

ORIGINAL

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IXC REGISTRATION FORM

RECEIVED-FPSC

Company Name

Sunshine State Telephone Company

Florida Secretary of State Registration No.

37-1443109

COMMISSION CLERK

Fictitious Name(s) as filed at Fla. Sec. of State

Sunshine State Telephone Company

Company Mailing Name

11098 BISCAYNE BLVD

Mailing Address

SUITE 103

MIA, FLA 33161

Web Address

WWW.SSTC.COM

E-mail Address

ALONCARIC@SSTC.COM

Physical Address

11098 BISCAYNE BLVD Suite 103
MIA., FLA 33161

Company Liaison

ANDREA LONCARIC

Title

OPERATIONS MGR

Phone

305-899-7311

Fax

305-895-2615

E-mail address

ALONCARIC@SSTC.COM

Consumer Liaison to PSC

ANDREA LONCARIC

Title

OPERATIONS MGR

Address

11098 BISCAYNE BLVD SUITE 103 MIA, FLA

Phone

305-899-7311

Fax

305-895-2615

E-mail address

ALONCARIC@SSTC.COM

My company's tariff as required in Section 364.04, Florida Statutes, is enclosed with this form. I understand that my company must notify the Commission of any changes to the above information pursuant to Section 364.02, Florida Statutes. My company will owe Regulatory Assessment Fees for each year or partial year my registration is active pursuant to Section 364.336, Florida Statutes. My company will comply with Section 364.603, Florida Statutes, concerning carrier selection requirements, and Section 364.604, Florida Statutes, concerning billing practices.

Andres Loncaric

Signature of Company Representative

ANDREA LONCARIC

Printed/Typed Name of Representative

08.02.04

Date

04 NOV 21 AM 8:23

DOCUMENT NUMBER-DATE

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Effective: 07/15/2003

Original Price list forwarded to CUP.

FPSC-COMMISSION CLERK



INTEREXCHANGE COMPANY REGISTRATION FORM AND INFORMATION

This has been prepared to provide information about the Public Service Commission requirements applicable to providing **Interexchange Telecommunications (IXC)** service within the State of Florida.

(IXC) providers include:

- operator service providers,
- resellers,
- switchless rebillers,
- multi-location discount aggregators,
- prepaid debit card providers and
- facilities based interexchange carriers

Section 364.02(13), Florida Statutes, requires IXCs to provide current contact information and a tariff to the Commission. If you would like the Commission to mail you a copy of the registration form or if you have any questions regarding the registration form, please call the Division of Competitive Markets and Enforcement at 850-413-6600. **Note:** The registration form **cannot be submitted electronically** to the Public Service Commission.

Mail registration form to: Florida Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee, FL 32399

- [Florida Service Matrix \(PDF Format\)](#) (size=16KB)
- [IXC Registration Form \(PDF Format\)](#) (size=19K) or [\(WordPerfect Format\)](#) (size=10K)
- [Interexchange Company Regulatory Assessment Fee Return \(PDF Format\)](#) (size=86K)
- [Sample Tariff/Format \(PDF Format\)](#) (size=68K) or [\(WordPerfect Format\)](#) (size=67K)
- [Tax Information Florida Department of Revenue \(PDF Format\)](#) (size=86K)

FLORIDA TELECOMMUNICATIONS PRICE LIST

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

This Price List contains the rates applicable to the furnishing of local exchange telecommunications services provided by The Sunshine State Telephone Company, LLP. (“Sunshine State”) within the State of Florida. This Price List is on file with the Florida Public Service Commission (“Commission”). Copies may be inspected during normal business hours at the Company’s principal place of business: **11098 Biscayne Blvd., Miami, Fl. 33161.**

CHECK SHEET

The Title Sheet and Sheets 1 through 53 inclusive of this Price List are effective as of the date shown at the bottom of the respective sheet(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Revision *	27	Revision *
2	Revision *	28	Revision *
3	Original	29	Revision *
4	Original	30	Revision *
5	Original	31	Revision *
6	Original	32	Revision *
7	Revision *	33	Revision *
8	Revision *	34	Revision *
9	Revision *	35	Revision *
10	Revision *	36	Revision *
11	Revision *	37	Revision *
12	Revision *	38	Revision *
13	Revision *	39	Revision *
14	Revision *	40	Revision *
15	Revision *	41	Revision *
16	Revision *	42	Revision *
17	Revision *	43	Revision *
18	Revision *	44	Revision *
19	Revision *	45	Revision *
20	Revision *	46	Revision *
21	Revision *	47	Delete *
22	Revision *	48	Delete *
23	Revision *	49	Delete *
24	Revision *	50	Delete *
25	Revision *	51	Delete *
26	Revision *	52	Delete *
		53	Delete *

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EXPLANATION OF SYMBOLS

- (D) To signify a **deletion**
 - (I) To signify a rate **increase**
 - (M) To signify material **moved** in the Price List
 - (N) To signify a **new** rate or regulation
 - (R) To signify a rate **reduction**
 - (T) To signify a change in **text** but no change in rate or regulation
-

PRICE LIST FORMAT

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their Price List approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** - When a Price List filing is made with the Commission, an updated Check Sheet accompanies the Price List filing. The Check Sheet lists the sheets contained in the Price List with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The Price List user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.

APPLICATION OF PRICE LIST

This Price List governs Company local exchange services originating and terminating at points within the State of Florida for BellSouth exchanges, Verizon exchanges and Sprint/Centel/United exchanges .

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Add:

The addition of a vertical service to existing equipment and/or service at one location.

ADSL

Asymmetrical Digital Subscriber Lie (ADSL) is an access data technology service which allows for the transmission of high speed connections services over existing copper facilities.

Authorized User:

A person, firm, corporation, or other entity that either is authorized by the Customer to use local exchange service or is placed in a position by the Customer, either through acts or omissions, to use local exchange service.

Business Service:

A service which conforms to one or more of the following criteria:

- A. used primarily for commercial, professional, or institutional activity; or
- B. the service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. the service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. the service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided.

Calling Area:

An area within underlying ILEC service areas which are considered “Local” to the originating calling party’s exchange.

Called Station:

The terminating point of a call (i.e., the called number).

Carrier or Common Carrier:

Any individual, partnership, association, corporation or other entity engaged in intrastate communications for hire by wire or radio between two or more exchanges.

Channel Terminal

The term “Channel Terminal” denotes that portion of a service required to terminate within a central office, the interoffice or interexchange transmission system.

Channel

A communications path between two or more points of termination.

Commission:

Florida Public Service Commission

Change:

Includes the rearrangement or reclassification of existing service at the same location.

Company:

The Sunshine State Telephone Company, LLP. ("Sunshine State ")

Credit Card:

A valid bank or financial organization card, representing an account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

Customer:

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with Price List regulation.

Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company's operator.

Exchange

A central office or group of central offices, together with the Customer's stations and lines connected thereto, forming a local system which furnishes means of telephonic intercommunication without toll charges between subscribers within a specified area, usually a single city, town or village. When an exchange includes only one central office, it is termed a single office exchange, but when it includes more than one central office, the exchange is termed a multi-office exchange.

Exchange Service Area

The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

Exchange Service

The general telephone service rendered in accordance with Price List provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this Price List.

- A. Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.
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B. Individual Residence Line

Individual Line Service: A classification of exchange service which provides that only one Exchange Access Line shall be served by the line connecting such Access Line with the central office or other switching unit.

Extended Calling Area – All cities within one’s LATA.

Frame Relay

Frame Relay is a service which provides for the transfer of variable length frames across a wide geographic area through statistical multiplexing of data.

Holidays:

Holidays include New Year’s Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November) and Christmas Day (December 25).

ISDN

Integrated Services Digital Network is a set of transmission protocols that provides end-to-end digital connectivity and integration of voice, data and video, on a single subscriber loop.

LATA:

A Local Access and Transport Area (“LATA”) is a geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Exchange:

A geographic area within which the local telephone company provides telephone services and/or facilities that are not subject to a toll charge.

Local Exchange Carrier:

A Company which furnishes local exchange telecommunications service.

Move:

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building.

Premises:

A building or buildings on contiguous property, not separated by a public highway or right-of-way.

Service Line:

A two-way residential individual line, or an extension of a residential line which is required for testing of certain services provided by the Company and which is billed at the rates within this Price List.]

See Section 3.2.1 for Technical term/Definition of Customer Calling Features.

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SECTION 2 – RULES AND REGULATIONS

2.1. UNDERTAKING OF COMPANY

- 2.1.1. Company's services are furnished for residential telecommunications service for local calling within the State of Florida. As a reseller, the quality of service provided to the company's end-users will be equal to that received from the company's underlying carrier(s).
- 2.1.2. Company is a facilities-based provider of telecommunications to Customers for their direct transmission and reception of voice or data residential communications.
- 2.1.3. Company provides access, switching, transport and termination services provided by other underlying telecommunications local carriers.
- 2.1.4. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.5. Request for service under this Price List will authorize the Company to conduct a credit search on the Customer. The Company will require a two month subscription payment from each new subscriber as an advanced payment to obtain service: one month's payment to pre-pay the first month's service charges and one month's payment for the Company to hold towards future unpaid billing. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer. As a reseller the quality of service provided as a reseller to the company's end-users will be equal to that received from the company's underlying carrier.

2.2. LIMITATIONS

- 2.2.1. Service is offered subject to availability of the necessary facilities and/or service and subject to the provisions of this Price List.
- 2.2.2. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.3. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.
- 2.2.4. Prior written permission from the Company is required before any assignment or transfer of service from one subscriber to another. All regulations and conditions contained in this Price List shall apply to all such permitted assignees or transferees, as well as all conditions of service. Transfers are not acceptable unless written permission from the Company is received by the transferring and the receiving transferee parties.
- 2.2.5. The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Price List are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment.
- 2.2.6. The Company reserves the right to refuse an application for service by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Price List until this indebtedness and any accrued interest or penalty amounts have been satisfied.

