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2004 Competitive Local Exchange Carrier (CLEC) Data Request
(Due by July 15, 2004)

Legal Company Name: ACN Communication Services, Inc.

D/B/A: _____

FPSC Company Code (e.g.,TX000): TX707

Contact Name & Title: Karen E. Gillespie Compliance Reporting Consultant

Telephone Number: 407-740-8575

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Stock Symbol (if company is publicly traded): ACN is not publicly traded.

1. If you are providing local service in Florida please complete the attached Tables 1-3.
2. Please indicate which of the following services your company provides. Select all that apply.

- | | | | |
|-------------------------------------|-----------------------------|--------------------------|---------------------------|
| <input checked="" type="checkbox"/> | Local telephone service | <input type="checkbox"/> | Paging service |
| <input type="checkbox"/> | Private line/special access | <input type="checkbox"/> | Prepaid service |
| <input type="checkbox"/> | Wholesale loops | <input type="checkbox"/> | VoIP |
| <input type="checkbox"/> | Wholesale transport | <input type="checkbox"/> | Cable television |
| <input checked="" type="checkbox"/> | Interexchange service | <input type="checkbox"/> | Satellite Television |
| <input type="checkbox"/> | Cellular service | <input type="checkbox"/> | Broadband Internet Access |

3. If your company provides **pre-paid** local telephone service, is this is the only service you currently provide in Florida? *ACN does not provide pre-paid service at this time.*
4. Please complete the table on the following page showing the different bundles that you offer by marking the services you offer along with the price and take rate (the percentage of customers that subscribe to the corresponding package) for residential and business customers.

		Local	Long Distance	Broadband	Wireless	Video Service	Price	Take Rate
Residential Packages	Example	X	X			X	\$69.99	35%
	Package 1	X	X*				\$24.99	
	Package 2	X	X**				\$34.99	
	Package 3	X	X				\$59.75	
	Package 4							
	Package 5							
	Package 6							
	Package 7							
	Package 8							
	Package 9							
	Package 10							
	Package 11							
	Package 12							
	Package 13							
	Package 14							
	Package 15							
Business Packages	Example	X	X	X			\$89.99	25%
	Package 1							
	Package 2							
	Package 3							
	Package 4							
	Package 5							
	Package 6							
	Package 7							
	Package 8							
	Package 9							
	Package 10							
	Package 11							
	Package 12							
	Package 13							
	Package 14							
	Package 15							

* Long distance calling to other ACN customers only is included.

**100 Minutes of long distance to any number are included in addition to free calling to other ACN customers.



(a.) Please indicate below what vertical services are available in the bundles you offer.

3-way calling	<u>X</u>
Caller ID w/ name	<u>X</u>
Call Hunt	<u> </u>
Call Waiting	<u>X</u>
Voice Mail	<u>X</u>
Call Transfer	<u> </u>
Caller ID Block	<u>X</u>
Repeat Dialing	<u>X</u>
Call Return	<u>X</u>
Call Waiting w/ Caller ID	<u>X</u>
Line Guard	<u> </u>
Other (Specify)	<u> </u>

(b.) How many of the above services are included in a bundle? ***All of the checked services are available in Package 3. More limited sets of features are available in Packages 1 and 2.***

(c.) Are these bundles offered in all areas where you provide service? If not, why not and do you intend to offer them in the future? ***All services are offered in all areas where it is technically feasible. Facilities constraints from the underlying carrier(s) may affect the availability of some services at some time.***

5. Indicate below whether you are offering or providing VoIP service to end-user customers in Florida? For purposes of this question, VoIP service is defined as IP-based voice service provided over a digital connection. VoIP calls under this definition may or may not terminate on the PSTN.

- X Not offering VoIP service in Florida.
- Offering business VoIP services.
- Offering residential VoIP services.

If you are offering or providing residential or business VoIP service in Florida:

- (a.) List the locations in Florida where you are offering VoIP service. If you roll out service by MSA, list the MSAs; if rolled out by exchange, list the exchanges, etc.
- (b.) Provide residential price(s) for VoIP service.
- (c.) Provide small business price(s) for VoIP service.
- (d.) List all call features included with the service, e.g., call forwarding, caller ID, voice mail, etc.
- (e.) Check all that apply to your VoIP service:

- Offer wireless VoIP service.
- Offer wireline VoIP service.

- satellite
- fixed wireless
- mobile wireless
- Wi-Fi
- Broadband over power line
- Other (Specify)

- (c.) How do you provision broadband services? Check all that apply.
- Over own facilities
 - Over UNE loops
 - Over resold facilities (ILEC)
 - Over resold facilities (non-ILEC)
 - Over loops or channels obtained from unaffiliated entities (non- ILEC)
 - X Through line splitting agreements

(d.) Please fill out the following table providing the downstream and upstream data transfer rates and the monthly price for each tier of broadband service you offer.

Residential	384 Kbps	128 Kbps	\$29.50
Residential	768 Kbps	128 Kbps	\$39.50
Business			

8. a. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe maybe impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles.
9. Please provide any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida.
10. As of December 31, 2003, how much money (in thousands of dollars) have you invested in your network serving Florida customers? ***ACN did not invest in network to serve its Florida customers during 2003. Service to Florida customers was initiated during the 3rd quarter of 2003, and there was not sufficient customer base by end of 2003 to justify investment. ACN provides local service in Florida using a combination of UNE-P and Resale purchased from Incumbent Local Exchange Providers.***
11. Are you currently operating under Chapter 7 or Chapter 11 protection? ***NO.***

ACN did not have 10,000 access lines in Florida during the applicable period, and therefore did not file a Form 477..

13. Following the D.C. Circuit's decision, the FCC called for ILECs and CLECs to negotiate.
- (a.) Are you currently in negotiations with any ILECs?
Yes
 - (b.) If so, with which carriers?
BellSouth, Qwest, SBC, Sprint, Verizon
 - (c.) Are the negotiations national or Florida-only?
Negotiations are national.
 - (d.) Have you reached agreement with one or more carriers? *No.*
14. If so, please provide the name(s) of the carrier(s) and when you expect to file your agreement(s) with the Florida Commission. If you do not intend to file your agreement(s), explain why.

Daniel T. Gonos

Authorized Signature Dan Gonos Sr. Regulatory Analyst

7/15/2004

Date