

STATE OF FLORIDA

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

July 15, 2004

To: Parties of Record and  
Interested Persons in  
Dockets 010503-WU  
and 020896-WS

Re: Docket No. 010503-WU - Application for increase in water rates in Seven Springs System in Pasco County by Aloha Utilities, Inc., and Docket No. 020896-WS - Petition by customers of Aloha Utilities, Inc. for deletion of portion of territory in Seven Springs area in Pasco County

Dear Sir or Madam:

This is to inform you that the Commission is reporting the following communication in the above-referenced dockets:

Letter dated June 29, 2004, from Representative Tom Anderson, representing District 45.

The letter, a copy of which is attached, will be made a part of the record in these proceedings. Any party who desires to respond to this communication may send a response to the Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida, 32399-0850.

Sincerely,

*Blanca S. Bayó*  
Blanca S. Bayó

BSB/kf  
Attachment  
cc: Mr. Rick Melson, General Counsel

DOCUMENT NUMBER - DATE

07683 JUL 15 2004

FPSC-COMMISSION CLERK

ORIGINAL

State of Florida



RECEIVED-FPSC  
Public Service Commission  
CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850  
COMMISSION  
-M-E-M-O-R-A-N-D-U-M-

---

**DATE:** June 29, 2004  
**TO:** Blanca Bayó, Commission Clerk and Administrative Services Director  
**FROM:** JoAnn Chase, Assistant to Commissioner Jaber JC  
**RE:** Docket Nos. 020896-WS and 010503-WU - Aloha Utilities, Inc.

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Commissioner Jaber received the attached letter from Representative Tom Anderson pertaining to the above dockets. Please place the attached letter in the docket file and disseminate to all parties in the cases.

:ng  
Attachment

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
- GCL \_\_\_\_\_
- OPC \_\_\_\_\_
- MMS \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

2435 U.S. 19, Suite 160  
Holiday, FL 34691  
(727) 943-4760



1102 The Capitol  
402 South Monroe Street  
Tallahassee, FL 32399-1300  
(850) 488-8528

## Florida House of Representatives

Representative Tom Anderson  
District 45

June 28, 2004

RECEIVED

JUN 28 2004

Lila A. Jaber, Commissioner  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Florida Public Service Commission  
COMMISSIONER JABER

Dear Commissioner Jaber:

I am writing to respectfully encourage the Florida Public Service Commission to seriously consider the wishes of the customers of Aloha Utilities, Inc. in Pasco County.

My constituents have suffered through more than 10 years of black water, rotten-egg smelling water and a company which has turned its back on the needs and wishes of their customers. Finally, a remedy, the hydrogen peroxide injection system, has been suggested which is expensive and unproven.

Please consider the further burden my constituents must endure if they may have to pay for this alternative method. Aloha Utilities is not known for their satisfactory customer service nor prompt response to my constituents concerns.

Sincerely,

A handwritten signature in black ink that reads "Tom Anderson".

Tom Anderson  
Representative  
District 45

TA/tc

## Hong Wang

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**From:** Kay Flynn  
**Sent:** Thursday, July 01, 2004 10:09 AM  
**To:** Manuel Arisso; Cayce Hinton; JoAnn Chase; Larry Harris; Katrina Tew  
**Cc:** Kathleen Stewart; Mary Macko; Nicki Garcia; Veronica Washington; Kay Posey; Blanca Bayo; Hong Wang  
**Subject:** Ex Parte Communication

To: Manuel Arisso; Cayce Hinton; JoAnn Chase; Larry Harris; Katrina Tew  
From: Blanca S. Bayo, Commission Clerk and Administrative Services Director  
Re: Ex Parte Communication

Commissioner Jaber has reported receiving a letter from Representative Tom Anderson, District 45, regarding the following dockets:

010503-WU - Application for increase in water rates for Seven Springs System in Pasco County by Aloha Utilities, Inc., and 020896-WS - Petition by customers of Aloha Utilities, Inc. for deletion of portion of territory in Seven Springs area in Pasco County.

We are preparing to distribute this letter to the parties to the matter. Would you please let me know if your Commissioner has also received a letter from Representative Tom Anderson.

Thank you!

Kay Flynn

---

**From:** Kay Flynn  
**Sent:** Thursday, July 01, 2004 10:20 AM  
**To:** Katrina Tew  
**Cc:** Kay Posey; Hong Wang; Blanca Bayo  
**Subject:** RE: Ex Parte Communication

Katrina, since your Commissioner has not seen the document, there is no further action required on your part. I will simply make your response a part of the record on this matter.

Thanks for responding!

Kay

-----Original Message-----

**From:** Katrina Tew  
**Sent:** Thursday, July 01, 2004 10:12 AM  
**To:** Kay Flynn  
**Cc:** Kay Posey  
**Subject:** RE: Ex Parte Communication

Kay,

Thanks for checking and saving us a step. Yes, we also received a letter from Rep. Anderson, but the Commissioner has not viewed it. Therefore, I do not believe that it is an ex parte communication with respect to Commissioner Davidson. Please advise if we need to send a copy of the letter to you and if we need to attach a cover memo, etc.