2.3. USE

- 2.3.1. Service may be used for the transmission of communications by the Customer for any lawful purpose for which it is technically suited.
- 2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.
- 2.3.3. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.
- 2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.
- 2.3.5. Recording of telephone conversations of service provided by the Company under this Price List is prohibited except as authorized by applicable federal, state and local laws.
- 2.3.6. Service will not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass the called party.
- 2.3.7. Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.
- 2.3.8. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Price List until the indebtedness is satisfied.

2.4. LIABILITIES OF THE COMPANY

- 2.4.1. The liabilities of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For the purpose of computing such amount a month is considered to have thirty (30) days. In no event will the Company be responsible for consequential damages for any losses suffered by a Customer or end user as the result of interrupted or unsatisfactory service.
 - 2.4.2. Company shall be indemnified and held harmless by the Customer against:
 - A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
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- B. Claims for patent infringement arising from combining or connecting Company's resold facilities with apparatus and systems of the Customer; and

 - C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.

 - D. Use of subscriber provided information, use of subscriber call detail records from any source, or any information derived from these sources when used in the investigation or prosecution of potential fraud, potential illegal activities, or any law enforcement organization's investigation that might involve the subscriber in any way.
- 2.4.3. Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.
- 2.4.4. Company shall not be liable for, and the Customer indemnifies and holds harmless from, any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, instituted or asserted by the Customer or by any other party of person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have be caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company's underlying carrier where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.
- 2.4.5. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed agents or employees of the Company without written authorization.
- 2.4.6. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature: storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages or other labor difficulties; or notwithstanding anything in this Price List to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.
- 2.4.7. The Company shall not be liable for damages or adjustments, refunds or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, within 20 days of when invoice is rendered by the company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Florida law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.
- 2.4.8. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's
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communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer.

The Customer shall be fully liable for all such charges.

- 2.4.9. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps, including obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as the Customer's agent, to the Company's underlying carriers' networks.
- 2.4.10. With respect to Emergency Number 911 Service:
- A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
- B. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.
- 2.4.11. In the absence of gross negligence or willful misconduct, no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, will attach to the Company.
- 2.4.12. The Company's liability arising from errors or omissions in directory listings will be limited to \$1.00.
- 2.4.13. As part of providing any private listing or semi-private listing services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. The Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.
- 2.4.14. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this Price List, the Customer agrees to the release of such information under the above provision.
- 2.4.15. The Company will use reasonable efforts to make available services to a Customer on or before a

particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this Price List. The Company does not guarantee availability by any such date and will not be liable for any delays in commencing service to any Customer. The minimum time frame for Customer

installation will be three days from the time of order. The maximum time frame for customer repair will be 3 days from time of customer complaint or interruption in service.

2.5. EQUIPMENT AND FACILITIES

2.5.1. The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provisioned equipment is connected to the facilities furnished under this Price List, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this Price List. Beyond this responsibility, the Company will not be responsible for:

- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- B. the reception of signals by Customer-provided equipment; or
- C. network control signaling when performed by Customer-provided network control signaling equipment.

2.5.2. At the request of the Customer, installation or maintenance may be performed outside of the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

2.6. CUSTOMER RESPONSIBILITIES

2.6.1. The Customer is responsible for the payment of all charges for services furnished to the Customer and for all additional charges for calls the Customer elects to continue making.

2.6.2. The Customer is responsible for compliance with applicable regulations set forth in this Price List.

2.6.3. The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.

2.6.4. The Customer shall be responsible for reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.

2.6.5. This Customer is responsible for not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's underlying carriers' facilities.

2.7. INTERRUPTION OF SERVICE

- 2.7.1. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence or willful act of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4., herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.
- 2.7.2. For purposes of credit computation for service, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than twenty-four (24) hours (T)
- 2.7.3. The subscriber shall be credited for an interruption of twenty-four (24) consecutive hour/hours. (T)
- 2.7.4. No credit will be made for:
- a) Interruptions due to the negligence of, or noncompliance with the provisions of this Price List by, the Customer;
 - b) Interruptions due to the negligence of any person using the Company's services with the Customer's permission;
 - c) Interruptions due to the failure or malfunction of non-Company equipment.

2.8. RESTORATION OF SERVICE

- 2.8.1. The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations on file with the Commission, which specifies the priority system for such activities.
- 2.8.2. When a Customer's service has been disconnected in accordance with this Price List and the service has been terminated through the completion of a Company service order, service will be restored only upon the basis of application for new service.

2.9. MINIMUM SERVICE PERIOD

The minimum service period is one month (30 days).

2.10. PAYMENTS AND BILLING

- 2.10.1. Known charges for subscription service will be billed in advance for the ensuing monthly subscription period. Ancillary services such as Directory Assistance and Operator Services will be bill in arrears in the month following the month in which the charges were incurred. The Company reserves the right to impose an additional Advance Payment amount equal to the highest amount of incurred ancillary charges, which shall be added to the Escrow account established by the Company as referenced in Section 2.12 of this Price List.
- 2.10.2. The Customer is responsible for payment of all charges for service furnished by the Company to the Customer or Authorized Users. Objections must be received by the Company within 20 days after
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statement of account is rendered, or the charges shall be deemed correct. Should the Customer pay the charges under protest, he may have an additional 30 days to dispute same in writing or the charges will become binding upon Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer. Customer will not be required to pay disputed portion of bill during complaint resolution period.

- 2.10.3 Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.
- 2.10.4 A late payment charge of 1.5% shall apply to any amounts billed to subscriber and not received by the day following the business day closest to or on the payment due date. (T)
- 2.10.5 Billing disputes should be addressed to Company's customer service organization by mail at: 11098 Biscayne Blvd. Suite 103, Miami, Florida, 33161. Customer service representatives are available from 9 a.m. to 5 p.m. Eastern Time. Messages may be left for the Customer Service Department from 5:01 p.m. to 8:29 a.m. Eastern Time, which will be answered on the next business day. (T)
- 2.10.6 In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:
- A. First, the Customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
 - B. Second, if there is still disagreement over the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Florida Public Service Commission's Division of Consumer Affairs for its investigation and decision.
- Florida Public Service Commission
Division of Consumer Affairs
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
- Toll free number: 800.342.3552
- 2.11. **DISCONTINUANCE OF SERVICE**
- 2.11.1 Upon nonpayment of any amount owing the Company, unless a written notice of dispute has been received by the Company, and after 15 days from the payment due date, the Company may discontinue or suspend service upon five (5) working days prior written notice delivered to the Customer without incurring any liability. Notice of this disconnect policy shall be plainly printed on the Customer Service Agreement if a term agreement signed, under the heading: "IMPORTANT INFORMATION; RETAIN FOR YOUR RECORDS."

- 2.11.2. Upon violation of any of the other material terms or conditions for furnishing service, the Company may, by giving 10 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- 2.11.3. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible
- 2.11.4. repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- 2.11.5. Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.
- 2.11.6. The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability: immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services, including the follow:
- A. The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s);
 - B. The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications service(s);
or
 - C. The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - 1. Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this Price List;
 - 2. Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices;
or
 - 3. Any other fraudulent means or devices;
 - D. Use of service or facilities for calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
 - E. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or my means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.
-

F. The Company reserves the right to cancel any contract for service with and to discontinue service to any subscriber who uses any service listed in any part of this Tariff, including but not limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the subscriber or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable.

G. The Customer uses service for unlawful purposes.

Residential customers whose telephone services have been temporarily denied for nonpayment will continue to have access to 911 Service (outgoing only)

- 2.11.6. Upon written notice to a Customer who has failed to pay any sum within five (5) days of the date when payment was due; or
- 2.11.7. Ten (10) days after sending the Customer written notice of noncompliance with any provision of this Price List if the noncompliance is not corrected within that ten (10) day period.
- 2.11.8. The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time or up to suspension or discontinuance.
- 2.11.9. Upon the Company's discontinuance of service to the Customer, all applicable charges, including termination charges, shall become due and payable. This is in addition to all other remedies that may be available to the Company at law or in equity under any other provision of this Price List.

2.12. ADVANCE PAYMENTS AND DEPOSITS

To safeguard its interest, the Company may require a Customer to make Processing/Application Fee, also known as an Advance Payment, before services are furnished. This fee will not exceed an amount equal to the Non-Recurring Charge(s) and month's charges for the service. (T)

Applicants, based on employment, SSN#, and personal references may or may not be required to pay a security deposit prior to receiving service. The Security deposit, if required, will be the equal to one month of local service charges. (T)

An Escrow Account shall be maintained by the Company, with a bank of its selection, into which shall be placed monies/deposits which shall be available to reimburse any Customer who does not receive services for which Customer has paid in advance.

After one full year of payment of services in a timely fashion, deposit shall be returned to customer in the form of a credit on the account which the deposit was paid on.

In the case of a disconnect where there is an existing deposit, the deposit shall be applied to the "final" bill.

2.13. FULL FORCE AND EFFECT

Should any provision or portion of this Price List be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Price List will remain in full force and effect.

2.14. CREDIT LIMIT

The Company may, at any time and at its sole discretion, will set a credit limit for any Customer's consumption of services for any monthly period.

2.15. UNCERTIFICATED RESALE PROHIBITED

Resale of any Price Listed service appearing herein by uncertificated resellers is strictly prohibited. Applicable services may be resold only by Companies authorized by the Florida Public Service Commission to provide intrastate telecommunications services, in accordance with the Commission's rules. The Company requires proof of certification in the form of a Telephone Certificate of Public Convenience and Necessity (or the equivalent thereof), or a copy thereof, prior to providing services for resale.

