	ICB	
Nonrecurring Charge - Each Add'l	\$11.00	\$11.00	\$11.00	\$11.00	ICB	
Move Charge	\$63.00	\$63.00	\$63.00	\$63.00	ICB	
Change Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB	
Restore Charge	\$34.20	\$34.20	\$34.20	\$34.20	ICB	(M)

(b) Qualified IBL/VersiPak Customers (N)

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00	
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Change Charge	\$40.00	\$40.00	\$40.00	\$40.00	
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	(N)

* *Certain material found on this sheet was previously located on Sheet 92.21.19*

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.11 Bonded Integrated Service Offerings

A. VersiPak Mach2 Service

1. Description

VersiPak Mach2 Service consists of 3.0 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 equivalent voice channels with any of the remaining bandwidth sold as Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both analog and digital. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

<u>VersiPak Mach2</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	512 Kbps (8 Channels)	2304 Kbps	Customer Specific	3 Mbps
Voice & Internet	36 Channels	48 Channels	N/A	N/A

*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

- Internet channels must be ordered in increments of 256 Kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

(N)

(N)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*6.2 SERVICE DESCRIPTIONS AND RATES *continued*6.2.11 Bonded Integrated Service Offerings *continued*A. VersiPak Mach2 Service *continued*

2. Rates and Charges (All Markets)

a. Flat Rate Service

(1) Business Lines

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

(2) Analog Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

(N)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*6.2 SERVICE DESCRIPTIONS AND RATES *continued*6.2.11 Bonded Integrated Service Offerings *continued*

(N)

A. VersiPak Mach2 Service *continued*2. Rates and Charges (All Markets) *continued*a. Flat Rate Service *continued*

(3) Digital Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

(4) PRI Channels

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$40.00	\$36.75	\$33.50	\$30.75
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.11 Bonded Integrated Service Offerings *continued*

(N)

A. VersiPak Mach2 Service *continued*

2. Rates and Charges (All Markets) *continued*

a. Flat Rate Service *continued*

(6) Business Terminals

(a) With Telephone Number

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

(b) Without Telephone Number

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*6.2 SERVICE DESCRIPTIONS AND RATES *continued*6.2.11 Bonded Integrated Service Offerings *continued*

(N)

A. VersiPak Mach2 Service *continued*2. Rates and Charges (All Markets) *continued*b. Message Rate Service (Message Usage Charges Apply) *continued*

(3) Digital Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$23.25	\$21.50	\$19.00	\$19.00
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

(4) PRI Channels

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$28.25	\$26.50	\$24.00	\$24.00
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.11 Bonded Integrated Service Offerings *continued* (N)

A. VersiPak Mach2 Service *continued* |

2. Rates and Charges (All Markets) *continued* |

b. Message Rate Service (Message Usage Charges Apply) *continued* |

(5) Mach IPRI Facility |

	12	24	36	60	
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00	
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00	
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00	
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00	
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00	
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00	

(N)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.11 Bonded Integrated Service Offerings *continued*

B. VersiPak Mach3 Service *continued*

2. Rates and Charges (All Markets) *continued*

a. Flat Rate Service *continued*

(3) Digital Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

(4) PRI Channels

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$40.00	\$36.75	\$33.50	\$30.75
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

(N)

(N)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.11 Bonded Integrated Service Offerings *continued*

(N)

B. VersiPak Mach3 Service *continued*

2. Rates and Charges (All Markets) *continued*

a. Flat Rate Service *continued*

(5) Mach IPRI Facility

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.11 Bonded Integrated Service Offerings *continued*

(N)

B. VersiPak Mach3 Service *continued*

2. Rates and Charges (All Markets) *continued*

1

a. Flat Rate Service *continued*

(6) Business Terminals

(a) With Telephone Number

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

(b) Without Telephone Number

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

|
|
(N)

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SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*6.2 SERVICE DESCRIPTIONS AND RATES *continued*6.2.11 Bonded Integrated Service Offerings *continued*B. VersiPak Mach3 Service *continued*2. Rates and Charges (All Markets) *continued*b. Message Rate Service (Message Usage Charges Apply) *continued*

(3) Digital Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$23.25	\$21.50	\$19.00	\$19.00
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

(4) PRI Channels

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$28.25	\$26.50	\$24.00	\$24.00
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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(N)

(N)

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*

6.2 SERVICE DESCRIPTIONS AND RATES *continued*

6.2.11 Bonded Integrated Service Offerings *continued*

(N)

B. VersiPak Mach3 Service *continued*

2. Rates and Charges (All Markets) *continued*

b. Message Rate Service (Message Usage Charges Apply) *continued*

(5) Mach IPRI Facility

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

(N)

Date Issued: August 18, 2003

Date Effective: August 19, 2003

Issued By: Carolyn Marek, Vice President - Regulatory Affairs
233 Bramerton Court
Franklin, Tennessee 37069
(615) 376-6404

FLL0311

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES *continued*6.2 SERVICE DESCRIPTIONS AND RATES *continued*6.2.11 Bonded Integrated Service Offerings *continued*B. VersiPak Mach3 Service *continued*2. Rates and Charges (All Markets) *continued*b. Message Rate Service (Message Usage Charges Apply) *continued*

(6) Business Terminals

(a) With Telephone Number

	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
Monthly Recurring Charge	\$23.25	\$21.50	\$19.00	\$19.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

(b) Without Telephone Number

	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
Monthly Recurring Charge	\$23.25	\$21.50	\$19.00	\$19.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

Date Issued: November 6, 2003

Date Effective: November 7, 2003

Issued By: Carolyn Marek, Vice President - Regulatory Affairs
233 Bramerton Court
Franklin, Tennessee 37069
(615) 376-6404

FLL0316

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

7.2 BEST CHOICE PROMOTION

One of the following two promotional options is available to new and existing Customers through March 30, 2002.

1. Customers who order VersiPak or Integrated Business Line Service and enter into a 24 month term agreement prior to March 30, 2002 will receive the service at the 36-month term rate.

Or

2. Customers who order Digital Trunk Service, ISDN PRI Two-Way Service or Basic Business Line Service prior to March 30, 2002 will receive the following discounted rate:

- Sign a contract for a 12 month term and get pricing at the 24 month term rate;

Sign a contract for a 24 month term and get pricing at the 36 month term rate; or

- Sign a contract for a 36 month term and get pricing at the 60 month term rate.

This promotion is valid through March 30, 2002.

(N)

(N)

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

7.3 SATISFACTION GUARANTEE PROMOTION

This promotion is available to new and existing Customers who enter into a new term agreement with the Company of not less than 36 months and where capabilities exist for any of the following services: (N)

Integrated Business Line, VersiPak, ISDN PRI Two-Way, Digital Trunks, Dedicated Internet Access T1, Dedicated Web Hosting, InterLATA Private Line T1 (off-net specifically excluded) or IntraLATA Private Line T1.

If the Customer is not satisfied with the Company's service and notifies the Company in writing within 90 days of inception of the applicable service, the Customer may cancel that service without incurring termination charges. The Company will reimburse the Customer up to \$750 per T-1 for the nonrecurring and/or access charges and/or long distance PIC charges the Customer incurred or will incur upon switching to another provider. Termination liability charges will be applied for cancellation of service after the first ninety (90) days of service.

This promotion is available to Customers who entered into a new term agreement as described above from December 1, 2001 through March 30, 2002. (N)

Date Issued: January 8, 2002

Date Effective: January 9, 2002

Issued By: **Carolyn Marek, Vice President - Regulatory Affairs**
233 Bramerton Court
Franklin, Tennessee 37069
(615) 376-6404

FLL0201

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

7.4 "MISSION POSSIBLE" Promotion (T)

The following "Mission Possible" promotion packages are available to Customers who subscribe to the Company's Integrated Business Line or VersiPak service between April 4 and December 31, 2002. Service must be installed no later than January 31, 2003. Each package can include voice, Internet and toll service. The Customer may mix any combination of voice and Internet channels within each package. Voice channels can include business lines, trunks or any combination thereof. Customers must maintain the product channel minimums and maximums for their particular package throughout the contract term. Customers purchasing a Mission Possible promotion package will receive Combined Caller ID, Call Forwarding, Call Waiting and Hunting services at no extra charge. Additional charges may apply where service is provided on an Off-Net basis. (T)

Flat Service Packages

<u>Package</u>	<u>Term</u>	<u>Number of Channels</u>	<u>Monthly Recurring Charge</u>
Max	36 Months	21 – 24	\$875
Mid	36 Months	16 – 20	\$775
Mini	36 Months	8 – 15	\$580

Measured Rate Service Packages

<u>Package</u>	<u>Term</u>	<u>Number of Channels</u>	<u>Monthly Recurring Charge</u>
Max	36 Months	21 – 24	\$820
Mid	36 Months	16 – 20	\$720
Mini	36 Months	8 – 15	\$520

Message Rate Service Packages

<u>Package</u>	<u>Term</u>	<u>Number of Channels</u>	<u>Monthly Recurring Charge</u>
Max	36 Months	21 – 24	\$820
Mid	36 Months	16 – 20	\$720
Mini	36 Months	8 – 15	\$520

Date Issued:	September 20, 2002	Effective: September 21, 2002
Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404	

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

7.5 "FREE 4 THIRTY"

Qualified new End-User, non-carrier Customers who purchase the Company's services pursuant to a 24-month term agreement will receive a voucher to be used for one month's service. The Customer who purchases services for a term of 36 months will receive a voucher for 1.5 months service. The Customer who purchases services for term of 60 months will receive a voucher for two months service. This offer is subject to the termination liability provisions specified in this tariff. In the event the contract is breached, the voucher is rendered null and void.

The following terms and conditions apply to this offer:

1. This offer is available only to new end-user Customers. Wholesale and carrier Customers are not eligible to participate.
2. This offer is available on a first-come, first-serve basis to the first 150 Customers. The Company reserves the right to limit the number of Customers to which this offer is extended.
3. Contracts must be executed before December 31, 2002.
4. The amount of the voucher will equal the regular monthly recurring charges for the services ordered at the time the contract is executed. Nonrecurring move/change/restore charges, connection charges, measured and/or message usage charges, toll charges, directory assistance charges, Customer-originated trace charges, off-net charges, taxes, surcharges and franchise fees are not included.

(T)

SECTION 7 – PROMOTIONAL OFFERINGS *continued*7.5 "FREE 4 THIRTY" *continued*

5. The Company will specify the month in which the voucher may be redeemed. (N)
- For the Customer signing a 24-month contract, the redemption period will be the first month of service.
 - For the Customer signing a 36-month contract, the first voucher must be redeemed and applied to the first month of service. The voucher for the remaining half-month of service must be redeemed and applied to the thirteenth month of the contract.
- and applied to the first month of service. The second voucher must be redeemed and applied to the thirteenth month of service. The Company will specify the redemption dates upon execution of the contract.
6. Termination of the service contract will result in the assessment of term liability charges as specified in this tariff. Termination of the service contract during the redemption period will result in the cancellation of the Customer's voucher(s). To the extent a Customer has already redeemed its voucher(s), the redemption value will be added to the amount of the term liability.
7. The Customer must notify the Company immediately in the event of a lost or stolen voucher. Failure to notify the Company in a timely manner will result in the cancellation of the voucher. Vouchers not redeemed during the specified redemption period will be declared null and void.
8. This offer may not be used with any other Time Warner Telecom promotion. (N)

Date Issued: July 3, 2002

Effective: July 4, 2002

Issued By: Carolyn Marek, Vice President - Regulatory Affairs
233 Bramerton Court
Franklin, Tennessee 37069
(615) 376-6404

FLL0209

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

7.6 "MORE THAN LOCAL "Promotion

The Company will offer 1+ and Toll Free 8XX toll services at a flat rate of \$0.049 per minute for Customers who sign a 12-, 24- or 36-month contract on or before December 31, 2002. The following terms apply:

(T)
(T)

1. Customers must purchase or currently subscribe to one or more of the following Company services: Digital Trunk; ISDN PRI; Business Line; Integrated Business Line; or VersiPak.
2. This offer is available to new Customers, existing Customers who do not currently subscribe to the Company's toll services and to existing Customers whose current toll services contract is up for renewal.
3. Contract must be executed by close of business December 31, 2002. Service must be installed by January 31, 2003.
4. Offer includes 1+ and Toll Free 8XX Intrastate, Interstate and IntraLATA domestic toll services. Calls from the mainland United States to Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, international locations (including Canada and Mexico) and Hawaii intra-island calling are excluded.
5. Offer does not apply to Switchless Long Distance, Calling Card or Operator Services/Directory Assistance usage.
6. Offer does not apply to additional Customer locations that are Remote/Switchless in nature.
7. No volume commitment is required.

