

041003-11

# ORIGINAL

## IXC REGISTRATION FORM

RECEIVED-FPSC

Company Name TeleLink Communications Corp.  
 Florida Secretary of State Registration No. P04000102830  
 Fictitious Name(s) as filed at Fla. Sec. of State TeleLink Communications Corp.

04 SEP -1 PM 12:00

COMMISSION CLERK

Company Mailing Name TeleLink Communications  
 Mailing Address 2620 Rosehaven Rd.  
West Palm Beh FL 33415  
 Web Address \_\_\_\_\_  
 E-mail Address Boyden148@juno.com  
 Physical Address 2620 Rosehaven Rd  
West Palm Beh FL 33415  
 Company Liaison Lindsay Boyden  
 Title President  
 Phone 561-255-1696  
 Fax 561-965-3714  
 E-mail address boyden148@juno.com  
 Consumer Liaison to PSC Lindsay Boyden or Wesley Boyden  
 Title President Vice President  
 Address 2620 Rosehaven Rd West Palm Beh FL  
 Phone 561 255 1696 561 662 5523  
 Fax 561-965-3714  
 E-mail address Boyden148@juno.com

My company's tariff as required in Section 364.04, Florida Statutes, is enclosed with this form. I understand that my company must notify the Commission of any changes to the above information pursuant to Section 364.02, Florida Statutes. My company will owe Regulatory Assessment Fees for each year or partial year my registration is active pursuant to Section 364.336, Florida Statutes. My company will comply with Section 364.603, Florida Statutes, concerning carrier selection requirements, and Section 364.604, Florida Statutes, concerning billing practices.

Lindsay Boyden  
 Signature of Company Representative  
8/26/04  
 Date

Lindsay Boyden  
 Printed/Typed Name of Representative

Effective: 07/15/2003

Original Tariff forwarded to CUP.

DOCUMENT NUMBER-DATE

09574 SEP-1 3

FPSC-COMMISSION CLERK

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This Tariff contains the descriptions, regulations, and rates applicable to the furnishings of services and facilities for telecommunications services provided by TeleLink Communications Corp with principle offices at 2620 Rosehaven Road, West Palm Beach, FL 33415. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the company's principle place of business.

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By:

Lindsay C Boyden  
2620 Rosehaven Road  
West Palm Beach FL 33415

**CHECK SHEET**

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet (s). Original and revised sheets as named below comprise all changes from the original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

Sheet	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original

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**TABLE OF CONTENTS**

Title Sheet.....1  
Check Sheet.....2  
Table of Contents.....3  
Symbols Sheets.....4  
Tariff Format Sheets.....5  
Section 1 - Technical Terms and Abbreviation.....6  
Section 2 - Rules and Regulations.....7  
Section 3 - Description of Service.....12  
Section 4 - Rates.....16

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**SYMBOLS SHEETS**

D – Delete or Discontinue

I – Changes Resulting In An Increase to A Customer's Bill

M – Moved From Another Tariff Location

N – New

R – Change Resulting In A Reduction To A Customer's Bill

T - Change in Text OR Regulations

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**TARIFF FORMAT SHEETS**

- A. **Sheet Numbering** – Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet versions on file with FPSC. For example, the 4<sup>th</sup> revised Sheet 14 cancels the 3<sup>rd</sup> revision sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).r.
  - 2.1.1.A.1.(a).r.(i).
  - 2.1.1.A.1.(a).r.(i).(1).
- D. **Check Sheets** – When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterick (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.
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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line-** An arrangement which connects the customer's locations to the Company's network switching center.

**Authorization Code -** A numerical code, one or more of which are available to the customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

**Company or Carriers -** TeleLink Communications Corp

**Customer -** the person, firm, corporation or other entity which orders services and is responsible for payment of charges due and compliance with the Company's tariff regulations.

**Day –** From 8:00 AM up to but not including 5:00PM local time Sunday through Friday.

**Evening –** From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

**Holidays –** The company's recognized holidays are New Years Day, July 4<sup>th</sup>, Thanksgiving Day, Christmas Day.

**Night/Weekend –** From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

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**SECTION 2 – RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

The Company's services and facilities are furnished for communications originated at specified points within the state of Florida under terms of this tariff.

The Company installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

**2.2 Limitations**

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this tariff.
- 2.2.3 All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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**2.3 Liabilities of the Company**

- 2.3.1 The Company's liability arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service of facilities, and not caused by the negligence of its employees or its agents, in o events shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmissions occur, unless ordered y the commission.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against:
- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
  - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

**2.4 Interruption of Service**

- 2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the customer, or due to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in Subsection 2.3.1. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or equipment, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2.4.2 No credit shall be allowed for an interruption of more than twenty-four hours as follows

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Credit Formula:

$$\text{Credit} = A/720 \times C$$

“A” – outage time in hours

“B” – each month is considered to have 720 hours

“C” total monthly charge for affected facility

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**SECTION 2 - RULES AND REGULATIONS** continued

2.5 Disconnection of Service by Carrier

The Company, upon 5 working days written notice to the customer, may discontinue service or cancel an application for services without incurring any liability for any of the following reasons:

- 2.5.1 Non-payments of any sum due date to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such services.
- 2.5.2 A violation of any regulations governing the service under this tariff.
- 2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such services.
- 2.5.4 Services may be disconnected without notice for tampering with company equipment, for interfering with the service to other customers, for fraud, or in the event of a hazardous condition.

