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State of Florida



Public Service Commission

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COMMISSION CLERK

DATE: August 24, 2004
TO: Parties of Record
FROM: Lisa S. Harvey, Chief, Bureau of Regulatory Review
RE: Docket No. 000121A-TP
Agenda for Six-Month Review of BellSouth's Performance Assessment Plan

Six-Month Review Workshop Agenda
September 2, 2004
Betty Easley Conference Center
Room 180
404-521-5280 Local or Outside BellSouth Territory
888-255-0009 Inside BellSouth Territory
Access Code 278403

- 9:30 a.m. Introductions and Opening Remarks
9:45 a.m. Discussion of Proposed Changes to BellSouth's Service Quality Measures
12:00 p.m. Lunch
12:30 p.m. Continue Discussion of Proposed Changes to BellSouth's Service Quality Measures

- CMP
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4:30 p.m. Concluding Remarks

DOCUMENT NUMBER-DATE

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