(T)
(T)

Date Issued: September 20, 2002 Effective: September 21, 2002
Issued By: Carolyn Marek, Vice President - Regulatory Affairs
233 Bramerton Court
Franklin, Tennessee 37069
(615) 376-6404

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

7.7 "TEE-IT-UP"! PROMOTION

(N)

Customers may purchase a full T1 circuit of Voice Service and a full T1 circuit of Dedicated Internet Access for one package price. The Voice Service may consist of either 24 digital trunks (including the digital facility) or on IDSN PRI Standard product.

<u>Term</u>	<u>Service Type</u>	<u>Price</u>
24 Months	Flat	\$1,300.00
24 Months	Measured or Message	\$1,050.00
36 Months	Flat	\$1,200.00
36 Months	Measured or Message	\$ 950.00

The following rules apply to this promotion:

1. Customer must purchase one full T1 circuit of voice service and one full T1 circuit of Dedicated Internet Access to qualify for promotional package pricing.
2. Additional voice features (e.g., Disaster Routing, Individual Telephone Numbers, etc.) are not included in the promotion package pricing. Additional charges will apply.
3. Customers must sign a 24- or 36-month contract to qualify for this promotion. Termination liability (as described elsewhere in this price list) applies for cancellation of service prior to the expiration of the contract term.
4. This promotion is available only to business end-user customers. Internet Service Providers and telecommunications carriers are ineligible.
5. The promotion package pricing does not apply to products not included in the promotion. This promotion is not valid in conjunction with any other Time Warner Telecom product promotions.
6. Usage fees (i.e., measured/message rate and toll charges) are not included in the promotion package pricing and will be charged in addition to the promotional rate.

(N)

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

- 7.7 "TEE-IT-UP"! PROMOTION *continued* (N)
7. Non-standard voice applications (i.e., termination-only minutes of usage that originate at the customer location and terminate through the Company's switch to the public switched telephone network, applications involving more than 200,000 total local minutes of inbound and outbound use and calling-card related applications) are not eligible for this promotion.
 8. Customers may purchase more than one promotional package, and they may purchase additional Voice and/or Internet T1 circuits at the promotional rate. Customers who purchase multiple packages and/or additional T1 circuits pursuant to this promotion must have the same local usage service type (flat, measured or message rated) for all voice T1 circuits.
 9. This promotion applies only to new orders executed during the promotional period and subsequent augments requested by same customers during the promotional period. Customers within three (3) months of expiration of a term agreement may renew such term agreements at the promotional rates.
 10. Standard price list rates apply to all service augmentations requested after the promotional period.
 11. Applicable taxes and surcharges will be billed at standard rates. Federal Subscriber Line Charges are included in the package price.
 12. All monthly recurring charges for promotional packages will be billed in advance of service. (N)
 13. Promotion expires March 31, 2003. Service must be installed by May 9, 2003.

Date Issued: November 18, 2002

Effective: November 19, 2002

Issued By: Carolyn Marek, Vice President - Regulatory Affairs
233 Bramerton Court
Franklin, Tennessee 37069
(615) 376-6404

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

7.8 GROW YOUR OWN BUSINESS WITH VOICE SERVICES *continued* (N)

7.8.3 Rates and Charges

A. Digital Trunks

1. Digital Trunks – Flat Rated Service

12 Month Term	\$575.00
24 Month Term	\$475.00
36 Month Term	\$375.00

2. Digital Trunks – Message and Measured Rated Service

12 Month Term	\$325.00
24 Month Term	\$300.00
36 Month Term	\$275.00

B. ISDN PRI Standard

1. ISDN PRI Standard – Flat Rated Service

12 Month Term	\$700.00
24 Month Term	\$600.00
36 Month Term	\$500.00

2. ISDN PRI Standard – Message and Measured Rated Service

12 Month Term	\$400.00
24 Month Term	\$375.00
36 Month Term	\$350.00

SECTION 7 – PROMOTIONAL OFFERINGS *continued*7.8 GROW YOUR OWN BUSINESS WITH VOICE SERVICES *continued*

(N)

7.8.3 Rates and Charges *continued*

D. Business Expansion Service

Per Rate Center

Daytona Beach	\$125.00
Orlando	\$125.00
Tampa	\$125.00

E. Expanded Exchange Service

Per Trunk/Channel

Daytona Beach	\$ 15.00
Orlando	\$ 10.00
Tampa	\$ 15.00

Per PRI

Daytona Beach	\$200.00
Orlando	\$150.00
Tampa	\$200.00

F. Long Distance

Per Minute Rate	\$0.047
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(N)

Date Issued: March 11, 2003

Effective: April 1, 2003

Issued By: **Carolyn Marek, Vice President - Regulatory Affairs**
 233 Bramerton Court
 Franklin, Tennessee 37069
 (615) 376-6404

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

7.8 GROW YOUR OWN BUSINESS WITH VOICE SERVICES *continued* (N)

7.8.4 Terms of Promotion |

A. This promotion is effective April 1 through June 30, 2003. Service must be installed no later than July 31, 2003. |

B. Customer must sign a 12-, 24- or 36-month contract to qualify. |

C. Customer must select one of the following voice service local facilities: ISDN PRI Standard; Digital Trunk; Individual Business Line; or VersiPak. |

D. Supplemental voice features are not included in the promotional price and are available for an additional charge as service and facilities permit. |

E. Local usage fees for measured and message rated service are not included in the promotional price. |

F. Non-standard voice applications including terminating-only minutes of usage (those applications originating from the Customer and terminating through the Company’s switch to the public switched telephone network), applications involving more than 200,000 total local minutes of usage (inbound and outbound) and Calling Card related applications are eligible for this promotion. |

G. Customers may purchase more than one promotional package. (N)

H. This promotion applies only to new service orders signed by Customers during the promotion period and to subsequent service augments requested by the same Customer during the promotional period. Customers within three months of expiration of an existing term agreement for service may renew the term agreement at the promotional rate.

Date Issued:	March 11, 2003	Effective:	April 1, 2003
Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404		

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

- 7.8 GROW YOUR OWN BUSINESS WITH VOICE SERVICES *continued* (N)
- 7.8.4 Terms of Promotion *continued*
- I. Applicable taxes and surcharges, including Federal Subscriber Line Charge, will be billed at standard rates.
 - J. All monthly recurring charges will be billed in advance of service.
 - K. Termination liability as described elsewhere in this tariff applies to early termination.
 - L. Promotional pricing does not apply to products not included in the promotion. This promotion is not valid in conjunction with any other Time Warner Telecom product promotion. (N)

Date Issued: March 11, 2003

Effective: April 1, 2003

Issued By: **Carolyn Marek, Vice President - Regulatory Affairs**
233 Bramerton Court
Franklin, Tennessee 37069
(615) 376-6404

FLL0302

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

7.9 GRAND SLAM PROMOTION

(N)

Qualified new End-User, non-carrier, non-ISP Customers who purchase the Company’s services pursuant to a 24-month term agreement will receive an invoice credit for one month’s service. Customers who purchase services for a term of 36 months will receive an invoice credit for two months service. Customers who purchase services for a term of 60 months will receive an invoice credit for three months service. This offer is subject to the termination liability provisions specified in this tariff. In the event the contract is breached, this offer is rendered null and void.

The following terms and conditions apply to this offer:

- 7.9.1 This offer is available only to new end-user customers. Wholesale and carrier customers and Internet Service Providers are not eligible to participate.
- 7.9.2 This offer is available on a first-come, first-serve basis to the first 200 customers nationwide. The Company reserves the right to limit the number of Customers to which this offer is extended.
- 7.9.3 This promotion is effective July 1 through September 30, 2003. Contracts must be executed before September 30, 2003.
- 7.9.4 The amount of the credit will equal the regular monthly recurring charges for the services ordered at the time the contract is executed. Nonrecurring move/change/restore charges, connection charges, measured and/or message usage charges, toll charges, directory assistance charges, customer originated trace charges, off-net charges, taxes, surcharges and franchise fees are not included.

(N)

Date Issued:	June 9, 2003	Effective:	July 1, 2003
Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404		

FLL0307

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

7.9 GRAND SLAM PROMOTION *continued*

(N)

7.9.5 The Company will specify the month in which the credit will be issued.

For customers signing a 24-month contract, the credit will be issued in the second month (after payment of the first invoice).

For customers signing a 36-month contract, the first credit will be issued in the second month (after payment of the first invoice). The second credit will be issued in the 13th month of the service term.

For customers signing a 60-month contract, first credit will be issued in the second month (after payment of the first invoice). The second credit will be issued in the 13th month of the service term. The third credit will be issued in the 25th month of the service term.

7.9.6 Termination of the service contract will result in the assessment of term liability charges as specified in this tariff. Termination of the service contract during the redemption period will result in the cancellation of the Customer’s credit(s). To the extent a Customer has already received its credit(s), the amount of the credit(s) issued will be added to the amount of the term liability.

7.9.7 This offer may not be used with any other Time Warner Telecom promotion

(N)

Date Issued:	June 9, 2003	Effective:	July 1, 2003
Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404		

FLL03

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

7.10 Time Warner Telecom 4th Quarter 2003 Promotion

(N)

7.10.1 Description

The Time Warner Telecom 4th Quarter 2003 Promotion allows Customers to combine VersiPak and IBL local voice and Internet services with toll service. Customers may select the exact number of voice and Internet channels needed to best suit their individual service needs. All packages include the Internet, local voice channels (Business Lines, Digital Trunks or Analog Trunks) and the Company’s LD Split toll service. Rates and charges for the Company’s LD Split service are Company’s Toll Services tariff. Customers who select Business Lines for voice channels may also select four (4) business line features at no additional charge. Customer may mix and max their voice and Internet channels, subject to the following limitations:

	Minimum Number of <u>Channels</u>	Maximum Number of <u>Channels</u>
Voice	6	22
Internet	128K	1024K

(N)

Date Issued:	September 24, 2003	Effective:	October 1, 2003
Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404		

SECTION 7 – PROMOTIONAL OFFERINGS *continued*7.10 Time Warner Telecom 4th Quarter 2003 Promotion *continued*

(N)

7.10.2 Rates and Charges

A. Flat Rate Service

<u>Package</u>	<u>Term</u>	Number of <u>Channels</u>	Monthly Recurring <u>Charge</u>
Advantage	24	16-20	\$620.00
Advantage	36	16-20	\$581.25
Premier	24	21-24	\$656.25
Premier	36	21-24	\$612.50

B. Measured Rate Service

<u>Package</u>	<u>Term</u>	Number of <u>Channels</u>	Monthly Recurring <u>Charge</u>
Advantage	24	16-20	\$576.00
Advantage	36	16-20	\$540.00
Premier	24	21-24	\$615.00
Premier	36	21-24	\$574.00

C. Message Rate Service

<u>Package</u>		Number of <u>Channels</u>	Monthly Recurring <u>Charge</u>
Advantage	24	16-20	\$576.00
Advantage	36	16-20	\$540.00
Premier	24	21-24	\$615.00
Premier	36	21-24	\$574.00

(N)

Date Issued: September 24, 2003

Effective: October 1, 2003

Issued By: Carolyn Marek, Vice President - Regulatory Affairs
233 Bramerton Court
Franklin, Tennessee 37069
(615) 376-6404

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

7.10 Time Warner Telecom 4th Quarter 2003 Promotion *continued* (N)

7.10.3 Terms and Conditions of Promotion |

A. Promotional pricing is effective October 1, 2003 through January 30, 2004. |

B. This promotion is available only to new, end-user Customers. New Customers who subscribe to the Company’s service during the promotional period may augment their service with additional promotional channels during the promotional period. Internet Service Providers are not eligible for this promotion. |

C. Customer must sign a 24 or 36 month contract (36 months only for VersiPak IPRI customers) to qualify for promotional rates. |

D. Customers who purchase message or measured service packages will be assessed the message/measured monthly recurring charge specified herein, plus usage charges on all voice channels. |

E. Promotional pricing applies only to the specific products mentioned herein. |

F. Termination liability charges apply to early termination of the service contract. Order Modification and/or Expedite Fees apply as specified in this tariff. |

G. Applicable taxes and surcharges, including Federal Subscriber Line Charge, will be billed at standard rates. |

H. This promotion is not valid in conjunction with any other Time Warner Telecom product promotion. |

(N)