3.1. LOCAL EXCHANGE SERVICE

3.1.1 General

- A. Local Exchange Service provides a customer a single, analog, voice grade telephonic communications channel which can be used to place or receive one call at a time to and from, respectively, other stations on the public switched telephone network. Local exchange service also provides a customer with a unique telephone number address on the public switched telephone network and access to certain interstate and international services offered by Company. (a "basic access line").
- B. A basic access line includes free access to Operator Services, Directory Assistance services, Telecommunications Relay Services and emergency services by dialing 0 or 911, with unlimited local calling at a flat rate.
- C. Local exchange service requires the classification by the customer of the basic access line as either of a business or residence basic access line. Residence access lines may include an allowance for calls for which there are no usage charges. One listing in the alphabetical directory is included for both residential and business access lines.

3.2 Service Description

- A. Local Exchange Service will be offered throughout the State of Florida and will consist of a residential "package" or basic business service. See Local Exchange Service, 4.1 for packages, rates and descriptions.
-

3.3 **CUSTOM CALLING FEATURES**

3.3.1 General

(T)

The Custom Calling features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service.

Description of Features

Call Selector
Calls from preferred or special callers are announced with a distinctive ring

Voice Mail

Have messages taken when customer is on the phone, on the Internet, or away from home

Retrieve messages when away from home

Message Waiting Indicator

Alerts customer to new messages with a stutter dial tone and flashing light – for voice mail service..

Message Waiting Indicator with Audio and Visual

A flashing light and special stutter tone when you pick up the phone lets you know if you have messages.

Call Block

Block calls from specific numbers so your phone does not even ring

Call Forward Busy Line

Provides a customer the call forwarding busy line feature and the capability to control from the base station line and the activation and deactivation of the service by using dialing codes.

Call Forward Don't Answer

Provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number.

Call Forward Don't Answer with Ring Control

Maintain real time control over the number of seconds or ring cycles prior to your calls being forwarded.

Call Forwarding

Forward incoming calls to another number - voice mail or even to a long distance number.

Call Forwarding Variable

Provides an arrangement for transferring incoming calls to another telephone number by dialing a code and the number of the service to which calls are to be transferred.

Call Return (*69)

Dial *69 which allows user to determine who was the last person calling.

Three-Way Calling

Permits an existing call to be held, and , by dialing a second telephone call can be established and added to the connections. Normal transmission performance quality ca not be guaranteed on all calls.

Call Waiting

By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that station. Permits putting first call on hold so that second call can be answered.

Speed Calling

Provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. The two arrangements available are an eight number capacity and thirty number capacity code.

Remote Access Call Forwarding Variable

Provides A customer the call forwarding variable feature and the capability to activate and deactivate the service remotely from any line/equipment capable of the touch tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forward to telephone number.

Call Waiting Deluxe (CWD)

Allows a customer to control the treatment applied to incoming calls while the customer is off hook on a call. Call Waiting Deluxe includes the functionality of the Call Waiting feature and provides several additional call disposition options.

- Call disposition options provided with Call Waiting Deluxe include”
- Answer the waiting call, placing the first party on hold.
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forwarding the waiting call to another location e.g. a voice mail box or telephone answering service
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the conference call.

Utilization of the full capabilities of call waiting deluxe requires the use of an analog display services interface compatible telephone at the customer premises. The installation and maintenance of the ADSI-compatible CPE and it technical capability to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein.

There Way Calling with Transfer

This feature allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three way conference. Incoming calls may be transferred to another access arrangement on an inter or intra switch basis. Where the subscriber originates both legs of a three way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is an intra switched call. Where the subscriber originates two inter switched legs of a three way call, both legs remain bridged when the subscriber goes on hook where the servicing switch is not a 5ESS

switch. For such calls in a 5ESS switch, both inter switched legs are disconnected when the subscriber goes off hook.

Star 98 Access

Allows a subscriber to access a service, generally their local voice mail service, when they dial*98 from their home or business telephone line. Star 98 Access connects the customer to the local telephone number, generally of their voice mail provider, to whom their calls are forwarded via an version of Call Forwarding Don't Answer.

Talking Call Waiting

Provides an enhancement for customers who subscribe to a call waiting feature. This feature announces the listing name of the calling party when a call waiting subscriber receives a call waiting tone. The spoken name is played only after the first call waiting tone for any incoming call. When a customer who subscribes to both Talking Call Waiting and Call Waiting Deluxe receives an incoming call while using equipment capable of displaying the name and number of the incoming call originator, the Call Waiting Deluxe feature will take precedence, i.e. the equipment will display visually the name and number of the calling party and the Talking feature will not be activated.

3.4 DIRECTORY ASSISTANCE

A Directory Assistance Charge applies for each telephone number, and area code, and/or general information requested from Directory Assistance operator. Charges set forth in Section 4.2 will apply for each additional request made to the Directory Assistance Operator.

Directory Assistance Local Call Completion

Directory Assistance Call Completion allows the Customer the option to have their local calls completed to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provide the requested number. All completed calls will be charged the Directory Assistance Call Completion Charge, in addition to any other appropriate charges. See Section 4.2 for Rates.

3.5 DIRECTORY LISTINGS

One Listing, termed the initial listing, is included with each Customer's service. Additional listings are confined to the names of those who are entitled to the use of the Customer's service. Telephone numbers of non-published service are not listed in the Telephone Company's directories or on directory assisted records. Listing information (name, address and number) on non-published service is not available to the general public, notwithstanding any claim of emergency the calling party may present. Telephone numbers of non-directory listed service are omitted or deleted from the Company's alphabetical directory, however, they are carried in the Company's directory assistance and other records and are given to any calling party.

3.6 LOCAL OPERATOR SERVICES

Operator Services provide for live or automated operator treatment of calls when a customer dials "0". Services include, but are not limited to Busy Line Verification, Operator Verification \ Interrupt Service and Operator Assisted Call Completion Services. Access to Operator Services is provided at no charge, however, a per-call service charge and a per minute usage rate will apply when the customer elects to utilize a chargeable Operator Service.

3.6.1 Busy Line Verification

Utilizing operator assistance, the caller is able to accomplish any of the following:

- A. verify that a called line is in use
- B. verify that a called line is in use, or if it is clear, have the operator place the call
- C. Verify and interrupt a call that is in progress

3.6.2 Operator Verification \ Interrupt Service

Where facilities and operating conditions permit, Carrier's operators may verify busy line conditions and/or interrupt a conversation in progress at the calling party's request.

3.6.3 Operator Assisted Call Completion

Operator Assisted Call Completion provides the called with access to the operator for assistance in completing telephone calls. Local calls may be completed or billed with live or mechanical assistance. Calls may be billed collect to the called party, to an authorized third party number, to the originating line, or to a valid authorized calling card. The operator can assist the caller by placing the call either person-to-person, station-to-station or other designated basis. In addition to a per request charge, a per minute usage rate applies to each call completed. See Section 4.2.

A. Person-to-Person

Allows a Customer to place a call through a operator to one particular person.

B. Station-to-Station

Allows a Customer to place a call through an operator to any person.

3.7 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

(N)

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases rates and charges will be applied on an 'Individual Case Basis' (ICB), where such rates and charges will be developed by the Company based on the circumstances (such as costs of labor, material, engineering and administration) in each case. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

Inside Wire Maintenance Service Plan

Under this Plan, SSTC will repair telephone service problems which may exist in the wiring and jacks inside your home or business. If the problem is in the line between the network interface on through the jack(s), SSTC will repair basic inside telephone wire and modular jacks. If the problem is caused by a defect in the cord from the jack to the telephone or other equipment (i.e. fax machine, answering machine, modem, etc.) that is attached to your line, SSTC will advise you of the source of the problem. SSTC does not repair such defective phone cords, phone, or e equipment. You agree to pay monthly charges for this Plan. There is no additional

charge for repairing problems in the wiring or jacks inside your home of business. Because this Plan is optional, non-payment of charges for this Plan will not cause termination or denial of your regular telephone service. Non-payment would, however, result in cancellation of the Plan and application of a late payment charge on the delinquent charges for the Plan at the rate imposed by SSTC for other delinquent SSTC charges as set for the in applicable tariffs.

This Plan does not cover the following:

1. Problems caused by willful damage to inside wire or jacks
2. Damage caused by Acts of God (such as fire, windstorm, flood, hurricane, or other similar acts)
3. Service problems in your inside wire or jacks that were obvious at the time you subscribe to the Plan
4. Inside wire or jacks that do not meet industry standards for telecommunications

Any repair to and/or maintenance of your inside wiring or jacks to the extent that after reasonable effort SSTC determines that such repair/maintenance cannot be performed in a safe manner due to the presence of asbestos or any other environmentally hazardous substance or due to the existence of an unsafe condition.

Where existing service subscribers request coverage under the Plan, the Plan will not become effective until 30 days after the date the Plan is ordered. This Plan is provided on a month to month basis and can be cancelled by either party giving oral or written notice to the other.

If you have more than one exchange access line in your premises, you must subscribe to the Plan for each access line. If you have a key telephone system, a Private Branch Exchange (PBX), or other non-basic telephone system, you are not eligible for this Plan.

This rate and other terms or conditions may be changed from time to time with 30 days notice. This notice, which may be provided in your monthly billing envelop on an inset, shall include the revised rate, terms and conditions and the effective date of change you may cancel this Plan by calling your local SSTC business office.

SUNSHINE STATE TELEPHONE COMPANY SHALL NOT BE LIABLE FOR DAMAGES, INCLUDING ANY INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, THAT ARISING FROM (1) ANY DEFECTS IN MATERIAL USED TO MAINTAIN INSIDE WIRE OR JACKS; OR (2) DEFECTS IN WORKMANSHIP PROVIDED UNDER THE PLAN. THERE ARE NO EXPRESS OR IMPLIED WARRANTIES, WARRANTIES OF MERCHANTABILITY, OR WARRANTIES OF FITNESS FOR A SPECIFIC PURPOSE OFFERED WITH THIS PLAN. SSTC'S LIABILITY FOR DEFECTIVE MATERIALS OR WORKMANSHIP IS LIMITED TO REPAIR OR REPLACEMENT OF THE DEFECTIVE MATERIAL AND/OR A CORRECTIVE SERVICE CALL.

