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CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL
RICHARD D. MELSON
GENERAL COUNSEL
(850) 413-6199

ADG TO AM 10:49
COMMISSION
CLERK

Public Service Commission

August 10, 2004

HAND DELIVER

Mr. Scott Boyd, Executive Director
Joint Administrative Procedures Committee
Room 120 Holland Building
Tallahassee, FL 32399-1300

RE: Docket No. 040493-TP- Proposed Amendment of Rule 25-24.516, F.A.C.,
Pay Telephone Rate Caps, and Rule 25-24.630, F.A.C., Rate and Billing
Requirements.

Dear Mr. Boyd:

The Commission has approved the amendments to Rules 25-24.516 and 25-24.630
without changes.

We plan to file the rules for adoption on August 18, 2004.

Sincerely,

Samantha Cibula
Associate General Counsel

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- cc: Division of the Commission Clerk
and Administrative Services

DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

1 25-24.516 Pay Telephone Rate Caps.

2 (1) Rates charged any end user by a pay telephone provider, providing operator service
3 within the pay telephone premises' equipment, shall not exceed the following:

4 (a) Local coin calls – the rate posted at the pay telephone station.

5 (b) Extended area service (EAS) coin calls – a rate equivalent to the local coin call rate.

6 (c) Extended calling scope (ECS) calls – the rate equivalent to the local coin rate.

7 (d) 0+ toll non-person-to-person – a maximum rate of \$0.30 per minute, plus a \$1.75 charge.

8 (e) 0+ toll person-to-person – a maximum rate of \$.30 per minute, plus a \$3.25 charge.

9 (f) 0+ non-person-to-person local – a rate equivalent to the local coin rate, plus a \$1.75
10 charge.

11 (g) 0+ person-to-person local – a rate equivalent to the local coin rate, plus a \$3.25 charge.

12 (2) A pay telephone provider shall not obtain services from an interexchange carrier or an
13 operator service provider unless such carrier or provider has obtained a certificate of public
14 convenience and necessity from the Commission.

15 ~~(3) A set use fee of \$.25 shall apply to all completed 0 local calls placed from pay~~
16 ~~telephones.~~

17 Specific Authority: 350.127(2), FS.

18 Law Implemented: 364.03, 364.3375(4), (5),FS.

19 History–New 9-5-95, Amended 2-1-99, XX/XX/XX.

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1 25-24.630 Rate and Billing Requirements.

2 (1) Services charged and billed to any end user by an operator services provider for an
3 intrastate 0+ or 0- call made from a pay telephone or in a call aggregator context shall not
4 exceed a rate of \$.30 per minute plus the applicable charges for the following types of
5 telephone calls:

6 (a) A person-to-person call - - a charge of \$3.25;

7 (b) A call that is not a person-to-person call - - a charge of \$1.75.

8 ~~(2) For 0- calls from pay telephone stations completed by the provider of local exchange~~
9 ~~telecommunications services, a set use fee of \$.25 shall apply and shall be remitted by the~~
10 ~~local exchange company to the pay telephone service provider.~~

11 ~~(3)~~ (2) An operator services provider shall have current rate information readily available and
12 provide this information orally to end users upon request prior to connection.

13 ~~(4)~~ (3) An operator services provider shall require that its certificated name appear on any
14 telecommunications company's bill for regulated charges.

15 ~~(5)~~ (4) An operator services provider shall require all calls to be individually identified on
16 each bill from a telecommunications company on an end user's bill, including the date and
17 start time of the call, call duration, origin and destination (by city or exchange name and
18 telephone number), and type of call.

19 ~~(6)~~ (5) An operator services provider shall provide a toll-free number for customer inquiries
20 on the bill and maintain procedures adequate to allow the company to promptly receive and
21 respond to such inquiries.

22 ~~(7)~~ (6) An operator services provider shall charge only for conversation time as rounded
23 according to company tariffs.

24 ~~(8)~~ (7) An operator services provider shall not:

25 (a) Bill or charge for uncompleted calls in areas where answer supervision is available or

1 knowingly bill or charge for uncompleted calls in areas where answer supervision is not
2 available.

3 (b) Bill for any collect call that has not been affirmatively accepted by a person receiving the
4 call regardless of whether the call was processed by a live or automated operator.

5 (c) Bill for calls in increments greater than one minute except for coin calls that may be in
6 increments no greater than three minutes.

7 (d) Bill or collect a surcharge levied by any entity, either directly or through its billing agent,
8 except Commission-approved charges for pay telephone providers.

9 Specific Authority: 350.127(2), FS.

10 Law Implemented: 364.01, 364.3376, FS.

11 History—New 9-6-93, Amended 2-1-99, XX/XX/XX.

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CODING: Words underlined are additions; words in ~~struck through~~ type are deletions from existing law.