Date Issued: September 24, 2003 Effective: October 1, 2003
 Issued By: Carolyn Marek, Vice President - Regulatory Affairs
 233 Bramerton Court
 Franklin, Tennessee 37069
 (615) 376-6404

SECTION 7 – PROMOTIONAL OFFERINGS *continued***7.11 PRI Powerflex Promotion****7.11.1 Description**

The Company is offering the following promotional rates for the PRI services listed below in the Daytona Beach and Orlando markets only. The following terms and conditions apply to this offer:

- A. This offer is available only to new and existing End User and Internet Service Provider Customers. ISP Customers are eligible for discounted pricing only on PRI IMPS product. Wholesale and Carrier Customers are not eligible to participate.
- B. Discounted pricing is offered on a first-come, first-serve basis until July 30, 2004 or as long as facilities are available, whichever occurs first. Discounted rates may not be available in all markets. The Company reserves the right to limit the number of Customers to which this offer is extended. (T)
- C. Contracts must be executed before by close of business Friday, July 30, 2004. Service must be activated no later than September 17, 2004. (T)
- D. Discounted pricing applies only to monthly recurring charges for the service purchased. It does not apply to PRI features, nor does it apply to outbound-only flat rated service or to PRIs with estimated monthly usage exceeding 200,000 minutes. Nonrecurring charges including, but not limited to, installation, move, change and restore charges will apply at the rates specified in this tariff.
- E. All applicable taxes, surcharges and Federal Subscriber Line Charge will be assessed as appropriate and will not be discounted as part of this promotion. (T)

Date Issued:	May 27, 2004	Effective:	May 29, 2004
Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404		

FLL0407

SECTION 7 – PROMOTIONAL OFFERINGS *continued*7.11 PRI Powerflex Promotion *continued*7.11.1 Description *continued*

- F. Termination of the service contract will result in the assessment of term liability charges as specified in this tariff.
- G. This offer cannot be combined with any other promotion aside from the FlexCall Free Long Distance Bundle Promotion, which is being offered in select regions. (T)
(T)

7.11.2 Rates

A. Daytona Beach

1. ISDN PRI Data Service

	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Group 1	\$448.00	\$384.00	\$384.00
Group 2	\$480.00	\$416.00	\$416.00
Group 3	\$448.00	\$384.00	\$384.00

2. ISDN PRI Inbound Modem Pool Service

	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Group 1	\$448.00	\$384.00	\$384.00
Group 2	\$480.00	\$416.00	\$416.00
Group 3	\$448.00	\$384.00	\$384.00

3. ISDN PRI Standard Service

	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Group 1	\$704.00	\$640.00	\$640.00
Group 2	\$736.00	\$672.00	\$672.00
Group 3	\$704.00	\$640.00	\$640.00

Date Issued: May 27, 2004

Effective: May 29, 2004

Issued By: **Carolyn Marek, Vice President - Regulatory Affairs**
233 Bramerton Court
Franklin, Tennessee 37069
(615) 376-6404

FLL0407

SECTION 7 – PROMOTIONAL OFFERINGS *continued*7.11 PRI Powerflex Promotion *continued*7.11.2 Rates *continued*

B. Orlando

1. ISDN PRI Data Service

	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	(T)
Group 1	\$448.00	\$384.00	\$384.00	
Group 2	\$480.00	\$416.00	\$416.00	
Group 3	\$448.00	\$384.00	\$384.00	

2. ISDN PRI Inbound Modem Pool Service

	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	(T)
Group 1	\$448.00	\$384.00	\$384.00	
Group 2	\$480.00	\$416.00	\$416.00	
Group 3	\$448.00	\$384.00	\$384.00	

3. ISDN PRI Standard Service

	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	(T)
Group 1	\$576.00	\$512.00	\$448.00	
Group 2	\$576.00	\$512.00	\$448.00	
Group 3	\$576.00	\$512.00	\$448.00	

Date Issued: December 2, 2003

Effective: December 3, 2003

Issued By: Carolyn Marek, Vice President - Regulatory Affairs
233 Bramerton Court
Franklin, Tennessee 37069
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FLL0319

SECTION 7 – PROMOTIONAL OFFERINGS *continued*

7.12 Jazz Up Your Network Promotion

Description

Customers who purchase VersiPak Mach2 or VersiPak Mach3 Service between February 16 and April 16, 2004, will receive an Apple mini iPOD (approximate retail value \$250). The following rules apply to this promotion:

- A. Promotion is available only to new and current end-user Customers. Wholesale customers and carriers are not eligible.
- B. All contracts must be executed by April 16, 2004.
- C. Termination liability (as described elsewhere in this tariff) applies for cancellation of service prior to the expiration of the contract term.
- D. Promotional offer is not available upon purchase of products not included in the promotion. This promotion is not valid in conjunction with any other Time Warner Telecom product promotions.
- E. Standard tariff rates apply to all service augmentations requested after the promotional period.
- F. Applicable taxes and surcharges will be billed at standard rates.

(N)

(N)

Date Issued:	February 10, 2004	Effective:	February 11, 2004
Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404		

TIME WARNER TELECOM OF FLORIDA, L.P.

Florida Tariff No. 1
First Revised Sheet 1
Cancels Original Sheet 1

TITLE PAGE
FLORIDA INTERLATA TELECOMMUNICATIONS TARIFF
OF
TIME WARNER TELECOM OF FLORIDA, L.P.

(T)

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of resold interLATA communication services provided by Time Warner Telecom of Florida, L.P. with principal offices located at 2301 Lucien Way, Suite 300, Maitland, Florida 32751. This tariff applies for services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Date Issued:	September 7, 2000	Effective:	September 8, 2000
Issued By:	Carolyn Marek, Vice President - Regulatory Affairs		
	233 Bramerton Court		
	Franklin, Tennessee 37069		
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FLO0004

CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION		SHEET	REVISION
1	First		27.0.2	Original
2	Twentieth	*	27.1	Fifth
2.1	Fourth	*	27.2	Fourth
3	Original		27.3	Third
4	Second		27.4	Original
5	Original		27.5	Second
6	Original		27.6	Original
7	Original		27.7	Original
8	Second		27.8	Original
9	Third		27.9	Original
10	Third		27.10	Original
11	First		28	Original
12	First		29	Second
13	Second		30	Fifth
14	First		30.0.1	Second
15	First		30.1	Sixth
16	First		30.2	First
16.1	First		30.2.1	First
17	Second		30.3	First
18	First		30.4	First
19	First		30.5	Second
20	First		30.6	First
21	First		30.6.1	First
22	First		30.7	First
22.1	Original		30.8	First
22.2	Original		30.9	Original
23	Second		30.10	Original
24	Original		30.11	Original
25	Original		30.12	Original
26	Second		30.12.1	Original
27	Sixth		30.12.2	Original
27.0.1	Original			

* Indicates new or revised sheet with this filing.

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CHECK SHEET, *continued*

SHEET	REVISION	SHEET	REVISION	
30.12.3	Original	47	Original	
30.12.4	Original	48	Original	
30.12.5	Original	49	Original	
30.12.6	Original	50	Original	
30.13	First	51	Original	*
30.13.1	Original	52	Original	*
30.13.2	Original			
30.13.3	Original			
30.13.4	Original			
30.13.5	Original			
30.13.6	Original			
30.14	First			
30.15	Original			
30.16	Original			
30.17	Original			
31	First			
32	Original			
33	First			
34	Original			
35	First			
36	Original			
37	Original			
38	Original			
39	Original			
40	Original			
41	Original			
42	Original			
43	Original			
44	Original			
45	Original			
46	Original			

** Indicates new or revised sheet with this filing.*

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ISSUED: February 19, 1998

EFFECTIVE: February 20, 1998

ISSUED BY: Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
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FLI9801.TMS

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Date Issued:	March 12, 2004	Effective:	March 13, 2004
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SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

D - Delete or Discontinue

I - Change Resulting in an Increase to a Customer's Bill

M - Moved from another Tariff Location

N - New

R - Change Resulting in a Reduction to a Customer's Bill

T - Change in Text or Regulation but no Change in Rate or Charge.

Date Issued:	March 12, 2004	Effective:	March 13, 2004
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TARIFF FORMAT SHEETS

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff pages in effect. Consult the check sheet for sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).1.

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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EFFECTIVE: February 20, 1998

ISSUED BY:

Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
233 Bramerton Court
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FL19801.TMS

SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Abbreviations

The following abbreviations are used herein only for the purposes indicated below:

C.O.	-	Central Office
FCC	-	Federal Communications Commission
FPSC	-	Florida Public Service Commission
IXC	-	Interexchange Carrier
LATA	-	Local Access and Transport Area
LEC	-	Local Exchange Carrier
MTS	-	Message Telecommunications Service
PBX	-	Private Branch Exchange

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, *continued*

1.2 Definitions

Authorized User - A person, firm, corporation or other entity who is authorized by the Customer to be connected to the service of the Customer under the terms and regulations of this tariff.

Carrier - Used throughout this tariff to refer to Time Warner Telecom of Florida, L.P. unless otherwise clearly indicated by the context. (T)

Company - Used throughout this tariff to refer to Time Warner Telecom of Florida, L.P. unless otherwise clearly indicated by the context. (T)

Customer - Any person, firm, partnership, corporation, or other entity which uses telecommunications services under the provisions and regulations of this tariff and is responsible for payment of charges.

Day Rate Period - After 8:00 am to, but not including, 5:00 pm Monday through Friday.

Dedicated Access Origination/Termination - Where originating or terminating access between the Customer and the interexchange carrier is provided on dedicated on dedicated circuits. The cost of these dedicated circuits is billed by the access provider to the Customer.

Dedicated Long Distance - The direct dial service over the Company's carrier's digital network via a DS1 connection between the Company's switch and the carrier's nearest hub.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Evening, Night and Weekend Rate Period - Applies to that portion of a call occurring from 5:00 PM to, but not including, 8:00 AM, Monday through Friday and all day on Saturday and Sunday.

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ISSUED BY: Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, *continued*

1.2 Definitions, *continued*

Holiday Rates - Holiday rates apply to that portion of a call occurring on Company recognized holidays. The Holiday Rate is equivalent to the Evening, Night and Weekend Rates. Holiday Rates apply on New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Integrated Business Line Service (IBL) - Service provided to Customers that allows the grouping of rate components to meet a Customer's specific needs.

Off-Net – Services provided by the Company which are carried in part on the Company's network. (N)

On-Net – Services provided by the Company which are carried entirely on the Company's network. (N)

Serving Wire Center - A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage. (N)

Switched Access Origination/Termination - Where origination or terminating access between the Customer and the interexchange is provided on local exchange company Feature Group circuits. The cost of switched Feature Group access is billed to the interexchange carrier. (N)

Switched Services - Services provided to Customers that utilize Time Warner switching equipment or Access Service for the origination of interLATA toll calls.

Switchless Services - Services provided to Customers that utilize another carriers' switching equipment or Access Service for the origination of interLATA toll calls.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

VersiPaK – Service provided to Customers that allows the grouping of rate components to meet a Customer's specific needs. (N)

(N)

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ISSUED BY: Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
233 Bramerton Court
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SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

This tariff is applicable to the provision by the Company of interLATA telecommunications services (T) within the State of Florida. The Company's services and facilities are furnished for communications (T) originating at specified points within the state of Florida. The service would either be provided via a switched or switchless environment and is available twenty-four (24) hours per day, seven (7) days per week.

The Company arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers in accordance with the terms and conditions set forth under this tariff.

When authorized by the Customer, the Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities to allow connection of a Customer's location to such other carrier's facilities. The Customer shall be responsible for all charges due for such service arrangement. (N)

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

The selling of interexchange communication service to uncertificated interexchange resellers is prohibited.

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ISSUED BY: Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
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FLI0105.TMS S

SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control, or when the Customer is using service in violation of the law or the provisions of this tariff.
- 2.2.3 All facilities provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an interexchange carrier for the Florida Public Service Commission.
- 2.2.6 The Company will not port or transfer the Customer's telephone number(s) to any other carrier unless and until the Customer satisfies all outstanding invoices due and payable to the Company.

(N)
|
(N)

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233 Bramerton Court
Franklin, TN 37069
(615) 376-6404

SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.3 Liabilities of the Company

2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur.