See section 4.0 for monthly and or non-recurring rates

3.8 HEARING AND SPEECH IMPAIRED CUSTOMERS

(N)

3.8.1 Reserved for future use.

3.9 TELECOMMUNICATIONS RELAY SERVICE

(N)

The Relay Service provides specialized telecommunications equipment to qualified Florida Residents who have

a certified hearing or speech impairment, pursuant to the Telecommunications Access System Act of 1991. For calls received from the relay service, the company will, when billing relay calls, discount relay service calls by fifty percent off of the otherwise applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted sixty percent off of the otherwise applicable rate for a voice non-relay call.

3.10 LOCAL EXCHANGE - DATA SERVICES

(N)

3.10.1 Frame Relay Service (FRS)

A. Description

Frame Relay Service (FRS) is a provisional service which provides a high speed statistically multiplexed data service that allows for the transfer of variable length frames across a wide geographical area. Frames travel at high speed from the source to the desired destination via virtual connections (switched or permanent virtual connections). Frame Relay allows end users to share network resources. Each individual access link and Frame Relay port can be shared by traffic to multiple destinations.

This service, comprised of three components: local loop access, FRS port and the Data Link Connection Identifiers (DLCIs). The local loop access to the FRS network is through a dedicated, non-multiplexed digital line at 56 Kbps (DS0), 1.544 Mbps (DS1), or 44.736 Mbps (DS3). The FRS Port allows access to the FRS network. The DLCIs identify the address information and route the framed data. The DS0, DS1 and DS3 access services is offered in conjunction with Incumbent Local Exchange Carrier pursuant to and at the rates set forth in their relevant tariffs.

The Data Link Connection Identifiers are established at the time of service subscription at customer specified end points making a Permanent Virtual Connection (PVC). The FRS network will only transmit data between

authorized DLCIs. Each PVC has a pre-assigned Committed Information Rate (CIR) and a Burst Rate (BR). This provides bandwidth sharing and bandwidth on demand capabilities.

The Company may also provide to subscribers a traffic data report upon request by the Customer.

B. Definitions

Access Link

A dedicated non-multiplexed digital access line at 56 Kbps, 1.544 Mbps, or 44.736 Mbps. This link can only be used for accessing Frame Relay Service.

Burst Rate

The upper bandwidth limit the permanent virtual connection is allowed to send data through the FRS network. The burst rate is limited by the actual physical port access speed.

Committed Information Rate

The CIR represents the base-level bandwidth the permanent virtual connection is allowed to send data through the network. This rate will be lower than the speed of the physical access line.

Data Link Connection Identifier (DLCI)

The address information assigned to customer designated end points used to identify PVCs and route frames of data. The frame relay virtual circuit number corresponding to a particular destination which is part of the frame relay header and is usually ten bits long.

Frame

A group of data bits, in a specific format, with a flag at either end to indicate the beginning and end of the frame. The defined format enables network equipment to recognize the meaning and purpose of specific bits.

Permanent Virtual Connection (PVC)

A virtual circuit set up administratively, by a network operator, for a dedicated point-to-point connection between two customer designated end points.

Port

The physical entry point for the local loop access to the FRS network.

Switched Megabit (or Multi Megabit) Data Services (SMDS Access)

A way for a corporate network to dial up switched data services as fast as 45 Megabits per second.

Traffic Detail

A monthly report of data traffic information that provides the customer with details on frame and byte counts, dropped and congested frames.

Virtual Connection (circuit)

A connection established through a frame relay or packet network. Frames or packets are routed through the connection as an order-preserving transfer of data. This connection functions like a dedicated circuit between the end points.

C. Regulations

1. Frame Relay Service will be furnished within Service Areas where facilities and operating conditions permit, and technical feasible.
 2. The customer must provide the Company with a point of contact for inquiries, trouble reports, and security management involving the service configuration.
-

3. Subsequent DLCI orders are required when a customer chooses to add PVC(s) or change PVC assignment on a given FRS port after the initial port installation.
4. At service subscription, the customer must specify the Committed Information, Rate and the Burst Rate for each PVC ordered.
5. Error correction is the responsibility of the customer's Frame Relay compatible terminal equipment. When the FRS network is congested, the FRS nodes will discard frames with errors and may discard customer data that exceeds the CIR ordered at service subscription.
6. The Company will provide network-to-network interface (NNI) interconnection to its Frame Relay Service to all customers who request it until such time as a national Frame Relay Service interconnection standard is formally approved.

3.10.2 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)

A. Description

Integrated Services Digital Network (ISDN) is a set of transmission protocols that provides end-to-end digital connectivity and integration of voice, data and video, on a single Subscriber loop to support a wide variety of services via the public switched telephone network. The Primary Rate Interface (PRI) consists of a 23B+D configuration with 23* 64Kbps Bearer (B) digital channels and one 64 Kbps Data (D) digital channel. The B channels are designed for voice, data, image and sound transmissions.

B channels can support synchronous, asynchronous or isochronous services at rates up to 64 Kbps. B channels can be aggregated for higher bandwidth applications. The D channel PRI provides the out of band signaling, call control and messaging.

PRI is provided through standard four wire DS-1 (1.544Mbps) point to point, private line facilities that enables Subscriber control of the 24 individual channels.

B. Regulations

1. ISDN-BRI will only be provided where central office facilities and operating conditions permit.
2. ISDN-BRI is furnished to customers at the rates and charges as shown in Section 4, which are in addition to other rates and charges for the Local Exchange Service.
3. Rates and Charges for other optional features are in addition to those for ISDN-BRI service and are provided only where facilities and operating conditions permit.

3.10.3 ADSL

A. Service Description

Asymmetrical Digital Subscriber Line (ADSL) Service is an access data technology service which provides high speed connections services over existing copper facilities. ADSL service is offered in speed levels of 384 Kbps Down/128 Kbps Up to 3 Mbps Down/384 Kbps Up. The “up” speeds represent “transmission speeds in kilobytes from the customer designated location (CDL) to the Company’s ADSL connection point, while the “down” speeds represent “transmission speeds in kilobytes and megabits,” from the Company’s ADSL connection point to the CDL. The connection point is the aggregation point designated by the Telephone Company for connecting multiple Telephone Company ADSL serving wire centers via the backbone network services to the CDL.

ADSL Service is provisioned over existing Company copper facilities and transported to the Company’s backbone network. ADSL Service provides a connection from the customer designated location (CDL) to the ADSL connection point. Access from the Company’s ADSL connection point will be provided via Frame Relay Service, where facilities permit. Frame Relay Service is available in Section 3.8.1. A customer may utilize their existing Frame Relay Service or may submit any order to establish new facilities. The associated rates and charges for Frame Relay Service will apply in addition to the rates and charges associated with the ADSL Service rate elements.

The Company will qualify the ADSL Service between the CDL and the serving wire center. The purpose of qualification is to determine the availability and suitability of existing Company copper facilities to provide the service. The Company will not provision this service on facilities which are not suitable for ADSL.

The Company does not undertake to originate data, but offers the use of its service components, where available, to customers for the purpose of transporting customer-originated data.

ADSL will be provided subject to the availability and limitations of Company wire centers and outside plant facilities and is only available where technical capabilities permit such facility distance and type of physical plant.

B. Responsibility of the Company

The Company will provision and maintain ADSL service for the customer up to and including the Network Interface Device (NID).

C. Rights of the Company

The Company will not provision ADSL service if the Company reasonably determines that (a) it is not technically feasible over existing facilities or (b) it will cause interference problems with existing services.

During the Company’s network maintenance and software updates period, it may be necessary to place the ADSL wire center out of service. The Company reserves the right to temporarily interrupt ADSL Service at other times in emergency situations.

3.10.3 ADSL

D. Responsibility of the Customer

The customer is responsible for obtaining compatible customer provided equipment (CPE) that is used for connection to ADSL Service. Equipment must be authorized for use on Company’s network.

The customer is responsible for providing the Company with the necessary information (e.g., Data Link Connection Identifier(s) (DLCI), Permanent Virtual Circuit (PVC) and/or Internet Protocol) to provision ADSL Service if required..

3.10.3 DSL

E. Rate Regulations

(N)

1. Rate Elements

A nonrecurring charge and a monthly rate apply for the installation of DSL Service. The nonrecurring charge is also applicable when changing bandwidth.

ADSL Service is available service level packages, and is based on the “downstream and upstream” speeds chosen by the customer. The service levels are as follows:

SSTC’s Fast Speed – Residence - 608 downstream/128 upstream

SSTC’s Sunburst - Residence or Business – 1.5 downstream/128 upstream

SSTC’s VS Business DSL - Speed 1.5 downstream/384 upstream

SSTC’ SM Business DSL – Speed 3.0 downstream/384 upstream

See Section 4.3.3 for rates

Data speeds set forth above are peak periods. Actual speeds may be affected by loop distance and other factors, therefore, data speeds are not guaranteed.

2. **IP addresses;**

SSTC’s Fast Speed – Residence - One Dynamic IP address Via PPPoE

SSTC’s Sunburst Speed - Residence or Business – One Dynamic IP address Via PPPoE

SSTC’s VS Business DSL - One fixed public IP address

SSTC’s SM Business DSL – One fixed public IP address

See Section 4.3.3 for rates for additional IP address

3. **Service Level Agreements;**

Service Level Agreements (SLA) not available with exception of T1 level.