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**SECTION 2 – RULES AND REGULATIONS CONTINUED**

**2.6 Deposits**

The Company does not require a deposit from the customer.

**2.7 Advance Payments.**

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

**2.8 Taxes**

All states and local taxes are listed on customer bills as separate line items and are not included in the quoted rates.

**2.9 Billing of Calls**

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicates that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

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**SECTION 3 – DESCRIPTION OF SERVICE**

**3.1 Timing of Calls**

**3.1.1 When Billing Charges Begin and End For Phone Calls**

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilized audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

**3.1.2 Billing Increments**

The minimum call duration for billing purposes is 1 minute for a connected call and call beyond 1 minute increments.

**3.1.3 Per Call Billing Charges**

Billing will be rounded up to the nearest penny for each call.

**3.1.4 Uncompleted Calls**

There shall be no charges for uncompleted calls.

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**SECTION 3 – DESCRIPTION OF SERVICE continued****3.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airlines distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4

**Formula:**

The square root of: 
$$\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}$$

**3.3 Minimum Call Completion Rates**

A customer can expect a call completion rate of not less than 90% during peak use periods for all Features Group D services (1+ dialing)

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**SECTION 3 – DESCRIPTION OF SERVICE continued****3.4 Service Offerings****3.4.1 TeleLink Communications Corp Services**

TeleLink Communications Corp service is offered to residential and business customers. The service permits direct dialed outbound calling at a single per minute rate. Service is provided from prescribed, dedicated or shared use access lines. Calls are billed in one minute increments. No monthly recurring charges or minimum monthly billing requirements apply.

**3.4.2 TeleLink Communications Corp 800/888 (Inbound) LDS**

TeleLink Communications Corp 800/888 Long Distance Service is offered to residential and business customers. The service permits inbound 800/888 calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum call duration. A \$10.00 minimum monthly billing requirement applies. Customers whose monthly usage is less than the minimum will be billed the minimum amount.

**3.4.3 TeleLink Communications Corp Calling card Services**

TeleLink Communications Corp calling card service is a calling card service offered to residential and business customers who subscribe to the TeleLink Communications Corp Long Distance Service plan. Customers using the TeleLink Communications Corp calling card the carriers service access the service by dialing a 1-800 number followed by an account identification number and the number being called. This service permits subscribers utilizing the Carrier's calling card to make calls at a single per

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minute rate Calls are billed in a 1 minute increment after the initial minimum period of one minute. There are no nonrecurring or monthly recurring charges.

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### SECTION 3 – DESCRIPTION OF SERVICE continued

#### 3.4.4. Operator Services

The Company's operator services are provided to residential and business customers who "presubscribe" to this service for intrastate calling. Operator services include the completion of completion of collect, station-to-station, person-to-person, third party billing and credit card calls with the assistance of a Carrier operator. Each completed operator assisted call consists of two charge elements (except as otherwise indicated herein) : (i) a fixed operator charge, which will be dependent on the type of billing selected (e.g., station-to-station person-to-person); and (ii) a measured usage charge dependent upon the duration, distance and/or time of day of the call.

#### 3.4.4.A Operator Dialed Surcharge

This surcharge applies to calls when the customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) Calls where a customer cannot otherwise dial the call due to defective equipment or trouble on the TeleLink Communications Corp network; and
- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

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**SECTION 4 – Rates**

**4.1 TeleLink Communications Corp. Long Distance Services**

Rate per minute - \$0.10  
Plan is billed in full minute increments

**4.2 TeleLink Communications Corp 800/888 (Inbound) Long Distance Service**

Rate per minute - \$0.20.  
Plan is billed in six second increments with a six second minimum.

**4.3 TeleLink Communications Corp Calling Card Services**

Rate per minute - \$0.20.  
Plan is billed in full minute increments  
International calls rates vary by country and region.

**4.4 Operator Services**

4.4.1 Usage Rates: The appropriate rate found under 4.1 or 4.3 shall apply

4.4.2 Operator Charge:

Collect Station-to-station	\$1.00
Collect Person-to-person	\$3.25
Person-to-person	\$3.25
Station-to-station	\$1.00
Customer Dialed Calling Card	\$1.00
Operator Dialed Calling Card	\$1.75
Operator Dialed Surcharge	\$0.75

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**4.5 Determining Applicable Rate in Effect**

For the initial minute, the rate applicable at the start of chargeable time at the calling station applies. For additional minutes, the rate applicable is that rate which is in effect at the calling station when the additional minute(s) begin. That is, if chargeable time begins during the Day Period, the Day Rate applies to the initial minute and to any additional minutes occurring in that rate period, the rate period applicable at the start of the minute applies to the entire minute.

**4.6 Payment of Calls****Late Payment Charges**

A late payment Charge of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

**Return Check Charges**

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00 but does not

exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, which ever is greater.

**4.7 Restoration of Service**

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for customers who had been disconnected for non-payment

**4.8 Special Promotion**

The Company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates, and be made part of this tariff.

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Lindsay C Boyden  
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West Palm Beach FL 33415

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**SECTION 4 – RATES** continued

**4.9 Special Rates For the Handicapped**

**4.9.1 Telecommunications Relay Service**

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice non relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice non relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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