2.3.2 The Company shall be indemnified and held harmless by the Customer against:

- A.** claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities. (T)
- B.** All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by the Company. (T)

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ISSUED BY: Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.4 Credit Allowances for Interruption of Service

Credit allowance for service interruptions is limited to the charge for the initial minimum billing period for re-establishing the interrupted connection. A credit allowance will be given for any fixed monthly charges, upon written request of the Customer to the business office, for interruptions of 30 minutes or more.

(1)
(1)

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.5 Disconnection of Service by Carrier

The Company (Carrier), upon 5 working days written notice to the Customer may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1** Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2** A violation of any regulation governing the service under this tariff.
- 2.5.3** The Company has given the Customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4-113, F.A.C., Refusal or Discontinuance of Service by Company.
- 2.5.4** Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Customer travel cards when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new travel card codes to replace ones that have been deactivated.

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ISSUED BY: Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
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FL19802.TMS

SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.5 Disconnection of Service by Carrier, *continued*

2.5.5 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, The Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.5.6 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such services.

2.5.7 For periods of inactivity over sixty (60) days.

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.6 Deposits

The Company, to safeguard its interests, will require a Customer to make a cash deposit, or to post a bond, prior to the provision of long distance service, to be held by the Company as guarantee for payment of future charges.

Deposits will not be requested based on race, sex, creed, national origin, marital status, age, number of dependents, condition of physical handicap, source of income, or geographical area of business.

A cash deposit may not exceed the estimated charges applicable to a two month period of service. The payment of a cash deposit in no way relieves the Customer from complying with the Company's requirement for the prompt payment of bills.

After the Customer has established a twelve-month prompt payment record, the cash deposit will be refunded or credited to the Customer's account at the Customer's written request. Should the Customer's service be terminated prior to the completion of the term of the contract, the amount of the cash deposit will be forfeited.

The Company retains the right to assess additional cash deposit amounts should the Customer's billing history prove to be greater than originally estimated. Should a Customer fail to pay the additional amount, service could be terminated at the discretion of the Company.

The Company, when a Customer is terminating service before completion of the contract term, may apply the deposit to the satisfaction of overdue charges.

During the full contract period when the cash deposit is held, if required by the State Commission, simple annual interest will be added to the cash deposit amount collected. The rate of interest accrued will be based on identified Commission guidelines. Interest will be paid until the cash deposit is credited to the Customer's account or is refunded by the Company.

**Certain material previously found on this page is now located on Page 16.1.*

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.7 Advance Payments

The Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month. (T)

2.8 Taxes and Surcharges

All federal, state and local taxes and surcharges are listed as separate line items and are not included in the quoted rates. (T)

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.9 Billing of Calls

2.9.1 The Customer is responsible for payment of all charges for services and equipment furnished by the Company to the Customer or to an Authorized User of the Customer. All charges due are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported to the Company or its billing agent within two months after receipt of bill. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. (T)
|
(T)

2.9.2 The Customer shall be responsible for all calls placed by or through Customer's equipment by any person, including all charges placed using the Company's calling card services. Customers are responsible for the security and usage of all calling cards. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code. Customers may be required to accept a calling card number change if the Customer claims that unauthorized calls were made using his/her assigned number. (T)
(T)
(T)

2.10 [Reserved for Future Use] (D)
|
|

(D)

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ISSUED BY: Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
233 Bramerton Court
Franklin, TN 37069
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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.11 [Reserved For Future Use]

2.12 Cancellation by Customer

2.12.1 The Customer may cancel service by providing notice to the Company.

2.12.2 If the Customer terminates service prior to completion of a term commitment plan, the Customer will be liable for charges for the balance of the term based on an average of all previous months' usage. If the Customer's service is terminated prior to the completion of a term commitment plan, the amount of cash deposit for long distance service will be applied to termination charges.

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.13 Use of Service

2.13.1 Service may be used for any lawful purpose by the Customer or by any End User.

2.13.2 [Reserved for Future Use]

2.13.3 Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

2.13.4 [Reserved for Future Use]

2.13.5 [Reserved for Future Use]

2.14 [Reserved for Future Use]

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.15 Terminal Equipment

Company's facilities and service must be used with or terminated in Customer-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer. Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

2.16 Applicable Law

This tariff shall be subject to and construed in accordance with Florida law.

2.17 Assignment or Transfer

All service provided under this tariff is directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this Tariff shall apply to all such permitted transferees or assignees, as well as all conditions of service.

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.18 Cost of Collection and Repair

Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses.

2.19 Restoration of Service

Restoration of service shall be accomplished in accordance with Florida PSC rules and regulations.

2.20 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer. Such promotions will be filed by the Company in this tariff.

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.21 [Reserved for Future Use]

2.22 Credit Requirements

The Company reserves the right to deny or cancel service to entities which do not meet the Company's credit requirements or for whom credit information is not available.

2.23 Liability for Calling Card Fraud

The Customer is liable for the unauthorized use of the Company's service obtained through the fraudulent use of a Company calling card, provided that the unauthorized use occurs before the Company has been notified.

The Customer's liability for unauthorized use shall not exceed the lesser of \$50 or the amount of services obtained by unauthorized use prior to notification to the Company.

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.24 Automatic Number Identification

(N)

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service by tariff to any entity (ANI recipient) only under the following terms and conditions:

- 2.24.1** ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- 2.24.2** The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established Customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- 2.24.3** The ANI recipient or its designed billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

(N)

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FLO0312

DESCRIPTION OF SERVICE

3.1 Timing of Calls

3.1.1 Calculation of Usage Charges

(T)

Long distance usage charges are based on actual usage. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the network. Chargeable time does not include time lost because of faults or defects in the connection.

3.1.2 [Reserved for Future Use]

3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call

3.1.3 Uncompleted Calls

No charges apply to incomplete calls.

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233 Bramerton Court
Franklin, TN 37069
615) 376-6404 *FL10105.TMS*

SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" commonly used in the industry.

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EFFECTIVE: February 21, 1998

ISSUED BY: Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
233 Bramerton Court
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FLI9802.TMS

SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.3 Minimum Call Completion Rate

Customers can expect a call completion rate of not less than 95% during peak use periods for Feature Group D 1+ dialing. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

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FL19801.TMS

SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.4 [Reserved for Future Use]

(T)

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Franklin, TN 37069
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SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.5 Service Offerings

The Company offers a variety of telecommunications service to its Customers. Intrastate service is offered in conjunction with interstate and local service. To the extent that facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, pricing for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

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SECTION 3.0 - DESCRIPTION OF SERVICE. *continued***3.5 Service Offerings****3.5.1 LD Split InterLATA Calling Service****A. General Description**

LD Split InterLATA Calling Service is a usage-based interLATA long distance service that is usage rated and is billed in six (6) second increments. Service is available to Customers over the Company's switched or switchless access lines.

Service is available only in conjunction with the Customer's subscription to the Company's local exchange services. For Customers subscribing to the Company's local exchange services, service is available on a Switchless basis or provisioned on a Dedicated Long Distance facility. If the Customer discontinues services with the Company such that the only remaining service is Switchless and/or Dedicated Long Distance Services, the Company reserves the right to discontinue the Switchless and/or Dedicated Long Distance Services upon providing the Customer a 30-day advance notice of disconnection. The Company may waive the Local Exchange Service requirement for Dedicated Long Distance facility on an individual case basis.

This service is available to Customers that subscribe to the Company's local Exchange Services in a minimum of one location. Customers that meet the minimum requirement may also purchase service at locations where they do not subscribe to the Company's Local Exchange Services and/or subscribe to a dedicated on-net direct dial service over the Company's carrier's digital network utilizing a DS1 connection between the Company's switch and the carrier's nearest hub. All off-net services will be handled on a contractual basis only.

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(N)

(N)

SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.5 Service Offerings

3.5.1 LD Split InterLATA Calling Service

(N)

B. Call Timing

The minimum call duration and rounding of calls for measurement and billing purposes is six (6) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Fractional cents will be rounded to the next higher cent.

C. Terms of Service

The rates for LD Split InterLATA Calling Service are based on volume and/or established one (1) year, two (2) year, or three (3) year term contracts for Time Warner Telecom business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

(N)

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SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.5 Service Offerings, *continued*

3.5.2 LD Split Toll Free Service

(N)(M)

A. General Description

LD Split Toll Free Service is usage rated and billed in six (6) second increments. Call charges are billed to the Customer and not to the party originating the call.

B. Call Timing

The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent, unless specified otherwise in this tariff.

C. Terms of Service

The rates for LD Split Toll Free are based on volume and/or established one (1) year, two (2) year, or three (3) year contracts for the Company's business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

(N)(M)

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SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.5 Service Offerings, *continued*

3.5.3 LD Split Calling Card Service

(N)(M)

A. General Description

LD Split Calling Card Service is provided to Customers for use when away from their established locations. The Company will issue calling cards to Customers. These cards allow Customers to place and to re-originate telephone calls (to place a new call without hanging-up and re-dialing the 8XX access number). Access to the service is gained by dialing a Company-designated toll free access number (i.e 8XX-NXX-XXXX) and then entering a Company-provided personal identification number (PIN) and the called telephone number, including the area code.

The Company, by written notice to the Customer, may discontinue service to a Company Calling Card PIN if that PIN has not been used for a period of 120 days.

B. Call Timing

LD Split Calling Card Service is billed in six (6) second increments. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent. Unless otherwise specified in this tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

C. Terms of Service

The rates for LD Split Calling Card service are based on established one (1) year, two (2) year, or three (3) year term contracts for the Company's business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

All material on this sheet is new - Material previously found on this sheet is now located on Sheet 30.15.

(N)(M)

SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.5 Service Offerings, *continued*

3.5.3 LD Split Calling Card Service, *continued*

E. [Reserved for Future Use]

(D)

(D)

F. Additional LD Split Calling Card Service

A. Operator Assistance

Operator Assistance services are available to Customers needing assistance with long distance dialing by dialing 0+ or 0-. Operator services include collect calling, third party billed, and person-to-person calls.

G. Dialed Number Identification Service (DNIS)

This feature allows the Customer with 8XX service to identify the specific number the calling party dialed in order to reach the customer.

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SECTION 3.0 - DESCRIPTION OF SERVICE, *continued***3.5 Service Offerings, *continued*****3.5.5 Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), a per call charge is applicable to all calls that originate from any domestic pay telephone used to access the Company's services. A charge applies to each call originated from a pay telephone.

3.5.6 Directory Assistance

A directory assistance charge applies per call to Directory Assistance. The Customer may make two requests for a telephone number per call. The directory assistance charge applies regardless of whether the operator is able to supply the requested number. Directory assistance charges are not included in other usage charges.

**Certain material now found on this page was previously located on Sheet 27.*

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Franklin, TN 37069
(615) 376-6404 *FL10105.TMS*

SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.5 Service Offerings, *continued*

3.5.7 Toll Blocking

Toll Blocking is an optional feature that permits a Customer to restrict access from its telephone lines or trunks to certain toll services. The following toll service blocking options are available at no charge to TWTC long distance business Customers.

<u>Blocking Option</u>	<u>Description</u>
O+	Restricts access to IntraLATA and InterLATA calls placed through the local operator
OO+	Restricts access to IntraLATA and InterLATA calls placed through the long distance operator
O1	Restricts access to operator assisted international calls
O+NPA+555	Restricts access to directory assistance. (Access to directory assistance will be permitted via 411 unless the Customer also requests 411 blocking.)
411	Restricts access to directory assistance. (Access to directory assistance will be permitted via O+NPA+555 unless the Customer also requests O+NPA+555 blocking.)
O11	Restricts access to all international direct dialed calls and all direct dialed calls to the following Caribbean countries: Anguilla; Bahamas; British Virgin Islands; Dominican Republic; Jamaica; Northern Marianas Islands; St. Vincent and Grenadines; Antigua/Barbuda; Barbados; Cayman Islands; Grenada; Midway/Wake Island; St. Kitts & Nevis Islands; Trinidad and Tobago; American Samoa; Bermuda; Dominica; Guam; Montserrat; St. Lucia; and Turks & Caicos. This option includes "O1" restriction for access to operator assisted international calling.

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(N)

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FL0404

SECTION 3.0 - DESCRIPTION OF SERVICE, *continued***3.6 Grandfathered Services, *continued***

(M)

3.6.2 TimeLine 8XX (Toll Free) Service**A. General Description**

TimeLine 8XX (Toll Free) Service is usage rated and billed in six (6) second increments. Call charges are billed to the Customer and not to the party originating the call. Rates are based on contract terms.