Thanks again,

Katrina

-----Original Message-----

**From:** Kay Flynn  
**Sent:** Thursday, July 01, 2004 10:09 AM  
**To:** Manuel Arisso; Cayce Hinton; JoAnn Chase; Larry Harris; Katrina Tew  
**Cc:** Kathleen Stewart; Mary Macko; Nicki Garcia; Veronica Washington; Kay Posey; Blanca Bayo; Hong Wang  
**Subject:** Ex Parte Communication

**To:** Manuel Arisso; Cayce Hinton; JoAnn Chase; Larry Harris; Katrina Tew  
**From:** Blanca S. Bayo, Commission Clerk and Administrative Services Director  
**Re:** Ex Parte Communication

Commissioner Jaber has reported receiving a letter from Representative Tom Anderson, District 45, regarding the following dockets:

010503-WU - Application for increase in water rates for Seven Springs System in Pasco County by Aloha Utilities, Inc., and 020896-WS - Petition by customers of Aloha Utilities, Inc. for deletion of portion of territory in Seven Springs area in Pasco County.

We are preparing to distribute this letter to the parties to the matter. Would you please let me know if your Commissioner has also received a letter from Representative Tom Anderson.

**Kay Flynn**

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**From:** Mary Macko  
**Sent:** Thursday, July 01, 2004 10:15 AM  
**To:** Kay Flynn  
**Cc:** Cayce Hinton  
**Subject:** RE: Ex Parte Communication

Yes, Commissioner Deason has received this letter. I sent this letter (via interoffice mail) with a memo from Cayce to Blanca yesterday afternoon.

## -----Original Message-----

**From:** Kay Flynn  
**Sent:** Thursday, July 01, 2004 10:09 AM  
**To:** Manuel Arisso; Cayce Hinton; JoAnn Chase; Larry Harris; Katrina Tew  
**Cc:** Kathleen Stewart; Mary Macko; Nicki Garcia; Veronica Washington; Kay Posey; Blanca Bayo; Hong Wang  
**Subject:** Ex Parte Communication

**To:** Manuel Arisso; Cayce Hinton; JoAnn Chase; Larry Harris; Katrina Tew  
**From:** Blanca S. Bayo, Commission Clerk and Administrative Services Director  
**Re:** Ex Parte Communication

Commissioner Jaber has reported receiving a letter from Representative Tom Anderson, District 45, regarding the following dockets:

010503-WU - Application for increase in water rates for Seven Springs System in Pasco County by Aloha Utilities, Inc., and 020896-WS - Petition by customers of Aloha Utilities, Inc. for deletion of portion of territory in Seven Springs area in Pasco County.

We are preparing to distribute this letter to the parties to the matter. Would you please let me know if your Commissioner has also received a letter from Representative Tom Anderson.

Thank you!

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

RECEIVED - FPSC

JUN 30 4:12 PM

COMMISSION  
CLERK

**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** June 30, 2004  
**TO:** Blanca Bayo, Director, Division of Commission Clerk and Administration  
**FROM:** Cayce Hinton, Chief Advisor to Commissioner Deason *CH*  
**RE:** Intercepted Communications From an Interested Party Received in Docket No:  
020896-WS

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This office has received the attached correspondence from Representative Tom Anderson, District 5. The correspondence has not been viewed by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

CHH:mm

2435 U.S. 19, Suite160  
Holiday, FL 34691  
(727) 943-4760



1102 The Capitol  
402 South Monroe Street  
Tallahassee, FL 32399-1300  
(850) 488-8528

**Florida House of Representatives**  
Representative Tom Anderson  
District 45

June 28, 2004

J. Terry Deason, Commissioner  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

**RECEIVED**  
JUN 29 2004  
Florida Public Service Comm.  
Commissioner Deason

Dear Commissioner Deason:

I am writing to respectfully encourage the Florida Public Service Commission to seriously consider the wishes of the customers of Aloha Utilities, Inc. in Pasco County.

My constituents have suffered through more than 10 years of black water, rotten-egg smelling water and a company which has turned its back on the needs and wishes of their customers. Finally, a remedy, the hydrogen peroxide injection system, has been suggested which is expensive and unproven.

Please consider the further burden my constituents must endure if they may have to pay for this alternative method. Aloha Utilities is not known for their satisfactory customer service nor prompt response to my constituents concerns.

Sincerely,

A handwritten signature in black ink that reads "Tom Anderson".

Tom Anderson  
Representative  
District 45

TA/tc



Kay Flynn

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**From:** Kay Flynn  
**Sent:** Thursday, July 01, 2004 10:33 AM  
**To:** Kathleen Stewart  
**Cc:** Manuel Arisso; Hong Wang; Blanca Bayo  
**Subject:** RE: Ex Parte Communication

Yes, I have that. #

Thanks, Kathleen.

