ORIGINAL

| FLORIDA PUBLIC SERVICE COMMISSION | |
|-----------------------------------|------|
| OFFICE OF THE GENERAL COUNSEL | |
| DOCKET NO. 040167-TP | |
| RULE NO: £ | RULE |

25-24,490

RULE TITLE:

Customer Relations

NOTICE OF CHANGE

Notice is hereby given that the following change has been made to the proposed rule in accordance with subparagraph 120.54(3)(d)1., F.S., published in Volume 30, Number 19, May 7, 2004, issue of the Florida Administrative Weekly. The change has been made to the proposed rule to address comments made by US LEC of Florida Inc. and XO Florida, Inc.

Paragraph (4)(b) of Rule 25-24.490 has been changed as follows:

(b) The serving IXC shall not disconnect a subscriber's working toll free number (e.g., a telephone number that is fully functional to the customer) after receiving a service transfer request from another IXC.

| CMP | | |
|-----|------|--|
| COM | | |
| CTR | | |
| ECR | | |
| GCL | | |
| OPC | | |
| MMS | | |
| RCA | · No | |
| SCR | | |
| SEC | | |
| OTH | | |

DEPARTMENT OF STATIONAL CHARASSEE, FLORID

DOCUMENT NUMBER-DATE

07934 JUL 21 3

FPSC-COMMISSION CLERK