B. Call Timing

The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent, unless specified otherwise in this tariff.

C. Terms of Service

The rates for TimeLine 8XX (Toll Free) Service are based on established one (1) year, two (2) year, or three (3) year contracts for the Company's business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

D. Nonrecurring Charge

A nonrecurring charge applies per toll free number.

E. Monthly Recurring Charge for Toll Free Directory Listing

A monthly recurring charge applies per toll free directory listing.

(M)

Material now found on this page was previously located on Sheet 27.1

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SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.6 Grandfathered Services, *continued*

3.6.3 TimeCard (Calling Card) Service

(M)

A. General Description

TimeCard (Calling Card) Service is provided to Customers for use when away from their established locations. The Company will issue to Customers Company Calling Cards which will allow Customers to place telephone calls and to re-originate calls, a feature which allows a Customer to place a new call without hanging-up and re-dialing the 8XX access number. Access to the service is gained by dialing a Company-designated toll free access number (i.e 8XX-NXX-XXXX) and then entering a Company-provided personal identification number (PIN) and the called telephone number, including the area code.

The Company, by written notice to the Customer, may discontinue service to a Company Calling Card PIN if that PIN has not been used for a period of 120 days.

B. Call Timing

TimeCard (Calling Card) Service is usage sensitive and billed in six (6) second increments. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent. Unless otherwise specified in this tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

C. Terms of Service

The rates for TimeCard (Calling Card) service are based on established one (1) year, two (2) year, or three (3) year term contracts for Time Warner Telecom business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

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SECTION 3.0 - DESCRIPTION OF SERVICE, *continued***3.6 Grandfathered Services, *continued*****3.6.3 TimeCard (Calling Card) Service, *continued*****E. Additional TimeCard (Calling Card) Features****1. Audiotext**

Audiotext allows Customers to access news, weather, sports, financial news, and other fun features, by utilizing and Information Services Option available when dialing the special access number.

2. Voice Message Store and Forward

Voice Message Delivery (Message Store and Forward) allows the Customer to communicate with others by sending "voice messages" digital recordings of your voice that are stored for future delivery. All voice message delivery features are accessed and controlled with the 12 keys on a touch-tone telephone (0-0,*,#), Voice instructions or menus provide on-line help for all systems features.

F. Additional TimeCard (Calling Card) Service**A. Operator Assistance**

Operator Assistance services are available to Customers needing assistance with long distance dialing by dialing 0+ or 0-. Operator services include collect calling, third party billed, and person-to-person calls.

Material now found on this page was previously located on Sheet 27.3.

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(M)

(M)

SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.6 Grandfathered Services, *continued*

3.6.4 Perfect Ten Toll Option

A. General Description

Perfect Ten Toll Option offers discounted toll rates to Customers who also subscribe to the Company's internet service. Calls are billed in one minute increments. The minimum call duration for billing purposes is one minute. Fractional cents are rounded up to the next full penny.

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(M)

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(615) 376-6404 *FLI0105.TMS*

SECTION 4.0 - RATES**4.1 General**

Each Customer is charged individually for each call placed through the Company. Charges may vary by product type, time of day, day of week and call duration.

4.2 Special Rates for the Handicapped**4.2.1 Directory Assistance**

There shall be no charge for up to fifty (50) calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of fifty (50) within a billing cycle.

4.2.2 Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.2.3 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by fifty (50) percent off the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted sixty (60) percent off the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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SECTION 4.0 - RATES, *continued*

4.3 Determining Applicable Rate in Effect

For the initial billing period, the rate applicable at the start of chargeable time at the calling station applies. For increment billing periods, the rate applicable is that rate which is in effect at the calling station when the additional minute(s) begin.

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(T)

4.4 Payment of Charges for Calls

(T)

4.4.1 Late Payment Charges

Interest charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

4.4.2 Return Check Charges

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value does exceed \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, whichever is greater.

4.5 Restoration of Service

A reconnection fee of \$25.00 per occurrence is charged when service is reestablished for Customers who have been disconnected for nonpayment.

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FLI0105.TMS

SECTION 4.0 - RATES, *continued*

4.6 LD Split InterLATA Calling Service (All Markets)

(N)

4.6.1 Long Distance Facility

A. Digital Signal

Monthly Recurring Charge	\$275.00
Nonrecurring Charge	\$500.00
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Restore Charge	\$ 50.00

B. PRI Signal

Monthly Recurring Charge	\$425.00
Nonrecurring Charge	\$500.00
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Restore Charge	\$ 50.00

(N)

Material previously found on this page is now located on Sheet 30.12.2.

SECTION 4.0 - RATES, *continued*

4.6 LD Split InterLATA Calling Service (All Markets), *continued*

(M)(N)

4.6.2 Long Distance Account Codes

Monthly Recurring Charge	\$ 5.00
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

4.6.3 Long Distance Account Code - Set of 100

Monthly Recurring Charge	\$ 5.00
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

(M)(N)

Material previously found on this page is now located on Sheet 30.12.3.

SECTION 4.0 - RATES, *continued***4.6 LD Split InterLATA Calling Service (All Markets), *continued*****4.6.4 Long Distance Account Codes - Switchless**

(M)(N)

Monthly Recurring Charge	\$40.00
Nonrecurring Charge	\$40.00
Move Charge	\$40.00
Change Charge	\$40.00
Restore Charge	\$40.00

4.6.5 Long Distance Feature Account Code Set of 100 - Switchless

Monthly Recurring Charge	\$40.00
Nonrecurring Charge	\$40.00
Move Charge	\$40.00
Change Charge	\$40.00
Restore Charge	\$40.00

(M)(N)

Material previously found on this page is now located on Sheet 30.12.4.

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SECTION 4.0 - RATES. *continued*

4.6 LD Split InterLATA Calling Service (All Markets), *continued*

4.6.4 Long Distance Dedicated Local Loop Charge

Monthly Recurring Charge	\$ 0.00
Nonrecurring Charge	\$ 0.00
Move Charge	\$50.00
Change Charge	\$50.00
Restore Charge	\$50.00

(M)(N)

(M)(N)

Material previously found on this page is now located on Sheet 30.12.5.

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SECTION 4.0 - RATES, *continued*

4.6 LD Split InterLATA Calling Service (All Markets), *continued*

(M)(N)

4.6.7 LD Split Per Minute Rates

A. Switched Service

	<u>0 - 10,000</u>	<u>10,001 - 50,000</u>	<u>50,001-100,000</u>	<u>100,001 or more</u>
12 Month Term	\$0.058	\$0.052	\$0.048	\$0.045
24 Month Term	\$0.054	\$0.051	\$0.047	\$0.044
36 Month Term	\$0.053	\$0.049	\$0.046	\$0.043

B. Switchless

Per Minute Rate \$0.090

C. Dedicated Service

	<u>75,000-125,000</u>	<u>125,001-200,000</u>	<u>200,001-300,000</u>	<u>300,001 or more</u>
12 Month Term	\$0.050	\$0.049	\$0.048	\$0.047
24 Month Term	\$0.045	\$0.044	\$0.043	\$0.042
36 Month Term	\$0.044	\$0.043	\$0.042	\$0.041

If 1+ ten digits is used to dial a local call, the dedicated access facility will accept and complete the call. All calls routed over the dedicated access facility will be considered a long distance call and will be billed as such.

(M)(N)

Material previously found on this page is now located on Sheet 30.12.6.

SECTION 4.0 - RATES, *continued*

4.7	LD Split 8XX Toll Free Service (All Markets)		(M)(N)
	4.7.1 Toll Free Number Directory Listing		
	Monthly Recurring Charge	\$15.00	
	4.7.2 Toll Free Vanity Number		
	Monthly Recurring Charge		
	Nonrecurring Charge	\$25.00	
	Move Charge	\$25.00	
	Change Charge	\$25.00	
	Restore Charge	\$25.00	
			(M)(N)

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SECTION 4.0 - RATES, *continued*

4.7 LD Split 8XX Toll Free Service (All Markets), *continued* (M)(N)

4.7.3 Toll Free Routing

A. Special Routing

Monthly Recurring Charge	
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

B. Time of Day

Monthly Recurring Charge	
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

C. Day of Week

Monthly Recurring Charge	
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

(M)(N)

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SECTION 4.0 - RATES, *continued*

4.7 LD Split 8XX Toll Free Service (All Markets), *continued* (M)(N)

4.7.3 Toll Free Routing

D. Day of Year

Monthly Recurring Charge	
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

E. Percent Allocation Routing

Monthly Recurring Charge	
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

(M)(N)

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SECTION 4.0 - RATES, *continued*

4.7 LD Split 8XX Toll Free Service (All Markets), *continued* (M)(N)

4.7.4 LD Split Per Minute Rates

A Switched Service

	<u>0 - 10,000</u>	<u>10,001 - 5,000</u>	<u>50,001-100,000</u>	<u>100,001 or more</u>
12 Month Term	\$0.058	\$0.052	\$0.048	\$0.045
24 Month Term	\$0.054	\$0.051	\$0.047	\$0.044
36 Month Term	\$0.053	\$0.049	\$0.046	\$0.043

B. Switchless

Per Minute Rate \$0.090

C. Dedicated

	<u>75,000-125,000</u>	<u>125,001-200,000</u>	<u>200,001-300,000</u>	<u>300,001 or more</u>
12 Month Term	\$0.050	\$0.049	\$0.048	\$0.047
24 Month Term	\$0.045	\$0.044	\$0.043	\$0.042
36 Month Term	\$0.044	\$0.043	\$0.042	\$0.041

Material previously found on this sheet is now located on Sheet 30.13.5.

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 Issued By: Carolyn Marek, Vice President - Regulatory Affairs
 233 Bramerton Court
 Franklin, Tennessee 37069
 (615) 376-6404

SECTION 4.0 - RATES, *continued*

4.8 LD Split Calling Card

(M)(N)

4.8.1 Per Minute Rate

Per Minute \$0.10

4.8.2 Calling Card Features and Miscellaneous Charges

Audio Text \$0.25 Per Minute

Message Store and Forward \$0.75 Per Minute

Operator Assistance \$0.55 Per Minute

(M)(N)

Material previously found on this sheet is now located on Sheet 30.13.6.

SECTION 4.0 - RATES, *continued*

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(M)



(M)

Material previously found on this sheet is now located on Sheet 30.17.

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233 Bramerton Court
Franklin, TN 37069
(615) 376-6404 *FLI0204*

SECTION 4.0 - RATES, *continued*

4.9 Pay Telephone Surcharge

A charge applies to each call originated from a pay telephone.

Per call charge:	\$0.50	(I)
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4.10 Directory Assistance

Per call charge:	\$0.60	(R)
------------------	--------	-----

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Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404		

SECTION 4.0 - RATES, *continued*

<p>4.11 Grandfathered Service</p> <p>4.11.1 TimeOut (1+ Dialing) Service</p> <p>A. Switched</p> <table border="0" style="margin-left: 40px;"> <tr> <td></td> <td style="text-align: right;"><u>Per Minute Charge</u></td> <td></td> </tr> <tr> <td>1 Year</td> <td style="text-align: right;">\$0.0825</td> <td> </td> </tr> <tr> <td>2 Year</td> <td style="text-align: right;">\$0.0800</td> <td></td> </tr> <tr> <td>3 Year</td> <td style="text-align: right;">\$0.0750</td> <td></td> </tr> </table> <p style="margin-left: 40px;">With Integrated Business Line Service Package*</p> <table border="0" style="margin-left: 40px;"> <tr> <td></td> <td style="text-align: right;"><u>Per Minute Charge</u></td> <td></td> </tr> <tr> <td>2 Year</td> <td style="text-align: right;">\$0.0750</td> <td></td> </tr> <tr> <td>3 Year</td> <td style="text-align: right;">\$0.0650</td> <td> </td> </tr> </table> <p>B. Dedicated On-Net</p> <table border="0" style="margin-left: 40px;"> <tr> <td></td> <td style="text-align: right;"><u>Per Minute Charge</u></td> <td></td> </tr> <tr> <td>1 Year</td> <td style="text-align: right;">\$0.0650</td> <td> </td> </tr> <tr> <td>2 Year</td> <td style="text-align: right;">\$0.0600</td> <td> </td> </tr> <tr> <td>3 Year</td> <td style="text-align: right;">\$0.0550</td> <td> </td> </tr> </table> <p>C. TimeOut (1+ Dialing) Service Long Distance Access Facility</p> <table border="0" style="margin-left: 40px;"> <tr> <td style="text-align: center;"><u>Recurring</u></td> <td style="text-align: center;"><u>Nonrecurring</u></td> <td></td> </tr> <tr> <td style="text-align: center;">\$300.00</td> <td style="text-align: center;">\$500.00</td> <td></td> </tr> </table>		<u>Per Minute Charge</u>		1 Year	\$0.0825		2 Year	\$0.0800		3 Year	\$0.0750			<u>Per Minute Charge</u>		2 Year	\$0.0750		3 Year	\$0.0650			<u>Per Minute Charge</u>		1 Year	\$0.0650		2 Year	\$0.0600		3 Year	\$0.0550		<u>Recurring</u>	<u>Nonrecurring</u>		\$300.00	\$500.00		<p>(N)</p> <p>(M)</p> <p> </p> <p> </p> <p> </p> <p> </p> <p> </p> <p>(M)</p>
	<u>Per Minute Charge</u>																																							
1 Year	\$0.0825																																							
2 Year	\$0.0800																																							
3 Year	\$0.0750																																							
	<u>Per Minute Charge</u>																																							
2 Year	\$0.0750																																							
3 Year	\$0.0650																																							
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2 Year	\$0.0600																																							
3 Year	\$0.0550																																							
<u>Recurring</u>	<u>Nonrecurring</u>																																							
\$300.00	\$500.00																																							

**Note - Rates for One (1) year, Four (4) Years, or Five (5) Years on a term contract will be determined on an individual case basis.*

Material now found on this Page was previously located on Sheet 30.