-----Original Message-----

**From:** Kathleen Stewart  
**Sent:** Thursday, July 01, 2004 10:15 AM  
**To:** Kay Flynn  
**Cc:** Manuel Arisso  
**Subject:** RE: Ex Parte Communication

This was sent to you by our office on Tuesday, 6/29/04; did you not receive it?

-----Original Message-----

**From:** Kay Flynn  
**Sent:** Thursday, July 01, 2004 10:09 AM  
**To:** Manuel Arisso; Cayce Hinton; JoAnn Chase; Larry Harris; Katrina Tew  
**Cc:** Kathleen Stewart; Mary Macko; Nicki Garcia; Veronica Washington; Kay Posey; Blanca Bayo; Hong Wang  
**Subject:** Ex Parte Communication

**To:** Manuel Arisso; Cayce Hinton; JoAnn Chase; Larry Harris; Katrina Tew  
**From:** Blanca S. Bayó, Commission Clerk and Administrative Services Director  
**Re:** Ex Parte Communication

Commissioner Jaber has reported receiving a letter from Representative Tom Anderson, District 45, regarding the following dockets:

010503-WU - Application for increase in water rates for Seven Springs System in Pasco County by Aloha Utilities, Inc., and 020896-WS - Petition by customers of Aloha Utilities, Inc. for deletion of portion of territory in Seven Springs area in Pasco County.

We are preparing to distribute this letter to the parties to the matter. Would you please let me know if your Commissioner has also received a letter from Representative Tom Anderson.

Thank you!

ORIGINAL

BRAULIO L. BAEZ  
CHAIRMAN

STATE OF FLORIDA



CAPITAL CIRCLE OFFICE CENTER  
2540 Shumard Oak  
Boulevard  
Tallahassee, FL 32399-0850  
(850) 413-6042

# Public Service Commission

## MEMORANDUM

TO: Blanca Bayó, Commission Clerk  
FROM: Manuel Arisso, Advisor to Chairman Baez  
RE: Docket No. 020896-WS, 010503-WU  
DATE: June 29, 2004

RECEIVED-FPSC  
JUN 29 PM 2:06  
COMMISSION  
CLERK

Chairman Baez received the attached letter via fax in connection with the above referenced docket. However, he has not seen the correspondence; no *ex parte* communication has taken place.

Please place this in the correspondence side of the docket file.

2435 U.S. 19, Suite 160  
Holiday, FL 34691  
(727) 943-4760



1102 The Capitol  
402 South Monroe Street  
Tallahassee, FL 32399-1300  
(850) 488-8528

**Florida House of Representatives**  
Representative Tom Anderson  
District 45

June 28, 2004

Braulio L. Baez, Chairman  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Chairman Baez:

I am writing to respectfully encourage the Florida Public Service Commission to seriously consider the wishes of the customers of Aloha Utilities, Inc. in Pasco County.

My constituents have suffered through more than 10 years of black water, rotten-egg smelling water and a company which has turned its back on the needs and wishes of their customers. Finally, a remedy, the hydrogen peroxide injection system, has been suggested which is expensive and unproven.

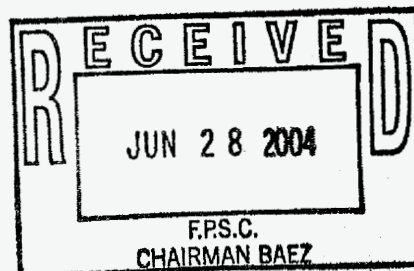
Please consider the further burden my constituents must endure if they may have to pay for this alternative method. Aloha Utilities is not known for their satisfactory customer service nor prompt response to my constituents concerns.

Sincerely,

A handwritten signature in cursive script that reads "Tom Anderson".

Tom Anderson  
Representative  
District 45

TA/tc



**Kay Flynn**

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**To:** Larry Harris  
**Cc:** Veronica Washington; Blanca Bayo; Hong Wang  
**Subject:** RE: Ex Parte Communication

Thanks, Larry.

-----Original Message-----

**From:** Larry Harris  
**Sent:** Thursday, July 01, 2004 10:16 AM  
**To:** Kay Flynn  
**Cc:** Veronica Washington  
**Subject:** RE: Ex Parte Communication

Our office received a faxed copy of a letter from Rep. Anderson to Comm. Bradley regarding Aloha. This letter was not provided to Commissioner Bradley.

-----Original Message-----

**From:** Kay Flynn  
**Sent:** Thursday, July 01, 2004 10:09 AM  
**To:** Manuel Arisso; Cayce Hinton; JoAnn Chase; Larry Harris; Katrina Tew  
**Cc:** Kathleen Stewart; Mary Macko; Nicki Garcia; Veronica Washington; Kay Posey; Blanca Bayo; Hong Wang  
**Subject:** Ex Parte Communication

**To:** Manuel Arisso; Cayce Hinton; JoAnn Chase; Larry Harris; Katrina Tew  
**From:** Blanca S. Bayó, Commission Clerk and Administrative Services Director  
**Re:** Ex Parte Communication

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Thank you!