## STATE OF FLORIDA OFFICE OF PUBLIC COUNSEL





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August 9, 2004

Honorable Braulio L. Baez Chairman, Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Re: Docket 000733-TL

LOMMISSION COMPLETE

08926 AUG 17 #

FPSC-COMMISSION CLERK

## Dear Chairman Baez:

OTH

On March 10, 2004, the Office of Public Counsel and BellSouth Telecommunications, Inc., filed a joint motion to use unclaimed refunds for the promotion of Lifeline and Linkup programs. That motion asked the Commission to approve an agreement to use approximately \$2.9 million of available money from unclaimed late-payment charge refunds for this purpose. I've attached a copy of the joint motion.

Your staff recommended approval of the agreement, and Commission action on the recommendation was scheduled for the June 1, 2004 Commission agenda conference. For reasons not known to me, the Commission deferred voting on the recommendation, and it has not yet been rescheduled for consideration.

JMP .	not yet been rescheduled for consideration.
COM	The purpose of this letter is to ask you to schedule the joint motion for a vote by the
CTR	Commission at the earliest practicable time. As you know, only a very small percentage of
ECR .	customers eligible for Lifeline and Linkup service are taking advantage of this important
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Chairman Baez August 9, 2004 Page 2

program, and we can and must do much better. Using available funds such as these unclaimed refunds to promote the Lifeline and Linkup programs will help us increase the take-rate for the programs and will help us make sure that every eligible Floridian can have phone service.

Sincerely

Harold McLean Public Counsel

cc: all parties of record