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ISSUED BY: Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
233 Bramerton Court
Franklin, TN 37069
(615) 376-6404

FL10105.TMS

SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

(N)

4.11.2 TimeLine 8XX (Toll Free) Service

(M)

A. Per Minute Rate

	<u>Per Minute Charge</u>
1 Year	\$0.0825
2 Year	\$0.0800
3 Year	\$0.0750

With Integrated Business Line Service Package*

	<u>Per Minute Charge</u>
2 Year	\$0.0750
3 Year	\$0.0650

B. Nonrecurring Charge

A nonrecurring charge applies per toll free number

Charge per number: \$30.00

C. Monthly Recurring Charge for Toll Free Directory Listing

Monthly charge per listing: \$15.00

(M)

**Note - Rates for One (1) year, Four (4) Years, or Five (5) Years on a term contract will be determined on an individual case basis*

Material now found on this Page was previously located on Sheet 30.0.1.

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(615) 376-6404

FLI0105.TMS

SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

(N)

4.11.3 TimeCard (Calling Card) Service

(M)

A. Per Minute Rates

1 Year	\$0.30
2 Year	\$0.30
3 Year	\$0.30

With Integrated Business Line Service Package*

2 Year	\$0.27
3 Year	\$0.27

B. TimeCard Features

1. Audiotext

Per Minute Rate: \$0.25

2. Voice Message Store and Forward

Per Minute Rate: \$0.75

C. Additional TimeCard (Calling Card) Services

1. Operator Assistance

Per Minute Rate \$0.55

(M)

**Note – Rates for One (1) Year, Four (4) Years, or Five (5) Years on a term contract will be determined on an individual case basis.*

Material now found on this Page was previously located on Sheet 30.1.

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FLI0105.TMS

SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

(N)

4.11.4 Perfect Ten Toll Option

(M)

Rate Per Minute \$0.05

(M)

Material now found on this page was previously located on Sheet 27.5.

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(615) 376-6404

FLI0105.TMS

SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

4.11.5 TIGR InterLATA 1+ Dialing

(M)

The following service is available only to Customers of record as of September 6, 2003.

A. General Description

TIGR InterLATA Calling Service is a usage-based interLATA long distance service that is usage rated and is billed in six (6) second increments. Service is available to Customers over the Company's switched or switchless access lines.

This service can also be provided as a dedicated on-net direct dial service over the Company's carrier's digital network utilizing a DS1 connection between the Company's switch and the carrier's nearest hub. All off-net services will be handled on a contractual basis only.

B. Call Timing

The minimum call duration and rounding of calls for measurement and billing purposes is six (6) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Fractional cents will be rounded to the next higher cent.

C. Terms of Service

The rates for TIGR InterLATA Calling Service are based on volume and/or established one (1) year, two (2) year, or three (3) year term contracts for Time Warner Telecom business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

(M)

Material now found on this sheet was previously located on Sheet 27.

Date Issued:	September 5, 2003	Effective:	September 6, 2003
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SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

4.11.5 TIGR InterLATA 1+ Dialing, *continued*

(M)

D. Rates and Charges

1. Switched 1+ Dialing

The following rates are available only to Customers of record as of September 6, 2003.

Monthly Volume <u>Minutes</u>	Term <u>Years</u>	Per Minute
0 – 7,500	1	\$0.067
0 – 7,500	2	\$0.065
0 – 7,500	3 or more	\$0.063
7,501 – 15,000	1	\$0.063
7,501 – 15,000	2	\$0.061
7,501 – 15,000	3 or more	\$0.059
15,001 – 35,000	1	\$0.059
15,001 – 35,000	2	\$0.057
15,001 – 35,000	3 or more	\$0.055
35,001 – 75,000	1	\$0.055
35,001 – 75,000	2	\$0.053
35,001 – 75,000	3 or more	\$0.051
75,001 – or more	1	\$0.051
75,001 – or more	2	\$0.049
75,001 – or more	3 or more	\$0.047

(M)

Material now found on this sheet was previously located on Sheet 30.

SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

4.11.5 TIGR InterLATA 1+ Dialing, *continued*

D. Rates and Charges

2. Switchless Services

The following rates are available only to Customers of record as of September 6, 2003.

<u>Term</u>	<u>Per Minute Rate</u>
0 – 1 Year	\$0.110
2 Years	\$0.105
3 or More Years	\$0.100

(M)

(M)

Material now found on this sheet was previously located on Sheet 30.0.1.

SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

4.11.5 TIGR InterLATA 1+ Dialing, *continued*

(M)

D. Rates and Charges

3. Dedicated On-Net

The following rates are available only to Customers of record as of September 6, 2003.

Monthly Volume <u>Minutes</u>	Term <u>Years</u>	Per Minute <u>Rate</u>
50,001 - 100,000	2	\$0.044
50,001 - 100,000	3 or More	\$0.042
100,001 - 200,000	2	\$0.042
100,001 - 200,000	3 or More	\$0.040
200,001 or more	2	\$0.040
200,001 or more	3 or More	\$0.039

Digital Signal Facility

Monthly Recurring Charge	\$275.00
Nonrecurring Charge	\$500.00

PRI Signal Facility

Monthly Recurring Charge	\$425.00
Nonrecurring Charge	\$500.00
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Expedite Fee	\$250.00
Order Cancellation Charge	\$250.00
Due Date Change Charge	\$ 30.00

Material now found on this sheet was previously located on Sheet 30.1.

(M)

SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

4.11.5 TIGR InterLATA 1+ Dialing, *continued*

(M)

D. Rates and Charges

4 VersiPaK and IBL Rates

The following rates apply to qualified VersiPaK and IBL Customers and are available only to Customers of record as of September 6, 2003.

Monthly Volume Minutes	Term Years	Per Minute Rate
0 – 10,000	2	\$0.061
0 – 10,000	3	\$0.059
0 – 10,000	5	\$0.057
10,001 – 20,000	2	\$0.057
10,001 – 20,000	3	\$0.055
10,001 – 20,000	5	\$0.053
20,001 or more	2	\$0.053
20,001 or more	3	\$0.051
20,001 or more	5	\$0.049

(M)

Material now found on this sheet was previously located on Sheet 30.2.

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Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404		

SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

4.11.5 TIGR InterLATA 1+ Dialing, *continued*

(M)

D. Rates and Charges

5 TIGR 1+ FlexCall Service

The following rates apply to qualified VersiPaK and IBL Customers and are available only to Customers of record as of September 6, 2003.

Monthly Packaged <u>Minutes</u>	Term <u>Years</u>	Monthly <u>Recurring</u> <u>Charge</u>	Each Additional <u>Minute of Use</u>
3,000	2	\$171.00	\$0.061
3,000	3	\$165.00	\$0.059
3,000	5	\$159.00	\$0.057
8,000	2	\$440.00	\$0.059
8,000	3	\$424.00	\$0.057
8,000	5	\$408.00	\$0.055
13,000	2	\$689.00	\$0.057
13,000	3	\$663.00	\$0.055
13,000	5	\$637.00	\$0.053
18,000	2	\$918.00	\$0.055
18,000	3	\$882.00	\$0.053
18,000	5	\$846.00	\$0.051

Packaged minutes refer to intrastate and/or interstate minute. Does not include intraLATA traffic. One package per T-1. Package cannot be shared across multiple locations. Packaged minutes can be shared across Company dial tone services at the same location.

Material now found on this sheet was previously located on Sheet 30.2.1.

(M)

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FLO0312

SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

4.11.5 TIGR InterLATA 1+ Dialing, *continued*

D. Rates and Charges (T)

6. Dedicated On-Net (T)

The following rates are available only to Customers of record as of September 14, 2002. (T)

Monthly Volume <u>Minutes</u>	Term <u>Years</u>	Per Minute <u>Rate</u>
0 – 50,000	1	\$0.059
0 – 50,000	2	\$0.057
0 – 50,000	3 or more	\$0.055
50,001 – 100,000	1	\$0.055
50,001 – 100,000	2	\$0.053
50,001 – 100,000	3 or more	\$0.051
100,001 – 150,000	1	\$0.051
100,001 – 150,000	2	\$0.049
100,001 – 150,000	3 or more	\$0.047
150,001 or more	1	\$0.047
150,001 or more	2	\$0.045
150,001 or more	3 or more	\$0.043

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Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404		

SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

4.11.6 TIGR 8XX Toll Free Service

(M)

The following service is available only to Customers of record as of September 6, 2003.

A. General Description

TIGR 8XX Toll Free Service is usage rated and billed in six (6) second increments. Call charges are billed to the Customer and not to the party originating the call.

B. Call Timing

The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent, unless specified otherwise in this tariff.

C. Terms of Service

The rates for TIGR 8XX Toll Free Service are based on volume and/or established one (1) year, two (2) year, or three (3) year contracts for the Company's business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

D. Nonrecurring Charge

A nonrecurring charge applies per toll free number.

E. Monthly Recurring Charge for Toll Free Directory Listing

A monthly recurring charge applies per toll free directory listing.

(M)

Material now found on this sheet was previously located on Sheet 27.1.

SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

4.11.6 TIGR 8XX Toll Free Service, *continued*

(M)

F. Rates and Charges

1. Switched Services

The following rates are available only to Customers of record as of September 6, 2003.

Monthly Volume <u>Minutes</u>	Term <u>Years</u>	Per Minute <u>Rate</u>
0 – 7,500	1	\$0.067
0 – 7,500	2	\$0.065
0 – 7,500	3 or more	\$0.063
7,501 – 15,000	1	\$0.063
7,501 – 15,000	2	\$0.061
7,501 – 15,000	3 or more	\$0.059
15,001 – 35,000	1	\$0.059
15,001 – 35,000	2	\$0.057
15,001 – 35,000	3 or more	\$0.055
35,001 – 75,000	1	\$0.055
35,001 – 75,000	2	\$0.053
35,001 – 75,000	3 or more	\$0.051
75,001 – or more	1	\$0.051
75,001 – or more	2	\$0.049
75,001 – or more	3 or more	\$0.047

(M)

Material now found on this sheet was previously located on Sheet 30.3.

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SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

4.11.6 TIGR 8XX Toll Free Service, *continued*

(M)

F. Rates and Charges, *continued*

2. Switchless Services

The following rates are available only to Customers of record as of September 6, 2003.

<u>Term</u>	<u>Per Minute Rate</u>
0 – 1 Year	\$0.110
2 Years	\$0.105
3 or More Years	\$0.100

Monthly Recurring Charge	
Per 8XX Number Directory Listing	\$15.00

Nonrecurring Charge per 8XX Number	\$30.00
------------------------------------	---------

(M)

Material now found on this sheet was previously located on Sheet 30.4.

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SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

4.11.6 TIGR 8XX Toll Free Service, *continued*

(M)

F. Rates and Charges, *continued*

3. Dedicated On-Net

The following rates are available only to Customers of record as of September 6, 2003.