SLA for T1 level as follows:

Installation in 45 calendar days or less

99.99% Network Availability

99.99% Service Availability

4 hr. Time to Restore

110oms Network Delay

Service Credits Available

4. **Customer Premises Equipment**

SSTC’s Fast Speed and SSTC’s Sunburst

Simple ADSL Bridge or Modem – Netopia

SSTC's VS and SM DSL -
ADSL Router with 4 Port Hub to connect multiple users - Netopia

See Section 4.3.3 for non recurring charges

5. **Service Activation**

See Section 4.3.3 for rates

4. **RATES AND CHARGES**

(N)

4.1 **Local Exchange Service**

4.1.1 **Descriptions/Rates of Plans/Packages**

(N)

Residence

Economy – Consist of one basic residential line with unlimited local calling, 5 features, with exception of voice mail.

Premium - Consist of one basic residential line with unlimited local calling, 10 features including SSTC Voice Mail.

Premium Plus – Consist of one basic residential line with unlimited local calling, any calling feature, voice mail and access to customers extended calling area. See 4.1.1.2 for descriptions and areas.

Basic with extended calling area - NO FEATURES NO RESTRICTIONS – Calling features and restrictions may be purchased separately

Prem. Plus +1 basic - Extended calling area on first line only. No features or restrictions on 2nd line.

Prem. Plus +2 with one basic (extended calling area. No features on 3rd line) Three lines, 2 as described in Premium Plus Plan with no features or restrictions on 3rd line.

Business

Lean and Mean - Basic Single line. No features, no restrictions. *

Basic line with extended calling area – Basic line allows for unlimited calling within the extended calling area.

All Business lines with choice of any available features, including hunting on lines of choice, unlimited calling in the extended calling area.

Non Package:

Residence – not available at this time

*Business – For customers that do not require any calling features, each business line, which includes calling to the local area only, and free listing in the BellSouth white and yellow pages, the plan shall be referred to as basic only. This plan will include hunting arrangements at no additional charge.

4.2 List of Exchanges by Local Access and Transport Area (LATA)

(N)

Daytona Beach LATA

Bunnell	DeLand	Oak Hill
Daytona Beach	Flagler Beach	Palm Coast
DeLeon Springs	New Smyrna Beach	Pierson

Gainesville LATA

Archer	Cross City	Keystone Heights	Salt Springs
Astor	Crystal River	Lady Lake	San Antonio
Belleview	Dade City	Leesburg	Silver Spgs. Shores
Beverly Hills	Dunnellon	McIntosh	Tavares
Bronson	Eustis	Melrose	Trenton
Brooker	Forest	Micanopy	Trillacoochee
Brooksville	Gainesville	Mount Dora	Umatilla
Bushnell	Groveland	Newberry	Waldo
Cedar Key	Hawthorne	Ocala	Weekiwachee Spgs
Chiefland	Homosassa Springs	Oklawaha	Wildwood
Citra	Howey-in-the-Hills	Old Town	Williston
Clermont	Inverness	Orange Spgs	Yankeetown

Jacksonville LATA

Alachua	Hastings	Lake City	Ponte Verde Beach
Bladwin	High Springs	Lawtrey	Raiford
Branford	Hillard	Live Oak	Sanderson
Callahan	Interlachen	Luraville	St. Augustine
Crescent City	Jacksonville	Maccleddy	St. Johns
Dowling Park	Jacksonville Beach	Maxville	Starke
Fernandina Beach	Jasper	Mayo	Welaka
Florahome	Jennings	Middleburg	Wellborn
Fla. Sheriff's Boys Ranch	Julington	Orange Park	White Springs
Fort White	Kingsley Lake	Palatka	Yulee
Green Cove Springs	Lake Butler	Pomona Park	

Mobile, Alabama LATA

All cities are Alabama unless denoted as being Florida or Mississippi

Atmore	Deer Park	Gosport	Monroeville
Bay Minette	Elberta	Grand Bay	Mt. Vernon
Bayou La Batre	Evergreen	Grove Hill	Orange Beach
Beatrice	Excel	Gulf Shore	Perman

Belle Fontaine	Fairhope	Huxford	Pine Appel
Bon Secour	Finchburg	Irvington-St.	Elmo Repton
Brewton	Flomaton	Jackson	Robertsdale
Castleberry	Foley	Lillian	Seminole
Century, Fla.	Fort Morgan	Loxley	Silas
Chatom	Fowl River	Magnolia Spgs.	Summerdale
Citronelle	Frankville	McCullough	Tanner-Williams,
MS			
Coffeeville	Frisco	McIntosh	Uriah
Dauphin Island	Fruitdale	Millry	Walnut Hill, Fla.
Davisville, Fla.	Gilbertown, AL	Mobile	

Orlando LATA

Apopka	Eua Gallie	Montverde	St. Cloud
Celebration	Geneva	Orange City	Titusville
Coca	Kenansville	Orlando	West Kissimmee
Coca Beach	Kissimmee	Oviedo	Windermere
De Bary	Lake Buena Vista	Reedy Creek	Winter Garden
East Orange	Melbourne	Sanford	Winter Park

Panama City LATA

Alford	ChIPLEY	Hosford	Sneads
Alligator Point	Cottondale	Lynn Haven	Sunny Hills
Altha	East Point	Maline	The Beaches
Apalachicola	Graceville	Marianna	Tyndall AF Base
Blounststown	Grand Ridge	Panama City	Vernon
Bonifay	Greensboro	Panama City Beach	Westville
Bristol	Greenwood	Port St. Joe	Wewahitchka
Carrabelle	Gretna	Quincy	Youngstown-Fntn
Chattahoochee	Havana	Reynolds Hill	

Pensacola LATA

All cities are Florida unless denoted as being Alabama

Baker	Fort Walton Beach	Milton	Ponce De Leon
Contonment	Freeport	Molino	Santa Rosa Beach
Clear Springs, AL.	Glendale	Munson	Seagrove
Crestview	Gulf Breeze	Pace	Shalimar
De Funiak Springs	Holley Navarre	Paxton	Valparaiso
Destin	Jay	Pensacola	Wing, AL.
Floral, AL	Laurelhill		

Southeast LATA

Belle Glade	Ft. Lauderdale	Jupiter	Pompano
Boca Raton	Fort Pierce	Keys	Port Saint Lucie
Boynton Beach	Hobe Sound	Miami	Sebastian

Coral Springs	Hollywood	North Dade	Stuart
Deerfield Beach	Homestead	Pahokee	Vero Beach
Delray Beach	Indiantown	Perrine	West Palm Beach
Fort Lauderdale	Jensen Beach		

4.3 Rates and Charges:

(N)

Residence:

<u>Package</u>	<u>Monthly</u>	<u>Non-recurring</u>	
Economy	\$24.95	New Install	\$45.00
		Conversion	N/A
Premium	\$27.95	New Install	\$45.00
		Conversion	N/A
Premium Plus	\$32.50	New Install	\$45.00
		Conversion	N/A
Basic with extended calling area (no features no restrictions)*	\$25.95	New Install	\$45.00
		Conversion	N/A
Prem. Plus +1 basic (No features or restrictions on 2nd line)*	\$46.45	New Install	\$45.00
		Conversion	N/A
Prem. Plus +2 with one basic (No features or restrictions on 3rd line)*	\$78.95	New Install	\$45.00
		Conversion	N/A
		<u>Non-recurring</u>	
2nd line and above		New Install	\$12.00

*Individual features may be selected for featureless or non restricted type line on individual basis.

<u>Business:</u>	<u>Monthly</u>	<u>Non-recurring</u>	
Basic Business Line (Lean and Mean)	\$27.95	New Install	\$55.00
		Conversion	N/A
<u>Package/Plan</u>	<u>Monthly</u>	<u>Non-recurring</u>	
Single Line "The Works"	\$47.95	New Install	\$55.00
		Conversion	N/A
Two Lines	\$71.90	New Install	\$67.00

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		Conversion	N/A
Three Lines	\$94.95	New Install	\$79.00
		Conversion	N/A
Four Lines	\$127.90	New Install	\$91.00
		Conversion	N/A
5 Lines	\$154.85	New Install	\$12.00 per line
		Conversion	N/A

Any additional lines, with or without features:

Additional line after 5 th line	\$26.95	New Install	\$55.00
		each additional	\$12.00
		Conversion	N/A

Maintenance Agreement – See 3.7 for details

		Monthly
Residence per Line		\$3.50
Business (non complex) per Line		\$4.00

Individual Dialing Features/Restrictions

Monthly per line rate	Residence
Call Return	\$ 2.50
Repeat Dialing	2.50
Call Selector	2.50
Preferred Call Forwarding	2.50
Call Block	2.50
Call Tracing	2.50
Caller ID	3.50
Caller ID Deluxe (with ACR)	3.50
Caller ID Deluxe (without ACR)	3.50
Call Waiting	3.00
Call Waiting Deluxe	\$ 3.50
Call Forwarding Variable	3.00
Call Forwarding Busy Line	.50
Call Forwarding Don't Answer	.50
Customer Control Call Forwarding Busy Line	\$2.25
Customer Control Call Forwarding Don't Ans.	2.25
Call Forwarding with Ring Control	.50
Remote Access to Call Forwarding	3.00
Speed Calling 8 code	2.50
Speed Calling 30 code	2.50
Three Way Calling	3.00
Three Way Calling with Transfer	3.50

Anonymous Call Rejection	2.50
Message waiting indicator, visual or audio	2.50
Privacy Director with Basic Line	5.00
Privacy Director with Package	5.00
Voice Mail	4.50
Star 98	.95
Audio or visual tone for VM	.50
RingMaster 1	3.00
RingMaster 2	4.50
Voice Mail with Stutter Dial Tone and Star 98 Package	5.55
Custom Code Restriction CREX1	2.50
Custom Code Restriction CREXA	2.50
Custom Code Restriction - CREX2	2.50
Custom Code Restriction - CREXW	2.50
Custom Code Restriction - CREX3	2.50
Custom Code Restriction - CREXB	2.50
Custom Code Restriction - CREX4	2.50
Custom Code Restriction CREX6	2.50
Custom Code Restriction - CREX7	2.50