Monthly Volume <u>Minutes</u>	Term <u>Years</u>	Per Minute <u>Rate</u>
50,001 - 100,000	2	\$0.044
50,001 - 100,000	3 or More	\$0.042
100,001 - 200,000	2	\$0.042
100,001 - 200,000	3 or More	\$0.040
200,001 or more	2	\$0.040
200,001 or more	3 or More	\$0.039
 <u>Digital Signal Facility</u>		
Monthly Recurring Charge		\$275.00
Nonrecurring Charge		\$500.00
 <u>PRI Signal Facility</u>		
Monthly Recurring Charge		\$425.00
Nonrecurring Charge		\$500.00
Move Charge		\$ 50.00
Change Charge		\$ 50.00
Expedite Fee		\$250.00
Order Cancellation Charge		\$250.00
Due Date Change Charge		\$ 30.00

(M)

Material now found on this sheet was previously located on Sheet 30.5.

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SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

4.11.6 TIGR 8XX Toll Free Service, *continued*

(M)

F. Rates and Charges, *continued*

4. VersiPaK and IBL Rates

The following rates apply to qualified VersiPaK and IBL Customers and are available only to Customers of record as of September 6, 2003.

Monthly Volume <u>Minutes</u>	Term <u>Years</u>	Per Minute <u>Rate</u>
0 – 10,000	2	\$0.061
0 – 10,000	3	\$0.059
0 – 10,000	5	\$0.057
10,001 – 20,000	2	\$0.057
10,001 – 20,000	3	\$0.055
10,001 – 20,000	5	\$0.053
20,001 or more	2	\$0.053
20,001 or more	3	\$0.051
20,001 or more	5	\$0.049

Monthly Recurring Charge

Per 8XX Number Directory Listing \$15.00

Nonrecurring Charge Per 8XX Number \$30.00

(M)

Material now found on this sheet was previously located on Sheet 30.6

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SECTION 4.0 - RATES, *continued***4.11 Grandfathered Service. *continued*****4.11.6 TIGR 8XX Toll Free Service, *continued*****F. Rates and Charges, *continued*****5. TIGR 8XX FlexCall Service**

The following rates apply to qualified VersiPaK and IBL Customers and are available only to Customers of record as of September 6, 2003.

Monthly Packaged <u>Minutes</u>	Term <u>Years</u>	Monthly <u>Recurring</u> <u>Charge</u>	Each Additional <u>Minutes of Use</u>
3,000	2	\$171.00	\$0.061
3,000	3	\$165.00	\$0.059
3,000	5	\$159.00	\$0.057
8,000	2	\$440.00	\$0.059
8,000	3	\$424.00	\$0.057
8,000	5	\$408.00	\$0.055
13,000	2	\$689.00	\$0.057
13,000	3	\$663.00	\$0.055
13,000	5	\$637.00	\$0.053
18,000	2	\$918.00	\$0.055
18,000	3	\$882.00	\$0.053
18,000	5	\$846.00	\$0.051

Packaged minutes refer to intrastate and/or interstate minutes. Does not include intraLATA traffic. One package per T-1. Package cannot be shared across multiple locations. Packaged minutes can be shared across Company dial tone services at the same location.

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(M)

(M)

SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

4.11.6 TIGR 8XX Toll Free Service, *continued*

F. Rates and Charges, *continued* (T)

6. Dedicated On-Net (T)

This service is available only to Customers of record as of September 14, 2002. (T)

Monthly Volume <u>Minutes</u>	Term <u>Years</u>	Per Minute
0 – 50,000	1	\$0.059
0 – 50,000	2	\$0.057
0 – 50,000	3 or more	\$0.055
50,001 – 100,000	1	\$0.055
50,001 – 100,000	2	\$0.053
50,001 – 100,000	3 or more	\$0.051
100,001 – 150,000	1	\$0.051
100,001 – 150,000	2	\$0.049
100,001 – 150,000	3 or more	\$0.047
150,001 or more	1	\$0.047
150,001 or more	2	\$0.045
150,001 or more	3 or more	\$0.043

Monthly Recurring Charge

Per 8XX Number Directory Listing \$15.00

Nonrecurring Charge per 8XX Number \$30.00

SECTION 4.0 - RATES, *continued***4.11 Grandfathered Service, *continued*****4.11.7 TIGR Calling Card Service**

(M)

A. General Description

TIGR Calling Card Service is provided to Customers for use when away from their established locations. The Company will issue calling cards to Customers. These cards allow Customers to place and to re-originate telephone calls (to place a new call without hanging-up and re-dialing the 8XX access number). Access to the service is gained by dialing a Company-designated toll free access number (i.e 8XX-NXX-XXXX) and then entering a Company-provided personal identification number (PIN) and the called telephone number, including the area code.

The Company, by written notice to the Customer, may discontinue service to a Company Calling Card PIN if that PIN has not been used for a period of 120 days.

B. Call Timing

TIGR Calling Card Service is billed in six (6) second increments. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent. Unless otherwise specified in this tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

C. Terms of Service

The rates for TIGR Calling Card service are based on established one (1) year, two (2) year, or three (3) year term contracts for Time Warner Telecom business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

(M)

Material now found on this sheet was previously located on Sheet 27.2

Date Issued:	September 5, 2003	Effective:	September 6, 2003
Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404		

FLO

SECTION 4.0 - RATES, *continued*

4.11 Grandfathered Service, *continued*

4.11.7 TIGR Calling Card Service

(M)

A. Per Minute Rate

1 Year	\$0.185 Per Minute	
2 Years	\$0.175 Per Minute	
3 Years	\$0.169 Per Minute	

B. TIGR Calling Card Features

- Audio Text	\$0.25 Per Minute	
- Message Store and Forward	\$0.75 Per Minute	
- Operator Assistance	\$0.55 Per Minute	
- Payphone Surcharge	\$0.30 Per Call	

(M)

Material now found on this sheet was previously located on Sheet 30.7.

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions

(T)

The Company will, from time to time, offer special promotions to its Customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates.

ISSUED: October 15, 2001

EFFECTIVE: October 16, 2001

ISSUED BY: Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
233 Bramerton Court
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(615) 376-6404

FLI0105.TMS

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions

(N)

4.12.1 FlexCall Promotion

The following FlexCall long distance package is available to Customers who subscribe to the Company's Integrated Business Line or VersiPak service between April 4 and July 31, 2002. Service must be installed no later than September 7, 2002. Only domestic long distance and toll free service are included in this promotion. If the Customer's usage exceeds the defined package minutes, a per minute rate will be charged for each additional minute. If the Customer does not use the entire amount of the packaged minutes, the monthly recurring charge remains the same. The unused minutes do not carry forward to the next month. Multiple packages may be combined. One package per customer location.

<u>Term (Months)</u>	<u>Package Minutes</u>	<u>Monthly Recurring Charge</u>	<u>Charge per Additional Minute</u>
24	3,000	\$150	\$0.050
36	3,000	\$145	\$0.048
24	8,000	\$385	\$0.048
36	8,000	\$370	\$0.046
24	13,000	\$600	\$0.046
36	13,000	\$580	\$0.045
24	18,000	\$800	\$0.044
36	18,000	\$770	\$0.043

(N)

ISSUED: March 22, 2002

EFFECTIVE: April 4, 2002

ISSUED BY: Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
233 Bramerton Court
Franklin, TN 37069
(615) 376-6404

SECTION 4.0 - RATES, *continued***4.12 Special Promotions****4.12.2 "Free 4 Thirty"**

Qualified new End-User, non-carrier Customers who purchase the Company's services pursuant to a 24-month term agreement will receive a voucher to be used for one month's service. The Customer who purchases services for a term of 36 months will receive a voucher for 1.5 months service. The Customer who purchases services for term of 60 months will receive a voucher for two months service. This offer is subject to the termination liability provisions specified in this tariff. In the event the contract is breached, the voucher is rendered null and void.

The following terms and conditions apply to this offer:

1. This offer is available only to new end-user Customers. Wholesale and carrier Customers are not eligible to participate.
2. This offer is available on a first-come, first-serve basis to the first 150 Customers. The Company reserves the right to limit the number of Customers to which this offer is extended.
3. Contracts must be executed before December 31, 2002. (T)
4. The amount of the voucher will equal the regular monthly recurring charges for the services ordered at the time the contract is executed. Nonrecurring move/change/restore charges, connection charges, measured and/or message usage charges, toll charges, directory assistance charges, Customer-originated trace charges, off-net charges, taxes, surcharges and franchise fees are not included.

ISSUED: September 6, 2002

EFFECTIVE: September 7, 2002

ISSUED BY: Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
233 Bramerton Court
Franklin, TN 37069
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FL00211

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions

4.12.2 "Free 4 Thirty", *continued*

5. The Company will specify the month in which the voucher may be redeemed.
 - For the Customer signing a 24-month contract, the redemption period will be the first month of service.
 - For the Customer signing a 36-month contract, the first voucher must be redeemed and applied to the first month of service. The voucher for the remaining half-month of service must be redeemed and applied to the thirteenth month of the contract.
 - For the Customers signing a 60-month contract, the first voucher must be redeemed and applied to the first month of service. The second voucher must be redeemed and applied to the thirteenth month of service. The Company will specify the redemption dates upon execution of the contract.
6. Termination of the service contract will result in the assessment of term liability charges as specified in this tariff. Termination of the service contract during the redemption period will result in the cancellation of the Customer's voucher(s). To the extent a Customer has already redeemed its voucher(s), the redemption value will be added to the amount of the term liability.
7. The Customer must notify the Company immediately in the event of a lost or stolen voucher. Failure to notify the Company in a timely manner will result in the cancellation of the voucher. Vouchers not redeemed during the specified redemption period will be declared null and void.
8. This is offer may not be used with any other Time Warner Telecom promotion.

(N)

(N)

ISSUED: June 11, 2002

EFFECTIVE: June 12, 2002

ISSUED BY: Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
233 Bramerton Court
Franklin, TN 37069
(615) 376-6404

FLI0206

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

4.12.3 "More Than Local" Promotion

The Company will offer 1+ and Toll Free 8XX toll services at a flat rate of \$0.049 per minute for Customers who sign a 12-, 24- or 36-month contract on or before December 31, 2002. The following terms apply: (T)

1. Customers must purchase or currently subscribe to one or more of the following Company services: Digital Trunk; ISDN PRI; Business Line; Integrated Business Line; or VersiPak.
2. This offer is available to new Customers, existing Customers who do not currently subscribe to the Company's toll services and to existing Customers whose current toll services contract is up for renewal.
3. Contract must be executed by close of business December 31, 2002. Service must be installed by January 31, 2003. (T)
(T)
4. Offer includes 1+ and Toll Free 8XX Intrastate, Interstate and IntraLATA domestic toll services. Calls from the mainland United States to Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, international locations (including Canada and Mexico) and Hawaii intra-island calling are excluded.
5. Offer does not apply to Switchless Long Distance, Calling Card or Operator Services/Directory Assistance usage.
6. Offer does not apply to additional Customer locations that are Remote/Switchless in nature.
7. No volume commitment is required.

ISSUED: September 20, 2002

EFFECTIVE: September 21, 2002

ISSUED BY: Carolyn Marek, Vice President Regulatory Affairs-Southeast Region
233 Bramerton Court
Franklin, TN 37069
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FL10214

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

4.12.4 Grow Your Own Business with Voice Services

(N)

A. Promotion Description

This promotion allows Customers to choose among three bundled service options:

- | | |
|----------|---|
| Option 1 | Voice Facility and Long Distance |
| Option 2 | Voice Facility with Business Expansion Service and/or Expanded Exchange Service |
| Option 3 | Voice Facility with Long Distance and Business Expansion Service and/or Expanded Exchange Service |

(N)

Date Issued:	March 11, 2003	Effective:	April 1, 2003
Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404		

FLO0303

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

4.12.4 Grow Your Own Business with Voice Services, *continued*

- B. Promotional Product Requirements
 - 1. Integrated Business Line/VersiPak
 - a. Minimum of 16 channels; Customer can purchase either 16-20 channels or 21 – 24 channels.
 - b. Channels can be any combination of voice or data as long as existing product minimums are met.
 - c. Voice channels can include lines, analog trunks or digital trunk; IPRI excluded.
 - d. Federal Subscriber Line Charges will be assessed in addition to promotional rate.
 - e. Nonrecurring connection charge of \$500 applies for all On-Net connections; additional charges may apply for Off-Net connections.