Individual Dialing Features

Monthly per line rate

Business

Call Return	\$3.50
Repeat Dialing	4.00
Call Selector	4.00
Preferred Call Forwarding	4.00
Call Block	3.50
Call Tracing	5.00
Caller ID	\$ 9.00
Caller ID Deluxe ((with ACR)	9.50
Caller ID Deluxe without ACR)	9.50
Call Waiting	5.00
Call Waiting Deluxe	
Call Forwarding Variable	4.00
Call Forwarding Busy Line	3.00
Call Forwarding Don't Answer	3.00
Customer Control Call Forwarding Busy Line	5.00
Customer Control Call Forwarding Don't Ans.	5.00
Call Forwarding with Ring Control	3.00
Remote Access to Call Forwarding	6.50
Speed Calling 8 code	3.00
Speed Calling 30 code	3.25
Three Way Calling	5.00
Three Way Calling with Transfer	5.00
Anonymous Call Rejection	3.00
Message waiting indicator, visual or audio	3.00

Privacy Director with Basic Line	N/A
Privacy Director with Package	N/A
Voice Mail	7.50
Audio or visual tone for VM	1.00
RingMaster 1	5.00
RingMaster 2	
Voice Mail with Stutter Dial Tone and Star 98 Package	7.00
Custom Code Restriction CREX1	3.50
Custom Code Restriction CREXA	3.50
Custom Code Restriction - CREX2	3.50
Custom Code Restriction – CREXW	3.50
Custom Code Restriction - CREX3	3.50
Custom Code Restriction – CREXB	3.50
Custom Code Restriction - CREX4	\$3.50
Custom Code Restriction - CREX6	3.50
Custom Code Restriction - CREX7	3.50

Misc. Service Charges:

Secondary Service Charge	<u>Non-recurring</u>
Residence	\$ 9.00
Business	\$15.00

The above charges will apply to the following orders:

- Adding features
- Transfer of Contract
- Changing from business to residence and vice versa .

Line Change Charge – Number Change	<u>Non-recurring</u>
First line residence	\$10.00
Additional residence line (each)	5.00
First Line Business	15.00
Additional business line (each)	6.00

Premises Work Charge

Required premises visit incorporates non-complex wiring
and non complex jacks

Rate as follows:

First (1) hour	\$75.00
Each additional 15 minutes after first hour	\$15.00

Non - Recurring

Restoration of Denied Service Fee (First Line) Res. or Bus.	\$23.00
Restoration of Denied Service Fee (Additional Line) Res. or Bus.	\$ 5.00
Dishonored Check Fee	\$25.00

4.3.1 **Miscellaneous Rates and Charges:**

Directory Listings

Recurring

Basic Directory Listings – Residence and Business	No Charge
Private Listing – Residence	\$2.08
Private Listing - Business	\$3.50
Semi-Private Listing – Residence	\$.30
Semi-Private Listing – Business	\$1.15
If No Answer Listing	\$2.10
Foreign Additional Listing	\$2.50

Listing, additional, no rate, business	\$0.00
Additional listing – Business	\$2.10

Operator Services (Per Call):

Busy Line Verification	\$ 1.50
Operator Verification/Interrupt Service	\$ 1.50
Third Number Billed	\$ 1.50
911 Emergency Service	No Charge
Directory Assistance	\$.95
Directory Assistance Call Completion	\$1.00

Casual Calling Feature Rates

4.4 **DATA SERVICES – RATES AND CHARGES**

4.4.1 Frame Relay Service (FRS)

The following rates and charges apply to intraLATA FRS in those LATAs where technical capability is available.

A. FRS Access Links (Local Loops)

The rates and charges for access services AND (DS0) 56 Kbps, xDSL Service (DS1) 1.549 Mbps, (DS2) 6.312 Mbps and (DS3) 44.736 Mbps, are found the published tariffs of the relevant ILEC to furnish such access service, as the same are on file with the Public Service Commission of the state of Florida.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
B. <u>FRS Access Port Termination - Per Port</u> (Port charge includes the first DLCI)		
56 Kbps	\$ 375.00	\$ 75.00
128 Kbps	375.00	150.00
384 Kbps	375.00	400.00
1,536 Mbps	375.00	500.00
37 Mbps	1500.00	4800.00

	TBA	
C. <u>DLCI - Per Port</u> (rate for each DLCI)		
1	None	None
2-6	None	15.00
7-11	None	10.00
12 and above	None	5.00

4.4.2 Miscellaneous Rates and Charges

4.4.2.A FRAME RELAY SERVICE (FRS)

	<u>Installation Charge</u>	<u>Monthly Rate</u>
D. <u>Optional Feature</u>		
Traffic Detail	50.00	15.00
E. <u>Change Charge</u>		

This charge applies when the customer makes a change to the port termination speed and there is no change to the access link. Changing the speed of the access link will incur an installation charge for the new access link and an installation charge for the new port termination.

	<u>Installation Charge</u>
Change Charge - per port	TBA

4.4.2.B DATA SERVICES – RATES AND CHARGES

4.4.2.B.1 ISDN

	<u>Installation Charge</u>	<u>Monthly Rate</u>
1. ISDN-BRI Basic Service - Each ISDN	\$125.00	\$20.00
2. ISDN-BRI Optional Packet Data Device - Each Device	\$ 25.00	\$ 5.00

4.4.2.B.2 DSL Services

Following are the monthly recurring charges that apply to each DSL;

	Monthly
SSTC's Fast Speed -- Residence - 1.5 downstream/128 upstream	\$33.95
SSTC's Sunburst Speed - Residence or Business -- 1.5 downstream/384 upstream	\$43.95
SSTC's Business DSL - Speed 1.5 downstream/128 upstream	\$67.95

Activation of \$25.00 applies to each DSL

- Equipment and Service installation charge waived for customers who sign up for one-year term or longer
- Month-to-Month, 1-Year and 3-Year terms are available for ADSL service
- Discounts from these listed rates are available for retail customers who purchase more than 50 ADSL lines
- A basic telephone line, either business or residential, is required for ADSL service.

5.0 LONG DISTANCE TELECOMMUNICATIONS SERVICE

(N)

5.1 Plan Details

A – Description of Service

1. The service is offered in connection with individual lines, PBX and/or Centrex. Lines are not required to be billed by SSTC. Long distance is available to users in the State Of Florida.
2. Customers that elect the Prem. Plus Plan will only need the Interstate PIC designation
3. Individual message detail is included as part of this service.

5.2. Timing/Rates of Messages –

A 1. Initial eighteen (18) second increments for calls noted all for Domestic connection or any fraction thereof. Additional timing billed in six (6) second increments.

A.2. Initial eighteen (18) second increments for calls noted for connection to extended areas, which include Alaska, Hawaii, Guam, Puerto Rico, Midway Wake, CNMI and US Virgin Islands, or any fraction thereof. Additional timing billed in six (6) second increments

B. Exceptions to the eighteen (18) second increments are the following:

1. Canada – which is billed initial increment of thirty (30) seconds with each additional increment at six (6) seconds.
2. Mexico – which is billed initial increment of sixty (60) seconds with each additional increment at six (6) seconds.
3. International – which is billed initial increment of thirty (30) seconds with each additional increment at six (6) seconds.

C. Reversal of Charges (Collect Calls)

1. Collect calls are permissible for all telephone calls provided the charges are accepted at the called station.
2. Chargeable times do not include time lost because of faults or defects in the service.

D. Rates and Charges - Domestic

- 1 A. There is no monthly recurring plan fee for this service.
B. There is no rate periods associated to this service
2. A. Rates within the State Of Florida is billed at six (6) cents per minute.
B. All calls to the Continental USA is billed at six (6) cents per minute.

E. Rates and Charges – International

- 1 A. There is no monthly recurring plan fee for this service.
B. There is no rate periods associated to this service
 2. Following are rates designated for International calling:
-

Afghanistan	\$	1.35	Barbados*	\$	0.40
Afghanistan Mobile	\$	1.55	Belarus	\$	0.30
Albania	\$	0.85	Belgium	\$	0.10
Albania Mobile	\$	0.95	Belgium Brussels	\$	0.10
Algeria	\$	0.40	Belgium Mobile	\$	0.35
Algeria Mobile A	\$	0.45	Belize	\$	0.40
Algeria Mobile B	\$	0.45	Belize Mobile	\$	0.50
American Samoa	\$	0.45	Benin	\$	0.55
Andorra	\$	0.35	Benin Mobile	\$	0.65
Andorra Mobile	\$	0.35	Bermuda*	\$	0.15
Angola	\$	2.25	Bermuda Mobile	\$	0.25
Angola Mobile	\$	2.75	Bhutan	\$	2.48
Anguilla*	\$	0.45	Bhutan Mobile	\$	2.60
Antarctica (Casey)	\$	2.70	Bolivia	\$	0.40
Antarctica (Scott Base)	\$	0.49	Bolivia Cochabamba	\$	0.40
Antigua Barbuda*	\$	0.35	Bolivia La Paz	\$	0.40
Argentina	\$	0.15	Bolivia Santa Cruz	\$	0.40
Argentina Buenos Aires	\$	0.15	Bolivia Mobile	\$	0.50
Argentina Colonia Tironesa (Cordoba)	\$	0.15	Bosnia Herzegovina	\$	0.40
Argentina Arroyo algodón	\$	0.15	Bosnia Mobile	\$	0.45
Argentina Alcira	\$	0.15	Botswana	\$	0.95
Argentina Mendoza (Chacras de Conia)	\$	0.15	Botswana Mobile	\$	1.05
Argentina Rosario (Capitan Bermudez)	\$	0.15	Brazil	\$	0.15
Argentina Mobile	\$	0.45	Brazil Belem	\$	0.15
Armenia	\$	0.70	Brazil Belo Horizonte	\$	0.15
Armenia Nagorni K	\$	0.70	Brazil Brasilia	\$	0.15
Armenia Yerevan	\$	0.70	Brazil Campinas	\$	0.15
Armenia Mobile	\$	0.70	Brazil Curitiba	\$	0.15
Aruba	\$	0.35	Brazil Florianopolis	\$	0.15
Aruba Mobile A	\$	0.45	Brazil Fortaleza	\$	0.15
Aruba Mobile B	\$	0.45	Brazil Goiania	\$	0.15
Ascension Island	\$	1.49	Brazil Manaus	\$	0.15
Australia	\$	0.10	Brazil Porto Alegre	\$	0.15
Australia Melbourne	\$	0.10	Brazil Recife	\$	0.15
Australia Sydney	\$	0.10	Brazil Rio De Janeiro	\$	0.15
Australia Mobile A	\$	0.35	Brazil Salvador	\$	0.15
Australia Mobile B	\$	0.35	Brazil Sao Paulo	\$	0.10
Austria	\$	0.12	Brazil Vitoria	\$	0.14
Austria Vienna	\$	0.12	Brazil Mobile	\$	0.25
Austria Mobile	\$	0.35	British Virgin Islands*	\$	0.35
Azerbaijan	\$	0.55	Brit Vir Isl Mobile	\$	0.35
Bahamas*	\$	0.25	Brunei	\$	1.15
Bahrain	\$	0.45	Bulgaria	\$	0.35
Bangladesh	\$	0.50	Bulgaria Sofia	\$	0.35
Bangladesh Dhaka	\$	0.45	Bulgaria Mobile	\$	0.40
Bangladesh Mobile	\$	0.50	Burkina Faso	\$	0.85