(N)

(N)

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

4.12.4 Grow Your Own Business with Voice Services, *continued*

B. Promotional Product Requirements, *continued*

2. ISDN PRI and Digital Trunks

- a. Federal Subscriber Line Charges will be assessed in addition to promotional rate.
- b. Digital Trunks must be sold as a full T-1.
- c. Additional charges may apply for Off-Net connections.

3. Business Expansion Service/Expanded Exchange Service

Service is available where equipment and facilities permit.

4. Long Distance

Promotional rate applies only to domestic traffic. Offshore calling and traffic terminating to Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands are not included.

(N)

(N)

Date Issued: March 11, 2003
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Effective: April 1, 2003

FLO0303

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

4.12.4 Grow Your Own Business with Voice Services, *continued*

(N)

C. Rates and Charges

1. Digital Trunks

a. Digital Trunks – Flat Rated Service

12 Month Term	\$575.00
24 Month Term	\$475.00
36 Month Term	\$375.00

b. Digital Trunks – Message and Measured Rated Service

12 Month Term	\$325.00
24 Month Term	\$300.00
36 Month Term	\$275.00

2. ISDN PRI Standard

a. ISDN PRI Standard – Flat Rated Service

12 Month Term	\$700.00
24 Month Term	\$600.00
36 Month Term	\$500.00

b. ISDN PRI Standard – Message and Measured Rated Service

12 Month Term	\$400.00
24 Month Term	\$375.00
36 Month Term	\$350.00

(N)

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SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

4.12.4 Grow Your Own Business with Voice Services, *continued*

(N)

C. Rates and Charges *continued*

3. Integrated Business Line/VersiPak Facility

a. 16-20 Channels - Flat Rated Service

12 Month Term	\$750.00
24 Month Term	\$600.00
36 Month Term	\$500.00

b. 16-20 Channels – Message and Measured Rated Service

12 Month Term	\$700.00
24 Month Term	\$550.00
36 Month Term	\$450.00

c. 21-24 Channels – Flat Rated Service

12 Month Term	\$800.00
24 Month Term	\$650.00
36 Month Term	\$550.00

(N)

d. 21-24 Channels – Message and Measured Rated Service

12 Month Term	\$750.00
24 Month Term	\$600.00
36 Month Term	\$500.00

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

4.12.4 Grow Your Own Business with Voice Services, *continued*

(N)

C. Rates and Charges *continued*

4. Business Expansion Service

Per Rate Center

Daytona Beach	\$125.00
Orlando	\$125.00
Tampa	\$125.00

5. Expanded Exchange Service

Per Trunk/Channel

Daytona Beach	\$ 15.00
Orlando	\$ 10.00
Tampa	\$ 15.00

Per PRI

Daytona Beach	\$200.00
Orlando	\$150.00
Tampa	\$200.00

6. Long Distance

Per Minute Rate	\$0.047
-----------------	---------

(N)

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

4.12.4 Grow Your Own Business with Voice Services, *continued*

(N)

D. Terms of Promotion

1. This promotion is effective April 1 through June 30, 2003. Service must be installed no later than July 31, 2003.
2. Customer must sign a 12-, 24- or 36-month contract to qualify.
3. Customer must select one of the following voice service local facilities: ISDN PRI Standard; Digital Trunk; Individual Business Line; or VersiPak.
4. Supplemental voice features are not included in the promotional price and are available for an additional charge as service and facilities permit.
5. Local usage fees for measured and message rated service are not included in the promotional price.

(N)

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SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

4.12.4 Grow Your Own Business with Voice Services, *continued*

(N)

D. Terms of Promotion, *continued*

- 6. Non-standard voice applications including terminating-only minutes of usage (those applications originating from the Customer and terminating through the Company's switch to the public switched telephone network), applications involving more than 200,000 total local minutes of usage (inbound and outbound) and Calling Card related applications are eligible for this promotion.
- 7. Customers may purchase more than one promotional package.
- 8. This promotion applies only to new service orders signed by Customers during the promotion period and to subsequent service augments requested by the same Customer during the promotional period. Customers within three months of expiration of an existing term agreement for service may renew the term agreement at the promotional rate.

(N)

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Effective: April 1, 2003

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

4.12.4 Grow Your Own Business with Voice Services, *continued*

(N)

D. Terms of Promotion *continued*

- 9. Applicable taxes and surcharges, including Federal Subscriber Line Charge, will be billed at standard rates.
- 10. All monthly recurring charges will be billed in advance of service.
- 11. Termination liability as described elsewhere in this tariff applies to early termination.
- 12. Promotional pricing does not apply to products not included in the promotion. This promotion is not valid in conjunction with any other Time Warner Telecom product promotion.

(N)

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

4.12.5 Grand Slam Promotion

Qualified new End-User, non-carrier, non-ISP Customers who purchase the Company's FlexCall packaged long distance service pursuant to a 24-month term agreement will receive an invoice credit for one month's service. Customers who purchase FlexCall packaged long distance service for a term of 36 months will receive an invoice credit for two months service. Customers who purchase FlexCall packaged long distance service for term of 60 months will receive an invoice credit for three months service. This offer is subject to the termination liability provisions specified in this tariff. In the event the contract is breached, this offer is rendered null and void.

The following terms and conditions apply to this offer:

1. This offer is available only to new end-user customers. Wholesale and carrier customers and Internet Service Providers are not eligible to participate.
2. This offer is available on a first-come, first-serve basis to the first 200 customers nationwide. The Company reserves the right to limit the number of Customers to which this offer is extended.
3. Contracts must be executed before September 30, 2003.
4. The amount of the credit will equal the regular monthly recurring charges for the services ordered at the time the contract is executed. Nonrecurring move/change/restore charges, connection charges, measured and/or message usage charges, toll charges, directory assistance charges, customer originated trace charges, off-net charges, taxes, surcharges and franchise fees are not included.

(N)

(N)

Date Issued:	July 16, 2003	Effective:	July 17, 2003
Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404		

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

(N)

4.12.5 Grand Slam Promotion, *continued*

- 5. The Company will specify the month in which the credit will be issued.
 - For customers signing a 24-month contract, the credit will be issued in the second month (after payment of the first invoice).
 - For customers signing a 36-month contract, the first credit will be issued in the second month (after payment of the first invoice). The second credit will be issued in the 13th month of the service term.
 - For customers signing a 60-month contract, first credit will be issued in the second month (after payment of the first invoice). The second credit will be issued in the 13th month of the service term. The third credit will be issued in the 25th month of the service term.
- 6. Termination of the service contract will result in the assessment of term liability charges as specified in this tariff. Termination of the service contract during the redemption period will result in the cancellation of the Customer's credit(s). To the extent a Customer has already received its credit(s), the amount of the credit(s) issued will be added to the amount of the term liability.
- 7. This offer may not be used with any other Time Warner Telecom promotion.

(N)

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

4.12.6 Time Warner Telecom 4th Quarter 2003 Promotion

A. Description

The Time Warner Telecom 4th Quarter 2003 Promotion allows Customers to combine VersiPak and IBL local voice and Internet services with toll service. Customers may select the exact number of voice and Internet channels needed to best suit their individual service needs. All packages include the Internet, local voice channels (Business Lines, Digital Trunks or Analog Trunks) and the Company's LD Split toll service. Rates and charges for the Company's LD Split service are located in Section 4 of this Tariff. Customers who select Business Lines for voice channels may also select four (4) business line features at no additional charge. Customer may mix and max their voice and Internet channels, subject to the following limitations:

	Minimum Number of <u>Channels</u>	Maximum Number of <u>Channels</u>
Voice	6	22
Internet	128K	1024K

(N)

(N)

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 Issued By: Carolyn Marek, Vice President - Regulatory Affairs
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Effective: October 1, 2003

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

(N)

4.12.6 Time Warner Telecom 4th Quarter 2003 Promotion, *continued*

B. Rates and Charges

1. Flat Rate Service

<u>Package</u>	<u>Term</u>	<u>Number of Channels</u>	<u>Monthly Recurring Charge</u>
Advantage	24	16-20	\$620.00
Advantage	36	16-20	\$581.25
Premier	24	21-24	\$656.25
Premier	36	21-24	\$612.50

2. Measured Rate Service

<u>Package</u>	<u>Term</u>	<u>Number of Channels</u>	<u>Monthly Recurring Charge</u>
Advantage	24	16-20	\$576.00
Advantage	36	16-20	\$540.00
Premier	24	21-24	\$615.00
Premier	36	21-24	\$574.00

(N)

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 Issued By: Carolyn Marek, Vice President - Regulatory Affairs
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Effective: October 1, 2003

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SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

(N)

4.12.6 Time Warner Telecom 4th Quarter 2003 Promotion, *continued*

B. Rates and Charges

3. Message Rate Service

<u>Package</u>	<u>Term</u>	<u>Number of Channels</u>	<u>Monthly Recurring Charge</u>
Advantage	24	16-20	\$576.00
Advantage	36	16-20	\$540.00
Premier	24	21-24	\$615.00
Premier	36	21-24	\$574.00

(N)

Date Issued:	September 24, 2003	Effective:	October 1, 2003
Issued By:	Carolyn Marek, Vice President - Regulatory Affairs 233 Bramerton Court Franklin, Tennessee 37069 (615) 376-6404		

SECTION 4.0 - RATES, *continued***4.12 Special Promotions, *continued***

(N)

4.12.6 Time Warner Telecom 4th Quarter 2003 Promotion, *continued***C. Terms and Conditions of Promotion**

1. **Promotional pricing is effective October 1, 2003 through January 30, 2004.**
2. This promotion is available only to new, end-user Customers. New Customers who subscribe to the Company's service during the promotional period may augment their service with additional promotional channels during the promotional period. Internet Service Providers are not eligible for this promotion.
3. Customer must sign a 24 or 36 month contract (36 months only for VersiPak IPRI customers) to qualify for promotional rates.
4. Customers who purchase message or measured service packages will be assessed the message/measured monthly recurring charge specified herein, plus usage charges on all voice channels.
5. Promotional pricing applies only to the specific products mentioned herein.
6. Termination liability charges apply to early termination of the service contract. Order Modification and/or Expedite Fees apply as specified in the Company's local exchange tariff.
7. Applicable taxes and surcharges, including Federal Subscriber Line Charge, will be billed at standard rates.
8. This promotion is not valid in conjunction with any other Time Warner Telecom product promotion.

(N)

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FLO0313

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

(N)

4.12.7 FlexCall Long Distance Promotion

Customers who purchase a qualifying local voice service for a 12, 24 or 36 month term will receive 2,000 minutes of free Long Distance at no additional charge. Qualifying local voice services are: ISDN PRI Standard Service; Digital Trunk Service (full T-1); VersiPak; VersiPak Mach2; and VersiPak Mach3.

Long Distance usage in excess of 2,000 minutes are listed below:

<u>12 Months</u>		<u>24 Months</u>		<u>36 Months</u>	
<u>Intrastate</u>	<u>Interstate</u>	<u>Intrastate</u>	<u>Interstate</u>	<u>Intrastate</u>	<u>Interstate</u>
\$0.058	\$0.035	\$0.054	\$0.034	\$0.053	\$0.033

The 2,000 minutes of free Long Distance usage maybe used for both 1+ and 8XX toll free calls. It does not include traffic to Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, Canada, Mexico or other international locations. It does not include Switchless long distance or calling card services. It does not include directory assistance or operator services.

Customers who require for flat rated PRIs or Digital Trunks used for outbound-only directionality are not eligible for this promotion.

Customers with applications exceeding 200,000 Minutes of Use (MOU) per PRI or Digital Trunk facility are not eligible for this promotion.

This promotion cannot be shared across multiple locations.

This promotion is effective until September 7, 2004. Service must be activated no later than November 5, 2004.

This promotion is available for new and end user customers and existing customers at new service locations. Carrier and Internet Service Provider Customers are not eligible.

(N)

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			FLO0409

SECTION 4.0 - RATES, *continued*

4.12 Special Promotions, *continued*

(N)

4.12.7 FlexCall Long Distance Promotion, *continued*

|

Termination liability applies for all early terminations of service as specified elsewhere in this tariff.

|

This promotion can not be combined with any other promotional offers.

|

All applicable taxes, surcharges and FSLC will apply as specified elsewhere in this tariff and will not be discounted as part of the promotion.

|
(N)

Date Issued: June 15, 2004 Effective: June 16, 2004
Issued By: Carolyn Marek, Vice President - Regulatory Affairs
233 Bramerton Court
Franklin, Tennessee 37069
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