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Burkina Faso Mobile	\$ 0.95	Denmark Mobile	\$ 0.30
Burundi	\$ 2.35	Diego Garcia	\$ 2.05
Cambodia	\$ 2.45	Djibouti	\$ 0.75
Cambodia Mobile	\$ 2.65	Dominica*	\$ 0.35
Cameroon	\$ 0.39	Dominica Mobile	\$ 0.45
Cape Verde Islands	\$ 0.60	Dominican Republic*	\$ 0.15
Cayman Islands*	\$ 0.20	Dominican Republic Mobile	\$ 0.25
Cayman Islands Mobile	\$ 0.50	East Timor	\$ 2.10
Cayman Islands Mobile	\$ 0.50	Ecuador	\$ 0.25
Cayman Islands Mobile	\$ 0.50	Ecuador Guayaquil	\$ 0.25
Cayman Islands Mobile	\$ 0.50	Ecuador Quito	\$ 0.25
Cayman Islands Mobile	\$ 0.50	Ecuador Mobile	\$ 0.25
Cayman Islands Mobile	\$ 0.50	Egypt	\$ 0.35
Cayman Islands Mobile	\$ 0.50	Egypt Cairo	\$ 0.35
Cayman Islands Mobile	\$ 0.50	Egypt Mobile	\$ 0.35
Central African Rep	\$ 2.20	Egypt Mobile	\$ 0.35
Chad Republic	\$ 2.75	El Salvador	\$ 0.25
Chile	\$ 0.15	El Salvador Mobile	\$ 0.30
Chile Mobile	\$ 0.35	El Salvador Mobile	\$ 0.30
Chile Special Serv	\$ 20.00	Equatorial Guinea	\$ 2.24
China	\$ 0.20	Equatorial Guinea Mobile	\$ 2.55
China Beijing	\$ 0.20	Eritrea	\$ 0.85
China Shanghai	\$ 0.20	Estonia	\$ 0.40
China Mobile	\$ 0.50	Estonia Mobile	\$ 0.50
Christmas/Cocos Is	\$ 0.32	Estonia SS	\$ 0.50
Colombia	\$ 0.15	Ethiopia	\$ 0.93
Colombia Barranquilla	\$ 0.15	Falkland Islands	\$ 0.54
Colombia Bogota	\$ 0.15	Faroe Islands	\$ 0.75
Colombia Cali	\$ 0.15	Faroe Isl Mobile	\$ 0.75
Colombia Medellin	\$ 0.15	Faroe Isl Mobile	\$ 0.75
Colombia Mobile	\$ 0.25	Fiji Islands	\$ 1.40
Comoros Island	\$ 2.45	Finland	\$ 0.12
Comoros Isl Mobil A	\$ 2.75	Finland Helsinki	\$ 0.12
Comoros Isl Mobil B	\$ 2.75	Finland Mobile	\$ 0.40
Congo	\$ 0.80	Finland SS	\$ 0.40
Congo Mobile	\$ 0.95	France	\$ 0.10
Cook Islands	\$ 1.20	France Paris	\$ 0.10
Costa Rica	\$ 0.20	France Mobile	\$ 0.35
Costa Rica Mobile	\$ 0.25	French Antilles	\$ 0.45
Croatia	\$ 0.30	French Antilles Mobile	\$ 0.50
Croatia Mobile	\$ 0.35	French Guiana	\$ 0.45
Cuba	\$ 0.99	French Guiana Mobile	\$ 0.50
Cyprus	\$ 0.40	French Polynesia	\$ 0.75
Cyprus Mobile	\$ 0.50	Gabon Republic	\$ 0.60
Czech Republic	\$ 0.35	Gambia	\$ 0.45
Czech Republic Mobile	\$ 0.40	Gambia Mobile	\$ 0.50
Czech Republic Mobile	\$ 0.40	Georgia	\$ 0.40
Denmark	\$ 0.10	Georgia Mobile	\$ 0.45

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Germany	\$ 0.10	Inmarsat Aore Lsvb	\$ 8.00
Germany Berlin	\$ 0.10	Inmarsat Aore Lsvm	\$ 8.00
Germany Mobile	\$ 0.35	Inmarsat Aorw	\$ 8.00
Ghana	\$ 0.35	Inmarsat Aorw Aero	\$ 8.00
Ghana Mobile	\$ 0.35	Inmarsat Aorw Hsdm	\$ 8.00
Gibraltar	\$ 0.75	Inmarsat Aorw Lsv Mini	\$ 8.00
Gibraltar Mobile	\$ 0.95	Inmarsat Aorw Lsvb	\$ 8.00
Greece	\$ 0.12	Inmarsat Aorw Lsvm	\$ 8.00
Greece Athens	\$ 0.12	Inmarsat Ior	\$ 8.00
Greece Mobile	\$ 0.35	Inmarsat Ior Aero	\$ 8.00
Greenland	\$ 0.55	Inmarsat Ior Hsdb	\$ 8.00
Grenada*	\$ 0.35	Inmarsat Ior Hsdm	\$ 8.00
Grenada Mobile	\$ 0.45	Inmarsat Ior Lsv Mini	\$ 8.00
Guadeloupe	\$ 0.30	Inmarsat Ior Lsvb	\$ 8.00
Guadeloupe Mobile	\$ 0.40	Inmarsat Ior Lsvm	\$ 8.00
Guantanamo Bay	\$ 0.99	Inmarsat Por	\$ 8.00
Guatemala	\$ 0.30	Inmarsat Por Aero	\$ 8.00
Guatemala Mobile	\$ 0.40	Inmarsat Por Hsdb	\$ 8.00
Guinea Mobile	\$ 0.45	Inmarsat Por Lsv Mini	\$ 8.00
Guinea Bissau	\$ 1.25	Inmarsat Por Lsvb	\$ 8.00
Guyana	\$ 0.80	Inmarsat Por Lsvm	\$ 8.00
Haiti	\$ 0.35	Inmarsat Snac	\$ 8.00
Haiti Mobile	\$ 0.45	Inmarsat Snac Hsdm	\$ 8.00
Honduras	\$ 0.35	Inmarsat Snac Lsv Mini	\$ 8.00
Hong Kong	\$ 0.10	Inmarsat Snac Lsvb	\$ 8.00
Hong Kong Mobile	\$ 0.50	Inmarsat Snac Lsvm	\$ 8.00
Hungary	\$ 0.35	Iran	\$ 0.40
Hungary Budapest	\$ 0.35	Iran Mobile	\$ 0.55
Hungary Mobile	\$ 0.45	Iraq	\$ 0.99
Iceland	\$ 0.25	Ireland	\$ 0.10
Iceland Mobile	\$ 0.35	Ireland Dublin	\$ 0.10
India	\$ 0.45	Ireland Mobile	\$ 0.35
India Ahmnedabad	\$ 0.45	Iridium/Globalstar	\$ -
India Bangalore	\$ 0.45	Israel	\$ 0.15
India Bombay	\$ 0.45	Israel Mobile	\$ 0.35
India Calcutta	\$ 0.45	Italy	\$ 0.10
India Hyderabad	\$ 0.45	Italy Mobile	\$ 0.35
India Madras	\$ 0.45	Ivory Coast	\$ 0.45
India New Delhi	\$ 0.45	Ivory Coast Mobile	\$ 0.35
India Pune	\$ 0.45	Jamaica*	\$ 0.35
India Mobile	\$ 0.45	Jamaica Mobile A	\$ 0.45
Indonesia	\$ 0.30	Jamaica Mobile A	\$ 0.45
Indonesia Jakarta	\$ 0.30	Jamaica Mobile A	\$ 0.45
Indonesia Mobile	\$ 0.45	Jamaica Mobile A	\$ 0.45
Inmarsat Aore	\$ 8.00	Japan	\$ 0.12
Inmarsat Aore Aero	\$ 8.00	Japan Nagoya	\$ 0.12
Inmarsat Aore Hsdm	\$ 8.00	Japan Osaka	\$ 0.12
Inmarsat Aore Lsv Mini	\$ 8.00	Japan Tokyo	\$ 0.12

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Japan Yokohama	\$ 0.09	Micronesia	\$ 0.75
Japan Mobile	\$ 0.35	Moldova	\$ 0.30
Jordan	\$ 0.45	Moldova Pridnestrovie	\$ 0.35
Jordan Mobile	\$ 0.45	Moldova Mobile	\$ 0.40
Kazakhstan	\$ 0.23	Monaco	\$ 0.11
Kazakhstan Mobile	\$ 0.35	Monaco Mobile	\$ 0.30
Kenya	\$ 0.50	Mongolia	\$ 1.65
Kenya Mobile	\$ 0.55	Montserrat*	\$ 0.50
Kiribati	\$ 0.75	Morocco	\$ 0.50
Kosovo Mobile	\$ 0.45	Morocco Mobile	\$ 0.50
Kuwait	\$ 0.35	Mozambique	\$ 0.37
Kuwait Mobile	\$ 0.45	Myanmar	\$ 0.50
Kyrgyzstan	\$ 0.35	Nakhodka	\$ 1.20
Kyrgyzstan Mobile	\$ 0.40	Namibia	\$ 0.25
Laos	\$ 2.00	Namibia Mobile	\$ 0.42
Laos Mobile	\$ 2.50	Nauru	\$ 1.20
Latvia	\$ 0.25	Nepal	\$ 1.95
Latvia Mobile	\$ 0.35	Nepal Kathmandu	\$ 1.95
Lebanon	\$ 0.40	Netherlands	\$ 0.10
Lebanon Mobile	\$ 0.45	Netherlands Mobile	\$ 0.40
Lesotho	\$ 0.30	Netherlands Antilles	\$ 0.40
Lesotho Mobile	\$ 0.35	Netherlands Antilles Mobile	\$ 0.40
Liberia	\$ 0.35	New Caledonia	\$ 0.75
Libya	\$ 0.55	New Zealand	\$ 0.12
Libya Mobile	\$ 0.55	New Zealand Auckland	\$ 0.09
Liechtenstein	\$ 0.12	New Zealand Mobile	\$ 0.30
Liechtenstein Mobile	\$ 0.20	New Zealand Mobile	\$ 0.30
Lithuania	\$ 0.25	New Zealand Mobile	\$ 0.30
Lithuania Mobile	\$ 0.30	New Zealand Mobile	\$ 0.30
Luxembourg	\$ 0.12	New Zealand Mobile	\$ 0.30
Luxembourg Mobile	\$ 0.35	New Zealand Mobile	\$ 0.35
Macao	\$ 0.35	Nicaragua	\$ 0.35
Macedonia	\$ 0.45	Nicaragua Mobile	\$ 0.35
Macedonia Mobile	\$ 0.50	Niger	\$ 0.55
Madagascar	\$ 0.75	Niger Mobile	\$ 0.65
Madagascar Mobile	\$ 0.75	Nigeria	\$ 0.50
Malawi	\$ 0.30	Nigeria Mobile	\$ 0.50
Malaysia	\$ 0.15	Niue Island	\$ 1.55
Malaysia Kuala Lumpur	\$ 0.15	Norfolk Island	\$ 0.65
Malaysia Mobile	\$ 0.35	North Korea	\$ 0.85
Maldives	\$ 1.95	Norway	\$ 0.12
Mali Republic	\$ 0.95	Norway Mobile	\$ 0.35
Malta	\$ 0.40	Oman	\$ 0.70
Malta Mobile	\$ 0.40	Oman Mobile	\$ 0.70
Marshall Islands	\$ 0.50	Pakistan	\$ 0.35
Mauritania	\$ 0.75	Pakistan Karachi	\$ 0.40
Mauritius	\$ 0.65	Pakistan Mobile	\$ 0.40
Mayotte Island	\$ 2.75	Palau	\$ 0.90

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Palestine	\$ 0.15	Serbia Mobile	\$ -
Palestine Mobile	\$ 0.50	Serbia Mobile	\$ -
Panama	\$ 0.25	Seychelles Island	\$ 0.50
Panama Mobile	\$ 0.60	Sierra Leone	\$ 0.55
Papua New Guinea	\$ 0.45	Sierra Leone Mobile	\$ 0.60
Paraguay	\$ 0.30	Singapore	\$ 0.15
Paraguay Mobile	\$ 0.35	Singapore Mobile	\$ 0.50
Peru	\$ 0.25	Slovakia	\$ 0.20
Peru Lima	\$ 0.25	Slovakia Mobile	\$ 0.25
Peru Mobile	\$ 0.45	Slovenia	\$ 0.35
Philippines	\$ 0.20	Slovenia Mobile	\$ 0.40
Philippines Manilla	\$ 0.20	Solomon Island	\$ 0.40
Philippines Mobile	\$ 0.50	Somalia	\$ 1.45
Poland	\$ 0.20	South Africa	\$ 0.30
Poland Mobile	\$ 0.40	South Africa Johannesburg	\$ 0.30
Portugal	\$ 0.10	South Africa Mobile	\$ 0.50
Portugal Mobile	\$ 0.35	South Korea	\$ 0.15
Qatar	\$ 0.55	South Korea Seoul	\$ 0.15
Qatar Mobile	\$ 0.75	South Korea Mobile	\$ 0.25
Reunion Island	\$ 0.65	Spain	\$ 0.10
Reunion Islands Mobile	\$ 1.85	Spain Mobile	\$ 0.35
Romania	\$ 0.30	Sri Lanka	\$ 0.55
Romania Bucharest	\$ 0.30	Sri Lanka Mobile	\$ 0.60
Romania Mobile	\$ 0.35	St. Helena	\$ 0.75
Russia	\$ 0.25	St. Kitts & Nevis*	\$ 0.35
Russia Moscow	\$ 0.25	St. Lucia Mobile	\$ 0.40
Russia Overlay	\$ 0.25	St. Lucia*	\$ 0.35
Russia St. Petersburg	\$ 0.25	St. Pierre & Mequelon	\$ 0.40
Russia Mobile	\$ 0.25	St. Pierre & Mequelon Mobile	\$ 0.45
Rwanda	\$ 0.75	St. Vincent & Grenadines*	\$ 0.40
Rwanda Mobile	\$ 0.80	St. Vincent Mobile A	\$ 0.45
Sakhalin	\$ 0.50	Sudan	\$ 0.65
San Marino	\$ 0.60	Sudan Mobile	\$ 0.70
Sao Tome	\$ 1.35	Suriname	\$ 0.95
Saudi Arabia	\$ 0.45	Swaziland	\$ 0.35
Saudi Arabia Dhahran	\$ 0.45	Swaziland Mobile	\$ 0.45
Saudi Arabia Jeddah	\$ 0.45	Swaziland Mobile	\$ 0.45
Saudi Arabia Riyadh	\$ 0.45	Sweden	\$ 0.10
Saudi Arabia Mobile	\$ 0.45	Sweden Stockholm	\$ 0.10
Senegal	\$ 0.50	Sweden Mobile	\$ 0.35
Senegal Mobile	\$ 0.50	Switzerland	\$ 0.10
Serbia	\$ -	Switzerland Mobile	\$ 0.40
Serbia Mobile	\$ -	Syria	\$ 0.60
Serbia Mobile	\$ -	Taiwan	\$ 0.08
Serbia Mobile	\$ -	Taiwan Taipei	\$ 0.08
Serbia Mobile	\$ -	Taiwan Mobile	\$ 0.20
Serbia Mobile	\$ -	Tajikistan	\$ 0.35
Serbia Mobile	\$ -	Tanzania	\$ 0.60

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Tanzania Mobile	\$ 0.65	Vatican City	\$ 0.10
Thailand	\$ 0.25	Venezuela	\$ 0.15
Thailand Bangkok	\$ 0.25	Venezuela Caracas	\$ 0.15
Thuraya/Emsat	\$ 1.10	Venezuela Maracaibo	\$ 0.15
Togo	\$ 0.75	Venezuela Valencia	\$ 0.15
Tokelau	\$ 0.55	Venezuela Mobile	\$ 0.35
Tonga	\$ 0.65	Vietnam	\$ 0.85
Trinidad & Tobago*	\$ 0.30	Vietnam Ho Chi Minh	\$ 0.85
Tunisia	\$ 0.45	Vietnam Mobile	\$ 0.85
Turkey	\$ 0.35	Wallis & Futuna	\$ 2.15
Turkey Ankara	\$ 0.35	West Samoa	\$ 0.60
Turkey Istanbul	\$ 0.35	Western Samoa Mobile	\$ 0.65
Turkey Istanbul	\$ 0.35	Yemen	\$ 1.15
Turkey Izmir	\$ 0.35	Yemen Mobile	\$ 1.20
Turkey Mobile	\$ 0.50	Zaire	\$ 0.55
Turkmenistan	\$ 0.40	Zaire Mobile	\$ 0.55
Turkmenistan Mobile	\$ 0.45	Zambia	\$ 0.50
Turks & Caicos Islands*	\$ 0.40	Zimbabwe	\$ 0.40
Tuvalu	\$ 2.15	Zimbabwe Mobile A	\$ 0.40
UAE Mobile	\$ -		
Uganda	\$ 0.35		
Uganda Mobile	\$ 0.40		
Ukraine	\$ 0.40		
Ukraine Kiev	\$ 0.40		
Ukraine Mobile	\$ 0.45		
United Arab Emirates	\$ 0.45		
United Kingdom	\$ 0.08		
United Kingdom London	\$ 0.08		
United Kingdom Mobile	\$ 0.35		
United Kingdom SS	\$ 0.35		
Uruguay	\$ 0.35		
Uruguay Montevideo	\$ 0.40		
Uruguay Mobile	\$ 0.60		
Uzbekistan	\$ 0.25		
Uzbekistan Mobile	\$ 0.30		
Vanuatu	\$ 1.75		

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